

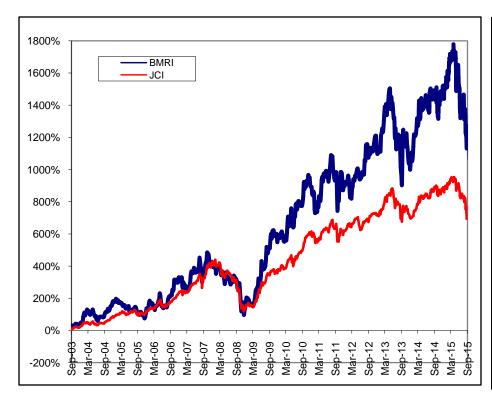
PT Bank Mandiri (Persero) Tbk 9M 2015 Results Presentation

October 29, 2015



berkarya untuk indonesia

### **Share Information**



		By 30 September 2015							
No.	Description	No. of % Investor		No. of shares	%				
ı	DOMESTIC								
	I. Government of RI	I	0.00%	14,000,000,000	60.00%				
	2. Retail	18,406	82.23%	252,231,989	1.08%				
	3. Employees	1,840	8.22%	23,394,118	0.10%				
	4. Cooperatives	7	0.03%	1,232,056	0.01%				
	5. Foundation	30	0.13%	18,829,845	0.08%				
	6. Pension Funds	193	0.86%	176,256,230	0.76%				
	7. Insurance	80	0.36%	442,316,436	1.90%				
	8. Banks	-	0.00%	-	0.00%				
	9. Corporations	145	0.65%	599,487,073	2.57%				
	10. Mutual Funds	214	0.96%	667,540,764	2.86%				
	Total	20,916	93.44%	16,181,288,511	69.35%				
ш	INTERNATIONAL								
	I. Retail	106	0.47%	1,294,249	0.01%				
	2. Institutional	1,362	6.08%	7,150,750,573	30.65%				
	Total	1,468	6.56%	7,152,044,822	30.65%				
Ш	TOTAL	22,384	100.00%	23,333,333,333	100.00%				

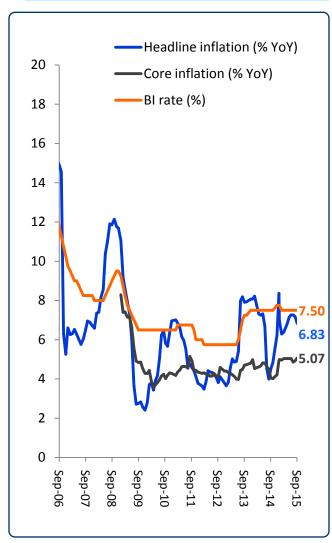
Δ from:	IPO	Dec 31, 2014
BMRI	1,093.52%	-26.45%
JCI	705.03%	-19.19%

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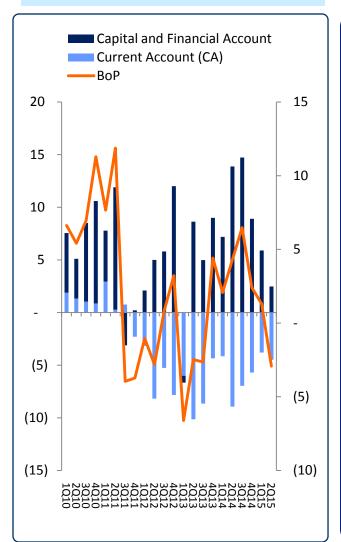
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### Inflation And Current Account Deficit Appear Manageable

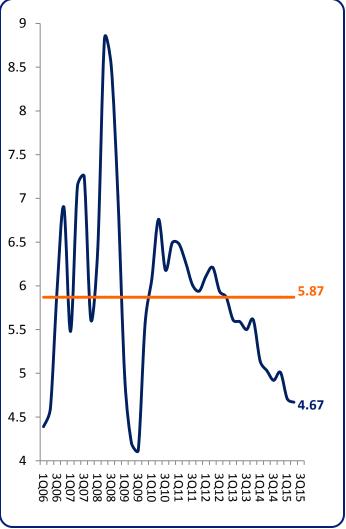
Core inflation remains stable and headline inflation expected to drop



The Current Account Deficit is improving through 3Q15



GDP expansion remains below the historical average and under pressure



Source: CEIC, Bloomberg

# Bank Mandiri Remains on Track to become Indonesia's Most Admired Financial Institution



# of Accounts

- Deposit 16.63 Mn
- Loan 1.59 Mn including mortgage accounts of 163,649



# of new Accounts (YTD)

- Deposit 3.14 Mn
- Loan 462,826



# of Outlets 2,380 Branches 2,951 Micro Outlets <sup>(3)</sup> 17,341 ATMs



e-Channel Tx

- •1.6 Bn YTD
- 24.5% YoY Growth



# of Cards Issued

- Credit 3.89 Mn
- Debit 12.80 Mn
- Prepaid 6.21 Mn



Cash Management

- 14,676 Customers
- 45.4 Mn Tx YTD 2015 (2)



Retail Loans (1)

- Rp 167.4 Tn
- 33.3% of Loans
- High yield loan amounting Rp 109.5 Tn



Subsidiary Income

- Total Rp 1.42 Tn
- Sum of income from 10 subsidiaries
  (9.8 % of EAT)



**Alliances** 

- Bank Guarantee: Rp 18.3 Tn
- •Foreign Exchange: Rp 12.8 Tn
- •Fund Under Management

(FUM): Rp 3.8 Tn

- (1) Small Business, Micro and Consumers
- (2) Excluding Mandiri Transaction System
- (3) Incl. KSM Centre, MMU Cash outlet and MobilMU

### Key Indicators Remain Stable



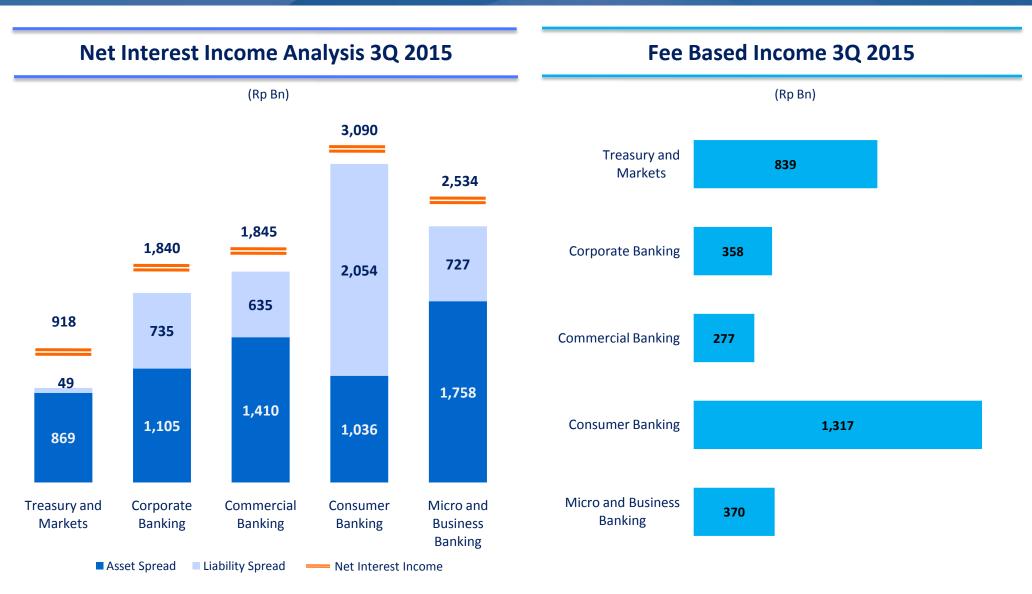
### Key Financial Highlights

Bank Mandiri's 9M 2015 performance across several key indicators:

	9M'14	9M'15	△%
Loans	Rp 506.5 Tn	Rp 560.6 Tn	10.7%
Gross NPL Ratio Net NPL Ratio	2.16% <sub>0.82%</sub>	2.81%	30.0%
Low Cost Funds Ratio [Low Cost Funds (Rp)]	<b>61.2%</b> Rp 361.8 Tn	63.5% Rp 415.9 Tn	3.8% <sub>15.0%</sub>
NIM*	5.90%	5.81%	(1.6%)
Efficiency Ratio	45.1%	43.1%	(4.5%)
Earnings After Tax	Rp 14,454 Bn	Rp 14,583 Bn	0.9%

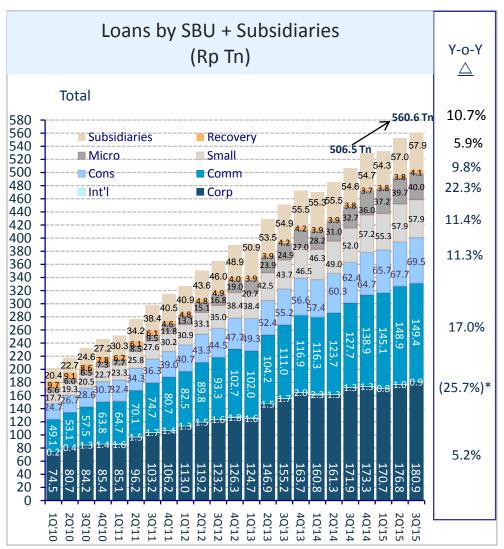
<sup>\*</sup> Starting 4Q2014, we backout the LPS premium from interest expense. Using the same computation with the previous method, our 9M'15/9M'14 NIM was 5.63% /5.73%

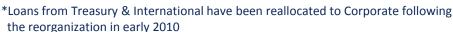
### Balanced Earnings from All Business Units

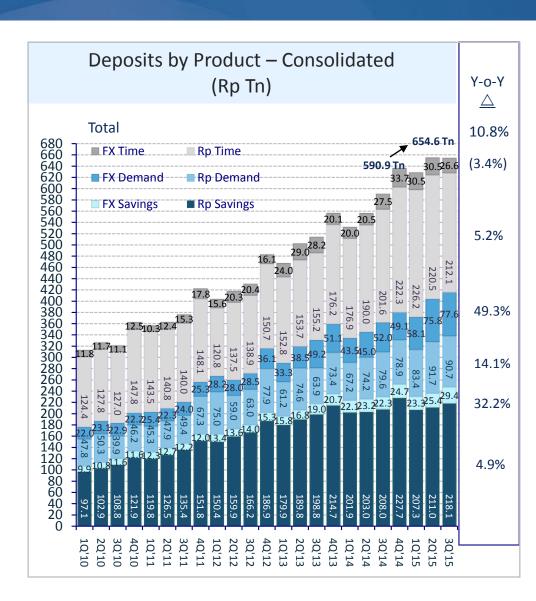


**Notes :** Due to reorganization of Bank Mandiri, we cannot provide the historical data from the previous years

### Maintaining Momentum for Growth







### 3 Key Areas of Focus for 2020

#### **Wholesale Strategy**



Deepen Client Relationship

#### **Integrated Wholesale Transaction Bank**

**Holistic Product Suite** 



#### **Sector-Led Solutions**

Through Expertise-led Client Solutions



#### **Cross-Border Coverage**

Supporting Clients' Regional Needs

#### **Current Achievments (9M 2015)**

- Total Wholesales Fees Rp 1.9 Tn <sup>1)</sup>
- Total Wholesale Low Cost Deposits Rp 141.5 Tn.
- Growth of Cash Management Transaction 37.7%<sup>2).</sup>

#### **Group-wide Strategy**



**Integrate The Group** 

**Culture of Cross-Selling across Wholesale, Retail and Subsidiaries** 



Engaging in Integrated Retail Initiatives with Subsidiaries and Business Units to Drive Cross-Selling

#### **Current Achievments (9M 2015)**

- Volume of Business Alliances :
  - ✓ Bank Guarantee : Rp 18.3Tn.
  - ✓ Foreign Exchange: Rp 12.8Tn.
  - ✓ FUM: Rp 3.8 Tn
- Income Alliance Wholesale = 52.2%
  - ✓ Auto & 2 W Loan: 388 Bn
  - ✓ # Credit Cards: 316,649

#### **Retail Strategy**



Accelerate Growth Segment

#### Micro

**Easy Access & Simple Products** 



#### **SME**

One-Stop Sales & Service



#### **Individual**

**Growing with our Customers** 

#### **Current Achievements (9M 2015)**

- Total Retail Fees of Rp 5.1 Tn <sup>1)</sup>
- Total Retail Low-Cost Funds Rp 245.1 Tn
- YoY increase in E-Channel transaction: 24.5%
- Mandiri Business Saving reaches Rp 96.9 Tn

Excluding Mandiri Transaction System

## Strong and Liquid Balance Sheet

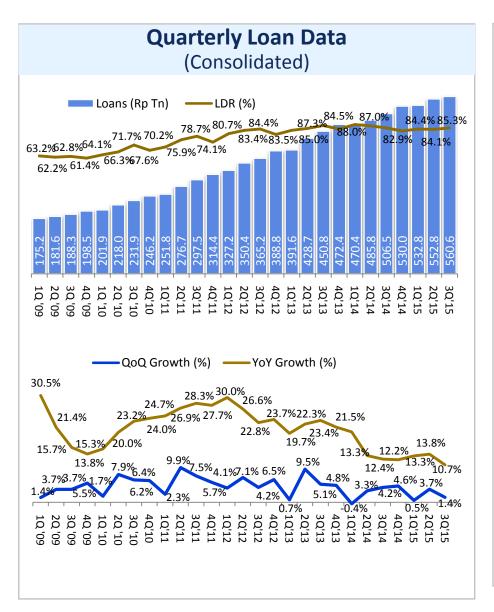
(Rp Bn, Consolidated)

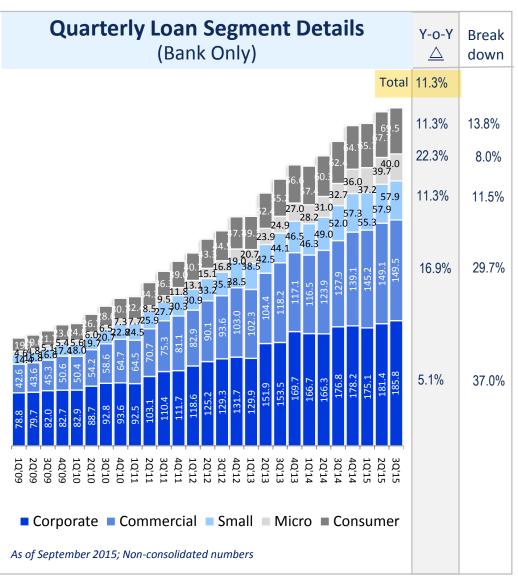
Assets	3Q 2015	3Q 2014	Liabilities	3Q 2015	3Q 2014
Cash	19,062	15,727	Current Account	168,387	131,547
Current Acc w/ BI & Other Banks	71,415	56,968	Savings	247,521	230,219
Placement w/ BI & Other banks	57,207	60,395	Time Deposits	238,688	229,124
Advances (Other)	40,851	23,380			
Marketable Securities	45,922	36,742	Total Deposits	654,595	590,890
Government Bonds	101,079	87,640			
Loans (Gross)	560,630	506,456	Securities Issued	1,805	2,014
Provisions of Loans	(21,450)	(17,297)	Deposits from other banks	39,640	28,471
Net Loans	539,180	489,159	Borrowings	20,173	15,547
Reverse Repo	1,849	2,911	Other Int. Bearing Liabilities	29,577	12,085
Other Provisions	(2,531)	(2,046)	Non Int. Bearing Liabilities	46,832	50,120
Deferred Tax Assets	3,986	3,344	Equity incl. Minority Interest	113,137	99,034
Other Assets	27,739	23,941			
Total	905,759	798,161	Total	905,759	798,161

## Strong Revenue Growth

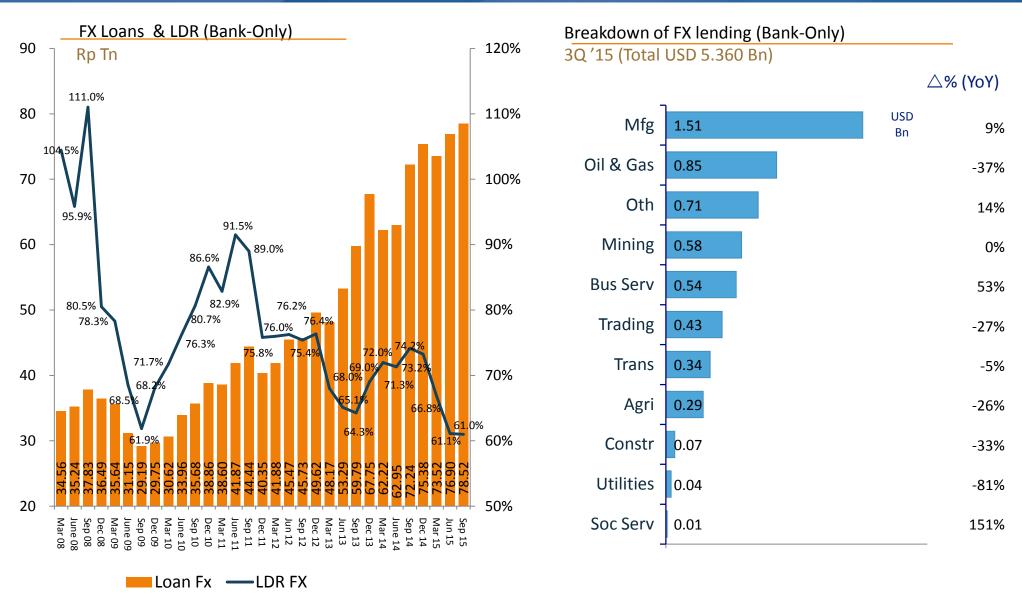
Summary P&L (Rp Bn)	3Q 2015	2Q 2015	3Q 2014	9M 2015	9M 2014	9M Y-o-Y (%)	Y-o-Y (%)	Q-o-Q (%)
Interest Income	18,066	17,454	15,984	52,637	45,275	16.3%	13.0%	3.5%
Interest Expense	6,814	6,518	6,303	20,185	16,970	18.9%	8.1%	4.5%
Net Interest Income	11,252	10,936	9,681	32,452	28,306	14.6%	16.2%	2.9%
Net Premium Income	886	875	724	2,441	1,984	23.0%	22.3%	1.2%
Net Interest Income & Premium Income	12,138	11,811	10,405	34,893	30,289	15.2%	16.6%	2.8%
Other Non Interest Income								
* Other Fees and Commissions	2,546	2,677	2,255	7,572	6,598	14.8%	12.9%	(4.9%)
* Foreign Exchange Gains - Net	533	473	404	1,394	1,188	17.4%	32.1%	12.7%
* Gain fr. sale & Incr. in Val & Sale of Bonds	(134)	(17)	71	80	270	(70.5%)	N/A	N/A
* Others	2,182	1,018	889	4,111	2,836	44.9%	145.5%	114.3%
Total Non Interest Income	5,127	4,152	3,620	13,157	10,892	20.8%	41.7%	23.5%
Total Operating Income	17,265	15,963	14,025	48,050	41,182	16.7%	23.1%	8.2%
Provisions, Net	(4,495)	(2,446)	(909)	(8,491)	(3,750)	126.4%	394.4%	83.7%
Personnel Expenses	(2,903)	(3,109)	(2,752)	(8,933)	(8,041)	11.1%	5.5%	(6.6%)
G&A Expenses	(3,322)	(3,173)	(2,958)	(9,070)	(7,961)	13.9%	12.3%	4.7%
Loss from decr. in value of Sec & Gov Bonds	-	-	-	-	-	-	-	-
Other Expenses	(744)	(941)	(986)	(2,673)	(2,458)	8.7%	(24.5%)	(20.9%)
Total Expense	(6,970)	(7,223)	(6,697)	(20,675)	(18,460)	12.0%	4.1%	(3.5%)
Profit from Operations	5,800	6,293	6,419	18,884	18,971	(0.5%)	(9.6%)	(7.8%)
Non Operating Income	5	(0)	15	7	20	(65.0%)	(67.2%)	-
Net Income Before Tax	5,805	6,293	6,434	18,891	18,992	(0.5%)	(9.8%)	(7.7%)
Net Income After Tax	4,658	4,786	4,868	14,583	14,454	0.9%	(4.3%)	(2.7%)

