

PT Bank Mandiri (Persero) Tbk 1Q 2015 Results Presentation

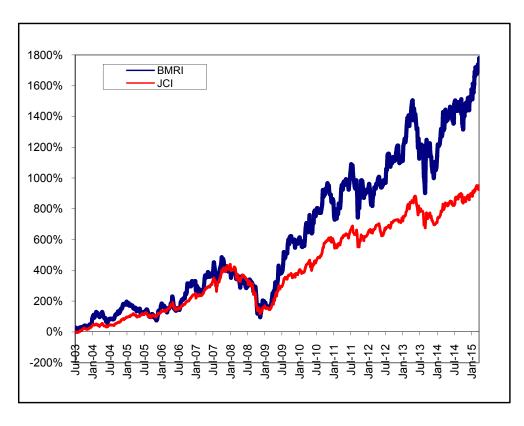


berkarya untuk

indonesia

April 24, 2015

## **Share Information**



		Per 31 March 2015						
No.	Description	No. of Investor	%	No. of shares	%			
I	DOMESTIC							
	I. Government of RI	1	0.01%	14,000,000,000	60.00%			
	2. Retail	9,786	72.21%	156,363,013	0.71%			
	3. Employees	1,888	13.33%	31,911,618	0.14%			
	4. Cooperatives	7	0.04%	1,005,556	0.00%			
	5. Foundation	17	0.17%	17,214,945	0.06%			
	6. Pension Funds	140	0.96%	154,294,574	0.67%			
	7. Insurance	57	0.43%	350,787,536	1.75%			
	8. Banks	-	0.00%	-	0.00%			
	9. Corporations	85	0.64%	368,084,733	1.84%			
	10. Mutual Funds	199	1.39%	659,066,747	2.93%			
	Total	12,180	89.18%	15,738,728,722	68.11%			
п	INTERNATIONAL							
	I. Retail	67	0.49%	749,374	0.00%			
	2. Institutional	1,541	10.33%	7,593,855,237	31.88%			
	Total	1,608	10.82%	7,594,604,611	31.89%			
Ш	TOTAL	13,788	100.00%	23,333,333,333	100.00%			

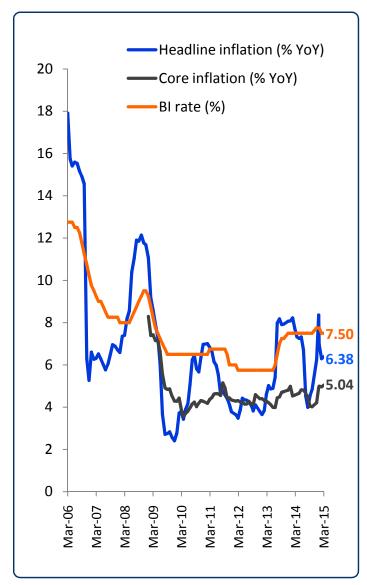
Δ from:	IPO	Dec 31, 2014
BMRI	1,778.77%	15.78%
JCI	951.80%	5.58%

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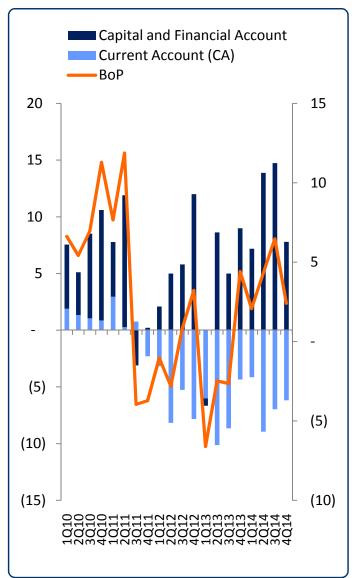
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#### Inflation And Current Account Deficit Appear Manageable

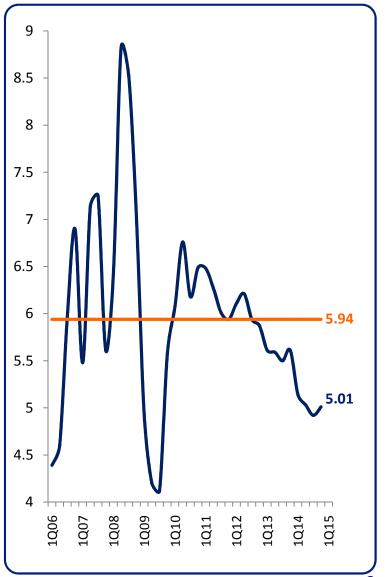
Core inflation Remains Stable and Headline Inflation Is Dropping



**Steps Are Being Enacted That Should Improve The Current Account Deficit** 



GDP Expansion Remains Below The Historical Average



Source: CEIC, Bloomberg

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# Bank Mandiri Remains on Track to become Indonesia's Most Admired Financial Institution



# of Accounts

- Deposit 16.14 Mn
- Loan 1.55 Mn including mortgage accounts of 166,709



# of new Accounts (YTD)

- Deposit 1.13 Mn
- Loan 172,520



# of Outlets 2,317 Branches 2,749 Micro Outlets <sup>(3)</sup> 15,444 ATMs



e-Channel Tx

- •506Mn YTD
- 27% Growth



# of Cards Issued

- Credit 3.73 Mn
- Debit 12.40 Mn
- Prepaid 5.41 Mn



**Cash Management** 

- 14,105 Customers
- 14.5 Mn Tx YTD 2015 (2)



Retail Loans (1)

- Rp 158.2 Tn
- 33.1% of Loans
- High yield loan amounting Rp 102.9 Tn



Subsidiary Income

- Total Rp 607 Bn
- Sum of income from 8 subsidiaries (11.8 % of EAT)

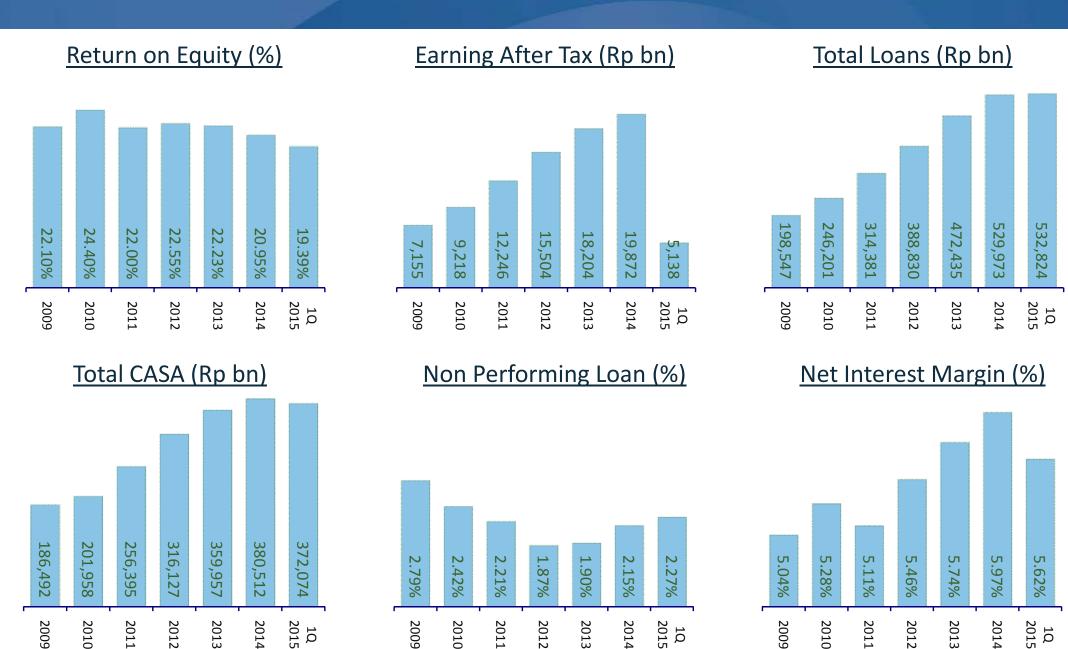


Alliances

- Bank Guarantee: Rp4.7tn
- •Foreign Exchange: Rp6.4tn
- •Fund Under Management
- (FUM): Rp4.7tn

- (1) Small Business, Micro and Consumers
- (2) Exclude Mandiri Transaction System
- (3) Incl. KSM Centre, MMU Cash outlet and MobilMU

### Key Indicators Remain Strong Despite 1Q Seasonality



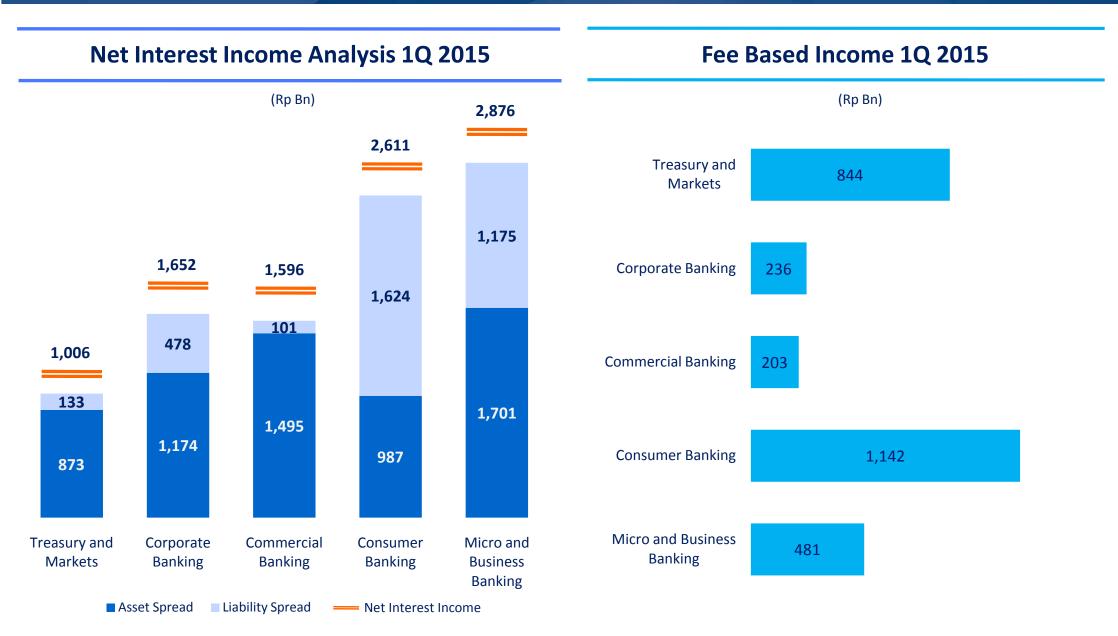
## Key Financial Highlights

Bank Mandiri's 1Q 2015 Performance across several key indicators:

	1Q'14	1Q'15	△%
Loans	Rp470.4 tn	Rp532.8 tn	13.3%
Gross NPL Ratio Net NPL Ratio	2.07% 0.67%	2.27% 0.89%	9.7% 32.8%
Low Cost Funds Ratio [Low Cost Funds (Rp)]	63.0% Rp334.7 tn	59.2% Rp372.1 tn	(6.0%) 11.2%
NIM*	5.92%	5.62%	(5.2%)
Efficiency Ratio	43.0%	44.4%	3.2%
Earnings After Tax	Rp4,925 bn	Rp5,138 bn	4.3%

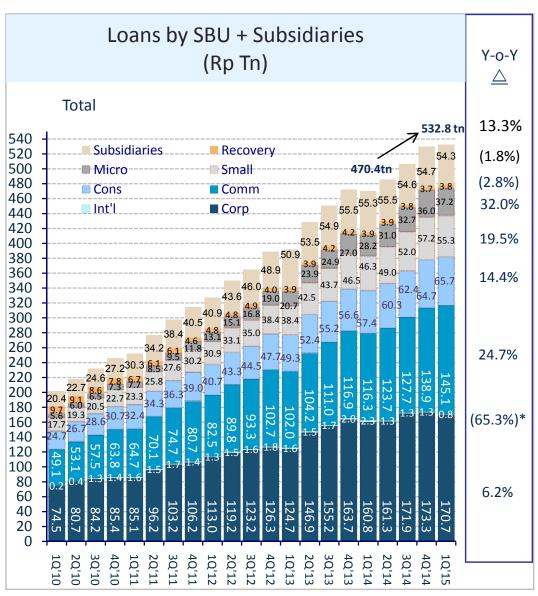
<sup>\*</sup> Starting 4Q2014, we backout the LPS premium from interest expense. using the same computation with the previous method, our 1Q'15/1Q'14 NIM was 5.45% /5.75%

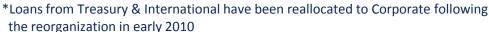
## Balanced Earnings from All Business Units

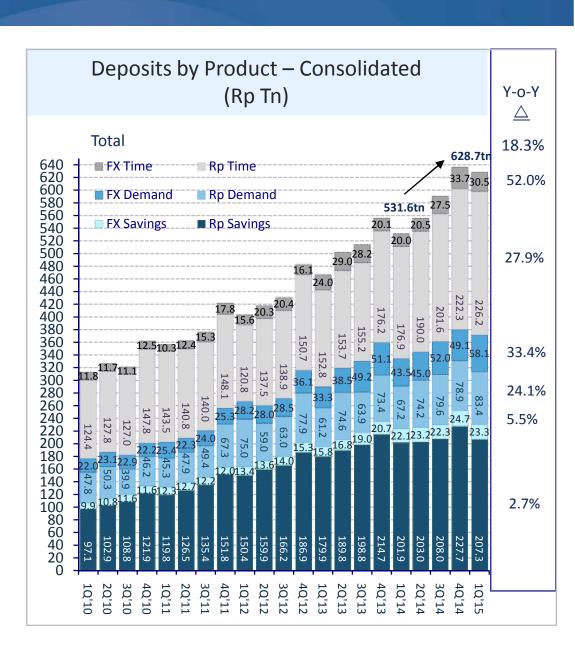


Notes: Due to reorganization of Bank Mandiri operating segments in January 2015 historical data is not available at this time

## Maintaining Momentum for Growth







## 3 Key Areas of Focus for 2020

#### **Wholesale Strategy**



## Deepen Client Relationship

#### **Integrated Wholesale Transaction Bank**

Holistic Product Suite



#### **Sector Led Solutions**

Through Expertise-led Client Solutions



#### **Cross Border Coverage**

Supporting Clients' Regional Needs

#### **Current Achievments (Q1 2015)**

- Total Wholesales Fees Rp 1.1 Tn <sup>1)</sup>
- Total Wholesale Low Cost Deposits Rp 92.5 Tn.
- Growth of Trx Cash Management 81.86%<sup>2).</sup>
- Total Wholesale Trx. Fees Rp 922.4 Bn

#### **Group Wide Strategy**



**Integrate The Group** 

Culture of Cross-Selling across Wholesale, Retail and subsidiaries



Engaging in Integrated Retail Initiatives with Subsidiaries and Business Units to Drive Cross Selling

#### **Current Achievments (Q1 2015)**

- Volume of Business Alliances :
  - ✓ Bank Guarantee: Rp 4.7 Tn.
  - ✓ Foreign Exchange : Rp 6.4 Tn.
  - ✓ FUM : Rp 4.7 Tn
- Wholesale Product Holding: 8.75

#### **Retail Strategy**



Accelerate Growth Segment

#### Micro

Easy Access & Simple Product



#### **SME**

One Stop Sales & Service



#### **Individual**

**Grow with Customers** 

#### **Current Achievments (Q1 2015)**

- Total Retail Fees of Rp 2.2 Tn <sup>1)</sup>
- Total Retail Low Cost Funds Rp 251 Tn
- YoY increase in E-Channel transaction: 27.0%
- Mandiri Business Saving reaches Rp 87.5 Tn

<sup>1)</sup> Fee-Based Provision, Commission & Fee

<sup>2)</sup> Excluding Mandiri Transaction System

## Strong and Liquid Balance Sheet

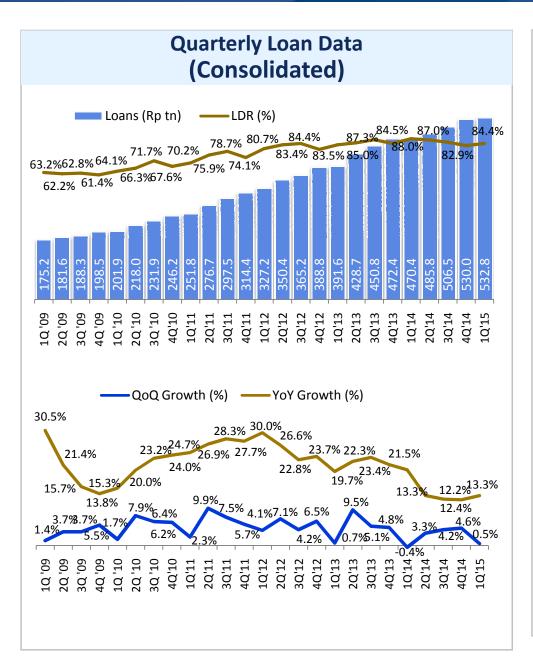
(Rp Bn, Consolidated)

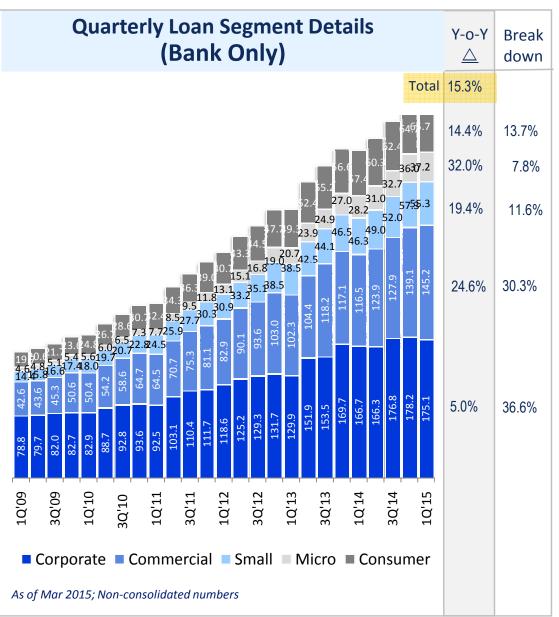
Assets	Q1 2015	Q1 2014	Liabilities	Q1 2015	Q1 2014
Cash	16,756	14,501	Current Account	141,491	110,738
Current Acc w/ BI & Other Banks	60,165	60,149	Savings	230,584	223,970
Placement w/ BI & Other banks	62,821	33,183	Time Deposits	256,638	196,903
Advances (Other)	34,273	21,340			
Marketable Securities	44,664	30,945	Total Deposits	628,712	531,611
Government Bonds	100,115	90,649			
Loans (Gross)	532,824	470,423	Securities Issued	1,808	1,773
Provisions of Loans	(18,240)	(16,630)	Deposits from other banks	29,148	24,535
Net Loans	514,584	453,793	Borrowings	22,011	15,125
Reverse Repo	5,236	778	Other Int. Bearing Liabilities	21,202	11,786
Other Provisions	(2,341)	(2,015)	Non Int. Bearing Liabilities	60,676	55,613
Deferred Tax Assets	3,710	3,755	Equity incl. Minority Interest	104,791	89,041
Other Assets	28,366	22,405			
Total	868,348	729,483	Total	868,348	729,483

## Strong Revenue Growth

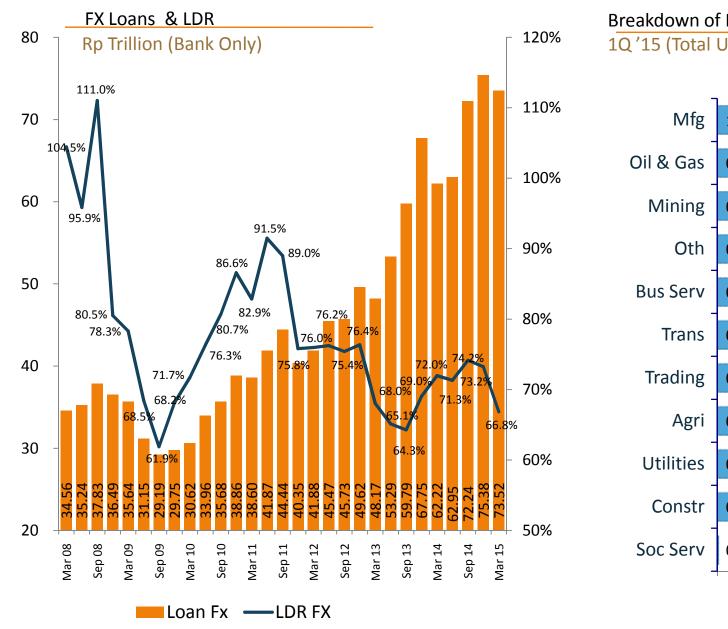
Summary P&L	Q1 2015	Q4 2014	Q1 2014	Y-o-Y Δ(%)	Q-o-Q Δ(%)
Interest Income	17,117	17,363	14,313	19.6%	(1.4%)
Interest Expense	6,853	6,536	5,064	35.3%	4.9%
Net Interest Income	10,264	10,827	9,249	11.0%	(5.2%)
Net Premium Income	681	697	584	16.5%	(2.3%)
Net Interest Income & Premium Income	10,945	11,524	9,833	11.3%	(5.0%)
Other Non Interest Income					
* Other Fees and Commissions	2,349	2,534	2,130	10.3%	(7.3%)
<ul><li>* Foreign Exchange Gains - Net</li></ul>	388	399	404	(4.1%)	(2.9%)
* Gain fr. sale & Incr. in Val & Sale of Bonds	230	111	158	45.9%	107.7%
* Others	911	1,132	835	9.0%	(19.5%)
Total Non Interest Income	3,877	4,176	3,528	9.9%	(7.2%)
Total Operating Income	14,822	15,700	13,361	10.9%	(5.6%)
Provisions, Net	(1,549)	(1,779)	(1,217)	27.3%	(12.9%)
Personnel Expenses	(2,920)	(2,807)	(2,626)	11.2%	4.0%
G&A Expenses	(2,574)	(3,488)	(2,309)	11.5%	(26.2%)
Loss from decr. in value of Sec & Gov Bonds	-	-	-	-	-
Other Expenses	(987)	(620)	(745)	32.5%	59.3%
Total Expense	(6,481)	(6,914)	(5,681)	14.1%	(6.3%)
Profit from Operations	6,791	7,007	6,463	5.1%	(3.1%)
Non Operating Income	2	10	(4)	N/A	N/A
Net Income Before Tax	6,794	7,016	6,459	5.2%	(3.2%)
Net Income After Tax	5,138	5,418	4,925	4.3%	(5.2%)

