

INVESTOR FINANCIAL SUPPLEMENT
DECEMBER 31, 2011

## THE HARTFORD FINANCIAL SERVICES GROUP, INC.

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| As of January 27, 2011 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | A.M. Best | Fitch | Standard \& Poor's | Moody's |
| Insurance Financial Strength Ratings: |  |  |  |  |
| Hartford Fire Insurance Company | A | A+ | A | A2 |
| Hartford Life Insurance Company | A | A- | A | A3 |
| Hartford Life and Accident Insurance Company | A | A- | A | A3 |
| Hartford Life and Annuity Insurance Company | A | A- | A | A3 |
| Other Ratings: |  |  |  |  |
| The Hartford Financial Services Group, Inc.: |  |  |  |  |
| Senior debt | bbb+ | BBB- | BBB | Baa3 |
| Commercial paper | AMB-2 | F2 | A-2 | P-3 |

TRANSFER AGENT
The Bank of New York Mellon
BNY Mellon Shareowner Services
480 Washington Boulevard
Jersey City, NJ 07310
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## COMMON STOCK

Common stock of The Hartford Financial Services Group, Inc. is traded on the New York Stock Exchange under the symbol "HIG"

This report is for information purposes only. It should be read in conjunction with documents filed by The Hartford Financial Services Group, Inc. with the U.S. Securities and Exchange Commission, including the most recent Annual Report on Form 10-K and Quarterly Reports on Form 10-Q.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## INVESTOR FINANCIAL SUPPLEMENT

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## THE HARTFORD FINANCIAL SERVICES GROUP, INC. BASIS OF PRESENTATION

## DEFINITIONS AND PRESENTATION

- All amounts are in millions, except for per share and ratio information unless otherwise stated.
- The Company is organized into three customer-oriented divisions, Commercial Markets, Consumer Markets and Wealth Management, conducting business principally in nine reporting segments. A Runoff Operations division was formed for 2011 segment reporting to reflect the manner in which the Company is currently organized for purposes of making operating decisions and assessing performance. The Runoff Operations division consists of two new formed for 2011 segment reporting to reflect the manner in which the Company is currently organized for purposes of making operating decisions and assessing
reporting segments, Life Other Operations and Property \& Casualty Other Operations. Segment data for prior reporting periods has been adjusted accordingly.
- The Commercial Markets division consists of the reporting segments of Property \& Casualty Commercial and Group Benefits. Property \& Casualty Commercial provides workers' compensation, property, automobile, marine, livestock, liability and umbrella coverages, primarily throughout the United States ("U.S."), along with a variety of customized insurance products and risk management services including professional liability, fidelity, surety, and specialty casualty coverages. Group Benefits provides employers, associations, affinity groups and financial institutions with group life, accident and disability coverage, along with other products and services, including voluntary benefits and group retiree health
- Consumer Markets provides standard automobile, homeowners and home-based business coverages to individuals across the U.S., including a special program designed exclusively for members of AARP. Consumer Markets also operates a member contact center for health insurance products offered through the AARP Health program.
- The Wealth Management division includes the reporting segments of Individual Annuity, Individual Life, Retirement Plans and Mutual Funds. Individual Annuity offers individual variable, fixed market value adjusted, and single premium immediate annuities in the U.S. Individual Life sells a variety of life insurance products, including variable universal life, universal life, and term life. Retirement Plan provides products and services to corporations pursuant to Section 401(k)of the Internal Revenue Code of 1986, as amended ("IRS code") and products and services to municipalities and not-for-profit organizations under Sections 457 and 403(b) of the IRS code. Mutual Funds offers retail, proprietary and investment-only mutual funds and 529 college savings plans.
- The Runoff Operations division includes the reporting segments of Life Other Operations and Property \& Casualty Other Operations. Life Other Operations includes International Annuity, Institutional Annuity, and Private Placement Life Insurance, previously reported in Wealth Management. Property \& Casualty Other Operations was previously reported in Corporate and Other.
- The Hartford includes in Corporate the Company's debt financing and related interest expense, as well as other capital raising activities; banking operations; certain fee inome and commissions expenses associated with sales of non-proprietary products by broker-dealer subsidiaries; and certain purchase accounting adjustments and other charges not allocated to the segments.
- The balance sheet and certain balance sheet measures incorporated herein are presented in the statutory legal entity views for Life and Property \& Casualty. Life consists of the Wealth Management division, Life Other Operations, Group Benefits and an Other category. Property \& Casualty consists of the of Property \& Casualty Commercial, Property \& Casualty Other Operations and the Consumer Markets Division. Corporate primarily includes the Company's debt financing and related interest expense, as well as other capital raising, banking operations and certain purchase accounting adjustment activities.
- Certain operating and statistical measures have been incorporated herein to provide supplemental data that indicate current trends in The Hartford's business. These measures include sales, deposits, net flows, account value, insurance in-force and premium retention. Premium retention is defined as renewal premium written in the current period divided by total premium written in the prior period
- The Hartford, along with others in the property and casualty insurance industry, uses underwriting ratios as measures of performance. The loss and loss adjustment expense ratio is the ratio of losses and loss adjustment expenses to earned premiums. The expense ratio is the ratio of underwriting expenses (amortization of deferred policy acquisition costs, as well as other underwriting expenses) to earned premiums. The policyholder dividend ratio is the ratio of policyholder dividends to earned premiums. The combined ratio is the sum of the loss and loss adjustment expense ratio, the expense ratio and the policyholder dividend ratio. These ratios are relative measurements that describe the related cost of losses and expenses for every $\$ 100$ of earned premiums. A combined ratio below 100 demonstrates underwriting profit; a combined ratio above 100 demonstrates underwriting losses. The catastrophe ratio (a component of the loss ratio) represents the ratio of catastrophe losses to earned premiums.
- The Hartford, along with others in the life insurance industry, uses underwriting ratios as measures of the Group Benefits segment's performance. The loss ratio is the ratio of total benefits, losses and loss adjustment expenses, excluding buyouts, to total premiums and other considerations excluding buyout premiums. The expense ratio is the ratio of insurance operating costs and other expenses to total premiums and other considerations excluding buyout premiums.
- Accumulated other comprehensive income ("AOCI") represents net of tax unrealized gain (loss) on available-for-sale securities, other than temporary impairment losses recognized in AOCI, net gain (loss) on cash-flow hedging instruments, foreign currency translation adjustments and pension and other postretirement adjustments.
- Mutual fund assets are an internal measure of assets under management used by the Company because a portion of revenues are based upon asset levels. Mutual funds assets are not included on the balance sheet.
- Return on assets ("ROA") is calculated using annualized earnings divided by a two-point average of assets under management.
- Assets under management ("AUM") is a measure used by the Company because a significant portion of the Company's revenues are based upon asset values. These revenues increase or decrease with a rise or fall in the amount of assets under management whether caused by changes in capital markets or through net flow
- Assets under administration ("AUA") represents the client asset base of the Company's recordkeeping business for which revenues are predominately based on the number of plan participants. Unlike assets under management, increases or decreases in assets under administration do not have a direct corresponding increase or decrease to the Company's revenues.
- Yields are calculated using annualized net investment income (excluding income related to equity securities, trading) divided by the monthly average invested assets at cost, amortized cost, or adjusted carrying value, as applicable, excluding equity securities, trading, and consolidated variable interest entity non-controlling interests.
- NM - Not meaningful means increases or decreases greater than or equal to $200 \%$, or changes from a net gain to a net loss position, or vice versa


## THE HARTFORD FINANCIAL SERVICES GROUP, INC. <br> BASIS OF PRESENTATION (CONTINUED)

## DISCUSSION OF NON-GAAP AND OTHER FINANCIAL MEASURES

The Hartford uses non-GAAP and other financial measures in this Investor Financial Supplement to assist investors in analyzing the Company's operating performance for the periods presented herein. Because The Hartford's calculation of these measures may differ from similar measures used by other companies, investors should be careful when comparing The Hartford's non-GAAP and other financial measures to those of other companies

- The Hartford uses the non-GAAP financial measure core earnings as an important measure of the Company's operating performance. The Hartford believes that the measure core earnings provides investors with a valuable measure of the performance of the Company's ongoing businesses because it reveals trends in our insurance and financial services businesses that may be obscured by including the net effect of certain realized capital gains and losses and discontinued operations. Some realized capital gains and losses are primarily driven by investment decisions and external economic developments, the nature and timing of which are unrelated to the insurance and underwriting aspects of our business. Accordingly, core earnings excludes the effect of all realized gains and losses (net of tax and the effects of deferred policy acquisition costs ("DAC")) that tend to be highly variable from period to period based on capital market conditions. The Hartford believes, however, that some realized capital gains and losses are integrally related to our insurance operations, so core earnings includes net realized gains and losses such as net periodic settlements on credit derivatives and net periodic settlements on the Japan fixed annuity cross-currency swap. These net realized gains and losses are directly related to an offsetting item included in the income statement such as net investment income. Core earnings is also used by management to assess our operating performance and is one of the measures considered in determining incentive compensation for the Company's managers. Net income is the most directly comparable GAAP measure. Core earnings should not be considered as a substitute for net income and does not reflect the overall profitability of the Company's business. Therefore, The Hartford believes that it is useful for investors to evaluate both net income and core earnings when reviewing the Company's performance. A reconciliation of net income to core earnings for the periods presented herein is set forth on page 2.
- Core earnings per share is calculated based on the non-GAAP financial measure core earnings. The Hartford believes that the measure core earnings per share provides investors with a valuable measure of the Company's operating performance for many of the same reasons applicable to its underlying measure, core earnings. Net income per share is the most directly comparable GAAP measure. Core earnings per share should not be considered as a substitute for net income per share and does not reflect the overall profitability of the Company's business. Therefore, The Hartford believes that it is useful for investors to evaluate both net income per share and core earnings per share when reviewing our performance. A reconciliation of net income per share to core earnings per share for the periods presented herein is set forth on page 8 .
- Written premiums is a statutory accounting financial measure used by The Hartford as an important indicator of the operating performance of the Company's Property \& Casualty Commercial and Consumer Markets operations. Because written premiums represents the amount of premium charged for policies issued, net of reinsurance, during a fiscal period, The Hartford believes it is useful to investors because it reflects current trends in The Hartford's sale of property and casualty insurance products. Earned premiums, the most directly comparable GAAP measure, represents all premiums that are recognized as revenues during a fiscal period. The difference between written premiums and earned premiums is attributable to the change in unearned premium reserves. A reconciliation of written premiums to earned premiums for Property \& Casualty Commercial and Consumer Markets is set forth at pages 16 and 21, respectively.
- The Hartford's management evaluates profitability of the Property \& Casualty Commercial and Consumer Markets segments primarily on the basis of underwriting results. Underwriting results is a before-tax measure that represents earned premiums less incurred losses, loss adjustment expenses and underwriting expenses. Net income is the most directly comparable GAAP measure. Underwriting results are influenced significantly by earned premium growth and the adequacy of The Hartford's pricing. Underwriting profitability over time is also greatly influenced by The Hartford's underwriting discipline, which seeks to manage exposure to loss through favorable risk selection and diversification, its management of claims, its use of reinsurance and its ability to manage its expense ratio, which it accomplishes through economies of scale and its management of acquisition costs and other underwriting expenses. The Hartford believes that underwriting results provides investors with a valuable measure of before-tax profitability derived from underwriting activities, which are managed separately from the Company's investing activities. A reconciliation of underwriting results to net income for Property \& Casualty Commercial and Consumer Markets is set forth at pages 16 and 21, respectively
- A catastrophe is a severe loss, resulting from natural or manmade events, including risks such as fire, earthquake, windstorm, explosion, terrorist attack and similar events. Each catastrophe has unique characteristics. Catastrophes are not predictable as to timing or loss amount in advance, and therefore their effects are not included in earnings or losses and loss adjustment expense reserves prior to occurrence. The Hartford believes that a discussion of the effect of catastrophes is meaningful for investors to understand the variability of periodic earnings.
- ROA, excluding net realized gains (losses), net of tax and DAC, excluded from core earnings, and excluding discontinued operations, is a non-GAAP financial measure that the Company uses to evaluate, and believes is an important measure of, segment operating performance. ROA is the most directly comparable U.S. GAAP measure. The Hartford believes that the measure ROA, excluding net realized gains (losses), net of tax and DAC, excluded from core earnings, and excluding discontinued operations, provides investors with a valuable measure of the performance of the Company's on-going businesses because it reveals trends in our businesses that may be obscured by the effect of including net realized gains (losses), net of tax and DAC, excluded from core earnings, and the effect of including discontinued operations Some realized capital gains and losses are primarily driven by investment decisions and external economic developments, the nature and timing of which are unrelated to insurance aspects of our businesses. Accordingly, these non-GAAP measures exclude the effect of all realized gains and losses that tend to be highly variable from period to period based on capital market conditions. The Hartford believes,
that some realized capital gains and losses are integrally related to our insurance operations, so ROA, excluding net realized gains (losses), net of tax and DAC, excluded from core earnings, and excluding discontinued operations, should include net realized gains and losses on net periodic settlements on the Japan fixed annuity cross-currency swap. These net realized gains and losses are directly related to an offsetting item included in the statement of operations such as net investment income. ROA, excluding net realized gains (losses), net of tax and DAC, excluded from core earnings, and excluding discontinued operations, should not be considered as a substitute for ROA and does not reflect the overall profitability of our businesses. Therefore, the Company believes it is important for investors to evaluate both ROA, excluding net realized gains (losses), net of tax and DAC, excluded from core earnings, and excluding discontinued operations, and ROA when reviewing the Company's performance.


## THE HARTFORD FINANCIAL SERVICES GROUP, INC. <br> BASIS OF PRESENTATION (CONTINUED)

## DISCUSSION OF NON-GAAP AND OTHER FINANCIAL MEASURES

- After-tax margin, excluding net realized gains (losses), net of tax and DAC, excluded from core earnings, is a non-GAAP financial measure that the Company uses to evaluate, and believes is an mportant measure of, segment operating performance. After-tax margin is the most directly comparable U.S. GAAP measure. The Hartford believes that the measure after-tax margin, excluding net realized gains (losses), net of tax and DAC, excluded from core earnings, provides investors with a valuable measure of the performance of the Company's on-going businesses because it reveals trends in our businesses that may be obscured by the effect of including certain realized gains (losses). Some realized capital gains and losses are primarily driven by investment decisions and external economic developments, the nature and timing of which are unrelated to insurance aspects of our businesses. Accordingly, these non-GAAP measures exclude the effect of all realized gains and losses that tend to be highly variable from period to period based on capital market conditions. The Hartford believes, however, that some realized capital gains and losses are integrally related to our insurance operations, so after-tax margin, excluding net realized gains (losses), net of tax and DAC, excluded from core earnings, should include net realized gains and losses on net periodic settlements on credit derivatives. These net realized gains and losses are directly related to an offsetting item included in the statement of operations such as net investment income. After-tax margin, excluding net realized gains (losses), net of tax and DAC, excluded from core earnings, should not be considered as a substitute for after-tax margin and does not reflect the overall profitability of our businesses. Therefore, the Company believes it is important for investors to evaluate both after-tax margin, excluding net realized gains (losses), net of tax and DAC, excluded from core earnings, and after-tax margin when reviewing the Company's performance.
- Book value per common share excluding AOCI is calculated based upon a non-GAAP financial measure. It is calculated by dividing (a) common stockholders' equity, excluding AOCI, net of tax, by (b) common shares outstanding. The Hartford provides book value per common share excluding AOCI to enable investors to analyze the amount of the Company's net worth that is primarily attributable to the Company's business operations. The Hartford believes book value per common share, excluding AOCI, is useful to investors because it eliminates the effect of items that can fluctuate significantly from period to period, primarily based on changes in interest rates. Book value per common share is the most directly comparable GAAP measure. A reconciliation of book value per common share to book value per common share, excluding AOCI, for the periods presented herein is set forth at page 1
- Book value per diluted share, excluding AOCI, is calculated based upon a non-GAAP financial measure. It is calculated by dividing (a) total stockholders' equity, excluding AOCI, net of tax, by (b) common shares outstanding and dilutive potential common shares. The Hartford provides book value per diluted share excluding AOCI to enable investors to analyze the amount of the Company's net worth that is primarily attributable to the Company's business operations. The Hartford believes book value per diluted share, excluding AOCI, is useful to investors because it eliminates the effect of items that can fluctuate significantly from period to period, primarily based on changes in interest rates. Book value per diluted share is the most directly comparable GAAP measure. A reconciliation of book value per diluted share to book value per diluted share, excluding AOCI, for the periods presented herein is set forth at page 1 .
- The Hartford provides different measures of the return on common equity ("ROE") of the Company. ROE (core earnings last twelve months to common equity, excluding AOCI), is calculated based on non-GAAP financial measures. ROE (core earnings last twelve months to common equity, excluding AOCI) is calculated by dividing (a) core earnings for the prior four fiscal quarters by (b) average common stockholders' equity, excluding AOCI. When calculating ROE, the Mandatory Convertible preferred stock ("MCP") is included in average common stockholders' equity and MCP dividends are added back to net income (loss) available to common shareholders and core earnings (losses) available to common shareholders. The Hartford provides to investors return-on-equity measures based on its non-GAAP core earnings financial measures for the reasons set forth in the related discussion above. The Hartford excludes AOCI in the calculation of these return-on-equity measures to provide investors with a measure of how effectively the Company is investing the portion of the Company's net worth that is primarily attributable to the Company's business operations. ROE (net income last twelve months to common equity, including AOCI) is the most directly comparable GAAP measure. A reconciliation of the non-GAAP return-on-equity measures for the periods presented herein to ROE (net income last twelve months to common equity, including AOCI) is set forth at page 10 .


## THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## CONSOLIDATED FINANCIAL RESULTS

| HIGHLIGHTS | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \end{gathered}$ |  | $\begin{gathered} \hline \text { Mar. 31, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Jun. 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  | 3 Month Change | 3 Month Change | DECEMBER 31, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 2010 |  |  |  | 011 |  |  | Change |  |
| Net income | \$ | 619 |  |  | \$ | 511 |  |  | \$ | 24 |  | \$ | - | \$ | 127 | (79\%) | NM | \$ | 1,680 | \$ | 662 | (61\%) |
| Core earnings | \$ | 529 | \$ | 586 | \$ | 12 | \$ | 33 | \$ | 339 | (36\%) | NM | \$ | 1,972 | \$ | 970 | (51\%) |
| Total revenues [1] | \$ | 5,930 | \$ | 6,300 | \$ | 5,401 | \$ | 4,520 | \$ | 5,638 | (5\%) | 25\% | \$ | 22,049 | \$ | 21,859 | (1\%) |
| Total assets | \$ | 318,346 | \$ | 322,538 | \$ | 317,469 | \$ | 305,598 | \$ | 304,064 | (4\%) | (1\%) |  |  |  |  |  |
| PER SHARE AND SHARES DATA [2] |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Basic earnings (losses) per common share |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net income (loss) available to common shareholders | \$ | 1.37 | \$ | 1.13 | \$ | 0.03 | \$ | (0.02) | \$ | 0.26 | (81\%) | NM | \$ | 2.70 | \$ | 1.40 | (48\%) |
| Core earnings available to common shareholders | \$ | 1.17 | \$ | 1.30 | \$ | 0.00 | \$ | 0.05 | \$ | 0.74 | (37\%) | NM | \$ | 3.38 | \$ | 2.09 | (38\%) |
| Diluted earnings (losses) per common share |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net income (loss) available to common shareholders | \$ | 1.24 | \$ | 1.01 | \$ | 0.03 | \$ | (0.02) | \$ | 0.24 | (81\%) | NM | \$ | 2.50 | \$ | 1.30 | (48\%) |
| Core earnings available to common shareholders | \$ | 1.06 | \$ | 1.15 | \$ | 0.00 | \$ | 0.05 | \$ | 0.69 | (35\%) | NM | \$ | 3.09 | \$ | 1.94 | (37\%) |
| Weighted average common shares outstanding (basic) |  | 444.3 |  | 444.6 |  | 445.1 |  | 445.3 |  | 445.1 | 0.8 sh | (0.2) sh |  | 431.5 |  | 445.0 | 13.5 sh |
| Weighted average common shares outstanding and dilutive potential common shares (diluted) |  | 497.8 |  | 508.2 |  | 482.4 |  | 473.4 |  | 489.6 | (8.2) sh | 16.2 sh |  | 481.5 |  | 478.0 | (3.5) sh |
| Common shares outstanding |  | 444.5 |  | 445.1 |  | 445.3 |  | 445.5 |  | 442.5 | (2.0) sh | (3.0) sh |  | 444.5 |  | 442.5 | (2.0) sh |
| Book value per common share | \$ | 44.44 | \$ | 45.93 | \$ | 47.43 | \$ | 49.89 | \$ | 50.52 | 14\% | 1\% |  |  |  |  |  |
| Per common share impact of AOCI | \$ | (2.26) | \$ | (1.72) | \$ | (0.17) | \$ | 2.39 | \$ | 2.62 | NM | 10\% |  |  |  |  |  |
| Book value per common share (excluding AOCI) | \$ | 46.70 | \$ | 47.65 | \$ | 47.60 | \$ | 47.50 | \$ | 47.90 | 3\% | 1\% |  |  |  |  |  |
| Book value per diluted share | \$ | 40.40 | \$ | 41.57 | \$ | 43.11 | \$ | 46.72 | \$ | 47.25 | 17\% | 1\% |  |  |  |  |  |
| Per diluted share impact of AOCI | \$ | (2.00) | \$ | (1.52) | \$ | (0.15) | \$ | 2.18 | \$ | 2.39 | NM | 9\% |  |  |  |  |  |
| Book value per diluted share (excluding AOCI) | \$ | 42.40 | \$ | 43.09 | \$ | 43.26 | \$ | 44.54 | \$ | 44.86 | 6\% | 1\% |  |  |  |  |  |
| Common shares outstanding and dilutive potential common shares |  | 502.7 |  | 505.1 |  | 502.8 |  | 487.6 |  | 484.9 | (17.8) sh | (2.7) sh |  |  |  |  |  |
| FINANCIAL RATIOS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ROE (net income last 12 months to common stockholder equity including AOCI) [3] |  | 6.8\% |  | 9.6\% |  | 9.0\% |  | 5.3\% |  | 3.1\% | (3.7) | (2.2) |  |  |  |  |  |
| ROE (core earnings last 12 months to common stockholder equity excluding AOCI) [3] |  | 7.5\% |  | 9.6\% |  | 8.7\% |  | 5.5\% |  | 4.5\% | (3.0) | (1.0) |  |  |  |  |  |
| Debt to capitalization, including AOCI |  | 24.5\% |  | 23.9\% |  | 23.4\% |  | 22.5\% |  | 21.3\% | (3.2) | (1.2) |  |  |  |  |  |
| Annualized investment yield, after-tax |  | 3.1\% |  | 3.2\% |  | 3.1\% |  | 2.9\% |  | 2.8\% | (0.3) | (0.1) |  | 3.1\% |  | 3.0\% | (0.1) |

[1] Total revenues of The Hartford are impacted by net investment income and mark-to-market effects of equity securities, trading, supporting the international variable annuity business,
which have corresponding amounts credited to policyholders within benefits, losses and loss adjustment expenses. See page 3 for the impact to total revenues along with the corresponding
amounts in benefits, losses and loss adjustment expenses in the three months ended December 31, 2010, March 31, 2011, June 30, 2011, September 30, 2011 and December 31, 2011
respectively.
2] See page 8 for computation of basic and diluted earnings (losses) per common share
[3] See page 10 for a computation of ROE measures.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## OPERATING RESULTS BY SEGMENT

(A reconciliation of core earnings (losses) to net income (loss) for each of the segments is set forth on the respective segment pages contained in this supplement.)

