

# MY FELLOW SHAREHOLDERS:

**LAURENCE D. FINK**Chairman and Chief Executive Officer

Since BlackRock's founding 28 years ago, we have earned the trust of our clients and created value for our shareholders by helping investors navigate the global markets to build better financial futures.

Investors today are facing tremendous uncertainty fueled by slowing economic growth, technological disruption and social and geopolitical instability. Particularly worrying is the adoption of negative interest rates by central banks attempting to spark economic growth. These actions are severely punishing the world's savers and creating incentives to reach for yield, pushing investors into less liquid asset classes and increased levels of risk, with potentially dangerous financial and economic consequences.

Markets are still digesting the dramatic shift in the cost of energy as a mix of technology and geopolitics has transformed supply. Beyond its effect on energy prices, technology continues to disrupt many industries, and even societies, as it reshapes global employment markets. In China, growth is slowing, with global effects. In the U.S., the quality of corporate earnings is deteriorating, with record share repurchases in 2015 driving valuations — an indication of companies succumbing to the pressures of short-termism in place of constructive, long-term strategies. Finally, electoral politics is contributing to market uncertainty around the globe. Polarizing elections in the U.S. and Germany; government transitions in Spain, Taiwan and Canada; political and economic crises in Brazil and the UK vote in June on whether to leave the European Union will all continue to drive volatility.

In such a hostile landscape, our mission for investors has never been more vital, nor the responsibility we

feel to clients stronger. We believe the trust that clients place in us must be earned every day, and that's why we remain committed to constant improvement and reinvention.

BlackRock has always worked to anticipate and embrace the changes affecting our clients, the global markets and the financial services industry itself. From our earliest efforts to build our own technology to help clients quantify risk in their portfolios, to providing investors with access to a full range of active and index investment solutions on a single platform, to expanding the use of new investment strategies like factor investing and big data, BlackRock has never stopped innovating — and we never will.

Our commitment to our clients and to constantly evolving our organization to meet their needs is also central to our framework for creating long-term value for our shareholders. In a letter I sent earlier this year to CEOs of companies in which we invest on behalf of our clients, I asked every CEO to lay out for their shareholders a strategic framework for long-term value creation — one that provides a perspective on the future, articulates the impact of the ecosystem on their strategy, explains how changes in that ecosystem might force the company to change course and identifies metrics that support a framework for long-term sustainability. In this letter, it is my goal to do that for you, BlackRock's shareholders.

This year's annual report explores how the foundation we have constructed over the past 28 years at BlackRock is *built for change*. It tells the story of how evolution and transformation are core to how we serve clients and the way we manage the firm; how our global investment platform, use of technology and One BlackRock culture allow us to serve our clients; how we help our clients invest with purpose and advocate on their behalf and how we are developing the firm's next generation of leaders — all of which will generate value for our shareholders over the long term.

#### **GENERATING LONG-TERM SHAREHOLDER VALUE**

#### BlackRock's Strategic Framework for Long-Term Shareholder Value Creation

BlackRock's framework for long-term shareholder value creation is directly aligned with acting as a fiduciary to our clients. Our goal is not simply to sell individual products, but rather to understand clients' objectives and fashion cohesive solutions that help achieve those objectives. While many firms claim to do the same, no other firm can draw on our breadth of active, index and alternative strategies; of investment styles across asset classes and regions and of risk management and technology capabilities. And because our clients' needs are constantly changing, we regularly take a step back, think about what products, services and solutions they will need in the future, and invest in those areas.

We believe that investing in and building our platform to meet client needs will enable us to deliver industryleading *organic growth* (net new asset flows from clients), leverage scale to increase operating margins over time and return capital to shareholders on a consistent basis

Our long-term shareholder value creation framework was developed in close collaboration with our Board of Directors and our Board continues to play an active role in overseeing our strategies to deliver on the framework and in measuring our progress against it. At each of our full Board meetings, which take place a minimum of six times per year and include at least one full session dedicated to firm-level strategy, BlackRock's Board reviews our financial performance as well as the high-level and business-specific strategies directed at driving our results. The Board fosters constructive debate with senior business leaders on their near-and long-term strategies in the context of the markets, the regulatory environment and the competitive landscape in which we operate.