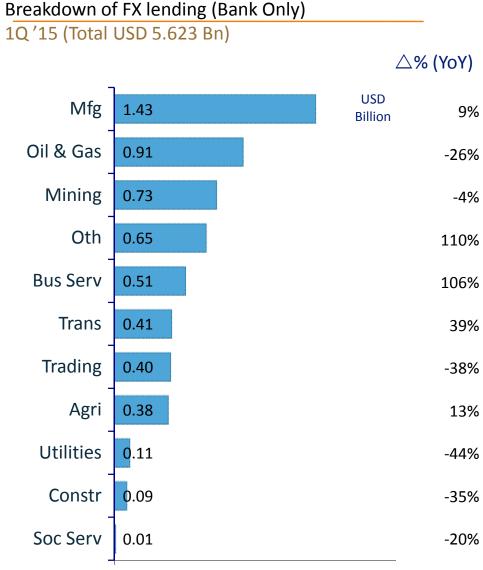
## LDR Increased to 84.4%, Bank-Only Loan Growth of 15.3%





## Prudent Management of FX Balance Sheet

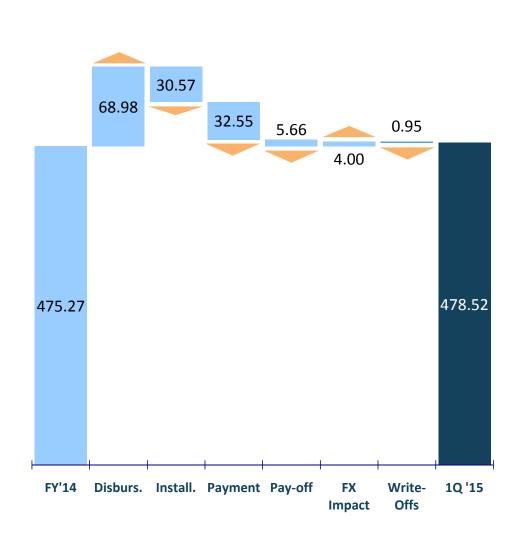


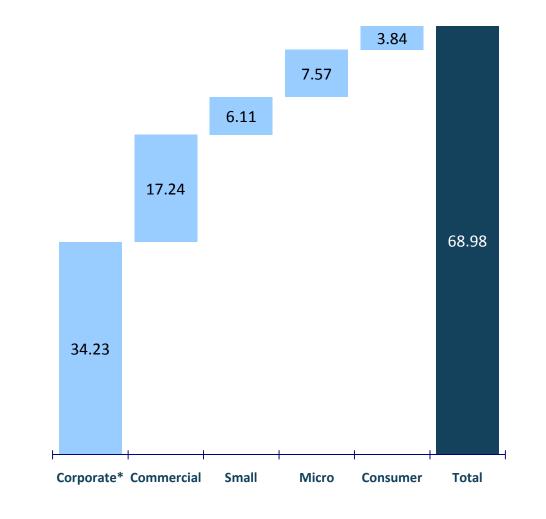


## Rp 68.98 tn in Loans Disbursed in 1Q 2015

Loan Movement (Rp tn) – Bank Only 1Q (2015)

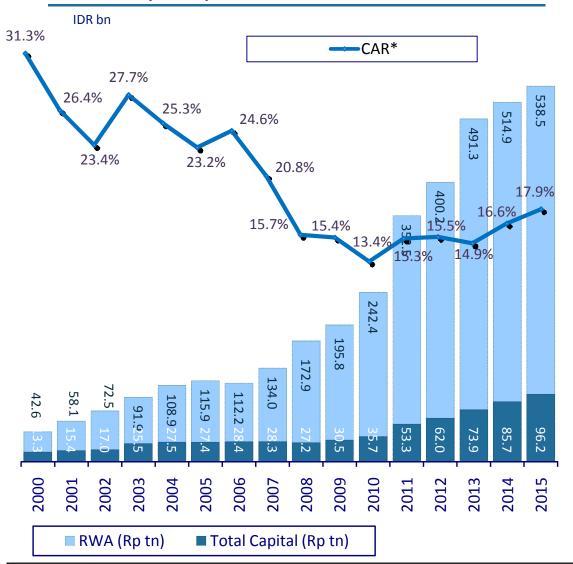
Loan Disbursement by Segment in 1Q (Rp tn) – Bank Only





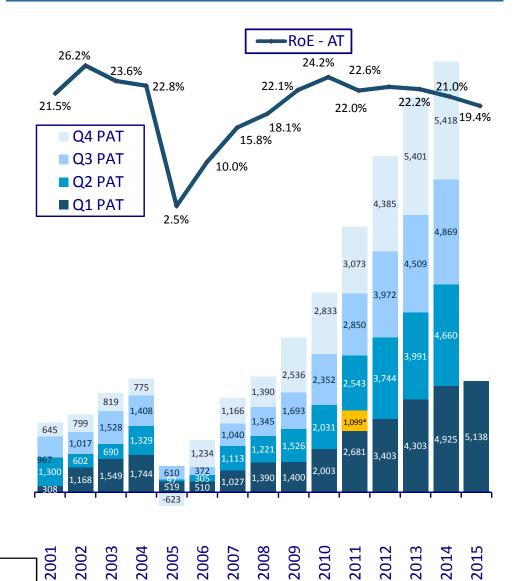
#### 19.4% ROE, Supported by a Strong Capital Position

#### Bank Only - Capital & RWA Movement



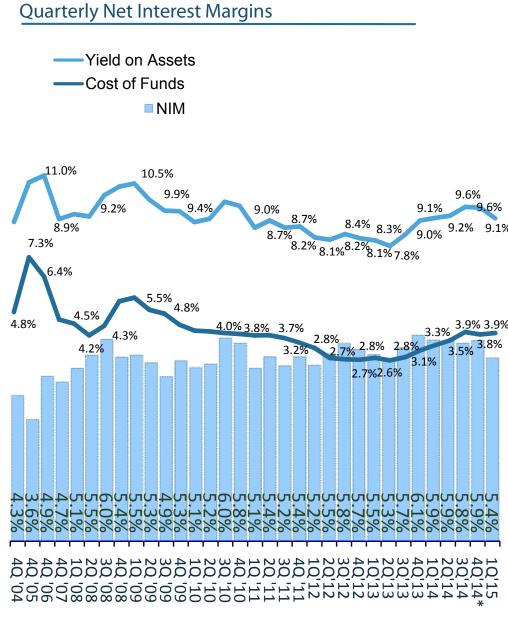
#### **Profit After Tax & ROE**

\*1.1Tn from GIAA Recovery

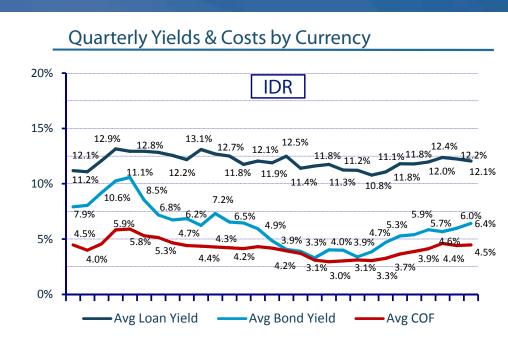


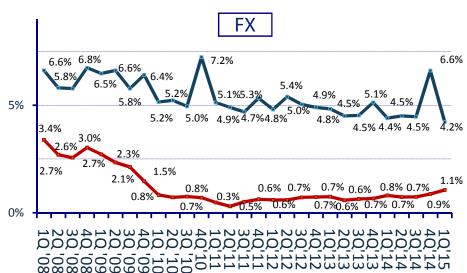
- · CAR inclusive of Credit and Market Risk started in December 2004
- CAR inclusive of Credit, Market and Operational Risk started in January 2010
- CAR under BASEL III in December 2014 was 17.39%

#### Q1 NIM of 5.4% as Yield on Assets Decreased 48bps



<sup>\*</sup> Starting on 4Q2014, we backout the LPS premium from the interest expense





#### Greater Detail On Fee-Based Income

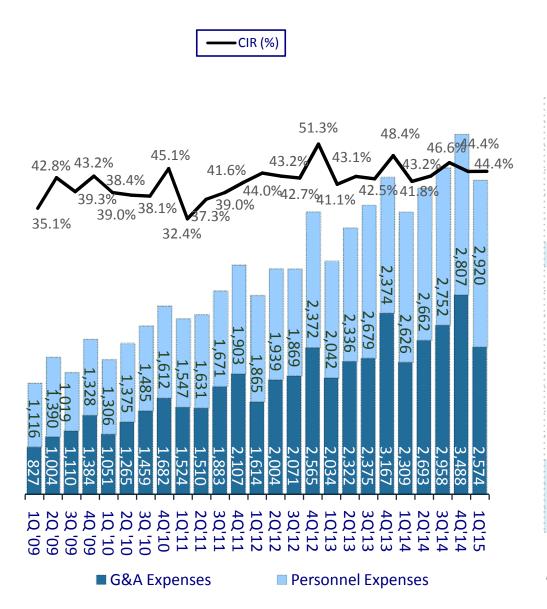
Breakdown of 1Q 2015 Non-Loan Related Fees & Commissions (Rp bn)

Non-Loan Related Fees & Commissions	1Q-2015	4Q-2014	1Q-2014	Y-o-Y Δ%	Q-o-Q Δ%
Administration Fees	644	707	644	0.0%	(8.9%)
Opening L/C, BG & Cap Market (custodian & trustee)	253	258	230	10.0%	(1.9%)
Subsidiaries	376	339	379	(0.8%)	10.9%
Transfer, Retail Transaction	443	543	334	32.6%	(18.4%)
Credit Cards	379	410	291	30.2%	(7.6%)
Mutual Fund, ORI & Bancassurance	93	94	86	8.1%	(1.1%)
Syndications	7	52	24	(70.8%)	(86.5%)
Payroll Package	17	18	17	0.0%	(5.6%)
Others	137	113	124	21.2%	3.78%
Total	2,349	2,534	2,130	10.3%	(7.3%)
Foreign Exchange Gains	388	399	404	(4.0%)	(2.8%)
Gains Fr Sale & Incr. in Value of Sec. & Gov. Bonds	230	111	158	45.6%	107.2%
Cash Recoveries	535	771	526	1.7%	(30.6%)
Total Fee Based Income (As Reported)	3,877	4,176	3,528	9.9%	18.4%
Total Operating Income	14,822	15,700	13,361	10.9%	(5.6%)
% of Non Loan Related fees to total opr. income	26.2%	26.6%	26.4%		

#### 1Q Cost to Income Ratio of 44.42 %

Quarterly Consolidated Operating Expenses & CIR

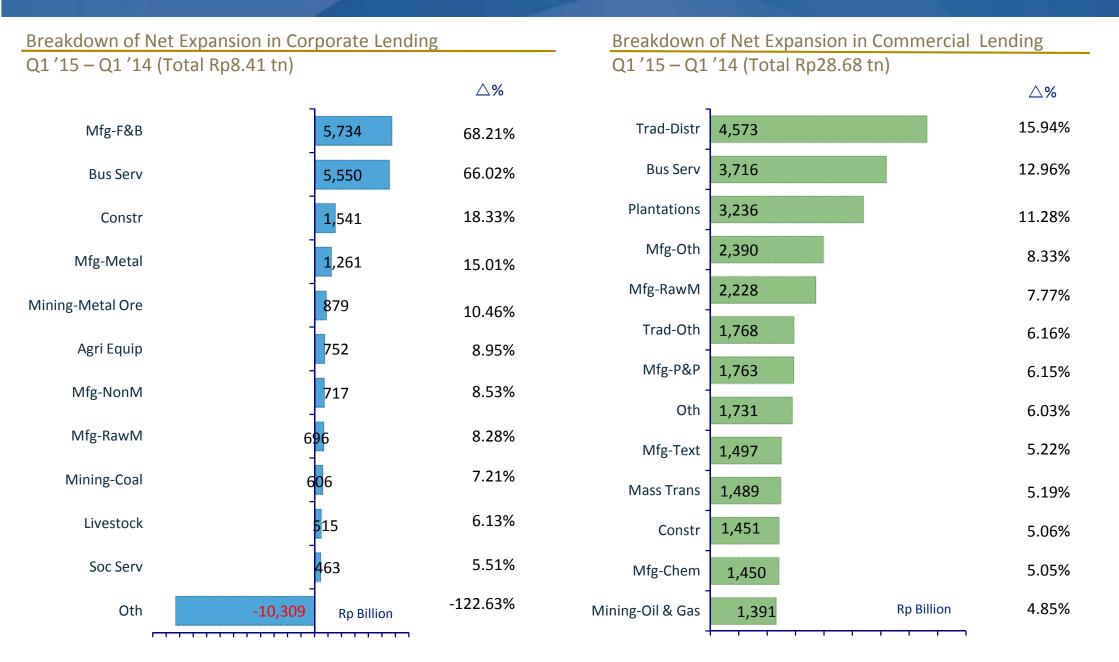
Breakdown of 1Q 2015 Operating Expenses



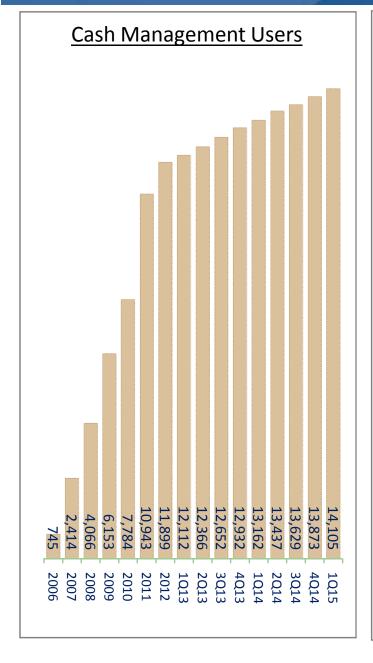
				Growth		
	1Q 2015	4Q 2014	1Q 2014	QoQ	YoY	
Personnel Expenses				QUQ		
Base Salary	759	675	688	12.5%	10.4%	
Other Allowances	1,403	1,261	1,234	11.3%	13.7%	
Post Empl. Benefits	92	82	100	11.4%	(8.2%)	
Training	34	187	78	(81.8%)	(56.4%)	
Subsidiaries	632			4.9%	20.0%	
Total Personnel Expenses	2,920	2,807	2,626	4.0%	11.2%	
G&A Expenses			· · · · · · · · · · · · · · · · · · ·			
IT & telecoms	392	441	330	(11.1%)	18.7%	
Occupancy Related	567	787	444	(28.0%)	27.7%	
Promo & Sponsor	165	357	206	(53.8%)	(20.1%)	
Transport & Travel	122	209	125	(41.4%)	(2.2%)	
Goods, Prof. Svcs. & Oth.	280	517	311	(45.8%)	(10.1%)	
Employee Related	448	491	365	(8.6%)	23.0%	
Subsidiaries	599	686	527	(12.7%)	13.8%	
Total G&A Expenses	2,574	3,488	2,309	(26.2%)	11.5%	
Other Expenses	987	620	745	59.3%	32.5%	
<b>Total Operating Expenses</b>	6,481	6,914	5,681	(6.3%)	14.1%	

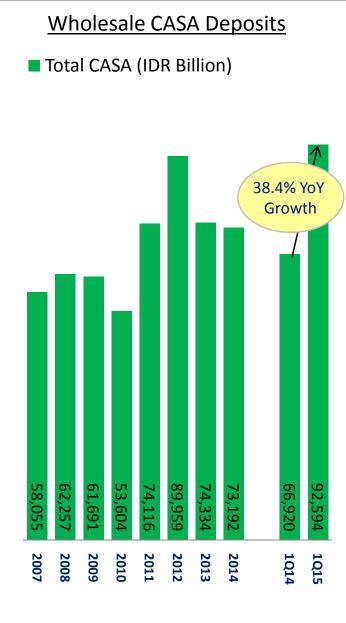
<sup>\*</sup>Reclassification of LPS fee from interest expense to other expense of Rp 302bn in 1Q 2015 and Rp 269bn in 1Q 2014

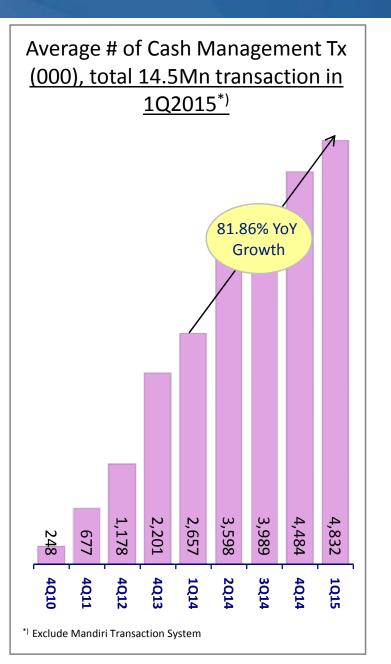
## Diversifying our Strength in Wholesale Lending...