### LDR Increased to 85.3%, Bank-Only Loan Growth of 11.3%





### Prudent Management of FX Balance Sheet

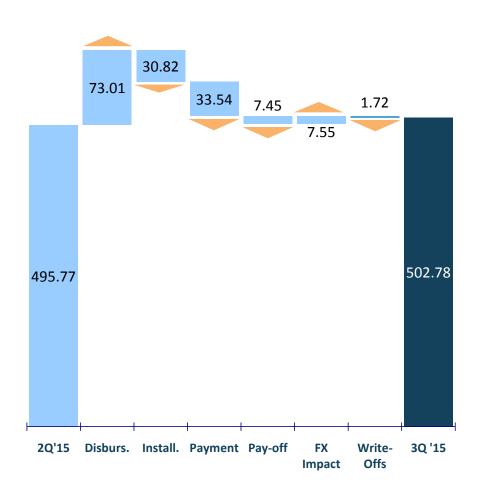


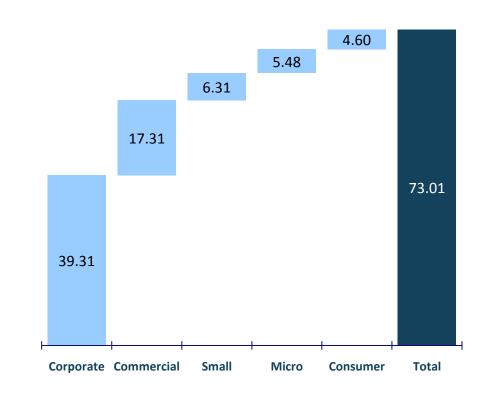
### Rp 73.01 Tn in Loans Disbursed in 3Q 2015

Loan Movement – 3Q 2015 Bank-Only

<u>Loan Disbursement by Segment – 3Q 2015 Bank-Only</u> Rp Tn

Rp Tn

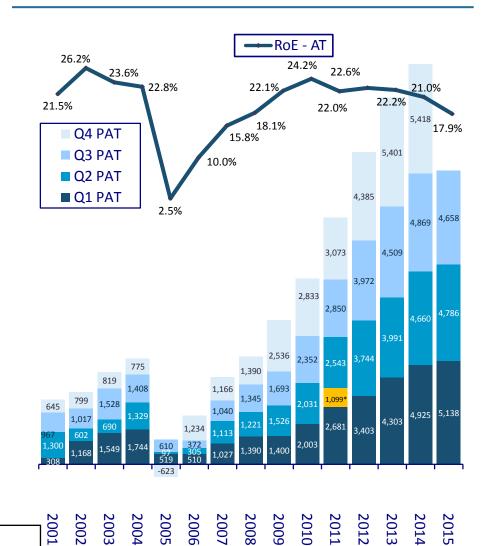




### 17.9% ROE, Supported by a Strong Capital Position



#### **Profit After Tax & ROE**



- CAR inclusive of Credit and Market Risk started in December 2004
- CAR inclusive of Credit, Market and Operational Risk started in January 2010

2006

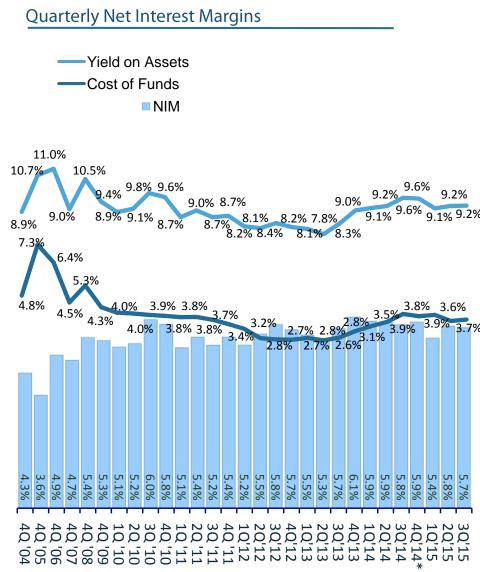
2010

2011

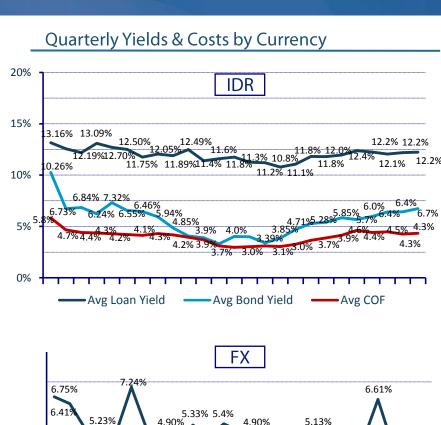
2012

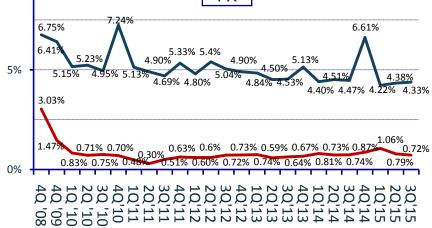
2013

#### Q3 NIM of 5.7% as Yield on Assets Relatively Flat



<sup>\*</sup> Starting on 4Q2014, we backout the LPS premium from the interest expense



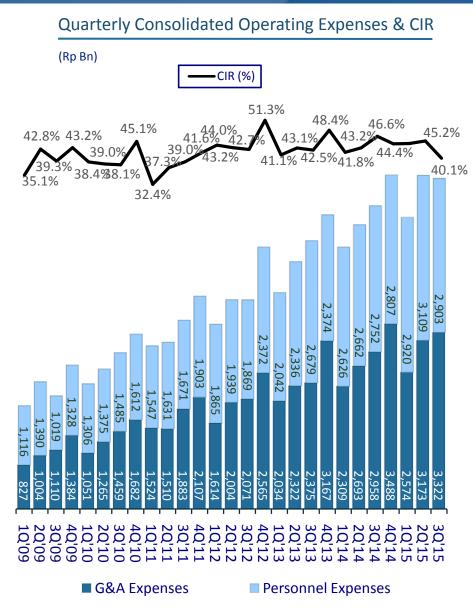


### Greater Detail On Fee-Based Income

Breakdown of 3Q 2015 Non-Loan Related Fees & Commissions (Rp Bn)

Non-Loan Related Fees & Commissions	3Q-2015	2Q-2015	3Q-2014	Y-o-Y Δ%	Q-o-Q Δ%
Administration Fees	805	799	696	15.7%	0.8%
Opening L/C, BG & Cap Market (custodian & trustee)	272	278	225	20.8%	(2.1%)
Subsidiaries	292	371	387	(24.4%)	(21.3%)
Transfer, Retail Transaction	480	471	368	30.4%	2.0%
Credit Cards	386	401	374	3.0%	(3.8%)
Mutual Fund, ORI & Bancassurance	85	101	86	(0.4%)	(15.4%)
Syndications	34	93	33	n.a	n.a
Payroll Package	21	19	21	1.8%	11.8%
Others	171	146	66	158.2%	17.4%
Total	2,546	2,677	2,255	12.9%	(4.9%)
Foreign Exchange Gains	533	473	404	31.9%	12.7%
Gains Fr Sale & Incr. in Value of Sec. & Gov. Bonds	(134)	(17)	71	n.a	n.a
Cash Recoveries	731	614	549	33.0%	19.0%
Other Income	1,451	404	340	327.3%	259.0%
Total Fee Based Income (As Reported)	5,127	4,152	3,620	41.6%	23.5%
% of Non Loan Related fees to total opr. income	29.7%	26.0%	25.8%		

### 3Q Cost to Income Ratio of 40.06 %

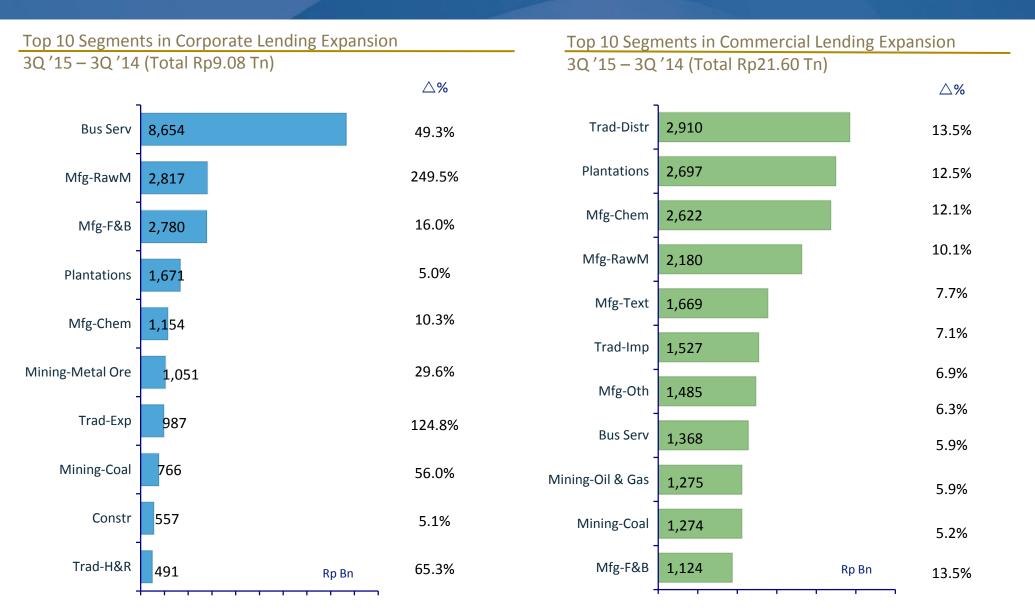


#### Breakdown of 3Q 2015 Operating Expenses

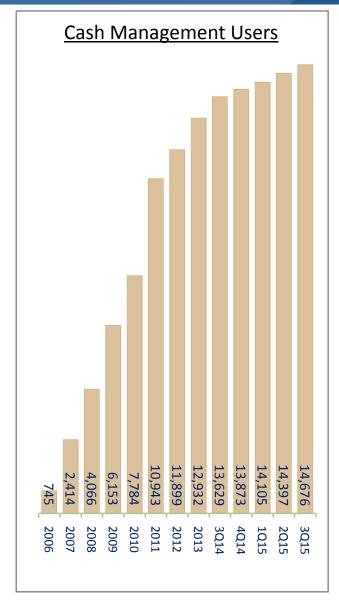
(Rp Bn)

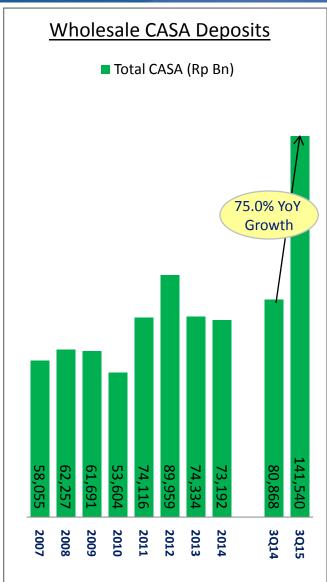
						Growth	
	3Q 2015	3Q 2014	9M 2015	9M 2014	QoQ	9M YoY	YoY
Personnel Expenses							
Base Salary	795	680	2,350	2,050	(0.1%)	14.7%	16.9%
Other Allowances	1,434	1,351	4,322	3,890	(3.4%)	11.1%	6.1%
Post Empl. Benefits	100	65	284	226	7.4%	25.5%	54.0%
Training	99	99	198	243	52.7%	(18.5%)	0.0%
Subsidiaries	476	557	1,779	1,633	(29.1%)	9.0%	(14.6%)
Total Personnel Expenses	2,903	2,752	8,933	8,041	(6.6%)	11.1%	5.5%
G&A Expenses							
IT & telecoms	489	369	1,332	1,064	8.4%	25.2%	32.6%
Occupancy Related	696	604	1,921	1,624	6.0%	18.3%	15.4%
Promo & Sponsor	300	322	723	743	16.0%	(2.8%)	(6.9%)
Transport & Travel	157	155	450	447	(8.4%)	0.8%	1.1%
Goods, Prof. Svcs. & Oth.	458	422	1,083	1,083	33.1%	(0.0%)	8.7%
Employee Related	512	480	1,497	1,320	(4.5%)	13.4%	6.8%
Subsidiaries	710	608	2,064	1,680	(5.9%)	22.9%	16.8%
Total G&A Expenses	3,322	2,958	9,070	7,961	4.7%	13.9%	12.3%
Other Expenses	744	986	2,673	2,458	(20.9%)	8.7%	(24.5%)
Total Operating Expenses	6,970	6,697	20,675	18,460	(3.5%)	12.0%	4.1%

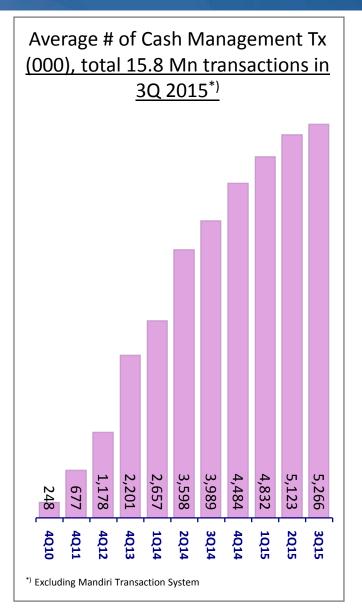
### Diversifying our Strength in Wholesale Lending...



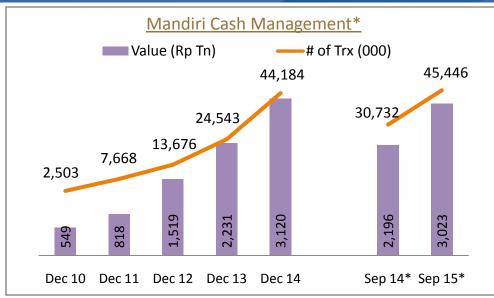
### Wholesale Transactions Driving CASA

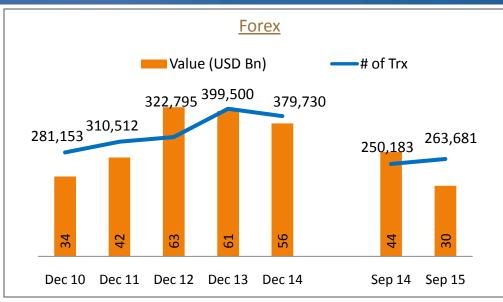


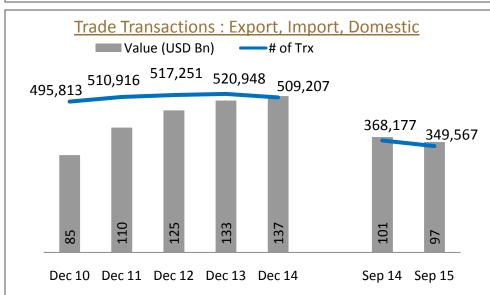


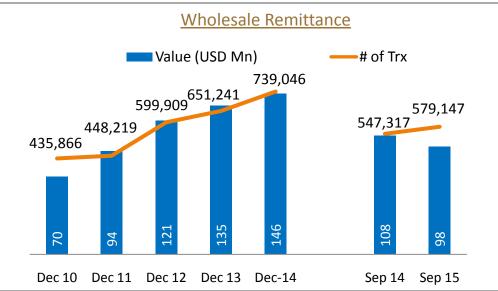


### Growing Volume in Wholesale Transaction Business



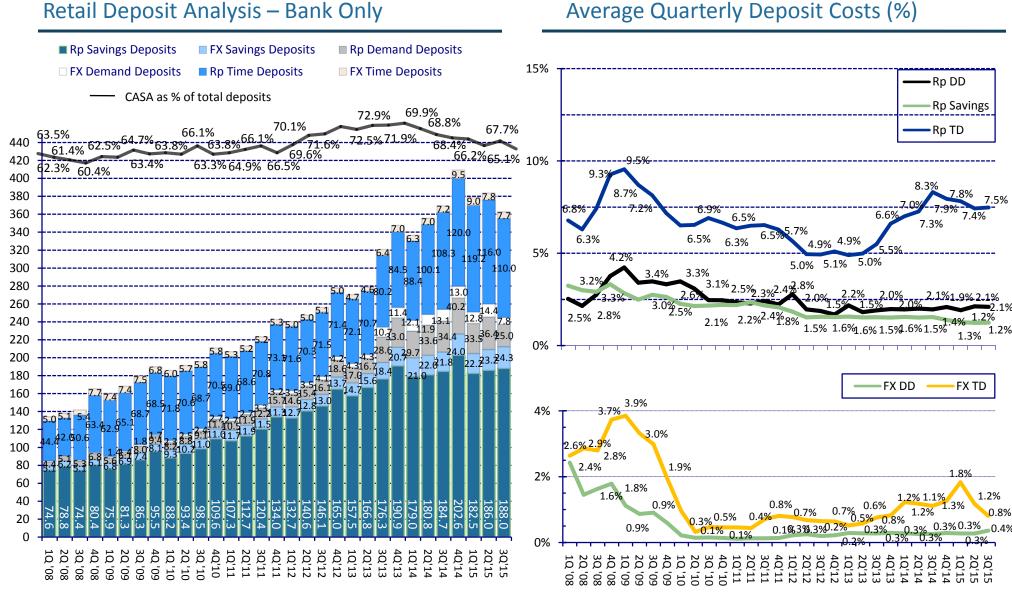




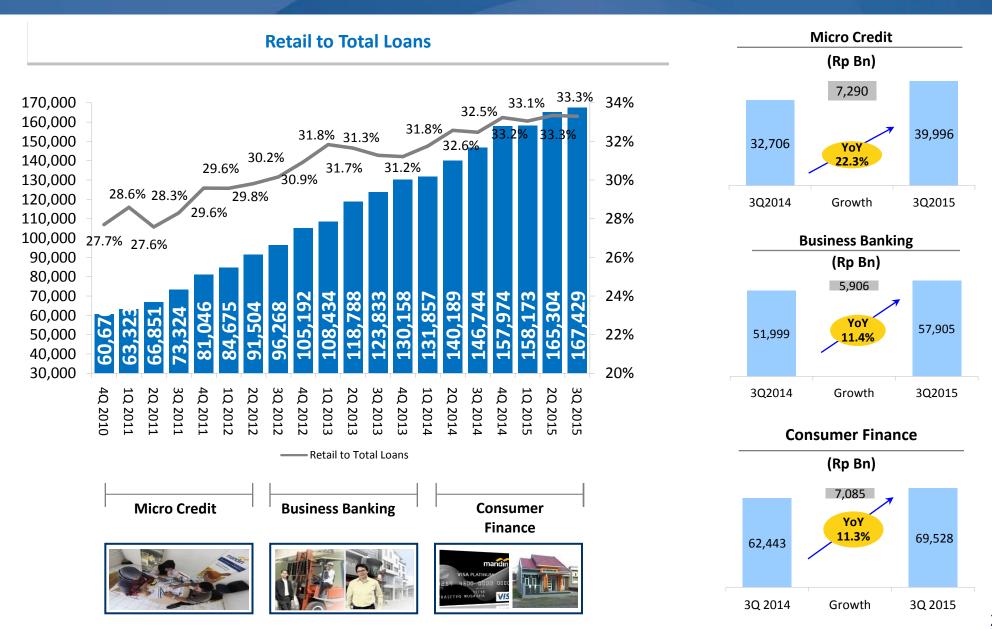


<sup>\*)</sup> Excluding Mandiri Transaction System

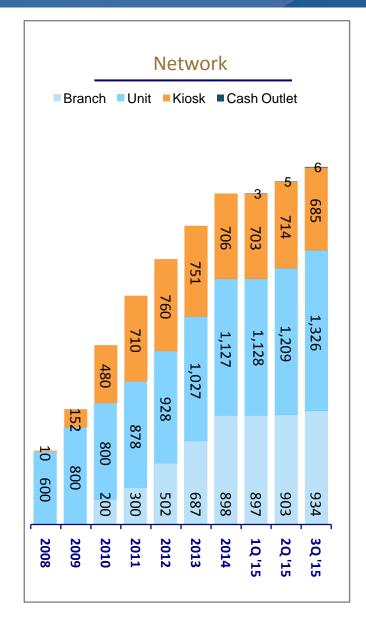
### Retail Deposits Decreased by 1.8% Y-o-Y