While our long-term value-creation framework has remained consistent over the past several years, we are constantly evaluating the ecosystem in which we operate to identify areas that might require us to pivot our strategy. For example, in response to market volatility in recent quarters, we have sharpened our focus on expense discipline and resource allocation to ensure our ongoing investment spend is optimized to achieve our long-term growth strategy.

In our strategic framework, we have set a firm-level organic asset growth target of 5%. We seek to achieve that goal by executing on our strategies across client businesses, which we anticipate will drive organic base

#### DRIVERS OF SHAREHOLDER VALUE



fee growth in excess of 5%, as growth in our higher-fee Retail and *iShares* businesses outpaces that in our Institutional business.

Specifically, we are working to achieve:

- high-single-digit organic asset growth in Retail by enhancing our product set, focusing on an outcomeoriented approach to creating client solutions and more deeply penetrating distribution channels;
- low-double-digit organic asset growth for *iShares* by driving global market expansion and increasing our global market share as we pursue growth themes in client and product segments, including core investments, financial instruments, precision exposures and fixed income ETFs; and
- low-single-digit organic asset growth in Institutional, by deepening client relationships through a solutions-oriented approach, effective cross-selling and leveraging *BlackRock Solutions*' analytical and risk management expertise.

We believe in scale as an important driver of operating leverage, and capitalize on it in areas including index-based investment strategies, brand building and our technology platform and associated *Aladdin* business.

Finally, we are committed to leveraging our cash flow first and foremost to invest in our business for growth, and then returning all excess cash to shareholders through a consistent and predictable capital management policy. We use our cash to seed and co-invest in our own products to facilitate time-to-market and align interests with clients, and we take a targeted approach to acquisitions, focusing on strategic, complementary

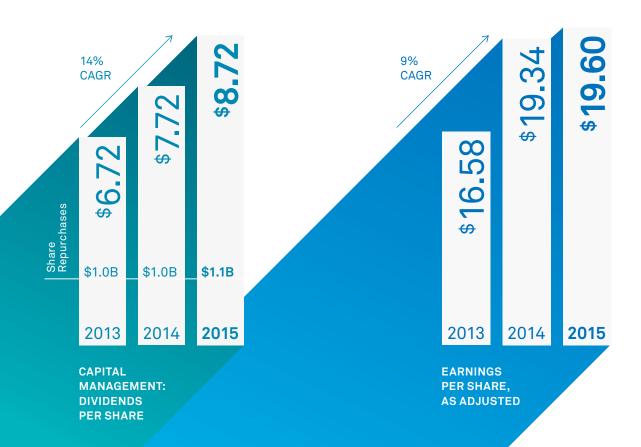
capabilities that enhance our ability to serve clients and drive future organic growth. We target a dividend payout ratio of 40–50% and implement a balanced share repurchase program, while maintaining flexibility to address strategic opportunities should they arise.

Tactically, generating shareholder value is a function of enhancing our global investment platform while leveraging our distribution capabilities and our global reach. Over the past several years, we have made significant investments in areas that are generating growth and, therefore, value for shareholders today.

However, we do not generate value for our shareholders in a vacuum. Fluctuations in market dynamics and longer-term changes in the investment and regulatory landscape, in technology and in demographics have implications for our growth strategy and how we execute on it. In the next few pages, I will discuss how these developments are impacting our business and the future needs of our clients, how BlackRock performed against this backdrop in 2015 and how BlackRock is adapting our strategy in light of changes in our ecosystem in order to continue generating consistent growth over time.

## Executing on Our Strategic Framework in Volatile Markets: BlackRock's 2015 Results

The key driver of BlackRock's performance in 2015 was not our actions during the year, but rather our deliberate effort over time to build a diverse, future-focused platform that positions our business to generate results and deliver value to shareholders in a changing world. We grew revenue and operating



income, as adjusted, each by 3% in 2015, despite more than \$150 billion of negative foreign exchange impact and market depreciation on our assets under management.

