

160429 • MPPA.JK

# **Company Presentation**















Overview of **MPPA** Retail

Key Investment Highlights

Strategy for Growth

Financial Overview































## **Vision**

To be the no.1 multi-format retailer in Indonesia

## **Mission**

To deliver Sustainable Sales/Profit Growth by creating a World Class Retailer with format and technological leadership through a focus on the development of Human Capital and Systematized, Relevant Business Practices















## Investment Highlights

Fastest growing multi-format retailer in Indonesia

with CAGR of 25.2% in the past 10 years and market cap of IDR 7.8 tn (US\$ 610 bn) as of 31 March 2016

Results in Q1 2016

Sales -2.5%\* and Net Income -250.9% SSSG -5.2%

- Largest footprint of stores versus our competitors as we are located in over 68 cities
- Proven asset light business model scalable for rapid growth
- **Operating 289 stores**
- Strong management team
- Clear & consistent strategy

In January 2013, PT. Multipolar Tbk (MLPL), the Company's major shareholder, through its wholly-owned subsidiary, Prime Star Investment Pte. Ltd. issued Exchangeable Rights (ER) in principle value of USD 300 million that are fully subscribed by Anderson Investments Pte. Ltd., a subsidiary of Temasek Holdings (Private) Limited. The ER are exchangeable in full and not in part for such number of shares representing 26.1% of the issued and outstanding shares of MPPA.

<sup>\*</sup> Net Sales • Source : Company Data, Fact Set









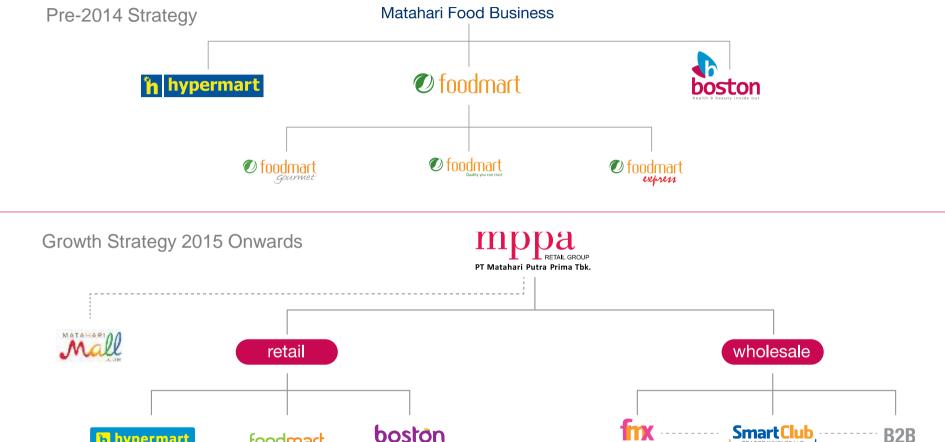






Company **Shareholding Structure** Prime Star PT Multipolar Anderson **PUBLIC** Investment Tbk (MLPL) Investment Pte. Ltd. Pte. Ltd ER 26.1% 23.7% 50.2% PT. Matahari Putra Prima Tbk

## MPPA Clear Strategy to Leverage Multi-format Market Condition





h hypermart



foodmart

foodmart







FMX is classified as retail for operation segment information

in financial statements







#### **Positioning**

The destination for weekly, monthly and seasonal shopping, to fulfill the needs of the customers

#### **Target Customers**

**Primary** Middle income

> Young families with children Aged 25 - 40 years old

**Secondary** Middle income

Established middle age customers

#### Store Information

No of stores <sup>(a)</sup>	110 stores

Average

 $\pm 6.019$ store size (sqm)

Number of products 26,000 - 31,000

Fresh food, grocery, Product selection non-food & electronics

**Target customers** Middle income **Category Differentation** 

#### Destination

The categories/sub categories that the format is considered as the best in the class for complete assortment & attractive promotion

- Fresh
- · Baby milk & diapers
- · Regular & adult milk
- · Health & beauty esp. skin care. hair care, oral care & men's care
- Imported & specialty food
- Electronics : brown & white + gadgets

#### Routine

The categories/sub categories that the customers always buy routinely & low brand loyalty or low product uniqueness

