

Shareholder Information

2014 key dates

Preliminary results	28 February 2014
Q1 trading update	2 May 2014
Annual general meeting	14 May 2014
Interim results	1 August 2014
Q3 trading update	7 November 2014

Registrars

All enquiries relating to the administration of shareholdings should be directed to:

Capita Asset Services ('Capita')
The Registry
34 Beckenham Road
Beckenham
Kent
BR3 4TU

Telephone (from the UK): 0871 664 0300
(Calls cost 10p per minute plus network extras, lines are open 8.30 a.m. to 5.30 p.m. Mon-Fri.)

Telephone (from overseas): +44 20 8639 3399
(Call charges depend on local network rates, lines are open 8.30 a.m. to 5.30 p.m. Mon-Fri.)

Email: shareholderenquiries@capita.co.uk

Capita share portal

An online service at www.capitashareportal.com gives shareholders access to detailed information including:

- Cast your proxy vote online
- View your holding balance, any movements on your holding and get an indicative valuation
- View the dividend payments you have received and register/change bank mandate instructions
- Update your address and contact details
- Elect to receive shareholder communications electronically

The Capita share portal has a dedicated helpline and email address for enquiries:

Telephone (from the UK): 0871 664 0391
(Calls cost 10p per minute plus network extras, lines are open 8.30 a.m. to 5.30 p.m. Mon-Fri.)

Telephone (from overseas): +44 20 8639 3367
(Call charges depend on local network rates, lines are open 8.30 a.m. to 5.30 p.m. Mon-Fri.)

Email: shareportal@capita.co.uk

Capita share dealing services

This service allows you to trade at 'real time' at a known price. You will need your full name, investor code, full postcode and date of birth. Please have the appropriate information to hand when you log on or call, so that Capita can verify your identity.

Capita provide the following two services for buying and selling shares:

- Telephone share dealing: 0871 664 0454 (Calls cost 10p per minute plus network extras, lines are open 8.00 a.m. to 4.30 p.m. Mon-Fri.)
- Online share dealing: www.capitadeal.com

ShareGift

Shareholders with small holdings in shares, whose value makes them uneconomical to sell, may wish to donate them to ShareGift (registered charity no. 1052686). Further information about ShareGift and the charities it supports may be obtained from their website www.sharegift.org or by calling +44 (0) 20 7930 3737 or emailing help@sharegift.org

Share price information and history

The primary listing is on the London Stock Exchange and the current price of the Company's shares is available on the Company's website at www.rentokil-initial.com

Mid-market price 31 March 1982 – 7.5375p*
(* adjusted for the 1983 bonus issue and the 1990, 1992, and 1997 share splits)

Mid-market price 31 December 2013 – 115.8p

2013 high/low – 0.87p/115.8p

Results and dividends

The adjusted operating profit before amortisation and impairment of intangibles, (excluding computer software), reorganisation costs and one-off items for the financial year ended 31 December 2013 was £261.9m (2012: £247.3m).

The directors recommend payment of a final dividend in respect of the year to 31 December 2013 of 1.61p per ordinary share which, subject to approval at the annual general meeting on 14 May 2014, will be paid on 21 May 2014 to shareholders on the register on 11 April 2014. When taken with the interim dividend of 0.70p per share paid on 24 September 2013 (2012: 0.67p) this gives a total dividend of 2.31p per share (2012: 2.10p).

Dividend reinvestment plan (DRIP)

This is a convenient way to build up your shareholding by using your cash dividends to buy more shares in the Company. If you would prefer to receive shares for your next dividend instead of cash, please complete an application online at www.capitashareportal.com or call the Capita IRG Trustees Limited on 0871 664 0381 from the UK. (Calls cost 10p per minute plus network extras, lines are open 9.00 a.m. to 5.30 p.m. Mon-Fri.) or +44 20 8639 3402 from overseas.