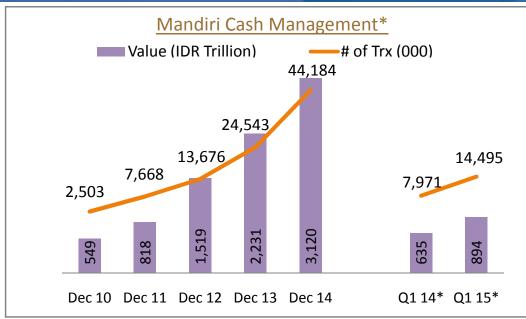
## Wholesale Transactions Driving CASA

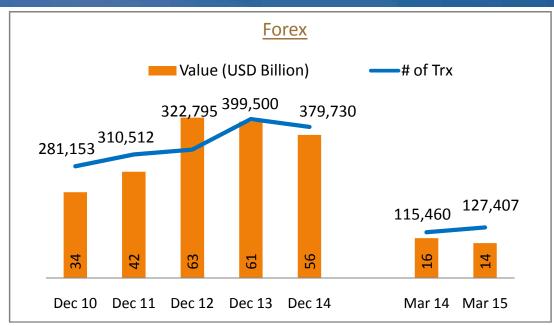


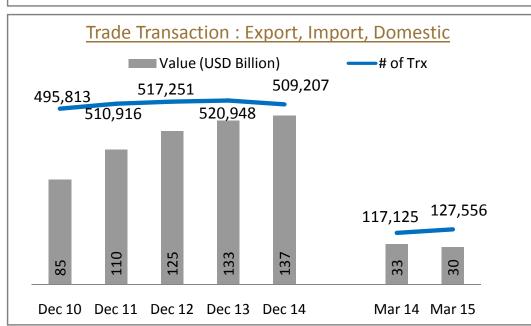


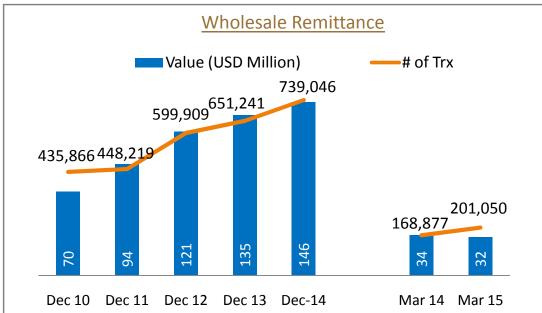


## Growing Volume in Wholesale Transaction Business



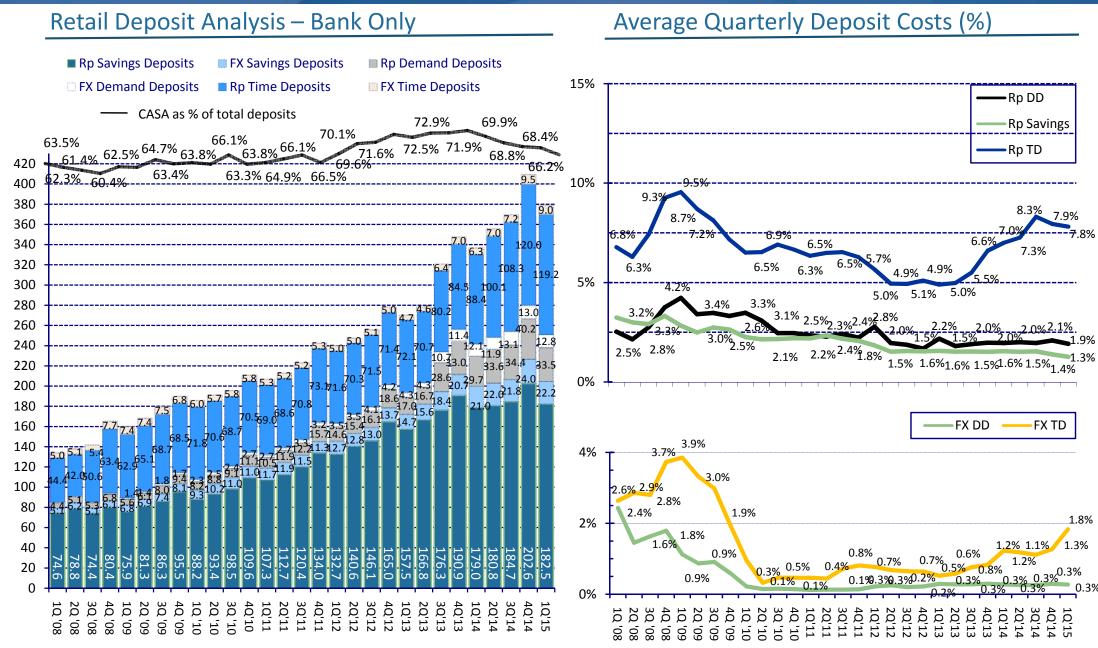




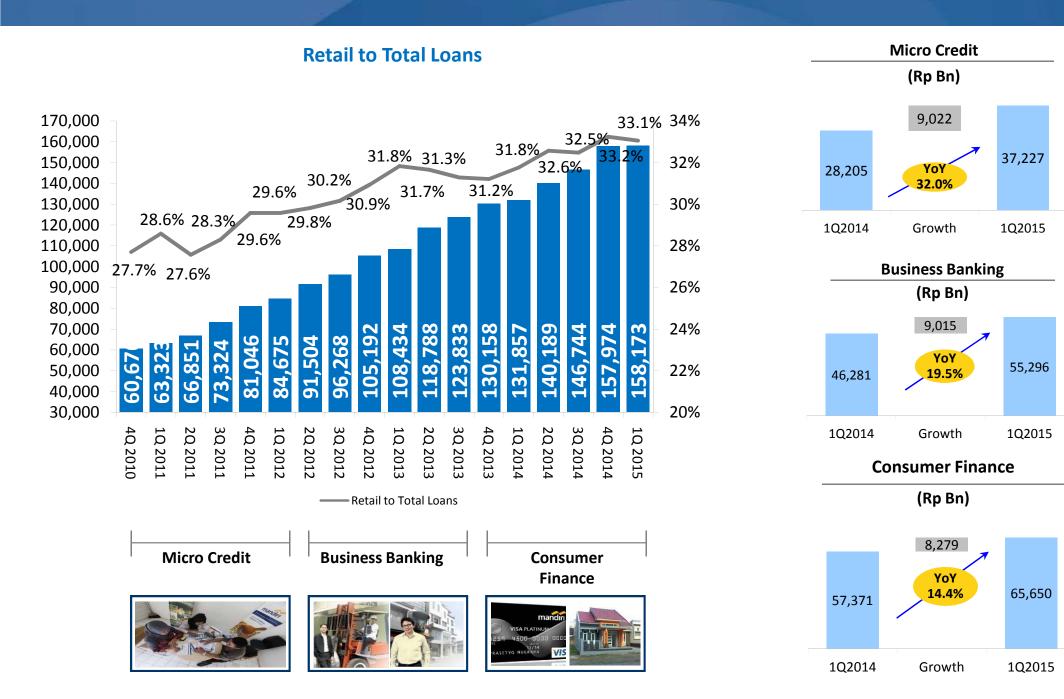


<sup>\*)</sup> Exclude Mandiri Transaction System

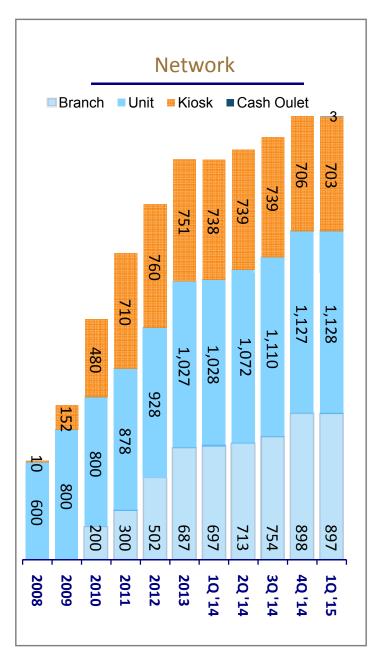
## Retail Deposits Increased by 12.7% Y-o-Y

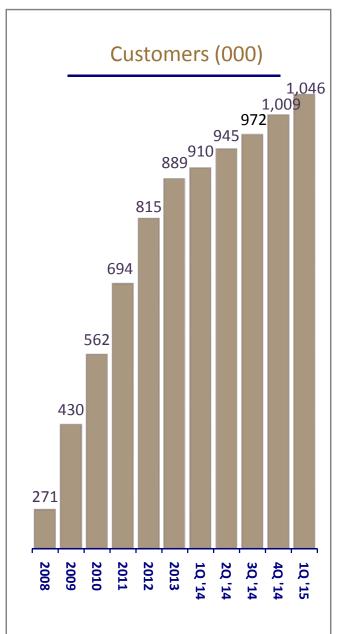


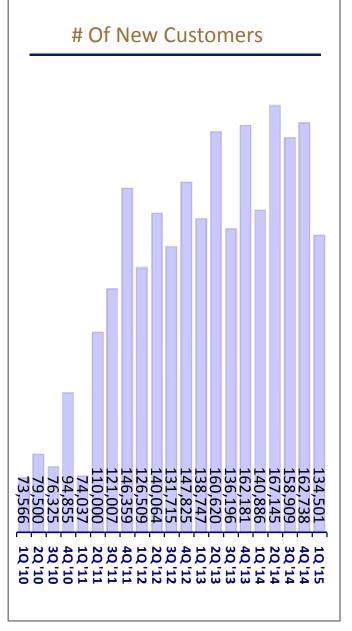
## Building our High Yield Business in Retail Lending



## Strong Microfinance Growth



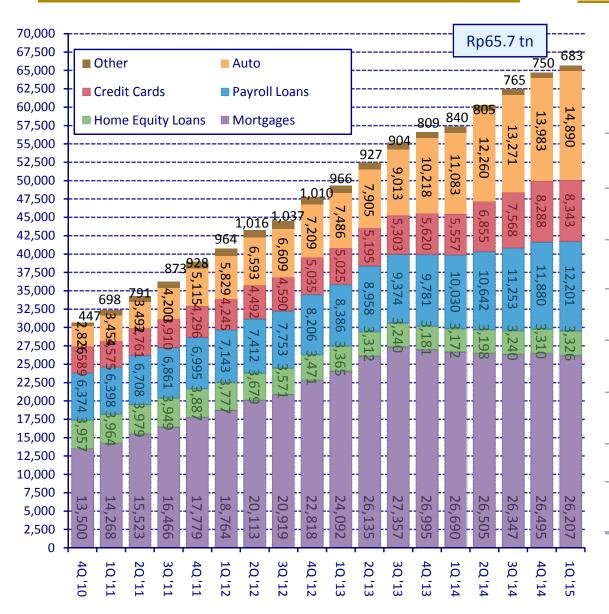




# ...as well as Consumer Lending, which Rose 14.43% Y-o-Y as Auto Lending Remains Strong

#### Quarterly Consumer Lending Balances by Type

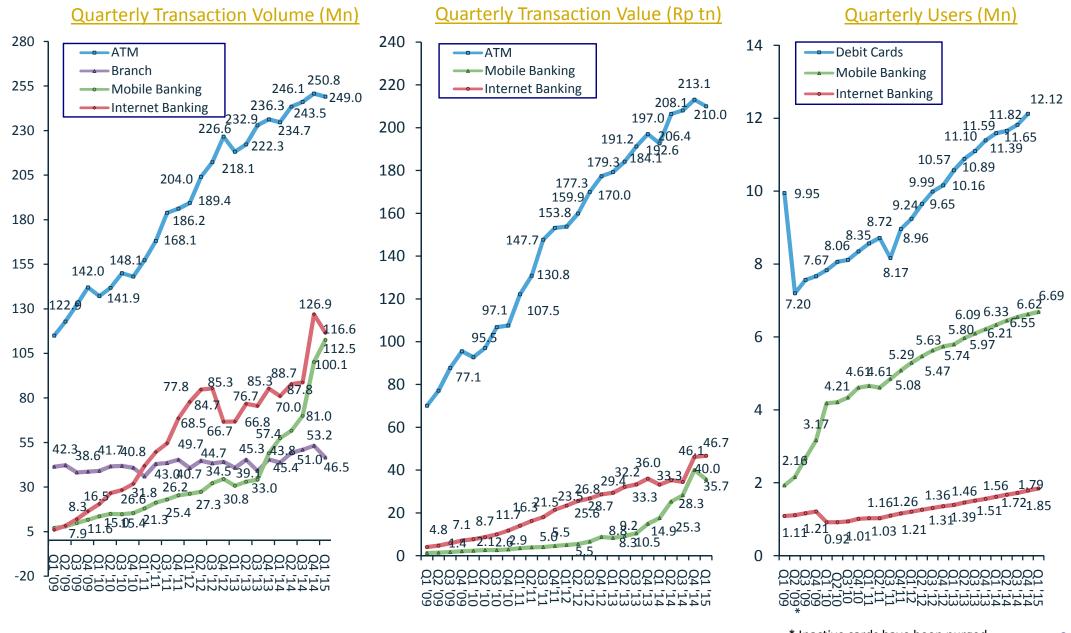
#### Consumer Lending Growth by Type



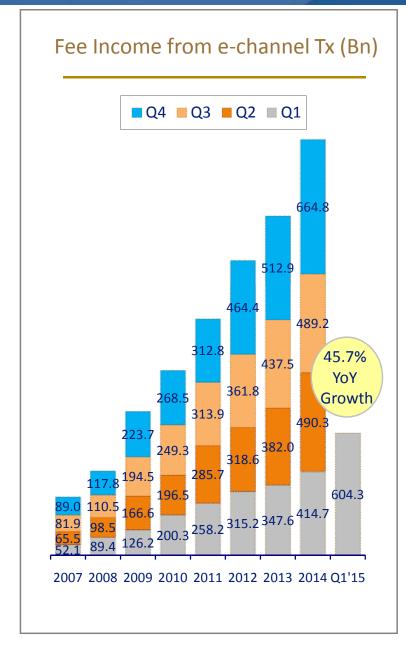
Loan Typo	Growt	h (%)		
Loan Type	Y-o-Y	Q-o-Q		
Other	(17.75%)	(5.75%)		
Auto Loans*	34.35%	6.49%		
Credit Cards	50.16%	0.67%		
Payroll Loans	21.56%	2.49%		
Home Equity Loans	4.85%	0.11%		
Mortgages	(1.81%)	(1.09%)		
Total Consumer	14.43%	1.46%		

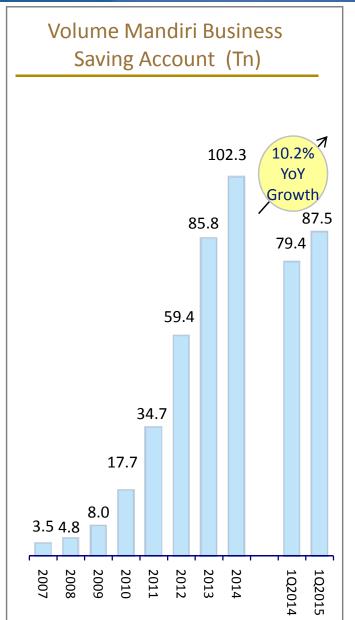
<sup>\*</sup>Auto & Motorcycle Loans channeled or executed through finance companies = Rp 11.05 Tn in our Commercial Portfolio

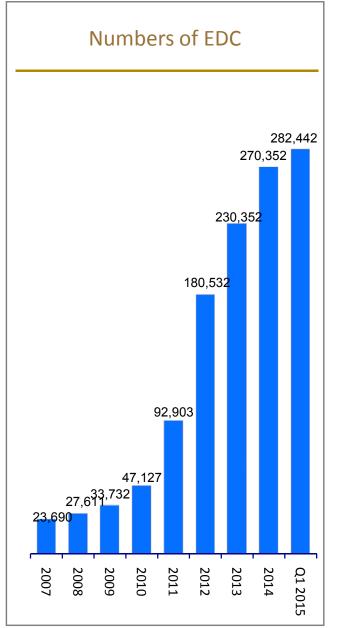
## **Enhanced Transaction Capabilities**



## Retail Payment system gaining Traction

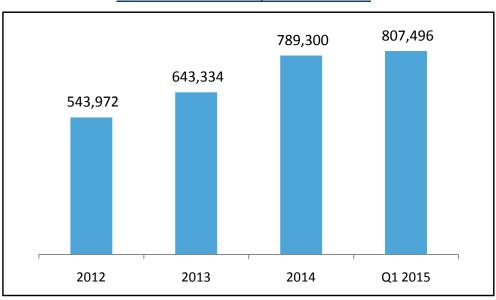






## Making Inroads into SME and Retail Payments

#### # SME Business w/ Mandiri Acc



#### Fiesta Point Program

A program to get points based on savings average balance and #of transactions through e-channel or branch, so that the Customer has the opportunity to earn immediate prizes.

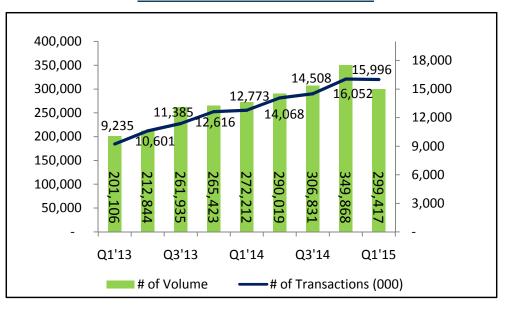
#### **Mandiri Belanja Untung Program**

Prizes for buyers who do the transactions in the merchant (as a participants), or using Mandiri EDC. For sellers, they have the opportunity to be included to the national lucky draw.

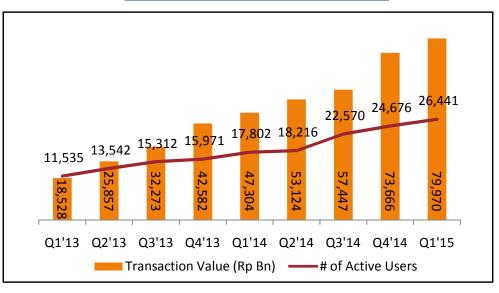
#### Belanja Hoki/ Dagang Hoki Program

Co-promotion with the ITC Group for the merchant and the buyers who transact in ITC by using Mandiri Debit and also a reward program for the building management.

#### # MTB Transaction & Volume

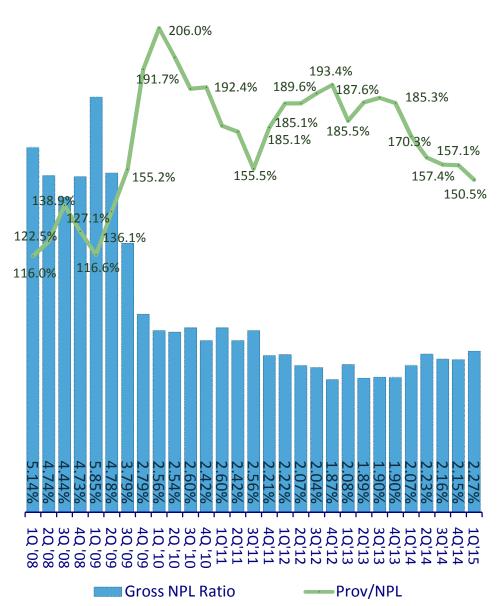


#### # MIB Transaction Value & Users

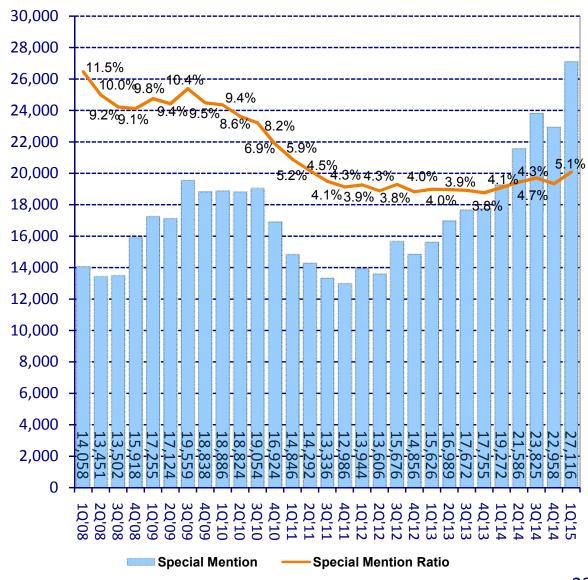


## Gross NPLs 2.27%, Coverage at 150.5% - Category 2 Stable at 5.09%





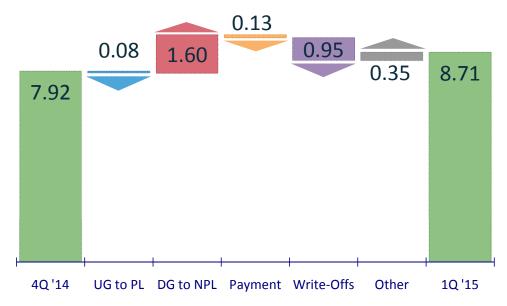
#### Category 2 Loans



### Q1 Total NPLs of Rp8.71 tn with Rp949 bn in Write-Offs

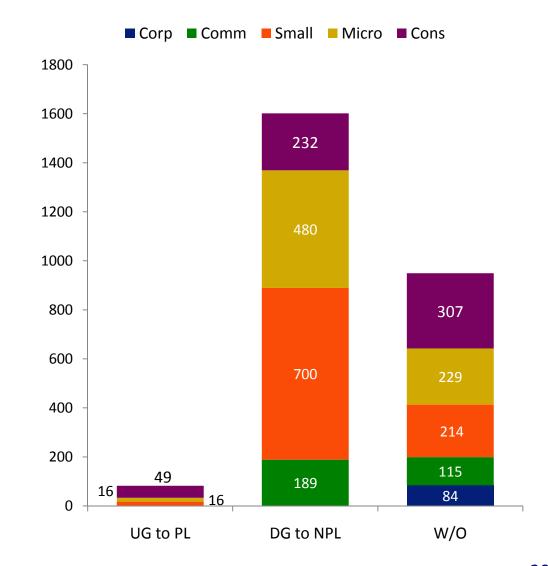
#### Non-Performing Loan Movements (Rp tn) – Bank Only

#### Movement by Customer Segment (Rp Bn)



#### Non-Performing Loans by Segment

	NPLs	<b>1Q</b> △	NPLs
	(Rp tn)	(Rp tn)	(%)
Corporate	2.70	(0.02)	1.54%
Commercial	1.47	0.07	1.01%
Small	1.91	0.42	3.45%
Micro	1.24	0.18	3.34%
Consumer	1.38	0.13	2.11%
Total	8.71	0.79	1.81%*



<sup>\*</sup> excluding loans to other banks

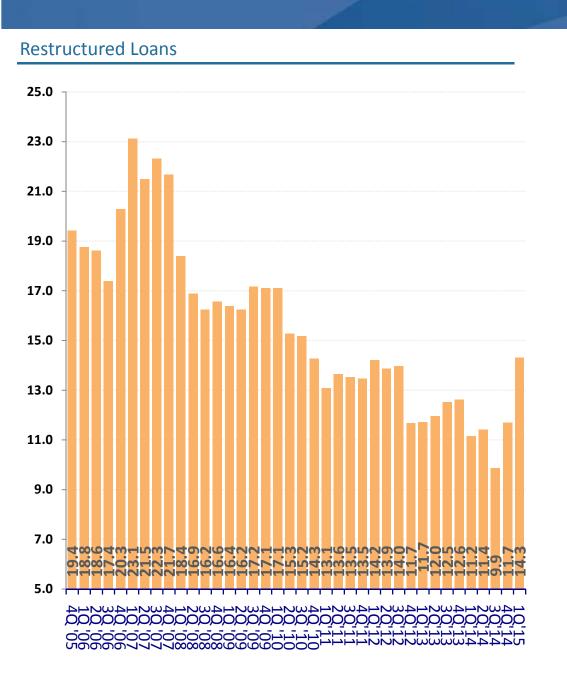
# 1Q 2015 Annualized Net Downgrades of 1.3% on Loans Originated Since 2005