- · Cooking (incl. oil), rice & noodle
- Breakfast food & drink
- Cleaning (home & automotive)
- Insect killer
- Paper goods (incl. adult diapers)

#### **Occasional**

The categories/sub categories that the customers buy on impulse/occasional/seasonal basis

- Toys & Sport
- · Household needs & kitchen gadgets
- Towel & underwear
- · Electronic gadgets
- Electrical accessories incl. batteries
- Air freshener
- · Canned food
- · Ready to drink
- Snack, biscuits & confectionery
- OTC

#### Fill-in

The categories/sub categories that the customers buy as fill-in while they shop

- Other soft lines
- Stationery
- · Travel & bag

Hypermart contributed ± **78.4**% of total revenue

(a) As of 31 March 2016 • Source: Company Data



















#### Format Positioning

The customers can do their grocery shopping conveniently and receive exciting promotions

#### **Target Customers**

**Primary** Middle income

> Young families with children Aged 25 - 40 years old

Secondary Middle income

Established middle age customers

#### Store Information

**Target customers** 

No of stores<sup>(a)</sup> 23 stores

Average ± 1.767 store size (sqm)

Number of 10,000 - 15,000products

Fresh food, grocery & Product selection

non-food

Middle to high income

(a) As of 31 March 2016 • Source: Company Data

#### **Category Differentation**

#### **Destination**

The categories/sub categories that the format is considered as the best in the class for complete assortment & attractive promotion

- Fresh
- · Baby milk & diapers
- Regular & adult Milk
- · Health & beauty esp. skin care, hair care, oral care & men's care

#### Routine

The categories/sub categories that the customers always buy routinely & low brand loyalty or low product uniqueness

- · Cooking (incl. oil), rice & noodle
- · Breakfast food & drink
- Cleaning (home & automotive)
- Insect killer
- Paper goods (incl. adult diapers)

#### Occasional

The categories/sub categories that the customers buy on impulse/occasional/ seasonal basis

- Toys & Sport
- · Household needs & kitchen gadgets
- Towel & underwear
- Electrical accessories incl. batteries
- Air freshener
- Canned food
- · Ready to drink
- Snack, biscuits & confectionery
- OTC

#### Fill-in

The categories/sub categories that the customers buy as fill-in while they shop

- Other soft lines
- Stationery
- · Travel & bag

Foodmart contributed ± 5.3% of total revenue

















#### **Positioning**

Offers a one-stop shopping-solution that satisfies all core and complementary business owner needs

#### **Target Customers**

**Primary** Indonesian restaurants, canteens,

catering, warteg, kiosks, stores & offices

**Secondary** Asian restaurant, food and non-food

retailers, service providers, hospitals

± 8.306

11.000

and institutions

#### Store Information

No of stores(a) 1 store

Average

store size (sqm)

Number of products

Fresh food, grocery, non-food & Horeca Product selection equipment

Horeca, retailers, resellers, offices & **Target customers** 

institutions

(a) As of 31 March 2016 • Source: Company Data

#### **Category Differentation**

#### Destination

The categories/sub categories that the format is considered as the best in the class for complete assortment & attractive promotion

- Fresh
- Dairy & deep frozen (bulk sizes and Horeca products)
- Cleaning (professional use)
- Office supplies & stationaries
- Household needs

#### **Routine**

The categories/sub categories that the customers always buy routinely & low brand lovalty or low product uniqueness

- · Cooking (incl. oil), rice & noodle
- · Beverages & Coffee
- Snack, biscuits & confectionery
- Paper goods (incl. diapers)
- · Health & beauty esp. skin care. hair care, oral care & men's care
- Cleaning
- Disposables (paper & plastic)

#### **Occasional**

The categories/sub categories that the customers buy on impulse/occasional/ seasonal basis

- · Ready to eat
- Canned food
- OTC
- Home appliances
- Electronic appliances

#### Fill-in

The categories/sub categories that the customers buy as fill-in while they shop

- Automotive accessories
- Softlines
- Electronics : brown & white + gadgets

SC contributed ± 15.2% of total revenue

















#### Format Positioning

A convenience store for everyone located in a strategic location providing immediate needs of daily goods and services

