



INTERIM RESULTS Q4-2010



22 February 2011 Brussels











MARKET DEVELOPMENT 2010

- All key destinations in Rest of Western Europe experienced strong RevPAR growth
- Sweden was the only country in the Nordics that marked a solid improvement
- Occupancy rose in Eastern Europe but rate lagged behind
- Mixed performance in the Middle East





REZIDOR HIGHLIGHTS FY-2010

- RevPAR in line with market development
- Robust increase in margins and strong profit conversion
- Significant EBITDA contribution from the Emerging Markets
- Substantial increase in free cash flow; good operating results, improved working capital and tight CAPEX control
- Third consecutive year of record rooms openings
- Strategic moves:
 - Sale of Regent
 - Reval portfolio
 - Park Inn by Radisson



REZIDOR HIGHLIGHTS Q4-2010

- Continued strong RevPAR development in Rest of Western Europe
- Mixed results from the Nordics
- Strong performance by Park Inn
- Drop in margins due to extraordinary costs





FOCUS 2011

- Continue profitable asset-light growth
- Top-line growth
 - Park Inn by Radisson: new marketing campaign
 - Radisson Blu: Carlson brand alignment
- Improve profitability in Rest of Western Europe
 - New experienced leadership for Park Inn
 - Expanded Park Inn sales force in the UK
- Tight cost containment and cash improvement
- Accelerated CAPEX plan
 - More demanding comparison base
 - Absolute RevPAR is still low









BUSINESS DEVELOPMENT





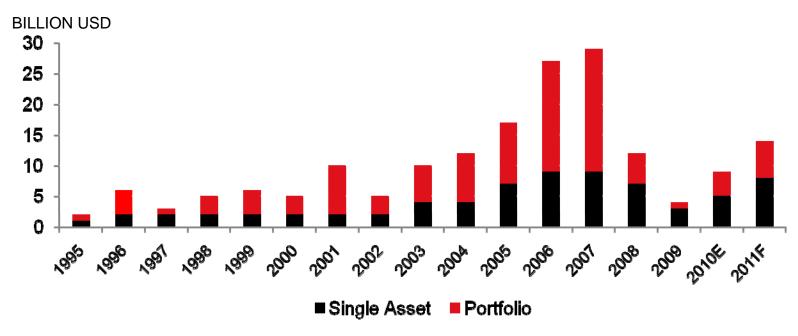








EMEA HOTEL TRANSACTION VOLUME RISING



- 2010 rebound caused by more equity available and increased confidence
- **2**011:
 - more banks clearing balance sheets
 - debt restructuring
 - rising RevPAR



BUSINESS DEVELOPMENT HIGHLIGHTS

Q4 2010

- 9 hotels (1,800 rooms) signed
 - 100% fee-based

- 3 hotels (500 rooms) opened
 - 69% fee-based
- 2 hotels (300 rooms) offline

FY-2010

- 40 hotels (8,100 rooms) signed
 - 17 conversions with 3,700 rooms
 - 100% fee-based
 - 16 primary/mega markets
- 32 hotels (7,200 rooms) opened
 - 82% fee-based
- 6 hotels (1,400 rooms) offline

Third consecutive record year of room openings



OPENINGS HIGHLIGHTS AND NEW FLAGSHIPS









CONVERSIONS / REBRANDING

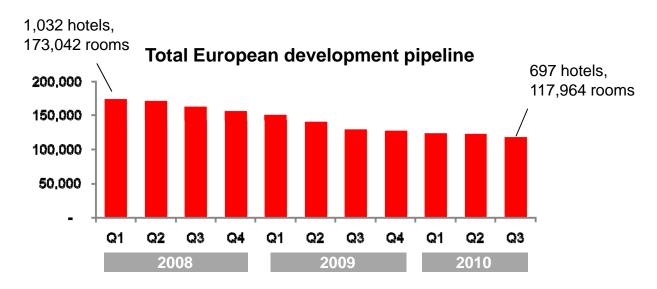
18 hotels, 4,000 rooms converted in 2010

- Locations include Milan, Moscow, St. Petersburg and Salzburg
- Reval portfolio: 10 hotels, 2,400 rooms
- 95% fee-based

Immediate EBITDA contribution



REZIDOR MAINTAINS PIPELINE



European Pipeline

- Peaked in Q1 2008, declined by 32%
- Construction starts expected to continue decline until 2012
- New project announcements down 60% from peak

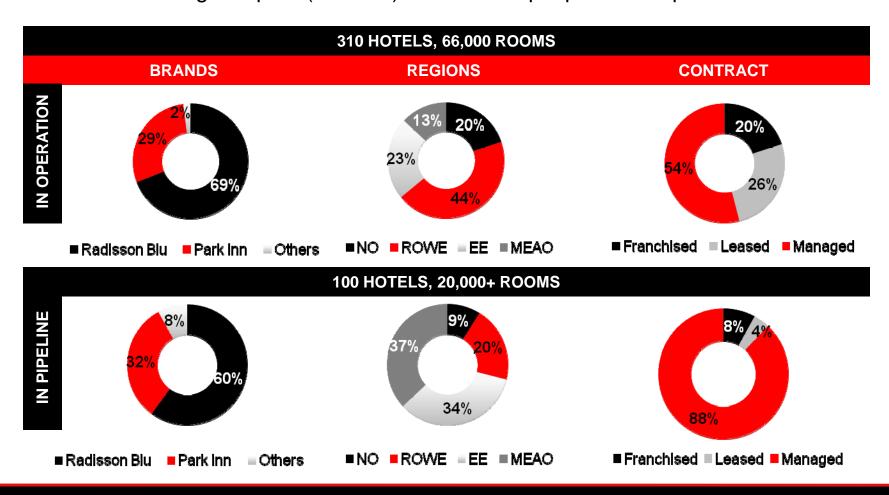
Rezidor Pipeline

- Steady at 100+ hotels, 20,000+ rooms (EMEA)
- ca 50% of pipeline under construction/site clearance
- 8,100 rooms added to pipeline in 2010