Dividend history

	Payment date	Payment rate	Record date	Year-end date
2013 Interim Dividend	24 Sept 2013	0.70p	23 Aug 2013	31 Dec 2013
2012 Final Dividend	21 May 2013	1.43p	19 Apr 2013	31 Dec 2012
2012 Interim Dividend	26 Oct 2012	0.67p	14 Sep 2012	31 Dec 2012
2011 Final Dividend	15 May 2012	1.33p	10 Apr 2012	31 Dec 2011
2010 Final Dividend	No Final Dividend	–	–	–
2009 Final Dividend	No Final Dividend	–	–	–
2008 Final Dividend	No Final Dividend	–	–	–
2008 Interim Dividend	17 Oct 2008	0.65p	12 Sep 2008	31 Dec 2008
2007 Final Dividend	23 May 2008	5.25p	18 Apr 2008	31 Dec 2007
2007 Interim Dividend	19 Oct 2007	2.13p	14 Sep 2007	31 Dec 2007
2006 Final Dividend	18 May 2007	5.25p	13 Apr 2007	31 Dec 2006
2006 Interim Dividend	27 Oct 2006	2.13p	29 Sep 2006	31 Dec 2006
2005 Final Dividend	02 Jun 2006	5.25p	05 May 2006	31 Dec 2005
2005 Interim Dividend	28 Oct 2005	2.13p	30 Sep 2005	31 Dec 2005

American depository receipts (ADR)

Rentokil Initial plc has an ADR programme that trades on the over-the-counter market in the United States. This is a sponsored Level 1 ADR programme for which the Bank of New York Mellon acts as depository. Each ADR is equivalent to five Rentokil Initial plc ordinary shares. For shareholder enquiries, please contact:

BNY Mellon Shareowner Services
PO. Box 30170
College Station, TX 77842-3170
United States

Exchange: OTC (Over the counter)
Symbol: RTOKY
CUSIP: 760125104
Ratio (ADR: Ord) 1:5
Email: shrrelations@cpushareownerservices.com
www.mybnyhdr.com

Freephone from the US: 1 888 269 2377
International Calls +1 201 680 6825

Indirect owners of shares with 'information rights'

Please note that beneficial owners of shares who have been nominated by the registered holder of those shares to receive information rights under s.146 Companies Act 2006 are required to direct all communications to the registered holder of their shares rather than to Capita Asset Services.

Share fraud warning (boiler room scams)

The Company is aware that Rentokil Initial shareholders have received unsolicited telephone calls or correspondence concerning investment matters. These are typically from overseas based 'brokers'. They target UK shareholders out of the blue and offer to buy existing shares at an inflated price or offer to sell your shares that often turn out to be worthless or non-existent. While high profits are promised, those who buy or sell shares in this way usually lose their money. These operations (mostly based abroad) are commonly known as 'boiler rooms'. These 'brokers' can be very persistent and extremely persuasive. If these calls persist, hang up.

Tips on protecting your shares:

- Get the correct name of the person and organisation contacting you
- Check that they are properly authorised by the Financial Conduct Authority (FCA) before getting involved by visiting the Financial Services register: www.fca.org.uk/consumers/scams
- Report the matter to the FCA helpline by calling 0800 111 6768 or complete the unauthorised firms reporting form at: www.fca.org.uk/consumers/scams/investment-scams/share-fraud-and-boiler-room-scams/reporting-form

Unsolicited mail

The Company is legally obliged to make its register of members available to the public, subject to a proper purpose test. As a consequence of this, some shareholders may receive unsolicited mail. Shareholders wishing to limit the amount of such mail should write to the Mailing Preference Service (MPS) at:

MPS FREEPOST LON20771
London W1E 0ZT
or call on 0845 703 4599
or online at www.mpsonline.org.uk

Shareholder Information - continued

Annual general meeting

To be held at the Sofitel London Gatwick (Desoutter Suite), North Terminal, Gatwick Airport, Crawley, West Sussex RH6 0PH on Wednesday 14 May 2014 at 12 noon. The notice of meeting is available on the Company's website: www.rentokil-initial.com

Published information

If you would like to receive a hard copy of this Annual Report or a copy in large print please contact the Group Company Secretariat at the Company's registered office. A PDF copy of this report can also be downloaded from our website.

Registered office and headquarters

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Telephone: +44 (0) 1276 607444
Contact: investor@rentokil-initial.com
Company website: www.rentokil-initial.com
Registered in England and Wales: No. 5393279