#### **Target Customers**

**Primary** Middle income

Un planned with high mobility

Aged 20 - 40 years old

Secondary Middle income

Established middle age customers

#### Store Information

No of stores <sup>(a)</sup>	50 stores
Average store size (sqm)	± 146
Number of products	2,500 – 4,000
Product selection	Ready to Eat, Food and Drinks
Target customers	Middle to high income

(a) As of 31 March 2016 • Source: Company Data

#### **Category Differentation**

#### Destination

The categories/sub categories that the format is considered as the best in the class for complete assortment & attractive promotion

- Ready to Eat
- Ready to Drink
- Drinks
- Services (Top Up Voucher, Token PLN, E-Toll, Payment point, Etc.)
- OTC

#### Routine

The categories/sub categories that the customers always buy routinely & low brand loyalty or low product uniqueness

- Snack, Biscuits & Confectionery
- Breakfast food & drink
- Cleaning (home & automotive)
- Paper goods (incl. adult diapers)

#### **Occasional**

The categories/sub categories that the customers buy on impulse/occasional/ seasonal basis

- Tovs
- · Household needs & kitchen gadgets
- Flectrical accessories incl. batteries
- Air freshener
- Canned food
- Insect killer

#### Fill-in

that the customers buy as fill-in while they shop

- Stationery
- Home Cleaning

FMX contributed ± 0.6% of total revenue

















#### Positioning

Boston helps the customers by providing healthy living for their family at affordable price and friendly environment

#### **Target Customers**

Primary	Middle Income Young Families with children Aged 25 - 40 years old
Secondary	Middle Income Established middle age customers

#### Store Information

No of stores <sup>(a)</sup>	105 stores
Average store size (sqm)	± 59
Number of products	1,300 – 3,000
Product selection	Health, vitamins and beauty products
Target customers	Middle income

(a) As of 31 March 2016 . Source: Company Data

#### **Category Differentation**

#### • Health food/supplement & OTC Destination Baby milk The categories/sub categories • Regular & adult milk that the format is considered as · Health & Beauty esp. skin care, best in the class for complete hair care, oral care & men's care assortment & attractive promotion. Routine · Baby & adult diapers The categories/sub categories that the customers always buy routinely & low brand loyalty or low product uniqueness. · Ready to drink **Occasional** · Healthy snack, biscuits, The categories/sub categories that confectionery& breakfast the customers buy on impulse/ occasional/seasonal basis. Fill-in Soft lines Stationery The categories/sub categories Sports & travel that the customers buy as fill-in while they shop.































## Key Investment Highlights



- Our targeted customer is the fast growing middle income class
- 2 Extensive and attractive nationwide store footprint
- ③ Proven asset light business model scalable for rapid growth
- 4 Efficient logistics platform driving productivity improvement
- 5 Established customer loyalty program
- Localized assortment supporting flavors and ethnicity of region















## Business in 2015 was SLOW



Property +6%

Car -16%

Motorcycle
-16%

Electronics -9%

Fashion
-11%

Paper -3.5%















# Inflation is the Lowest in Past 6 Years!

# 8.4 8.4 7.0 4.3 3.8 3.4 2010 2011 2012 2013 2014 2015

#### Transportation, communications and financial service contribute to low inflation

	2014	2015
Total Inflation	8.36	3,35
Food Raw Material	10.57	4,93
Processed Food, Drink, Cigarette	8.11	6,42
Housing, Water, Electricity, Gas & Fuel	7.36	3,34
Clothing	3.08	3,43
Health	5.71	5,32
Education, Recreation, and Sport	4.44	3,97
Transportation, Communication & Financial Service	12.14	-1,53















# **Trade Channel Growth 2015**

10.4%

9.1%

11.3%

























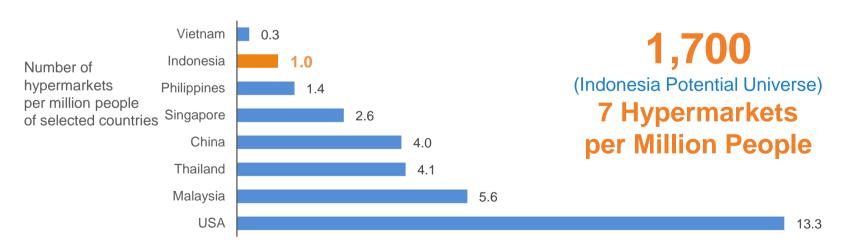


## Significant Growth Potential

## **Under-penetrated markets: Modern Retail**

# 1 Hypermarket per million people Total of 300 hypermark

## Vast Potential in Indonesia's Hypermarket Segment (2013)



Source: OC dated January 25th, 2014















# **Customer Profile**

Who are the **Shoppers?** 

- >80% skewed towards females
- More than half of shoppers is housewife
- >50% of shoppers are younger age group (<35 YO)

Visit to **Hypermart** Store (Planned/ Unplanned) • •

- More than 90% of visitors plan to visit a store
- Daily household need is the shopping mission
- **Unplanned visitors** mostly buy: RTD tea, ice cream, snack, etc.