[1] See pages 11 and 12 for disclosure of the components of net realized capital gains (losses), net of tax and DAC, for the periods presented herein
[2] Includes those net realized capital losses excluded from core earnings (losses). See page 9 for further analysis.
[3] See page 8 for the reconciliation of net income (loss) per common share to core earnings (losses) per common share

THE HARTFORD FINANCIAL SERVICES GROUP, INC. CONSOLIDATED STATEMENTS OF OPERATIONS

|  | $2010$ |  | 2011 |  | $2011$ |  | 2011 |  | $2011$ |  | Change | Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Earned premiums | \$ | 3,509 | \$ | 3,519 | \$ | 3,545 | \$ | 3,518 | \$ | 3,506 |  |  |
| Fee income |  | 1,218 |  | 1,209 |  | 1,219 |  | 1,192 |  | 1,130 | (7\%) | (5\%) |
| Net investment income (loss): |  |  |  |  |  |  |  |  |  |  |  |  |
| Securities available-for-sale and other |  | 1,089 |  | 1,108 |  | 1,104 |  | 1,062 |  | 998 | (8\%) | (6\%) |
| Equity securities, trading [1] |  | 131 |  | 803 |  | (597) |  | $(1,890)$ |  | 325 | 148\% | NM |
| Total net investment income (loss) |  | 1,220 |  | 1,911 |  | 507 |  | (828) |  | 1,323 | 8\% | NM |
| Realized capital gains (losses): |  |  |  |  |  |  |  |  |  |  |  |  |
| Total other-than-temporary impairment ("OTTI") losses |  | (74) |  | (119) |  | (31) |  | (71) |  | (42) | 43\% | 41\% |
| OTTI losses recognized in other comprehensive income |  | 15 |  | 64 |  | 8 |  | 11 |  | 6 | (60\%) | (45\%) |
| Net OTTI losses recognized in earnings |  | (59) |  | (55) |  | (23) |  | (60) |  | (36) | 39\% | 40\% |
| Net realized capital gains (losses), excluding OTTI losses recognized in earnings |  | (30) |  | (348) |  | 92 |  | 635 |  | (350) | NM | NM |
| Total net realized capital gains (losses) |  | (89) |  | (403) |  | 69 |  | 575 |  | (386) | NM | NM |
| Other revenues |  | 72 |  | 64 |  | 61 |  | 63 |  | 65 | (10\%) | 3\% |
| Total revenues |  | 5,930 |  | 6,300 |  | 5,401 |  | 4,520 |  | 5,638 | (5\%) | 25\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| Amortization of deferred policy acquisition costs and present value of future profits |  | 514 |  | 664 |  | 835 |  | 1,320 |  | 608 | 18\% | (54\%) |
| Insurance operating costs and expenses |  | 1,135 |  | 1,120 |  | 1,224 |  | 1,059 |  | 995 | (12\%) | (6\%) |
| Interest expense |  | 128 |  | 128 |  | 128 |  | 128 |  | 124 | (3\%) | (3\%) |
| Goodwill impairment |  |  |  |  |  |  |  |  |  | 30 | NM | NM |
| Total benefits and expenses |  | 5,171 |  | 5,893 |  | 5,566 |  | 4,624 |  | 5,546 | 7\% | 20\% |
| Income (loss) from continuing operations before income taxes |  | 759 |  | 407 |  | (165) |  | (104) |  | 92 | (88\%) | NM |
| Income tax expense (benefit) |  | 175 |  | 58 |  | (269) |  | (101) |  | (34) | NM | 66\% |
| Income (loss) from continuing operations |  | 584 |  | 349 |  | 104 |  | (3) |  | 126 | (78\%) | NM |
| Income (loss) from discontinued operations, net of tax |  | 35 |  | 162 |  | (80) |  | 3 |  | 1 | (97\%) | (67\%) |
| Net income |  | 619 |  | 511 |  | 24 |  | - |  | 127 | (79\%) | NM |
| Less: Income (loss) from discontinued operations, net of tax |  | 35 |  | 162 |  | (80) |  | 3 |  | 1 | (97\%) | (67\%) |
| Less: Net realized capital gains (losses), net of tax and DAC, excluded from core earnings [2] |  | 55 |  | (237) |  | 92 |  | (36) |  | (213) | NM | NM |
| Core earnings | \$ | 529 | \$ | 586 | \$ | 12 | \$ | 33 | \$ | 339 | (36\%) | NM |

[1] Includes investment income and mark-to-market effects of equity securities, trading, supporting the international variable annuity business, which are classified in net investment income with corresponding amounts credited to policyholders within benefits, losses and loss adjustment expenses.
[2] See pages 11 and 12 for disclosure of the components of net realized capital gains (losses), net of tax and DAC, for the periods presented herein.

| YEAR ENDED DECEMBER 31, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 2010 |  | 2011 |  | Change |
| \$ | 14,055 | \$ | 14,088 |  |
|  | 4,748 |  | 4,750 |  |
|  | 4,364 |  | 4,272 | (2\%) |
|  | (774) |  | $(1,359)$ | (76\%) |
|  | 3,590 |  | 2,913 | (19\%) |
|  | (852) |  | (263) | 69\% |
|  | 418 |  | 89 | (79\%) |
|  | (434) |  | (174) | 60\% |
|  | (177) |  | 29 | NM |
|  | (611) |  | (145) | 76\% |
|  | 267 |  | 253 | (5\%) |
|  | 22,049 |  | 21,859 | (1\%) |
|  | 13,025 |  | 14,625 | 12\% |
|  | (774) |  | $(1,359)$ | (76\%) |
|  | 2,527 |  | 3,427 | 36\% |
|  | 4,407 |  | 4,398 |  |
|  | 508 |  | 508 | - |
|  |  |  | 30 | NM |
|  | 19,693 |  | 21,629 | 10\% |
|  | 2,356 |  | 230 | (90\%) |
|  | 612 |  | (346) | NM |
|  | 1,744 |  | 576 | (67\%) |
|  | (64) |  | 86 | NM |
|  | 1,680 |  | 662 | (61\%) |
|  | (64) |  | 86 | NM |
|  | (228) |  | (394) | (73\%) |
|  | 1,972 | \$ | 970 | (51\%) |

THE HARTFORD FINANCIAL SERVICES GROUP, INC.
CONSOLIDATING BALANCE SHEETS
AS OF DECEMBER 31, 2010 AND DECEMBER 31, 2011

|  | LIFE [1] |  |  |  |  | PROPERTY \& CASUALTY [1] |  |  |  |  | CORPORATE [1] |  |  |  |  | CONSOLIDATED |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  | Change | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  | Change | $\begin{gathered} \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  | Change | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ |  | Dec. 31, 2011 |  | Change |
| Investments |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fixed maturities, available-for-sale, at fair value | \$ | 52,429 | \$ | 55,633 | 6\% | \$ | 25,114 | \$ | 26,023 | 4\% | \$ | 277 | \$ | 153 | (45\%) | \$ | 77,820 | \$ | 81,809 | 5\% |
| Fixed maturities, at fair value using the fair value option |  | 639 |  | 1,317 | 106\% |  | 10 |  | 11 | 10\% |  | - |  | - | - |  | 649 |  | 1,328 | 105\% |
| Equity securities, trading, at fair value |  | 32,820 |  | 30,499 | (7\%) |  | - |  | - | - |  | - |  | - | - |  | 32,820 |  | 30,499 | (7\%) |
| Equity securities, available-for-sale, at fair value |  | 502 |  | 515 | 3\% |  | 374 |  | 302 | (19\%) |  | 97 |  | 104 | 7\% |  | 973 |  | 921 | (5\%) |
| Mortgage loans |  | 3,915 |  | 4,979 | 27\% |  | 372 |  | 749 | 101\% |  | 202 |  | - | (100\%) |  | 4,489 |  | 5,728 | 28\% |
| Policy loans, at outstanding balance |  | 2,181 |  | 2,001 | (8\%) |  | - |  | - | - |  | - |  | - | - |  | 2,181 |  | 2,001 | (8\%) |
| Limited partnerships and other alternative investments |  | 957 |  | 1,318 | 38\% |  | 961 |  | 1,214 | 26\% |  | - |  | - | - |  | 1,918 |  | 2,532 | $32 \%$ |
| Other investments |  | 1,486 |  | 2,244 | $51 \%$ |  | 83 |  | 121 | 46\% |  | 48 |  | 29 | (40\%) |  | 1,617 |  | 2,394 | 48\% |
| Short-term investments |  | 5,631 |  | 5,641 | - |  | 1,117 |  | 658 | (41\%) |  | 1,780 |  | 1,437 | (19\%) |  | 8,528 |  | 7,736 | (9\%) |
| Total investments |  | 100,560 |  | 104,147 | 4\% |  | 28,031 |  | 29,078 | 4\% |  | 2,404 |  | 1,723 | (28\%) |  | 130,995 |  | 134,948 | 3\% |
| Cash |  | 1,809 |  | 2,377 | $31 \%$ |  | 250 |  | 203 | (19\%) |  | 3 |  | 1 | (67\%) |  | 2,062 |  | 2,581 | 25\% |
| Premiums receivable and agents' balances |  | 362 |  | 344 | (5\%) |  | 2,911 |  | 3,102 | 7\% |  | - |  | - | - |  | 3,273 |  | 3,446 | 5\% |
| Reinsurance recoverables |  | 1,991 |  | 2,022 | 2\% |  | 2,871 |  | 2,746 | (4\%) |  | - |  | - | - |  | 4,862 |  | 4,768 | (2\%) |
| Deferred policy acquisition costs and present value of future profits |  | 8,594 |  | 7,483 | (13\%) |  | 1,263 |  | 1,261 | - |  | - |  | - | - |  | 9,857 |  | 8,744 | (11\%) |
| Deferred income taxes |  | 1,786 |  | (312) | NM |  | 966 |  | 553 | (43\%) |  | 973 |  | 1,157 | 19\% |  | 3,725 |  | 1,398 | (62\%) |
| Goodwill |  | 470 |  | 470 | - |  | 149 |  | 119 | (20\%) |  | 432 |  | 417 | (3\%) |  | 1,051 |  | 1,006 | (4\%) |
| Property and equipment, net |  | 398 |  | 388 | (3\%) |  | 729 |  | 632 | (13\%) |  | 23 |  | 9 | (61\%) |  | 1,150 |  | 1,029 | (11\%) |
| Other assets |  | 573 |  | 1,070 | 87\% |  | 952 |  | 1,205 | $27 \%$ |  | 104 |  | (1) | NM |  | 1,629 |  | 2,274 | 40\% |
| Separate account assets |  | 159,742 |  | 143,870 | (10\%) |  | - |  | - | - |  | - |  | - | - |  | 159,742 |  | 143,870 | (10\%) |
| Total assets | \$ | 276,285 | \$ | 261,859 | (5\%) | \$ | 38,122 | \$ | 38,899 | 2\% | \$ | 3,939 | \$ | 3,306 | (16\%) | \$ | 318,346 | \$ | 304,064 | (4\%) |
| Future policy benefits, unpaid losses and |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Other policyholder funds and benefits payable |  | 44,550 |  | 45,612 | 2\% |  | - |  | - | - |  | - |  | - | - |  | 44,550 |  | 45,612 | $2 \%$ |
| Other policyholder funds and benefits payable - |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| International variable annuities |  | 32,793 |  | 30,461 | (7\%) |  | - |  | - | - |  | - |  | - | - |  | 32,793 |  | 30,461 | (7\%) |
| Unearned premiums |  | 173 |  | 182 | 5\% |  | 5,005 |  | 5,041 | 1\% |  | (2) |  | (1) | 50\% |  | 5,176 |  | 5,222 | 1\% |
| Debt |  | - |  | - | - |  | - |  | - | - |  | 6,607 |  | 6,216 | (6\%) |  | 6,607 |  | 6,216 | (6\%) |
| Consumer notes |  | 382 |  | 314 | (18\%) |  | - |  | - | - |  | - |  | - | - |  | 382 |  | 314 | (18\%) |
| Other liabilities |  | 5,604 |  | 5,183 | (8\%) |  | 1,756 |  | 1,831 | 4\% |  | 1,827 |  | 1,429 | (22\%) |  | 9,187 |  | 8,443 | (8\%) |
| Separate account liabilities |  | 159,742 |  | 143,870 | (10\%) |  | - |  | - | - |  | - |  | - | - |  | 159,742 |  | 143,870 | (10\%) |
| Total liabilities |  | 261,817 |  | 245,088 | (6\%) |  | 27,786 |  | 28,422 | 2\% |  | 8,432 |  | 7,644 | (9\%) |  | 298,035 |  | 281,154 | (6\%) |
| Common equity, excluding AOCI |  | 14,247 |  | 15,003 | 5\% |  | 10,379 |  | 9,851 | (5\%) |  | $(3,870)$ |  | $(3,657)$ | 6\% |  | 20,756 |  | 21,197 | $2 \%$ |
| Preferred stock |  | - |  | - | - |  | - |  | - | - |  | 556 |  | 556 | - |  | 556 |  | 556 | - |
| AOCI, net of tax |  | 221 |  | 1,768 | NM |  | (43) |  | 626 | NM |  | $(1,179)$ |  | $(1,237)$ | (5\%) |  | $(1,001)$ |  | 1,157 | NM |
| Total stockholders' equity |  | 14,468 |  | 16,771 | 16\% |  | 10,336 |  | 10,477 | 1\% |  | $(4,493)$ |  | $(4,338)$ | 3\% |  | 20,311 |  | 22,910 | 13\% |
| Total liabilities and equity | \$ | 276,285 | \$ | 261,859 | (5\%) | \$ | 38,122 | \$ | 38,899 | 2\% | \$ | 3,939 | \$ | 3,306 | (16\%) | \$ | 318,346 | \$ | 304,064 | (4\%) |

[^0]THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## CAPITAL STRUCTURE

|  | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  | Year Over Year 3 Month Change | Sequential <br> 3 Month <br> Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Mar. 31, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Jun. 30, } \\ \hline 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  |  |  |
| DEBT $\quad$ - - - - - - - |  |  |  |  |  |  |  |  |  |  |  |  |
| Short-term debt (includes current maturities of long-term debt and capital lease obligations) | \$ | 400 | \$ | 400 | \$ | 400 | \$ | 400 |  |  | (100\%) | (100\%) |
| Senior notes |  | 4,480 |  | 4,480 |  | 4,480 |  | 4,480 |  | 4,481 | - | - |
| Junior subordinated debentures |  | 1,727 |  | 1,730 |  | 1,734 |  | 1,737 |  | 1,735 | - |  |
| Total debt [1] | \$ | 6,607 | \$ | 6,610 | \$ | 6,614 | \$ | 6,617 |  | 6,216 | (6\%) | (6\%) |
| STOCKHOLDERS' EQUITY |  |  |  |  |  |  |  |  |  |  |  |  |
| Common stockholders' equity, excluding AOCI, net of tax | \$ | 20,756 | \$ | 21,207 | \$ | 21,196 | \$ | 21,160 |  | 21,197 | 2\% |  |
| Preferred stock |  | 556 |  | 556 |  | 556 |  | 556 |  | 556 | - | - |
| AOCI, net of tax |  | $(1,001)$ |  | (764) |  | (77) |  | 1,065 |  | 1,157 | NM | 9\% |
| Total stockholders' equity | \$ | 20,311 | \$ | 20,999 | \$ | 21,675 | \$ | 22,781 |  | 22,910 | 13\% | 1\% |
| CAPITALIZATION |  |  |  |  |  |  |  |  |  |  |  |  |
| Total capitalization, including AOCI, net of tax | \$ | 26,918 | \$ | 27,609 | \$ | 28,289 | \$ | 29,398 |  | 29,126 | 8\% | (1\%) |
| Total capitalization, excluding AOCI, net of tax | \$ | 27,919 | \$ | 28,373 | \$ | 28,365 | \$ | 28,333 |  | 27,969 | - | (1\%) |
| DEBT TO CAPITALIZATION RATIOS [1] |  |  |  |  |  |  |  |  |  |  |  |  |
| Total debt to capitalization, including AOCI |  | 24.5\% |  | 23.9\% |  | 23.4\% |  | 22.5\% |  | 21.3\% | (3.2) | (1.2) |
| Total debt to capitalization, excluding AOCI |  | 23.7\% |  | 23.3\% |  | 23.3\% |  | 23.4\% |  | 22.2\% | (1.5) | (1.2) |
| Total rating agency adjusted debt to capitalization [2] [3] |  | 28.5\% |  | 27.9\% |  | 27.2\% |  | 26.2\% |  | 25.2\% | (3.3) | (1.0) |

[1] The Hartford excludes consumer notes from total debt for capital structure analysis. Consumer notes were $\$ 382, \$ 382, \$ 368, \$ 349$ and $\$ 314$ as of December 31, 2010, March 31, 2011, June 30, 2011, September 30, 2011 and December 31, 2011, respectively.
[2] Reflects a rating agency assignment in the leverage calculation of an estimate of the adjusted unfunded pension liability of the Company's defined benefit plans and six times the Company's rental expense on operating leases for total adjustments of $\$ 1.5$ billion, $\$ 1.6$ billion, $\$ 1.5$ billion, $\$ 1.5$ billion and $\$ 1.6$ billion for the three months ended December 31, 2010, March 31, 2011, June 30, 2011, September 30, 2011 and December 31, 2011, respectively.
[3] Reflects $25 \%$ equity credit for the junior subordinated debentures and the discount value of the Allianz transaction. Reflects $100 \%$ equity credit for the MCP stock.

THE HARTFORD FINANCIAL SERVICES GROUP, INC. STATUTORY SURPLUS TO GAAP STOCKHOLDERS' EQUITY RECONCILIATION

|  | December 31, 2011 |  | December 31, 2010 |  |
| :---: | :---: | :---: | :---: | :---: |
| P\&C U.S. Statutory Capital and Surplus [1] | \$ | 7,412 | \$ | 7,721 |
| GAAP Adjustments |  |  |  |  |
| Deferred policy acquisition costs |  | 1,261 |  | 1,263 |
| Benefit reserves |  | (59) |  | (70) |
| GAAP unrealized losses on investments, net of tax |  | 641 |  | (57) |
| Goodwill |  | 119 |  | 149 |
| Non-admitted assets |  | 1,081 |  | 1,247 |
| Other, net |  | 22 |  | 83 |
| P\&C GAAP Stockholders' Equity | \$ | 10,477 | \$ | 10,336 |
| Life U.S. Statutory Capital and Surplus [1] | \$ | 7,388 | \$ | 7,731 |
| GAAP Adjustments |  |  |  |  |
| Investment in subsidiaries |  | 3,748 |  | 2,699 |
| Deferred policy acquisition costs |  | 7,483 |  | 8,594 |
| Deferred taxes |  | $(2,059)$ |  | (777) |
| Benefit reserves |  | $(2,991)$ |  | $(4,097)$ |
| Unrealized losses on investments, net of impairments |  | 2,472 |  | 306 |
| Asset valuation reserve and interest maintenance reserve |  | 816 |  | 420 |
| Goodwill |  | 470 |  | 461 |
| Other, net |  | (556) |  | (869) |
| Life GAAP Stockholders' Equity | \$ | 16,771 | \$ | 14,468 |

[^1]
## THE HARTFORD FINANCIAL SERVICES GROUP, INC. ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS)

|  | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  | Year Over <br> Year <br> 3 Month <br> Change | Sequential 3 Month Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { ec. } 31, \\ & 2010 \end{aligned}$ | $\begin{gathered} \hline \text { Mar. 31, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Jun. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \end{gathered}$ |  |  |  |
| Fixed maturities net unrealized gain (loss) | \$ | (562) | \$ | (306) | \$ | 251 | \$ | 1,197 | \$ | 1,479 | NM | 24\% |
| Equities net unrealized gain (loss) |  | (26) |  | 28 |  | 7 |  | (68) |  | (88) | NM | (29\%) |
| Other-than-temporary impairment losses recognized in AOCI |  | (108) |  | (103) |  | (107) |  | (97) |  | (99) | 8\% | (2\%) |
| Net deferred gain on cash-flow hedging instruments |  | 385 |  | 317 |  | 388 |  | 542 |  | 516 | 34\% | (5\%) |
| Total net unrealized gain (loss) |  | (311) |  | (64) |  | 539 |  | 1,574 |  | 1,808 | NM | 15\% |
| Foreign currency translation adjustments |  | 488 |  | 456 |  | 514 |  | 597 |  | 600 | 23\% | 1\% |
| Pension and other postretirement adjustment |  | $(1,178)$ |  | $(1,156)$ |  | $(1,130)$ |  | $(1,106)$ |  | $(1,251)$ | (6\%) | (13\%) |
| Total accumulated other comprehensive income (loss) | \$ | $(1,001)$ | \$ | (764) | \$ | (77) | \$ | 1,065 | \$ | 1,157 | NM | 9\% |

THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## COMPUTATION OF BASIC AND DILUTED EARNINGS (LOSSES) PER COMMON SHARE

|  | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  | YEAR ENDED DECEMBER 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \end{gathered}$ |  | $\begin{aligned} & \text { Mar. 31, } \\ & 2011 \end{aligned}$ |  | $\begin{gathered} \text { Jun. 30, } \\ \text { 2011 } \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ \text { 2011 } \end{gathered}$ |  |  |  |  |  |
|  |  |  | 2010 | 2011 |  |  |  |  |  |  |  |  |  |
| Net income | \$ | 619 |  |  | \$ | 511 | \$ | 24 | \$ |  |  | \$ 127 | \$ | 1,680 |  | \$ 662 |
| Less: MCP dividends |  | 11 |  | 10 |  |  |  | 11 |  | 10 |  | 11 |  | 33 |  | 42 |
| Less: Capital Purchase Program ("CPP") preferred dividends and accretion of discount |  | - |  | - |  | - |  | - |  |  |  | 482 |  |  |
| Net income (loss) available to common shareholders |  | 608 |  | 501 |  | 13 |  | (10) |  | 116 |  | 1,165 |  | 620 |
| Add: Impact of assumed conversion of preferred shares to common [4] |  | 11 |  | 10 |  | - |  | - |  |  |  | 33 |  |  |
| Net income (loss) available to common shareholders and assumed conversion of preferred shares |  | 619 |  | 511 |  | 13 |  | (10) |  | 116 |  | 1,198 |  | 620 |
| Net income (loss) available to common shareholders |  | 608 |  | 501 |  | 13 |  | (10) |  | 116 |  | 1,165 |  | 620 |
| Less: Net realized capital gains (losses), net of tax and DAC, excluded from core earnings [1] |  | 55 |  | (237) |  | 92 |  | (36) |  | (213) |  | (228) |  | (394) |
| Less: Income (loss) from discontinued operations |  | 35 |  | 162 |  | (80) |  | 3 |  | 1 |  | (64) |  | 86 |
| Core earnings available to common shareholders |  | 518 |  | 576 |  | 1 |  | 23 |  | 328 |  | 1,457 |  | 928 |
| Add: Impact of assumed conversion of preferred shares to common [4] |  | 11 |  | 10 |  | - |  | - |  | 11 |  | 33 |  |  |
| Core earnings available to common shareholders and assumed conversion of preferred shares | \$ | 529 | \$ | 586 | \$ | 1 | \$ | 23 |  | \$ 339 | \$ | 1,490 |  | \$ 928 |
| Weighted average common shares outstanding (basic) |  | 444.3 |  | 444.6 |  | 445.1 |  | 445.3 |  | 445.1 |  | 431.5 |  | 445.0 |
| Dilutive effect of stock compensation |  | 1.3 |  | 1.8 |  | 1.0 |  | 0.7 |  | 0.7 |  | 1.3 |  | 1.1 |
| Dilutive effect of CPP Warrants [2] |  | 31.4 |  | 34.0 |  | 32.9 |  | 27.4 |  | 23.1 |  | 31.3 |  | 29.3 |
| Dilutive effect of Allianz warrants [3] |  | - |  | 7.1 |  | 3.4 |  | - |  | - |  | 1.0 |  | 2.6 |
| Weighted average common shares outstanding and dilutive potential common shares (diluted), before assumed conversion of preferred shares |  | 477.0 |  | 487.5 |  | 482.4 |  | 473.4 |  | 468.9 |  | 465.1 |  | 478.0 |
| Dilutive effect of assumed conversion of MCP [4] |  | 20.8 |  | 20.7 |  | - |  | - |  | 20.7 |  | 16.4 |  | - |
| Weighted average common shares outstanding and dilutive potential common shares (diluted) and assumed conversion of preferred shares |  | 497.8 |  | 508.2 |  | 482.4 |  | 473.4 |  | 489.6 |  | 481.5 |  | 478.0 |
| Net income (loss) available to common shareholders | \$ | 1.37 | \$ | 1.13 | \$ | 0.03 | \$ | (0.02) |  | \$ 0.26 | \$ | 2.70 |  | \$ 1.40 |
| Less: Net realized capital gains (losses), net of tax and DAC, excluded from core earnings |  | 0.12 |  | (0.53) |  | 0.21 |  | (0.08) |  | (0.48) |  | (0.54) |  | (0.88) |
| Less: Income (loss) from discontinued operations |  | 0.08 |  | 0.36 |  | (0.18) |  | 0.01 |  | - |  | (0.15) |  | 0.19 |
| Core earnings available to common shareholders | \$ | 1.17 | \$ | 1.30 | \$ | 0.00 | \$ | 0.05 |  | \$ 0.74 | \$ | 3.38 |  | \$ 2.09 |
| Net income (loss) available to common shareholders | \$ | 1.27 | \$ | 1.03 | \$ | 0.03 | \$ | (0.02) |  | \$ 0.25 | \$ | 2.50 |  | \$ 1.30 |
| Add: Impact of assumed conversion of preferred shares to common [4] |  | (0.03) |  | (0.02) |  | - |  | - |  | (0.01) |  | (0.07) |  | - |
| Net income (loss) available to common shareholders and assumed conversion of preferred shares | \$ | 1.24 | \$ | 1.01 | \$ | 0.03 | \$ | (0.02) |  | \$ 0.24 | \$ | 2.58 |  | \$ 1.30 |
| Net income (loss) available to common shareholders | \$ | 1.27 | \$ | 1.03 | \$ | 0.03 | \$ | (0.02) |  | \$ 0.25 |  | 2.50 |  | \$ 1.30 |
| Less: Net realized capital gains (losses), net of tax and DAC, excluded from core earnings |  | 0.11 |  | (0.47) |  | 0.19 |  | (0.08) |  | (0.45) |  | (0.49) |  | (0.82) |
| Less: Income (loss) from discontinued operations |  | 0.07 |  | 0.32 |  | (0.16) |  | 0.01 |  | 0.00 |  | (0.14) |  | 0.18 |
| Core earnings available to common shareholders |  | 1.09 |  | 1.18 |  | 0.00 |  | 0.05 |  | 0.70 |  | 3.13 |  | 1.94 |
| Add: Impact of assumed conversion of preferred shares to common [4] |  | (0.03) |  | (0.03) |  | - |  | - |  | (0.01) |  | (0.04) |  | - |
| Core earnings available to common shareholders and assumed conversion of preferred shares | \$ | 1.06 | \$ | 1.15 | \$ | 0.00 | \$ | 0.05 |  | 0.69 | \$ | 3.09 |  | \$ 1.94 |

12] See pages 11 and 12 for disclosure of the components of net realized capital gains (losses), net of tax and DAC, for the periods presented herein.
2] The Hartford issued 52.1 million warrants to purchase The Hartford Common Stock to the U.S. Department of the Treasury on June 26, 2009 at a strike price of $\$ 9.79$. The declaration of
a quarterly common stock dividend of $\$ 0.10$ during the third quarter of 2011 triggered a provision in The Hartford's Warrant Agreement with The Bank of New York Mellon resulting in an adjustment
to the warrant exercise price to $\$ 9.699$ from $\$ 9.729$
4] The Hartford issued $\$ 575$ of mandatory convertible preferred stock which, at June 30,2011 and September 30,2011 would have been convertible into 20.7 million and 20.8 million weighted average shares of common stock, respectively. However, the impact of applying the "if-converted" method to these shares was anti-dilutive and, therefore, the shares were not included in core earnings available to common shareholders and assumed conversion of preferred shares.
[5] As a result of anti-dilutive impact, in periods of a loss, weighted average common shares outstanding (basic) are used in the calculation of diluted earnings per share.