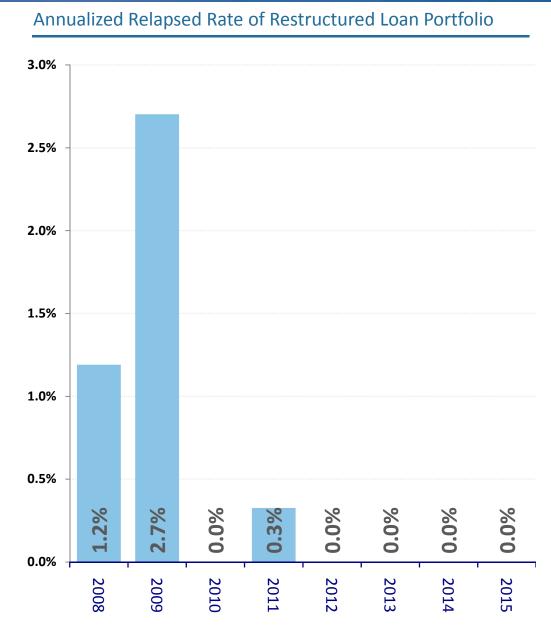
#### Total Loans originated since 2005

		Net Upgrades(%)/Downgrades(%)#						1Q 2015 Details				
Loan Background	1Q'15 Balance (Rp bn)	1Q 2013	2Q 2013	3Q 2013	4Q 2013	1Q 2014	2Q 2014	3Q 2014	4Q 2014	1Q 2015	DG to NPL %	UG to PL %
Corporate	167,848	0.00	0.01	0.00	0.00	0.10	-	-	0.06	-	-	-
Commercial	139,370	0.24	0.05	0.10	0.01	0.08	0.04	0.12	0.37	0.13	0.14	0.00
Small	52,247	1.28	0.59	1.05	0.64	0.97	0.70	0.45	0.31	1.29	1.32	0.03
Micro	37,207	1.25	1.10	1.18	0.89	1.16	1.26	1.19	0.83	1.25	1.29	0.04
Consumer	65,356	0.28	0.18	0.17	0.07	0.35	0.20	0.20	0.09	0.28	0.35	0.07
Total	462,029	0.34	0.18	0.25	0.13	0.30	0.21	0.20	0.25	0.33	0.34	0.02

# % downgrades and upgrades are quarterly % figures

#### Declining Restructured Loans Since 2005





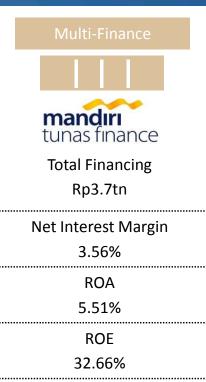
## Enhancing Synergies & Value from Subsidiaries

# Total Assets Rp67.2 tn Total Financing Rp48.8 tn Total Deposits Rp59.8 tn ROE 7.92%





AXA mandırı	Bank Sinar Harapan Bal						
Total Assets	Total Loans						
Rp22.7 tn	Rp962.0bn						
Annual FYP	Net Interest Margir						
Rp648 bn	10.61 %						
ROA	ROA						
6.12%	2.22%						
ROE	ROE						
72.3%	15.28%						





- Remain the leader in syariah financing
- Capital injection program over 3 years
- Cross-sell syariah products to Mandiri customers
- Expansion of business to fully utilize current capital base

4.8%

- Cross-sell capital market services to broad range of Mandiri customers
- Refocus business toward higher fee income

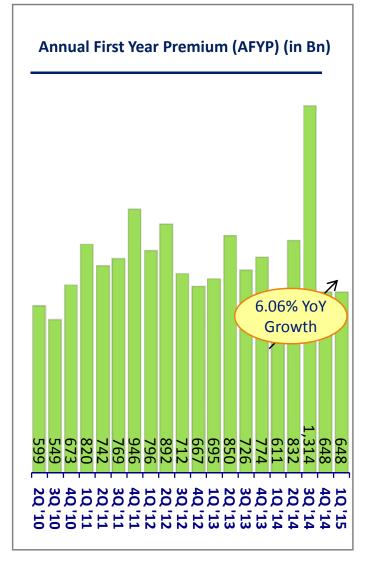
- Provide end-to-end bank assurance business
- Continue to build cross-sell opportunities in various segments
- Bank assurance products complete our suite of consumer offerings

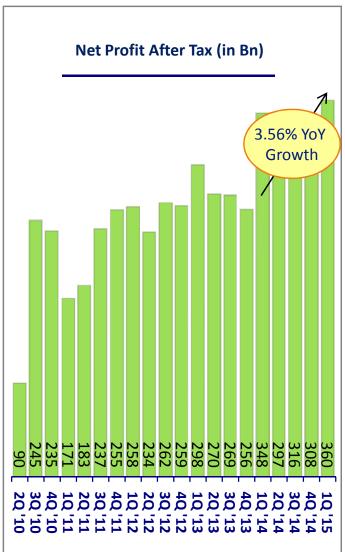
Enhance operating model

**Niche Banking** 

- Improve risk management systems and IT
- Improve productivity
- Use Bank Mandiri's network and customer throughout Indonesia to develop multi-finance segment, especially in vehicle-ownership financing.

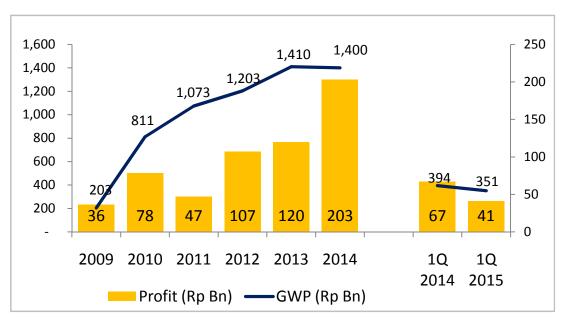
## **AXA Mandiri Financial Services Performance**

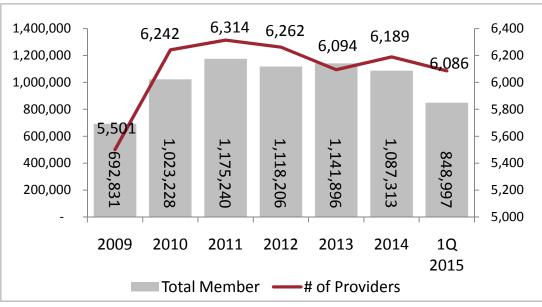






# InHealth – Opportunity to Increase Fee Income and Contribute to the Insurance Portfolio









## Leveraging our institutional, corporate, & commercial customers

We have over 700 institutional, 300 corporate, and 1,700 commercial customers with the potential to become members of InHealth

## Providing solutions through our banking products to InHealth healthcare provider

- InHealth has nearly 6,000 healthcare providers and recorded over Rp. 206 billion in claims year to date 2015
- Bank Mandiri will leverage the hospital network as InHealth's partner to increase transactions through enhanced cash management products
- Bank Mandiri also will provide retail packaged products for all the doctors as InHealth's partner

## Cross-selling Mandiri products to InHealth members

InHealth earned premium payments of Rp. 351 billion in 2015 year to date from clients. Going forward, Bank Mandiri will encourage the use of cash management products through Bank Mandiri's distribution channel and cross-sell other product to over 1.1 million InHealth member

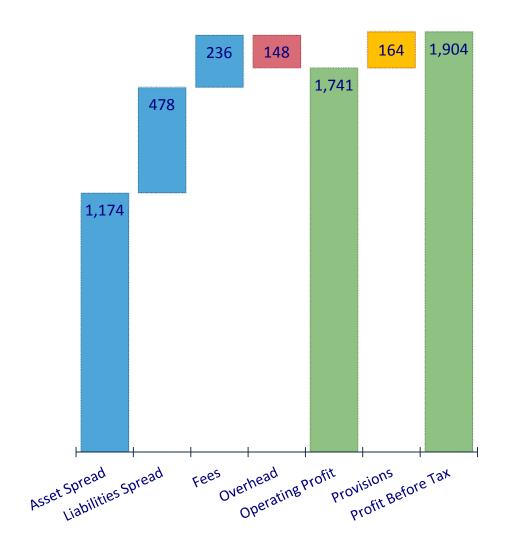
## Bank Mandiri's 2015 Corporate Guidance

	2015 Target	1Q2015 Realization
Gross Loan Growth (YoY)	15%-17%	13.3%
Low Cost Deposits	Rp 435 tn	Rp 372 tn
Net Interest Margins	>6.05%	5.62%
Efficiency Ratio	<45%	44.41%
Gross NPLs	2.00%	2.27%
Cost of Credit	~1.2%-1.3%	1.17%
# of New ATMs	2,500	100
# of New EDCs	40,000	12,090
# of New Micro Outlets	300	4
# of New Conventional Branches	50	5

# Operating Performance Highlights

## Corporate Banking: Contribution Margin increased on provision

Performance to Date: 1Q 2015 (Rp Bn)

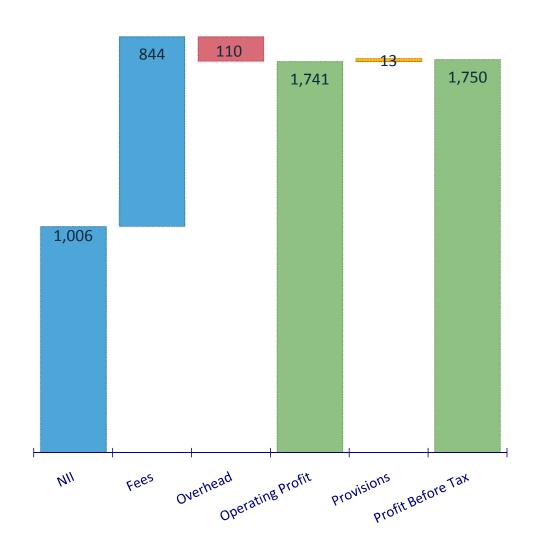


#### **Strategies for 2015**

- Focusing on Anchor Clients and penetrating through using of Transaction Banking
- 2. Account Plan implementation for top 76 Corporate Banking Customers.
- 3. Provide 'one stop service' solutions for customer's transactions and create new business process to accelerate the execution of Account Plan including effective and responsive Complaint Handling.
- 4. Strengthen business alliance with Mandiri InHealth & Mandiri DPLK to ease corporate customers to manage their needs in health insurance & pension fund / severance

## Treasury & Market

#### Performance to Date: 1Q 2015 (Rp Bn)



#### **Strategies for 2015**

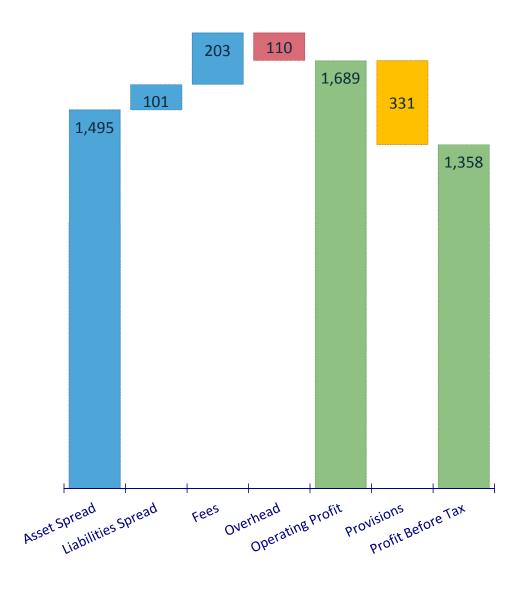
- 1. Integrated Wholesale Transaction Banking.
- 2. Broaden product offering and services.
- 3. Acquire RMB License for Bank Mandiri Shanghai Branch.
- 4. Open new Distribution Channel in BMHK.
- 5. Increased capacity and business processes for distribution and retail brokerage.
- 6. New product innovations to improve alliances and synergies with Mandiri Group.

## Mandiri Sekuritas' financial performance

(Rp Bn)	Q1 2014	Q1 2015	Y-o-Y △ (%)
Revenues	155,558	137,537	(12)
<ul> <li>Investment Banking</li> </ul>	13,481	22,766	69
<ul> <li>Capital Market</li> </ul>	83,710	75,811	(9)
<ul><li>Proprietary</li></ul>	24,807	4,267	(83)
<ul> <li>Investment Mgt</li> </ul>	33,559	34,362	2
Operating Expenses	106,495	104,152	(2)
Earnings After Tax	26,175	19,363	(26)
Equity Transactions – bn	31,868	36,625	15
SUN Transactions - bn	26,529	21,192	(20)
Equity & Bonds Underwritten – bn	1,285	1,150	(11)
ROA	5.8%	3.7%	(2)
ROE	7.9%	4.8%	(3)

## Commercial Banking: Strong revenues from Assets

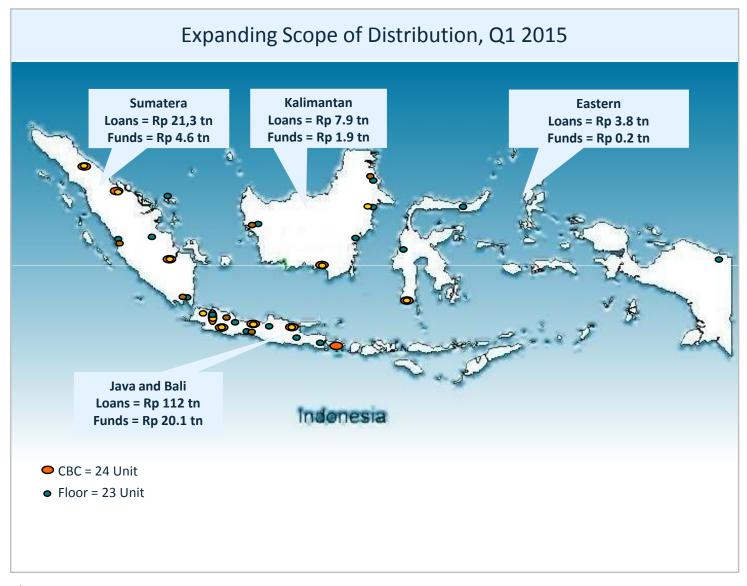
#### Performance to Date: 1Q 2015 (Rp Bn)



#### **Strategies for 2015**

- 1. Support Bank Mandiri's Wholesale
  Banking vision as an Integrated
  Wholesale Bank through sophisticated,
  customized and complete services
  leading to increased revenue through
  Wholesale Deposit generation and Fee
  Income.
- 2. Increasing profit and market share through increasing existing customer's share of wallet, increasing revenue from new customer's and managing NPL's.
- 3. Provide the best total business solutions for commercial customers by developing products and services including quality bundling of products, quick service and competitive pricing.
- 4. Effective Alliance in units based on customer base in Commercial segment, especially in developing value chain business.

## Commercial Banking: Stronger Platform & Improved Distribution Capability



#### Solid & Stable Source of Low Cost Funds

Rp Tn

Product	Q1 2015	Q1 2014	Growth
Demand Deposit	13.10	9.24	41.77%
Rupiah	7.05	4.58	53.59%
FX	6.05	4.66	29.83%
Saving Deposit*	1.81	0.92	96.70%
Total CASA	14.91	10.16	46.75%
Total Funding	26.83	15.82	69.60%

CASA Ratio = 55.57%

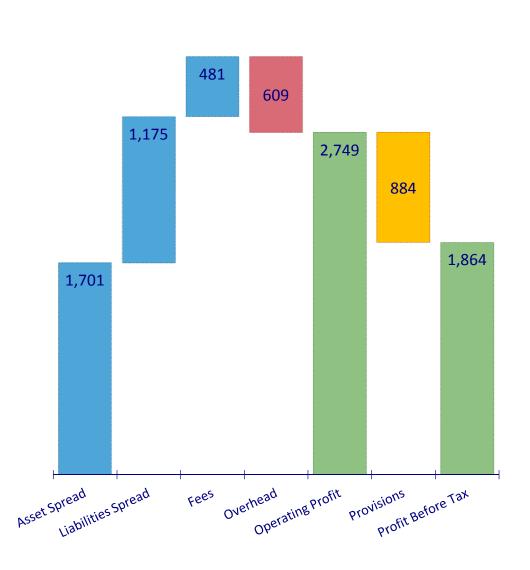
Funding from Java & Bali = 75.66% of total funding

Q3 2014 : exclude funding from Non Debtors Q3 2013 : include funding from Non Debtors

<sup>\*</sup> Business Savings Product

## Micro & Business Banking: Rapidly growing our high margin business

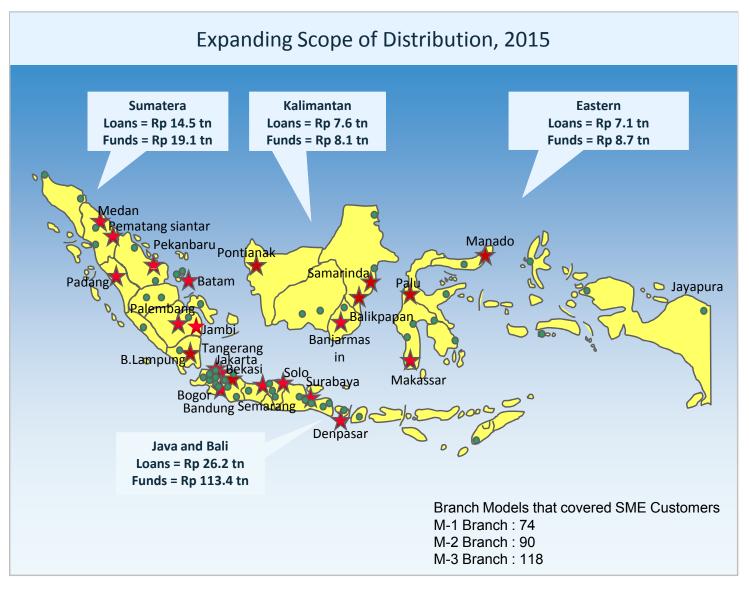
Performance to Date: 1Q 2015 (Rp Bn)



#### **Strategies for 2015**

- Continue to develop retail payment solutions for top retail industry value chains and business clusters in order to increase low cost deposit and feebased income
- 2. Develop customer education to further increase usage of new retail products (e.g., pre-paid) as well as echannel transactions in order to increase customer's loyalty and balances.

## **Business Banking:**



## Solid & Stable Source of Low Cost Funds\*

Rp Tn

Product	Q4 2014	Q1 2015	Growth QoQ	
Demand Deposit	45.9	44.0	(-4.2%)	
Saving Deposit	75.9	67.1	(-11.5%)	
Total CASA	121.7	111.1	(-8.8%)	
Total Funding	160.7	149.7	(-6.8%)	

CASA Ratio = 74.2%

Funding from Java & Bali = 75.7%

of total funding

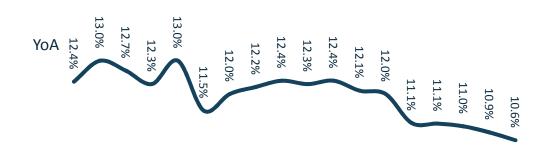
<sup>\*</sup> Numbers are restated after Resegmentation Jan 2015

## BSM Addressing Asset Quality Issues

#### Financial Performance (Rp bn)

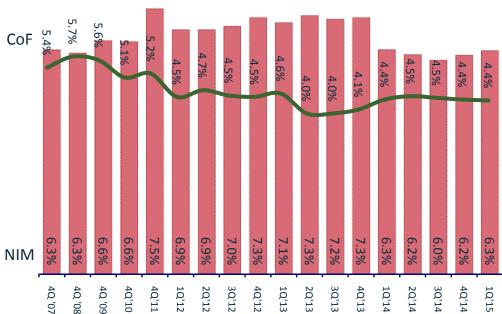
	FY '08	FY '09	FY'10	FY'11	FY'12	FY'13	FY'14	1Q'15
Financing	13,278	16,063	23,968	36,664	44,755	50,460	49,133	48,800
Deposits	14,899	19,338	28,999	42,618	47,409	56,461	59,821	59,751
Assets	17,066	22,037	32,482	48,672	54,229	63,965	66,942	67,152
EAT	196.42	290.94	418.52	551.07	805.69	651.24	71.78	95.34
Ratios:								
ROA (%)	1.83	2.23	2.21	1.95	2.25	1.53	0.17	0.81
ROE (%)	21.34	21.40	25.05	24.24	25.05	15.34	1.49	7.92
Gross NPF	5.66%	4.84%	3.52%	2.42%	2.82%	4.32%	6.83%	6.81%

#### Net Interest Margin & Cost of Funds



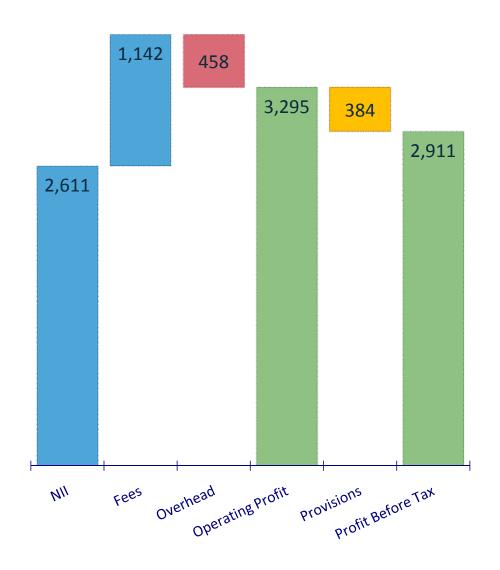
#### Syariah Financing (Rp tn)





## Consumer Banking: Significant growth in spread and fee income

Performance to Date: 1Q 2015 (Rp Bn)

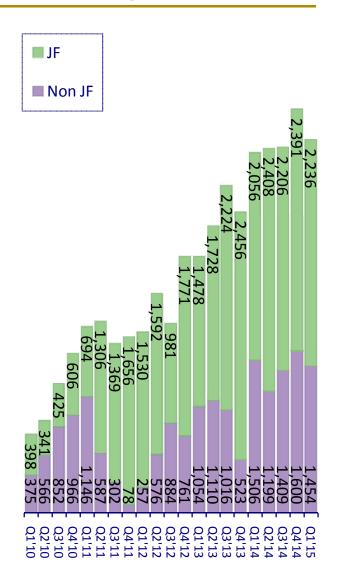


#### **Strategies for 2015**

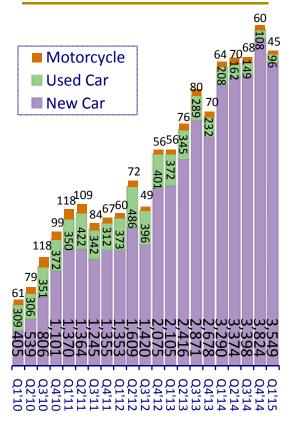
- 1. #1 in Auto with new product and 2W subsidiary build up
- 2. #1 position in Credit Card with innovation and portfolio optimization
- #1 in mortgage via new segments and mandiri synergies
- 4. Drive growth in personal loans via new products and distritbution.
- 5. #1 bank for Indonesia's Gen-Y
- Recognized innovator in bankingunbanked.
- 7. Extend #1 position in wealthy and affluent.