Choice Driver for Hypermarket **Store Selection** 

## Key Paramerters are:

- Friendly staff
- Affordable price
- Range of product
- Promo/discount











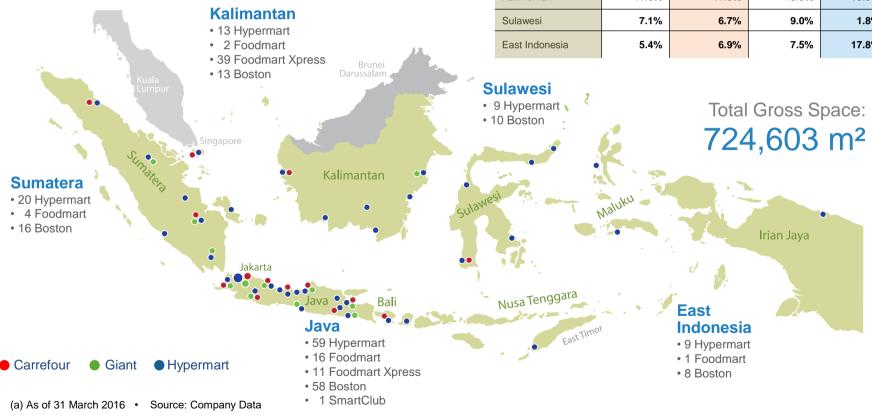




## 2. Extensive and Attractive Nationwide Store Footprint

- Over 60% of new stores in 2016 will be opened in outer islands
- Focus on penetration outside Java where there is less competition and typically higher profitability
- Maximize utilization of the superior logistics infrastructure and distribution process to cater to these markets ahead of our competitors

















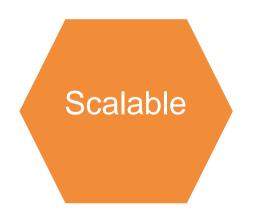


## 3. Proven Asset Light Business Model Scalable for Rapid Growth

Asset
Light Cash
Generative

- Asset-light business model with 100% of stores leased
- Self-funding working capital
- Limited capital expenditure requirements
   Capital expenditure of ~4-5% of sales

- Fully leased store base enables rapid opening of new stores
- Fast payback and attractive returns
- New stores typically cash flow positive in first year
- Average repayment period of capital investments within 5 years
- Operating leverage driving profitability











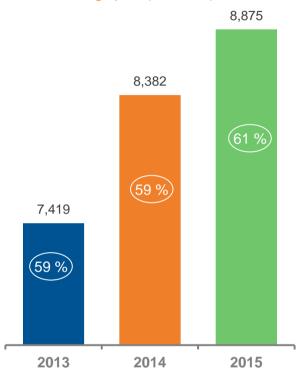






## 4. Efficient Logistics Platform in Place for Rapid Expansion Across Indonesia

#### DC Throughput (IDR bn)



Throughput as % of sales



As of 31 December 2015 • Source: Company Data



#### Segmentation of Distribution Centers

	Dry Goods		Fresh
Location	Balaraja	Surabaya	Cibitung
Space	41,000 m <sup>2</sup>	16,000 m <sup>2</sup>	4,000 m <sup>2</sup>
Capacity	43,000 pps	11,000 pps	2,800 pps
No of SKUs	13,000	5,500	665
WMS	Manhattan	Manhattan	Manhattan

pps = palette positions















## 5. Established customer loyalty program





## Established customer loyalty program

- More than 3.9 million members with average of Rp336k per transaction per day for 55% of 2015 gross sales
  - Basket size is 60% more for Hicard holders.
  - Discounts of 5 to 15%
  - Additional benefits with discounts for services and restaurants