THE HARTFORD FINANCIAL SERVICES GROUP, INC.
ANALYSIS OF NET REALIZED CAPITAL GAINS (LOSSES) AFTER-TAX AND DAC

|  | 2010 |  | 2011 |  | 2011 |  | 2011 |  | 2011 |  | Change | Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net Realized Capital Gains (Losses), After-Tax and DAC |  |  |  |  |  |  |  |  |  |  |  |  |
| Gains/losses on sales, net | \$ | (29) | \$ | (49) | \$ | 151 | \$ | 73 |  | 60 | NM | (18\%) |
| Net impairment gains (losses) |  | (38) |  | (29) |  | (1) |  | (42) |  | (38) | - | 10\% |
| Japanese fixed annuity contract hedges, net |  | 4 |  | (11) |  | 15 |  | (5) |  | 4 | - | NM |
| Results of variable annuity hedge program |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. GMWB derivatives, net |  | 100 |  | 20 |  | (72) |  | (104) |  | (75) | NM | 28\% |
| U.S. macro hedge |  | (60) |  | (24) |  | (11) |  | (52) |  | (60) | - | (15\%) |
| Total U.S. Program |  | 40 |  | (4) |  | (83) |  | (156) |  | (135) | NM | 13\% |
| International program |  | 9 |  | (159) |  | 69 |  | 340 |  | (91) | NM | NM |
| Total results of variable annuity hedge program |  | 49 |  | (163) |  | (14) |  | 184 |  | (226) | NM | NM |
| Other net gain (loss) [1] |  | 78 |  | 20 |  | (59) |  | (242) |  | (10) | NM | 96\% |
| Total net realized capital gains (losses), after-tax and DAC | \$ | 64 | \$ | (232) | \$ | 92 | \$ | (32) |  | (210) | NM | NM |
| Reconciliation of Net Realized Capital Gains (Losses), net of tax and DAC, excluded from Core Earnings to Total Net Realized Capital Gains (Losses) - After-Tax and DAC |  |  |  |  |  |  |  |  |  |  |  |  |
| Total net realized capital losses | \$ | 64 | \$ | (232) | \$ | 92 | \$ | (32) |  | (210) | NM | NM |
| Less: total net realized capital gains (losses) included in core earnings (losses) |  | 9 |  | 5 |  | - |  | 4 |  | 3 | (67\%) | (25\%) |
| Total net realized capital losses, after tax and DAC, excluded from core earnings (losses) | \$ | 55 | \$ | (237) | \$ | 92 | \$ | (36) |  | (213) | NM | NM |


| YEAR ENDED DECEMBER 31, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 2010 |  | 2011 |  | Change |
| \$ | 180 |  | 235 | 31\% |
|  | (320) |  | (110) | 66\% |
|  | 18 |  | 3 | (83\%) |
|  |  |  | - |  |
|  | 83 |  | (231) | NM |
|  | (90) |  | (147) | (63\%) |
|  | (7) |  | (378) | NM |
|  | (33) |  | 159 | NM |
|  | (40) |  | (219) | NM |
|  | (57) |  | (291) | NM |
| \$ | (219) |  | (382) | (74\%) |
| \$ | (219) |  | (382) | (74\%) |
|  | 9 |  | 12 | 33\% |
| \$ | (228) |  | (394) | (73\%) |

[1] Other net gain (loss) primarily represents income from derivatives that qualify for hedge accounting and hedge fixed maturities.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. COMPUTATION OF RETURN-ON-EQUITY MEASURES

|  | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \end{gathered}$ |  | $\begin{gathered} \hline \text { Mar. 31, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Jun. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \end{gathered}$ |  |
| Numerator [1]: |  |  |  |  |  |  |  |  |  |  |
| Net income available to common shareholders - last 12 months | \$ | 1,198 | \$ | 1,872 | \$ | 1,820 | \$ | 1,154 |  | 662 |
| Core earnings available to common shareholders - last 12 months | \$ | 1,490 | \$ | 2,013 | \$ | 1,832 | \$ | 1,160 | \$ | 970 |
| Denominator [2]: |  |  |  |  |  |  |  |  |  |  |
| Average common stockholders' equity, including AOCI |  | 17,608.0 |  | 19,419.5 |  | 20,283.0 |  | 21,845.0 |  | 21,611.0 |
| Less: Average AOCI |  | $(1,511.5)$ |  | $(2,156.5)$ |  | (1,570.5) |  | (728.0) |  | 78.0 |
| Average common stockholders' equity, excluding AOCI |  | 19,764.5 |  | 20,990.0 |  | 21,011.0 |  | 21,216.0 |  | 21,533.0 |
| ROE (net income last 12 months to common stockholders' equity, including AOCI) [3] |  | 6.8\% |  | 9.6\% |  | 9.0\% |  | 5.3\% |  | 3.1\% |
| ROE (core earnings last 12 months to common stockholders' equity, excluding AOCI) [3] |  | 7.5\% |  | 9.6\% |  | 8.7\% |  | 5.5\% |  | 4.5\% |

[1] For a reconciliation of net income to core earnings, see page 8.
[2] Average equity is calculated by taking the sum of common stockholders' equity at the beginning of the twelve month period and common stockholders' equity at the end of the twelve month period and dividing by 2.
[3] When calculating return-on-equity, the MCP preferred stock is included in average common stockholders' equity and
MCP preferred dividends are added back to net income available to common shareholders and core earnings available to common shareholders.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC

COMPONENTS OF NET REALIZED CAPITAL GAINS (LOSSES), AFTER-TAX AND DAC, EXCLUDED FROM CORE EARNINGS (LOSSES) [1]

## Three months ended December 31, 2010

Total net realized capital gains (losses) and other, before-tax and DAC
excluded from core earnings (losses)

| Property \& Casualty Commercial | Group Benefits | $\begin{gathered} \text { Total } \\ \text { Commercial } \\ \text { Markets } \end{gathered}$ | Total Consumer Markets | Individual Annuity | Individual Life | $\begin{aligned} & \text { Retirement } \\ & \text { Plans } \end{aligned}$ | Mutual Funds | Total Wealth Management | Life Other Operations | Property \& Casualty Other Operations | Total Runoff | Corporate | Consolidated |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

exs: Impacts dac core earnings (loss
Less. Impacts of DAC


Three months ended March 31, 2011

| Total net realized capital gains (losses) and other, before-tax and DAC, excluded from core earnings (losses) | \$ | (21) | \$ | (13) | \$ | (34) | \$ | (4) | \$ | (32) $\$$ | (31) $\$$ | \$ | (9) $\$$ |  | 1 | \$ | (71) | \$ | (281) | \$ | (3) | \$ | (284) | \$ | (12) | \$ | (405) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Less: Impacts of DAC |  | - |  | - |  | - |  | - |  | (22) | (3) |  | (1) |  | - |  | (26) |  | (12) |  | - |  | (12) |  | 1 |  | (37) |
| Less: Impacts of tax |  | (7) |  | (5) |  | (12) |  | (1) |  | (4) | (10) |  | (2) |  | - |  | (16) |  | (97) |  | (1) |  | (98) |  | (4) |  | (131) |
| Total net realized capital gains (losses), net of tax and DAC, excluded from core earnings (losses) | \$ | (14) |  | (8) |  | (22) | \$ | (3) | \$ | (6) \$ | (18) |  | (6) \$ |  | 1 | \$ | (29) | \$ | (172) |  | (2) |  | (174) | \$ | (9) | \$ |  |

Three months ended June 30, 2011

[1] The above tables show the components of net realized capital gains (losses), net of tax and DAC, excluded from core earnings (losses). The impacts of DAC are calculated consistent with the Company's accounting policy on amortization of DAC
The impacts of tax are calculated at an effective tax rate of $35 \%$ as applicable. Impacts of tax also includes any increase in the deferred tax asset valuation allowance.

THE HARTFORD FINANCIAL SERVICES GROUP, INC.
COMPONENTS OF NET REALIZED CAPITAL GAINS (LOSSES), AFTER-TAX AND DAC, EXCLUDED FROM CORE EARNINGS (LOSSES) [1]


[^2]The impacts of tax are calculated at an effective tax rate of $35 \%$, as applicable. Impacts of tax also includes any increase in the deferred tax asset valuation allowance.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. <br> Property and Casualty Insurance Product UNPAID LOSS AND LOSS ADJUSTMENT EXPENSE RESERVE ROLLFORWARD

|  | For the three months ended December 31, 2011 |  |
| :--- | ---: | ---: | ---: | ---: |
|  |  |  |

## THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## Property and Casualty Insurance Product

 UNPAID LOSS AND LOSS ADJUSTMENT EXPENSE RESERVE ROLLFORWARD|  | For the year ended December 31, 2011 |  |
| :--- | ---: | ---: | ---: | ---: |
|  |  |  |

## COMMERCIAL MARKETS

THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## COMMERCIAL MARKETS

INCOME STATEMENTS

|  | $\begin{gathered} \text { Dec. 31, } \\ 2010 \end{gathered}$ |  | $\begin{gathered} \text { Mar. 31, } \\ \hline 2011 \end{gathered}$ |  | $\begin{gathered} \text { Jun. 30, } \\ 2011 \\ \hline \end{gathered}$ |  | Sept. 30, |  | $\begin{gathered} \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  | 3 Month Change | 3 Month Change | DECEMBER 31, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2010 | 2011 |  | Change |  |  |  |  |  |  |
| Earned premiums | \$ | 2,496 |  |  | \$ | 2,526 | \$ | 2,579 | \$ | 2,553 | \$ | 2,554 | 2\% | - | \$ | 9,968 | \$ | 10,212 | 2\% |
| Fee income |  | 14 |  | 16 |  |  |  | 14 |  | 16 |  | 16 | 14\% | - |  | 54 |  | 62 | 15\% |
| Net investment income |  | 347 |  | 346 |  | 345 |  | 319 |  | 311 | (10\%) | (3\%) |  | 1,364 |  | 1,321 | (3\%) |
| Other revenues |  | 24 |  | 23 |  | 26 |  | 28 |  | 20 | (17\%) | (29\%) |  | 96 |  | 97 | 1\% |
| Net realized capital gains (losses) |  | 29 |  | (37) |  | 23 |  | (45) |  | 6 | (79\%) | NM |  | 49 |  | (53) | NM |
| Total revenues |  | 2,910 |  | 2,874 |  | 2,987 |  | 2,871 |  | 2,907 | - | 1\% |  | 11,531 |  | 11,639 | 1\% |
| Losses and loss adjustment expenses |  | 1,767 |  | 1,830 |  | 1,997 |  | 1,983 |  | 2,080 | 18\% | 5\% |  | 6,701 |  | 7,890 | 18\% |
| Amortization of deferred policy acquisition costs |  | 350 |  | 350 |  | 353 |  | 354 |  | 354 | 1\% | - |  | 1,414 |  | 1,411 | - |
| Insurance operating costs and other expenses |  | 454 |  | 472 |  | 461 |  | 451 |  | 416 | (8\%) | (8\%) |  | 1,776 |  | 1,800 | 1\% |
| Goodwill impairment |  | - |  | - |  |  |  | - |  | 30 | - |  |  | - |  | 30 |  |
| Total benefits and expenses |  | 2,571 |  | 2,652 |  | 2,811 |  | 2,788 |  | 2,880 | 12\% | 3\% |  | 9,891 |  | 11,131 | 13\% |
| Income from continuing operations before income taxes |  | 339 |  | 222 |  | 176 |  | 83 |  | 27 | (92\%) | (67\%) |  | 1,640 |  | 508 | (69\%) |
| Income tax expense (benefit) [1] |  | 87 |  | 44 |  | 11 |  | 4 |  | (19) | NM | NM |  | 472 |  | 40 | (92\%) |
| Income from continuing operations |  | 252 |  | 178 |  | 165 |  | 79 |  | 46 | (82\%) | (42\%) |  | 1,168 |  | 468 | (60\%) |
| Income (loss) from discontinued operations, net of tax |  | 1 |  | 160 |  | (3) |  | (2) |  | (5) | NM | (150\%) |  | 12 |  | 150 | NM |
| Net income |  | 253 |  | 338 |  | 162 |  | 77 |  | 41 | (84\%) | (47\%) |  | 1,180 |  | 618 | (48\%) |
| Less: Income (loss) from discontinued operations, net of tax |  | 1 |  | 160 |  | (3) |  | (2) |  | (5) | NM | (150\%) |  | 12 |  | 150 | NM |
| Less: Net realized capital gains (losses), after-tax, excluded from core earnings [1][2] |  | 21 |  | (22) |  | 36 |  | (27) |  | 6 | (71\%) | NM |  | 19 |  | (7) | NM |
| Core earnings | \$ | 231 | \$ | 200 | \$ | 129 | \$ | 106 | \$ | 40 | (83\%) | (62\%) | \$ | 1,149 |  | 475 | (59\%) |

[1] The three months ended June 30,2011 includes a benefit of $\$ 21$, related to the release of a tax valuation allowance.
[2] See pages 11 and 12 for disclosure of the components of net realized capital gains (losses), net of tax, for the periods presented herein.

THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## COMMERCIAL MARKETS

PROPERTY \& CASUALTY COMMERCIAL
OPERATING RESULTS

|  | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  | Year Over Year 3 Month Change | Sequential <br> 3 Month Change | YEAR ENDED |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Mar. 31, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \text { Jun. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2011 \end{gathered}$ |  |  |  |  |  | $\mathrm{CE}$ | 3ER 31, |  |
|  |  |  | 2010 | 2011 |  | Change |  |  |  |  |  |  |
| UNDERWRITING RESULTS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Written premiums | \$ | 1,449 |  |  | \$ | 1,645 | \$ | 1,498 | \$ | 1,551 | \$ | 1,482 | 2\% | (4\%) | \$ | 5,796 | \$ | 6,176 | 7\% |
| Change in unearned premium reserve |  | (17) |  | 147 |  |  |  | (19) |  | (2) |  | (77) | NM | NM |  | 52 |  | 49 | (6\%) |
| Earned premiums |  | 1,466 |  | 1,498 |  | 1,517 |  | 1,553 |  | 1,559 | 6\% |  |  | 5,744 |  | 6,127 | 7\% |
| Losses and loss adjustment expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Current accident year before catastrophes [1] |  | 945 |  | 962 |  | 950 |  | 1,085 |  | 1,142 | 21\% | 5\% |  | 3,579 |  | 4,139 | 16\% |
| Current accident year catastrophes |  | 18 |  | 46 |  | 166 |  | 93 |  | 15 | (17\%) | (84\%) |  | 152 |  | 320 | 111\% |
| Prior accident years [2] |  | (22) |  | (6) |  | 31 |  | (9) |  | 109 | NM | NM |  | (361) |  | 125 | NM |
| Total losses and loss adjustment expenses |  | 941 |  | 1,002 |  | 1,147 |  | 1,169 |  | 1,266 | 35\% | 8\% |  | 3,370 |  | 4,584 | 36\% |
| Underwriting expenses [3] |  | 443 |  | 455 |  | 455 |  | 454 |  | 435 | (2\%) | (4\%) |  | 1,779 |  | 1,799 | 1\% |
| Dividends to policyholders [4] |  | 5 |  | 4 |  | 4 |  | 5 |  | 5 | - | - |  | 5 |  | 18 | NM |
| Underwriting results |  | 77 |  | 37 |  | (89) |  | (75) |  | (147) | NM | (96\%) |  | 590 |  | (274) | NM |
| Net investment income |  | 242 |  | 242 |  | 239 |  | 217 |  | 212 | (12\%) | (2\%) |  | 935 |  | 910 | (3\%) |
| Periodic net coupon settlements on credit derivatives, before-tax |  | (2) |  | (2) |  | (1) |  | (2) |  | - | 100\% | 100\% |  | (9) |  | (5) | 44\% |
| Other expenses |  | (45) |  | (40) |  | (34) |  | (35) |  | (29) | 36\% | 17\% |  | (138) |  | (138) | - |
| Goodwill impairment |  | - |  | - |  | - |  | - |  | (30) | - | - |  | - |  | (30) | - |
| Income tax (expense) benefit |  | (71) |  | (56) |  | (16) |  | (19) |  | 19 | NM | NM |  | (387) |  | (72) | 81\% |
| Core earnings |  | 201 |  | 181 |  | 99 |  | 86 |  | 25 | (88\%) | (71\%) |  | 991 |  | 391 | (61\%) |
| Add: Net realized capital gains (losses), after-tax [5] |  | 11 |  | (14) |  | 25 |  | (32) |  | 8 | (27\%) | NM |  | (8) |  | (13) | (63\%) |
| Income from continuing operations, net of tax |  | 212 |  | 167 |  | 124 |  | 54 |  | 33 | (84\%) | (39\%) |  | 983 |  | 378 | (62\%) |
| Add: Income (loss) from discontinued operations, net of tax |  | 1 |  | 160 |  | (3) |  | (2) |  | (5) | NM | (150\%) |  | 12 |  | 150 | NM |
| Net Income | \$ | 213 | \$ | 327 | \$ | 121 | \$ | 52 | \$ | 28 | (87\%) | (46\%) | \$ | 995 | \$ | 528 | (47\%) |

[1] The three months ended December 31, 2010 included current accident year reserve strengthening of $\$ 44$ primarily driven by workers compensation and programs business. The three months ended September 30 , 2011 included current
accident year reserve strengthening of $\$ 47$ predominantly related to workers compensation business. The three months ended December 31, 2011 included current accident year reserve strengthening of $\$ 87$ predominantly related to workers compensation business.
[2] Included within prior accident years development were the following reserve strengthenings (releases):

HREE MONTHS ENDED

| $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \end{gathered}$ | $\begin{gathered} \text { Mar. 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Jun. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| (3) | (1) |  | - | (4) | 1 |
| Comali ${ }^{\text {a }}$ |  | (1) | 4 | 7 | 161 |
| 1 | (7) |  | 3 | (42) | (30) |
| (14) | 6 |  | 6 | (8) | (44) |
| (1) | (9) |  | 2 | 29 | 7 |
| 4 | - |  | (2) | (7) | 2 |
| (3) | 2 |  | (7) | 1 | - |
| - | - |  | - | - |  |
| 6 | 7 |  | 10 | 15 | 6 |
| - | (5) |  | 10 | 2 | 5 |
| 5 | 2 |  | 5 | (2) | 1 |
| (22) | (6) |  | 31 | (9) | 109 |


| YEAR ENDED DECEMBER 31, |  |
| :---: | :---: |
| 2010 | 2011 |
| (54) | (4) |
| (70) | 171 |
| (19) | (76) |
| (108) | (40) |
| (88) | 29 |
| (5) | (7) |
| (16) | (4) |
| (30) | - |
| 26 | 38 |
| 1 | 12 |
| 2 | 6 |
| (361) | 125 |

## Auto liability

Workers' compensation
Package business
General liability
Professional liability
Fidelity \& Surety
Commercial Property
Uncollectible reinsurance
Discount accretion on workers' compensation
Catastrophes
Other reserve re-estimates, net
Total prior accident years development fees reserve releases of $\$ 12$.
[4] The year ended December 31, 2010 included a decrease in prior year dividends of $\$ 12$.
[5] See pages 11 and 12 for disclosure of the components of net realized capital gains (losses), net of tax, for the periods presented herein.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC.