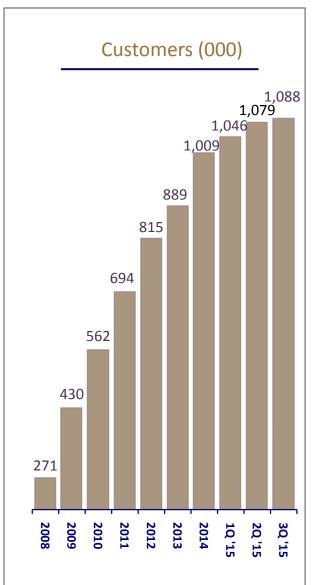


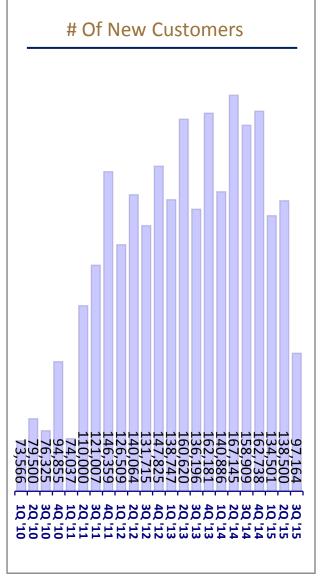
### Building our High Yield Business in Retail Lending



### Strong Microfinance Growth



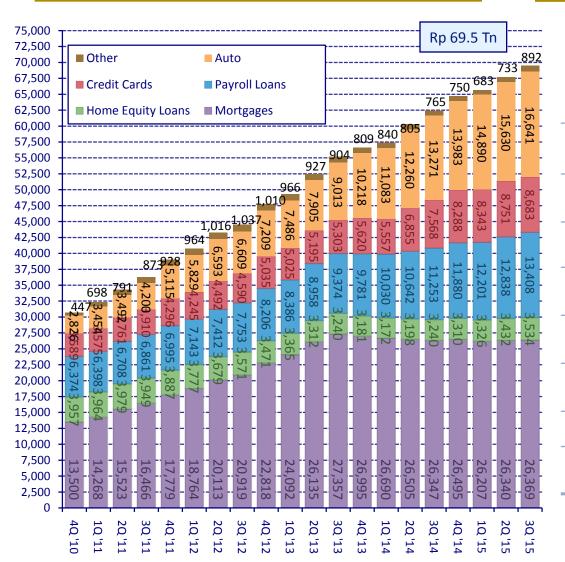




# ...as well as Consumer Lending, which Rose 11.35% Y-o-Y as Auto Lending Remains Strong

#### Quarterly Consumer Lending Balances by Type

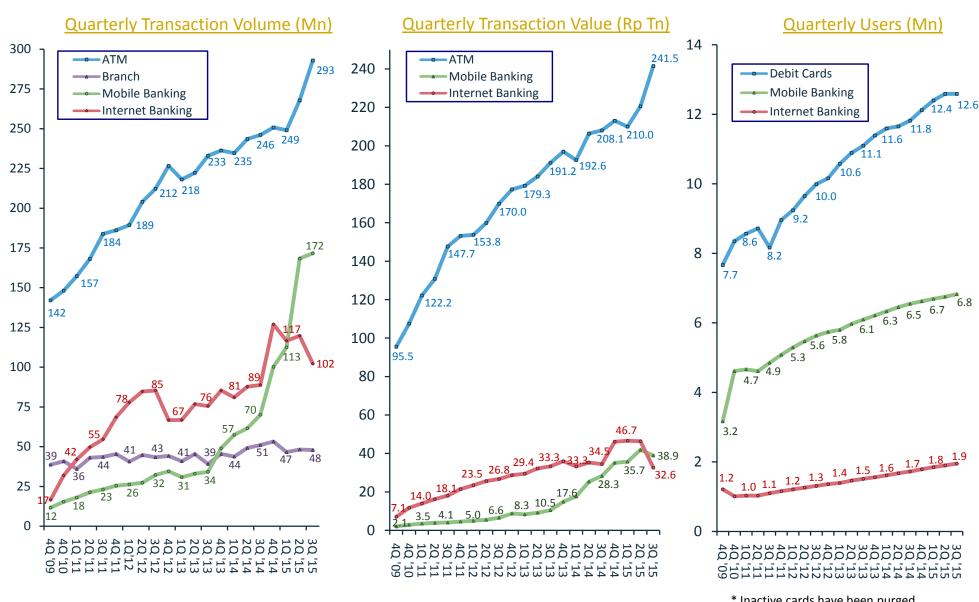
#### Consumer Lending Growth by Type



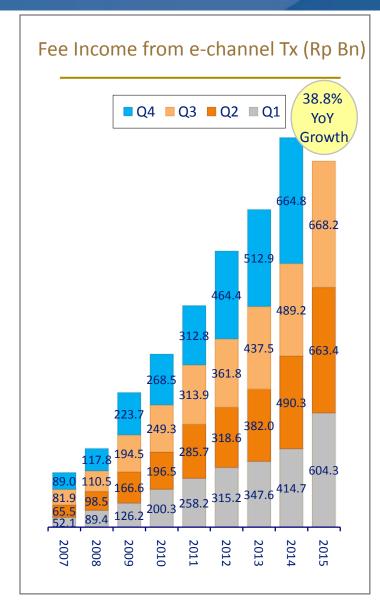
Loan Typo	Growth (%)					
Loan Type	Y-o-Y	Q-o-Q				
Other	18.84%	6.43%				
Auto Loans*	25.40%	6.47%				
Credit Cards	14.74%	-0.77%				
Payroll Loans	26.74%	5.41%				
Home Equity Loans	9.07%	2.96%				
Mortgages	0.08%	0.11%				
Total Consumer	11.35%	2.66%				

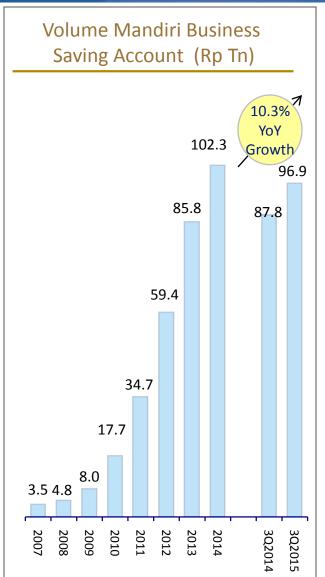
<sup>\*</sup>Auto & Motorcycle Loans channeled or executed through finance companies = Rp 9.2 Tn in our Commercial Portfolio

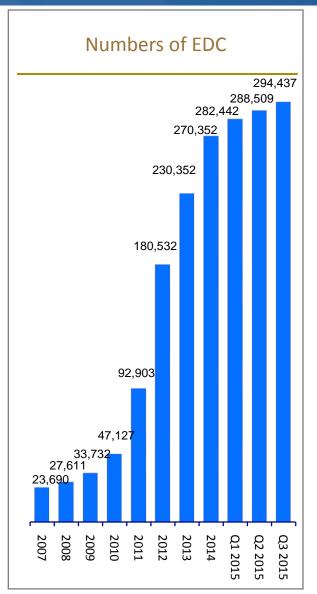
### **Enhanced Transaction Capabilities**



### Retail Payment system gaining Traction

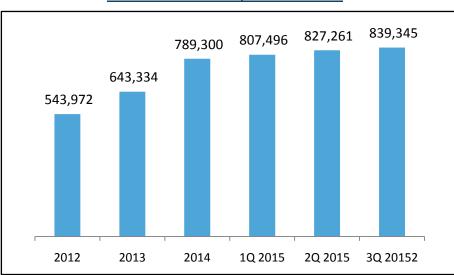






### Making Inroads into SME and Retail Payments

#### # SME Business w/ Mandiri Acc



#### **Fiesta Point Program**

A program to get points based on savings average balance and #of transactions through e-channel or branch, so that the Customer has the opportunity to earn immediate prizes.

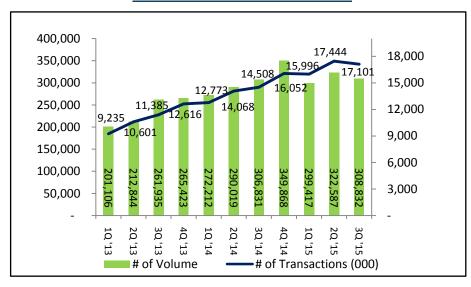
#### **Mandiri Belanja Untung Program**

Prizes for buyers who do the transactions in the merchant (as a participants), or using Mandiri EDC. For sellers, they have the opportunity to be included to the national lucky draw.

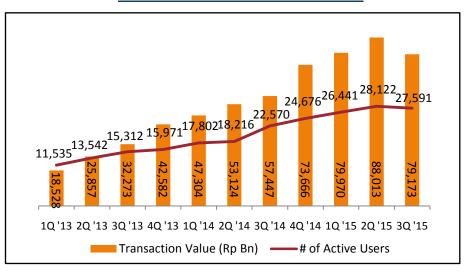
#### Belanja Hoki/ Dagang Hoki Program

Co-promotion with the ITC Group for the merchant and the buyers who transact in ITC by using Mandiri Debit and also a reward program for the building management.

#### # MTB Transaction & Volume



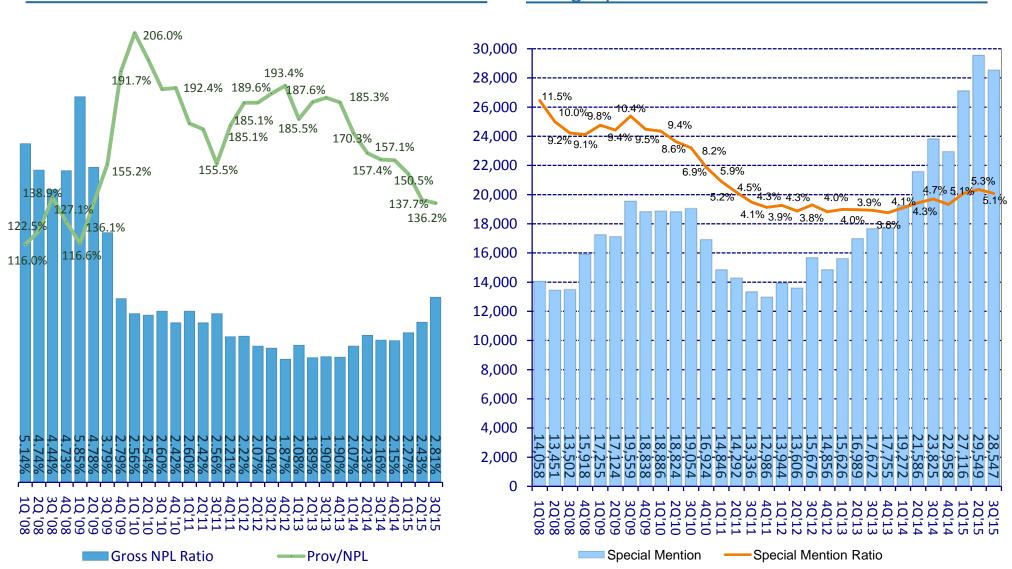
#### # MIB Transaction Value & Users



## Gross NPLs 2.81%, Coverage at 136.2% - Category 2 at 5.09%



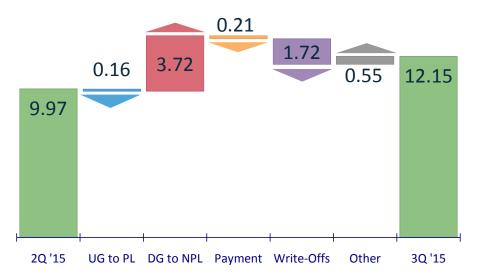
#### Category 2 Loans



### Q3 Total NPLs of Rp 12.15 Tn with Rp 1.72 Tn in Write-Offs

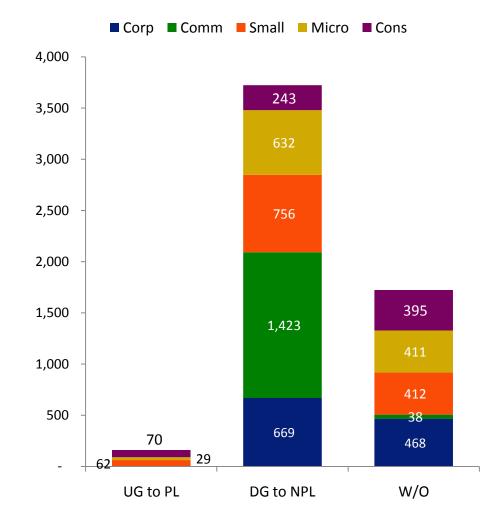
Non-Performing Loan Movements (Rp Tn) – Bank-Only

Movement by Customer Segment (Rp Bn)



#### Non-Performing Loans by Segment

	NPLs (Rp tn)	3Q△ (Rp tn)	NPLs (%)
Corporate	3.19	0.40	1.72%
Commercial	3.80	1.37	2.54%
Small	2.28	0.22	3.94%
Micro	1.48	0.11	3.70%
Consumer	1.39	0.08	2.00%
Total	12.15	2.17	2.41%*



<sup>\*</sup> Excluding loans to other banks

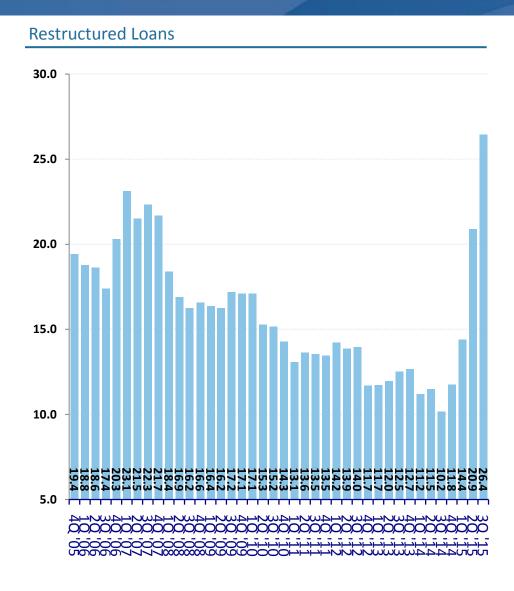
# 3Q 2015 Annualized Net Downgrades of 2.7% on Loans Originated Since 2005

#### Total Loans originated since 2005

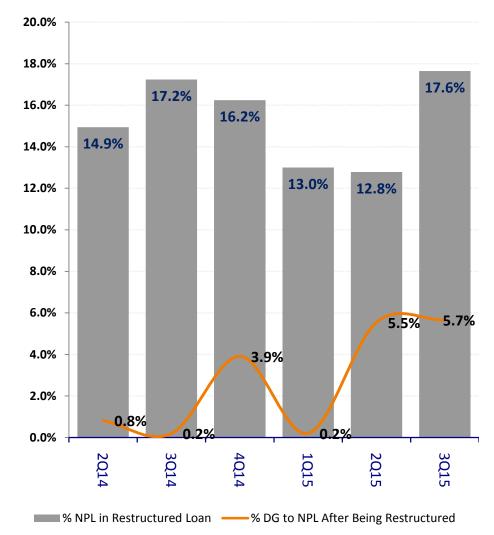
		Net Upgrades(%)/Downgrades(%)#								3	3Q 2015 Details		
Loan Background	3Q'15 Balance (Rp Bn)	3Q 2013	4Q 2013	1Q 2014	2Q 2014	3Q 2014	4Q 2014	1Q 2015	2Q 2015	3Q 2015		G to NPL %	UG to PL %
Corporate	178,042	0.00	0.00	0.10	-	-	0.06	-	0.11	0.38	(	).38	-
Commercial	143,599	0.10	0.01	0.08	0.04	0.12	0.37	0.13	0.95	0.83	C	).83	-
Small	54,938	1.05	0.64	0.97	0.70	0.45	0.31	1.29	1.17	1.24	1	35	0.11
Micro	39,976	1.18	0.89	1.16	1.26	1.19	0.83	1.25	1.37	1.50	1	57	0.07
Consumer	69,277	0.17	0.07	0.35	0.20	0.20	0.09	0.28	0.23	0.25	(	).35	0.10
Total	485,833	0.25	0.13	0.30	0.21	0.20	0.25	0.33	0.60	0.68	(	).72	0.03

# % downgrades and upgrades are quarterly % figures

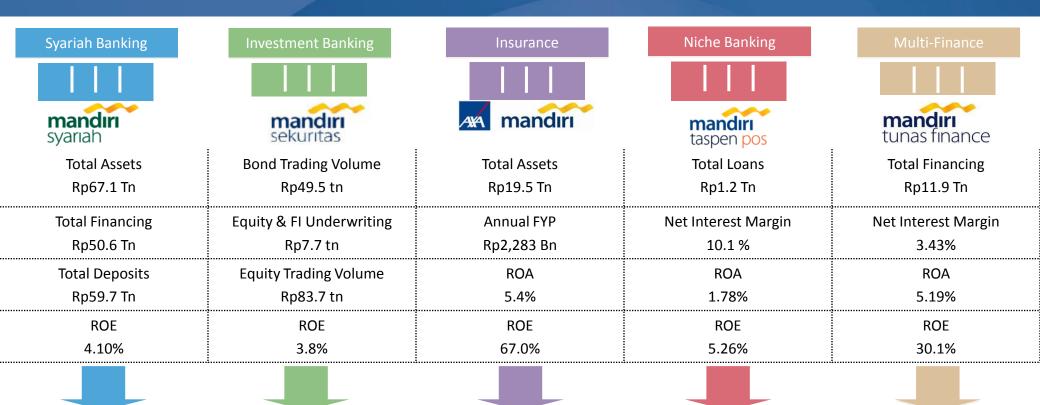
#### Restructured Loans



#### Downgrade to Non-Performing After being Restructured



### Enhancing Synergies & Value from Subsidiaries



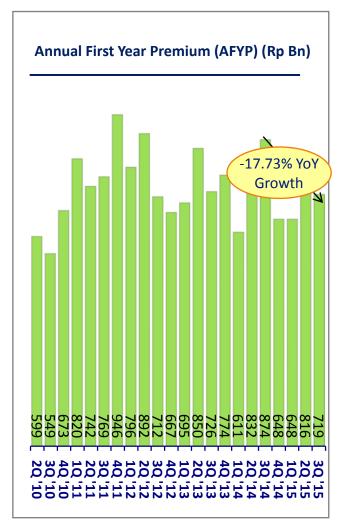
- Remains the leader in syariah financing
- Capital injection program over 3 years
- Cross-selling syariah products to Mandiri customers
- Expansion of business to fully utilize current capital base
- Cross-sell capital market services to broad range of Mandiri customers
- Refocus business toward higher fee income

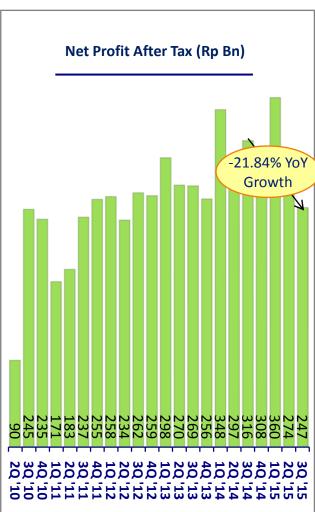
- Providing end-to-end bank assurance business
- Continue to build cross-sell opportunities in various segments
- Bancassurance products to complete our suite of consumer offerings

- Enhancing operating model
- Improving risk management systems and IT
- Improving productivity

 Penetrate Bank Mandiri's network and customer base to develop the multifinance segment with a strong focus on new 4 wheel vehicles.

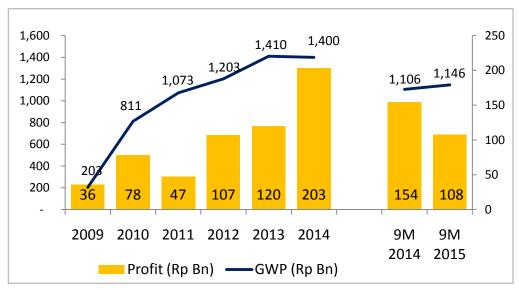
#### **AXA Mandiri Financial Services Performance**

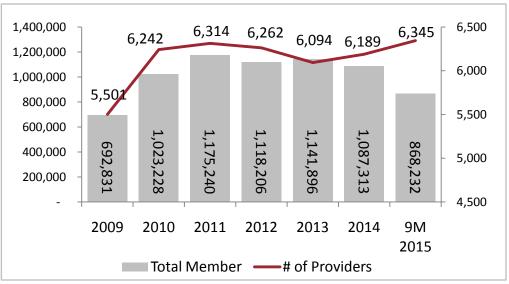






# InHealth – Opportunity to Increase Fee Income and Contribute to the Insurance Portfolio









### Leveraging our institutional, corporate, & commercial customers

We have over 700 institutional, 300 corporate, and 1,700 commercial customers with the potential to become members of InHealth

## Providing solutions through our banking products to InHealth healthcare provider

- InHealth has over 6,345 healthcare providers and recorded over Rp 697 Bn in claims year to date 2015
- Bank Mandiri will leverage the hospital network as InHealth's partner to increase transactions through enhanced cash management products
- Bank Mandiri also will provide retail packaged products for all the doctors as InHealth's partner

### Cross-selling Mandiri products to InHealth members

InHealth earned premium payments of Rp 1,146 Bn in 2015 year to date from clients. Going forward, Bank Mandiri will encourage the use of cash management products through Bank Mandiri's distribution channels and cross sell other products to over 868,232 InHealth members.

