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Main Highlights Management Report Company at a Glance Management Discussion and Review of Busines

Analysis on Company's Performance Support Function

Report of 2016 PPC Activities

PPC has conducted several activities in 2016 as follows:

- 1. The Company's policy adjustment, included
 - a. Revision on Bank Mandiri Legal Procedure
 - b. Revision on HR Policy
 - c. Revision on Bank Mandiri Credit Policy
- 2. Adjustment of Standard Guidance/Produre, included
 - a. Revision on SPO of Cash Money Management
 - b. Revision on SPO of Electronic Money
 - c. Revision on SPO of Product or New Activities
 - d. Revision on SPO of Credit Collection and Recovery
 - e. Revision on SPO of Operational Risk Management
 - f. Revision on SPO of Information Technology
 - g. Revision on SPO of Wealth Management Services
 - h. Revision on SPO of Credit Collection and Recovery
 - i. Revision on SPO of Overseas Office

- j. Revision on SPO of Customer's Segmentation
- k. Revision on SPO of Financial Institution
- I. Revision on SPO of Assets and Liability Management m. Revision on SPO of Risk Model
- 3. Reporting on Operational Technical Guidance
- 4. Authority Segregation to the Company's officer
- Adjustment of Subsidiary Guideline and Data Management Framework

Assessment of Committees Under the BOD

Activities and performance of the Committees under the BOD are regularly evaluated and assessed by the BOD for the sake of increasing the effectiveness of implementation and performance of committees in the coming year. Based on the assessment, the performance of Committees under the BOD is rated Good.

Corporate Secretary

The Corporate Secretary assumes as supported organ of the Company positioned as a liaison officer between the Bank and stakeholders including regulator, investor and public particularly in connection with capital markets community with the responsibility to ensure the Company's compliancy to applied regulations as part of Good Corporate Governance (GCG) implementation.

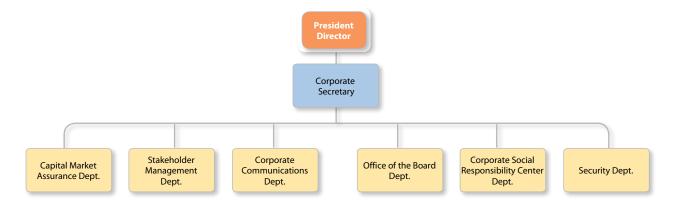
The Bank's Corporate Secretary was established in view of, among others, the following regulations:

- Regulation of the Financial Services Authority (POJK) No. 35/POJK.04/2014 concerning Corporate Secretary of Issuers or Public Companies.
- Regulation of the Minister of State Owned Enterprises No. PER-01/MBU/2011 as amended by PER-09/MBU/2012, Chapter Nine concerning Corporate Secretary.

Duties and Responsibilities of Corporate Secretary

The Corporate Secretary has the duties and responsibilities as follows:

- 1. To coordinate, carry out administrative and development of corporate communication strategies and programs.
- 2. To meet the obligations of the Company as a public company based on GCG principles.
- 3. To support the BOC, BOD, SEVP and other executive officers.
- 4. To maintain the reputable image of the Bank.
- 5. To exercise the Bank's security system control.
- 6. To carry out Corporate Social Responsibility (CSR) activities through Partnership and Environmental Development Program (PKBL) in accordance with the appropriate targets so as to give positive contribution to improving the image of Bank Mandiri.



06 Corporate Integrated Corporate
Governance

Corporate Socia Responsibility Cross Reference of Annual Report Award 2016 Criteria Consolidated Financia Statements

Corporate Secretary Profile



Rohan HafasCorporate Secretary
Indonesian citizen, 55 years old. Domicile in Jakarta

He was appointed as Corporate Secretary of Bank Mandiri since October 1, 2014, virtue of Decree of the Senior Executive Vice President (SEVP) No. KEP. SEVP/272/2014 concerning the Appointment and Designation of a Bank Mandiri Official. He began his career at Bank Susila Bakti in 1987 as Assistant Manager, prior to his career in the Indonesian Bank Restructuring Agency (BPPN) and positioned as Communication Division Team Leader, Communication Division Group Head and Communication Division Head. Prior to his career in Bank Mandiri, the graduated from the Faculty of Economics, the University of Indonesia in 1987 was Corporate Secretary Division Head at PT Bank Mutiara Tbk.

2016 Corporate Secretary Competency Enhancement Program

As a liaison with external parties, Company Secretary must always follow the development of capital markets and consistently improve their competence in the field of Law/Legal, Accounting and Secretariat. To that end, Corporate Secretary of Bank Mandiri regularly attend various useful training to maximize its important role in the company.

Throughout 2016, the Corporate Secretary has attended various training/Workshop/Seminar which can be seen on page 111.

Organization Stucture of Corporate Secretary

Secretary appointed and dismissed and is directly responsible to the President Director. Some Department under Secretary of the Company, namely Capital Market Assurance Department, Stakeholder Management, Corporate Communications Department, Office of the Board Department, Corporate Social Responsibility Center Department and Security Department.

Duties Corporate Secretary 2016

- Holding a General Meeting of Shareholders dated March 21, 2016.
- 2. Organizing the annual mandatory public expose.
- Organizing Meeting of Board of Directors and Board of Commissioners.
- 4. Preparing the Board of Directors Decree.
- Reporting to the regulators in the position of the Bank duty as public company
- 6. Organizing Mandiri Jakarta Marathon 2016.
- 7. Corporate activity ceremonial coverage.
- 8. Publishes 2016 corporate advertising materials.
- Organizing and distributing the Community Development program.
- 10. Carrying out service function, order and security of offices and assets of Bank Mandiri.