COMMERCIAL MARKETS

## PROPERTY \& CASUALTY COMMERCIAL

UNDERWRITING RESULTS

|  | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  | Year Over Year 3 Month Change | Sequential <br> 3 Month Change | YEAR ENDED |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Dec. 31, } \\ 2010 \end{gathered}$ |  | $\begin{gathered} \text { Mar. 31, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \text { Jun. 30, } \\ 2011 \end{gathered}$ |  | $\begin{aligned} & \text { Sept. 30, } \\ & \text { 2011, } \end{aligned}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2011 \end{gathered}$ |  |  |  |  |  | $\mathrm{CE}$ | $\text { BER } 31$ |  |
|  |  |  | 2010 | 2011 |  | Change |  |  |  |  |  |  |
| UNDERWRITING RESULTS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Written premiums | \$ | 1,449 |  |  | \$ | 1,645 | \$ | 1,498 | \$ | 1,551 | \$ | 1,482 | $2 \%$ | (4\%) | \$ | 5,796 | \$ | 6,176 | 7\% |
| Change in unearned premium reserve |  | (17) |  | 147 |  |  |  | (19) |  | (2) |  | (77) | NM | NM |  | 52 |  | 49 | (6\%) |
| Earned premiums |  | 1,466 |  | 1,498 |  | 1,517 |  | 1,553 |  | 1,559 | 6\% | - |  | 5,744 |  | 6,127 | 7\% |
| Losses and loss adjustment expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Current accident year before catastrophes [1] |  | 945 |  | 962 |  | 950 |  | 1,085 |  | 1,142 | 21\% | 5\% |  | 3,579 |  | 4,139 | 16\% |
| Current accident year catastrophes |  | 18 |  | 46 |  | 166 |  | 93 |  | 15 | (17\%) | (84\%) |  | 152 |  | 320 | 111\% |
| Prior accident years [2] |  | (22) |  | (6) |  | 31 |  | (9) |  | 109 | NM | NM |  | (361) |  | 125 | NM |
| Total losses and loss adjustment expenses |  | 941 |  | 1,002 |  | 1,147 |  | 1,169 |  | 1,266 | 35\% | 8\% |  | 3,370 |  | 4,584 | 36\% |
| Underwriting expenses [3] |  | 443 |  | 455 |  | 455 |  | 454 |  | 435 | (2\%) | (4\%) |  | 1,779 |  | 1,799 | 1\% |
| Dividends to policyholders [4] |  | 5 |  | 4 |  | 4 |  | 5 |  | 5 | - | - |  | 5 |  | 18 | NM |
| Underwriting results |  | 77 |  | 37 |  | (89) |  | (75) |  | (147) | NM | (96\%) |  | 590 |  | (274) | NM |
| UNDERWRITING RATIOS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Losses and loss adjustment expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Current accident year before catastrophes [1] |  | 64.4 |  | 64.3 |  | 62.6 |  | 69.9 |  | 73.3 | (8.9) | (3.4) |  | 62.3 |  | 67.6 | (5.3) |
| Current accident year catastrophes |  | 1.2 |  | 3.1 |  | 11.0 |  | 6.0 |  | 1.0 | 0.2 | 5.0 |  | 2.7 |  | 5.2 | (2.5) |
| Prior accident years [2] |  | (1.5) |  | (0.4) |  | 2.1 |  | (0.6) |  | 7.0 | (8.5) | (7.6) |  | (6.3) |  | 2.0 | (8.3) |
| Total losses and loss adjustment expenses |  | 64.2 |  | 66.9 |  | 75.6 |  | 75.3 |  | 81.2 | (17.0) | (5.9) |  | 58.7 |  | 74.8 | (16.1) |
| Expenses |  | 30.2 |  | 30.4 |  | 30.0 |  | 29.2 |  | 27.9 | 2.3 | 1.3 |  | 31.0 |  | 29.4 | 1.6 |
| Policyholder dividends |  | 0.3 |  | 0.3 |  | 0.3 |  | 0.3 |  | 0.3 | - | - |  | 0.1 |  | 0.3 | (0.2) |
| Combined ratio |  | 94.7 |  | 97.5 |  | 105.8 |  | 104.8 |  | 109.4 | (14.7) | (4.6) |  | 89.7 |  | 104.5 | (14.8) |
| Catastrophes |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Current year |  | 1.2 |  | 3.0 |  | 11.0 |  | 6.0 |  | 1.0 | 0.2 | 5.0 |  | 2.7 |  | 5.2 | (2.5) |
| Prior year |  | - |  | (0.3) |  | 0.7 |  | 0.1 |  | 0.3 | (0.3) | (0.2) |  | - |  | 0.2 | (0.2) |
| Catastrophe ratio |  | 1.3 |  | 2.7 |  | 11.6 |  | 6.1 |  | 1.3 | - | 4.8 |  | 2.7 |  | 5.4 | (2.7) |
| Combined ratio before catastrophes |  | 93.5 |  | 94.8 |  | 94.2 |  | 98.7 |  | 108.1 | (14.6) | (9.4) |  | 87.1 |  | 99.1 | (12.0) |
| Combined ratio before catastrophes and prior year development |  | 95.0 |  | 94.9 |  | 92.8 |  | 99.4 |  | 101.5 | (6.5) | (2.1) |  | 93.4 |  | 97.2 | (3.8) |
| STATISTICAL PREMIUM INFORMATION (YEAR OVER YEAR) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Standard Commercial Lines Renewal Written Price Increases [5] |  | 1\% |  | 3\% |  | 3\% |  | 4\% |  | 5\% | 4\% | 1\% |  | 1\% |  | 4\% | 3\% |
| Standard Commercial Lines Policy Count Retention [5] |  | 83\% |  | 83\% |  | 82\% |  | 82\% |  | 83\% | - | 1\% |  | 84\% |  | 82\% | (2\%) |
| New Business Premium \$ | \$ | 270 | \$ | 303 | \$ | 286 | \$ | 271 | \$ | 237 | (12\%) | (13\%) | \$ | 1,122 | \$ | 1,097 | (2\%) |
| Standard Commercial Lines Policies in Force [5] |  | 1,047 |  | 9,758 |  | 0,152 |  | 6,229 |  | 2,820 | $3 \%$ | - |  |  |  |  |  |

[1] The three months ended December 31, 2010 included current accident year reserve strengthening of $\$ 44$, or 3.0 points, primarily driven by workers compensation and programs business. The three months ended September 30 , 2011 included current accident year reserve strengthening of $\$ 47$, or 3.0 points, predominantly related to workers compensation business. The three months ended December 31, 2011 included current accident year reserve strengthening of $\$ 87$, or 5.6 points, predominantly related to workers compensation business.
[2] Refer to footnote 2 on page 16 for a summary of reserve strengthenings (releases) that are included within prior accident years development.
[3] The year ended December 31, 2010 included taxes, licenses and fees reserve strengthening of $\$ 20$ due to an increase in the assessment for New York state funds and taxes. The year ended December 31 , 2011 included taxes, licenses and fees reserve releases of $\$ 12$.
[4] The year ended December 31, 2010 included a decrease in prior year dividends of $\$ 12$
[5] Standard commercial lines consist of The Hartford's small commercial and middle market lines of business.

THE HARTFORD FINANCIAL SERVICES GROUP, INC.
COMMERCIAL MARKETS
GROUP BENEFITS
income statements

| Revenues | $\begin{gathered} \text { Dec. 31, } \\ 2010 \end{gathered}$ | $\begin{gathered} \text { Mar. 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Jun. 30, } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2011 \end{gathered}$ | Dec. 31, <br> 2011 | 3 Month Change | 3 Month Change | EMBER 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | 010 | 2011 | Change |
| Premiums and other considerations |  |  |  |  |  |  |  |  |  |  |  |
| Direct premiums | \$ 1,025 | \$ 1,024 | \$ 1,058 | \$ 996 | \$ 995 | (3\%) | - | \$ | 4,200 | \$ 4,073 | (3\%) |
| Reinsurance premiums | 5 | 4 | 4 | 4 | - | (100\%) | (100\%) |  | 24 | 12 | (50\%) |
| Net premiums | 1,030 | 1,028 | 1,062 | 1,000 | 995 | (3\%) | - |  | 4,224 | 4,085 | (3\%) |
| Administrative Services Only ("ASO") fees | 10 | 11 | 11 | 11 | 11 | 10\% | - |  | 39 | 44 | 13\% |
| Other fees | 4 | 5 | 3 | 5 | 5 | 25\% | - |  | 15 | 18 | 20\% |
| Total fee income | 14 | 16 | 14 | 16 | 16 | 14\% | - |  | 54 | 62 | 15\% |
| Total premiums and other considerations | 1,044 | 1,044 | 1,076 | 1,016 | 1,011 | (3\%) | - |  | 4,278 | 4,147 | (3\%) |
| Net investment income | 105 | 104 | 106 | 102 | 99 | (6\%) | (3\%) |  | 429 | 411 | (4\%) |
| Net realized capital losses - core | (1) | (1) | - | (1) | (1) | - | - |  | (3) | (3) | - |
| Total core revenues | 1,148 | 1,147 | 1,182 | 1,117 | 1,109 | (3\%) | (1\%) |  | 4,704 | 4,555 | (3\%) |
| Net realized gains (losses), before tax and DAC, excluded from core revenues | 16 | (13) | 10 | 7 | (4) | NM | NM |  | 49 | - | (100\%) |
| Total revenues | 1,164 | 1,134 | 1,192 | 1,124 | 1,105 | (5\%) | (2\%) |  | 4,753 | 4,555 | (4\%) |
| Benefits and Expenses |  |  |  |  |  |  |  |  |  |  |  |
| Benefits and losses |  |  |  |  |  |  |  |  |  |  |  |
| Death benefits | 286 | 340 | 319 | 300 | 283 | (1\%) | (6\%) |  | 1,217 | 1,242 | $2 \%$ |
| Other contract benefits | 481 | 488 | 478 | 486 | 485 | 1\% | - |  | 1,865 | 1,937 | 4\% |
| Change in reserve | 59 | - | 53 | 28 | 46 | (22\%) | 64\% |  | 249 | 127 | (49\%) |
| Total benefits and losses | 826 | 828 | 850 | 814 | 814 | (1\%) | - |  | 3,331 | 3,306 | (1\%) |
| Other insurance expenses |  |  |  |  |  |  |  |  |  |  |  |
| Commissions \& wholesaling expenses | 125 | 136 | 136 | 125 | 121 | (3\%) | (3\%) |  | 546 | 518 | (5\%) |
| Operating expenses | 133 | 133 | 135 | 135 | 131 | (2\%) | (3\%) |  | 522 | 534 | 2\% |
| Premium taxes and other expenses [1] | 25 | 31 | 23 | 21 | 25 | - | 19\% |  | 93 | 100 | 8\% |
| Subtotal - expenses before deferral | 283 | 300 | 294 | 281 | 277 | (2\%) | (1\%) |  | 1,161 | 1,152 | (1\%) |
| Deferred policy acquisition costs | (11) | (14) | (13) | (13) | (8) | 27\% | 38\% |  | (50) | (48) | 4\% |
| Total other insurance expense | 272 | 286 | 281 | 268 | 269 | (1\%) | - |  | 1,111 | 1,104 | (1\%) |
| Amortization of deferred policy acquisition costs | 15 | 14 | 14 | 14 | 13 | (13\%) | (7\%) |  | 61 | 55 | (10\%) |
| Total benefits and expenses | 1,113 | 1,128 | 1,145 | 1,096 | 1,096 | (2\%) | - |  | 4,503 | 4,465 | (1\%) |
| Core earnings before income taxes | 35 | 19 | 37 | 21 | 13 | (63\%) | (38\%) |  | 201 | 90 | (55\%) |
| Income tax expense | 5 | - | 7 | 1 | (2) | NM | NM |  | 43 | 6 | (86\%) |
| Core earnings | 30 | 19 | 30 | 20 | 15 | (50\%) | (25\%) |  | 158 | 84 | (47\%) |
| Net realized gains (losses), net of tax and DAC, excluded from core earnings [2] | 10 | (8) | 11 | 5 | (2) | NM | NM |  | 27 | 6 | (78\%) |
| Net income | 40 | 11 | 41 | 25 | 13 | (67\%) | (48\%) |  | 185 | 90 | (51\%) |
| After-Tax Profit as \% of Revenues |  |  |  |  |  |  |  |  |  |  |  |
| Core earnings | 2.6\% | 1.7\% | 2.6\% | 1.8\% | 1.4\% | (1.2) | (0.4) |  | 3.4\% | 1.9\% | (1.5) |
| Net income | 3.4\% | 1.0\% | 3.6\% | 2.2\% | 1.2\% | (2.2) | (1.0) |  | 3.9\% | 2.0\% | (1.9) |
| [1] The three months ended March 31, 2011 includes a one-time payment to a third-party administrator of $\$ 8$, before-tax. <br> [2] See pages 11 and 12 for disclosure of the components of net realized gains (losses), net of tax and DAC, for the periods presented herein. |  |  |  |  |  |  |  |  |  |  |  |

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. <br> COMMERCIAL MARKETS

GROUP BENEFITS
SUPPLEMENTAL DATA

| PREMIUMS | Fully Insured - Ongoing Premiums | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  | Year Over Year 3 Month Change | Sequential <br> 3 Month <br> Change | YEAR ENDED DECEMBER 31, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \end{gathered}$ |  | $\begin{gathered} \text { Mar. 31, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Jun. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Group disability | \$ | 470 | \$ | 462 | \$ | 452 | \$ | 452 | \$ | 452 | (4\%) | - | \$ | 1,892 |  | 1,818 | (4\%) |
|  | Group life |  | 513 |  | 516 |  | 512 |  | 501 |  | 495 | (4\%) | (1\%) |  | 2,052 |  | 2,024 | (1\%) |
|  | Other |  | 47 |  | 50 |  | 49 |  | 47 |  | 48 | 2\% | 2\% |  | 222 |  | 194 | (13\%) |
|  | Total fully insured - ongoing premiums | \$ | 1,030 | \$ | 1,028 | \$ | 1,013 | \$ | 1,000 | \$ | 995 | (3\%) | - | \$ | 4,166 |  | 4,036 | (3\%) |
|  | Total buyouts [1] |  | - |  | - |  | 49 |  | - |  | - | - | - |  | 58 |  | 49 | (16\%) |
|  | Total premiums |  | 1,030 |  | 1,028 |  | 1,062 |  | 1,000 | \$ | 995 | (3\%) | (1\%) |  | 4,224 |  | 4,085 | (3\%) |
|  | Group disability - premium equivalents [2] |  | 99 |  | 105 |  | 107 |  | 109 |  | 111 | 12\% | 2\% |  | 394 |  | 432 | 10\% |
|  | Total premiums and premium equivalent | \$ | 1,129 | \$ | 1,133 | \$ | 1,169 | \$ | 1,109 | \$ | 1,106 | (2\%) | - | \$ | 4,618 |  | 4,517 | (2\%) |
| SALES (GROSS <br> ANNUALIZED <br> NEW PREMIUMS) | Fully Insured - Ongoing Sales |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Group disability | \$ | 37 | \$ | 109 | \$ | 41 | \$ | 36 | \$ | 33 | (11\%) | (8\%) | \$ | 237 | \$ | 219 | (8\%) |
|  | Group life |  | 47 |  | 128 |  | 48 |  | 53 |  | 40 | (15\%) | (25\%) |  | 332 |  | 269 | (19\%) |
|  | Other |  | 2 |  | 7 |  | 3 |  | 2 |  | 5 | 150\% | 150\% |  | 14 |  | 17 | 21\% |
|  | Total fully insured - ongoing sales |  | 86 |  | 244 |  | 92 |  | 91 |  | 78 | (9\%) | (14\%) |  | 583 |  | 505 | (13\%) |
|  | Total buyouts [1] |  | - |  | - |  | 49 |  | (1) |  | - | - | 100\% |  | 58 |  | 48 | (17\%) |
|  | Total sales |  | 86 |  | 244 |  | 141 |  | 90 |  | 78 | (9\%) | (13\%) |  | 641 |  | 553 | (14\%) |
|  | Group disability premium equivalents [2] |  | 8 |  | 47 |  | 22 |  | 23 |  | 14 | 75\% | (39\%) |  | 92 |  | 106 | 15\% |
|  | Total sales and premium equivalents | \$ | 94 | \$ | 291 | \$ | 163 | \$ | 113 | \$ | 92 | (2\%) | (19\%) | \$ | 733 |  | 659 | (10\%) |
| RATIOS [3] | Loss Ratio |  | 79.1\% |  | 79.3\% |  | 78.0\% |  | 80.1\% |  | 80.5\% | 1.4 | 0.4 |  | 77.6\% |  | 79.5\% | 1.9 |
|  | Expense Ratio [4] |  | 27.5\% |  | 28.7\% |  | 28.7\% |  | 27.8\% |  | 27.9\% | 0.4 | 0.1 |  | 27.8\% |  | 28.3\% | 0.5 |
| GAAP RESERVES [5] | ] Group disability | \$ | 5,127 | \$ | 5,164 | \$ | 5,225 | \$ | 5,259 |  | 5,307 | 4\% | 1\% |  |  |  |  |  |
|  | Group life |  | 1,250 |  | 1,217 |  | 1,210 |  | 1,206 |  | 1,202 | (4\%) | - |  |  |  |  |  |
|  | Other |  | 79 |  | 76 |  | 75 |  | 75 |  | 77 | (3\%) | 3\% |  |  |  |  |  |
|  | Total GAAP reserves | \$ | 6,456 | \$ | 6,457 | \$ | 6,510 | \$ | 6,540 |  | 6,586 | 2\% | 1\% |  |  |  |  |  |

[1] Takeover of open claim liabilities and other non-recurring premium amounts.
[2] ASO fees and claims under claim management agreements.
[3] Ratios calculated excluding the effects of buyout premiums.
[4] The three months ended March 31, 2011 includes a one-time payment to a third-party administrator totaling 0.7 points.
[5] Reserve balances for the three months ended December 31, 2010, March 31, 2011, June 30, 2011, September 30, 2011 and December 31, 2011 are net of reinsurance recoverables of $\$ 209$, $\$ 212$, $\$ 219, \$ 225$, and $\$ 233$, respectively

## CONSUMER MARKETS

THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## CONSUMER MARKETS

INCOME STATEMENTS

Earned premiums
Net investment income
Other revenues
Net realized capi

| Net realized capital gains (losses) | 49 |
| :--- | ---: |
| Total revenues | 2 |

Losses and loss adjustment expenses
Amortization of deferred policy acquisition costs
$\frac{\text { Insurance operating costs and other expenses [1] }}{\text { Total berits }}$
Total benefits and expenses
Income (loss) before income taxes
$\begin{array}{lr} & \mathbf{1 , 0 3 1} \\ \text { Income tax expense (benefit) } & \mathbf{3 9}\end{array}$
Net income (loss)
Less: Net realized capital gains (losses), after-tax, excluded from core earnings (losses) [2]
Core earnings (losses)
[1] The three months ended June 30,2011 includes a charge of $\$ 113$, before-tax, related to a discontinued software program.
[2] See pages 11 and 12 for disclosure of the components of net realized capital gains (losses), net of tax, for the periods presented herein

THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## CONSUMER MARKETS

 OPERATING RESULTS|  | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  | Year Over Year 3 Month Change | Sequential <br> 3 Month Change |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Dec. 31, 2010 |  | $\begin{gathered} \hline \text { Mar. 31, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Jun. 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  |  |  | 2010 |  | DECEMBER 31, |  |  |
|  |  |  |  | 11 |  |  | Change |  |  |  |  |  |  |
| UNDERWRITING RESULTS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Written premiums | \$ | 896 |  |  | \$ | 884 |  |  | \$ | 969 | \$ | 964 | \$ | 858 | (4\%) | (11\%) | \$ | 3,886 | \$ | 3,675 | (5\%) |
| Change in unearned premium reserve |  | (75) |  | (72) |  | 30 |  | 34 |  | (64) | 15\% | NM |  | (61) |  | (72) | (18\%) |
| Earned premiums |  | 971 |  | 956 |  | 939 |  | 930 |  | 922 | (5\%) | (1\%) |  | 3,947 |  | 3,747 | (5\%) |
| Losses and loss adjustment expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Current accident year before catastrophes |  | 703 |  | 616 |  | 623 |  | 663 |  | 634 | (10\%) | (4\%) |  | 2,737 |  | 2,536 | (7\%) |
| Current accident year catastrophes |  | 71 |  | 32 |  | 281 |  | 113 |  | (1) | NM | NM |  | 300 |  | 425 | 42\% |
| Prior accident years [1] |  | (35) |  | (49) |  | - |  | (9) |  | (17) | 51\% | (89\%) |  | (86) |  | (75) | 13\% |
| Total losses and loss adjustment expenses |  | 739 |  | 599 |  | 904 |  | 767 |  | 616 | (17\%) | (20\%) |  | 2,951 |  | 2,886 | (2\%) |
| Underwriting expenses |  | 237 |  | 233 |  | 236 |  | 226 |  | 223 | (6\%) | (1\%) |  | 957 |  | 918 | (4\%) |
| Underwriting results |  | (5) |  | 124 |  | (201) |  | (63) |  | 83 | NM | NM |  | 39 |  | (57) | NM |
| Net investment income |  | 48 |  | 50 |  | 49 |  | 46 |  | 42 | (13\%) | (9\%) |  | 187 |  | 187 | - |
| Periodic net coupon settlements on credit derivatives, before-tax |  | (1) |  | - |  | (1) |  | - |  | (1) | - | - |  | (2) |  | (2) | - |
| Other expenses [2] |  | (6) |  | (8) |  | (128) |  | (4) |  | (3) | 50\% | 25\% |  | (31) |  | (143) | NM |
| Income tax benefit (expense) |  | (8) |  | (53) |  | 102 |  | 11 |  | (38) | NM | NM |  | (48) |  | 22 | NM |
| Core earnings (losses) |  | 28 |  | 113 |  | (179) |  | (10) |  | 83 | 196\% | NM |  | 145 |  | 7 | (95\%) |
| Add: Net realized capital gains (losses), after-tax [3] |  | 2 |  | (3) |  | 5 |  | (6) |  | 2 | - | NM |  | (2) |  | (2) | - |
| Net income (loss) | \$ | 30 | \$ | 110 | \$ | (174) | \$ | (16) | \$ | 85 | 183\% | NM | \$ | 143 | \$ | 5 | (97\%) |

[1] Included within prior accident years development were the following reserve strengthenings (releases)

|  | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Mar. 31, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Jun. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \end{gathered}$ |  | Dec. 31, 2011 |  |
| Auto liability | \$ | (33) | \$ | (55) | \$ | (9) | \$ | (19) | \$ | (10) |
| Homeowners |  | (4) |  | (14) |  | 1 |  | 14 |  | (2) |
| Catastrophes |  | (1) |  | 19 |  | 9 |  |  |  | (3) |
| Other reserve re-estimates, net |  | 3 |  | 1 |  | (1) |  | (4) |  | (2) |
| Total prior accident years development | \$ | (35) | \$ | (49) | \$ | - | \$ | (9) | \$ | (17) |


| YEAR ENDED DECEMBER 31, |  |  |  |
| :---: | :---: | :---: | :---: |
| 2010 |  | 2011 |  |
| \$ | (115) | \$ | (93) |
|  | 23 |  | (1) |
|  | 10 |  | 25 |
|  | (4) |  | (6) |
| \$ | (86) | \$ | (75) |

[2] The three months ended June 30, 2011 includes a charge of $\$ 113$, before-tax, related to a discontinued software program.
[3] See pages 11 and 12 for disclosure of the components of net realized capital gains (losses), net of tax, for the periods presented herein.

THE HARTFORD FINANCIAL SERVICES GROUP, INC.
CONSUMER MARKETS
UNDERWRITING RESULTS

[1] Refer to footnote 1 on page 21 for a summary of reserve strengthenings (releases) that are included within prior accident years development.

THE HARTFORD FINANCIAL SERVICES GROUP, INC.
CONSUMER MARKETS
WRITTEN AND EARNED PREMIUMS

[1] The difference between written premiums and earned premiums is attributable to the change in unearned premium reserve.