We generated industry-leading organic asset growth of 4% through \$152 billion of long-term net inflows, maintained a stable operating margin, as adjusted, at 42.9% while continuing to invest in our business in a challenging market environment and returned approximately \$2.6 billion of capital to our shareholders, representing a total payout ratio of 77%.

While our long-term value-creation framework has remained consistent over the past several years, we are constantly evaluating the ecosystem in which we operate to identify areas that might require us to pivot our strategy.

Organic growth was the result of global client demand for both active and index solutions across asset classes and across regions.

We saw \$61 billion of net inflows in active and \$92 billion in index & iShares.

We constantly strive to improve our active performance and, in 2015, we continued to invest in our team and capabilities to build the industry's most durable alphagenerating franchise.

Flows into active products in 2015 were driven by the strength of our active performance. At year end, 91% of our active taxable fixed income assets and 90% of our scientific active equity assets were above benchmark or peer median for the three-year period. Our fundamental active equity business benefited from our efforts to reinvigorate and globalize the team, generating strong returns for our clients, with 76% of assets above benchmark or peer median for the one-year period.

We raised \$39 billion of net inflows in Retail, \$130 billion in *iShares* and \$27 billion in Institutional Active, offset by \$43 billion in low-fee Institutional Index outflows.

In Retail, we manage more than \$540 billion on behalf of clients and have significant room to increase our share of global distribution. We are enhancing distribution by harnessing our technological advantages, building on existing strength with integrated wealth management firms and leveraging our differentiated platform to increase our presence in the fast-growing Registered Investment Advisor channel. We continually evolve our product set to ensure we have both the active and index strategies our clients need to achieve desired outcomes, and we continue to invest in the BlackRock brand.

As ETF adoption spreads, we are forecasting global ETF assets to double to \$6 trillion over the next five years. Growth in *iShares* will be driven by the growth of the overall market — via new product uses and deeper and broader adoption across client segments.

Across our Institutional Client base, we remain focused on further deepening relationships, and 53% of our largest institutional clients now have five or more products with BlackRock. Using strategies across our diverse platform, we create multi-asset, hybrid solutions to solve our clients' most complex investment needs. We leverage the analytical capabilities of Aladdin, our proprietary risk management and operational platform, as well as the advisory capabilities of our Client Solutions and Financial Markets Advisory teams to provide the guidance our clients need to achieve their long-term objectives.

Across client types, we generated \$53 billion of net inflows in equity, \$77 billion in fixed income, \$17 billion in multi-asset and \$5 billion in alternatives.

And the global and diverse nature of our platform is resonating with clients, as we achieved net inflows in excess of \$1 billion in each of 13 countries, and a record 65 Retail and *iShares* funds each generated more than \$1 billion of net inflows for the year.

BlackRock's diverse platform enables us to generate stable cash flow through market cycles, which positions us to invest for the long term. If we continue to distinguish ourselves from our competitors — especially in terms of organic growth — and strike an appropriate balance between investing for future growth and practical discretionary expense management, we will continue to deliver value for our shareholders.

## ADDRESSING CHANGES IN THE INVESTMENT LANDSCAPE: IMPACT ON OUR CLIENTS AND OUR BUSINESS

BlackRock's ability to create value for shareholders depends on our ability to understand, anticipate and adapt ahead of changes to the ecosystem in which we operate.

Markets have struggled to digest the dramatic shift in the cost of energy over the past 18 months. Producers, exporters, equipment suppliers and other sector participants have suffered, but we have yet to see a noticeable uptick in spending as consumers pay less at the pump. Markets are also weighed down by oil-producing nations selling securities to meet liquidity needs.

In China, the waning construction boom has left a lasting impact on real estate values and bank balance sheets, raising questions on how the country will fuel future growth. Sell-offs in the Chinese markets and inconsistent policy responses have heightened investor frustration and uncertainty and threatened global growth.

Extraordinary monetary policy continues to be a major driver of markets. According to *Bloomberg*, average yields on more than \$1 trillion of German debt have been held below zero for a record stretch, and more than two-thirds of Japanese government debt has a negative yield. To be fair, these actions are the result of central banks being asked to solve economic problems without the help of coherent (and in the case of Europe, cross-border) fiscal policies.

