

Payment Services

Pamela Joseph *Vice Chairman*

All of **us** serving you®

September 12, 2013



Forward-looking Statements and Additional Information



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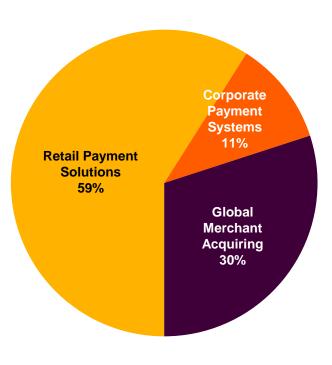




Payment Services Profile



Revenue Mix



% of Revenue

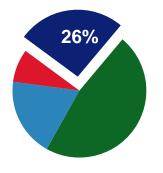
Noninterest Income

67%

33%

Net Interest Income

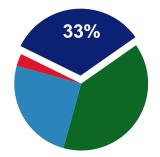
Contribution to U.S. Bancorp



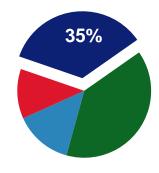
Revenue



Loans



Pre-provision Income



Fee Income





Financial Performance



Performance Highlights (2010 - 2012 CAGR)

- Average loan growth of 1.8%
- Total net revenue growth of 2.8%

Noninterest expense growth of 3.0%

Key Drivers

- Cautious consumer behavior driven by slow economy
- Growth in customer base, Building Deeper Relationships initiatives, product innovation and geographic expansion, partially offset by regulatory and economic headwinds
- Investments balanced by disciplined cost control





Competitive Advantages



USB Relative Position

Payments Services

Financial Institution Distribution

Technology Platforms

Barriers to Entry

Breadth and Depth of Capabilities

Customer Experience

Brand Awareness

Versus Larger Competitors

A

A

A

A

Versus Smaller Competitors



















Market Position



	Market Rank	Market Share		
Business Unit		2007	2012	Scale
Retail Payment Solutions	#4 U.S. Debit Card Issuer	3%	3%	
	#5 U.S. Credit Card Issuer	4%	6%	
Global Merchant Acquiring	#5 U.S. Merchant Acquirer	8%	8%	•
	#6 European Merchant Acquirer	7%	8%	
Corporate Payment Systems	#3 U.S. Commercial Card Issuer	10%	11%	•

= At Scale = Not at Scale NR = Scale not Required





Growth Accelerators



Growth Accelerators

- Significant leverage to an improving economy
- Stabilizing regulatory environment
- Client growth in other U.S. Bank lines of business





2010 Business Unit Growth Strategies



Strategy	Accomplishments	Status
International expansion	Elavon: Brazil, SpainCorporate Payments: Europe	Continuing
Financial institution partnerships	 Account production up 45% since 2010 	Continuing
 FlexPerks rewards 	Retained 79% of receivables	Continuing
Payments innovation	 Multiple mobile payments pilots 	Continuing
 Syncada joint venture 	Signed multiple distribution partners	Reversed JV
 Building Deeper Relationships 	 Significant growth in credit card sales in branches 	Continuing
US		<u>us</u> bancorp



Extending the Advantage



- Investing in products and technology
 - Prepaid expansion
 - Product innovation
- International expansion
 - Organic growth plans in existing markets
 - New market expansion
- Building Deeper Relationships
 - Selling into core USB banking relationships





Investing in Product and Technology



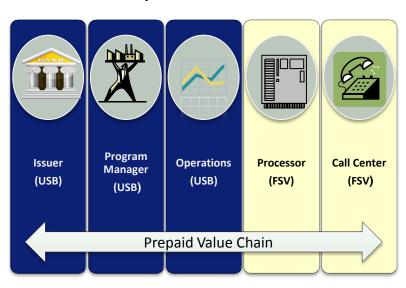
Prepaid Expansion

- Continued high growth industry with ~20% CAGR*
- New government and payroll card programs fueling growth
- FSV adds key processing capabilities, deepens penetration in attractive corporate vertical, and dramatically increases size of business line

RPS Prepaid Business

	Pre- Acquisition	2013 with FSV
Clients	127	243
Loads (\$)	\$4.6 B	\$9.2 B

Prepaid Value Chain



Taking processing and call center support in-house increases product margin and gives USB more control over end-to-end customer experience





Investing in Product and Technology



Internal Rewards Platform

- Allows for customization including:
 - Pay with Points
 - Corporate card rewards
 - Double-Up (merchant processing rewards)

Credit Processing

 Enables USB to serve as a third party processor for banks and credit unions which wish to own their own card programs

Innovation

- Ongoing mobile pilots around card programs
- Launch of The Grove (merchant mobile development team)



Pay with Points





Investing in Product and Technology



Innovation Timeline



MARCH Launched Virtual Merchant **Mobile**

2011



MAY V.me Wallet **Support**

2012

by Visa









Travel **VirtualPay**



APRIL Nina Voice Control **Pilot**

JUNE

Wallet

Support

Square ®



SEPTEMBER Merchant Instant Decision

2013



JULY FlexPerks Contactless & EMV Card Pilot







AUGUST Multi **Function Campus** Card





DECEMBER Go Mobile Launch

FEBRUARY Video **Banking**

Launch



AUGUST Bar Code Payment Pilot

SEPTEMBER Voice **Biometrics**



Pilot





International Expansion



Merchant Acquiring International Expansion

- International revenue 17% of total Elavon revenue in 2010, expectations are for 30% in 2015
- Executed joint venture with Santander in Spain (April 2013)
- Further expansion opportunities:
 - Organic growth investments Brazil, Mexico, UK and Germany
 - Target opportunities for market expansion - Sweden, Denmark and India







Building Deeper Relationships



Consumer Credit Cards

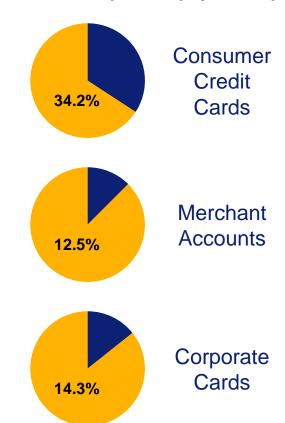
 Continue focus on Project ReDE (Replace, Deepen, and Elevate) to enhance card sales in branches

Merchant Accounts

- Leverage ReDE program for merchant
- "Double Up" innovative program offering rewards to customers with both a merchant account and a small business card

Corporate Cards

 Aggressive plan with Wholesale Banking for new contracts % of U.S. Bank households/relationships that have a respective payments product





Current Growth Drivers



Revenue Drivers

- Retail loan growth
- Credit, debit and prepaid card transaction volume
- Corporate card transaction volume
- Merchant transaction volume
- Merchant and corporate card services

Business Unit Strategies

- > International expansion
- Financial institution partnerships
- > FlexPerks rewards
- > Payments innovation
- Building Deeper Relationships
- Investing in products and technology

Environmental Factors

Opportunities

- Strong economic recovery
- Additional partnership opportunities
- Migration from paper to electronic payments

Challenges

- Evolving regulatory and legislative environment
- Slow economic recovery







Payment Services