## WEALTH MANAGEMENT

THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## WEALTH MANAGEMENT

## OPERATING RESULTS

REVENUES
Earned premiums [1]
Fee income [1]

| THREE MONTHS ENDED |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Dec. 31, | March 31, | June 30, | Sept. 30, | Dec. 31, |
| 2010 | 2011 | 2011 | 2011 | 2011 |
|  |  |  |  |  |

$\qquad$ DECEMBER 31, 2010 2011 Change

Net realized capital gains losses - core
Total core revenues

| Net realized capital gains losses - core |  | 2 |  | 2 |  | - |  | 2 |  | - | (100\%) | (100\%) |  | (3) |  | 4 | NM |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total core revenues |  | 1,330 |  | 1,335 |  | 1,329 |  | 1,305 |  | 1,242 | (7\%) | (5\%) |  | 5,174 |  | 5,211 | 1\% |
| Net realized gains (losses) and other, before tax and DAC, excluded from core revenues |  | (108) |  | (71) |  | 6 |  | (209) |  | (302) | (180\%) | (44\%) |  | (342) |  | (576) | (68\%) |
| Total revenues |  | 1,222 |  | 1,264 |  | 1,335 |  | 1,096 |  | 940 | (23\%) | (14\%) |  | 4,832 |  | 4,635 | (4\%) |
| BENEFITS AND EXPENSES |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Benefits, losses and loss adjustment expenses [1][2] |  | 482 |  | 508 |  | 519 |  | 729 |  | 479 | (1\%) | (34\%) |  | 2,013 |  | 2,235 | 11\% |
| Amortization of deferred policy acquisition costs and present value of future profits [1] |  | 107 |  | 124 |  | 197 |  | 459 |  | 110 | 3\% | (76\%) |  | 478 |  | 890 | 86\% |
| Insurance operating costs and other expenses |  | 395 |  | 397 |  | 395 |  | 360 |  | 370 | (6\%) | 3\% |  | 1,521 |  | 1,522 |  |
| Total benefits and expenses |  | 984 |  | 1,029 |  | 1,111 |  | 1,548 |  | 959 | (3\%) | (38\%) |  | 4,012 |  | 4,647 | 16\% |
| CORE EARNINGS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Core earnings before income taxes |  | 346 |  | 306 |  | 218 |  | (243) |  | 283 | (18\%) | NM |  | 1,162 |  | 564 | (51\%) |
| Income tax expense (benefit) [1][2][3] |  | 86 |  | 70 |  | (14) |  | (126) |  | 55 | (36\%) | NM |  | 265 |  | (15) | NM |
| Core earnings |  | 260 |  | 236 |  | 232 |  | (117) |  | 228 | (12\%) | NM |  | 897 |  | 579 | (35\%) |
| Net realized gains (losses) and other, net of tax and DAC, excluded from core earnings [1][3][4] |  | 40 |  | (29) |  | (54) |  | (148) |  | (116) | NM | 22\% |  | 1 |  | (347) | NM |
| Income (loss) from discontinued operations |  | 40 |  | - |  | - |  | - |  | - | (100\%) | - |  | 37 |  | - | (100\%) |
| Net income | \$ | 340 | \$ | 207 | \$ | 178 | \$ | (265) | \$ | 112 | (67\%) | NM | \$ | 935 | \$ | 232 | (75\%) |

[1] The DAC unlock recorded in the periods presented below affected each income statement line item as follows:

|  |  |  |  | TH | E | S E | DE |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |
| Earned Premiums | \$ | - | \$ | - | \$ | 1 | \$ | (3) | \$ | 1 |
| Fee Income |  | - |  | (1) |  | 2 |  | 22 |  | 12 |
| Benefits, losses and loss adjustment expense |  | (46) |  | (28) |  | (8) |  | 166 |  | (61) |
| Amortization of deferred policy acquisition costs |  | (83) |  | (46) |  | 26 |  | 288 |  | (38) |
| Income tax expense (benefit) |  | 44 |  | 25 |  | (4) |  | (153) |  | 39 |
| Core earnings (loss) |  | 85 |  | 48 |  | (11) |  | (282) |  | 73 |
| Net realized gains (losses) and other, net of tax and DAC, excluded from core earnings |  | 13 |  | 2 |  | (56) |  | (15) |  | (45) |
| Net income (loss) | \$ | 98 | \$ | 50 | \$ | (67) | \$ | (297) | \$ | 28 |


| YEAR ENDED DECEMBER 31, |  |  |  |
| :---: | :---: | :---: | :---: |
| 2010 |  | 2011 |  |
| \$ | (6) | \$ | (1) |
|  | 8 |  | 35 |
|  | (70) |  | 69 |
|  | (237) |  | 230 |
|  | 108 |  | (93) |
|  | 201 |  | (172) |
|  | (12) |  | (114) |

[2] The three months ended June 30,2011 includes a tax benefit of $\$ 52$ related to the resolution of a tax matter with the IRS for the computation of dividends received deductions for years 1998,2000 and 2001
[3] The three months ended June 30,2011 includes a benefit of $\$ 22$ related to the release of a deferred tax valuation allowance.
[4] See pages 11 and 12 for disclosure of the components of net realized gains (losses), net of tax and DAC, for the periods presented herein.

THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## WEALTH MANAGEMENT

FINANCIAL HIGHLIGHTS EXCLUDING IMPACTS OF DAC unlock

CORE EARNINGS BY SEGMENT
Individual Annuity

| $\begin{gathered} \text { Dec. 31, } \\ 2010 \end{gathered}$ | $\begin{gathered} \hline \text { March 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { June 30, } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |

Individual Annuity
Individual Life
Retirement Plans
Mutual Funds
Mutual Funds
Wealth Management core earnings, excluding DAC unlock

DAC unlock impacts on net income
Net realized gains (losses) and other, net of tax and DAC, excluded from core earnings
ncome (loss) from discontinued operations
Wealth Management net income

DAC unlock IMPACT ON REVENUES
Individual Annuity
Individual Life
Total DAC unlock impact on core revenues
DAC unlock impact on net realized gains (losses), before tax and DAC, excluded from core earnings
Total DAC unlock impact on revenues
DAC unlock IMPACT ON CORE EARNINGS (LOSSES) BY SEGMENT
Individual Annuity

Individual Life
Retirement Plans
DAC unlock impact on core earnings (losses) [1]
DAC unlock impact on net realized gains (losses), net of tax and DAC, excluded from core earnings [2] [3]
DAC unlock impact from discontinued operations
DAC unlock impact on net income (loss)
[1] Included in the year ended December 31, 2010 are the impacts of assumption updates of $\$(15), \$ 28$ and $\$ 18$ for Individual Annuity, Individual Life and Retirement Plans, respectively. Included in the year ended December 31, 2011 are the impacts of assumption updates of $\$(26), \$(63)$ and $\$(36)$ for Individual Annuity, Individual Life and Retirement Plans, respectively.
2] Included in the three months ended December 31, 2010, March 31, 2011, June 30, 2011, September 30, 2011 and December 31, 2011 are income tax expense (benefits) of $\$ 19, \$(1)$, $\$(29)$, $\$(6)$, and $\$(27)$, respectively. Included in the year ended December 31,2010 and 201 are income tax benefits of $\$(5)$ and $\$(63)$, respectively,
[3] Included in the year ended December 31, 2010 are the impacts of assumption updates of $\$ 35, \$ 1$ and $\$(5)$ for Individual Annuity, Individual Life and Retirement Plans, respectively. Included in the three months ended September 30 , 2011 are the impacts of assumption updates of \$(6) and \$(1) for Individual Annuity and Retirement Plans, respectively.

THE HARTFORD FINANCIAL SERVICES GROUP, INC.
WEALTH MANAGEMENT DEFERRED POLICY ACQUISITION COSTS and PRESENT VALUE OF FUTURE PROFITS ("DAC")

|  | U.S.Annuity |  | Individual Life |  | Retirement Plans |  | Mutual <br> Funds |  | Total <br> Wealth <br> Management |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Balance, December 31, 2010 | \$ | 3,216 | \$ | 2,626 | \$ | 842 | \$ | 43 | \$ | 6,727 |
| Adjustments to unrealized gains and losses on securities available - for - sale and other |  | 240 |  | 99 |  | (25) |  | - |  | 314 |
| Balance excluding adjustments to unrealized gains and losses on securities available - for - sale and other |  | 3,456 |  | 2,725 |  | 817 |  | 43 |  | 7,041 |
| Capitalization |  | 65 |  | 342 |  | 127 |  | 31 |  | 565 |
| Amortization - Deferred Policy Acquisition Costs |  | (411) |  | (117) |  | (65) |  | (47) |  | (640) |
| Amortization - Present Value of Future Profits |  | (4) |  | (17) |  | - |  | - |  | (21) |
| Amortization - Realized Capital Gains / Losses |  | 181 |  | (10) |  | (1) |  | - |  | 170 |
| Effect of Currency Translation Adjustment |  | - |  | - |  | - |  | - |  | - |
| Balance, December 31, 2011 |  | 3,038 |  | 2,846 |  | 810 |  | 27 |  | 6,721 |
| Adjustments to unrealized gains and losses on securities available - for - sale and other |  | (236) |  | (288) |  | (96) |  | - |  | (620) |
| Balance, December 31, 2011 including adjustments to unrealized gains and losses on securities available-for-sale and other | \$ | 2,802 | \$ | 2,558 | \$ | 714 | \$ | 27 | \$ | 6,101 |

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. <br> WEALTH MANAGEMENT <br> SUPPLEMENTAL DATA - ANNUITY DEATH AND LIVING BENEFITS

U.S. VARIABLE ANNUITY BUSINESS

S\&P 500 Index Value at end of period
Total Account Value with Guaranteed Minimum Death Benefits ("GMDB") GMDB Gross net amount of risk
\% of GMDB NAR reinsured
GMDB Retained net amount of risk
GMDB net GAAP liability [1]
Total Account Value with Guaranteed Minimum Withdrawal Benefits ("GMWB") GMWB Gross net amount of risk
\% of GMWB NAR reinsured
GMWB Retained net amount of risk

|  | $\begin{gathered} \text { As of } \\ \text { December 31, } \\ 2010 \end{gathered}$ |
| :---: | :---: |
|  | 1,257.64 |
| \$ | 90,831 |
|  | 10,746 |
|  | 60\% |
|  | 4,331 |
|  | 367 |
|  | 44,803 |
|  | 1,296 |
|  | 17\% |
|  | 1,080 |
|  | 1,330 |


| As of <br> March 31, <br> 2011 |  |
| :---: | :---: |
|  | $1,325.83$ |
| $\$$ | 90,968 |
| 8,616 |  |
| $63 \%$ |  |
| 3,152 |  |
| 348 |  |
|  |  |
|  | 44,616 |
| 744 |  |
| $20 \%$ |  |
| 595 |  |
| 1,074 |  |


|  | As of June 30, <br> 2011 |
| :---: | :---: |
|  | 1,320.64 |
| \$ | 87,303 |
|  | 8,598 |
|  | 64\% |
|  | 3,136 |
|  | 347 |
|  | 42,501 |
|  | 745 |
|  | 21\% |
|  | 592 |
|  | 1,176 |


| $\begin{gathered} \text { As of } \\ \text { September 30, } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { As of } \\ \text { December 31, } \\ 2011 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: |
| 1,131.42 |  | 1,257.60 |
| \$ 73,831 | \$ | 76,239 |
| 15,934 |  | 12,070 |
| 54\% |  | 57\% |
| 7,306 |  | 5,136 |
| 441 |  | 380 |
| 35,566 |  | 36,604 |
| 3,025 |  | 1,888 |
| 16\% |  | 16\% |
| 2,533 |  | 1,587 |
| 2,276 |  | 2,082 |

[1] For the three months ended December 31, 2010, there was a decrease to the GMDB/GMIB liability as a result of the unlock, for U.S. variable annuity business of $\$(51)$. For the three months ended March 31 , 2011 the amount was $\$(25)$. For the three months ended June 30, 2011, the amount was $\$(10)$. For the three months ended September 30, 2011, the amount was $\$ 89$. For the three months ended December 31 , 2011, the amount was $\$(54)$.
[2] Policies with a guaranteed living benefit (a GMWB in the US) also have a guaranteed death benefit. The net amount at risk ("NAR") for each benefit is shown, however these benefits are not additive. When a policy terminates due to death, any NAR related to GMWB is released. Similarly, when a policy goes into benefit status on a GMWB or, by contract, the GMDB NAR is reduced to $\$ 0$.

THE HARTFORD FINANCIAL SERVICES GROUP, INC.
WEALTH MANAGEMENT
INDIVIDUAL ANNUITY
INCOME STATEMENTS

| Revenues | , |  |  |  |  | 3 Month Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ | March 31, 2011 | $\begin{gathered} \hline \text { June 30, } \\ \hline 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  |
| Premiums and other considerations |  |  |  |  |  |  |
| Variable annuity fees | 361 | 358 | 352 | \$ 322 | \$ 303 | (16\%) |
| Other fees [1] | 19 | 19 | 25 | 21 | 13 | (32\%) |
| Total fee income | 380 | 377 | 377 | 343 | 316 | (17\%) |
| Direct premiums | 90 | 85 | 76 | 86 | 80 | (11\%) |
| Reinsurance premiums [1] | (21) | (20) | (20) | (20) | (18) | 14\% |
| Net premiums | 69 | 65 | 56 | 66 | 62 | (10\%) |
| Total premiums and other considerations | 449 | 442 | 433 | 409 | 378 | (16\%) |
| Net investment income |  |  |  |  |  |  |
| Net investment income on $\mathrm{G} / \mathrm{A}$ assets | 172 | 178 | 179 | 168 | 153 | (11\%) |
| Other net investment income | 23 | 19 | 17 | 23 | 31 | 35\% |
| Total net investment income | 195 | 197 | 196 | 191 | 184 | (6\%) |
| Net realized capital gains - core | 4 | 2 | - | 3 |  | (100\%) |
| Total core revenues | 648 | 641 | 629 | 603 | 562 | (13\%) |
| Net realized losses and other, before tax and DAC, excluded from core revenues | (79) | (32) | (13) | (238) | (315) | NM |
| Total revenues | 569 | 609 | 616 | 365 | 247 | (57\%) |
| Benefits and Expenses |  |  |  |  |  |  |
| Benefits and losses |  |  |  |  |  |  |
| Death benefits [1] | (14) | - | 15 | 119 | (34) | (143\%) |
| Other contract benefits | 43 | 41 | 39 | 44 | 43 |  |
| Change in reserve | 62 | 57 | 47 | 63 | 48 | (23\%) |
| Sales inducements [1] | 3 | 8 | 12 | 20 | 4 | 33\% |
| Interest credited on G/A assets | 156 | 148 | 151 | 143 | 143 | (8\%) |
| Total benefits and losses | 250 | 254 | 264 | 389 | 204 | (18\%) |
| Other insurance expenses |  |  |  |  |  |  |
| Commissions \& wholesaling expenses | 103 | 109 | 107 | 96 | 108 | 5\% |
| Operating expenses | 53 | 44 | 45 | 43 | 46 | (13\%) |
| Premium taxes and other expenses | - | 2 | 2 | 2 | (2) |  |
| Subtotal - expenses before deferral | 156 | 155 | 154 | 141 | 152 | (3\%) |
| Deferred policy acquisition costs | (18) | (15) | (16) | (16) | (18) |  |
| Total other insurance expense | 138 | 140 | 138 | 125 | 134 | (3\%) |
| Amortization of deferred policy acquisition costs [1] | 30 | 68 | 128 | 281 | 30 |  |
| Total benefits and expenses | 418 | 462 | 530 | 795 | 368 | (12\%) |
| Core earnings (loss) before income taxes | 230 | 179 | 99 | (192) | 194 | (16\%) |
| Income tax expense (benefit) [1] [2] | 51 | 34 | (40) | (96) | 33 | (35\%) |
| Core earnings (loss) [1] | 179 | 145 | 139 | (96) | 161 | (10\%) |
| Net realized gains (losses) and other, net of tax and DAC, excluded from core earnings [3] | 56 | (6) | (72) | (152) | (133) | NM |
| Net income (loss) [1] | \$ 235 | \$ 139 | \$ 67 | \$ (248) | \$ 28 | (88\%) |
| RETURN ON ASSETS (After-tax bps) |  |  |  |  |  |  |
| Core earnings | 76.2 | 60.9 | 59.6 | (45.2) | 81.1 | 6\% |
| Net income (loss) | 100.0 | 58.4 | 28.7 | (116.9) | 14.1 | (86\%) |
| [1] The DAC unlock recorded in the periods presented below affected each income statement line item as follows: <br> THREE MONTH ENDED |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  | $\begin{gathered} \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ | $\begin{gathered} \text { March 31, } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { June 30, } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ \text { 2011 } \end{gathered}$ | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  |
| Other Fees | \$ (2) | \$ (1) | \$ | 3 | \$ (1) |  |
| Reinsurance Premiums | - | - | 1 | (3) | 1 |  |
| Death Benefits | (41) | (25) | (10) | 88 | (54) |  |
| Sales Inducements | (5) | (3) |  | 10 | (2) |  |
| Amortization of deferred policy acquisition costs | (82) | (43) | 16 | 178 | (59) |  |
| Income tax expense (benefit) | 43 | 24 | (1) | (97) | 40 |  |
| Core earnings (loss) | 83 | 46 | (5) | (179) | 75 |  |
| Net realized gains (losses) and other, net of tax and DAC, excluded from core earnings | 13 |  | (55) | (9) | (46) |  |
| Net income (loss) | 96 | 47 | (60) | (188) | 29 |  |

Premiums and other considerations
$\frac{\text { Other fees }[1]}{\text { Total fee incom }}$
Direct premiums

Net investment income
Net inverstment income on $\mathrm{G} / \mathrm{A}$ assets
Total net investment income
Total core revenues
ealized losses and other, before tax and DAC, excluded from core revenues
nefits and Expense
Benefits and losses
Death benefits [1]
Other contract benefits
Sales inducements [1]
$76.2 \quad 60$
$\begin{array}{lllr}\text { NM } & 54.5 & 39.7 & (27 \%) \\ \text { NM } & 54.7 & (1.6) & \text { NM }\end{array}$
Core earnings
Net

| YEAR ENDED DECEMBER 31, |  |  |  |
| :---: | :---: | :---: | :---: |
| 2010 |  | 2011 |  |
| \$ | (2) | \$ | 2 |
|  | (6) |  | (1) |
|  | (67) |  | (1) |
|  | (2) |  | 7 |
|  | (172) |  | 92 |
|  | 81 |  | (34) |
|  | 152 |  | (63) |
|  | (9) |  | (109) |
|  | 143 |  | (172) |

[2] The hree months ended June 30,201 include a tax benefit of $\$ 45$ related to the resolution of a tax matter with the IRS for the computation of dividends received deductions for years 1998,2000 and 2001 ,
[3] See pages 11 and 12 for disclosure of the components of net realized gains (losses), net of tax and DAC, for the periods presented herein.

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. <br> WEALTH MANAGEMENT <br> INDIVIDUAL ANNUITY 

SUPPLEMENTAL DATA - ACCOUNT VALUE ROLL FORWARD

|  | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \end{gathered}$ |  | $\begin{gathered} \hline \text { March 31, } \\ 2011 \\ \hline \end{gathered}$ |  | June 30, 2011 |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  |
| VARIABLE ANNUITIES |  |  |  |  |  |  |  |  |  |  |
| Beginning balance | \$ | 80,357 | \$ | 83,013 | \$ | 82,977 | \$ | 79,347 | \$ | 66,716 |
| Deposits |  | 286 |  | 250 |  | 227 |  | 192 |  | 216 |
| Surrenders |  | $(2,723)$ |  | $(2,963)$ |  | $(3,141)$ |  | $(2,445)$ |  | $(2,207)$ |
| Death benefits/annuitizations/annuity payouts [1] |  | (398) |  | (419) |  | (392) |  | (344) |  | (346) |
| Transfers |  | (3) |  | (47) |  | (44) |  | (45) |  | (44) |
| Net Flows |  | $(2,838)$ |  | $(3,179)$ |  | $(3,350)$ |  | $(2,642)$ |  | $(2,381)$ |
| Change in market value/change in reserve/interest credited |  | 5,498 |  | 3,142 |  | (281) |  | $(9,989)$ |  | 4,425 |
| Other [2] |  | (4) |  | 1 |  | 1 |  | - |  | - |
| Ending balance | \$ | 83,013 | \$ | 82,977 | \$ | 79,347 | \$ | 66,716 | \$ | 68,760 |
| FIXED MARKET VALUE ADJUSTED ("MVA") AND OTHER |  |  |  |  |  |  |  |  |  |  |
| Beginning balance | \$ | 12,397 | \$ | 12,223 | \$ | 12,136 | \$ | 11,978 | \$ | 11,727 |
| Deposits |  | 19 |  | 13 |  | 20 |  | 36 |  | 42 |
| Surrenders |  | (241) |  | (173) |  | (203) |  | (301) |  | (175) |
| Death benefits/annuitizations/annuity payouts [1] |  | (150) |  | (152) |  | (167) |  | (165) |  | (163) |
| Transfers |  | 51 |  | 66 |  | 68 |  | 73 |  | 62 |
| Net Flows |  | (321) |  | (246) |  | (282) |  | (357) |  | (234) |
| Change in market value/change in reserve/interest credited |  | 147 |  | 159 |  | 124 |  | 106 |  | 138 |
| Ending balance | \$ | 12,223 | \$ | 12,136 | \$ | 11,978 | \$ | 11,727 | \$ | 11,631 |
| TOTAL INDIVIDUAL ANNUITY |  |  |  |  |  |  |  |  |  |  |
| Beginning balance | \$ | 92,754 | \$ | 95,236 | \$ | 95,113 | \$ | 91,325 | \$ | 78,443 |
| Deposits |  | 305 |  | 263 |  | 247 |  | 228 |  | 258 |
| Surrenders |  | $(2,964)$ |  | $(3,136)$ |  | $(3,344)$ |  | $(2,746)$ |  | $(2,382)$ |
| Death benefits/annuitizations/annuity payouts [1] |  | (548) |  | (571) |  | (559) |  | (509) |  | (509) |
| Transfers |  | 48 |  | 19 |  | 24 |  | 28 |  | 18 |
| Net Flows |  | $(3,159)$ |  | $(3,425)$ |  | $(3,632)$ |  | $(2,999)$ |  | $(2,615)$ |
| Change in market value/change in reserve/interest credited |  | 5,645 |  | 3,301 |  | (157) |  | $(9,883)$ |  | 4,563 |
| Other [2] |  | (4) |  | 1 |  | 1 |  | - |  | - |
| Ending balance | \$ | 95,236 | \$ | 95,113 | \$ | 91,325 | \$ | 78,443 | \$ | 80,391 |

[1] Includes transfers from the accumulation phase to the annuitization phase.
[2] Includes a bonus on certain products, front end loads on A share products and annual maintenance fees.

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. <br> WEALTH MANAGEMENT <br> INDIVIDUAL LIFE <br> INCOME STATEMENTS 