## Mandiri Tunas Finance: Total Financing YTD of Rp3.7Tn

Total Disbursement and the Breakdown for Joint Financing and Non JF



#### Breakdown of Financing



#### 1Q 2015 Performance

(Rp Bn)	1Q 2015	1Q 2014	Change
Loans	22,208	17,054	30.23%
Net Income	77	56	32.90%
Approval Rate (%)	88.68%	87.94%	0.84%
Disbursement	3,562	3,690	3.59%
NIM (%)	3.56%	3.43%	3.75%
ROA (%)	5.51%	4.99%	10.61%
ROE (%)	32.66%	31.25%	4.49%
CER (%)	45.24%	43.09%	4.99%
NPL (%)	1.01.%	0.86%	17.32%



# Supporting Materials

## We are Preparing For Our Next Transformation

Market Cap: IDR 60 Tn Revenue Market Share: 8% Net Profit: IDR 2.41 Tn

**ROE: 10%** 

Gross NPL: 16.3%

Net Profit: IDR 9.22 Tn

ROE: 24.24% **Gross NPL: 2.42%** 

Market Cap: IDR 136.9 Tn

Revenue Market Share: 13.4%

Market Cap: >IDR 225 Tn

Revenue Market Share: 14-16%

ROE: >25%

Gross NPL: <4%

mandırı

2014

2020 **Top Bank In ASEAN** 

mandırı

STAGE 2 mandırı 2009

2<sup>nd</sup> Transformation

- Wholesale transaction banking
- Retail payment & deposits
- Retail financing

mandırı 2005

1<sup>st</sup> Transformation

- Building a winning organization
- Delivering tailored proposition for priority segments
- Building alliances
- Strengthening risk management

#### 3<sup>rd</sup> Transformation

STAGE 3

- Business transformation
- Developing integrated Human Capital & IT
- Focusing on non-organic growth

## ...But We Need to Consider Growing Beyond the Bank

### Bank & Group

- Revenue Growth FY (Whole Group): Rp14.6tn (11% YoY)
- Profit from Subsidiary: Rp607bn (11.8% of EAT)
- 1Q Revenue Wholesale vs Retail: Rp 5.4tn vs Rp 7.8tn

## Finding Business Partners

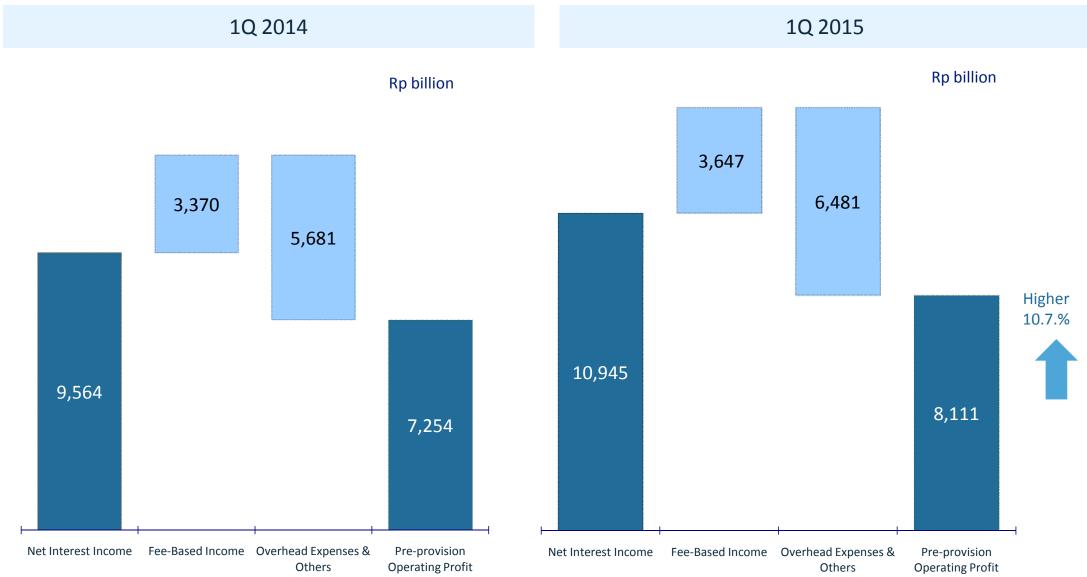
- JV with AXA (AMFS). Gross Written Premiums Rp3.4tn. +12% YoY
- JV with Tunas Ridean (MTF). Total Financing Rp4.0tn. 34% YoY
- InHealth → partner BPJS

#### **M & A**

Our Deal size has continued to move higher

- BSHB → Rp 40bn (2008)
- MTF → Rp250 bn (2009)
- Inhealth → Rp 1.3 tn (2013)

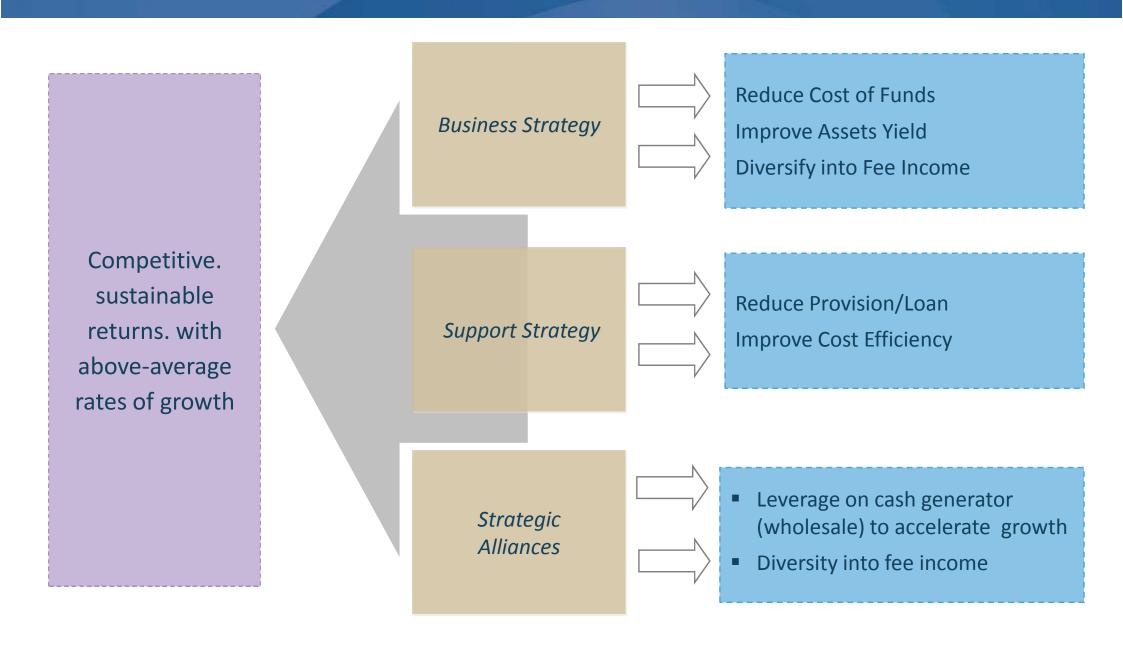
## 1Q 2015 operating profit increased by 10.7% from 1Q 2014 on higher NII



#### Notes:

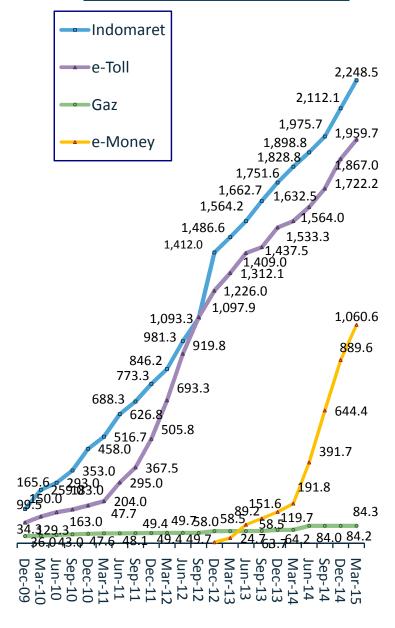
- 1. Fee based income excluding gain on sale & increasing value GB & securities
- 2. Overhead expenses + others excluding provisions

## Committed to Improving Shareholder Value

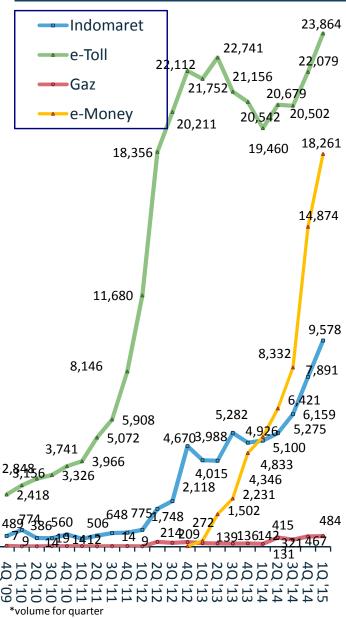


## ...and Offer Innovative Payment Solutions

#### Pre-Paid Card Volume (000s)



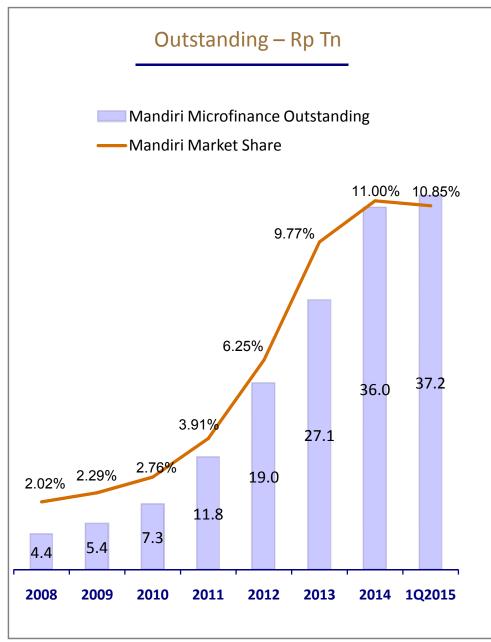
#### Pre-Paid Transaction Volume (000s)\*

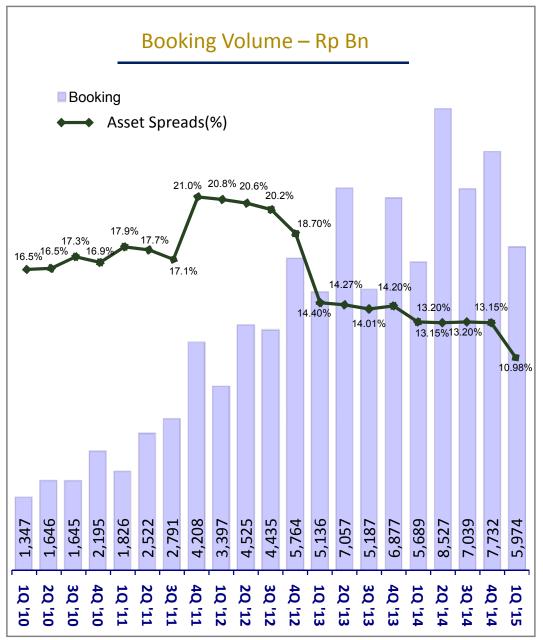




- E-Money is the re-branding of prepaid
   Mandiri cards launched in October 2012.
- Can be used for Toll-road Transactions
   (Jabodatabek). Parking (ISS Parking). Bus
   (Trans Solo & Trans Jogja). Fuel
   (Pertamina Gas Stations). Retail Shops
   (Indomaret. Alfamart. Alfamidi. Lawson.
   Superindo). Restaurants (Solaria.
   Excelso. Es Teller 77).
- Can be owned by all customers & non customers with a maximum balance of Rp 1 million. Recharge available at Mandiri ATM. ATM Bersama. E-money machines. and E-money merchants.

## Strong Microfinance Growth (2)





## Our Growth Remains On Track

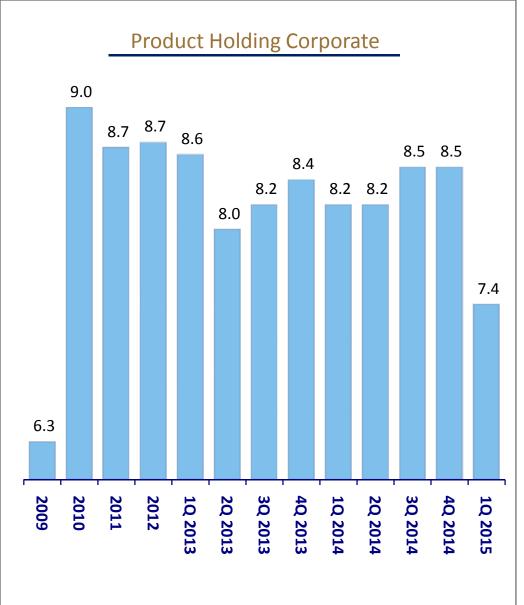
**Rp Billion** 

	2005	2009	CAGR 2005-2009	2010	2014	CAGR 2010-2014
Assets	263,383	394,617	10.6%	449,775	855,040	17.4%
Loans	106,853	198,547	16.8%	246,201	529,973	21.1%
Deposits	206,290	319,550	11.6%	362,212	636,382	15.1%
Revenues	10,835	22,261	19.7%	28,504	56,501	18.7%
ROE	2.52%	22.06%	72.0%	24.24%	20.95%	(3.6%)
Gross NPL ratio	25.20%	2.79%	(5.60%)	2.42%	2.15%	(2.9%)
NPL Net ratio	15.34%	0.42%	(3.73%)	0.62%	0.81%	6.9%
LDR	51.72%	61.36%	2.41%	67.58%	82.86%	5.2%
EAT	603	7,155	85.6%	9,218	19,872	21.2%
Subsidiary EAT	N/A	434	22.2% *)	994	1,086	2.2%

<sup>\*)</sup> CAGR based on EAT 2006. Rp. 238.28 bn

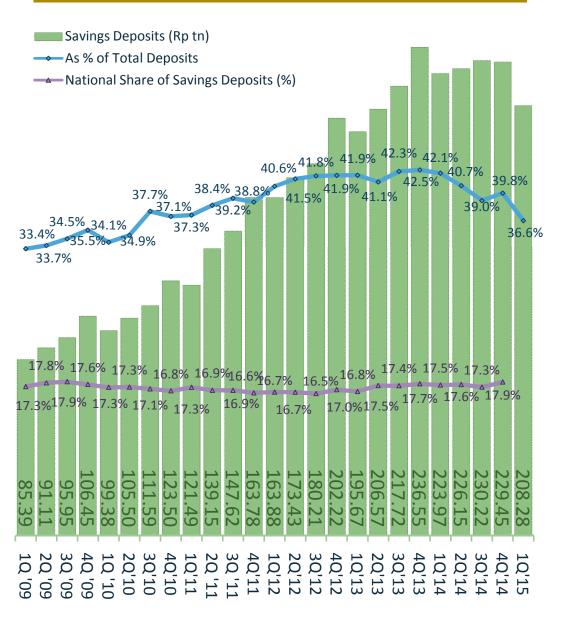
## Product Holding for Commercial & Corporate



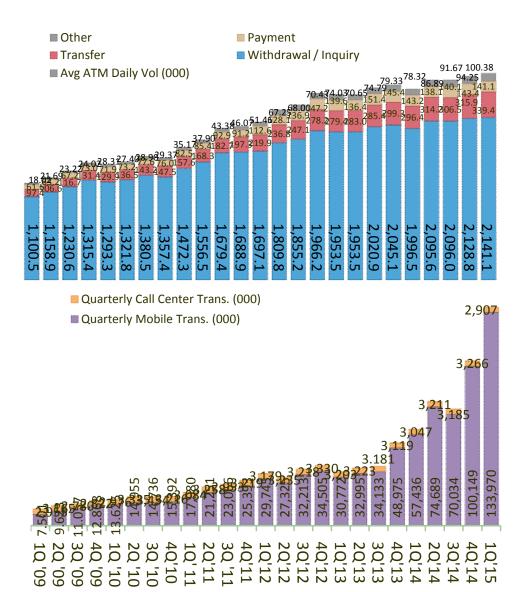


## Building a strong savings deposit franchise...





#### Transaction channel growth



## Leveraging cash generator to accelerate high yield growth and deposit franchise

#### Co-Branding Prepaid Card Program







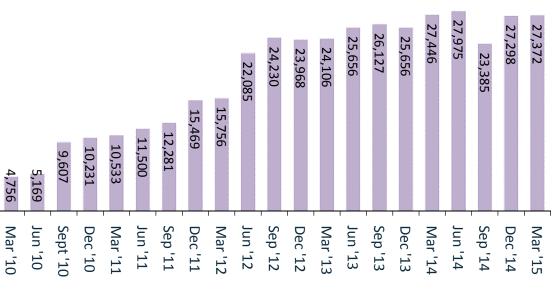
Consumer Loans from Alliance Program

(10 top corporate clients)

**Rp Billion** 

Total Payroll in 2010-2014(\*)





(\*) Including all payments to the employees

**Rp Billion** 

## Regulation Summary: Capital based on risk profile. Business Activity & Branch Networking

#### **Bank Mandiri's Capital Requirement Based on our Risk Profile**

#### **Bank Mandiri Capital Requirment**

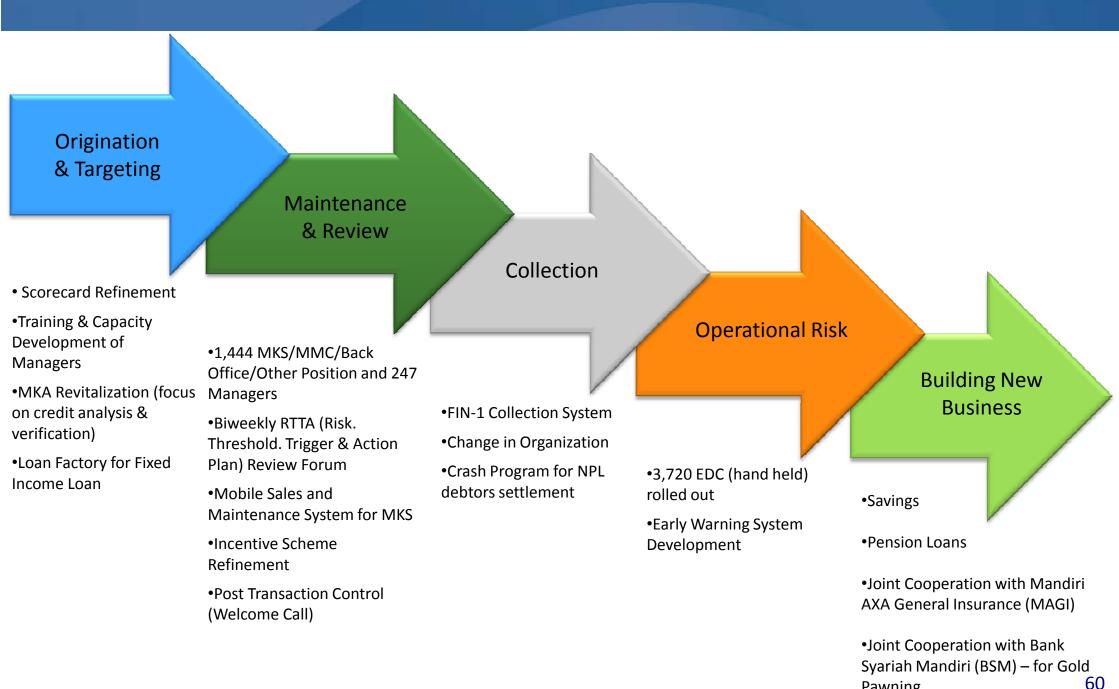
Risk Profile	CAR Min		"BUKU"	Tier 1 Capital
1 – Low	8%	Bank Mandiri is under	1	< Rp 1 Trillion
2 – Low to Moderate	9% - < 10%	the "LOW" risk profile	2	Rp 1 Trillion - < Rp 5 Trillion
3 – Moderate	10% - < 11%	Bank Mandiri is under "BUKU 4".  Minimum 70% loans and financing to	3	Rp 5 Trillion - < Rp 30 Trillion
4 – Moderate to High & 5 - High	11% - 14%	the productive sector required to be met at the end of June 2016.	4	≥ Rp 30 Trillion

#### **Branch Networking by Zone\***

	Branch	Sub Branch	Cash Office	Total
Zone 1	21	286	114	421
Zone 2	38	609	109	756
Zone 3	15	110	20	145
Zone 4	29	164	32	225
Zone 5	18	124	11	153
Zone 6	12	54	5	71
Total	133	1347	291	1771

