

# Debenhams Plc Annual General Meeting 4 December 2007



#### 2006/7 Results Highlights

Gross transaction value	+5.1%
Like-for-like sales	- 5.0%

Gross margin % - 90 bps

Profit before exceptional items (a) £131.4m

Net debt  $\pounds(1,017)m$ 

Underlying earnings per share 11.9p

Proposed final dividend 3.8p



#### Driving 2007/08 - Actions Taken

- Improved product offer
- Price architecture
- Marketing
- Core stores





#### **Improved Product Offer**

- Greater focus on products at the front end
- Improving the visual merchandising
- Consolidation of some brands





#### **Price Realignment**

- Market much more competitive; entry price points lowered
- Action taken to respond to price position of competitors
- Investment in retail technology adds flexibility







#### Marketing

- New premium campaign launched
- Review of media strategy
- Improved the Store Card





#### **Accelerating Store Refurbishments**

- Key criteria: customer perception, sales uplift, ROIC
- Focus on visual merchandising, introducing Desire shop fit
- Majority of estate completed within next 2 years
- Average cost of £15 per square foot

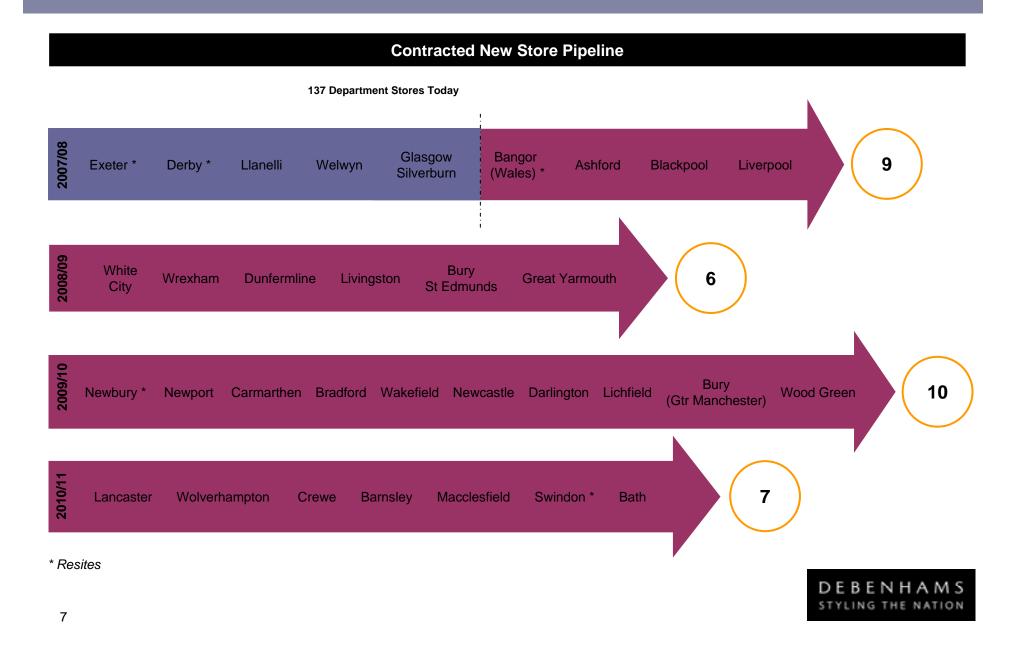
#### **Store Portfolio**

	06/07	07/08	08/09
New stores*	20	20	20
Ex-Allders	8	8	8
Ex-Roches	9	9	9
Refurbished stores	26	55	85
Core stores	70	41	11
Desire	9	9	9
Total	142	142	142

<sup>\*</sup> Opened in past 4 years, excludes future pipeline



#### **New Department Stores**



#### **Desire**

- Nine stores currently trading
- High own bought mix
- 7-10 openings per year expected
- Successful childrenswear introduction
- Trialling menswear