As of 31 December 2015 • Source: Company Data











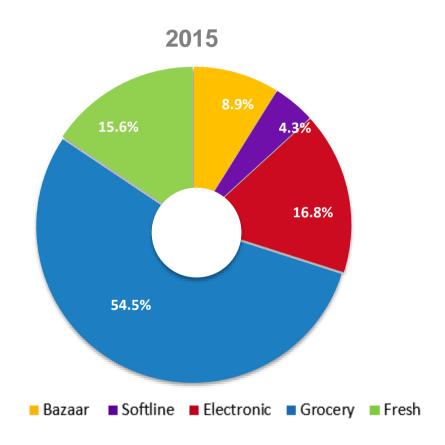




## 6. Strength in Assortment and Category Dominance

#### Contribution to Sales – Retail (without Wholesale)

Flexibility to customize product offering on a store by store basis, which is important for Indonesia given its regional variations in consumption patterns across the archipelago



Top 10 Suppliers

#### **Grocery Products**





















#### All Products























As of 31 December 2015 . Source: Company Data





















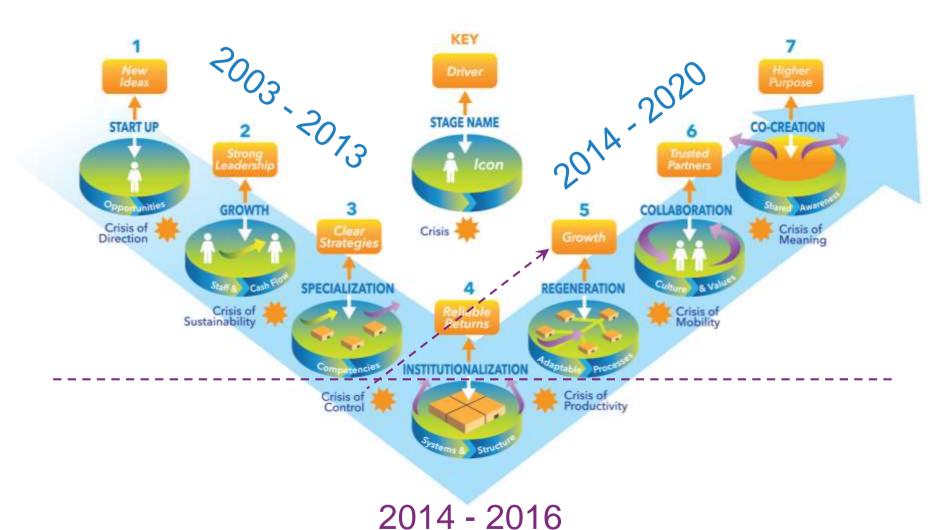








## Stages for Organization Model



Source: The Sibbet/Le Saget - Stages of Organization Model















## Strategy for Growth: The 5 Pillars of Growth of MPPA Retail















## 5 Pillars of Growth # 1: New Formats

















## **Hypermarket Format**

# **h** hypermart





























## Wholesale Format























## Supermarket Format (Premium)























## **Supermarket Format**

























## **Convenience Store Format**



















## Health & Beauty Format



















## 5 Pillars of Growth # 2: Accelerate Network Expansion

















## 5 Pillars of Growth # 3: Sustainable Retail Management

 Site selection process Feasibility & post mortem study **Business**  Effective project management **Development**  New Formats 2014 - 2015 - 2016 **New Format G7** 2014 Hypermart G7 2015 - 2016 • Capital efficiency **Financial** 2016 • Trading Terms control 2015 - 2016 • Budget & reporting & Capital Bulk tender process **Control** Oracle Finance 2015 - 2016 • Internal audit 2015 - 2016 • Replenishment system 2014 • Dry goods DC expansion 2016 • New fresh DC Warehouse management system Manhattan WMS Logistic 2015 - 2016 • Transportation management Routing System Voice Pick 2014 - 2015 - 2016 • Store operation standard Service quality excellence 2015 - 2016 • Inventory & shrinkage management **Operation** Oracle Retail 2015 • Peak hours management **Excellence** 2014 - 2015 - 2016 • Productivity & OPEX control Applica & MS Dynamic Business intelligence Central Data Repository 2015 – 2016 Category management 2015 - 2016 • Promotion management 2015 - 2016 Pricing & margin mix Merchandising 2015 - 2016 Inventory efficiency Oracle Retail 2016 CRM system & Marketing Oracle CRM