There has been plenty of discussion about how the extended period of low interest rates has contributed to inflation in asset prices. Investors are being forced to trade liquidity for yield by taking on more risk and investing in less liquid asset classes — a potentially dangerous combination for retirement savers.

### Not nearly enough attention has been paid to the toll these low rates — and now negative rates are taking on the ability of investors to save and plan for the future.

Not nearly enough attention has been paid to the toll these low rates — and now negative rates — are taking on the ability of investors to save and plan for the future. People need to invest more today to achieve their desired annual retirement income in the future. For example, a 35-year-old looking to generate \$48,000 per year in retirement income beginning at age 65 would need to invest \$178,000 today in a 5% interest rate environment. In a 2% interest rate environment, however, that individual would need to invest \$563,000 (or 3.2 times as much) to achieve the same outcome in retirement.

This reality has profound implications for economic growth: consumers saving for retirement need to reduce spending if they are going to reach their retirement income goals, and retirees with lower incomes will need to cut consumption as well. A monetary policy intended to spark growth, then, in fact, risks reducing consumer spending.

Against this backdrop, the world is undergoing significant technological and demographic changes. While the valuations of many high-growth tech firms have fallen in recent months, automation and innovation are accelerating, putting downward pressure on jobs and transforming industries. Research cited in the United States' 2016 *Economic Report of the President* suggests an 83% probability that automation will replace jobs that have an hourly wage below \$20.

Workers and governments must also navigate the effects of increased longevity, as large segments of the population are increasingly unable to support themselves in old age, and we have yet to find effective ways to fully harness their economic potential.

Governments around the world must adopt more aggressive plans to address the retirement-savings crisis and the resulting broad set of economic risks.

The failure of governments globally, including the United States, to develop and execute plans for long-term growth and address the dire need for investment in infrastructure distorts the role of monetary policy, diminishes employment opportunities and hurts savers by robbing them of vibrant economies to invest in.

The United States, in particular, is at a crossroads in our efforts to address the questions of technology, longevity, climate change, trade and immigration — not to mention massive geopolitical instability — questions that should be front and center as the country prepares to choose its next president.

Taken in totality, these and other risks create a level of fragility in the global economy that we have not seen since the lead-up to the financial crisis. While there are some positive indicators, like sustained, albeit modest, growth in Europe and the United States, and the probability for ongoing recovery remains high, the tail risk if that recovery falters has profound and far-reaching consequences.

We are working across our platform at BlackRock and with our clients around the world to understand and anticipate the impact of these changing market dynamics. It is in times like this, marked by volatility and rapid change, that we believe BlackRock's differentiation can most benefit clients and truly sets us apart as a firm.

## INVESTING IN OUR FUTURE: STRATEGIC INVESTMENTS THAT WILL DRIVE LONG-TERM SHAREHOLDER VALUE

#### Our Technological Edge

From Aladdin's humble beginnings on a single computer sandwiched between the refrigerator and coffeemaker to its current configuration as one of the world's leading technology platforms, BlackRock has always used the power of technology to help our clients understand and navigate markets. With more than 1,000 developers and technology professionals today, we remain true to our roots as a technology firm.

Aladdin — the heart and soul of our technology platform — is more than a system: it is a common language for the firm and a lens for problem solving. Comprising 25 million lines of code, Aladdin carries out 250,000 trades and billions of financial calculations every day. We are constantly investing in, building and evolving Aladdin, and are exploring new ways to leverage its capabilities.

Beyond *Aladdin*, BlackRock is intensifying efforts to leverage the industry's most advanced technologies to identify new sources of alpha, build better investment products and portfolios and enhance client service.

#### Synthesizing Big Data

Second by second, the world is generating massive amounts of data — as much as 2.5 quintillion (2.5 x  $10^{18}$ ) bytes every day. IBM estimates that 90% of the data in the world today was created in the last two years. It's critical to surface and harness the infinite number of insights hidden in that data to generate alpha for our clients.