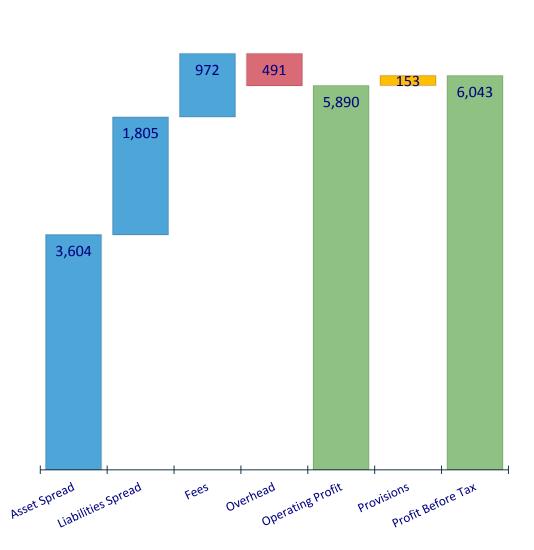
## Bank Mandiri's 2015 Corporate Guidance

	2015 Target	9M 2015 Realization
Gross Loan Growth (YoY)	11%-13%	10.7%
Low Cost Deposits	Rp 420 Tn	Rp 416 Tn
Net Interest Margins	>5.80%	5.81%
Efficiency Ratio	<45%	43.10%
Gross NPLs	2.5-3.0%	2.81%
Cost of Credit	1.9%-2.1%	2.07%
# of New ATMs	2,500	1,997
# of New EDCs	40,000	24,085
# of New Micro Outlets	300	220
# of New Conventional Branches	50	68

# Operating Performance Highlights

## Corporate Banking: Generating Strong Asset Spread

#### Performance to Date: 9M 2015 (Rp Bn)

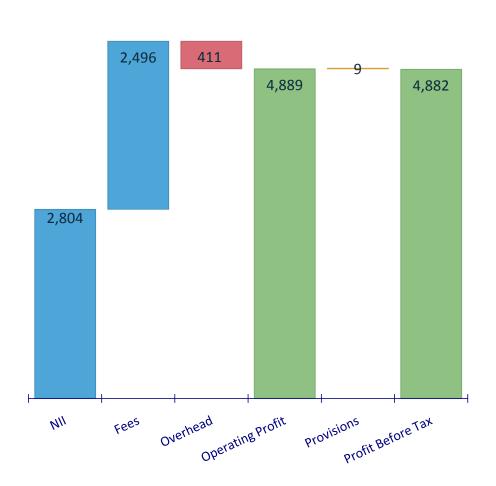


#### **Strategies for 2015**

- Focusing on Anchor Clients and penetrating through using of Transaction Banking
- 2. Account Plan implementation for top 76 Corporate Banking Customers.
- 3. Provide 'one stop service' solutions for customer's transactions and create new business process to accelerate the execution of Account Plan including effective and responsive Complaint Handling.
- 4. Strengthen business alliance with Mandiri InHealth & Mandiri DPLK to ease corporate customers to manage their needs in health insurance & pension fund / severance

## Treasury & Market

#### Performance to Date: 9M 2015 (Rp Bn)



#### **Strategies for 2015**

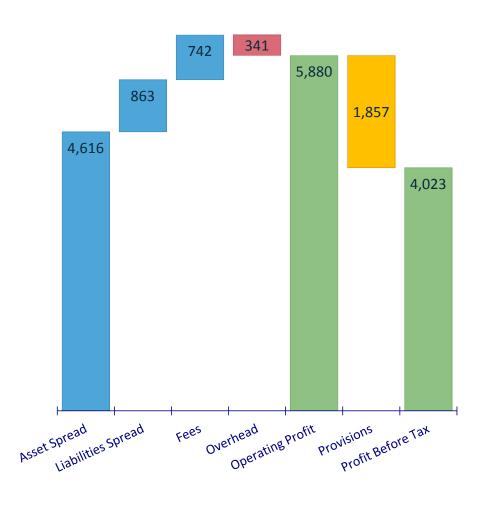
- 1. Integrated Wholesale Transaction Banking.
- 2. Broaden product offering and services.
- 3. Acquire RMB License for Bank Mandiri Shanghai Branch.
- 4. Open new Distribution Channel in BMHK.
- 5. Increased capacity and business processes for distribution and retail brokerage.
- 6. New product innovations to improve alliances and synergies with Mandiri Group.

## Mandiri Sekuritas' financial performance

(Rp Bn)	Q3 2015	Q3 2014	Y-o-Y △ (%)
Revenues	375	472	(21%)
<ul> <li>Investment Banking</li> </ul>	95	85	11%
<ul> <li>Capital Market</li> </ul>	196	242	(19%)
<ul><li>Proprietary</li></ul>	-7	44	(115%)
<ul> <li>Investment Mgt</li> </ul>	91	101	(9%)
Operating Expenses	313	312	1%
Earnings After Tax	30	96	(69%)
Equity Transactions – bn	83,660	100,130	(16%)
SUN Transactions - bn	49,497	57,730	(14%)
Equity & Bonds Underwritten – bn	7,665	6,725	14%
ROA	2.9%	6.6%	(56%)
ROE	3.8%	12.5%	(69%)

## Commercial Banking: Strong revenues from Assets

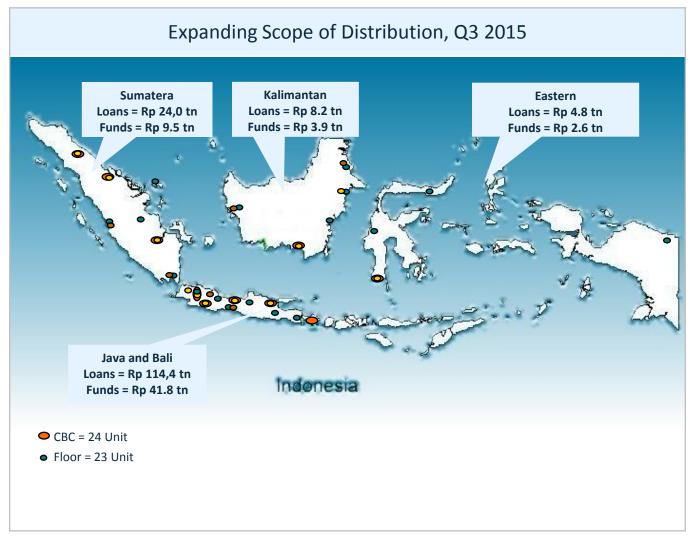
Performance to Date: 9M 2015 (Rp Bn)



#### **Strategies for 2015**

- 1. Support Bank Mandiri's Wholesale
  Banking vision as an Integrated
  Wholesale Bank through
  sophisticated, customized and complete
  services leading to increased revenue
  through Wholesale Deposit generation
  and Fee Income.
- 2. Increasing profit and market share through increasing existing customer's share of wallet, increasing revenue from new customer's and managing NPL's.
- 3. Provide the best total business solutions for commercial customers by developing products and services including quality bundling of products, quick service and competitive pricing.
- 4. Effective Alliance in units based on customer base in Commercial segment, especially in developing value chain business.

## Commercial Banking: Stronger Platform & Improved Distribution Capability

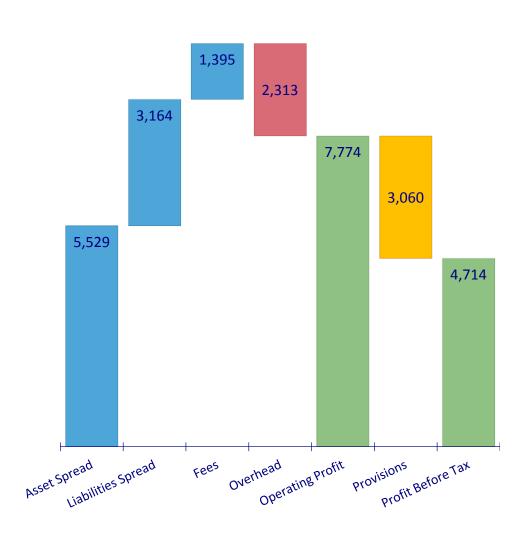


#### Solid & Stable Source of **Low Cost Funds** Rp Tn Q3 Q3 **Product** Growth 2015 2014 Demand 30.49 99.29 42.51% Deposit Rupiah 17.04 4.66 45.66% FX 13.45 4.63 38.31% Saving 7.80 0.77 94.39% Deposit\* Total CASA 38.31 10.06 43.56% **Total Funding** 57.81 15.53 77.11% CASA Ratio = 66.27% Funding from Java & Bali = 72.31% of total funding

<sup>\*</sup> Business Savings Product

## Micro & Business Banking: Rapidly growing our high margin business

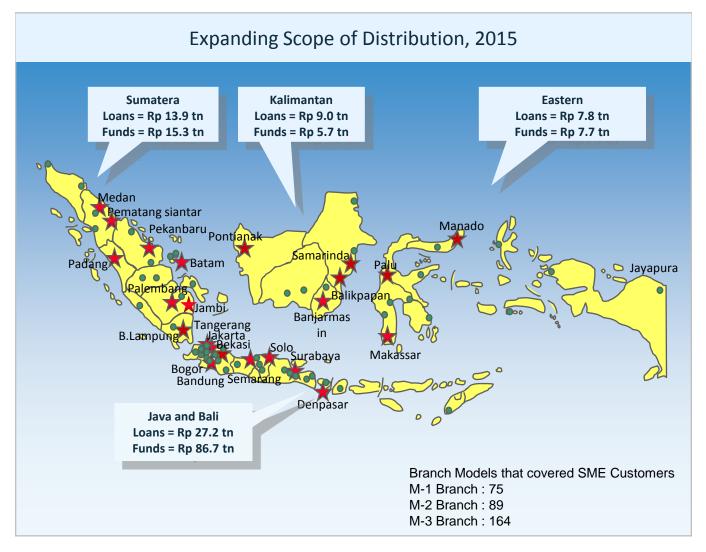
Performance to Date: 9M 2015 (Rp Bn)



#### **Strategies for 2015**

- 1. Continue to develop retail payment solutions for top retail industry value chains and business clusters in order to increase low cost deposit and feebased income
- 2. Develop customer education to further increase usage of new retail products (e.g., pre-paid) as well as echannel transactions in order to increase customer's loyalty and balances.

## **Business Banking:**



#### Solid & Stable Source of Low Cost Funds\*

Rp Tn

Product	Q4 2014	Q3 2015	Growth YTD
Demand Deposit	25.6	29.9	16.8%
Saving Deposit	66.1	63.6	(-3.8%)
Total CASA	91.7	93.5	1.96%
Total Funding	121.7	115.3	(-5.3%)

CASA Ratio = 81,1%

Funding from Java & Bali = 75.2%

of total funding

<sup>\*</sup> Numbers are restated after Resegmentation in Jul 2015

## BSM Addressing Asset Quality Issues

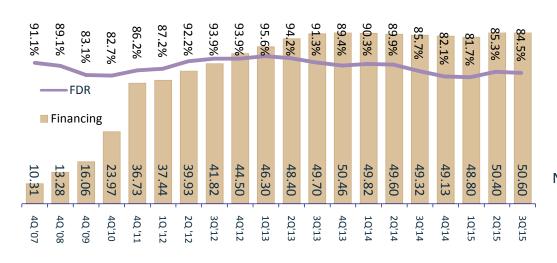
#### Financial Performance (Rp bn)

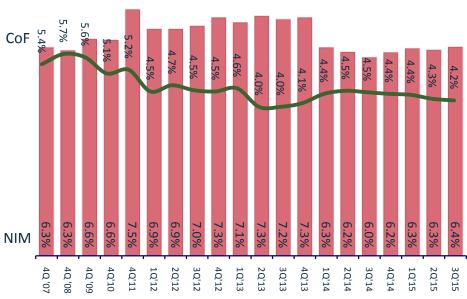
	FY '08	FY '09	FY '10	FY'11	FY'12	FY'13	FY'14	3Q'15
Financing	13,278	16,063	23,968	36,664	44,755	50,460	49,133	50,590
Deposits	14,899	19,338	28,999	42,618	47,409	56,461	59,821	59,708
Assets	17,066	22,037	32,482	48,672	54,229	63,965	66,942	67,120
EAT	196.42	290.94	418.52	551.07	805.69	651.24	71.78	148.8
Ratios:								
ROA (%)	1.83	2.23	2.21	1.95	2.25	1.53	0.17	0.42
ROE (%)	21.34	21.40	25.05	24.24	25.05	15.34	1.49	4.10
Gross NPF	5.66%	4.84%	3.52%	2.42%	2.82%	4.32%	6.83%	6.89%

#### Net Interest Margin & Cost of Funds



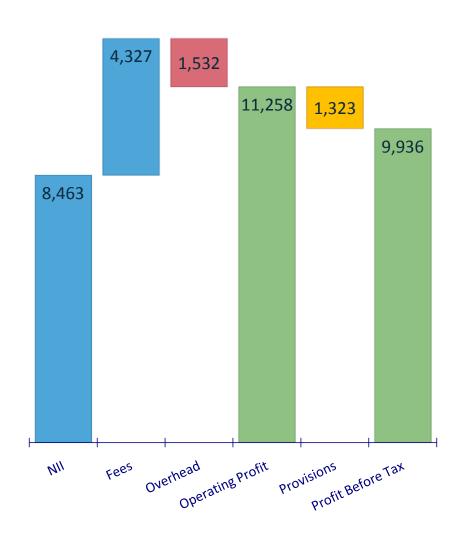
#### Syariah Financing (Rp tn)





## Consumer Banking: Significant growth in spread and fee income

#### Performance to Date: 9M 2015 (Rp Bn)

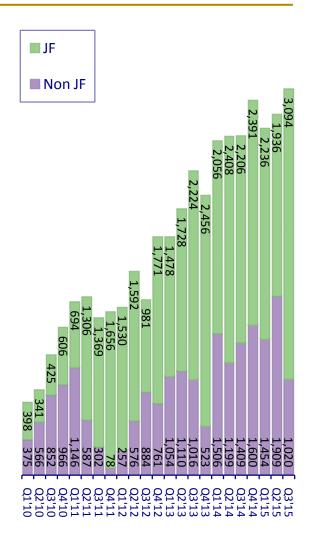


#### **Strategies for 2015**

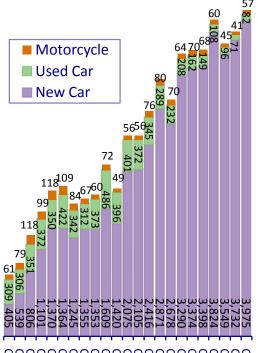
- 1. #1 in Auto with new product and 2W subsidiary build up
- 2. #1 position in Credit Card with innovation and portfolio optimization
- #1 in mortgage via new segments and mandiri synergies
- 4. Drive growth in personal loans via new products and distritbution.
- 5. #1 bank for Indonesia's Gen-Y
- Recognized innovator in bankingunbanked.
- 7. Extend #1 position in wealthy and affluent.

## Mandiri Tunas Finance: Total Financing YTD of Rp11.95Tn

Total Disbursement and the Breakdown for Joint Financing and Non JF



#### Breakdown of Financing



#### 3Q 2015 Performance

(Rp Bn)	3Q 2015	3Q 2014	Change
Loans	24,832	19,681	26.17%
Net Income	225	175	28.57%
Approval Rate (%)	87.57%	89.20%	(1.83%)
Disbursement	11,950	10,784	10.82%
NIM (%)	3.43%	3.28%	4.53%
ROA (%)	5.19%	4.89%	6.11%
ROE (%)	30.10%	30.74%	(2.08%)
CER (%)	45.80%	44.21%	3.59%
NPL (%)	1.43%	1.26%	13.59%



# Supporting Materials

### We are Preparing For Our Next Transformation

Market Cap: IDR 136.9 Tn Revenue Market Share: 13.4% Net Profit: IDR 9.22 Tn ROE: 24.24% Gross NPL: 2.42% Market Cap: IDR 60 Tn Revenue Market Share: 8% STAGE 2 Net Profit: IDR 2.41 Tn **ROF: 10%** mandırı Gross NPL: 16.3% 2009 mandırı 2005 2<sup>nd</sup> Transformation Wholesale transaction banking • Retail payment & deposits 1<sup>st</sup> Transformation Retail financing

Revenue Market Share: 14–16%
ROE: >25%
Gross NPL: <4%

2020

#### 3<sup>rd</sup> Transformation

STAGE 3

• Business transformation

Market Cap: >IDR 225 Tn

mandırı

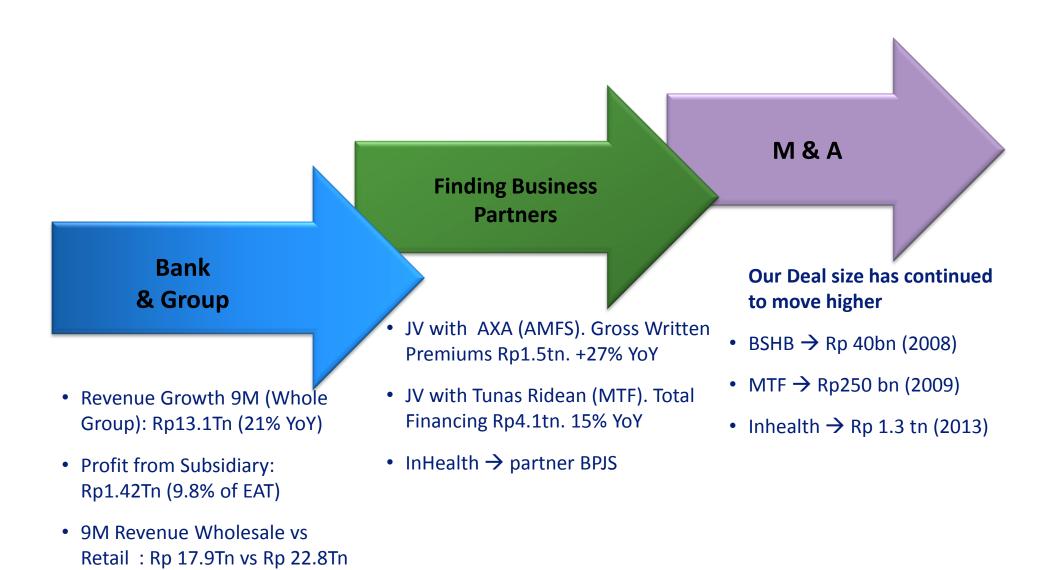
2014

- Developing integrated Human Capital & IT
- Focusing on non-organic growth

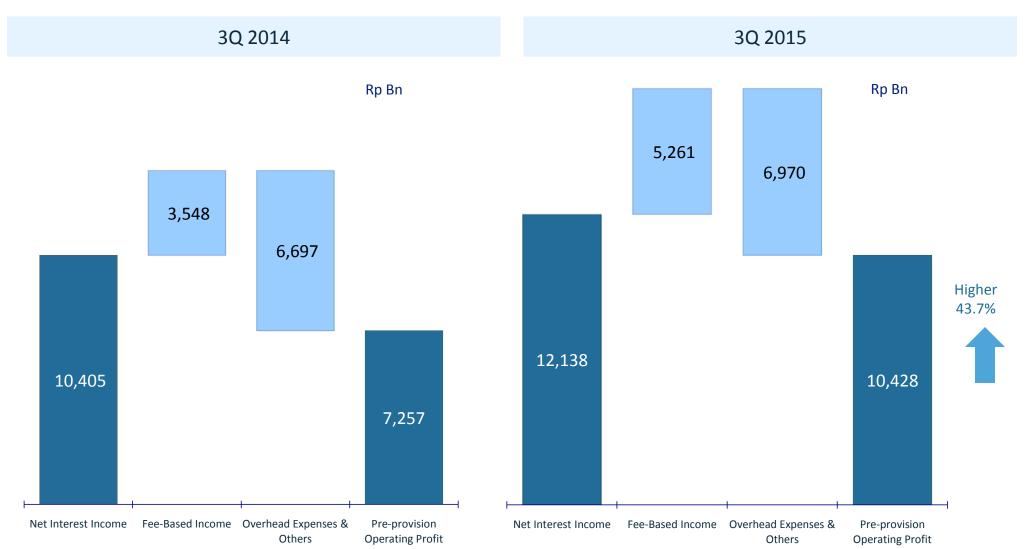
- Building a winning organization
- Delivering tailored proposition for priority segments
- Building alliances
- Strengthening risk management