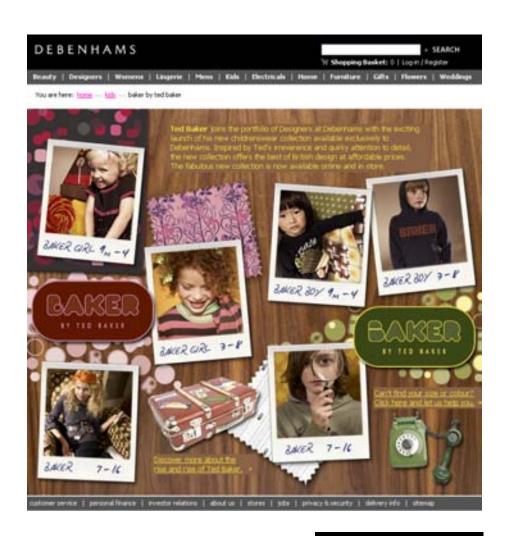
#### International

- Franchise stores with no capital expenditure
- Now 36 stores in 16 countries trading
- Strong opening programme; expect 42 stores by end of year
- New markets entered in Russia, Romania, Jordan and India
- Opportunity to roll out different format stores



#### debenhams.com

- The online sector is expected to account for nearly 10% of retail spend in 2011
- New platform fully launched
- Marketing potential
- New product launches







## Debenhams Plc Annual General Meeting 4 December 2007



To receive the accounts for the financial year ended 1 September 2007 together with the directors report and the auditors' report on those accounts

	Votes	%	Holders
In Favour	375,464,702	43.71	341
Against	2,200	0.00	2
Abstain	117,982	0.01	9



## To approve the remuneration report for the financial year ended 1 September 2007

	Votes	%	Holders
In Favour	372,954,361	43.42	321
Against	1,919,654	0.22	19
Abstain	710,869	0.08	17



### To declare a final dividend for the year ended 1 September 2007 of 3.8 pence per share

	Votes	%	Holders
In Favour	375,469,019	43.71	346
Against	1,915	0.00	2
Abstain	113,950	0.01	4



#### To reappoint Richard Gillingwater as a director

	Votes	%	Holders
In Favour	375,325,944	43.70	336
Against	133,125	0.01	5
Abstain	125,815	0.01	11



#### To reappoint Peter Long as a director

	Votes	%	Holders
In Favour	375,322,972	43.70	334
Against	135,025	0.01	6
Abstain	126,887	0.01	12



#### To reappoint Dennis Millard as a director

	Votes	%	Holders
In Favour	373,628,947	43.50	335
Against	1,829,350	0.21	8
Abstain	126,587	0.01	11



#### To reappoint Rob Templeman as a director

	Votes	%	Holders
In Favour	375,325,708	43.70	333
Against	132,289	0.01	7
Abstain	126,887	0.01	12



## To reappoint PricewaterhouseCoopers LLP as the auditors of the Company

	Votes	%	Holders
In Favour	375,328,099	43.69	341
Against	131,935	0.02	3
Abstain	124,850	0.01	7



### To authorise the Audit Committee to determine the remuneration of the auditors on behalf of the board

	Votes	%	Holders
In Favour	374,763,524	43.63	343
Against	126,870	0.01	1
Abstain	694,490	0.08	8



To authorise the Company to send or supply documents or information to shareholders by electronic means

	Votes	%	Holders
In Favour	375,370,018	43.70	313
Against	44,116	0.00	21
Abstain	170,750	0.02	17



#### **Authority to allot securities**

	Votes	%	Holders
In Favour	374,584,714	43.61	330
Against	847,732	0.09	13
Abstain	152,438	0.02	11



#### **Disapplication of pre-emption rights**

	Votes	%	Holders
In Favour	375,390,681	43.71	329
Against	21,725	0.00	8
Abstain	172,478	0.01	16



#### **Authority for Debenhams plc to buy its own shares**

	Votes	%	Holders
In Favour	375,449,764	43.71	339
Against	8,132	0.00	4
Abstain	126,988	0.01	9