BlackRock investment teams — including our Scientific Active Equity (SAE), Model-Based Fixed Income and Multi-Asset Strategies teams — utilize technology-based tools and research methodologies, such as machine learning, natural language processing, scientific data visualization and distributed computing, to produce sustainable alpha. We recently unified our equity platform to better leverage SAE's insights in fundamental equity strategies. These tools can help to discern what human indicators, such as analysts and employees, are trying to tell us about individual companies, as well as to construct better economic indicators that may offer clues to the outlook for entire industries and countries.

#### Focusing on Factors

Advances in data science and analytics are highlighting the importance of factors, creating the potential for deeper understanding of these return drivers and their causes and effects.

Factor-based investing seeks to identify, systematically target and capture broad, persistent drivers of return. It formalizes, for example, the concept of identifying inexpensive companies (value investing) or high-quality balance sheets (quality investing) — investment styles that have long been part of the active management toolkit.

BlackRock manages more than \$125 billion in factor-based strategies across equities, fixed income and commodities. The platform is led by Dr. Andrew Ang, who joined us from Columbia Business School in 2015. Dr. Ang is a pioneer in the field of factor investing and the study of risk and return in asset prices.

Our platform combines "Smart Beta" and enhanced-factor strategies. Smart Beta consists of long-only, benchmark-driven strategies built to capture one or multiple factors while pursuing a variety of outcomes — such as reducing risk, enhancing returns or improving diversification. Our enhanced-factor strategies are dynamic multi-asset solutions managed with discretion, including strategies such as risk parity or market-neutral offerings.

#### New Ways of Reaching and Serving Clients

According to BlackRock's 2015 Global Investor Pulse Survey, 87% of investors use the Internet for some form of financial activity, from online banking to managing their investments. Understandably, clients also want financial advisors to use technology to help them save and invest. In 2015, we embraced this

revolution by acquiring the Silicon Valley start-up FutureAdvisor, a cutting-edge solution for BlackRock's intermediary distribution partners.

FutureAdvisor, which operates within BlackRock Solutions, allows us to strengthen our relationships with our partner institutions by offering their clients high-quality, technology-enabled advice and thereby improve client acquisition and retention.

We are complementing FutureAdvisor's capabilities, which include personalized advice across the breadth of clients' existing investment accounts, with multi-asset model portfolios, superior investment products and risk management, as well as the power of *Aladdin*. Since we closed the acquisition in the fourth quarter of 2015, significant client interest has already produced several business-to-business contracts.

# Aladdin — the heart and soul of our technology platform — is more than a system: it is a common language for the firm and a lens for problem solving.

#### **Enhancing Connectivity**

Every year, we assess how BlackRock's organizational structure might be enhanced to stay ahead of changes in the market and our clients' needs. More than ever, clients demand guidance and unified solutions that span the globe, asset classes and the full spectrum of products. This year, to better meet our clients' evolving investment objectives and to strengthen our investment platform for the long term, we made a number of changes to enhance connectivity across regions and investment strategies.

In equities, our clients increasingly seek sophisticated active solutions, whether fundamental or quantitative strategies. To drive connectivity (and returns), we recently combined our Fundamental Active Equity and SAE groups into a unified active equity business to allow our investment professionals to deliver alpha by more effectively drawing on both SAE's data expertise and our fundamental franchise's depth of research.

We also strengthened the role of our regional leadership to drive local growth opportunities and attract talent, helping support our goal of being both global and local in how we manage investment products and serve clients. We are sharpening our focus on key growth areas, such as multi-asset strategies, where our breadth of capabilities gives us a strong competitive advantage.

Finally, we are creating a common, unified infrastructure to support our investment professionals and communicate with clients about our products and investment insights. As part of this evolution, we

broadened the mandate of the BlackRock Investment Institute (BII) to include deeper research capabilities and more market insights for clients. BII is a vital tool to offer our investment professionals a more cohesive understanding of the world and provide better insights to our clients.