## ...But We Need to Consider Growing Beyond the Bank



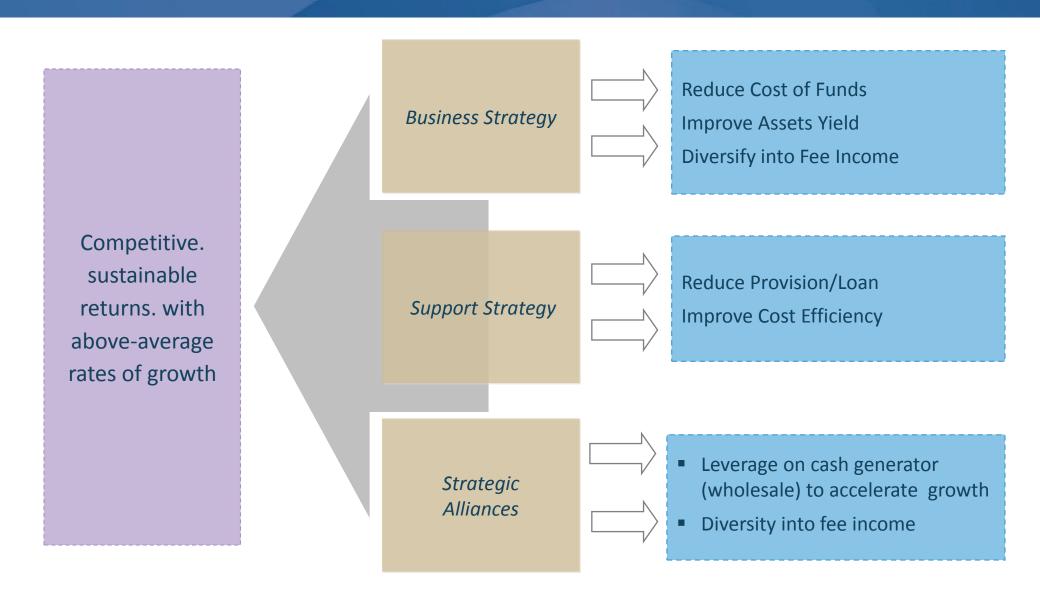
## 3Q 2015 operating profit increased by 43.7% from 3Q 2014 on higher NII



#### Notes:

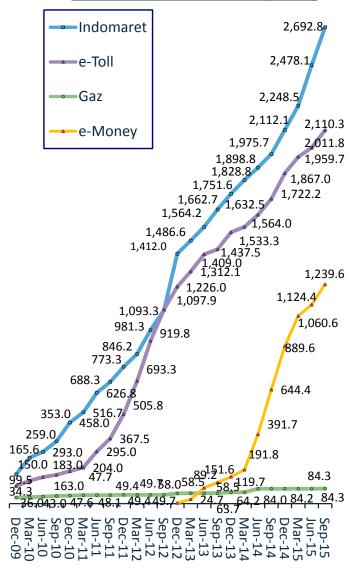
- 1. Fee based income excluding gain on sale & increasing value GB & securities
- 2. Overhead expenses + others excluding provisions

## Committed to Improving Shareholder Value

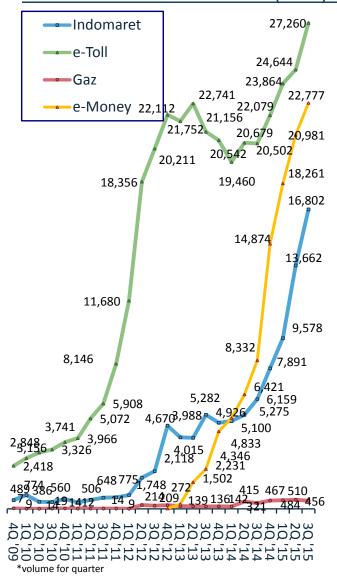


## ...and Offer Innovative Payment Solutions

#### Pre-Paid Card Volume (000s)



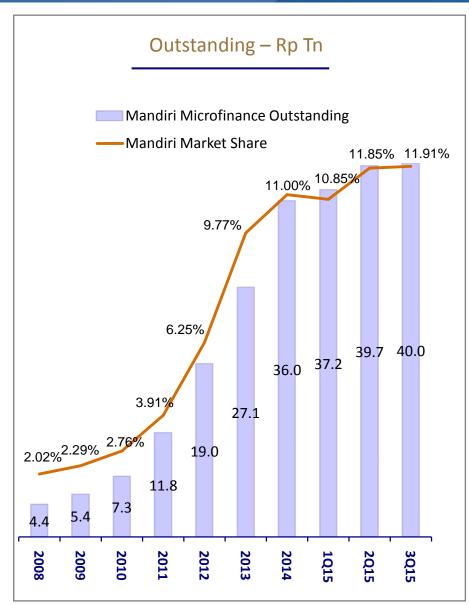
#### Pre-Paid Transaction Volume (000s)\*

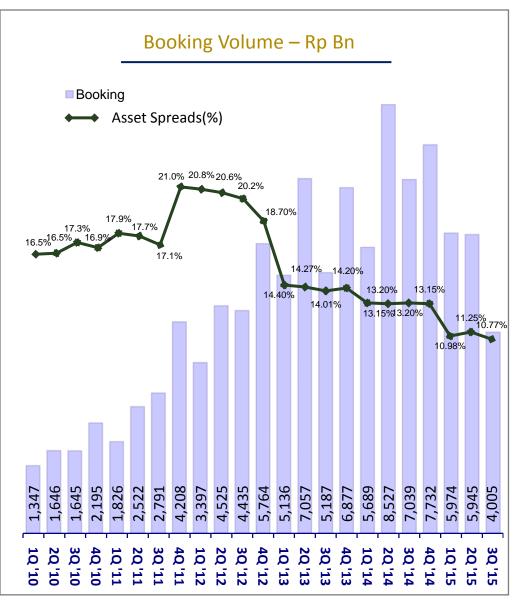




- E-Money is the re-branding of prepaid Mandiri cards launched in October 2012.
- Can be used for Toll-road Transactions
  (Jabodatabek). Parking (ISS Parking). Bus
  (Trans Solo & Trans Jogja). Fuel
  (Pertamina Gas Stations). Retail Shops
  (Indomaret. Alfamart. Alfamidi. Lawson.
  Superindo). Restaurants (Solaria.
  Excelso. Es Teller 77).
- Can be owned by all customers & non customers with a maximum balance of Rp 1 million. Recharge available at Mandiri ATM. ATM Bersama. E-money machines. and E-money merchants.

## Strong Microfinance Growth (2)





## Our Growth Remains On Track

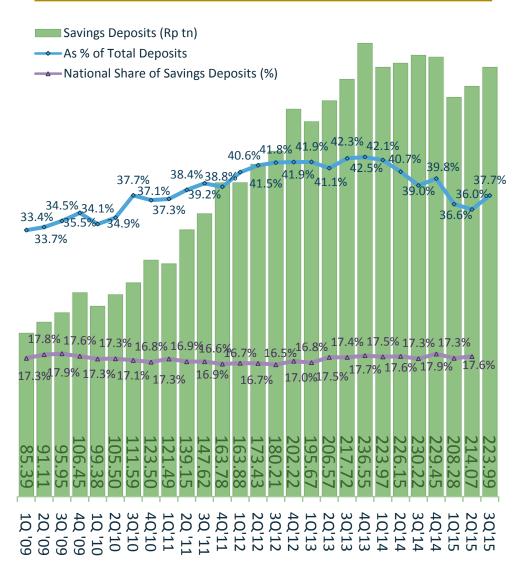
**Rp Billion** 

	2005	2009	CAGR 2005-2009	2010	2014	CAGR 2010-2014
Assets	263,383	394,617	10.6%	449,775	855,040	17.4%
Loans	106,853	198,547	16.8%	246,201	529,973	21.1%
Deposits	206,290	319,550	11.6%	362,212	636,382	15.1%
Revenues	10,835	22,261	19.7%	28,504	56,501	18.7%
ROE	2.52%	22.06%	72.0%	24.24%	20.95%	(3.6%)
Gross NPL ratio	25.20%	2.79%	(5.60%)	2.42%	2.15%	(2.9%)
NPL Net ratio	15.34%	0.42%	(3.73%)	0.62%	0.81%	6.9%
LDR	51.72%	61.36%	2.41%	67.58%	82.86%	5.2%
EAT	603	7,155	85.6%	9,218	19,872	21.2%
Subsidiary EAT	N/A	434	22.2% *)	994	1,086	2.2%

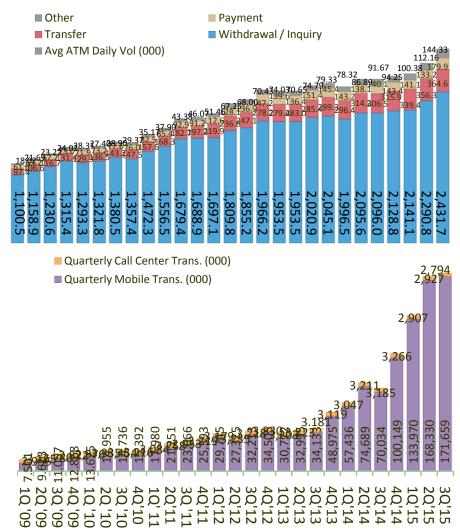
<sup>\*)</sup> CAGR based on EAT 2006. Rp. 238.28 bn

## Building a strong savings deposit franchise...





#### Transaction channel growth



## Leveraging cash generator to accelerate high yield growth and deposit franchise

#### Co-Branding Prepaid Card Program







Consumer Loans from Alliance Program

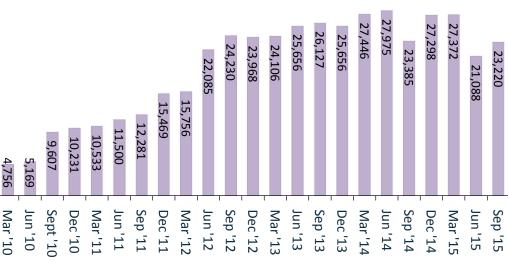
(10 top corporate clients)

Rp Billion

Total Payroll in 2010-2014(\*)







## Regulation Summary: Capital based on risk profile. Business Activity & Branch Networking

#### **Bank Mandiri's Capital Requirement Based on our Risk Profile**

#### **Bank Mandiri Capital Requirment**

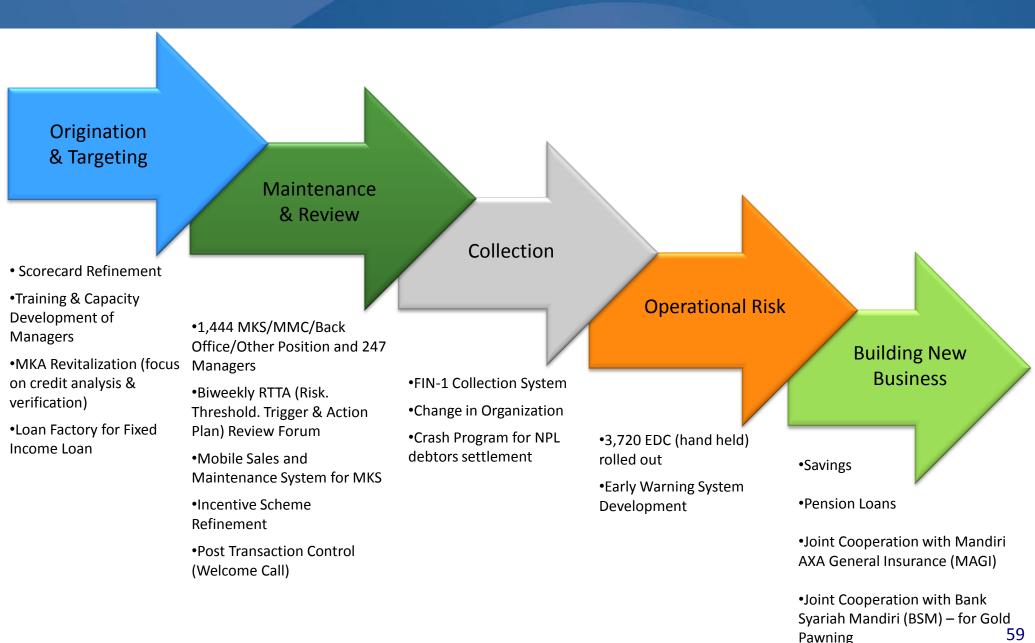
Risk Profile	CAR Min		"BUKU"	Tier 1 Capital
1 – Low	8%	Bank Mandiri is under	1	< Rp 1 Trillion
2 – Low to Moderate	9% - < 10%	the "LOW" risk profile	2	Rp 1 Trillion - < Rp 5 Trillion
3 – Moderate	10% - < 11%	Bank Mandiri is under "BUKU 4".  Minimum 70% loans and financing to	3	Rp 5 Trillion - < Rp 30 Trillion
4 – Moderate to High & 5 - High	11% - 14%	the productive sector required to be met at the end of June 2016.	4	≥ Rp 30 Trillion
o o		met at the end of <u>June 2016</u> .		

#### **Branch Networking by Zone\***

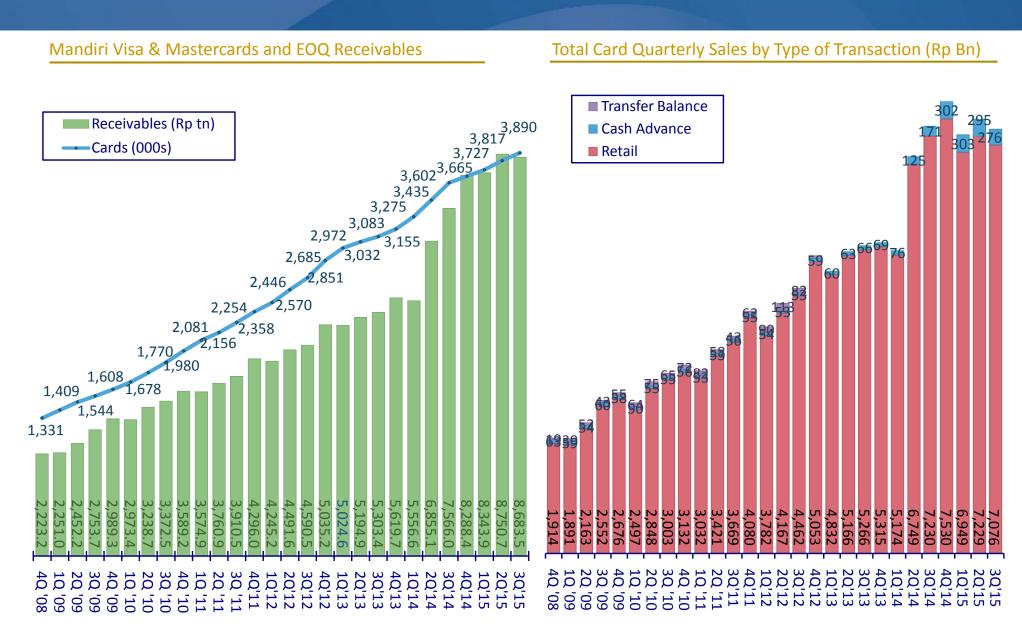
	Branch	Sub Branch	Cash Office	Total
Zone 1	21	286	114	421
Zone 2	38	609	109	756
Zone 3	15	110	20	145
Zone 4	29	164	32	225
Zone 5	18	124	11	153
Zone 6	12	54	5	71
Total	133	1347	291	1771

<sup>\*</sup>At October 31, 2012

## Continuous End to End Improvement in the Micro Business



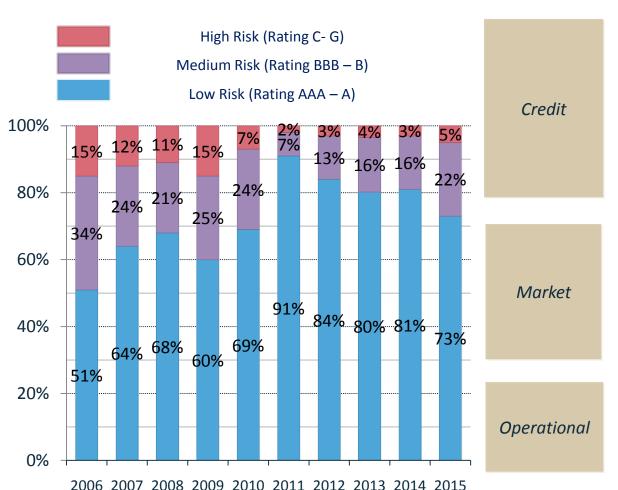
### 3.89 Million cards drove Rp 7.35 Tn in transaction



## Strengthening Risk Management & Monitoring System



#### **Summary of Risk Management Initiatives**



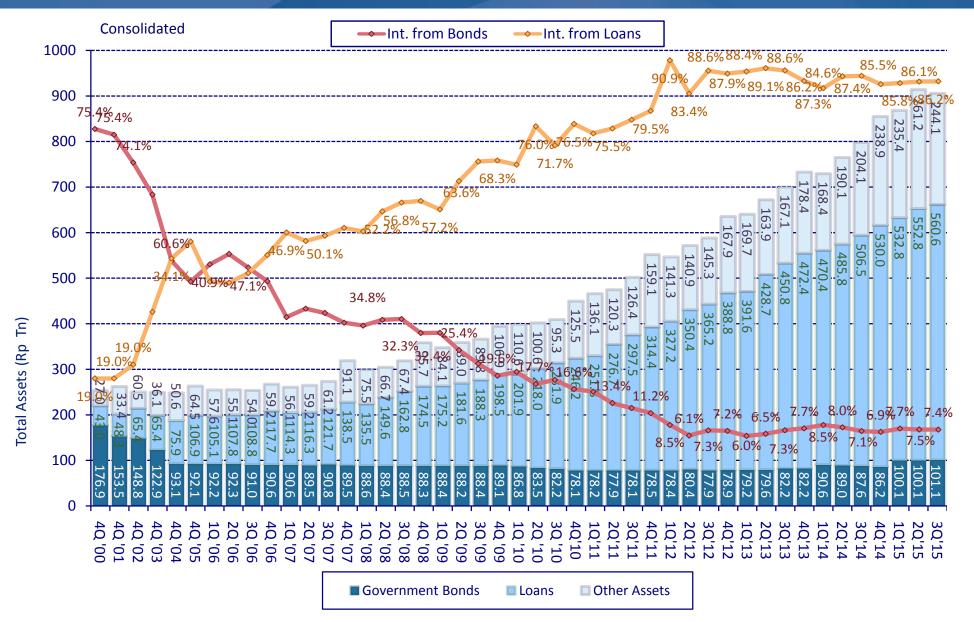
- Wholesale Transaction: Optimize credit decision process by focusing on quantitative factors of analysis. redefining clear role of risk team. and aligning RM Organization into business expansion
- High Yield Business: Assign dedicated team. set up loan factory. enhanced business process (incl. tools. monitoring & collection system. policy)
- Optimize capital by implementing ERM & VBA
- Consolidate risk management of subsidiaries
- Development of risk measurement system for derivative & structured product (Summit)
- Implement Market Risk Internal Model
- Intraday Limit Monitoring
- Enhance Policy & Procedure for Treasury & ALM
- · Enhance FTP (Fund Transfer Pricing) method
- Develop liquidity stress test & safety level
- Develop measurement of capital for IRBB
- ORM implementation in all unit. incl. overseas offices & subsidiaries
- Bring Op. Risk top issues into Management
- Review Op. Risk on new procedures & new products

