REPORT TO SHAREHOLDERS AND STAKEHOLDERS INFORMATION FOR SHAREHOLDERS AND INVESTORS

COMPANY PROFILE BANK MANDIRI SUBSIDIARIES

- Extends Partnership Program and monitor levels of repayment
- Organize and disseminate the Environmental Development Program
- 11. Supports the working visit of the House of Representatives and Hearings
- Carry out service function, order and securiting the offices and assets of Bank Mandiri

Classification and Development of Corporate Secretary Competencies

In line with its classification set forth under the Corporate Secretary Guidelines, the Corporate Secretary must have sound knowledge in legal, accounting and secretarial affairs. In addition to that, it must be able to maintain confidentiality related to the Bank's internal information. This is intended to maximize the Corporate Secretary's role in providing advice to the BOD, BOC and other executives in the interest of the Company.

During 2015, the Corporate Secretary participated in various training/workshop/seminar events in order to enhance the skills or update knowledge in connection with corporate secretary know-how, particularly

concerning GCG. The activities are documented (Training Subject: Legal, Accounting and Secretarial Affairs) as follows:

- 1. Seminar on Gratuities Control
- Focus Group Discussions on development of breakthrough financing schemes for creative industry
- Seminar on Introduction of PKBL and Road Map of the Ministry of State Owned Enterprises for Deputies in State Owned Enterprises
- 4. National Anti-Fraud Conference (NACF) 2015

Assessment of Corporate Secretary Performance -

Assessment of the Corporate Secretary's performance is carried out by the President Director based on the level of achievement of Corporate Secretary work programs. The performance assessment encompasses the following criteria:

- 1. Financial Aspects
 - a. Cost Effectiveness
- 2. Customer Aspects
 - a. Application of public disclosure pursuant to the regulations

- b. Improvement of the Bank's reputation as the Top of Mind Bank for customers
- 3. Internal Business Process Aspects
 - a. Management of comprehensive internal communication programs
 - b. Management of Calendar of Event
- 4. People Development Aspect
 - a. Development of Employee Competencies