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## Vision and Mission of Bank Mandiri

Based on the Long-Term Plan of Bank Mandiri 2015-2020, formulated by the Board of Directors and approved by the Board of Commissioners, Bank Mandiri sharpens its vision and mission, such as follows:

### Vision

To be Indonesia's most admired and consistently progressive financial institution.

### Mission

1. To be oriented toward fulfilling market needs.
2. To develop professional human resources.
3. To gain maximum benefit for stakeholders.
4. To conduct transparent management.
5. To care for social and environmental issues.

In order to accomplish its mission, Bank Mandiri is committed in building long-term relationships based on trust to its customers, derived from both the business and individual portfolios.

Bank Mandiri is committed to serve the best international standards services to its customers as an institution that provides innovative financial solutions, and promises to always improve its quality in performance, human resources, and teamwork.

In addition, Bank Mandiri also keeps their commitment to achieve growth and success for all its customers and play an active role in encouraging the long-term growth of Indonesia, while consistently producing high returns for shareholders.