## Key Quarterly Balance Sheet Items & Financial Ratios

IDR billion / % (Cons)	9M 2015	1H 2015	9M 2014	YoY
Gross Loans	560,630	552,778	506,456	10.70%
Government Bonds	101,079	100,101	87,640	15.33%
Total Assets	905,759	914,075	798,161	13.48%
Customer Deposits	654,595	654,858	590,890	10.78%
Total Equity	113,137	109,626	99,034	14.24%
RoA - before tax (p.a.)	2.85%	3.00%	3.38%	(15.68%)
RoE – after tax (p.a.)	17.89%	18.50%	20.84%	(14.16%)
Cost to Income	43.10%	44.83%	45.12%	(4.48%)
NIM (p.a.)	5.81%	5.76%	5.90%	(1.53%)
LDR	85.65%	84.11%	85.31%	0.40%
Gross NPL / Total Loans	2.81%	2.43%	2.16%	30.09%
Provisions / NPLs	136.18%	137.69%	157.39%	(13.48%)
Tier 1 CAR *	15.33%	15.10%	15.18%	0.99%
CAR Under Basel III	-	-	-	-
Total CAR incl. Credit, Opr & Market Risk*	17.81%	17.87%	16.47%	8.14%
EPS (Rp)	625	220	619	0.97%
Book Value/Share (Rp)	4,849	4,491	4,244	14.26%

<sup>\*</sup> Bank Only

## Total Assets grew 13.5% Y-o-Y to Rp 906.8 tn



### Additional Factors

Recoveries of Written off Loans

Aggregate of Rp 41.328 Tn (US\$ 2.821 Bn) in written-off loans as of end-of September 2015, with significant recoveries and write back on-going:

```
> Q4 '09:
                                                                       Rp 0.775 Tn
                                                                                    (US$ 82.5m)
> 2001:
                  Rp 2.0 Tn
                                                    > Q1 '10:
                                                                                    (US$ 31.6m)
                                                                       Rp 0.287 Tn
  2002:
                  Rp 1.1 Tn
                                                                                    (US$ 73.0m)
                                                    > Q2 '10:
                                                                       Rp 0.662 Tn
> 2003:
                  Rp 1.2 Tn
                                                    > Q3 '10:
                                                                       Rp 0.363 Tn
                                                                                    (US$ 40.7m)**)
  2004:
                  Rp 1.08 Tn
                                                    > Q4 '10:
                                                                                    (US$149.7m)
                                                                      Rp 1.349 Tn
  2005:
                  Rp 0.818 Tn
                               (US$ 83.2m)
                                                    > Q1 '11:
                                                                       Rp 0.468 Tn
                                                                                    (US$53.8m)
  2006:
                  Rp 3.408 Tn
                                (US$ 378.5m)*
                                                    > Q2 '11:
                                                                       Rp 0.446 Tn
                                                                                    (US$51.9m)
  2007:
                  Rp 1.531 Tn
                                (US$ 249.3m)
                                                    > Q3 '11:
                                                                                    (US$57.8m)
                                                                       Rp 0.508 Tn
 2008:
                               (US$ 211.8m)
                  Rp 2.309 Tn
                                                    > Q4 '11:
                                                                       Rp 0.78 Tn
                                                                                    (US$86.1m)
                                                    > Q1'12:
                                                                                    (US$180.1m)
                                                                      Rp 1.647 Tn
                                                    > Q2'12:
                                                                                    (US$76.8m)
                                                                       Rp 0.721 Tn
                                                    > Q3'12:
                                                                       Rp 0.489 Tn
                                                                                    (US$51.1m)
                                                    > Q4'12:
                                                                       Rp 0.885 Tn
                                                                                    (US$91.8m)
                                                    > Q1'13:
                                                                       Rp 0.918 Tn
                                                                                    (US$94.5m)
                                                    > Q2'13:
                                                                                    (US$68.8m)
                                                                      Rp 0.683 Tn
                                                    > Q3'13:
                                                                                    (US$54.4m)
                                                                       Rp 0.630 Tn
                                                    > Q4'13:
                                                                                    (US$69.4m)
                                                                       Rp 0.845 Tn
                                                    > Q1'14:
                                                                       Rp 0.552 Tn
                                                                                    (US$48.7m)
                                                    > Q2'14:
                                                                      Rp 0.765 Tn
                                                                                    (US$64.5m)
                                                    > Q3'14:
                                                                                    (US$46.4m)
                                                                      Rp 0.566 Tn
                                                    > Q4'14:
                                                                                    (US$64.8m)
                                                                       Rp 0.803 Tn
                                                    > Q1'15:
                                                                                    (US$42.4m)
                                                                       Rp 0.553 Tn
                                                    > Q2'15:
                                                                      Rp 0.646 Tn
                                                                                    (US$48.5m)
                                                    > Q3'15:
                                                                       Rp 0.751 Tn
                                                                                    (US$51.3m)
* including the write-back of RGM loans totaling Rp 2.336 Tn
```

\*\* Including the write back of Kharisma Arya Paksi loans totaling Rp 0.124 Tn and Gde Kadek Rp 0.59Tn.

## Summary Quarterly Balance Sheet 3Q 2015 – 3Q 2014

C DC	3Q '15	2Q '15	1Q '15	4Q ′14	3Q'14	Y-o-Y
Summary BS	Rp (tn)	% △				
Total Assets	905.76	914.08	868.35	855.04	854.71	6.0%
Cash	19.06	19.52	16.76	20.70	20.70	(7.9%)
Current Acc w/ BI & other banks	71.42	64.74	60.16	59.59	59.60	19.8%
Placement w/ BI & other banks	57.21	61.16	62.82	61.21	61.21	(6.5%)
Securities Net	45.62	47.06	44.37	40.47	40.43	12.8%
Government Bonds	101.08	100.10	100.12	86.15	87.64	15.3%
- Trading	2.70	3.09	3.74	2.90	2.79	(3.3%)
- AFS	74.84	74.15	73.57	61.19	61.75	21.2%
- HTM	23.54	22.86	22.81	22.07	23.10	1.9%
Loans	560.63	552.78	532.82	529.97	506.46	10.7%
- Performing Loans	544.86	539.32	520.68	518.56	495.46	10.0%
- Non-Performing Loans	15.77	13.45	12.14	11.41	10.99	43.4%
Allowances	(21.45)	(18.51)	(18.24)	(17.92)	(17.30)	24.0%
Loans – Net	539.18	534.27	514.58	512.06	489.16	10.2%
Total Deposits – Non Bank	654.60	654.86	628.712	635.559	590.89	10.8%
- Demand Deposits	168.39	167.52	141.49	128.07	131.55	28.0%
- Savings Deposits	247.52	236.43	230.58	251.62	230.22	7.5%
- Time Deposits	238.69	250.91	256.64	255.87	229.12	4.2%
Shareholders' Equity*	113.14	109.26	104.79	104.85	99.03	14.2%

## Summary Quarterly P&L 3Q 2015 – 3Q 2014

	3Q 2	015	2Q 2015		3Q 2	2014	Y-o-Y	Q-o-Q
Summary P&L	Dr. (Dr.)	% of	D. (D.)	% of	D. (D.)	% of	A (0/)	A (0/)
	Rp (Bn)	Av.Assets*	Rp (Bn)	Av.Assets*	Rp (Bn)	Av.Assets*	△ (%)	△ (%)
Interest Income	18,066	8.0%	17,454	7.6%	15,984	8.0%	13.0%	3.5%
Interest Expense	6,814	3.0%	6,518	2.9%	6,303	3.2%	8.1%	4.5%
Net Interest Income	11,252	5.0%	10,936	4.8%	9,681	4.9%	16.2%	2.9%
Net Premium Income	886	0.4%	875	0.4%	724	0.4%	22.3%	1.2%
Net Interest Income & Premium Income	12,138	5.4%	11,811	5.2%	10,405	5.2%	16.6%	2.8%
Other Non Interest Income			0		0			
*Other Fees and Commissions	2,546	1.1%	2,677	1.2%	2,255	1.1%	12.9%	-4.9%
*Foreign Exchange Gains – Net	533	0.2%	473	0.2%	404	0.2%	32.1%	12.7%
*Gain from Incr. in value of sec & sale of								
Gov.Bonds	-134	(0.00)	-17	0.0%	71	0.0%	N/A	N/A
*Others	2,182	1.0%	1,018	0.4%	889	0.4%	1.45	114.3%
Total Non Interest Income	5,127	2.3%	4,152	1.8%	3,620	1.8%	41.7%	23.5%
Total Operating Income	17,265	7.6%	15,963	7.0%	14,025	7.0%	23.1%	8.2%
Provisions, Net	-4,495	-2.0%	-2,446	-1.1%	-909	-0.5%	394.4%	83.7%
Personnel Expense	-2,903	-1.3%	-3,109	-1.4%	-2,752	-1.4%	5.5%	-6.6%
G&A Expenses	-3,322	-1.5%	-3,173	-1.4%	-2,958	-1.5%	12.3%	4.7%
Loss from decr in value of sec & Gov Bonds	-	0.0%	-	`	-	-		0
Other Expenses	-744	-0.3%	-941	-0.4%	-986	-0.5%	-24.5%	-20.9%
Total Expense	-6,970	-3.1%	-7,223	-3.2%	-6,697	-3.4%	4.1%	-3.5%
Profit from Operations	5,800	2.6%	6,293	2.8%	6,419	3.2%	-9.6%	-7.8%
Non Operating Income	5	0.0%	0	0.0%	15	0.0%	-67.2%	N/A
Net Income Before Tax	5,805	2.6%	6,293	2.8%	6,434	3.2%	-9.8%	-7.7%
Net Income After Tax	4,658	2.1%	4,786	2.1%	4,868	2.4%	-4.3%	-2.7%

## Three Options to Pursue in Recap Bonds Resolution

### Bank Indonesia



- BI will gradually replace their use of SBI for market operations with SUN
- BI could buy the Recap bonds gradually and this includes potential purchases of SUN VR

## Ministry of Finance



- The Ministry of Finance will consider to buyback the SUN VR
- Potential for debt switching with a different tenor of fixed rate bonds.

#### **Market Sale**



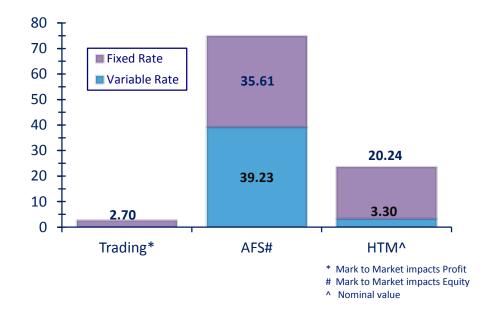
- Bundle the recap bonds with assets creating an asset backed security and sell it to the market.
- Sell the bonds. borrowing FX and use the liquidity to increase lending.

## Government Bond Portfolio

Government Bond Portfolio by Type and Maturity (Rp101,079 Bn)

Bonds by Rate Type 8	Portfolio as of Sept	: <b>2015 (</b> Rp101,079 Bn)
----------------------	----------------------	-------------------------------

Maturity/	Trading Po	ortfolio	Available	Held to		
Rp bn	Nominal	MTM	Nominal	MTM	Maturity	
Fixed Rate Bonds						
< 1 year	372	372	2,819	2,831	1,656	
1 - 5 year	328	329	24,156	25,043	1,388	
5 - 10 year	950	908	11,817	11,359	99	
> 10 year	1,170	1,089	-	-	158	
Sub Total	2,820	2,698	38,791	39,233	3,301	
Variable Rate Bonds						
< 1 year	-	-	193	192	6,798	
1 - 5 year	-	_	35,919	35,416	13,442	
5 - 10 year	-	-	-	-	-	
> 10 year	-	-	-	-	-	
Sub Total	-	-	36,112	35,608	20,239	
Total	2,820	2,698	74,903	74,841	23,540	



#### 3Q'15 Government Bond Gains/(Losses) (Rp Bn)

	4Q'14	1Q'15	2Q'15	3Q'15
Realized Gains/Losses on Bonds	11.12	146.76	50.67	37.39
Unrealized Gains/Losses on Bonds	41.24	53.62	(78.69)	(107.30)
Total	52.36	200.38	(28.02)	(69.91)

## Ex-Recap Bond Portfolio. September 2015 – Bank Only

			y Interest Rate (%)	Nominal				Fair Value		
No.	Series	Maturity Date		Total Trading Port.	Total Available For Sale Port.	Total Held To Maturity Portfolio	Marked To Market (%)	Total Trading Port.	Total Available For Sale Port.	Total Investment Port.
Fix	xed Rate									
Van	Sub 3	lotal		-	-	-		-	-	-
	iable Rate VR0021	25-Nov-15	6.23%		100,000	690	99.6350		99,635	690
	VR0021	25-Mar-16	5.87%		92,844	6,796,813	98.9510	-	91,870	6,796,813
	VR0023	25-Oct-16	6.20%		9,738	4,086,068	99.2110	-	9,661	4,086,068
4	VR0024	25-Feb-17	6.23%		-	8,210,550	98.8950	-	-	8,210,550
5	VR0025	25-Sep-17	5.87%		65,402	1,145,148	98.4820	-	64,409	1,145,148
6	VR0026	25-Jan-18	6.20%		1,379,267	-	98.9540	-	1,364,840	-
7	VR0027	25-Jul-18	6.20%		2,005,267	-	98.8900	-	1,983,009	-
8	VR0028	25-Aug-18	6.23%		3,571,695	-	98.6550	-	3,523,656	-
9	VR0029	25-Aug-19	6.23%		3,856,688	-	98.5560	-	3,800,997	-
10	VR0030	25-Dec-19	5.87%		8,016,765	-	98.2310	•	7,874,948	-
11	VR0031	25-Jul-20	6.20%		17,614,108	•	98.7110	ı	17,387,062	-
	Sub	Total		-	36,711,774	20,239,269		-	36,200,088	20,239,269
	Grand	Total		-	36,711,774	20,239,269		-	36,200,088	20,239,269
				0.00%	64.46%	35.54%		0.00%	64.14%	35.86%
				Total N	lominal Value	56,951,043		Total	Fair Value	56,439,357

(Stated in Rp Millions)

## Bank Mandiri Credit Ratings

Moody's (March 2015)					
Outlook	STABLE				
Long Term Rating	Baa3				
Foreign LT Bank Deposits	Baa3				
Local LT Bank Deposits	Baa3				
Senior Unsecured Debt	WR				
Bank Financial Strength	D+				
Foreign Currency ST Deposits	P-3				
Local Currency ST Deposits	P-3				

, ,	
Pefindo (September	2015)
Outlook	STABLE
LT General Obligation	idAAA
Subordinated Debt	idAA+

Fitch Rating (August 2015)				
LT Issuer Default Rating	BBB-			
ST Issuer Default Rating	F3			
Local Currency LT Issuer Default Rating	BBB-			
National LT Rating	AAA(idn)			
National ST Rating	F1+(idn)			
Viability Rating	bb+			
Support Rating	2			
Support Rating Floor	BBB-			

Standard & Poor's (November 2013)			
Outlook	STABLE		
LT Foreign Issuer Credit	BB+		
LT Local Issuer Credit	BB+		
ST Foreign Issuer Credit	В		
ST Local Issuer Credit	В		

## **Corporate Actions**

Dividend Payment

Net Profit for the financial year of 2014 of Rp19,871,873,276,792.60 was distributed as follows:

- 25% or Rp4,967,968,319,198.15 for the annual dividend
- Total Dividend Payment of Rp212.91292 per share

#### Schedule:

a. Cum Date:

Regular and Negotiated Market: March 23, 2015
Cash Market: March 26, 2015

b. Ex Date:

Regular and Negotiated Market: March 24, 2015
Cash Market: March 27, 2015
c. Recording Date: March 26, 2015
d. Payment Date: April 17, 2015

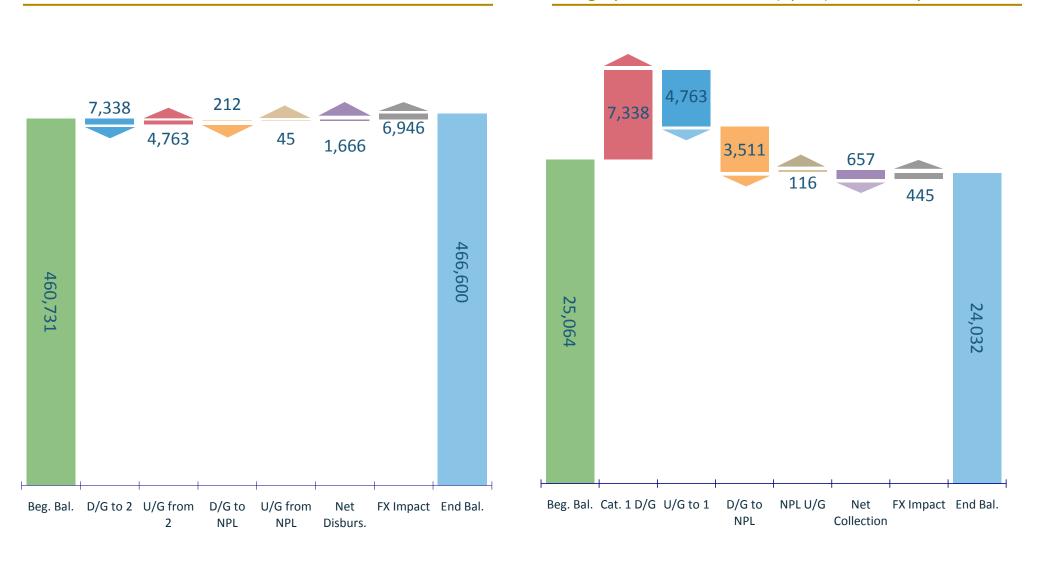
Net Profit for the financial year of 2013 of Rp18,203,753,301,421.70 was distributed as follows:

- 30% or Rp5,461,125,990,426.51 for the annual dividend
- Total Dividend Payment of Rp234.04825 per share

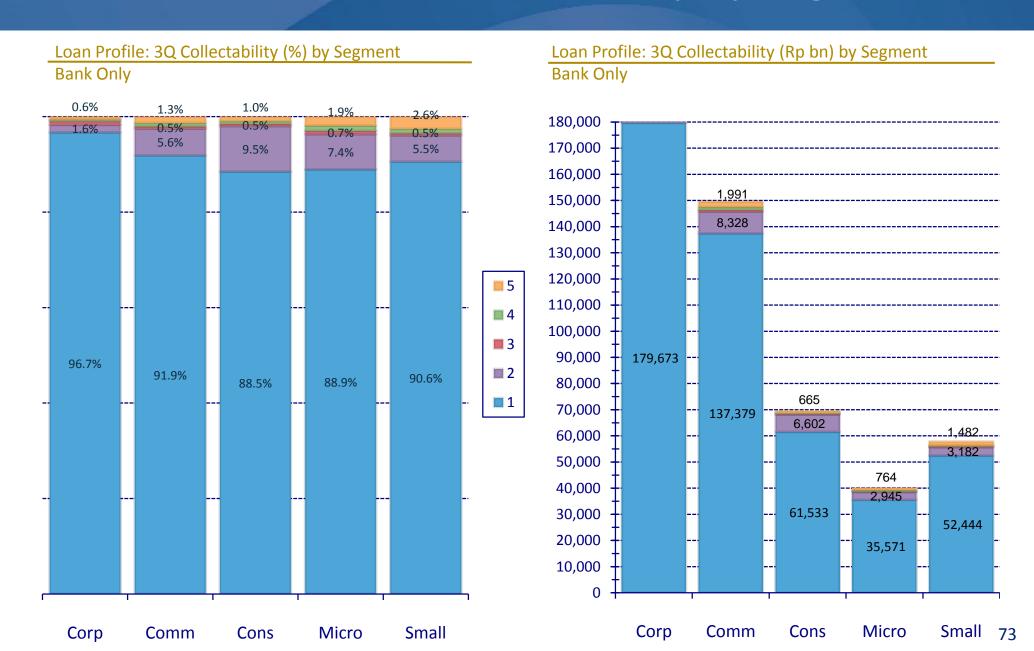
# 3Q 2015 Movement in Category 1 and 2 Loans