#### **Investing for Purpose**

As a global citizen, BlackRock is committed to making a positive impact on the countries in which we do business and on the lives of our clients — from providing clients investment products that align with their values, to investing in infrastructure that both delivers desirable investment outcomes and drives economic growth, to helping clients think about and plan their retirements more effectively.

Infrastructure investing helps create a more fertile long-term economic environment, generates jobs and aligns with the longer time horizons afforded by greater longevity.

#### Sustainable Investing

Demand — and opportunity — are growing for investment approaches that combine positive social or environmental outcomes with financial results.

The diverse motivations driving this demand range from risks posed by global challenges, asset owners' missions and regulations and pressure from various third-party constituents to demographic shifts, as women and millennials gather more assets.

We launched BlackRock's sustainable investing platform to provide three primary categories of sustainable investment strategies for clients who seek to invest for purpose and performance:

- Exclusionary screens, which avoid specific companies or industries not aligned with clients' values;
- Environmental, social and governance (ESG) Factor strategies, which incorporate ESG factors to identify investment risks and opportunities; and
- Impact investing solutions, which target measurable social or environmental outcomes and financial returns.

BlackRock currently manages more than \$200 billion across sustainable investment strategies.

#### **Building Infrastructure**

Another increasingly attractive investment that also provides a social benefit is infrastructure. Persistent low rates and modest risk premiums are elevating real assets, including infrastructure, as an attractive way to achieve clients' long-term financial goals: 53% of respondents to a BlackRock Institutional Client

Survey indicated they would increase their allocation to real assets in 2016. Infrastructure investments offer clients diversification, yield, inflation protection and potential for capital appreciation and long-duration returns.

Infrastructure investments, however, are not just a growing source of return for our clients — they are a global necessity, providing numerous benefits to society. According to *The Economist*, a \$1 trillion annual gap in global infrastructure investment is decreasing productivity and economic opportunity. Infrastructure investing helps create a more fertile long-term economic environment, generates jobs and aligns with the longer time horizons afforded by greater longevity.

These growing needs create both an opportunity and a responsibility to further develop our infrastructure capabilities. We recently acquired Latin America's leading infrastructure firm, I Cuadrada, and are working closely with governments and institutions around the world to connect public projects and private capital.

This year, we also unified our multi-product infrastructure and real estate businesses to form a Real Assets group, leveraging their complementary capabilities and expanding their global presence in a combined platform with more than 320 professionals across 22 offices globally, managing more than \$30 billion in assets.

#### Closing the Retirement Gap with iRetire

Life expectancy continues to rise, but the structure and quality of retirement planning and policy are not keeping pace. For too long, investors have planned for retirement using the outdated concept of the nest egg, which provides little clarity on how much income their investments will yield in retirement.

BlackRock is offering distribution partners a new solution for their financial advisors to help turn client focus from the nest egg to retirement income. *iRetire* enables advisors to combine the best of BlackRock's technology and retirement thinking — model portfolios, our  $CoRl^{\circ}$  retirement income indices and the risk management and analytics of Aladdin — to help clients reach their retirement income goals.

*iRetire* is more than a technology and investment platform: it's part of BlackRock's effort to help reframe the retirement conversation. By providing advisors and investors with a powerful tool to plan for the future, we can not only help clients meet their financial goals, but also change the retirement mind-set for all investors.

#### Taking Responsibility

BlackRock's fiduciary perspective and sense of responsibility as a public company drive us not only to secure better financial futures for our clients and those they serve, but also to ensure the long-term sustainability of our own firm and of the companies we invest in on behalf of our clients.

#### **BOARD OF DIRECTORS**



Laurence D. Fink Chairman & Chief Executive Officer, BlackRock, Inc.



Abdlatif Y. Al-Hamad Director General/ Chairman of the Board of Directors, Arab Fund for Economic & Social Development



**Mathis Cabiallavetta**Former Vice Chairman
of the Board, Swiss Re



Pamela Daley
Former Senior Vice
President of Corporate
Business Development,
General Electric Company



William S. Demchak President & Chief Executive Officer, The PNC Financial Services Group, Inc.