## 5 Pillars of Growth # 4: Renovation

Renovation cycle	Priority	Period in years	Reinvestment level %
h hypermart	Α	7	80 to 90%
	В	8	50 to 70%
PRIMO	Α	7	80 to 90%
foodmart	В	8 to 10	50 to 70%
boston	Α	5	80 to 90%
health & beauty	В	7	50 to 70%













## 5 Pillars of Growth # 5: New Channels: Online



www.shop.hypermart.co.id



www.mataharimall.com



















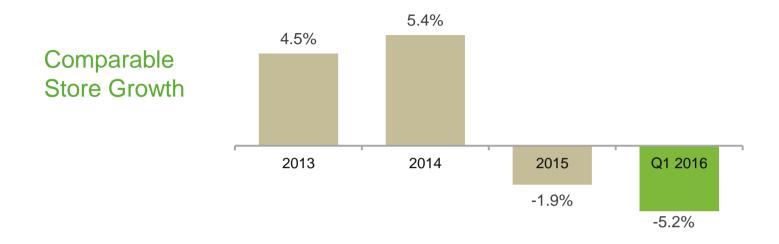


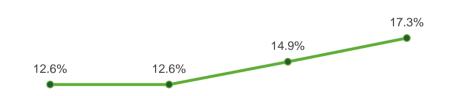






# Our Growth and Business Strategies





# Expense Ratio as a % of Sales

Operating expenses<sup>(a)</sup> as % of sales



(a) Operating expenses excluding depreciation and amortization • Source: Company Data















# MPPA Q1 2016 Restated

	<sup>F</sup> <i>Mar 31, 16</i> Rp	<sup>F</sup> Mar 31, 15 Rp	
NET SALES	3,265,283	3,347,477	-2.5%
COST OF SALES	(2,806,387)	(2,750,084)	
GROSS PROFIT	458,896	597,393	
Selling expenses	(90,021)	(53,212)	
General and administrative expenses	(476,012)	(441,834)	
Other expenses	(2,748)	(5,015)	
Other income	-	138	
OPERATING PROFIT	(109,885)	97,470	-212.7%
Finance income	1,681	5,500	
Finance costs	(18,098)	(281)	
INCOME BEFORE INCOME TAX	(126,302)	102,689	-223.0%
Income tax expenses	5,296	(18,980)	
Final tax expenses	(2,065)	(2,126)	
INCOME FOR THE PERIOD	(123,071)	81,583	-250.9%







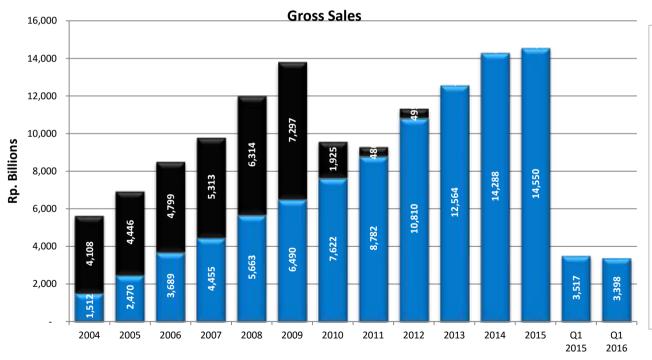






### MPPA Historical Sales

													Q1	Q1
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2015	2016
Net Revenue (Rp. Billion)						10,281	8,545	8,909	10,868	11,913	13,590	13,928	3,347	3,265
Gross Revenue (Rp. Billion)	5,620	6,916	8,488	9,768	11,977	13,787	9,547	9,268	11,305	12,564	14,288	14,550	3,517	3,398
Gross Revenue (Rp. Billion) - MPPA Retail	<b>5,620</b> 1,512	<b>6,916</b> 2,470	<b>8,488</b> 3,689	<b>9,768</b> 4,455	<b>11,977</b> 5,663	<b>13,787</b> 6,490	<b>9,547</b> 7,622	<b>9,268</b> 8,782	<b>11,305</b> 10,810	<b>12,564</b> 12,564	<b>14,288</b> 14,288	<b>14,550</b> 14,550	<b>3,517</b> 3,517	<b>3,398</b> 3,398



#### **Q1 2016 NOTES**

- MPPA Retail Sales -2.5% in Q1 2016
- MPPA SSSG -5.2% in Q1 2016
- All MPPA Sales generated by MPPA Retail

#### **FULL YEAR NOTES**

- After the divestiture of Matahari Department stores in 2010, MPPA-Retail contributed the majority of sales
- In 2009, MPPA was required to report **Gross Sales following BAS7**
- Reported Sales are Net Sales with variance attributable to consignment COGS.