Category 1 Loan Movements (Rp bn) - Bank Only

Category 2 Loan Movements (Rp bn) – Bank Only

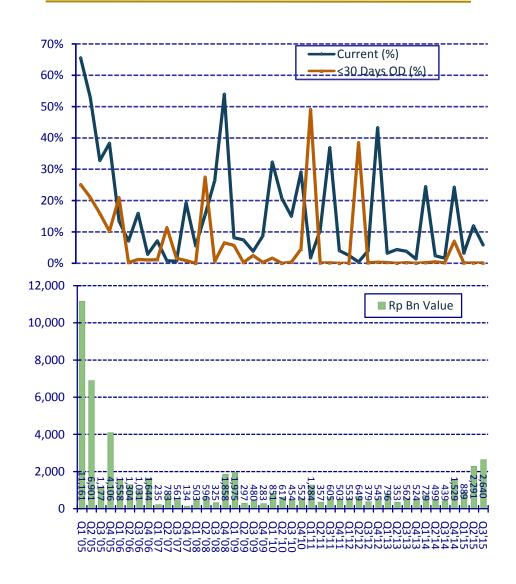


# 3Q 2015 Loan Detail: Collectability by Segment

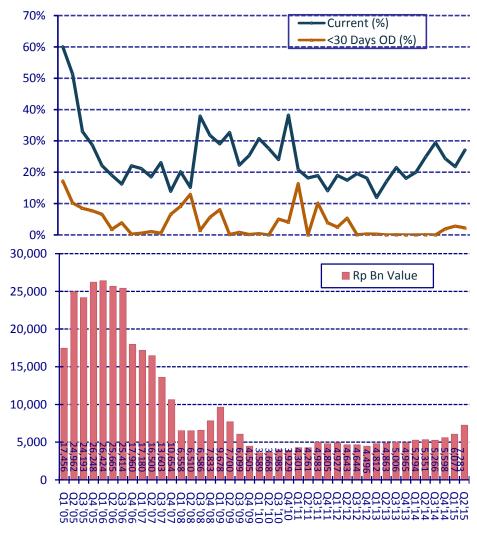


### NPL Loan Detail\*: Quarterly by Days Past Due

#### Quarterly D/G to NPL & Interest DPD - Bank Only



#### Quarterly NPL Stock & Interest DPD - Bank Only



#### Rp4,850bn in loans were restructured in 3Q '15

6,902

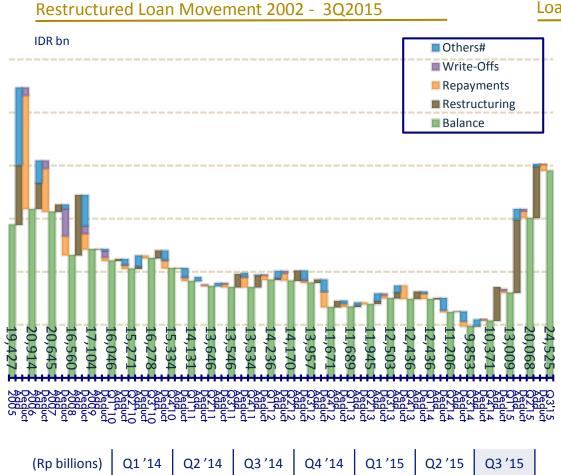
140

3,159

94

4,850

268



Loans

NPL

Restructured

Collections

235

120

555

180

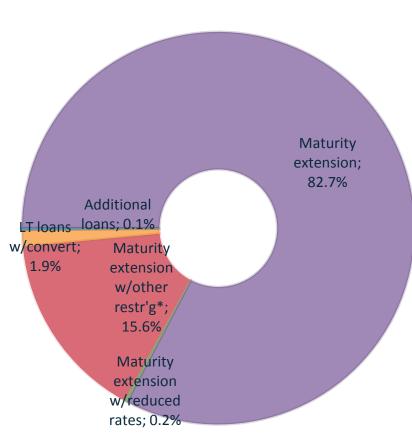
44

524

64

195

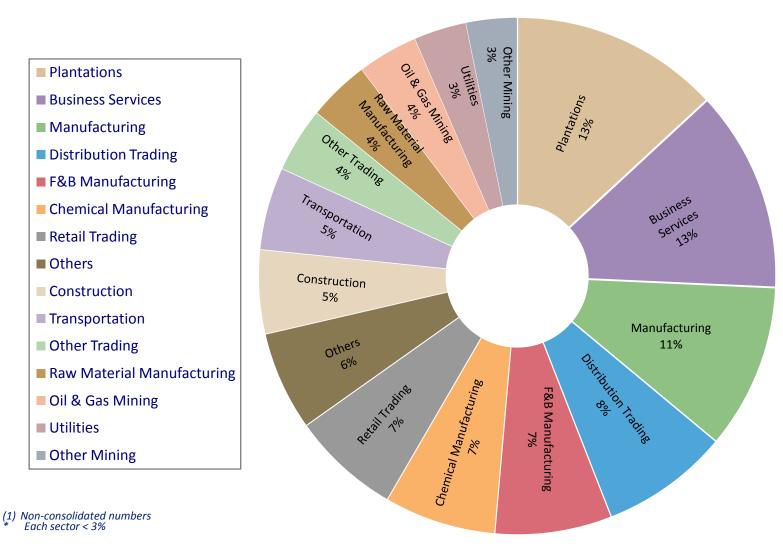
#### Loans by Restructuring Type in 3Q 2015



<sup>\*</sup>Other Restructuring includes reduction of interest rates, rescheduling of unpaid interest & extension of repayment period for unpaid interest

#Others includes partial payments, FX impacts, and fluctuation in Working Capital facilities

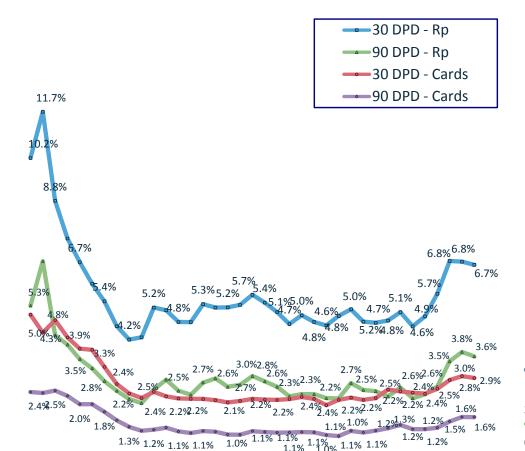
### Loan Portfolio Sector Analysis, 3Q 2015



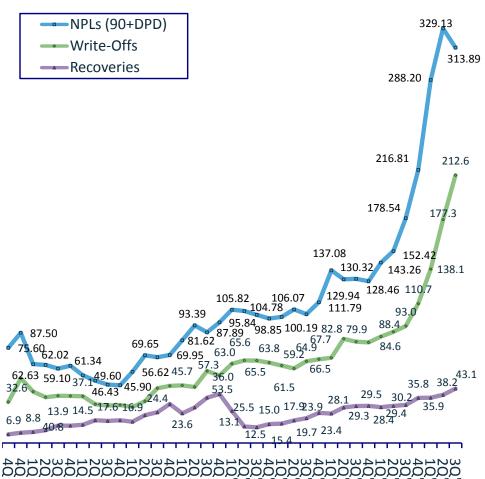
<sup>\*</sup> Excluding Micro & Consumer Loans Only

#### Credit Card portfolio showed modest decrease in 3Q '15

#### Mandiri Credit Card Delinquency Rates (%)

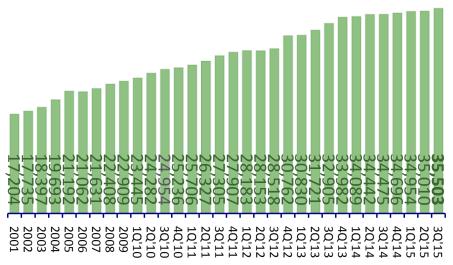


#### Quarterly Charge-offs, NPLs & Recoveries (Rp Bn)

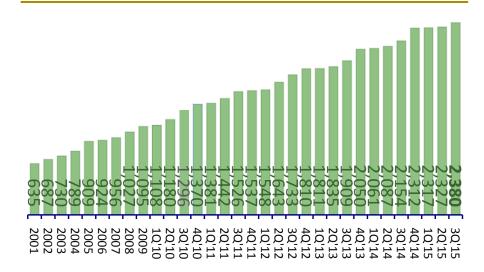


# Staffing and Distribution Network Growth

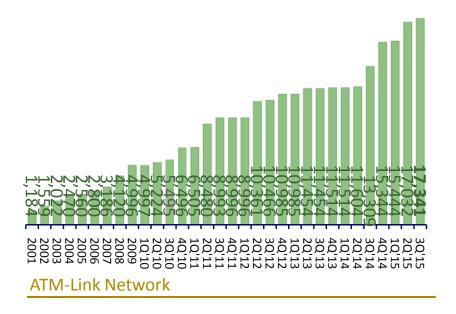
#### **Employees**

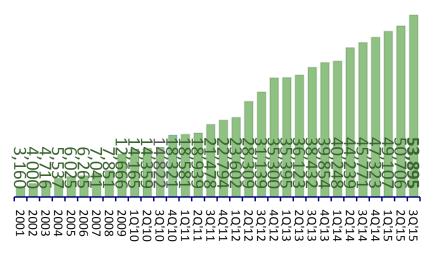


#### **Domestic Branch Network**

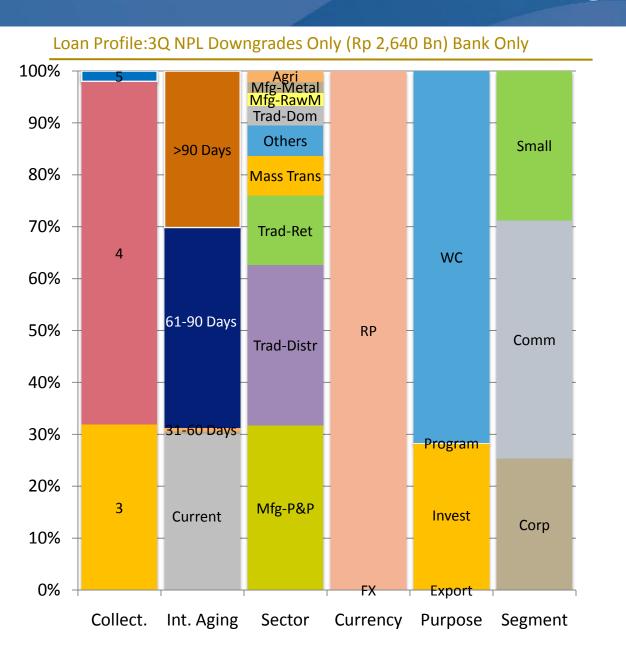


#### **ATM Network**





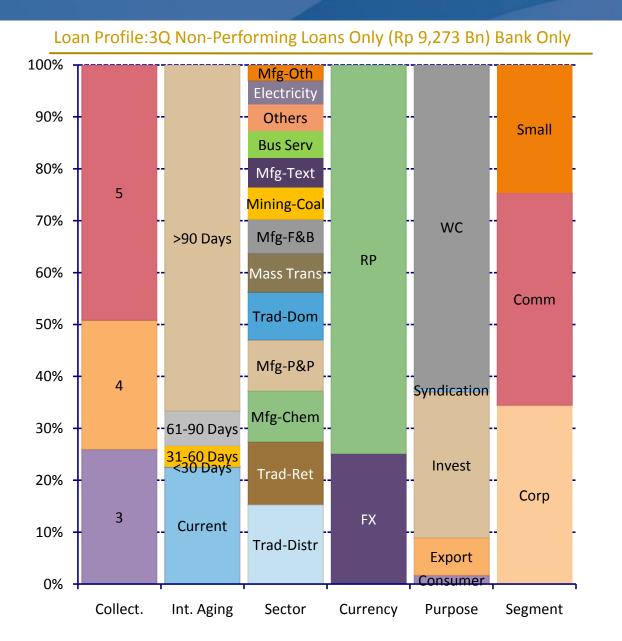
# 3Q 2015 Loan Detail\*: Downgrades to NPL



Corporate, Commercial & Small Business loans downgraded to NPL in 3Q totaled Rp 2,640 Bn. Of these loans:

- 86.5% were more than 90 days overdue on interest payments
- 45.9% came from our Commercial Portfolio
- Largest downgrades by sector:
  - Pulp & Paper Manufacturing
  - > Trading Distributions
  - > Retail Trading
- 100% were IDR loans
- 71.6% were Working Capital loans, 28.2% were Investment Loans

### 3Q 2015 Loan Detail\*: Non-Performing Loans

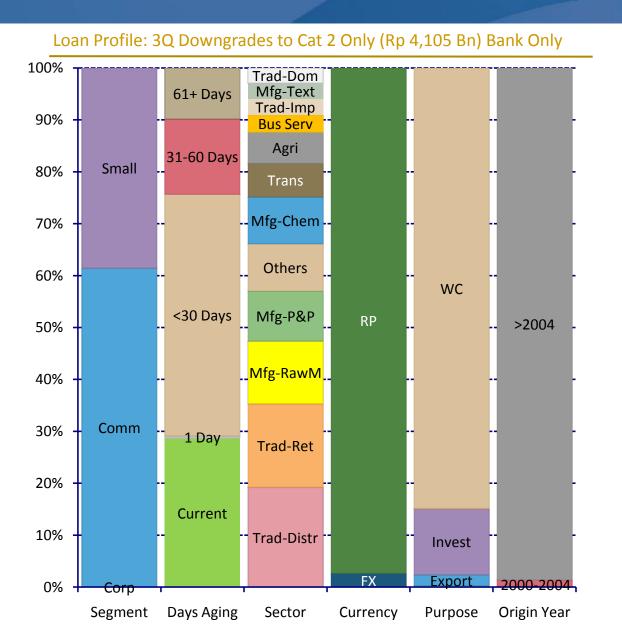


Corporate, Commercial & Small Business NPLs totaled Rp 9,273 Bn in 3Q.

#### Of these NPLs in 3Q:

- 22.5% remain current on interest payments and an additional 10.8% are less than 90 days overdue
- 34.4% are to Corporate customers
- 62.3% are Working Capital loans and 28.1% are Investment loans
- Primary sectors are:
  - > Trading Distributions
  - > Retail Trading
  - Chemical Manufacturing
  - Pulp & Paper Manufacturing
- 74.9% are Rp loans
- 25.9% are Cat. 3 & 24.9% are Cat. 4
- \* Excluding Micro & Consumer Loans Only

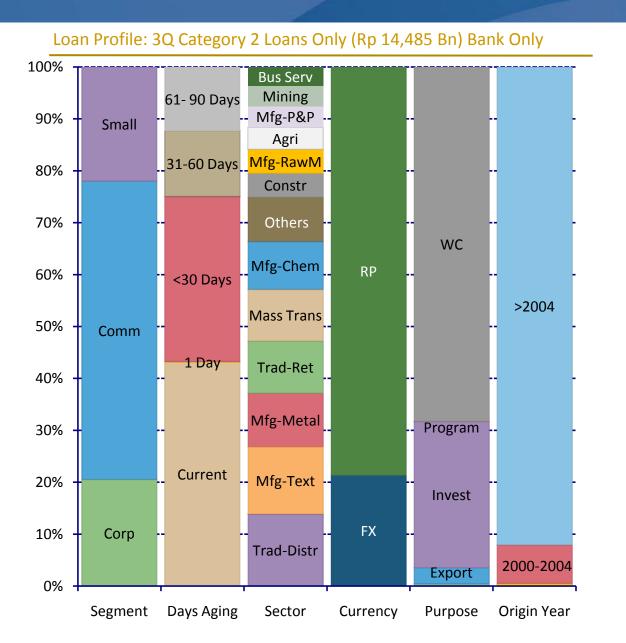
### 3Q 2015 Loan Detail\*: Downgrades to Cat. 2



Rp4,105 Bn in Corporate, Commercial & Small Business loans were downgraded to Category 2 in 3Q. Of the Special Mention Loans downgraded:

- 38.6% are to Small Business customers & 61.4% are for Commercial
- 28.7% are current & 47.0% are less than 30 days overdue in interest payments
- Primary sectors downgraded are:
  - > Trading Distributions
  - Retail Trading
  - Raw Material Manufacturing
  - Pulp & Paper Manufacturing
- 97.4% are RP loans
- 84.8% are Working Capital loans
- \* Excluding Micro & Consumer Loans Only

### 3Q 2015 Loan Detail\*: Category 2 Loans

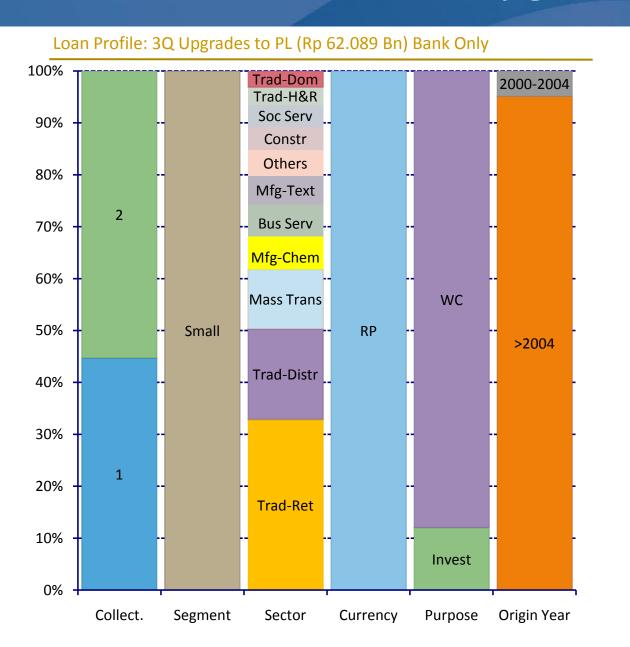


Rp 14,485 Bn in Corporate, Commercial & Small Business loans were in Category 2 in 3Q. Of these Special Mention loans:

- 57.5% are to Commercial customers
- 43.2% are current or 1 day overdue, with an additional 31.8% less than 30 days overdue
- Primary sectors in Category 2 are:
  - > Trading Distribution
  - > Textile Manufacturing
  - Metal Manufacturing
- 78.6% are Rp loans
- 68.2% are Working Capital loans
- 68.6% were Category 2 in Q2 '15

<sup>\*</sup> Excluding Micro & Consumer Loans Only

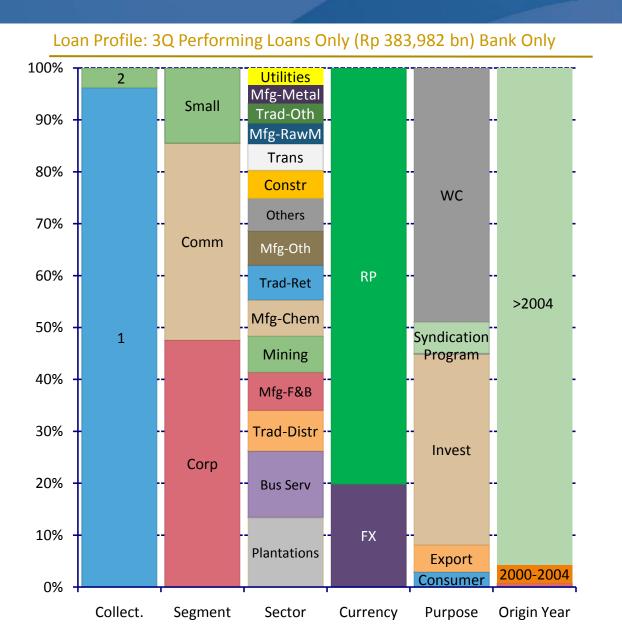
### 3Q 2015 Loan Detail\*: Upgrades to PL



Corporate, Commercial & Small Business loans upgraded to PL in 3Q totaled Rp 62.089 Bn. Of these loans:

- 100% were to Small Business customers
- 95.1% originated later than 2004
- Largest upgrades by sector:
  - > Trading Distributions
  - Retail Trading
  - Mass Transportations
- 100% were Rp loans
- 87.9% were Working Capital loans; 12.1% were Investment loans