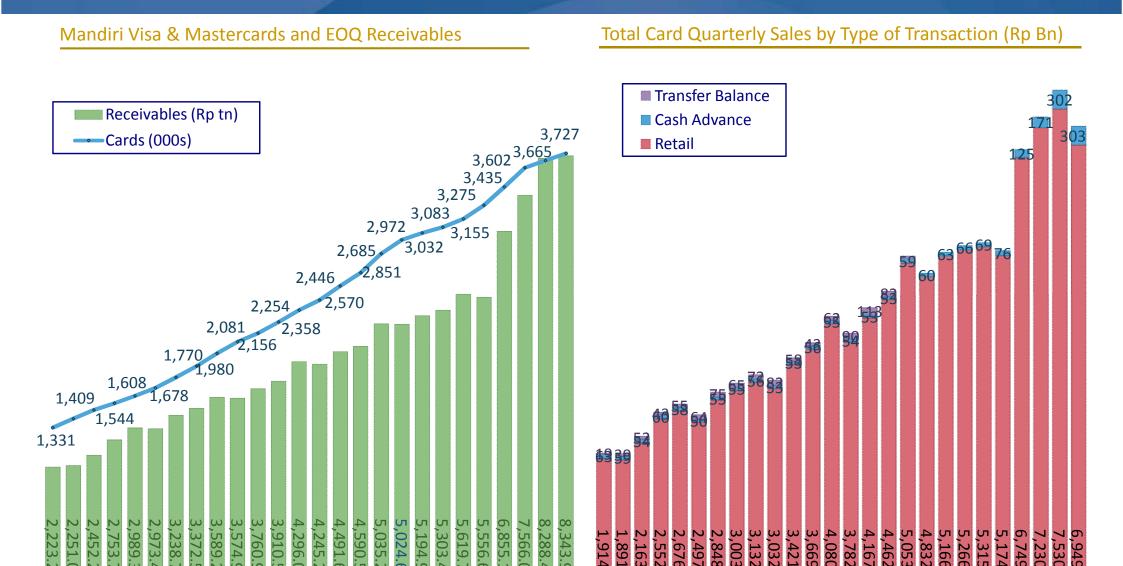
<sup>\*</sup>At October 31. 2012

## Continuous End to End Improvement in the Micro Business



**Pawning** 

### 3,727 k Visa & Mastercards transacted Rp7.25 tn in 1Q 2015



4Q '10 3Q '10 2Q '10 1Q '09 4Q '09 3Q '09 2Q '09 1Q '09 4Q '08

3Q '11 2Q '11 1Q '11

4Q'11

2Q'12 1Q'12

2Q'13 1Q'13 4Q'12 3Q'12

1Q'14 4Q'13 3Q'13 4Q'11 3Q'11 2Q'11 1Q'11 4Q'10

2Q'12 1Q'12

3Q'12

4Q'12

2Q'13 1Q'13

3Q'13

## Strengthening Risk Management & Monitoring System



2006 2007 2008 2009 2010 2011 2012 2013 2014

#### Summary of Risk Management Initiatives

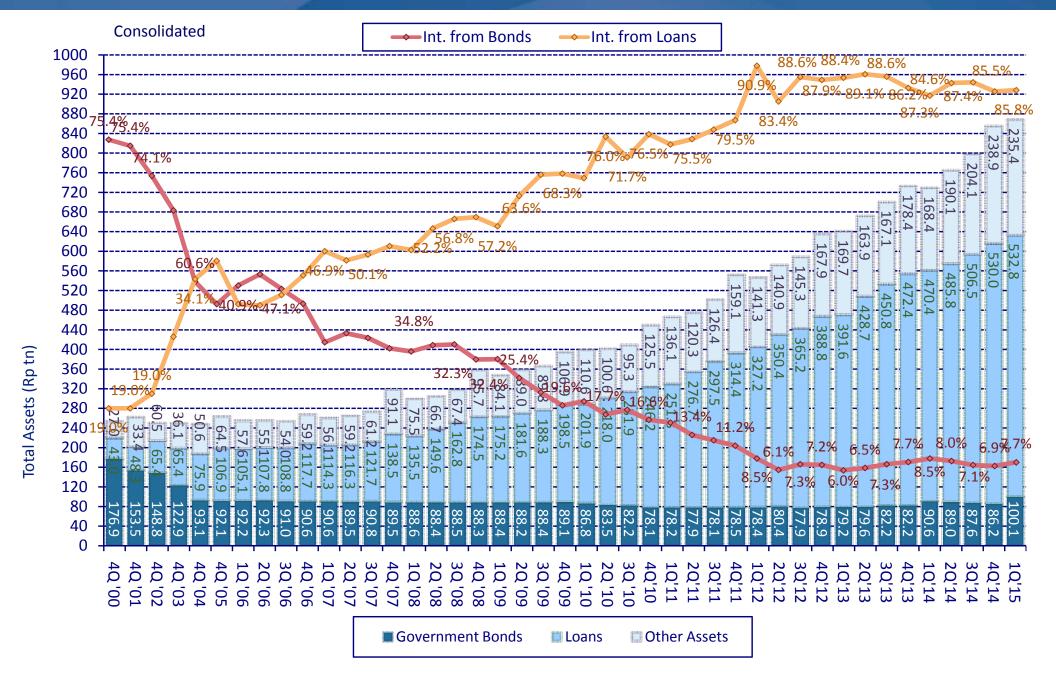
- Wholesale Transaction: Optimize credit decision process by focusing on quantitative factors of analysis. redefining clear role of risk team . and aligning RM Organization into business expansion
- High Yield Business: Assign dedicated team. set up loan factory. enhanced business process (incl. tools. monitoring & collection system. policy)
- Optimize capital by implementing ERM & VBA
- Consolidate risk management of subsidiaries
- Development of risk measurement system for derivative & structured product (Summit)
- Implement Market Risk Internal Model
- Intraday Limit Monitoring
- Enhance Policy & Procedure for Treasury & ALM
- Enhance FTP (Fund Transfer Pricing) method
- Develop liquidity stress test & safety level
- Develop measurement of capital for IRBB
- ORM implementation in all unit. incl. overseas offices & subsidiaries
- Bring Op. Risk top issues into Management
- Review Op. Risk on new procedures & new products

## Key Quarterly Balance Sheet Items & Financial Ratios

IDR billion / % (Cons)	Q1 2015	4Q 2014	Q1 2014	YoY
Gross Loans	532.824	529,973	470,423	13.3%
Government Bonds	100.115	86,154	90,649	10.4%
Total Assets	868.348	855,040	729,482	19.0%
Customer Deposits	628.712	636,382	531,611	18.3%
Total Equity	104.791	104,845	89,041	17.7%
RoA - before tax (p.a.)	3.17%	3.39%	3.56%	(11.0%)
RoE – after tax (p.a.)	19.4%	20.95%	22.17%	(12.5%)
Cost to Income	44.42%	44.91%	43.0%	3.3%
NIM (p.a.)	5.62%	5.97%	5.92%	(5.1%)
LDR	86.74%	82.86%	87.98%	(1.4%)
Gross NPL / Total Loans	2.27%	2.15%	2.07%	9.7%
Provisions / NPLs	150.47%	157.11%	170.27%	(11.6%)
Tier 1 CAR *	15.23%	15.39%	14.69%	3.7%
CAR Under Basel III	-	17.39%	-	
Total CAR incl. Credit, Opr & Market Risk*	17.87%	16.64%	16.15%	10.7%
EPS (Rp)	220	852	211	4.3%
Book Value/Share (Rp)	4,491	4,493	3,816	17.7%

<sup>\*</sup> Bank Only

## Total Assets grew 19.0% Y-o-Y to Rp868.0 tn



### Additional Factors

Recoveries of Written off Loans

 Aggregate of Rp37.209 tn (US\$ 2.846 bn) in written-off loans as of end-of March 2015, with significant recoveries and write back on-going:

```
Rp2.0 tn
> 2001:
  2002:
                    Rp1.1 tn
  2003:
                    Rp1.2 tn
> 2004:
                    Rp1.08 tn
  2005:
                    Rp0.818 tn (US$ 83.2m)
                    Rp3.408 tn (US$ 378.5m)*
  2006:
  2007:
                    Rp1.531 tn (US$ 249.3m)
  2008:
                    Rp2.309 tn (US$ 211.8m)
  Q4 '09:
                    Rp0.775 tn (US$ 82.5m)
  Q1 '10:
                    Rp0.287 tn (US$ 31.6m)
                    Rp0.662 tn (US$ 73.0m)
> Q2 '10:
  Q3 '10:
                    Rp0.363 tn (US$ 40.7m)**)
                    Rp1.349 tn (US$149.7m)
> Q4 '10:
  Q1 '11:
                    Rp0.468 tn (US$53.8m)
  Q2 '11:
                    Rp0.446 tn (US$51.9m)
  Q3 '11:
                    Rp0.508 tn (US$57.8m)
  Q4 '11:
                    Rp0.78 tn (US$86.1m)
> Q1'12:
                    Rp1.647tn (US$180.1m)
> Q2'12:
                    Rp0.721tn (US$76.8m)
> Q3'12:
                     Rp0.489tn (US$51.1m)
> Q4'12:
                    Rp0.885tn (US$91.8m)
> Q1'13:
                    Rp0.918tn (US$94.5m)
> Q2'13:
                    Rp0.683tn (US$68.8m)
> Q3'13:
                    Rp0.630tn (US$54.4m)
> Q4'13:
                    Rp0.845tn (US$69.4m)
                    Rp0.552tn (US$48.7m)
> Q1'14:
                    Rp0.765tn (US$64.5m)
> Q2'14:
> Q3'14:
                    Rp0.566tn (US$46.4m)
> Q4'14:
                    Rp0.803tn (US$64.8m)
> Q1'15:
                    Rp0.553tn (US$42.4m)
```

<sup>\*</sup> including the write-back of *RGM* loans totaling Rp2.336 tn

<sup>\*\*</sup> Including the write back of *Kharisma Arya Paksi* loans totaling Rp 0.124 tn and Gde Kadek Rp0.59tn.

## Summary Quarterly Balance Sheet: Q1'15 – Q1'15

Summary BS	Q1 '15	Q4 '14	Q3 '14	Q2 '14	Q1′14	Y-o-Y
	Rp (tn)	% △				
Total Assets	868.34	855.04	798.16	764.94	729.48	19.0%
Cash	16.75	20.70	15.73	16.35	14.50	15.5%
Current Acc w/ BI & other banks	60.17	59.59	56.97	57.17	60.15	0.0%
Placement w/ BI & other banks	62.82	61.21	60.39	49.11	33.18	89.3%
Securities	44.37	40.47	36.45	34.00	30.63	44.9%
Government Bonds	100.12	86.15	87.64	88.97	90.65	10.4%
- Trading	3.24	2.90	2.79	2.50	2.26	43.4%
- AFS	74.06	61.19	61.75	63.36	65.51	13.1%
- HTM	22.81	22.07	23.10	23.12	22.89	(0.3%)
Loans	532.82	529.97	506.46	485.84	470.42	13.3%
- Performing Loans	520.68	518.56	495.46	474.96	460.65	13.0%
- Non-Performing Loans	12.14	11.41	10.99	10.88	9.78	24.1%
Allowances	-18.24	(17.30)	(17.30)	(17.46)	(16.63)	9.7%
Loans – Net	514.58	512.06	489.16	468.39	453.79	13.4%
Total Deposits – Non Bank	628.71	636.38	590.89	555.92	531.61	18.3%
- Demand Deposits	141.49	128.07	131.55	119.47	110.74	27.8%
- Savings Deposits	230.58	252.45	230.22	226.15	223.97	3.0%
- Time Deposits	256.64	255.87	229.12	210.30	196.90	30.3%
Shareholders' Equity*	104.79	104.85	99.03	93.96	89.04	17.7%

## Summary Quarterly P&L 1Q 2015 – 1Q 2014

	1Q 2015		4Q 2014		10	2014	Y-o-Y	Q-o-Q							
Summary P&L	Dr. (Dr.)	% of	Dr. (Dr.)	% of	Dn /Dn)	% of	A (0/)	A (0/)							
	Rp (Bn) Av.Assets*	Rp (Bn)	Av. Assets*	Rp (Bn)	Av.Assets*	△ (%)	△ (%)								
Interest Income	17,117	7.9%	17,363	8.1%	14,313	7.8%	19.6%	(1.4%)							
Interest Expense	6,853	3.2%	6,536	3.1%	5,064	2.8%	35.3%	4.9%							
Net Interest Income	10,264	4.7%	10,827	5.1%	9,249	4.9%	11.0%	(5.2%)							
Net Premium Income	681	0.3%	697	0.3%	584	0.3%	16.5%	(2.3%)							
Net Interest Income & Premium Income	10,945	5.0%	11,524	5.4%	9,833	5.2%	11.3%	(5.0%)							
Other Non Interest Income															
*Other Fees and Commissions	2,349	1.1%	2,534	1.2%	2,130	1.2%	10.3%	(7.3%)							
*Foreign Exchange Gains – Net	388	0.2%	399	0.2%	404	0.2%	(4.1%)	(2.9%)							
*Gain from Incr. in value of sec & sale of															
Gov.Bonds	230	0.1%	111	0.1%	158	0.1%	45.9%	107.7%							
*Others	911	0.4%	1,132	0.5%	835	0.5%	9.0%	(19.5%)							
Total Non Interest Income	3,877	1.8%	4,176	2.0%	3,528	1.9%	9.9%	(7.2%)							
Total Operating Income	14,822	6.8%	15,700	7.3%	13,361	7.2%	10.9%	(5.6%)							
Provisions, Net	(1,549)	(0.7%)	(1,779)	(0.8%)	(1,217)	(0.7%)	27.3%	(12.9%)							
Personnel Expense	(2,920)	(1.3%)	(2,807)	(1.3%)	(2,626)	(1.4%)	11.2%	4.0%							
G&A Expenses	(2,574)	(1.2%)	(3,488)	(1.6%)	(2,309)	(1.3%)	11.5%	(26.2%)							
Loss from decr in value of sec & Gov Bonds	_	-	-	-	-	-	-	-							
Other Expenses	(987)	(0.5%)	(620)	(0.3%)	(745)	(0.4%)	32.5%	59.3%							
Total Expense	(6,481)	(3.0%)	(6,914)	(3.2%)	(5,681)	(3.0%)	14.1%	(6.3%)							
Profit from Operations	6,791	3.1%	7,007	3.3%	6,463	3.5%	5.1%	(3.1%)							
Non Operating Income	2	0.0%	10	0.0%	(4)	0.0%	N/A	N/A							
Net Income Before Tax	6,794	3.1%	7,016	3.3%	6,459	3.5%	5.2%	(3.2%)							
Net Income After Tax	5,138	6.3%	5,418	2.3%	4,925	7.1%	4.3%	(5.2%)							

<sup>\* %</sup> of Average Assets on an annualized basis

## Three Options to Pursue in Recap Bonds Resolution

### Bank Indonesia



- BI will gradually replace their use of SBI for market operations with SUN
- BI could buy the Recap bonds gradually and this includes potential purchases of SUN VR

## Ministry of Finance



- The Ministry of Finance will consider to buyback the SUN VR
- Potential for debt switching with a different tenor of fixed rate bonds.

#### **Market Sale**



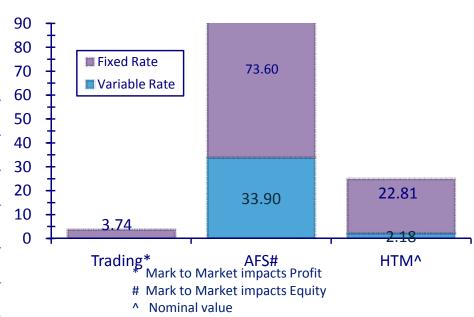
- Bundle the recap bonds with assets creating an asset backed security and sell it to the market.
- Sell the bonds. borrowing FX and use the liquidity to increase lending.

## Limited Impact on Government Bonds

#### Gov't Bond Portfolio by Type and Maturity (Rp100,115.25bn)

Maturity/	Trading Portfolio		Available for Sale		Held to	
Rp bn	Nominal	nal MTM Nominal MTM		MTM	Maturity	
Fixed Rate Bo						
< 1 year	716	716 716 3,942 3,984		3,984	1,048	
1 - 5 year	793	810	15,276	18,642	883	
5 - 10 year	1,010 1,022 10,693		11,239	93		
> 10 year	1,161	1,190	-	-	158	
Sub Total	3,680	3,738	29.911	33,864	2,182	
Variable Rate Bonds						
< 1 year	-	-	-	-	391	
1 - 5 year	-	-	100	99	20,239	
5 - 10 year	-	-	23,065	22,786	-	
> 10 year	-	-	17,014	16,816	-	
Sub Total	Sub Total <b>40,1</b> 7		40,179	39,701	20,630	
Total	3,680	3,738	70,089	73,565	22,812	

#### Bonds by Rate Type & Portfolio as of Jan 2015 (Rp100,115.25bn)



#### 1Q'15 Gov't Bond Gains/(Losses) (Rp bn)

	2Q'14	3Q'14	4Q'14	1Q'15
Realized Gains/Losses on Bonds	(21.15.)	11.12	49.27	146.8
Unrealized Gains/Losses on Bonds	44.16	41.24	(31.70)	53.6
Total	5.70	23.01	17.57	200.4

## Ex-Recap Bond Portfolio. Mar'15 – Bank Only

## Government Recapitalization Bonds (Ex Recap Details) As of 31 March 2015 (Bank Only) - Rp Million

			Nominal			Fair Value				
No.	Series	Maturity Date	Interest Rate (%)	Total Trading Port.	Total Available For Sale Port.	Total Held To Maturity Portfolio	Marked To Market (%)	Total Trading Port.	Total Available For Sale Port.	Total Investment Port.
Fi	xed Rate									
Vor	Sub 3	lotal		-	-	-		-	-	-
	iable Rate VR0020	25-Apr-15	6.00%			391,029	100.29			391,029
	VR0021	25-Nov-15			100,000	690	99.44	-	99,436	690
	VR0022	25-Mar-16			92,844	6,796,813	99.16	-	92,068	6,796,813
4	VR0023	25-Oct-16	6.00%		9,738	4,086,068	99.24	-	9,664	4,086,068
5	VR0024	25-Feb-17	5.64%		-	8,210,550	99.08	-	-	8,210,550
6	VR0025	25-Sep-17	5.32%		65,402	1,145,148	98.86	-	64,654	1,145,148
7	VR0026	25-Jan-18	6.00%		1,379,267	-	99.04	-	1,366,081	-
8	VR0027	25-Jul-18	6.00%		2,005,267	-	98.99	-	1,985,034	-
9	VR0028	25-Aug-18	5.64%		3,571,695	-	98.89	-	3,531,978	-
10	VR0029	25-Aug-19	5.64%		7,923,688	-	98.80	-	7,828,762	-
11	VR0030	25-Dec-19	5.32%		8,016,765	-	98.64	-	7,907,977	-
12	VR0031	25-Jul-20	6.00%		17,614,108	-	98.83	-	17,408,728	-
	Sub	Γotal		-	40,778,774	20,630,298		-	40,294,382	20,630,298
	Grand	Total		-	40,778,774	20,630,298		-	40,294,382	20,630,298
				0.00%	66.41%	33.59%		0.00%	66.14%	33.86%
				Total N	ominal Value	61,409,072		Total	Fair Value	60,924,680

(Stated in Rp Millions)

## Bank Mandiri Credit Ratings

Moody's (March 2015)				
Outlook	STABLE			
Long Term Rating	Baa3			
Foreign LT Bank Deposits	Baa3			
Local LT Bank Deposits	Baa3			
Senior Unsecured Debt	WR			
Bank Financial Strength	D+			
Foreign Currency ST Deposits	P-3			
Local Currency ST Deposits	P-3			

Fitch Rating (Septemb	er 2014)
Outlook	STA
LT FC Issuer Default	BB
LT LC Issuer Default	BB
Subordinated Debt	N
ST Issuer Default Rating	F
Individual Rating	W
Support Rating	2

Pefindo (October 2014)				
Outlook	STABLE			
LT General Obligation	idAAA			
Subordinated Debt	idAA+			

Standard & Poor's (November 2013)				
Outlook	STABLE			
LT Foreign Issuer Credit	BB+			
LT Local Issuer Credit	BB+			
ST Foreign Issuer Credit	В			
ST Local Issuer Credit	В			

**STABLE** 

BBB-

BBB-

NR

**F**3

WD

#### **Corporate Actions**

Dividend Payment

Net Profit for the financial year of 2014 of Rp19,871,873,276,792.60 was distributed as follows:

- 25% or Rp4,967,968,319,198.15 for the annual dividend
- Total Dividend Payment of Rp212.91292 per share

#### Schedule:

a. Cum Date:

Regular and Negotiated Market: March 23. 2015
Cash Market: March 26. 2015

b. Ex Date:

Regular and Negotiated Market: March 24. 2015
Cash Market: March 27. 2015
c. Recording Date: March 26. 2015
d. Payment Date: April 17. 2015