- MPPA Retail

- MPPA Other











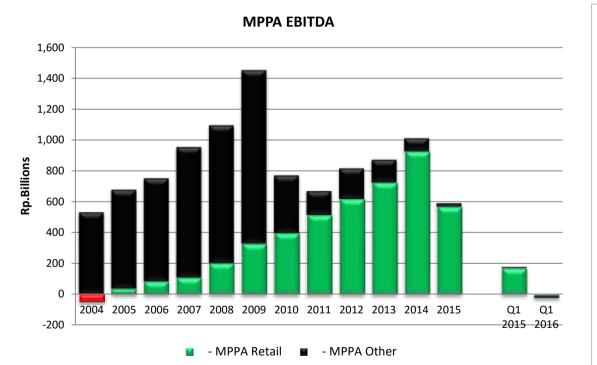




### MPPA Historical EBITDA

	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
EBITDA (Rp. Billion)	482	677	751	953	1,094	1,451	769	669	815	871	1,010	589
- MPPA Retail	(49)	36	83	108	202	327	396	513	616	723	924	567
- MPPA Other	531	641	668	845	892	1,124	373	156	199	148	86	22

Q1	Q1
2015	2016
177	(24)
169	(10)
8	(14)



#### **Q1 2016 NOTES**

 EBITDA of MPPA Other represents ongoing corporate activities impacting MPPA EBITDA.

#### **FULL YEAR NOTES**

- MPPA Retail EBITDA represents the Business Unit EBITDA and does not reflect MPPA other corporate activity and subsidiaries that are currently offsetting income reported in Other MPPA
- On going corporate activities impacting MPPA Retail EBITDA in 2014 is 0.20% of Sales
- 1 MPPA 2012 reported EBITDA was 785 prior to a reclass for consistency with 2013 reporting.
- 2 MPPA Historical EBITDA was generated from revenue and expenses that will no longer be incurred as a result of the 2012 corporate restructuring.
- 3 Future MPPA EBITDA will be comprised of MPPA-Retail less on-going corporate activities which is a different income composition than generated in historical MPPA.







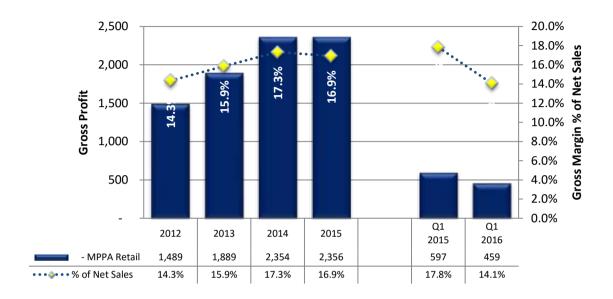








# MPPA Gross Margin



% of Net Sales	2012	2013	2014	2015
MPPA Total	17.5%	15.9%	17.3%	16.9%
- MPPA Retail	14.3%	15.9%	17.3%	16.9%
- MPPA Other	83.9%	0.0%	0.0%	0.0%

Q1	Q1
2015	2016
17.8%	14.1%
17.8%	14.1%
0.0%	0.0%





























# **Board of Management Profile**



**Noel Trinder** Chief Executive Officer of MPPA Retail

- · Joined the Company in late 2003 and rejoined in 2014 as CEO
- Started his career at Boans Department Store (1970)
- Worked with Coles Supermarket, BBG Food China, Hero and Tops Retail



Carmelito J. Regalado **Deputy CEO** Property & New Business Development

- Joined the Company in March 2002
- Becoming President of MPPA Retail in 2009
- Professional career at SGV & Co Public Accountant Office in Philippines













## **Board of Management Profile**



Patrick J. Hopper Chief Financial & Information Officer

- Joined the Company in 2013
- More than 30 years of experience in the retail industry and 10 years exposure in EM
- Operational and financial positions in Tesco and Kmart



**Ang Kasmin Rasilim** Chief Risk Management Officer

- Joined the Company in 2003
- · Joined Gramedia Group International Jakarta and PT Hero Supermarket Tbk.