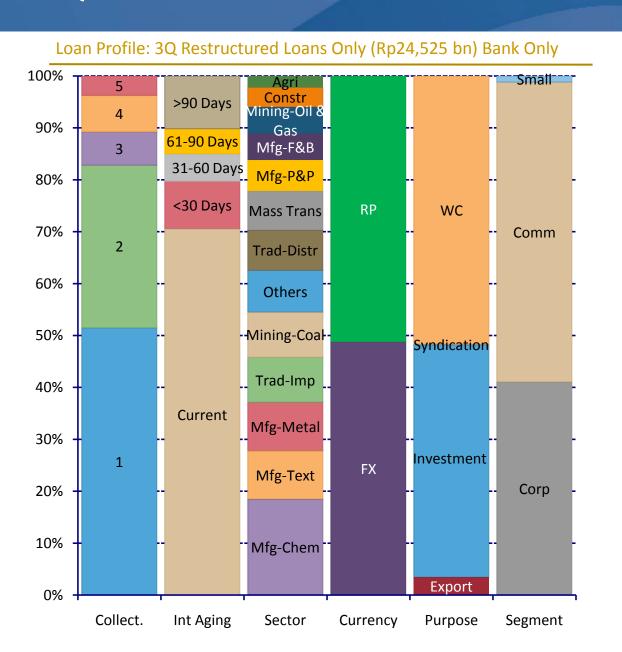
# 3Q 2015 Loan Detail\*: Performing Loans



Rp 383,982 Bn in Corporate Commercial & Small Business loans were performing in 3Q. Of these performing loans:

- 47.6% are to Corporate customers & 37.9% are to Commercial customers
- 95.7% originated since 2005
- Primary sectors are:
  - Plantations
  - Business Services
  - > Trading Distributions
- 80.1% are Rupiah loans
- 48.9% are Working Capital loans; 36.7% are Investment loans

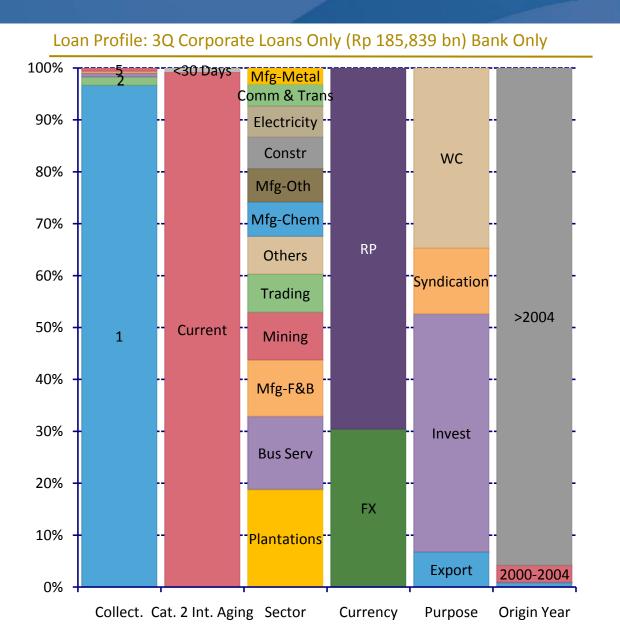
#### 3Q 2015 Loan Detail\*: Restructured Loans



Of the remaining Rp 24,525 billion in restructured Corporate, Commercial & Small Business loans in 3Q:

- 82.8% are Performing
- 70.6% of Restructured Loans are current in interest payments
- Primary sectors are:
  - Chemical Manufacturing
  - > Textile Manufacturing
  - Metal Manufacturing
- ■51.2% are Rp loans
- 51.7% are Working Capital
- 57.7% are to Commercial customers
- 12.2% deteriorated in collectability

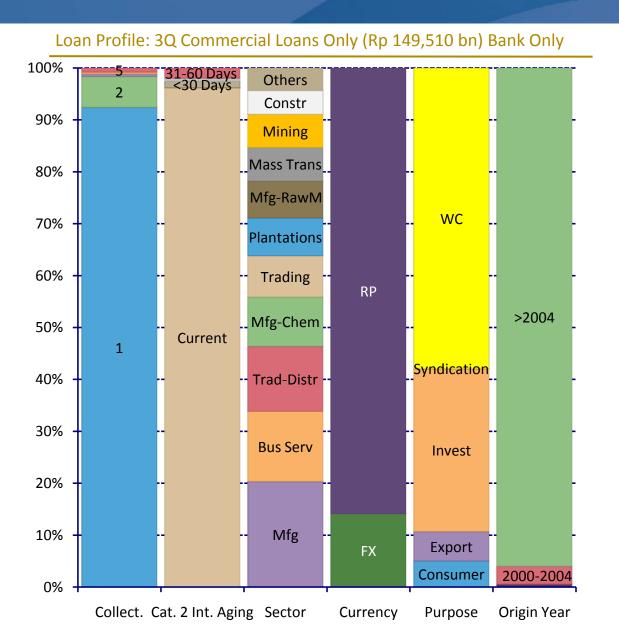
### 3Q 2015 Loan Detail: Corporate Loans



Rp 185,839 billion in loans were in the Corporate portfolio in 3Q. Of the Corporate Loans in 3Q:

- 98.2% are performing loans, with 1.6% in Category 2
- 51.5% of Category 2 loans are current in interest payments
- Primary sectors in Corporate are:
  - Plantations
  - Business Services
  - Food & Beverages
    Manufacturing
- 69.6% are Rupiah loans
- 45.9% are Investment loans; 34.7% are Working Capital loans

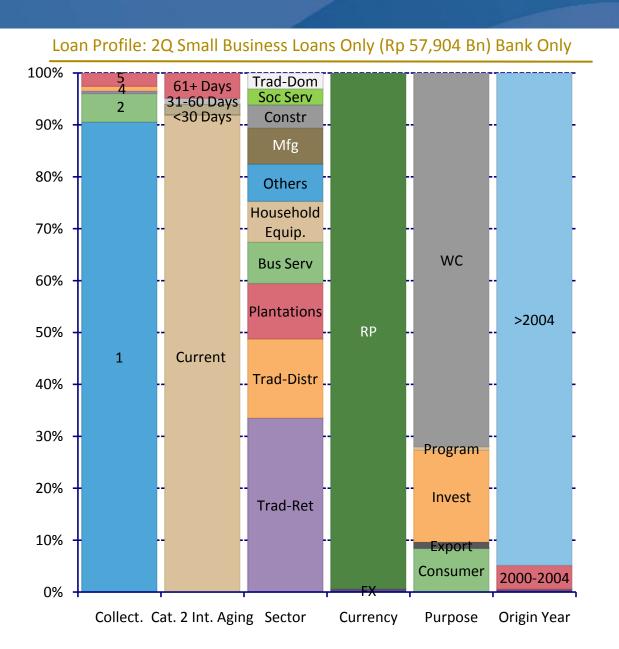
#### 3Q 2015 Loan Detail: Commercial Loans



Rp149,510 billion in loans were in the Commercial portfolio in 3Q. Of the Commercial Loans in 3Q:

- 97.5% are performing loans, with 5.6% in Category 2
- 48.2% of Category 2 loans are current in interest payments
- Primary sectors in Commercial are:
  - Business Services
  - > Trading Distribution
  - Chemical Manufacturing
- 85.5% are Rupiah loans
- 58.5% are Working Capital loans, 32.2% are Investment loans

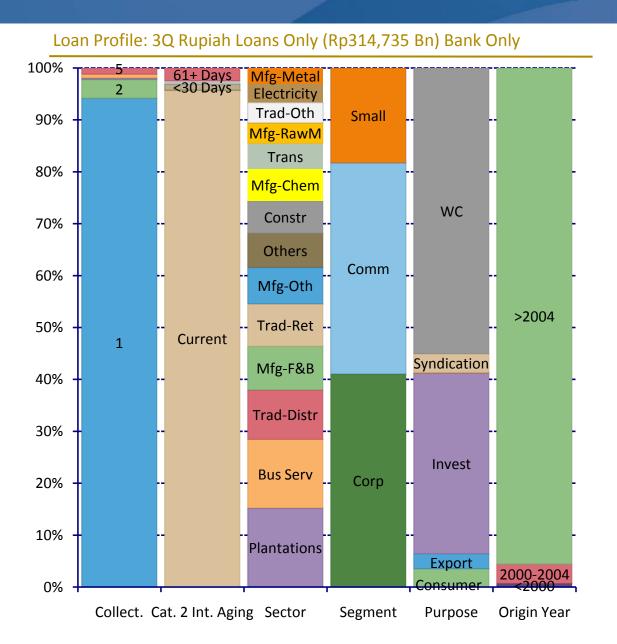
#### 3Q 2015 Loan Detail: Small Business Loans



Rp 57,904 Bn in loans were in the Small Business portfolio in 3Q of the Small Business Loans in 3Q:

- 96.1% are performing loans, with 5.5% in Category 2
- 21.9% of Category 2 loans are current in interest payments
- Primary sectors in Small Business are:
  - Retail Trading
  - Distribution Trading
  - Plantations
- 99.4% are Rupiah loans
- 72.0% are Working Capital loans

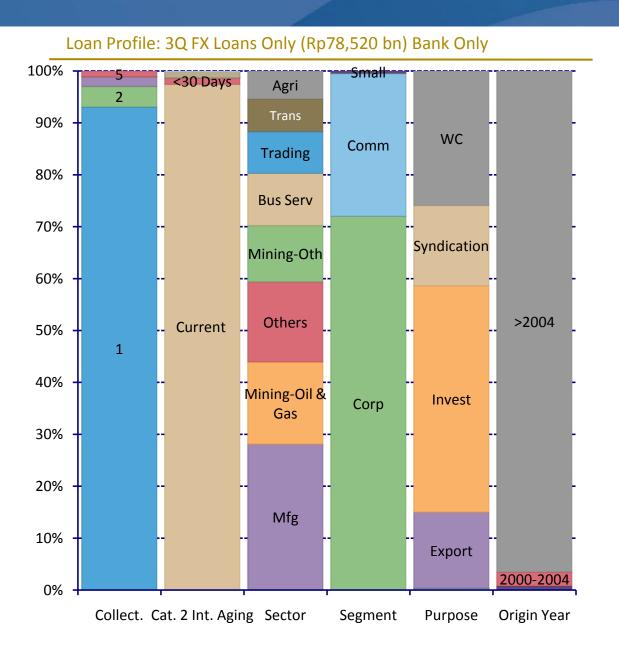
### 3Q 2015 Loan Detail\*: Rupiah Loans



Rp 314,735 billion in loans were Rupiah denominated in 3Q Of the Rupiah Loans in 3Q:

- 97.8% are performing loans, with 3.6% in Category 2
- 39.4% of Category 2 loans are current in interest payments
- Primary sectors in Rupiah loans are:
  - Plantations
  - Business Services
  - > Trading Distribution
- 41.1% are Corporate loans
- 55.0% are Working Capital loans, 34.8% Investment loans

#### 3Q 2015 Loan Detail\*: FX Loans



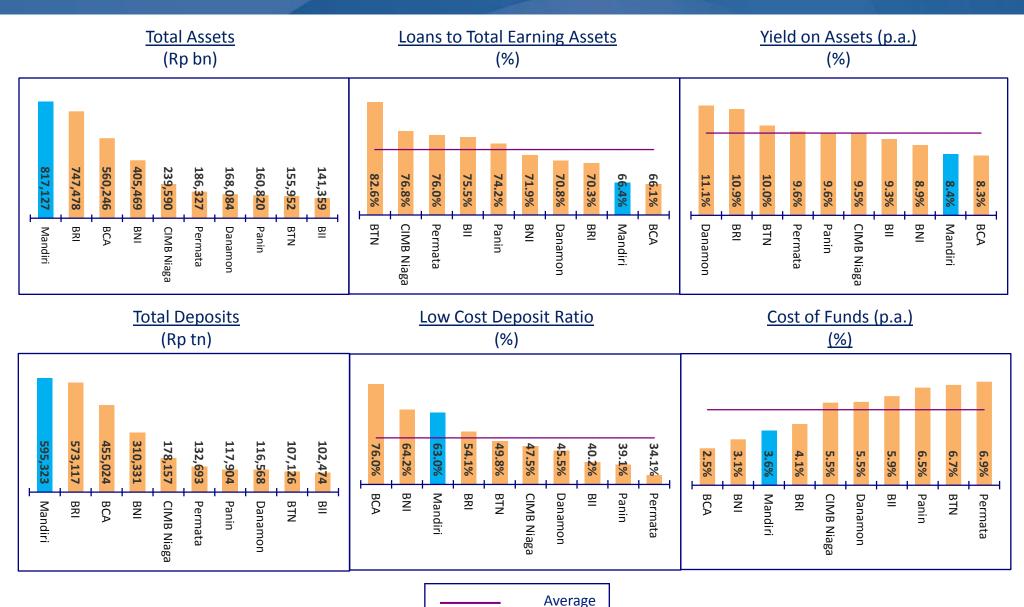
Rp78,520 Bn in loans were FX denominated in 2Q.
Of the FX Loans in 2Q:

- 97.3% are performing loans
- 57.0% of Category 2 loans are current in interest payments
- Primary sectors in FX loans are:
  - Manufacturing
  - Oil & Gas Mining
- 72.1% are Corporate loans
- 43.6% are Investment loans; 25.9% are Working Capital loans

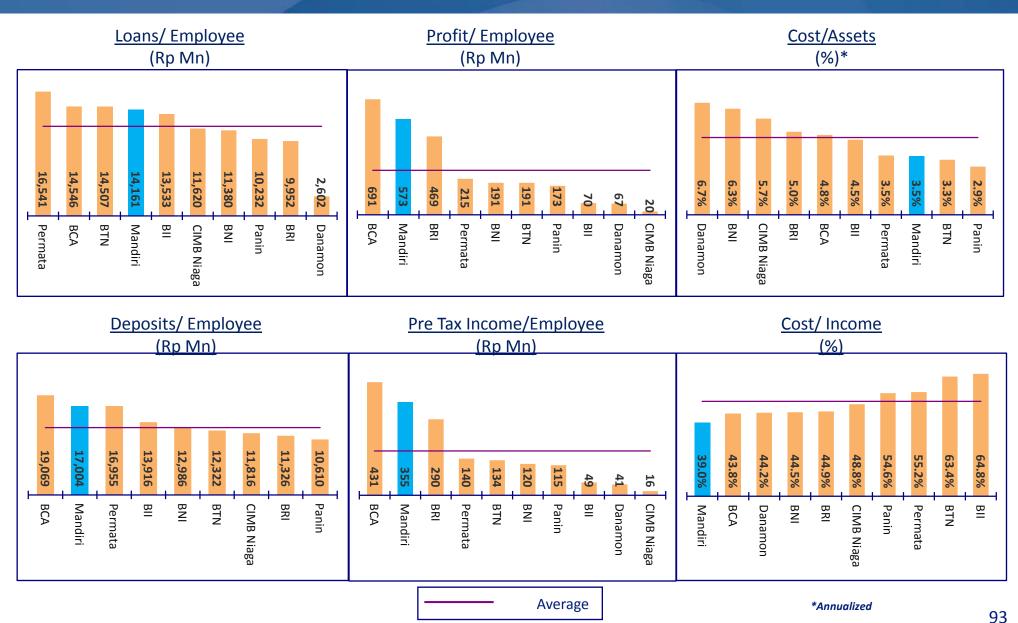
# Loan growth, quality & provisioning relative to peers Bank Only, As of June 2015



# Asset and liability mix relative to peers Bank Only, As of June 2015



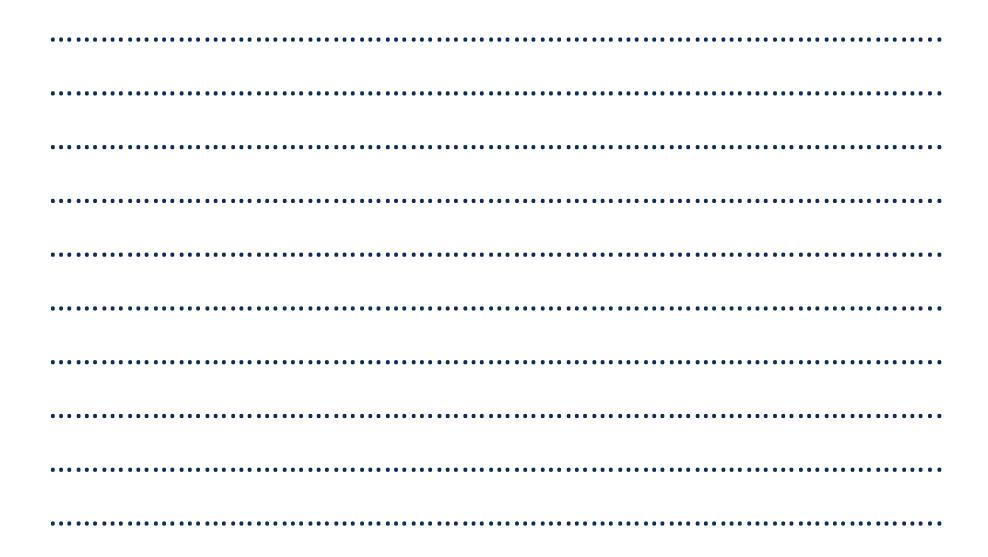
# Efficiency measures relative to peers Bank Only, As of June 2015



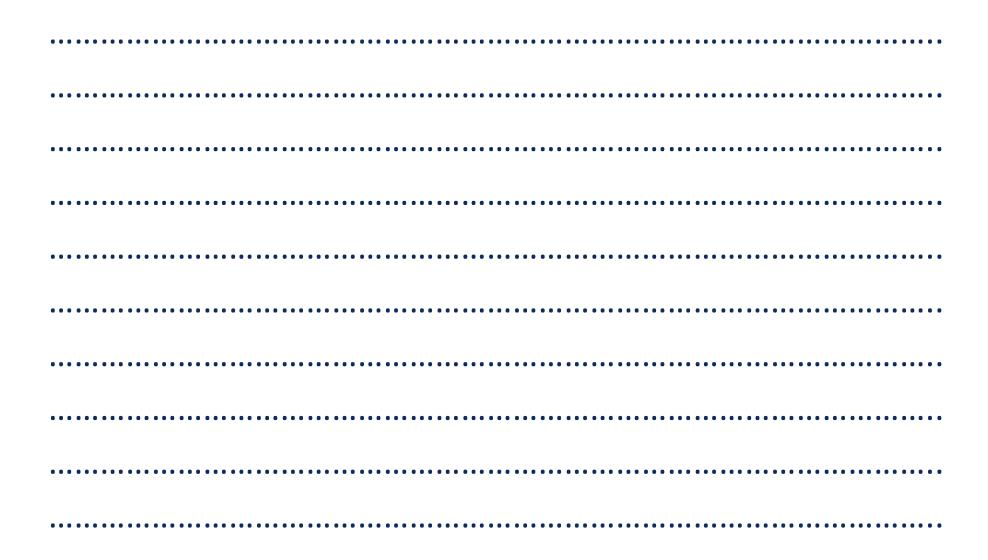
# Measures of scale and returns relative to peers Bank Only, As of June 2015



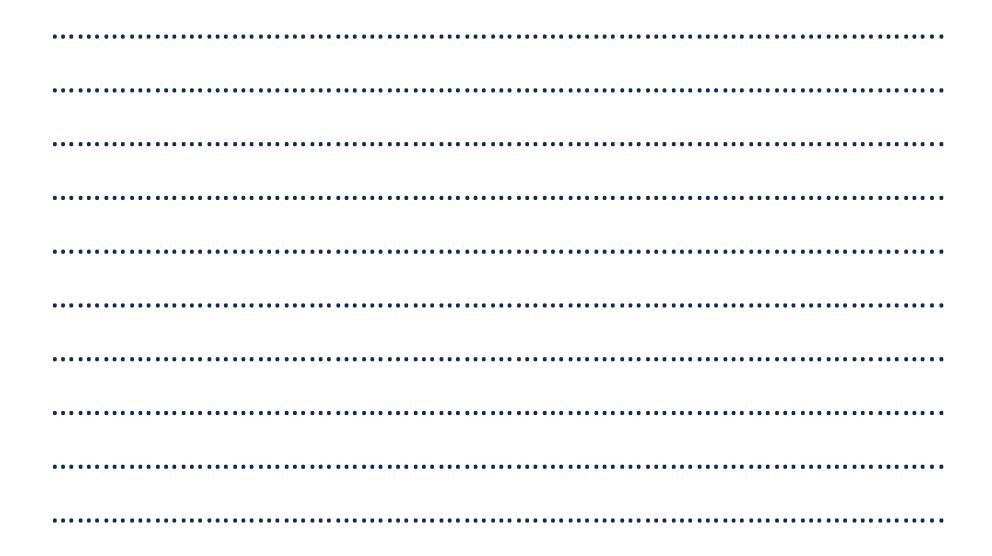
### Notes



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