Jessica Einhorn
Former Dean,
Paul H. Nitze School of
Advanced International
Studies (SAIS) at The
Johns Hopkins University



Fabrizio Freda President & Chief Executive Officer, The Estée Lauder Companies Inc.



Murry S. Gerber Former Chairman & Chief Executive Officer, EQT Corporation



James Grosfeld Former Chairman & Chief Executive Officer, Pulte Homes, Inc.



Robert S. Kapito President, BlackRock, Inc.



**David H. Komansky**Former Chairman
& Chief Executive Officer,
Merrill Lynch & Co., Inc.



**Sir Deryck Maughan** Former Senior Advisor, Kohlberg Kravis Roberts



**Cheryl D. Mills** Chief Executive Officer, Blacklvy Group



**Gordon Nixon**Former President & Chief
Executive Officer, RBC



Thomas H. O'Brien Former Chairman & Chief Executive Officer, The PNC Financial Services Group, Inc.



Ivan G. Seidenberg Former Chairman of the Board & Chief Executive Officer, Verizon Communications



Marco Antonio
Slim Domit
Chairman of the Board
of Directors,
Grupo Financiero Inbursa



**John Varley**Former Chief Executive,
Barclays PLC



Susan L. Wagner Former Vice Chairman, BlackRock, Inc.

#### Financial Regulatory Reform

Financial regulatory reform began with the banking system and has expanded over the past few years to encompass an increasing number of capital markets issues as well as other aspects of asset management. Just a few examples illustrate the breadth of change that is under way: the chair of the Securities and Exchange Commission has laid out a series of initiatives addressing investment advisors and mutual funds, the UK's Financial Conduct Authority has announced its asset management market study and the U.S. Department of Labor is changing the landscape for retirement accounts.

BlackRock supports financial regulatory reform that increases transparency, protects investors and facilitates responsible growth of capital markets while preserving consumer choice, assessing benefits versus implementation costs and maintaining a level playing field across products. Our Government Relations and Public Policy team has provided thought leadership on a wide range of regulatory reform issues based on these guiding principles.

#### Investment Stewardship

To engage effectively with companies in which we invest on behalf of our clients, we have built the industry's largest investment stewardship team. This global team engages with approximately 1,500 companies per year on a range of issues and votes at more than 15,000 shareholder meetings worldwide on more than 130,000 proposals.

We continue to encourage these companies to create long-term shareholder value by asking CEOs to lay out a strategic framework for long-term value creation and affirm that it has been reviewed by their board. The goal is not only to diminish short-term pressures in financial markets, but also to create a more vibrant and sustainable economic environment.

Generating sustainable long-term returns for our clients also requires us to factor the ESG challenges companies face today, such as climate or changing labor markets, into our investment analysis and decision-making processes. To better inform our portfolio managers on these issues, we have integrated ESG ratings and data on our portfolio companies directly into Aladdin.

#### Corporate Sustainability at BlackRock

BlackRock's approach to corporate sustainability is critical to delivering on our framework for long-term shareholder value creation. We embrace a long-term perspective in the way we operate, invest, serve our clients and give back to the communities in which we and our clients live and work.

As an asset management firm, BlackRock is a human-capital intensive business, and our long-term sustainability depends on our people. We're dedicated to developing and retaining talent, fostering a strong firmwide culture and maintaining an inclusive and diverse

corporate environment. We also firmly believe in a payfor-performance culture, aligning employee incentives and compensation with company-level performance.

With more than 12,000 employees throughout offices in 30 countries, BlackRock is deliberate in our commitment to using resources responsibly. We continuously look for new ways to reduce or offset our environmental impact. By investing in LED technology, upgrading mechanical equipment, using renewable hydroelectric power for two of our largest data centers and pursuing a high utilization rate of our corporate offices, BlackRock has reduced our carbon footprint and cut our energy consumption by 11% per employee since 2012.

BlackRock's fiduciary perspective and sense of responsibility as a public company drive us not only to secure better financial futures for our clients and those they serve, but also to ensure the long-term sustainability of our own firm and of the companies we invest in on behalf of our clients.