|  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \end{gathered}$ |  | $\begin{gathered} \hline \text { March 31, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { June 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2011 \end{gathered}$ |  | 3 Month <br> Change | 3 Month <br> Change | DECEMBER 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenues |  |  |  | 2010 |  |  | 2011 | Change |  |  |  |  |
| Premiums and other considerations |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Variable life fees | \$ | 14 |  |  | \$ | 13 |  |  | \$ | 14 | \$ | 12 | \$ | \$ 12 | (14\%) | - | \$ | 52 | \$ 51 | (2\%) |
| Cost of insurance charges |  | 161 |  | 163 |  | 165 |  | 169 |  | 172 | 7\% | 2\% |  | 635 | 669 | 5\% |
| Other fees [1] |  | 74 |  | 58 |  | 56 |  | 86 |  | 81 | 9\% | (6\%) |  | 268 | 281 | 5\% |
| Total fee income |  | 249 |  | 234 |  | 235 |  | 267 |  | 265 | 6\% | (1\%) |  | 955 | 1,001 | 5\% |
| Direct premiums |  | 37 |  | 35 |  | 38 |  | 38 |  | 38 | $3 \%$ |  |  | 140 | 149 | 6\% |
| Reinsurance premiums |  | (63) |  | (59) |  | (63) |  | (63) |  | (66) | (5\%) | (5\%) |  | (236) | (251) | (6\%) |
| Net premiums |  | (26) |  | (24) |  | (25) |  | (25) |  | (28) | (8\%) | (12\%) |  | (96) | (102) | (6\%) |
| Total premiums and other considerations |  | 223 |  | 210 |  | 210 |  | 242 |  | 237 | 6\% | (2\%) |  | 859 | 899 | 5\% |
| Net investment income |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net investment income on G/A assets |  | 98 |  | 106 |  | 106 |  | 107 |  | 107 | 9\% | - |  | 400 | 426 | 7\% |
| Other net investment income (loss) |  | 3 |  | 5 |  | 9 |  | 8 |  | 8 | 167\% | - |  | - | 30 |  |
| Total net investment income |  | 101 |  | 111 |  | 115 |  | 115 |  | 115 | 14\% | - |  | 400 | 456 | 14\% |
| Net realized capital gains (losses) - core |  | (1) |  | - |  | - |  | (1) |  | 1 | NM | NM |  | (2) |  | 100\% |
| Total core revenues |  | 323 |  | 321 |  | 325 |  | 356 |  | 353 | 9\% | (1\%) |  | 1,257 | 1,355 | 8\% |
| Net realized gains (losses) and other, before tax and DAC, excluded from core revenues |  | (22) |  | (31) |  | 8 |  | 31 |  | 22 | NM | (29\%) |  | 23 | 30 | 30\% |
| Total revenues |  | 301 |  | 290 |  | 333 |  | 387 |  | 375 | 25\% | (3\%) |  | 1,280 | 1,385 | 8\% |
| Benefits and Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Benefits and losses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Death benefits |  | 87 |  | 105 |  | 102 |  | 108 |  | 108 | 24\% | - |  | 362 | 423 | 17\% |
| Other contract benefits |  | 5 |  | 6 |  | 8 |  | 8 |  | 7 | 40\% | (13\%) |  | 25 | 29 | 16\% |
| Change in reserve [1] |  | 2 |  | 6 |  | 6 |  | 77 |  | 11 | NM | (86\%) |  | 1 | 100 | NM |
| Sales inducements |  | 1 |  | - |  | 1 |  | - |  | 1 | - | - |  | 4 | 2 | (50\%) |
| Interest credited on G/A assets |  | 62 |  | 65 |  | 63 |  | 66 |  | 68 | 10\% | $3 \%$ |  | 253 | 262 | 4\% |
| Total benefits and losses |  | 157 |  | 182 |  | 180 |  | 259 |  | 195 | 24\% | (25\%) |  | 645 | 816 | 27\% |
| Other insurance expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commissions \& wholesaling expenses |  | 50 |  | 43 |  | 47 |  | 55 |  | 66 | 32\% | 20\% |  | 176 | 211 | 20\% |
| Operating expenses |  | 71 |  | 59 |  | 63 |  | 66 |  | 70 | (1\%) | 6\% |  | 252 | 258 | 2\% |
| Premium taxes and other expenses |  | 15 |  | 12 |  | 14 |  | 12 |  | 18 | 20\% | 50\% |  | 48 | 56 | 17\% |
| Subtotal - expenses before deferral |  | 136 |  | 114 |  | 124 |  | 133 |  | 154 | 13\% | 16\% |  | 476 | 525 | 10\% |
| Deferred policy acquisition costs |  | (84) |  | (70) |  | (77) |  | (91) |  | (104) | (24\%) | (14\%) |  | (295) | (342) | (16\%) |
| Total other insurance expense |  | 52 |  | 44 |  | 47 |  | 42 |  | 50 | (4\%) | 19\% |  | 181 | 183 | 1\% |
| Amortization of deferred policy acquisition costs and present value of future profits [1] |  | 52 |  | 34 |  | 33 |  | 92 |  | 54 | 4\% | (41\%) |  | 135 | 213 | 58\% |
| Total benefits and expenses |  | 261 |  | 260 |  | 260 |  | 393 |  | 299 | 15\% | (24\%) |  | 961 | 1,212 | 26\% |
| Core earnings before income taxes |  | 62 |  | 61 |  | 65 |  | (37) |  | 54 | (13\%) | NM |  | 296 | 143 | (52\%) |
| Income tax expense (benefit) [1] [2] |  | 19 |  | 18 |  | 15 |  | (18) |  | 15 | (21\%) | NM |  | 88 | 30 | (66\%) |
| Core earnings (loss) [1] |  | 43 |  | 43 |  | 50 |  | (19) |  | 39 | (9\%) | NM |  | 208 | 113 | (46\%) |
| Net realized gains (losses), net of tax and DAC, excluded from core earnings [3] |  | (12) |  | (18) |  | 4 |  | 10 |  | 24 | NM | 140\% |  | 21 | 20 | (5\%) |
| Net income (loss) [1] | \$ | 31 | \$ | 25 | \$ | 54 | \$ | (9) | \$ | \$ 63 | 103\% | NM | \$ | 229 | \$ 133 | (42\%) |
| Earnings Margin (After-tax) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Core earnings |  | 13.3\% |  | .4\% |  | 15.4\% |  | 5.3\%) |  | 11.0\% | (2.3) | 16.3 |  | 16.6\% | 8.3\% | (8.3) |
| Net income |  | 10.3\% |  | 8.6\% |  | 16.2\% |  | (2.3\%) |  | 16.8\% | 6.5 | 19.1 |  | 17.9\% | 9.6\% | (8.3) |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | $\begin{gathered} \text { Dec. 31, } \\ 2010 \end{gathered}$ |  | March 31, 2011 |  | $\begin{gathered} \hline \text { June 30, } \\ \hline 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2011 \\ \hline \end{gathered}$ |  | Dec. 31, 2011 |  |  |  | DECEMBER 31, |  |  |  |
|  |  |  |  |  |  |  |  | 2010 |  |  | 2011 |  |
| Other Fees | \$ | 2 |  |  | \$ | - |  |  | \$ | 1 | \$ | 19 | \$ | \$ 13 |  |  | \$ | 10 | \$ 33 |  |
| Change in reserve |  | - |  | - |  | - |  | 66 |  | (4) |  |  |  | (2) | 62 |  |
| Amortization of deferred policy acquisition costs |  | 3 |  | 3 |  | 4 |  | 53 |  | 19 |  |  |  | (26) | 79 |  |
| Income tax expense (benefit) |  | - |  | (1) |  | (1) |  | (35) |  | (1) |  |  |  | 13 | (38) |  |
| Core earnings (loss) |  | (1) |  | (2) |  | (2) |  | (65) |  | (1) |  |  |  | 23 | (70) |  |
| Net realized gains (losses) and other, net of tax and DAC, excluded from core earnings (losses) |  | - |  | 1 |  | - |  | (1) |  | 1 |  |  |  | 5 | 1 |  |
| Net income (loss) |  | (1) |  | (1) |  | (2) |  | (66) |  | - |  |  |  | 28 | (69) |  |

[2] The three months ended June 30,2011 include a tax benefit of $\$ 3$ related to the resolution of a tax matter with the IRS for the computation of dividends received deductions for years 1998, 2000 and 2001.
13 See pages 11 and 12 for disclosure of the components of net realized gains (losses), net of tax and DAC, for the periods presented herein.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. <br> WEALTH MANAGEMENT <br> INDIVIDUAL LIFE <br> SUPPLEMENTAL DATA

|  | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  | Year Over Year 3 Month Change | Sequential 3 Month Change | YEAR ENDED |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { March 31, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { June 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \end{gathered}$ |  |  |  | 2010 |  | $\mathrm{ECE}$ | $\frac{\text { BER 31, }}{111}$ | Change |
| SALES BY DISTRIBUTION |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| National Accounts | \$ | 26 | \$ | 22 | \$ | 28 | \$ | 29 | \$ | 39 | 48\% | 32\% | \$ | 98 | \$ | 118 | 20\% |
| Independent |  | 25 |  | 28 |  | 25 |  | 31 |  | 36 | 45\% | 18\% |  | 97 |  | 120 | 23\% |
| Other |  | 3 |  | 4 |  | 3 |  | 2 |  | 2 | (19\%) | 10\% |  | 12 |  | 11 | (6\%) |
| Total sales by distribution | \$ | 54 | \$ | 54 | \$ | 56 | \$ | 62 | \$ | 77 | 43\% | 24\% | \$ | 207 | \$ | 249 | 20\% |
| SALES BY PRODUCT |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Variable Life | \$ | 7 | \$ | 7 | \$ | 8 | \$ | 6 | \$ | 6 | (14\%) | - | \$ | 31 | \$ | 27 | (13\%) |
| Universal life |  | 43 |  | 43 |  | 43 |  | 52 |  | 67 | 56\% | 29\% |  | 159 |  | 205 | 29\% |
| Term/other life |  | 4 |  | 4 |  | 5 |  | 4 |  | 4 | - | - |  | 17 |  | 17 |  |
| Total sales by product | \$ | 54 | \$ | 54 | \$ | 56 | \$ | 62 | \$ | 77 | 43\% | 24\% | \$ | 207 | \$ | 249 | 20\% |
| PREMIUMS \& DEPOSITS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Variable life | \$ | 148 | \$ | 127 | \$ | 130 | \$ | 134 | \$ | 126 | (15\%) | (6\%) | \$ | 557 | \$ | 517 | (7\%) |
| Universal life/other life |  | 329 |  | 288 |  | 318 |  | 378 |  | 419 | 27\% | 11\% |  | 1,143 |  | 1,403 | 23\% |
| Term/other |  | 42 |  | 37 |  | 39 |  | 43 |  | 42 | - | (2\%) |  | 152 |  | 161 | 6\% |
| Total Premiums \& Deposits | \$ | 519 | \$ | 452 | \$ | 487 | \$ | 555 | \$ | 587 | 13\% | 6\% | \$ | 1,852 | \$ | 2,081 | 12\% |
| ACCOUNT VALUE |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| General account | \$ | 6,690 | \$ | 6,808 | \$ | 6,954 | \$ | 7,126 | \$ | 7,337 | 10\% | 3\% |  |  |  |  |  |
| Separate account |  | 5,553 |  | 5,662 |  | 5,412 |  | 4,682 |  | 4,963 | (11\%) | 6\% |  |  |  |  |  |
| Total account value | \$ | 12,243 | \$ | 12,470 | \$ | 12,366 | \$ | 11,808 | \$ | 12,300 | - | 4\% |  |  |  |  |  |
| ACCOUNT VALUE BY PRODUCT |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Variable life | \$ | 6,115 | \$ | 6,235 | \$ | 5,993 | \$ | 5,259 | \$ | 5,535 | (9\%) | 5\% |  |  |  |  |  |
| Universal life/other life |  | 6,128 |  | 6,235 |  | 6,373 |  | 6,549 |  | 6,765 | 10\% | 3\% |  |  |  |  |  |
| Total account value by product | \$ | 12,243 | \$ | 12,470 | \$ | 12,366 | \$ | 11,808 | \$ | 12,300 | - | 4\% |  |  |  |  |  |
| LIFE INSURANCE IN-FORCE |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Variable life | \$ | 74,044 | \$ | 72,946 | \$ | 71,977 | \$ | 70,926 | \$ | 69,716 | (6\%) | (2\%) |  |  |  |  |  |
| Universal life |  | 58,789 |  | 59,613 |  | 60,759 |  | 62,052 |  | 64,006 | 9\% | 3\% |  |  |  |  |  |
| Term |  | 75,797 |  | 77,138 |  | 78,714 |  | 80,249 |  | 81,494 | 8\% | 2\% |  |  |  |  |  |
| Total life insurance in-force | \$ | 208,630 | \$ | 209,697 | \$ | 211,450 | \$ | 213,227 | \$ | 215,216 | 3\% | 1\% |  |  |  |  |  |

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. WEALTH MANAGEMENT <br> INDIVIDUAL LIFE

SUPPLEMENTAL DATA - ACCOUNT VALUE ROLL FORWARD

[1] Includes Universal Life, Interest Sensitive Whole Life, Modified Guaranteed Life Insurance and Other.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC.

WEALTH MANAGEMENT
RETIREMENT PLANS
INCOME STATEMENTS

| Revenues | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { March 31, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { June 30, } \\ 2011 \\ \hline \end{gathered}$ |  |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Premiums and other considerations |  |  |  |  |  |  |  |  |  |  |
| Variable annuity and life fees | \$ | 63 | \$ | 65 | \$ | 67 |  | 63 | \$ | 60 |
| Mutual fund and other fees |  | 29 |  | 29 |  | 32 |  | 29 |  | 28 |
| Total fee income |  | 92 |  | 94 |  | 99 |  | 92 |  | 88 |
| Direct premiums |  | 2 |  | 3 |  | 2 |  | 1 |  | 1 |
| Total premiums and other considerations |  | 94 |  | 97 |  | 101 |  | 93 |  | 89 |
| Net investment income |  |  |  |  |  |  |  |  |  |  |
| Net investment income on G/A assets |  | 94 |  | 96 |  | 96 |  | 97 |  | 94 |
| Other net investment income |  | 3 |  | 3 |  | 4 |  | 3 |  | 3 |
| Total net investment income |  | 97 |  | 99 |  | 100 |  | 100 |  | 97 |
| Net realized losses - core |  | (1) |  | (0) |  | - |  | - |  |  |
| Total core revenues |  | 190 |  | 196 |  | 201 |  | 193 |  | 186 |
| Net realized gains (losses), before tax and DAC, excluded from core revenues |  | (7) |  | (9) |  | 11 |  | (2) |  | (10) |
| Total revenues |  | 183 |  | 187 |  | 212 |  | 191 |  | 176 |
| Benefits and Expenses |  |  |  |  |  |  |  |  |  |  |
| Benefits and losses |  |  |  |  |  |  |  |  |  |  |
| Death benefits [1] |  | - |  | 1 |  | (2) |  | 2 |  | (1) |
| Other contract benefits |  | 15 |  | 16 |  | 15 |  | 15 |  | 13 |
| Change in reserve |  | (5) |  | (7) |  | (5) |  | (7) |  | (5) |
| Sales inducements [1] |  |  |  | - |  | 1 |  | 1 |  | 1 |
| Interest credited on G/A assets |  | 64 |  | 62 |  | 66 |  | 70 |  | 72 |
| Total benefitits and losses |  | 74 |  | 72 |  | 75 |  | 81 |  | 80 |
| Other insurance expenses |  |  |  |  |  |  |  |  |  |  |
| Commissions \& wholesaling expenses |  | 48 |  | 49 |  | 46 |  | 46 |  | 46 |
| Operating expenses |  | 72 |  | 70 |  | 68 |  | 68 |  | 66 |
| Premium taxes and other expenses |  | 6 |  | 7 |  | 6 |  | 5 |  | 4 |
| Subtotal - expenses before deferral |  | 126 |  | 126 |  | 120 |  | 119 |  | 116 |
| Deferred policy acquisition costs |  | (36) |  | (36) |  | (30) |  | (31) |  | (30) |
| Total other insurance expense |  | 90 |  | 90 |  | 90 |  | 88 |  | 86 |
| Amortization of deferred policy acquisition costs [1] |  | 12 |  | 10 |  | 24 |  | 74 |  | 15 |
| Total benefits and expenses |  | 176 |  | 172 |  | 189 |  | 243 |  | 181 |
| Core earnings (loss) before income taxes |  | 14 |  | 24 |  | 12 |  | (50) |  | 5 |
| Income tax expense (benefit) [1] [2] |  | - |  | 3 |  | (4) |  | (24) |  | (3) |
| Core earnings (loss) [2] |  | 14 |  | 21 |  | 16 |  | (26) |  | 8 |
| Net realized gains (losses), net of tax and DAC, excluded from core earnings [3] |  | (5) |  | (6) |  | 14 |  | (6) |  | (6) |
| Net income (loss) [1] | \$ | 9 | \$ | 15 | \$ | 30 |  | (32) | \$ | 2 |
| RETURN ON ASSETS (After-tax bps) |  |  |  |  |  |  |  |  |  |  |
| Core earnings |  | 10.9 |  | 15.5 |  | 11.5 |  | (19.7) |  | 6.3 |
| Net income (loss) |  | 7.0 |  | 11.1 |  | 21.6 |  | (24.3) |  | 1.6 |
| ${ }^{[1]}$ The DAC unlock recorded in the periods presented below affected each income statement line item as follows: THREE MONTH ENDED |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| Death Benefits | \$ | - | \$ | - | \$ | - | s | 1 | \$ | (1) |
| Sales Inducements |  | - |  | - |  | - |  | 1 |  | - |
| Amortization of deferred policy acquisition costs |  | (4) |  | (6) |  | 6 |  | 57 |  | 2 |
| Income tax expense (benefit) |  | 1 |  | 2 |  | (2) |  | (21) |  | - |
| Core earnings (loss) |  | 3 |  | 4 |  | (4) |  | (38) |  | (1) |
| Less: Net realized gains (loses), net of tax and DAC, excluded from core earnings |  | - |  | - |  | (1) |  | (5) |  | - |
| Net income (loss) |  | 3 |  | 4 |  | (5) |  | (43) |  | (1) |


$\begin{array}{ccc}\begin{array}{c}\text { Year Over } \\ \text { Year } \\ \text { 3 Month }\end{array} & \begin{array}{c}\text { Sequential } \\ 3 \text { Month }\end{array} & \text { YEAR ENDED } \\ \text { DECEMBER 31, }\end{array}$ 3 Month 3 Mont |  |  |  |
| :--- | :--- | :--- |
|  | 2010 | Change |
|  | 2011 |  |
|  |  | Change |

Premiums and other considerations
Variable annuity and life fees
Total fee income
Total premiums and other considerations
,
Other net inyestiome on $\mathrm{G} / \mathrm{A}$ assets
Total net investment income
Total core revenues
calized gains (losses), before tax and DAC, excluded from core revenues
and losses
Death benefits [1]
Other contract benefits
Change in reserve
Sales inducements [1]
Interest credited on G/A assets
ther insurance expenses
Commissions \& wholesaling expenses
Subtotal - expenses before deferral
T. acquistion costs
rtization of deferred policy acquisition costs

Core earnings (loss) before income taxe
Core earnings (loss) [2]

Net income (loss) [1]
RN ON ASSETS (After-tax bps)
Net income (loss)


21 The three months ended Jue 30,2011 include a tax henefit of $\$ 4$ related to the resolution of a tax matter with the IRS for the computaion of dividend received deductions for years 1998,2000 and 200
[3] See pages 11 and 12 for disclosure of the components of net realized gains (losses), net of tax and DAC, for the periods presented herein.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. WEALTH MANAGEMENT RETIREMENT PLANS <br> SUPPLEMENTAL DATA - ASSETS UNDER MANAGEMENT

|  | $\begin{gathered} \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2011 \\ \hline \end{gathered}$ |  | June 30, 2011 |  | $\begin{gathered} \text { Sept. 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  | Year Over Year 3 Month Change | Sequential <br> 3 Month <br> Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| RETIREMENT PLANS |  |  |  |  |  |  |  |  |  |  |  |  |
| General account | \$ | 7,280 | \$ | 7,502 | \$ | 7,638 | \$ | 8,042 | \$ | 8,374 | 15\% | 4\% |
| Guaranteed separate account |  | 6 |  | - |  | - |  | - |  | - | (100\%) |  |
| Non-guaranteed separate account |  | 25,654 |  | 27,522 |  | 27,443 |  | 23,799 |  | 25,525 | (1\%) | 7\% |
| Total Retirement Plans account value | \$ | 32,940 | \$ | 35,024 | \$ | 35,081 | \$ | 31,841 | \$ | 33,899 | 3\% | 6\% |
| 401(k)/403(b)/457 mutual funds |  | 19,578 |  | 20,324 |  | 20,474 |  | 17,844 |  | 18,403 | (6\%) | 3\% |
| Total Retirement Plans Assets Under Management | \$ | 52,518 | \$ | 55,348 | \$ | 55,555 | \$ | 49,685 | \$ | 52,302 | - | 5\% |

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. 

WEALTH MANAGEMENT

## RETIREMENT PLANS

SUPPLEMENTAL DATA - ACCOUNT VALUE AND ASSET ROLL FORWARD

[1] Includes internal product exchanges, policyholder balance transfers from the accumulation phase to the annuitization phase, and death benefit remaining on deposit.
[2] Specific plans were identified that required reclassification from AUA to AUM.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC.

## WEALTH MANAGEMENT <br> MUTUAL FUNDS <br> INCOME STATEMENTS

| Revenues | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  | Year Over Year 3 Month Change | Sequential <br> 3 Month <br> Change | YEAR ENDED DECEMBER 31, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \end{gathered}$ |  | $\begin{gathered} \hline \text { March 31, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { June 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \end{gathered}$ |  |  |  |  |  |  |  |  |
|  |  |  | 2010 | 2011 |  | Change |  |  |  |  |  |  |  |  |  |  |  |
| Fee income | \$ | 171 |  |  | \$ | 178 | \$ | 175 | \$ | 153 | \$ | 143 | (16\%) | (7\%) | \$ | 664 | \$ | 649 | (2\%) |
| Net investment income |  | (2) |  | (1) |  |  |  | (1) |  | - |  | (1) | 50\% | - |  | (8) |  | (3) | 63\% |
| Total core revenues |  | 169 |  | 177 |  | 174 |  | 153 |  | 141 | (17\%) | (8\%) |  | 656 |  | 645 | (2\%) |
| Net realized gains, before tax and DAC, excluded from core revenues |  | - |  | 1 |  | - |  | - |  | 1 | - | - |  | - |  | 2 |  |
| Total revenues |  | 169 |  | 178 |  | 174 |  | 153 |  | 142 | (16\%) | (7\%) |  | 656 |  | 647 | (1\%) |
| Benefits and Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Benefits and claims |  | 1 |  | - |  | - |  | - |  | - | (100\%) | - |  | - |  | - | - |
| Other insurance expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commissions \& wholesaling expenses |  | 95 |  | 101 |  | 94 |  | 75 |  | 71 | (25\%) | (5\%) |  | 356 |  | 341 | (4\%) |
| Operating expenses |  | 31 |  | 29 |  | 31 |  | 31 |  | 30 | (3\%) | (3\%) |  | 118 |  | 121 | 3\% |
| Premium taxes and other expenses |  | (1) |  | 4 |  | 4 |  | 5 |  | 4 | NM | (20\%) |  | 21 |  | 17 | (19\%) |
| Subtotal - expenses before deferral |  | 125 |  | 134 |  | 129 |  | 111 |  | 105 | (16\%) | (5\%) |  | 495 |  | 479 | (3\%) |
| Deferred policy acquisition costs |  | (10) |  | (11) |  | (9) |  | (6) |  | (5) | 50\% | 17\% |  | (37) |  | (31) | 16\% |
| Total other insurance expense |  | 115 |  | 123 |  | 120 |  | 105 |  | 100 | (13\%) | (5\%) |  | 458 |  | 448 | (2\%) |
| Amortization of deferred policy acquisition costs |  | 13 |  | 12 |  | 12 |  | 12 |  | 11 | (15\%) | (8\%) |  | 51 |  | 47 | (8\%) |
| Total benefits and expenses |  | 129 |  | 135 |  | 132 |  | 117 |  | 111 | (14\%) | (5\%) |  | 509 |  | 495 | (3\%) |
| Core earnings before income taxes |  | 40 |  | 42 |  | 42 |  | 36 |  | 30 | (25\%) | (17\%) |  | 147 |  | 150 | 2\% |
| Income tax expense |  | 16 |  | 15 |  | 15 |  | 12 |  | 10 | (38\%) | (17\%) |  | 53 |  | 52 | (2\%) |
| Core earnings |  | 24 |  | 27 |  | 27 |  | 24 |  | 20 | (17\%) | (17\%) |  | 94 |  | 98 | 4\% |
| Net realized gains (losses), net of tax and DAC, excluded from core earnings [1] |  | 1 |  | 1 |  | - |  | - |  | (1) | NM | - |  | 1 |  | - | (100\%) |
| Income (Loss) from discontinued operations [2] |  | 40 |  | - |  | - |  | - |  | - | (100\%) | - |  | 37 |  | - | (100\%) |
| Net income | \$ | 65 | \$ | 28 | \$ | 27 | \$ | 24 | \$ | 19 | (71\%) | (21\%) | \$ | 132 | \$ | 98 | (26\%) |
| RETURN ON ASSETS (After-tax bps) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Core earnings |  | 9.9 |  | 10.6 |  | 10.6 |  | 10.5 |  | 9.5 | (4\%) | (10\%) |  | 9.8 |  | 10.5 | 7\% |
| Net income |  | 26.6 |  | 11.0 |  | 10.6 |  | 10.5 |  | 9.0 | (66\%) | (14\%) |  | 13.7 |  | 10.5 | (23\%) |
| [1] See pages 11 and 12 for disclosure of the components of net realized gains (losses), net of tax and DAC, for the periods presented herein. <br> [2] Included in the three months ended December 31, 2010 is a gain of $\$ 41$, after-tax, from the sale of the Canadian mutual funds business. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. <br> WEALTH MANAGEMENT <br> MUTUAL FUNDS <br> SUPPLEMENTAL DATA [1]


 of AUM were transferred out to a third party as a result of the sale.
[2] Includes Company sponsored mutual fund assets that are held in separate accounts supporting variable insurance and investment products.

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. <br> WEALTH MANAGEMENT <br> MUTUAL FUNDS <br> SUPPLEMENTAL DATA - ASSET ROLL FORWARD 

|  | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \end{gathered}$ |  | $\begin{gathered} \hline \text { March 31, } \\ 2011 \end{gathered}$ |  | June 30,$2011$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \end{gathered}$ |  |
| NON-PROPRIETARY MUTUAL FUNDS |  |  |  |  |  |  |  |  |  |  |
| Beginning balance | \$ | 51,686 | \$ | 56,884 | \$ | 59,945 | \$ | 58,150 | \$ | 47,307 |
| Deposits |  | 4,030 |  | 4,821 |  | 3,872 |  | 4,338 |  | 2,318 |
| Redemptions |  | $(3,471)$ |  | $(3,827)$ |  | $(5,054)$ |  | $(6,734)$ |  | $(4,112)$ |
| Net Flows |  | 559 |  | 994 |  | $(1,182)$ |  | $(2,396)$ |  | $(1,794)$ |
| Change in market value |  | 4,749 |  | 2,095 |  | (635) |  | $(8,430)$ |  | 3,271 |
| Other [1] |  | (110) |  | (28) |  | 22 |  | (17) |  | (16) |
| Ending balance | \$ | 56,884 | \$ | 59,945 | \$ | 58,150 | \$ | 47,307 | \$ | 48,768 |
| PROPRIETARY MUTUAL FUNDS [2] |  |  |  |  |  |  |  |  |  |  |
| Beginning balance | \$ | 41,778 | \$ | 43,602 | \$ | 44,044 | \$ | 42,204 | \$ | 35,494 |
| Net Flows |  | $(1,571)$ |  | $(1,507)$ |  | $(1,604)$ |  | $(1,244)$ |  | $(1,442)$ |
| Change in market value |  | 3,395 |  | 1,949 |  | (236) |  | $(5,466)$ |  | 2,718 |
| Ending balance | \$ | 43,602 | \$ | 44,044 | \$ | 42,204 | \$ | 35,494 | \$ | 36,770 |

[1] Includes front end loads on A share products.
[2] Includes Company sponsored mutual fund assets that are held in separate accounts supporting variable insurance and investment products.