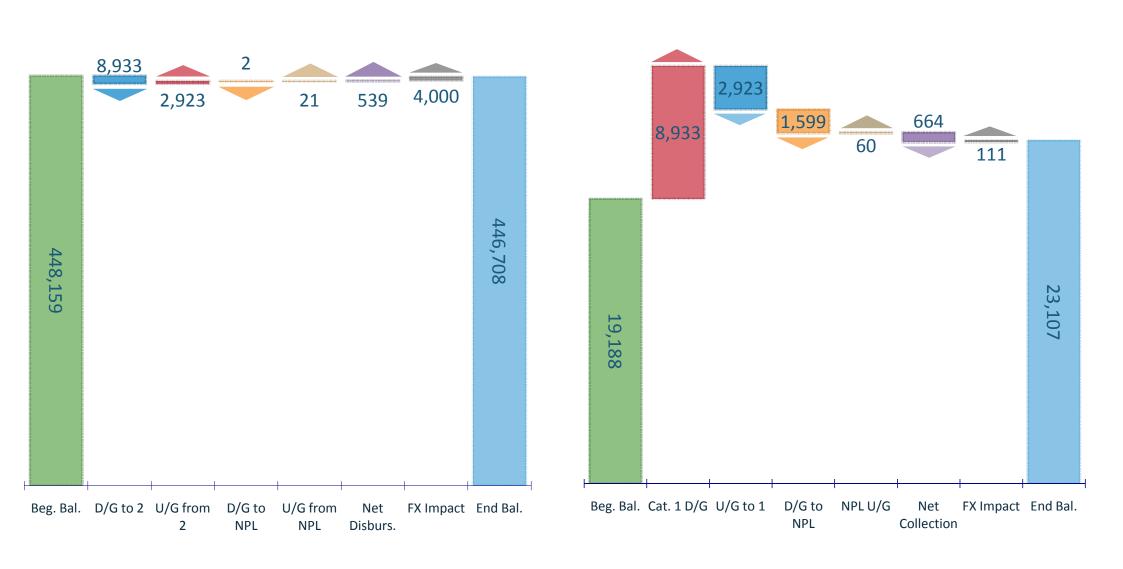
Net Profit for the financial year of 2013 of Rp18,203,753,301,421.70 was distributed as follows:

- 30% or Rp5,461,125,990,426.51 for the annual dividend
- Total Dividend Payment of Rp234.04825 per share

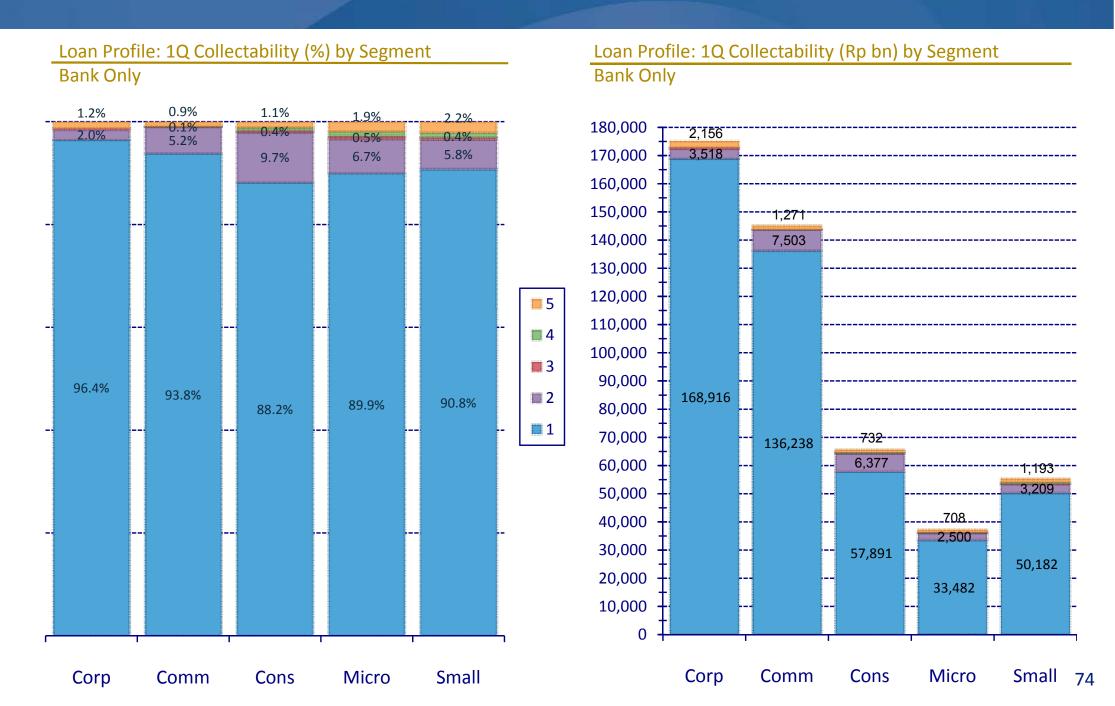
### 1Q 2015 Movement in Category 1 and 2 Loans

Category 1 Loan Movements (Rp bn) – Bank Only

Category 2 Loan Movements (Rp bn) – Bank Only

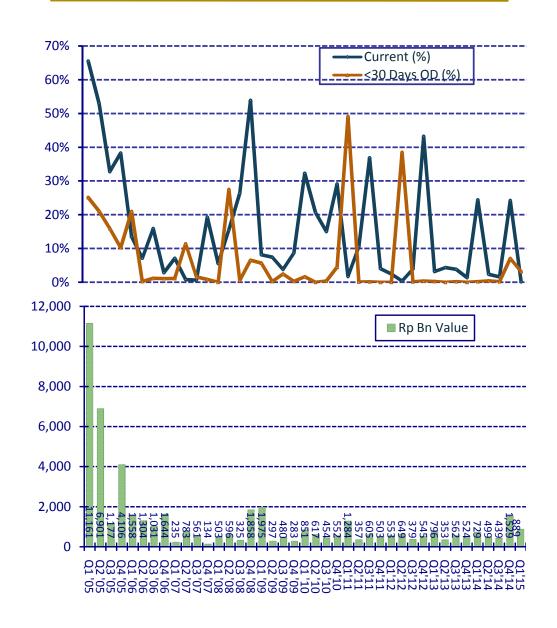


#### 1Q 2015 Loan Detail: Collectability by Segment

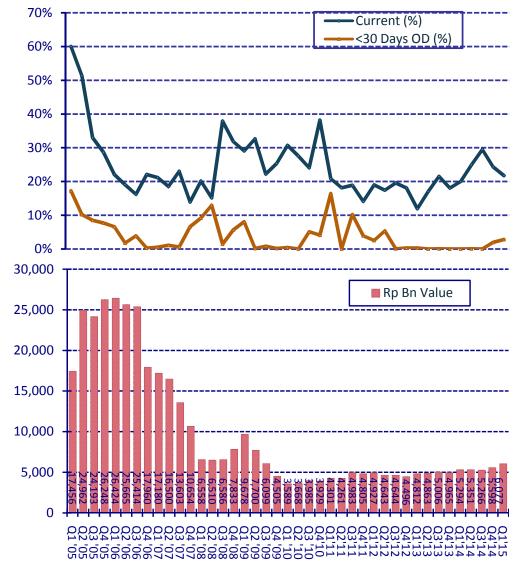


### NPL Loan Detail\*: Quarterly by Days Past Due

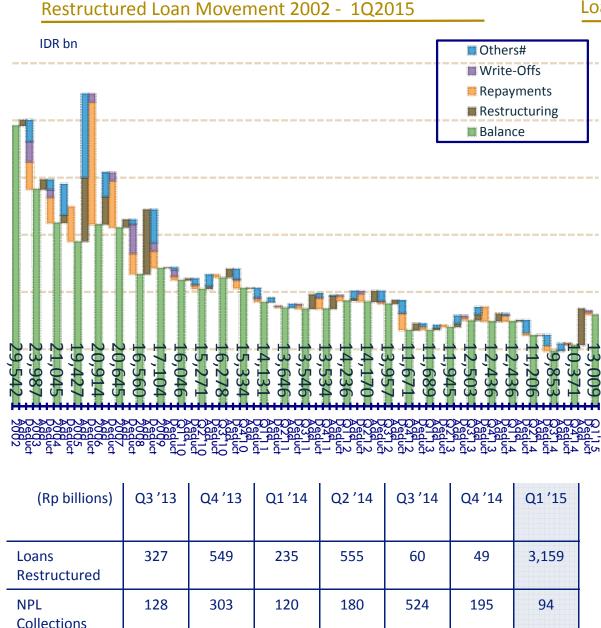
#### Quarterly D/G to NPL & Interest DPD - Bank Only



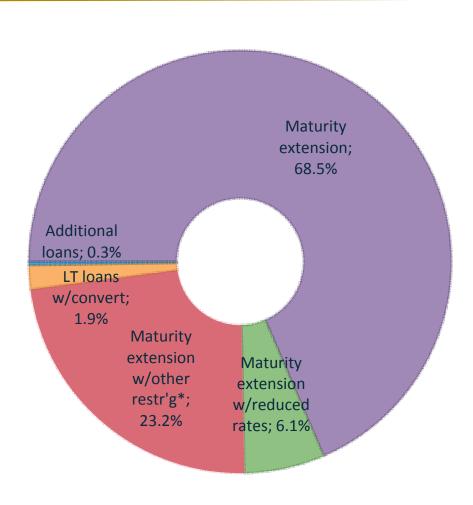
#### Quarterly NPL Stock & Interest DPD - Bank Only



#### Rp3,159bn in loans were restructured in 1Q '15



#### Loans by Restructuring Type in 1Q 2015



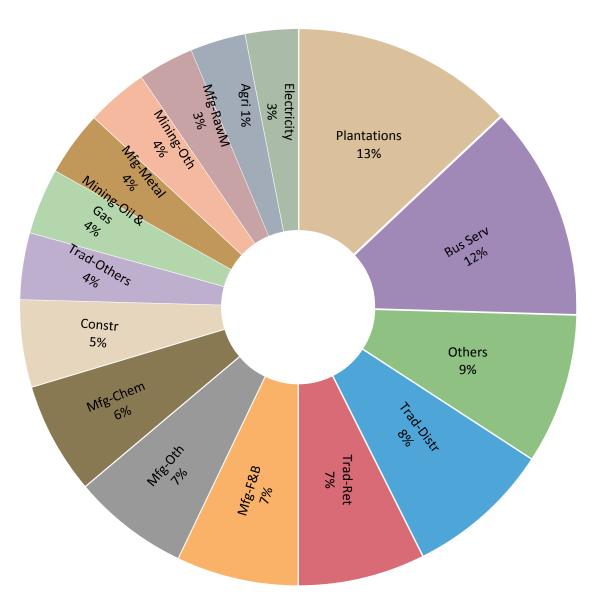
<sup>\*</sup>Other Restructuring includes reduction of interest rates, rescheduling of unpaid interest & extension of repayment period for unpaid interest

#Others includes partial payments, FX impacts, and fluctuation in Working Capital facilities

### Loan Portfolio Sector Analysis, 1Q 2015



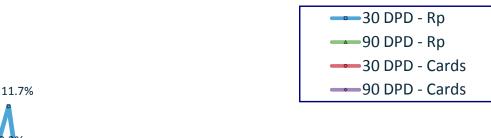




<sup>\*</sup> Excluding Micro & Consumer Loans Only

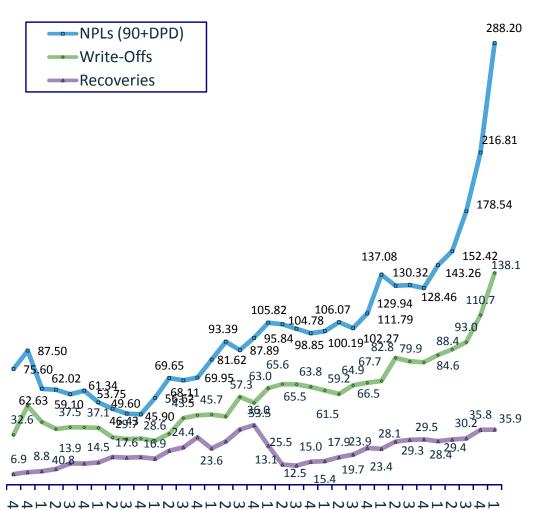
#### Credit Card portfolio showed modest decrease in 1Q '15

#### Mandiri Credit Card Delinguency Rates (%)



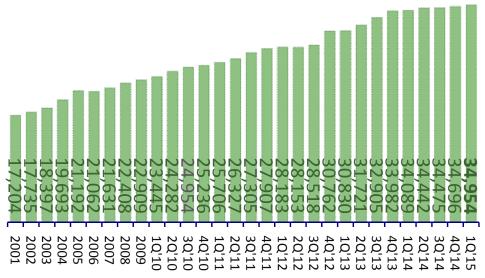
11.7% 6.8% 5.2% 5.2%4.8% 4.6% 4.8% 2.2% 2.4% 2.2%2.2% 2.2% 2.4% 2.4%2.5% 1.0% 1.1% 1.1%

#### Quarterly Charge-offs, NPLs & Recoveries (Rp Bn)

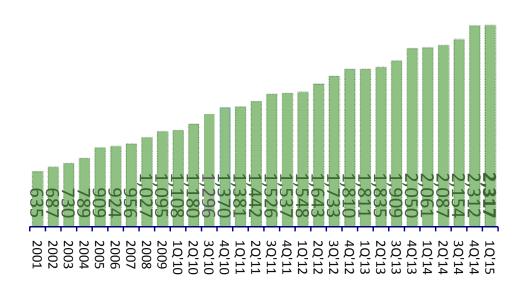


### Staffing and Distribution Network Growth

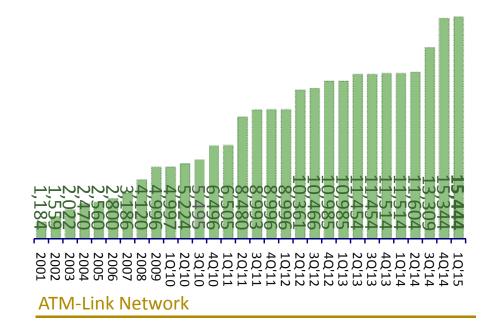
#### **Employees**

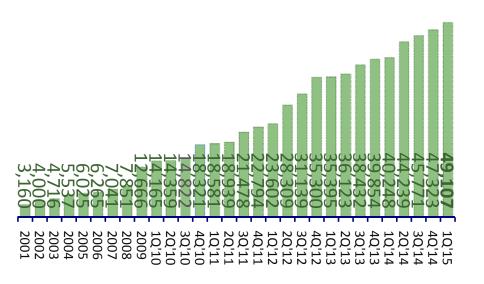


#### **Domestic Branch Network**



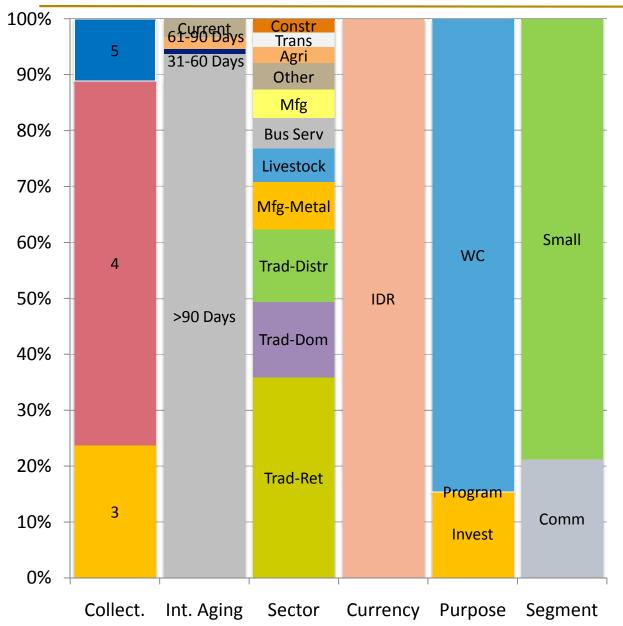
#### **ATM Network**





#### 1Q 2015 Loan Detail\*: Downgrades to NPL



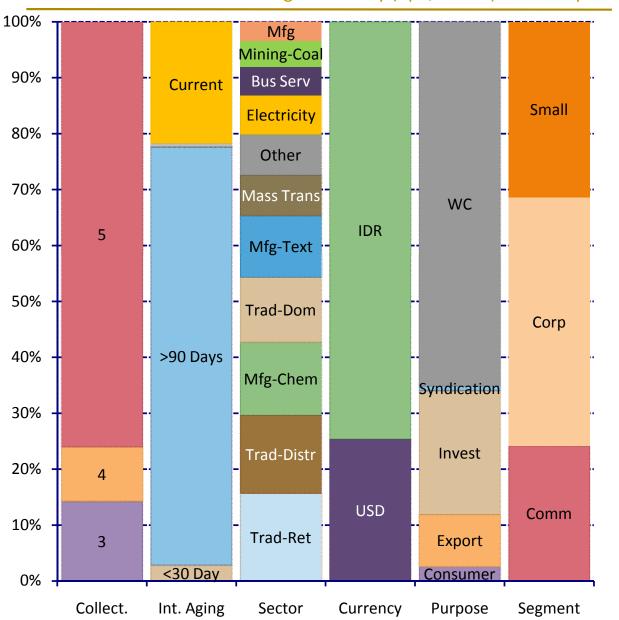


Corporate, Commercial & Small
Business loans downgraded to NPL in
1Q totaled Rp 889 Billion. Of these
loans:

- 93.6% were more than 90 days overdue on interest payments
- 78.8% came from our Small Business Portfolio
- Largest downgrades by sector:
  - Retail Trading
  - Domestic Trading
  - > Trading Distributions
- 100% were IDR loans
- 84.4% were Working Capital loans, 15.4% were Investment Loans

### 1Q 2015 Loan Detail\*: Non-Performing Loans



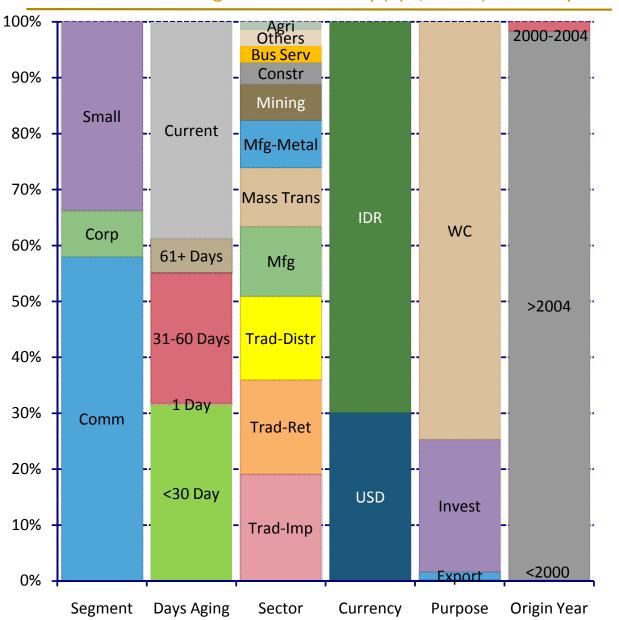


Corporate, Commercial & Small
Business NPLs totaled Rp 6,077 Billion in
1Q. Of these NPLs in 1Q:

- 21.8% remain current on interest payments and an additional 3.4% are less than 90 days overdue
- 44.5% are to Corporate customers
- 65.1% are Working Capital loans and 22.1% are Investment loans
- Primary sectors are:
  - Retail Trading
  - Distribution Trading
  - Chemical Manufacturing
  - > Trading Distributions
- 74.6% are Rp loans
- 14.2% are Cat. 3 & 9.8% are Cat. 4
- \* Excluding Micro & Consumer Loans Only

#### 1Q 2015 Loan Detail\*: Downgrades to Cat. 2



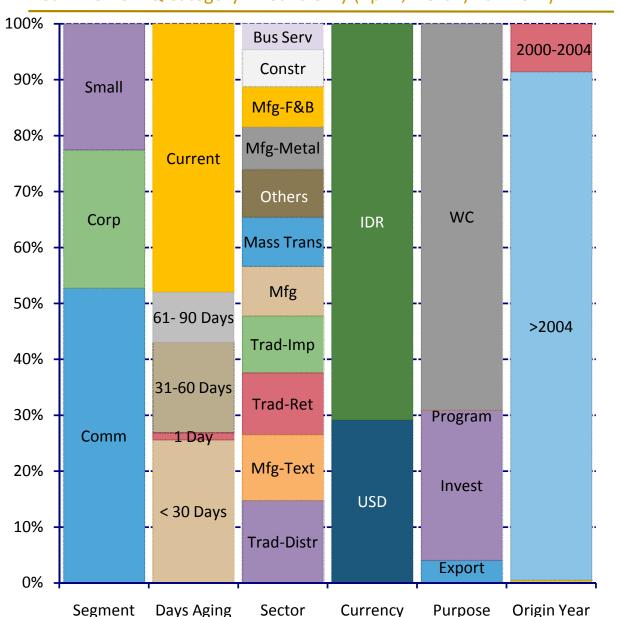


Rp5,173 Billion in Corporate, Commercial & Small Business loans were downgraded to Category 2 in 1Q. Of the Special Mention Loans downgraded:

- 33.7% are to Small Business customers & 58.0% are for Commercial
- 38.7% are current & 31.8% are less than 30 days overdue in interest payments
- Primary sectors downgraded are:
  - Import Trading
  - Retail Trading
  - > Trading Distributions
  - Manufacturing
- 69.9% are IDR loans
- 74.7% are Working Capital loans
- \* Excluding Micro & Consumer Loans Only