**Djamel Derguini Chief Operations Officer** 

- Joined the Company in 2014
- More than 20 years of experience in supermarket businesses
- Started his career with Carrefour Group in 1986



Benjamin M. Lamberte, Jr. Chief Store Planning & Development

- Reioined the Company in 2014
- · Detailed knowledge of store planning, operations and setting up of supermarkets outlets
- · Worked for Dairy Farm International



Ishak Kurniawan Chief Human Capital

- · Joined the Company in April 2008, becoming a Director in 2013
- · Served as the Country Human Resources Officer for Citibank N.A.
- · More than 24 years of experience



Laniawati S. Matita **Director of Human Capital** 

- Joined the Company in 2013
- More than 20 years of experience in Human Resources
- Several important positions in Human Resources Department of PT Argo Pantes Tbk, PT Alam Sutera Realty Tbk, and Astra Group















### **Board of Management Profile continued**



**Gilles Pivon**Director of Hypermart Operations

- Joined the Company in 2009
- Started his professional career in 1986 by joining the Carrefour Group, France
- Worked with Carrefour Taiwan and Carrefour Belgium



**Kyutae Park**Director of Boston Health & Beauty Operations

- Joined the Company in 2015
- More than 20 years of experience in industry
- Worked as Director of Carrefour and Country Head of Watson Indonesia



**Darpudu Rao**Director of Foodmart Operations

- Rejoined the Company in 2008
- More than 30 years of experience in the industry
- Held several key positions in Cold Storage Supermarkets, Hero, J Sainsburry Plc Supermarkets, Foodworld Supermarkets, and NTUC Fairprice Singapore



**John Glover**Director of Merchandising & Marketing

- Joined the Company in 2014
- More than 42 years of experience in industry
- Worked with Metro Group (HK) and Metro Cash & Carry



**Emi Nuel**Director of Wholesale Operations

- Joined the Company in 2004
- President Director COO of Mitra10 (2008-2009)
- Started his professional career in Astra Group, DHL and Carrefour



**Danny Crayton**Director of A Commerce

- Joined the Company in 2013
- More than 44 years of experience in retail
- Worked for Matahari Department Store, Moore's, Belk and Ivey's Department Stores in the USA















### Board of Management Profile continued



**Danny Kojongian Corporate Secretary** Director of Public Relations & Communications

- Joined the Company in 1996
- Asumming the Public Relations & Communications roles since 1996
- · Started his professional career in PT Duta Pertiwi as Treasury Senior Staff



Reynold P. Ong Advisor Finance & Investor Relations

- Joined as Finance & Investor Relations Advisor in 2014
- More than 25 years of experience
- · Worked Jardine Davies, PT Bank Lippo Tbk. and PT Multipolar Tbk



Iwan Goenadi Director Information Technology

- Joined the Company in 1998
- Head of Store Operations Supermarket in 1999
- MIS Director since 2002



Charles Kruse Advisor Applica System & Business Intelligence

- Joined as Advisor in Applica System & Business Intelligence in 2015
- More than 40 years of experience in retail
- · Worked with BIG C, Far Eastern Geant, and Telcos



**Keith Dolling** Senior Advisor **Distribution Centers & Logistics** 

- Joined the Company in 2004
- More than 36 years of experience in supply chain system
- · Worked with TOPS Retail, Daria-varia Laboratoria Group, Kalbe Farma Group and TNT Logistics Indonesia













## **Investor Relations Contacts**

### **Charles Kruse**

Chief of Investor Relations

e-Mail : charles.kruse@mppa.co.in

Office : +62 21 547 5132



## Phoa Marchea Trenggono

Investor Relations and Communications Officer

e-Mail : marchea.phoa@mppa.co.in

Mobile : +62 821 7876 1873 Office : +62 21 547 5132







Address : Menara Matahari 16th Floor

7 Boulevard Palem Raya

Lippo Village Tangerang 15811

Banten – Indonesia

Website : www.ir.hypermart.co.id















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