## RUNOFF OPERATIONS

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. RUNOFF OPERATIONS <br> FINANCIAL HIGHLIGHTS

|  | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  | Year Over |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { March 31, } \\ 2011 \\ \hline \end{gathered}$ |  | June 30, 2011 |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{array}{cc} \text { Year Sequential } \\ \text { 3 Month } 3 \text { Month } \\ \text { Change } & \text { Change } \\ \hline \end{array}$ |  | YEAR ENDED <br> DECEMBER 31, |  |  |  |  |
|  |  |  |  | 10 |  |  |  | 11 |  |  | Change |
| CORE EARNINGS BY SEGMENT |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| International Annuity | \$ | 34 |  |  | \$ | 72 |  |  | \$ | 63 |  |  | \$ | 126 | \$ | 41 | 21\% | (67\%) | \$ | 180 | \$ | 302 | 68\% |
| Institutional Annuity |  | 25 |  | 11 |  | 7 |  | (9) |  | (9) | NM | - |  | (5) |  | - | 100\% |
| Private Placement Life Insurance |  | 7 |  | 10 |  | 10 |  | 11 |  | 10 | 43\% | (9\%) |  | 35 |  | 41 | 17\% |
| Life Other Operations core earnings |  | 66 |  | 93 |  | 80 |  | 128 |  | 42 | (36\%) | (67\%) |  | 210 |  | 343 | 63\% |
| Net realized gains (losses) and other, net of tax and DAC, excluded from core earnings [1] |  | (27) |  | (172) |  | 93 |  | 175 |  | (81) | NM | NM |  | (294) |  | 15 | NM |
| Income (loss) from discontinued operations |  | (4) |  | - |  | - |  | - |  | - | 100\% | - |  | (6) |  | - | 100\% |
| Life Other Operations net income (loss) | \$ | 35 | \$ | (79) | \$ | 173 | \$ | 303 | \$ | (39) | NM | NM | \$ | (90) | \$ | 358 | NM |
| Property \& Casualty Other Operations core earnings [2] |  | 13 |  | 23 |  | (167) |  | 9 |  | 16 | 23\% | 78\% |  | (69) |  | (119) | (72\%) |
| Net realized gains (losses) and other, net of tax and DAC, excluded from core earnings [1] |  | 1 |  | (2) |  | 3 |  | (1) |  | 2 | 100\% | NM |  | 16 |  | 2 | (88\%) |
| Property \& Casualty Other Operations net income (loss) | \$ | 14 | \$ | 21 | \$ | (164) | \$ | 8 | \$ | 18 | 29\% | 125\% | \$ | (53) | \$ | (117) | (121\%) |
| Runoff operations core earnings (loss) |  | 79 |  | 116 |  | (87) |  | 137 |  | 58 | (27\%) | (58\%) |  | 141 |  | 224 | 59\% |
| Net realized gains (losses) and other, net of tax and DAC, excluded from core earnings [1] |  | (26) |  | (174) |  | 96 |  | 174 |  | (79) | NM | NM |  | (278) |  | 17 | NM |
| Income (loss) from discontinued operations |  | (4) |  | - |  | - |  | - |  | - | 100\% | - |  | (6) |  | - | 100\% |
| Runoff operations net income (loss) | \$ | 49 | \$ | (58) | \$ | 9 | \$ | 311 | \$ | (21) | NM | NM | \$ | (143) | \$ | 241 | NM |
| LIFE OTHER OPERATIONS SUPPLEMENTAL DATA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Return on Assets (After-tax bps) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Core earnings |  | 28.6 |  | 40.4 |  | 34.8 |  | 56.1 |  | 18.6 | (34\%) | (66\%) |  | 22.4 |  | 37.5 | 73\% |
| Net income (loss) |  | 15.2 |  | (34.3) |  | 75.2 |  | 132.7 |  | (17.3) | NM | NM |  | (9.6) |  | 39.2 | NM |
| DAC unlock impact on core earnings by segment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| International Annuity | \$ | (35) | \$ | 13 | \$ | (10) | \$ | 59 | \$ | (27) | 23\% | NM | \$ | (70) | \$ | 35 | NM |
| Institutional Annuity |  | (1) |  | - |  | - |  | (4) |  | 1 | NM | NM |  | (2) |  | (3) | (50\%) |
| Life Other Operations | \$ | (36) | \$ | 13 | \$ | (10) | \$ | 55 | \$ | (26) | 28\% | NM | \$ | (72) | \$ | 32 | NM |
| Other supplemental data |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| International Annuity Net Income | \$ | 60 | \$ | (107) | \$ | 103 | \$ | 350 | \$ | (49) | NM | NM | \$ | (17) | \$ | 297 | NM |

[1] See pages 11 and 12 for disclosure of the components of net realized capital gains (losses), net of tax, for the periods presented herein
[2] The year ended December 31, 2010 included net asbestos reserve strengthening and net environmental reserve strengthening of $\$ 169$ and $\$ 62$, respectively. The three months ended June 30 , 2011 included net asbestos reserve strengthening of $\$ 290$. The three months ended September 30, 2011 included net environmental reserve strengthening of $\$ 19$.

# THE HARTFORD FINANCIAL SERVICES GROUP, INC. <br> RUNOFF OPERATIONS <br> LIFE OTHER OPERATIONS <br> <br> SUPPLEMENTAL DATA - ACCOUNT VALUE DATA 

 <br> <br> SUPPLEMENTAL DATA - ACCOUNT VALUE DATA}

| ACCOUNT VALUE BY SEGMENT |  |
| :--- | :--- |
|  | Variable Annuity |
| Fixed and other annuity |  |
|  | Total International Annuity account value |
|  | Institutional Annuity account value [1] |
|  | Private Placement Life Insurance account value |


| THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  | Year Over Year 3 Month Change | Sequential <br> 3 Month <br> Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dec. 31, 2010 |  | March 31, 2011 |  |  | $\begin{aligned} & \text { e 30, } \\ & \hline 11 \\ & \hline \end{aligned}$ |  | $\begin{aligned} & .30, \\ & 11 \\ & \hline \end{aligned}$ |  |  |  |  |
| \$ | 33,507 | \$ | 33,027 | \$ | 32,981 | \$ | 31,438 | \$ | 31,162 | (7\%) | (1\%) |
|  | 4,596 |  | 4,463 |  | 4,824 |  | 5,013 |  | 4,786 | 4\% | (5\%) |
| \$ | 38,103 | \$ | 37,490 | \$ | 37,805 | \$ | 36,451 | \$ | 35,948 | (6\%) | (1\%) |
| \$ | 19,674 | \$ | 19,326 | \$ | 19,230 | \$ | 19,477 | \$ | 19,330 | (2\%) | (1\%) |
| \$ | 36,042 | \$ | 36,424 | \$ | 36,700 | \$ | 35,989 | \$ | 36,335 | 1\% | 1\% |

INTERNATIONAL ANNUITY ACCOUNT VALUE ROLL FORWARD

 an intrasegment funding agreement which is eliminated in consolidation
[2] Included in the three months ended December 31, 2011 are current period payments of $\$ 201$ and interest credited of $\$ 14.6$ related to 3 Win "GMIB" policies that triggered in fourth quarter 2008 and first quarter 2009
for option (2) which are included in the fixed MVA and other - death benefits/annuitizations/other and change in market value/change in recervelinterest credited. The 3 Win guaranteed minimum benefit "GMIB" requires the policyholder to elect one of the two options; either (1) receive $80 \%$ of their initial deposit without surrender penalty or (2) receive $100 \%$ of the initial deposit via a 15 year pay out annuity.
material future profit or loss to the Company.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. RUNOFF OPERATIONS <br> LIFE OTHER OPERATIONS <br> DEFERRED POLICY ACQUISITION COSTS and PRESENT VALUE OF FUTURE PROFITS ("DAC")

|  | International Annuity |  | Institutional Annuity |  | PPLI |  | Life <br> Other <br> Operations |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Balance, December 31, 2010 | \$ | 1,680 | \$ | 85 | \$ | 34 | \$ | 1,799 |
| Adjustments to unrealized gains and losses on securities available - for - sale and other |  | (63) |  | 1 |  | - |  | (62) |
| Balance excluding adjustments to unrealized gains and losses on securities available - for - sale and other |  | 1,617 |  | 86 |  | 34 |  | 1,737 |
| Capitalization |  | - |  | - |  | 1 |  | 1 |
| Amortization - Deferred Policy Acquisition Costs |  | (226) |  | (8) |  | (2) |  | (236) |
| Amortization - Present Value of Future Profits |  | - |  | - |  | - |  | - |
| Amortization - Realized Capital Gains / Losses |  | (143) |  | - |  | - |  | (143) |
| Amortization - Unlock - Core |  | 316 |  | (4) |  | - |  | 312 |
| Amortization - Unlock - Non-core |  | (425) |  | - |  | - |  | (425) |
| Effect of Currency Translation Adjustment |  | 83 |  | - |  | - |  | 83 |
| Balance, December 31, 2011 |  | 1,222 |  | 74 |  | 33 |  | 1,329 |
| Adjustments to unrealized gains and losses on securities available - for - sale and other |  | (7) |  | (1) |  | - |  | (8) |
| Balance, December 31, 2011 including adjustments to unrealized gains and losses on securities available-for-sale and other | \$ | 1,215 | \$ | 73 | \$ | 33 | \$ | 1,321 |

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. LIFE OTHER OPERATIONS <br> SUPPLEMENTAL DATA - ANNUITY DEATH AND INCOME BENEFITS

|  | $\begin{gathered} \text { As of } \\ \text { December 31, } \\ 2010 \\ \hline \end{gathered}$ |  | As of March 31, 2011 |  | As of June 30, 2011 |  | As of September 30, 2011 | $\begin{gathered} \text { As of } \\ \text { December 31, } \\ 2011 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 81.1 |  | 82.9 |  | 80.8 |  | 77.1 |  | 76.9 |
| \$ | 31,249 | \$ | 30,778 | \$ | 30,785 | \$ | 29,522 | \$ | 29,234 |
|  | 8,847 |  | 7,962 |  | 8,469 |  | 11,035 |  | 10,857 |
|  | 14\% |  | 15\% |  | 15\% |  | 13\% |  | 13\% |
|  | 7,593 |  | 6,750 |  | 7,233 |  | 9,583 |  | 9,413 |
|  | 26,731 |  | 28,655 |  | 28,835 |  | 27,471 |  | 27,282 |
|  | 5,846 |  | 5,410 |  | 5,777 |  | 7,662 |  | 7,502 |
|  | 652 |  | 607 |  | 635 |  | 907 |  | 930 |

[1] For the three months ended December 31, 2010, there was a decrease to the GMDB/GMIB liability as a result of the unlock, for the Japan variable annuity business $\$(46)$. For the three months ended March 31 , 2011 the amount was $\$(21)$. For the three months ended June 30, 2011, the amount was $\$ 17$. For the three months ended September 30, 2011, the amount was $\$ 249$. For the three months ended December 31, 2011 the amount was $\$ 33$.
[2] Policies with a guaranteed living benefit (a GMIB in Japan) also have a guaranteed death benefit. The net amount at risk ("NAR") for each benefit is shown, however these benefits are not additive. When a policy terminates due to death, any NAR related to GMIB is released. Similarly, when a policy goes into benefit status on a GMIB, its GMDB NAR is released.

## CORPORATE

THE HARTFORD FINANCIAL SERVICES GROUP, INC.
CORPORATE

## INCOME STATEMENTS

|  | THREE MONTHS ENDED |  |  |  |  |  |  |  |  |  | Year Over Year 3 Month Change | Sequential <br> 3 Month <br> Change | YEAR ENDED DECEMBER 31, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Mar. 31, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Jun. 30, } \\ \hline 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \\ \hline \end{gathered}$ |  |  |  |  |  |  |  |  |  |
|  |  |  | 2010 | 2011 |  |  |  |  | Change |  |  |  |  |  |  |  |  |
| Earned premiums | \$ | 3 |  |  | \$ | (1) | \$ | 1 |  |  | \$ |  | \$ | - | (100\%) |  | \$ | 2 |  | \$ | - | (100\%) |
| Fee income |  | 44 |  | 53 |  |  |  | 53 |  | 55 |  | 48 | 9\% | (13\%) |  | 187 |  |  | 209 | 12\% |
| Net investment income |  | 14 |  | 16 |  | 13 |  | 1 |  | (7) | NM | NM |  | 81 |  |  | 23 | (72\%) |
| Net realized capital gains (losses) |  | 38 |  | (11) |  | 6 |  | (51) |  | (40) | NM | 22\% |  | 66 |  |  | (96) | NM |
| Other revenues |  | (1) |  | - |  | - |  | - |  | - | 100\% |  |  | (1) |  |  | - | 100\% |
| Total revenues |  | 98 |  | 57 |  | 73 |  | 5 |  | 1 | (99\%) | (80\%) |  | 335 |  |  | 136 | (59\%) |
| Benefits, losses and loss adjustment expenses |  | (2) |  | 1 |  | 1 |  | (6) |  | 1 | NM | NM |  | (2) |  |  | (3) | (50\%) |
| Insurance operating costs and other expenses [1] |  | 74 |  | 60 |  | 65 |  | 57 |  | 20 | (73\%) | (65\%) |  | 325 |  |  | 202 | (38\%) |
| Interest expense |  | 128 |  | 128 |  | 128 |  | 128 |  | 124 | (3\%) | (3\%) |  | 508 |  |  | 508 | - |
| Total benefits and expenses |  | 200 |  | 189 |  | 194 |  | 179 |  | 145 | ( $27 \%$ ) | (19\%) |  | 831 |  |  | 707 | (15\%) |
| Loss from continuing operations before income taxes |  | (102) |  | (132) |  | (121) |  | (174) |  | (144) | (41\%) | 17\% |  | (496) |  |  | (571) | (15\%) |
| Income tax benefit [2] [3] |  | (51) |  | (44) |  | (47) |  | (62) |  | (48) | 6\% | 23\% |  | (168) |  |  | (201) | (20\%) |
| Loss from continuing operations |  | (51) |  | (88) |  | (74) |  | (112) |  | (96) | (88\%) | 14\% |  | (328) |  |  | (370) | (13\%) |
| Add: Income (loss) from discontinued operations [4] |  | (2) |  | 2 |  | (77) |  | 5 |  | 6 | NM | 20\% |  | (107) |  |  | (64) | 40\% |
| Net Loss |  | (53) |  | (86) |  | (151) |  | (107) |  | (90) | (70\%) | 16\% |  | (435) |  |  | (434) | - |
| Less: Net realized capital gains (losses), net of tax and DAC, excluded from core losses [5] |  | 18 |  | (9) |  | 9 |  | (29) |  | (26) | NM | 10\% |  | 32 |  |  | (55) | NM |
| Less: Income (loss) from discontinued operations [4] |  | (2) |  | , |  | (77) |  | 5 |  | 6 | NM | 20\% |  | (107) |  |  | (64) | 40\% |
| Core losses | \$ | (69) | \$ | (79) | \$ | (83) | \$ | (83) | \$ | (70) | (1\%) | 16\% | \$ | (360) |  | \$ | (315) | 12\% |

[1] Includes a before-tax charge of $\$ 73$ for a litigation settlement in the year ended December 31, 2010.
[2] The year ended December 31, 2010 included a tax charge of $\$ 19$ related to a decrease in deferred tax assets as a result of recent federal legislation that will reduce the tax deduction available to the Company related to retiree health care costs beginning in 2013.
[3] The three months ended December 31, 2010 includes an income tax benefit of $\$ 18$ related to tax adjustments for prior years.
[4] The year ended December 31, 2010 includes a goodwill impairment of $\$ 101$, after-tax, related to the purchase of the Federal Trust Corporation. Additionally, the three months ended June 30, 2011 includes an after-tax charge of $\$ 74$ related to the disposition of Federal Trust Corporation.
[5] See pages 11 and 12 for disclosure of the components of net realized capital gains (losses), net of tax and DAC, for the periods presented herein.

## CONSOLIDATED INVESTMENTS

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. INVESTMENT EARNINGS BEFORE-TAX

|  | Three Months Ended |  |  |  |  |  |  |  |  |  | Year Over <br> Year <br> 3 Month <br> Change | Sequential <br> 3 Month <br> Change | Year Ended <br> December 31, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2010 \end{gathered}$ |  | $\begin{gathered} \hline \text { Mar. 31, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Jun. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2011 \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2011 \end{gathered}$ |  |  |  |  |  |  |  |  |
|  |  |  |  | 2010 |  |  |  | 2011 |  |  | Change |  |  |  |  |  |  |
| Net Investment Income (Loss) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fixed maturities [1] |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Taxable | \$ | 736 |  |  | \$ | 719 |  |  | \$ | 744 |  | \$ | 711 |  | 723 | (2\%) | 2\% | \$ | 2,972 | \$ | 2,897 | (3\%) |
| Tax-exempt |  | 125 |  | 127 |  | 126 |  | 125 |  | 121 | (3\%) | (3\%) |  | 517 |  | 499 | (3\%) |
| Total fixed maturities |  | 861 |  | 846 |  | 870 |  | 836 |  | 844 | (2\%) | 1\% |  | 3,489 |  | 3,396 | (3\%) |
| Equity securities, trading |  | 131 |  | 803 |  | (597) |  | $(1,890)$ |  | 325 | 148\% | NM |  | (774) |  | $(1,359)$ | (76\%) |
| Equity securities, available-for-sale |  | 14 |  | 11 |  | 8 |  | 8 |  | 9 | (36\%) | 13\% |  | 53 |  | 36 | (32\%) |
| Mortgage loans |  | 67 |  | 63 |  | 67 |  | 75 |  | 76 | 13\% | 1\% |  | 260 |  | 281 | 8\% |
| Policy loans |  | 31 |  | 33 |  | 34 |  | 32 |  | 32 | 3\% | - |  | 132 |  | 131 | (1\%) |
| Limited partnerships and other alternative investments [2] |  | 75 |  | 100 |  | 78 |  | 67 |  | (2) | NM | NM |  | 216 |  | 243 | 13\% |
| Other [3] |  | 78 |  | 81 |  | 77 |  | 73 |  | 70 | (10\%) | (4\%) |  | 329 |  | 301 | (9\%) |
| Subtotal |  | 1,257 |  | 1,937 |  | 537 |  | (799) |  | 1,354 | 8\% | NM |  | 3,705 |  | 3,029 | (18\%) |
| Less: Investment expense |  | 37 |  | 26 |  | 30 |  | 29 |  | 31 | (16\%) | 7\% |  | 115 |  | 116 | 1\% |
| Total net investment income | \$ | 1,220 | \$ | 1,911 | \$ | 507 | \$ | (828) |  | 1,323 | 8\% | NM | \$ | 3,590 | \$ | 2,913 | (19\%) |
| Less: Equity securities, trading |  | 131 |  | 803 |  | (597) |  | $(1,890)$ |  | 325 | 148\% | NM |  | (774) |  | $(1,359)$ | (76\%) |
| Total net investment income excluding trading securities | \$ | 1,089 | \$ | 1,108 | \$ | 1,104 | \$ | 1,062 |  | 998 | (8\%) | (6\%) | \$ | 4,364 | \$ | 4,272 | (2\%) |
| Annualized investment yield, before-tax [4] |  | 4.5\% |  | 4.6\% |  | 4.6\% |  | 4.3\% |  | 4.0\% | (0.5) | (0.3) |  | 4.5\% |  | 4.4\% | (0.1) |
| Annualized investment yield, after-tax [4] |  | 3.1\% |  | 3.2\% |  | 3.1\% |  | 2.9\% |  | 2.8\% | (0.3) | (0.1) |  | 3.1\% |  | 3.0\% | (0.1) |
| Net Realized Capital Gains (Losses) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Gross gains on sales | \$ | 182 | \$ | 61 | \$ | 261 | \$ | 197 | \$ | 174 | (4\%) | (12\%) | \$ | 836 | \$ | 693 | (17\%) |
| Gross losses on sales |  | (229) |  | (133) |  | (98) |  | (63) |  | (90) | 61\% | (43\%) |  | (522) |  | (384) | 26\% |
| Net impairment losses |  | (59) |  | (55) |  | (23) |  | (60) |  | (36) | 39\% | 40\% |  | (434) |  | (174) | 60\% |
| Valuation allowances on mortgage loans |  | 2 |  | (3) |  | 26 |  | - |  | 1 | (50\%) | - |  | (154) |  | 24 | NM |
| Japanese fixed annuity contract hedges, net [5] |  | 5 |  | (17) |  | 6 |  | 9 |  | 5 | - | (44\%) |  | 27 |  | 3 | (89\%) |
| Periodic net coupon settlements on credit derivatives/Japan [6] |  | (2) |  | (7) |  | (2) |  | 1 |  | (2) | - | NM |  | (17) |  | (10) | 41\% |
| Results of variable annuity hedge program |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. GMWB derivatives, net |  | 208 |  | 56 |  | (33) |  | (323) |  | (97) | NM | 70\% |  | 89 |  | (397) | NM |
| U.S. macro hedge |  | (303) |  | (84) |  | (17) |  | 106 |  | (221) | 27\% | NM |  | (445) |  | (216) | 51\% |
| Total U.S. program |  | (95) |  | (28) |  | (50) |  | (217) |  | (318) | NM | (47\%) |  | (356) |  | (613) | (72\%) |
| International program |  | 27 |  | (319) |  | 52 |  | 1,132 |  | (90) | NM | NM |  | 11 |  | 775 | NM |
| Total results of variable annuity hedge program |  | (68) |  | (347) |  | 2 |  | 915 |  | (408) | NM | NM |  | (345) |  | 162 | NM |
| Other net gain (loss) [7] |  | 80 |  | 98 |  | (103) |  | (424) |  | (30) | NM | 93\% |  | (2) |  | (459) | NM |
| Total net realized capital gains (losses) | \$ | (89) | \$ | (403) | \$ | 69 | \$ | 575 |  | (386) | NM | NM | \$ | (611) | \$ | (145) | 76\% |

