

Subsidiary	Case Principal / Claim	Settlement Status	Influence Against Company Conditions	Management Efforts	Administrative sanctions
	- The lawsuit filed in connection with the credit guarantee status on behalf of the debtor Nyoman Gede Parwita Kusuma who is declared invalid because the certificate was obtained illegally from the Plaintiff.	- PT.Dps verdict. No.154 / PDT / 2013 / PT.Dps, PT Bank Mandiri Taspen lost.	Not significant, potential loss is small +/- Rp. 258 million (auction value),	Keeping the decision of kasasi remains beneficial to PT Bank Mandiri Taspen.	There is no
	623/Pdt/G/2017/PN.Dps - Gugatan diajukan karena Penggugat merasa keberatan dengan rencana lelang Hak Tanggungan atas jaminan kreditnya	- Currently being appealed against the application of PT Bank Mandiri Taspen.	and PT Bank Mandiri Taspen. saat is in a position to be won based on the decision of the District Court and the High Court	Appoint a professional legal counsel to guard and handle in order that the decision being handed down does not harm PT Bank Mandiri Taspen.	There is no
	898/Pdt.G/2017/PN.Dps - Gugatan diajukan karena Penggugat merasa keberatan dengan rencana lelang Hak Tanggungan atas jaminan kreditnya	Perkaranya masih dalam pemeriksaan di Pengadilan Negeri Denpasar, dan Penggugat sudah 4X Not Attending dipersidangan tanpa alasan yang jelas, dan pada sidang berikutnya tanggal 20/2/2018 akan diputus apabila Penggugat tetap juga Not Attending	Not significant, the potential loss of the credit credits is +/- Rp. 962 million, and the legal position of PT Bank Mandiri Taspen is quite strong	Handling the case well and its decision should not harm PT Bank Mandiri Taspen.	There is no
PT Asuransi Jiwa Inhealth Indonesia	The case of refusal of insurance claim payment for having expired, in case Number: 63 / Pdt / G / 2017 / PN.Pbr in Pekanbaru.	Already completed by way of Mediation / Peace Decision (Deed of Van Daading)	Not significant, due to potential loss of about Rp.2,97 billion (credit debit credit value), and Plaintiff's argument is not strong.	Mandiri Inhealth has conducted a mitigation process conducted by the Legal Unit under the Risk Management and Legal Division by Reviewing the terms and conditions in the policy and improving the socialization strategy on the internal technical and operational range of Mandiri Inhealth and its business partners.	There is no

### The Impact of Legal Disputes on Company

The impact of civil and criminal law problems faced by Bank Mandiri through legal process is not significant because the Bank has conducted a mitigation process by the Legal Unit under Risk Management & Compliance.

### Access to Company Data and Information

The public can access all the reports of financial and non-financial conditions that have been submitted by Bank Mandiri transparently through various means of print and electronic media, including the publication of financial reports on the official website of Bank Mandiri, Bank Indonesia, Indonesia Stock Exchange and Ministry of SOE portals available on time, complete and accurate.

### Corporate Secretary

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Facebook: <https://id.facebook.com/officialbankmandiri/>

Twitter: @bankmandiri

**Investor Relations**

The main function of Investor Relations, establishing good relationships between companies with Investors, Capital Markets, and Shareholders,

through interactive communication and transparent and periodic information delivery, which includes:

1. The development of communication strategies and maintaining good relations primarily related to investors, potential investors, analysts, fund managers, securities firms, regulators, rating agencies and the general capital market community.
2. Preparation of materials and activities related to Investor relations, among others analyst meetings, road shows, public expose and investor conference.
3. Coordinating the preparation, publishing and distribution of Annual Reports to Investors / analysts.
4. Prepare data and information on market developments and company stock performance for Investor and capital market community.

The contacts for Investor Relations of Bank Mandiri are as follows:

**Investor Relation**

Email: [ir@bankmandiri.co.id](mailto:ir@bankmandiri.co.id)

<http://ir.bankmandiri.co.id>

Follows is the recap of activities in Investor Relations during 2017, whether it is a disclosure of Bank Mandiri's performance or marketing activities to investors:

No.	Agenda	Description	Location
1.	Analyst Meeting	Full Year 2016 (Februari), 1st Quarter 2017 (April), 2nd Quarter 2017 (Juli), 3rd Quarter 2017 (Oktober)	Jakarta
2.	Public Expose	Full Year 2016 (Februari), 1st Quarter 2017 (April), 2nd Quarter 2017 (Juli), 3rd Quarter 2017 (Oktober)	Jakarta
3.	Investor Conference	Local Investor Conference: 3 International Investor Conference: 9	Indonesia Asia, Amerika, & Eropa
4.	Non-Deal Roadshow	Local Non Deal Roadshow: 1 International Non Deal Roadshow: 6	Indonesia Asia, Amerika, & Eropa

**Press Release**

Information Disclosure in the form of a press release conducted by Bank Mandiri is one of the implementation of GCG principles that is transparency and accountability to the public. The press releases performed by Bank Mandiri during 2017 were as follows.

**Table of Press Release**

Date	Press Release
3 January 2017	Press Release of Tax Amnesty Repatriation Fund Accumulation Updates
11 January 2017	Press Release of Creative House of SOEs in Java Presenting by Bank Mandiri
13 January 2017	Press Release of 2017 Joint Entrance Selection of State Universities (SBMPTN)
17 January 2017	Press Release of Media Briefing Bank Mandiri Support at 2017 Indonesia Fashion Week
23 January 2017	Press Release of Cooperation of Bank Mandiri - Ministry of Transportation
24 January 2017	Press Release of Electricity Sector Financing
25 January 2017	Press Release of 2017 Market Outlook Gathering
26 January 2017	Press Release of Cooperation of Bank Mandiri - Bekasi Local Revenue Offices