We pride ourselves on our reputation for conducting business activities in the highest ethical and professional manner, guided by our corporate governance principles and practices as well as strong Board oversight.

#### OUR BOARD OF DIRECTORS: ENGAGED AND VITAL TO SUCCESS

It has always been important to me that BlackRock's Board of Directors function as a key strategic partner and sounding board for management, challenging us to be better and more innovative. This perspective is in line with our broader corporate governance philosophy: Boards should be deeply engaged, providing informed and frank guidance and feedback, and rely on an open dialogue with management, based on a clear understanding of short- and longer-term strategic plans.

BlackRock's Board continues to play just such an integral oversight role in our growth and success. As I mentioned earlier, at each Board meeting, we review components of our strategy with our Directors, and each discussion results in thorough dialogue and robust debate, which our leadership team embraces. Those discussions are not without controversy and disagreement — and those tough conversations push us to make the difficult decisions required to build a better BlackRock. The Board plays an active part in our talent development as well, dedicating at least one meeting per year to talent to ensure we have the right people in place to execute on our

strategies now and are developing others to fill these roles in the future. Building a generation of leaders that is open to both Board and external ideas is vital to BlackRock's long-term success.

Our Board also takes an active role in ensuring best corporate governance practices, and in 2015, incorporated feedback from shareholders on proxy access policies and practices to inform the management proposal for proxy access included in this year's Proxy Statement.

It has always been important to me that BlackRock's Board of Directors function as a key strategic partner and sounding board for management, challenging us to be better and more innovative.

As BlackRock has evolved, so has our Board's pursuit of strong corporate governance and standards of excellence. This year, Gordon Nixon joined the Board, having led Royal Bank of Canada, a global and diversified financial services organization, at a time of substantial regulatory and economic change.

BlackRock is fortunate to have the partnership and oversight of a strong and multi-faceted Board that offers diverse perspectives rooted in deep experience in finance, industry, academia and government. Our Directors' counsel is invaluable, and I thank them for their service.

#### **OUR CULTURE: FIDUCIARIES AND INNOVATORS**

BlackRock's fiduciary and innovative culture guides us as we work to reinvent and improve the firm. Developing talent and new leadership has always been a core part of who we are and drives our ongoing assessment of our people and organization to surface ways to improve.

In keeping with this commitment, this year we again announced a number of enhancements to our leadership team — as we did in 2012 and 2014 — many of which I touched on above. Each time, these organizational changes have been a great benefit to our clients, our shareholders and the development of the leaders themselves

I'm incredibly proud of our depth of talent, and I believe that we now have the strongest leadership team we've

ever had at BlackRock. In designing a plan to develop the next generation of leaders, we aim to elevate people who embody BlackRock's principles — our identity as fiduciaries and innovators.

While we have many talented leaders who have lived those principles, no one embodied that identity more than Charlie Hallac, our Co-President, who passed away last year.

Charlie was BlackRock, and to all of us who cherished him as a friend and part of our families for so many years, it is still difficult to adjust to working in a world without him. As much as anyone, he helped shape our culture and the firm's passion for innovation — and he envisioned using technology to transform our industry in unique and powerful ways. But what enabled him to turn this vision into reality was his ability to lead people — to see their potential and develop it. He believed deeply that technology without people was nothing. That vision continues to guide us today: even as we invest in powerful new technologies, developing our people is the most fundamental element of our success.

#### THE OPPORTUNITY AHEAD

Each year, I have the privilege of writing to you about BlackRock to recognize our accomplishments, to address our challenges and to share with you our outlook and plans for the future. And each year, I am more excited about the pace and scale of change that the firm is undertaking to fulfill our unwavering focus on serving our clients.

As we continue to enhance and implement our strategies to do that, we will simultaneously advance our strategic framework for long-term shareholder value creation.

The uncertain environment we face, while unsettling for many, is also an opportunity to look out to the future, to use technology in innovative ways and to build on our platform.

But most important, it is an opportunity to shape the future of our industry — and, more than ever before, to fulfill our founding mission of shaping better financial futures for our clients.

Sincerely,

**Laurence D. Fink**Chairman and Chief Executive Officer