### 1Q 2015 Loan Detail\*: Category 2 Loans





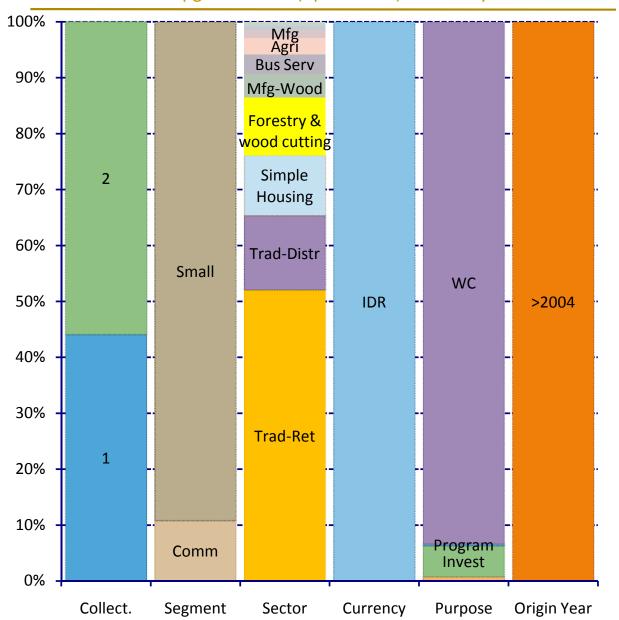
Rp14,229 billion in

Corporate, Commercial & Small
Business loans were in Category 2 in
1Q. Of these Special Mention loans:

- 52.7% are to Commercial customers
- 49.3% are current or 1 day overdue, with an additional 25.6% less than 30 days overdue
- Primary sectors in Category 2 are:
  - > Textile Manufacturing
  - Distribution Trading
  - Retail Trading
- 70.8% are IDR loans
- 69.0% are Working Capital loans
- 58.8% were Category 2 in Q4 '14

### 1Q 2015 Loan Detail\*: Upgrades to PL



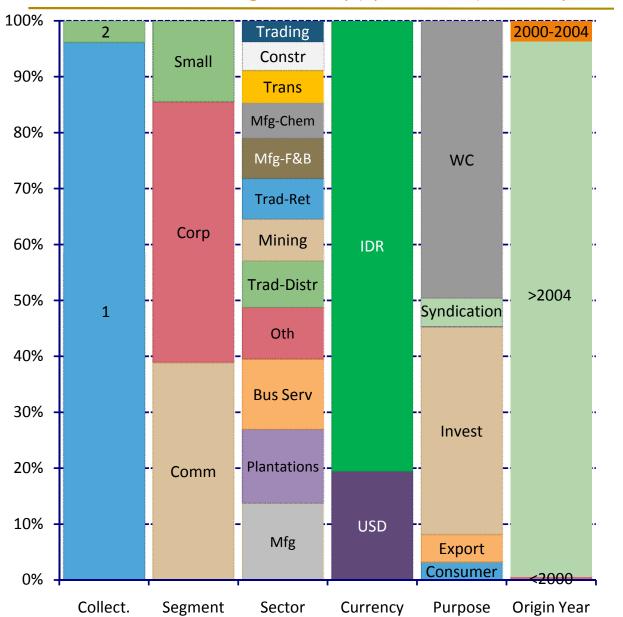


Corporate, Commercial & Small
Business loans upgraded to PL in 1Q
totaled Rp15.67 billion. Of these loans:

- 89.2% were to Small Business borrowers
- 100% originated later than 2004
- Largest upgrades by sector:
  - Retail Trading
  - > Trading Distributions
  - Simple Housing
- 100% were Rupiah loans
- 93.4% were Working Capital loans; 5.5% were Investment loans

### 1Q 2015 Loan Detail\*: Performing Loans





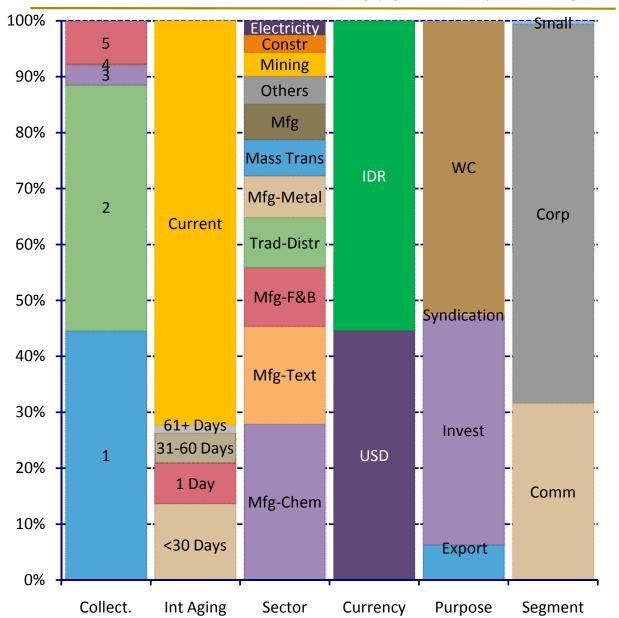
Rp369,5642bn in

Corporate, Commercial & Small Business loans were performing in 1Q. Of these performing loans:

- 46.7% are to Corporate customers & 38.9% are to Commercial customers
- 95.7% originated since 2005
- Primary sectors are:
  - Manufacturing
  - Plantations
  - Business Services
- 80.5% are Rupiah loans
- 49.6% are Working Capital loans; 37.1% are Investment loans

#### 1Q 2015 Loan Detail\*: Restructured Loans



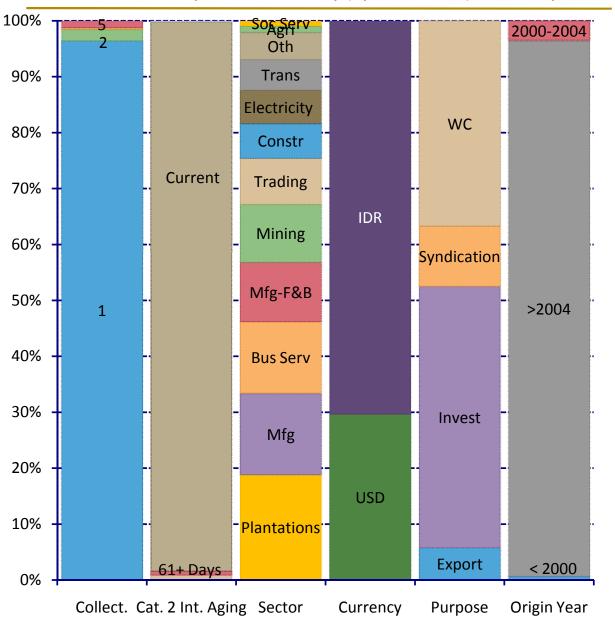


Of the remaining Rp 13,011 billion in restructured Corporate, Commercial & Small Business loans in 1Q:

- 88.5% are Performing
- 72.3% of Restructured Loans are current in interest payments
- Primary sectors are:
  - Chemical Manufacturing
  - > Textiles Manufacturing
  - Food & Beverages Manufacturing
- 44.6% are Fx loans
- 52.4% are Working Capital
- 67.7% are to Corporate customers
- 4.5% deteriorated in collectability

#### 1Q 2015 Loan Detail: Corporate Loans



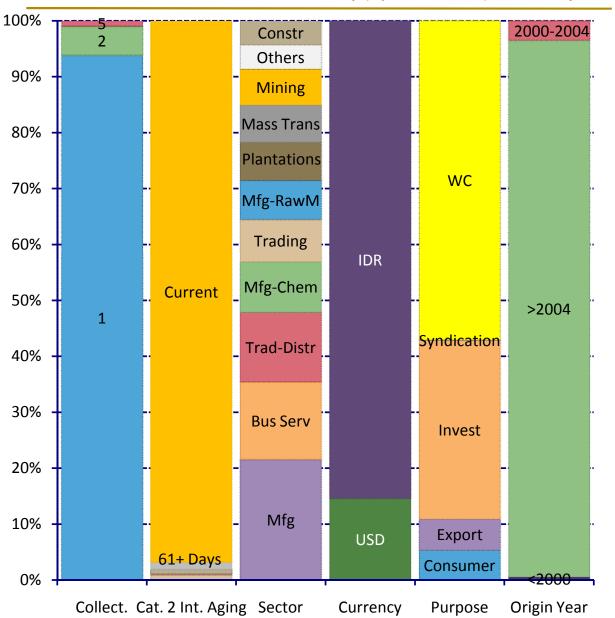


Rp 175,137 billion in loans were in the Corporate portfolio in 1Q. Of the Corporate Loans in 1Q:

- 96.4% are performing loans, with 12.0% in Category 2
- 57.4% of Category 2 loans are current in interest payments
- Primary sectors in Corporate are:
  - Plantations
  - Manufacturing
  - Business Services
- 70.3% are Rupiah loans
- 46.7% are Investment loans; 36.7% are Working Capital loans

#### 1Q 2015 Loan Detail: Commercial Loans



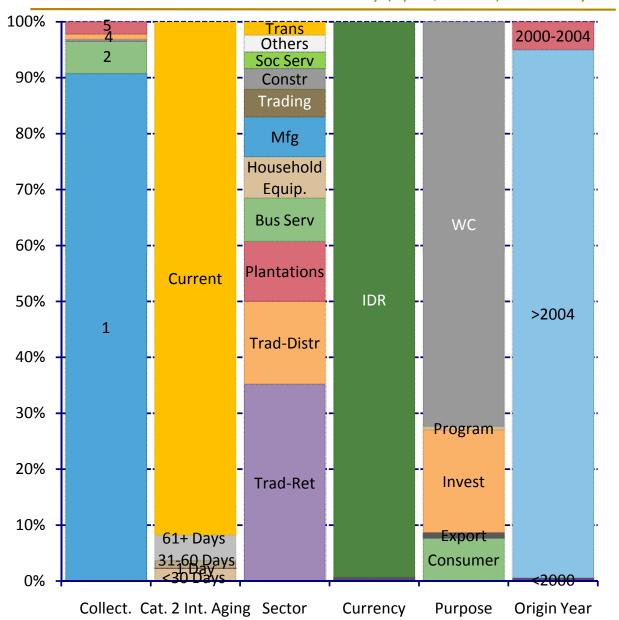


Rp145,208 billion in loans were in the Commercial portfolio in 1Q. Of the Commercial Loans in 1Q:

- 99.0% are performing loans, with 5.2% in Category 2
- 56.4% of Category 2 loans are current in interest payments
- Primary sectors in Commercial are:
  - Manufacturing
  - Business Services
  - Distribution Trading
  - Chemical Manufacturing
- 85.4% are Rupiah loans
- 57.1% are Working Capital loans, 31.9% are Investment loans

#### 1Q 2015 Loan Detail: Small Business Loans



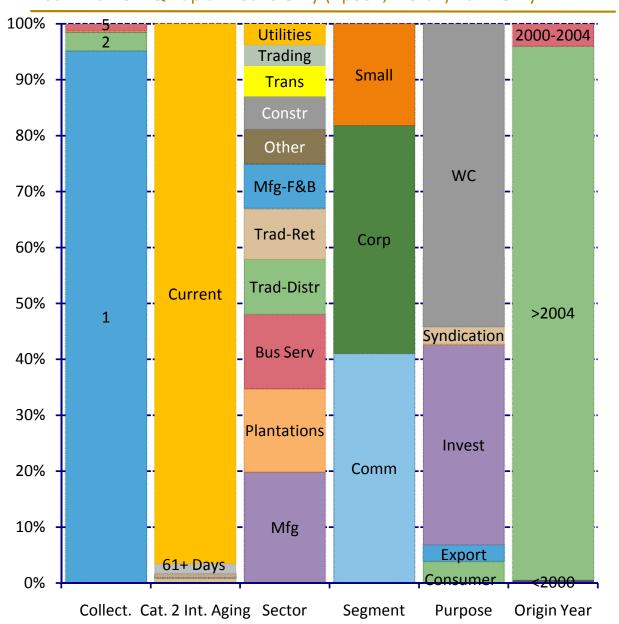


Rp 55,296 billion in loans were in the Small Business portfolio in 1Q of the Small Business Loans in 1Q:

- 96.6% are performing loans, with 5.8% in Category 2
- 93.5% of Category 2 loans are current in interest payments
- Primary sectors in Small Business are:
  - Retail Trading
  - Distribution Trading
  - Plantations
- 99.3% are Rupiah loans
- 72.4% are Working Capital loans

#### 1Q 2015 Loan Detail\*: Rupiah Loans



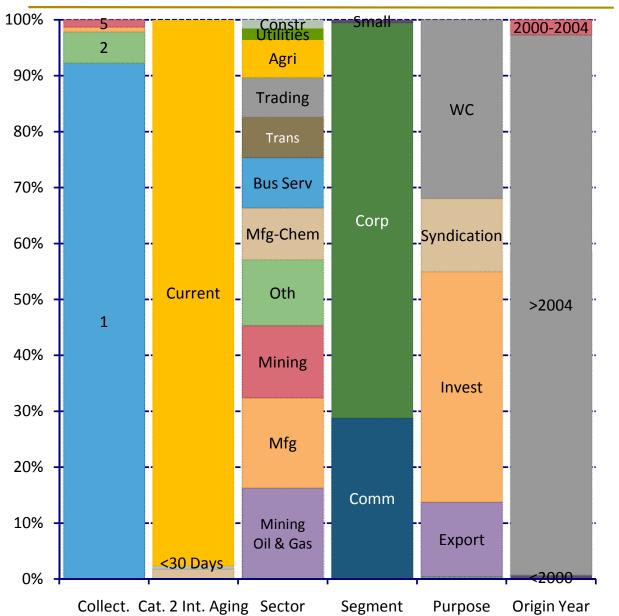


Rp302,125 billion in loans were Rupiah denominated in 1Q Of the Rupiah Loans in 1Q:

- 98.5% are performing loans, with 3.3% in Category 2
- 96.5% of Category 2 loans are current in interest payments
- Primary sectors in Rupiah loans are:
  - Manufacturing
  - Plantations
  - Business Services
- 40.8% are Corporate loans
- 54.2% are Working Capital loans, 35.8% Investment loans

#### 1Q 2015 Loan Detail\*: FX Loans





Rp73,516 billion in loans were FX denominated in 1Q.
Of the FX Loans in 1Q:

- 97.9% are performing loans
- 97.6% of Category 2 loans are current in interest payments
- Primary sectors in FX loans are:
  - ➢ Oil & Gas Mining
  - Manufacturing
- 70.7% are Corporate loans
- 41.2% are Investment loans; 31.9% are Working Capital loans

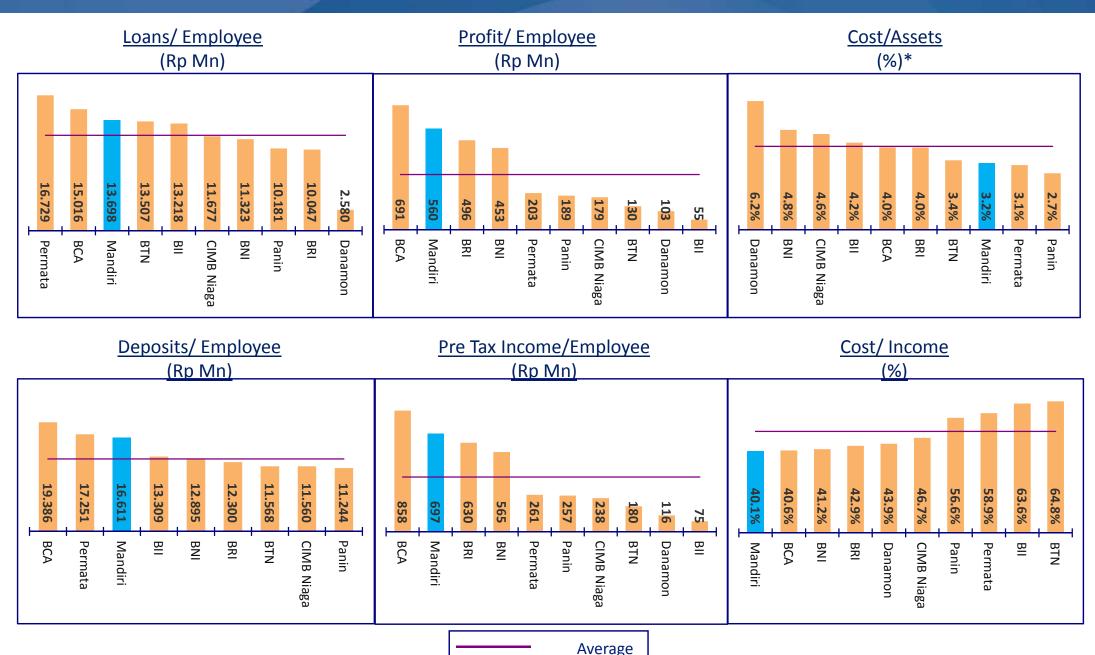
## Loan growth, quality & provisioning relative to peers Bank Only, As of Dec 2014



# Asset and liability mix relative to peers Bank Only, As of Dec 2014



# Efficiency measures relative to peers Bank Only, As of Dec 2014

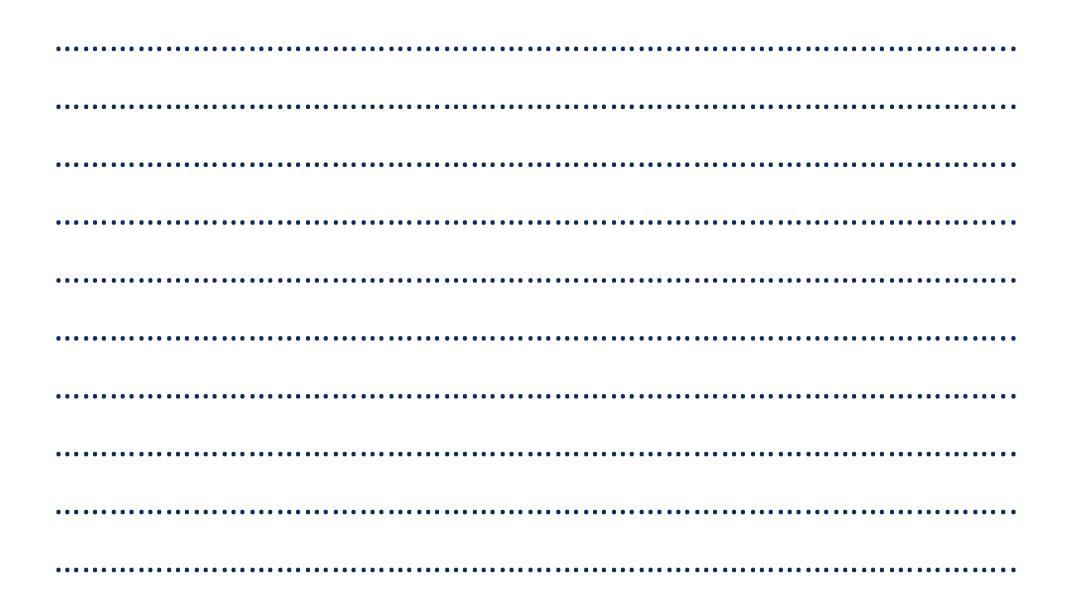


\*Annualized

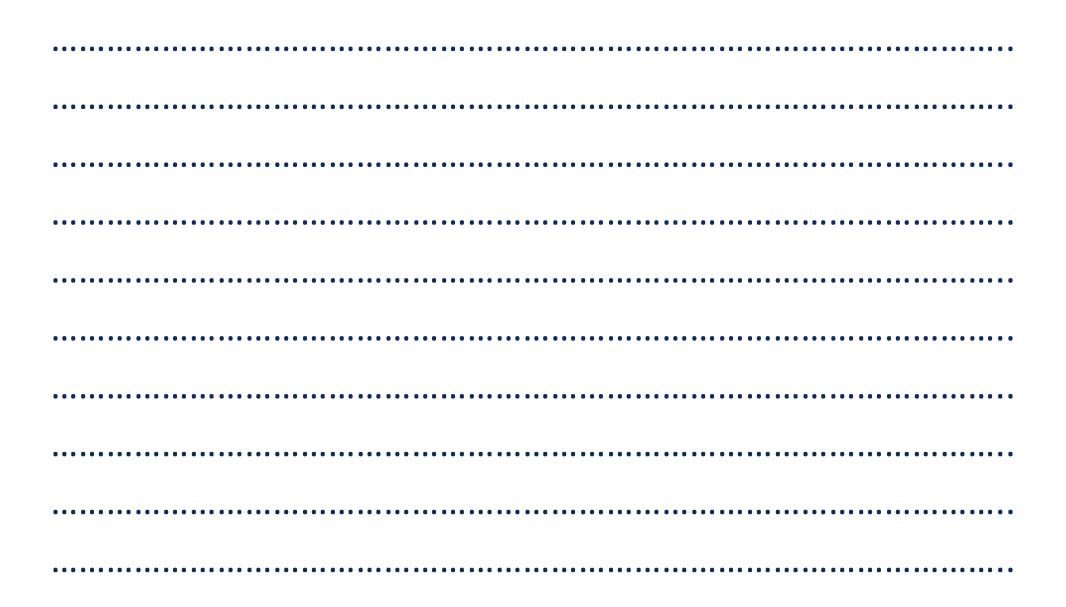
## Measures of scale and returns relative to peers Bank Only, As of Dec 2014



### Notes



### Notes



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