[1] Includes income on short-term bonds.
[2] Includes income on real estate joint ventures and hedge fund investments outside of limited partnerships.
[3] Primarily represents income from derivatives that qualify for hedge accounting and hedge fixed maturities
[4] Yields calculated using annualized net investment income (excluding income related to equity securities, trading) divided by the monthly average invested assets at cost, amortized cost, or adjusted carrying value, as applicable, excluding equity securities, trading, and consolidated variable interest entity non-controlling interests.
[5] Relates to the Japanese fixed annuity product (adjustment of product liability for changes in spot currency exchange rates, related derivative hedging instruments, excluding periodic net coupon settlements, and Japan fair value option securities).
[6] Included in core earnings.
[7] Primarily consists of gains and losses on non-qualifying derivatives and fixed maturities, FVO, Japan 3Win related foreign currency swaps, and other investment gains and losses.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. COMPOSITION OF INVESTED ASSETS

|  | $\begin{gathered} \text { December 31, } \\ 2010 \\ \hline \end{gathered}$ |  |  | $\begin{gathered} \text { March 31, } \\ 2011 \\ \hline \end{gathered}$ |  |  | $\begin{gathered} \text { June 30, } \\ 2011 \\ \hline \end{gathered}$ |  |  | September 30, 2011 |  |  | December 31, 2011 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent |
| Fixed maturities, available-for-sale, at fair value [1] | \$ | 77,820 | 59.4\% | \$ | 78,268 | 60.3\% | \$ | 78,132 | 59.3\% | \$ | 80,263 | 59.0\% | \$ | 81,809 | 60.6\% |
| Fixed maturities, at fair value using fair value option |  | 649 | 0.5\% |  | 1,230 | 0.9\% |  | 1,227 | 0.9\% |  | 1,323 | 1.0\% |  | 1,328 | 1.0\% |
| Equity securities, trading, at fair value [2] |  | 32,820 | 25.1\% |  | 32,339 | 24.9\% |  | 32,278 | 24.4\% |  | 30,770 | 22.6\% |  | 30,499 | 22.6\% |
| Equity securities, available-for-sale, at fair value [3] |  | 973 | 0.7\% |  | 993 | 0.8\% |  | 1,081 | 0.8\% |  | 989 | 0.7\% |  | 921 | 0.7\% |
| Mortgage loans [4] |  | 4,489 | 3.4\% |  | 4,736 | 3.7\% |  | 5,304 | 4.0\% |  | 5,590 | 4.1\% |  | 5,728 | 4.2\% |
| Policy loans, at outstanding balance |  | 2,181 | 1.7\% |  | 2,181 | 1.7\% |  | 2,188 | 1.7\% |  | 2,176 | 1.6\% |  | 2,001 | 1.5\% |
| Limited partnerships and other alternative investments [5] |  | 1,918 | 1.5\% |  | 1,972 | 1.5\% |  | 2,028 | 1.5\% |  | 2,506 | 1.8\% |  | 2,532 | 1.9\% |
| Other investments [6] |  | 1,617 | 1.2\% |  | 640 | 0.5\% |  | 973 | 0.7\% |  | 2,857 | 2.1\% |  | 2,394 | 1.8\% |
| Short-term investments [7] |  | 8,528 | 6.5\% |  | 7,330 | 5.7\% |  | 8,861 | 6.7\% |  | 9,704 | 7.1\% |  | 7,736 | 5.7\% |
| Total investments | \$ | 130,995 | 100.0\% | \$ | 129,689 | 100.0\% | \$ | 132,072 | 100.0\% | \$ | 136,178 | 100.0\% | \$ | 134,948 | 100.0\% |
| Less: Equity securities, trading |  | 32,820 | 25.1\% |  | 32,339 | 24.9\% |  | 32,278 | 24.4\% |  | 30,770 | 22.6\% |  | 30,499 | 22.6\% |
| Total investments excluding trading securities | \$ | $\mathbf{9 8 , 1 7 5}$ | 74.9\% | \$ | 97,350 | 75.1\% | \$ | 99,794 | 75.6\% | \$ | 105,408 | 77.4\% | \$ | 104,449 | 77.4\% |
| Asset-backed securities ("ABS") | \$ | 2,889 | 3.7\% | \$ | 3,150 | 4.0\% | \$ | 3,297 | 4.2\% | \$ | 3,504 | 4.4\% | \$ | 3,153 | 3.9\% |
| Collateralized debt obligations ("CDOs") |  | 2,611 | 3.4\% |  | 2,674 | 3.4\% |  | 2,575 | 3.3\% |  | 2,465 | 3.1\% |  | 2,487 | 3.0\% |
| Commercial mortgage-backed securities ("CMBS") |  | 7,917 | 10.2\% |  | 7,709 | 9.8\% |  | 7,277 | 9.3\% |  | 6,960 | 8.7\% |  | 6,951 | 8.5\% |
| Corporate |  | 39,884 | 51.2\% |  | 40,913 | 52.3\% |  | 41,629 | 53.2\% |  | 43,316 | 53.9\% |  | 44,011 | 53.9\% |
| Foreign government/government agencies |  | 1,683 | 2.2\% |  | 1,802 | 2.3\% |  | 1,864 | 2.4\% |  | 1,944 | 2.4\% |  | 2,161 | 2.6\% |
| Municipal - taxable |  | 1,199 | 1.5\% |  | 1,237 | 1.6\% |  | 1,299 | 1.7\% |  | 1,649 | 2.1\% |  | 1,757 | 2.1\% |
| Municipal - tax-exempt |  | 10,925 | 14.0\% |  | 11,090 | 14.2\% |  | 11,482 | 14.7\% |  | 11,515 | 14.3\% |  | 11,503 | 14.1\% |
| Residential mortgage-backed securities ("RMBS") |  | 5,683 | 7.3\% |  | 5,014 | 6.4\% |  | 5,214 | 6.7\% |  | 5,336 | 6.6\% |  | 5,757 | 7.0\% |
| U.S. Treasuries |  | 5,029 | 6.5\% |  | 4,679 | 6.0\% |  | 3,495 | 4.5\% |  | 3,574 | 4.5\% |  | 4,029 | 4.9\% |
| Total fixed maturities, AFS [8] | \$ | 77,820 | 100.0\% | \$ | 78,268 | 100.0\% | \$ | 78,132 | 100.0\% | \$ | 80,263 | 100.0\% | \$ | 81,809 | 100.0\% |
| U.S. government/government agencies | \$ | 9,918 | 12.7\% | \$ | 8,947 | 11.5\% | \$ | 8,073 | 10.3\% | \$ | 8,423 | 10.5\% | \$ | 9,364 | 11.4\% |
| AAA |  | 10,174 | 13.1\% |  | 10,155 | 13.0\% |  | 9,409 | 12.0\% |  | 10,497 | 13.1\% |  | 10,113 | 12.4\% |
| AA |  | 15,554 | 20.0\% |  | 15,518 | 19.8\% |  | 15,900 | 20.4\% |  | 15,921 | 19.8\% |  | 15,844 | 19.4\% |
| A |  | 19,460 | 25.0\% |  | 19,723 | 25.2\% |  | 20,470 | 26.2\% |  | 21,584 | 26.9\% |  | 21,053 | 25.7\% |
| BBB |  | 19,153 | 24.6\% |  | 20,212 | 25.8\% |  | 20,568 | 26.3\% |  | 20,626 | 25.7\% |  | 21,760 | 26.6\% |
| BB \& below |  | 3,561 | 4.6\% |  | 3,713 | 4.7\% |  | 3,712 | 4.8\% |  | 3,212 | 4.0\% |  | 3,675 | 4.5\% |
| Total fixed maturities, AFS [8] | \$ | 77,820 | 100.0\% | \$ | 78,268 | 100.0\% | \$ | 78,132 | 100.0\% | \$ | 80,263 | 100.0\% | \$ | 81,809 | 100.0\% |

[1] Includes $\$ 277, \$ 275, \$ 25$, $\$ 1$ and $\$ 153$ in Corporate at December 31, 2010, March 31, 2011, June 30, 2011, September 30, 2011 and December 31, 2011, respectively
[2] These assets support the Global Annuity-International variable annuity business. Changes in these balances are also reflected in the respective liabilities
[3] Includes \$97, \$100, \$100, $\$ 96$ and $\$ 104$ in Corporate at December 31, 2010, March 31, 2011, June 30, 2011, September 30, 2011 and December 31, 2011, respectively.
[4] Includes $\$ 202, \$ 194, \$ 138, \$ 128$ and $\$ 0$ in Corporate at December 31, 2010, March 31, 2011, June 30, 2011, September 30, 2011 and December 31, 2011, respectively
[5] Includes real estate joint ventures and hedge fund investments outside of limited partnerships.

[7] Includes $\$ 1,780, \$ 1,999, \$ 2,274, \$ 2,293$ and $\$ 1,437$ in the Corporate segment at December 31, 2010, March 31, 2011, June 30, 2011, September 30, 2011 and December 31, 2011, respectively.
[8] Available-for-sale ("AFS").

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. COMPOSITION OF INVESTED ASSETS <br> LIFE [1]

|  | $\begin{gathered} \text { December 31, } \\ 2010 \\ \hline \end{gathered}$ |  |  | $\begin{gathered} \text { March 31, } \\ 2011 \\ \hline \end{gathered}$ |  |  | $\begin{gathered} \text { June 30, } \\ 2011 \\ \hline \end{gathered}$ |  |  | September 30, 2011 |  |  | $\begin{gathered} \hline \text { December 31, } \\ 2011 \\ \hline \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent |
| Fixed maturities, available-for-sale, at fair value | \$ | 52,429 | 52.1\% | \$ | 52,781 | 53.3\% | \$ | 52,834 | 52.3\% | \$ | 54,329 | 51.9\% | \$ | 55,633 | 53.3\% |
| Fixed maturities, at fair value using fair value option |  | 639 | 0.6\% |  | 1,217 | 1.2\% |  | 1,214 | 1.2\% |  | 1,314 | 1.3\% |  | 1,317 | 1.3\% |
| Equity securities, trading, at fair value [2] |  | 32,820 | 32.6\% |  | 32,339 | 32.7\% |  | 32,278 | 31.9\% |  | 30,770 | 29.4\% |  | 30,499 | 29.3\% |
| Equity securities, available-for-sale, at fair value |  | 502 | 0.5\% |  | 523 | 0.5\% |  | 603 | 0.6\% |  | 563 | 0.5\% |  | 515 | 0.5\% |
| Mortgage loans |  | 3,915 | 3.9\% |  | 4,162 | 4.2\% |  | 4,578 | 4.5\% |  | 4,779 | 4.6\% |  | 4,979 | 4.8\% |
| Policy loans, at outstanding balance |  | 2,181 | 2.2\% |  | 2,181 | 2.2\% |  | 2,188 | 2.2\% |  | 2,176 | 2.1\% |  | 2,001 | 1.9\% |
| Limited partnerships and other alternative investments [3] |  | 957 | 1.0\% |  | 985 | 1.0\% |  | 1,024 | 1.0\% |  | 1,320 | 1.3\% |  | 1,318 | 1.3\% |
| Other investments [4] |  | 1,486 | 1.5\% |  | 450 | 0.5\% |  | 799 | 0.8\% |  | 2,717 | 2.6\% |  | 2,244 | 2.2\% |
| Short-term investments |  | 5,631 | 5.6\% |  | 4,398 | 4.4\% |  | 5,565 | 5.5\% |  | 6,619 | 6.3\% |  | 5,641 | 5.4\% |
| Total investments | \$ | 100,560 | 100.0\% | \$ | $\mathbf{9 9 , 0 3 6}$ | 100.0\% | \$ | 101,083 | 100.0\% | \$ | 104,587 | 100.0\% | \$ | 104,147 | 100.0\% |
| Less: Equity securities, trading |  | 32,820 | 32.6\% |  | 32,339 | 32.7\% |  | 32,278 | 31.9\% |  | 30,770 | 29.4\% |  | 30,499 | 29.3\% |
| Total investments excluding trading securities | \$ | 67,740 | 67.4\% | \$ | 66,697 | 67.3\% | \$ | 68,805 | 68.1\% | \$ | 73,817 | 70.6\% | \$ | 73,648 | 70.7\% |
| ABS | \$ | 2,442 | 4.7\% | \$ | 2,655 | 5.0\% | \$ | 2,732 | 5.2\% | \$ | 2,778 | 5.1\% | \$ | 2,491 | 4.5\% |
| CDOs |  | 2,087 | 4.0\% |  | 2,144 | 4.1\% |  | 2,047 | 3.9\% |  | 1,949 | 3.6\% |  | 1,968 | 3.5\% |
| CMBS |  | 5,495 | 10.5\% |  | 5,364 | 10.2\% |  | 4,967 | 9.4\% |  | 4,715 | 8.7\% |  | 4,667 | 8.4\% |
| Corporate |  | 30,204 | 57.6\% |  | 31,218 | 59.0\% |  | 31,595 | 59.7\% |  | 33,007 | 60.7\% |  | 33,719 | 60.6\% |
| Foreign government/government agencies |  | 1,160 | 2.2\% |  | 1,200 | 2.3\% |  | 1,285 | 2.4\% |  | 1,409 | 2.6\% |  | 1,605 | 2.9\% |
| Municipal - taxable |  | 1,068 | 2.0\% |  | 1,110 | 2.1\% |  | 1,167 | 2.2\% |  | 1,508 | 2.8\% |  | 1,603 | 2.9\% |
| Municipal - tax-exempt |  | 2,267 | 4.3\% |  | 2,304 | 4.4\% |  | 2,417 | 4.6\% |  | 2,500 | 4.6\% |  | 2,450 | 4.4\% |
| RMBS |  | 4,302 | 8.2\% |  | 3,779 | 7.2\% |  | 3,738 | 7.1\% |  | 3,797 | 7.0\% |  | 4,000 | 7.2\% |
| U.S. Treasuries |  | 3,404 | 6.5\% |  | 3,007 | 5.7\% |  | 2,886 | 5.5\% |  | 2,666 | 4.9\% |  | 3,130 | 5.6\% |
| Total fixed maturities, AFS | \$ | 52,429 | 100.0\% | \$ | 52,781 | 100.0\% | \$ | 52,834 | 100.0\% | \$ | 54,329 | 100.0\% | \$ | 55,633 | 100.0\% |
| U.S. government/government agencies | \$ | 6,809 | 13.0\% | \$ | 5,939 | 11.3\% | \$ | 5,869 | 11.1\% | \$ | 5,806 | 10.7\% | \$ | 6,509 | 11.7\% |
| AAA |  | 6,288 | 12.0\% |  | 6,174 | 11.7\% |  | 5,747 | 10.9\% |  | 6,426 | 11.8\% |  | 6,212 | 11.2\% |
| AA |  | 8,304 | 15.8\% |  | 8,208 | 15.6\% |  | 8,152 | 15.4\% |  | 8,498 | 15.6\% |  | 8,353 | 15.0\% |
| A |  | 14,177 | 27.1\% |  | 14,551 | 27.5\% |  | 14,873 | 28.2\% |  | 15,798 | 29.1\% |  | 15,528 | 27.8\% |
| BBB |  | 13,915 | 26.5\% |  | 14,854 | 28.1\% |  | 15,218 | 28.8\% |  | 15,165 | 27.9\% |  | 16,108 | 29.0\% |
| BB \& below |  | 2,936 | 5.6\% |  | 3,055 | 5.8\% |  | 2,975 | 5.6\% |  | 2,636 | 4.9\% |  | 2,923 | 5.3\% |
| Total fixed maturities, AFS | \$ | 52,429 | 100.0\% | \$ | 52,781 | 100.0\% | \$ | 52,834 | 100.0\% | \$ | 54,329 | 100.0\% | \$ | 55,633 | 100.0\% |

1] Please refer to the basis of presentation for a description of the statutory legal entity view for Life.
[2] These assets support the International variable annuity business. Changes in these balances are also reflected in the respective liabilities.
3] Includes a real estate joint venture
[4] Primarily relates to derivative instruments.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. COMPOSITION OF INVESTED ASSETS <br> PROPERTY \& CASUALTY [1]

|  | $\begin{gathered} \text { December 31, } \\ 2010 \\ \hline \end{gathered}$ |  |  | $\begin{gathered} \text { March 31, } \\ 2011 \\ \hline \end{gathered}$ |  |  | $\begin{gathered} \text { June 30, } \\ 2011 \\ \hline \end{gathered}$ |  |  | September 30, 2011 |  |  | $\begin{gathered} \hline \text { December 31, } \\ 2011 \\ \hline \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent | Amount |  | Percent |
| Fixed maturities, available-for-sale, at fair value | \$ | 25,114 | 89.7\% | \$ | 25,212 | 90.0\% | \$ | 25,273 | 88.9\% | \$ | 25,933 | 89.3\% | \$ | 26,023 | 89.5\% |
| Fixed maturities, at fair value using fair value option |  | 10 | - |  | 13 | - |  | 13 | 0.1\% |  | 9 | - |  | 11 | - |
| Equity securities, available-for-sale, at fair value |  | 374 | 1.3\% |  | 370 | 1.3\% |  | 378 | 1.3\% |  | 330 | 1.1\% |  | 302 | 1.0\% |
| Mortgage loans |  | 372 | 1.3\% |  | 380 | 1.4\% |  | 588 | 2.1\% |  | 683 | 2.4\% |  | 749 | 2.6\% |
| Limited partnerships and other alternative investments [2] |  | 961 | 3.4\% |  | 987 | 3.5\% |  | 1,004 | 3.5\% |  | 1,186 | 4.1\% |  | 1,214 | 4.2\% |
| Other investments [3] |  | 83 | 0.3\% |  | 141 | 0.5\% |  | 147 | 0.5\% |  | 113 | 0.4\% |  | 121 | 0.4\% |
| Short-term investments |  | 1,117 | 4.0\% |  | 933 | 3.3\% |  | 1,022 | 3.6\% |  | 792 | 2.7\% |  | 658 | 2.3\% |
| Total investments | \$ | 28,031 | 100.0\% | \$ | 28,036 | 100.0\% | \$ | 28,425 | 100.0\% | \$ | 29,046 | 100.0\% | \$ | 29,078 | 100.0\% |
| ABS | \$ | 447 | 1.8\% | \$ | 495 | 2.0\% | \$ | 565 | 2.2\% | \$ | 726 | 2.8\% | \$ | 651 | 2.5\% |
| CDOs |  | 524 | 2.1\% |  | 530 | 2.1\% |  | 528 | 2.1\% |  | 516 | 2.0\% |  | 519 | 2.0\% |
| CMBS |  | 2,422 | 9.6\% |  | 2,345 | 9.3\% |  | 2,310 | 9.1\% |  | 2,245 | 8.7\% |  | 2,284 | 8.8\% |
| Corporate |  | 9,680 | 38.5\% |  | 9,695 | 38.5\% |  | 10,034 | 39.7\% |  | 10,309 | 39.7\% |  | 10,292 | 39.5\% |
| Foreign government/government agencies |  | 523 | 2.1\% |  | 602 | 2.4\% |  | 579 | 2.3\% |  | 535 | 2.1\% |  | 551 | 2.1\% |
| Municipal - taxable |  | 131 | 0.5\% |  | 127 | 0.5\% |  | 132 | 0.5\% |  | 141 | 0.5\% |  | 154 | 0.6\% |
| Municipal - tax-exempt |  | 8,654 | 34.5\% |  | 8,783 | 34.8\% |  | 9,061 | 35.9\% |  | 9,015 | 34.8\% |  | 9,053 | 34.8\% |
| RMBS |  | 1,360 | 5.4\% |  | 1,215 | 4.8\% |  | 1,456 | 5.8\% |  | 1,538 | 5.9\% |  | 1,757 | 6.8\% |
| U.S. Treasuries |  | 1,373 | 5.5\% |  | 1,420 | 5.6\% |  | 608 | 2.4\% |  | 908 | 3.5\% |  | 762 | 2.9\% |
| Total fixed maturities, AFS | \$ | $\mathbf{2 5 , 1 1 4}$ | 100.0\% | \$ | 25,212 | 100.0\% | \$ | 25,273 | 100.0\% | \$ | 25,933 | 100.0\% | \$ | 26,023 | 100.0\% |
| U.S. government/government agencies | \$ | 2,837 | 11.3\% | \$ | 2,737 | 10.9\% | \$ | 2,183 | 8.6\% | \$ | 2,617 | 10.1\% | \$ | 2,718 | 10.4\% |
| AAA |  | 3,886 | 15.5\% |  | 3,981 | 15.8\% |  | 3,662 | 14.5\% |  | 4,071 | 15.7\% |  | 3,889 | 14.9\% |
| AA |  | 7,248 | 28.8\% |  | 7,308 | 28.9\% |  | 7,745 | 30.7\% |  | 7,423 | 28.6\% |  | 7,487 | 28.8\% |
| A |  | 5,280 | 21.0\% |  | 5,170 | 20.5\% |  | 5,596 | 22.1\% |  | 5,785 | 22.3\% |  | 5,525 | 21.3\% |
| BBB |  | 5,238 | 20.9\% |  | 5,358 | 21.3\% |  | 5,350 | 21.2\% |  | 5,461 | 21.1\% |  | 5,652 | 21.7\% |
| BB \& below |  | 625 | 2.5\% |  | 658 | 2.6\% |  | 737 | 2.9\% |  | 576 | 2.2\% |  | 752 | 2.9\% |
| Total fixed maturities, AFS | \$ | 25,114 | 100.0\% | \$ | 25,212 | 100.0\% | \$ | 25,273 | 100.0\% | \$ | 25,933 | 100.0\% | \$ | 26,023 | 100.0\% |

1] Please refer to the basis of presentation for a description of the statutory legal entity view for Property \& Casualty
2] Includes a real estate joint venture and hedge fund investments outside of limited partnerships.
[3] Primarily relates to derivative instruments.

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. GROSS UNREALIZED LOSS AGING AVAILABLE-FOR-SALE SECURITIES

|  | December 31, 2011 |  |  |  |  |  | December 31, 2010 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amortized Cost |  | Fair Value |  | Unrealized Loss [1] [2] |  | Amortized Cost |  | Fair Value |  | Unrealized Loss [1] [2] |  |
| Total AFS Securities |  |  |  |  |  |  |  |  |  |  |  |  |
| Three months or less | \$ | 3,933 | \$ | 3,672 | \$ | (261) | \$ | 17,431 | \$ | 16,783 | \$ | (643) |
| Greater than three months to six months |  | 2,617 |  | 2,517 |  | (100) |  | 732 |  | 690 |  | (42) |
| Greater than six months to nine months |  | 1,181 |  | 1,097 |  | (84) |  | 438 |  | 397 |  | (41) |
| Greater than nine months to eleven months |  | 106 |  | 95 |  | (11) |  | 185 |  | 169 |  | (16) |
| Twelve months or more |  | 11,613 |  | 9,324 |  | $(2,218)$ |  | 15,599 |  | 12,811 |  | $(2,754)$ |
| Total | \$ | 19,450 | \$ | 16,705 | \$ | $(2,674)$ | \$ | 34,385 | \$ | 30,850 | \$ | $(3,496)$ |

[1] As of December 31, 2011, fixed maturities, AFS, represented $\$ 2,471$, or $92 \%$, of the Company's total unrealized loss on AFS securities. The Company held no securities of a single issuer that were in an unrealized loss position in excess of 5\% of the total unrealized loss amount as of December 31, 2011 and 2010.
[2] Unrealized losses exclude the change in fair value of bifurcated embedded derivative features of certain securities. Subsequent changes in fair value are recorded in net realized capital gains (losses).

## THE HARTFORD FINANCIAL SERVICES GROUP, INC. INVESTED ASSET EXPOSURES <br> AS OF DECEMBER 31, 2011

| Top Ten Corporate and Equity, AFS, Exposures by Sector | Cost or <br> Amortized Cost |  | Fair Value |  | Percent of Total Invested Assets [1] |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Utilities | \$ | 8,350 | \$ | 9,170 | 8.9\% |
| Financial services |  | 8,242 |  | 7,873 | 7.6\% |
| Consumer non-cyclical |  | 5,985 |  | 6,616 | 6.3\% |
| Technology and communications |  | 4,360 |  | 4,742 | 4.5\% |
| Basic industry |  | 4,114 |  | 4,426 | 4.2\% |
| Energy |  | 3,338 |  | 3,704 | 3.5\% |
| Capital goods |  | 3,330 |  | 3,628 | 3.5\% |
| Consumer cyclical |  | 2,299 |  | 2,497 | 2.4\% |
| Transportation |  | 1,285 |  | 1,402 | 1.3\% |
| Other |  | 914 |  | 874 | 0.8\% |
| Total | \$ | 42,217 | \$ | 44,932 | 43.0\% |
| Top Ten Exposures by Issuer [2] |  |  |  |  |  |
| Government of Japan [3] | \$ | 899 | \$ | 899 | 0.8\% |
| Government of United Kingdom |  | 486 |  | 512 | 0.5\% |
| AT\&T Inc. |  | 341 |  | 405 | 0.4\% |
| National Grid PLC |  | 332 |  | 385 | 0.4\% |
| State of California |  | 328 |  | 352 | 0.3\% |
| State of Massachusetts |  | 309 |  | 342 | 0.3\% |
| Verizon Communications Inc. |  | 264 |  | 305 | 0.3\% |
| JPMorgan Chase \& Co. |  | 319 |  | 278 | 0.3\% |
| Berkshire Hathaway Inc. |  | 230 |  | 272 | 0.3\% |
| Pfizer Inc. |  | 222 |  | 262 | 0.2\% |
| Total | \$ | 3,730 | \$ | 4,012 | 3.8\% |

[1] Excludes equity securities, trading.
2] Excludes U.S. government and government agency securities, mortgage obligations issued by government sponsored agencies, cash equivalent securities, short-term investments, exposures resulting from derivative transactions and equity securities, trading
[3] The majorityy of these investments are included in fixed maturities, at fair value using the fair value option, and changes in the fair value are recorded in net realized capital gains and losses.


[^0]:    [1] Please refer to the basis of presentation on page i for a description of Life, Property \& Casualty and Corporate

[^1]:    [1] Please refer to the basis of presentation on page i for a description of Life and Property \& Casualty.

[^2]:    ${ }^{11}$ The above tables show the components of net realized capital gains (losses), net of tax and DAC, excluded from core earnings (losses). The impacts of DAC are calculated consistent with the Company's accounting policy on amortization of DAC