SHIFT IN BUSINESS MODEL

- EBITDA Impact = MEUR 20+
- EBITDA Margin impact (run-rate) = 2 to 2.5% pts positive impact







FINANCIALS



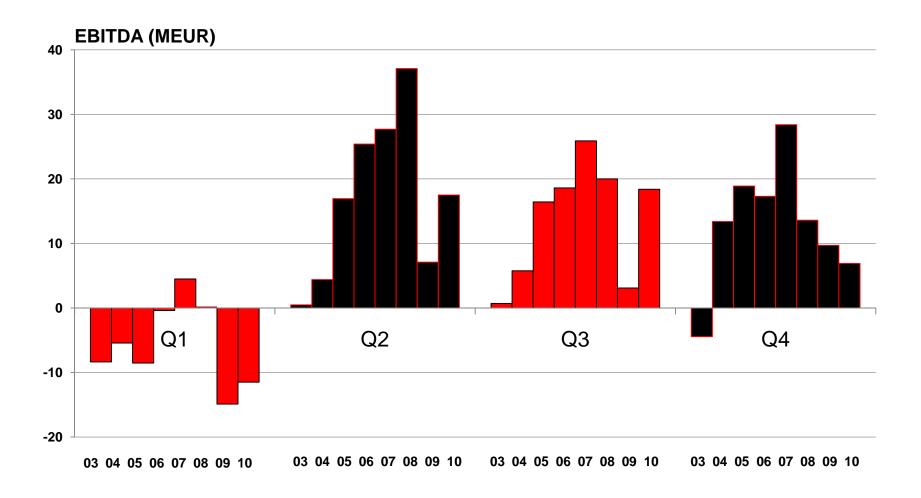






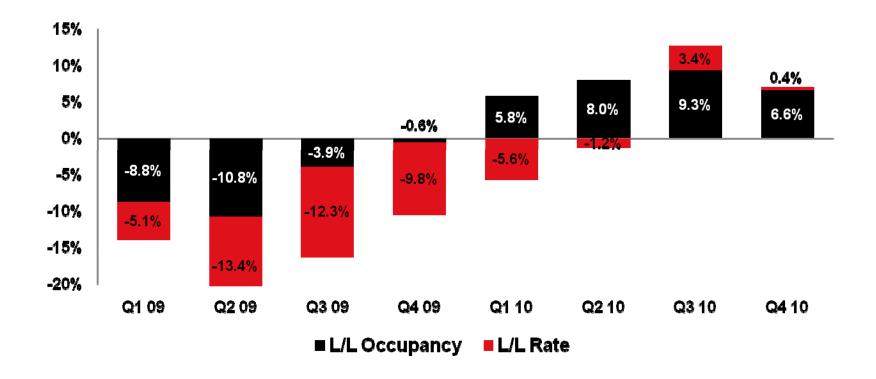


SEASONALITY





L/L OCCUPANCY & RATE TREND



Slow down in RevPAR growth in some of our key markets in Q4



L/L REVPAR BY BRAND & REGION

L/L REVPAR BY BRAND				
% CHANGE	Q4 10	FY 10		
Radisson	5.3%	4.3%		
park inn	14.8%	6.6%		
REZIDOR	6.9%	4.6%		

L/L REVPAR BY REGION			
% CHANGE	Q4 10	FY 10	
NO	-2.8%	1.0%	
ROWE	13.4%	8.3%	
EE	2.5%	-0.3%	
MEAO	9.6%	4.0%	

Strong RevPAR performance by Park Inn



FROM L/L TO REPORTED

REVPAR				
% CHANGE	Q4 10	FY 10		
L/L GROWTH	6.9%	4.6%		
FX IMPACT	4.6%	4.8%		
NEW OPENINGS	-5.2%	-2.2%		
REPORTED	6.3%	7.2%		

REVENUE				
% CHANGE	Q4 10	FY 10		
L/L GROWTH	5.4%	3.2%		
FX IMPACT	4.4%	5.3%		
NEW OPENINGS	4.0%	7.5%		
REPORTED	13.8%	16.0%		

RevPAR: offsetting impact of FX and new openings



INCOME STATEMENT HIGHLIGHTS

IN MEUR	Q4 10	Q4 09	VAR	FY 10	FY 09	VAR
REVENUE	212	186	14%	786	677	16%
EBITDAR	63	61	3%	254	210	21%
% EBITDAR Margin	30%	33%	-3рр	32%	31%	1pp
EBITDA	7	10	-30%	32	5	540%
% EBITDA Margin	3%	5%	-2pp	4%	1%	Зрр
EBIT	-1	2	n/a	4	-25	n/a
% EBIT Margin	0%	1%	-1pp	1%	-4%	5pp
TAX	-5	-3	n/a	-3	-3	n/a
NET RESULT	-7	0	n/a	-3	-28	n/a

Extraordinary costs in Q4 impacted the EBITDA margin by more than 3pp



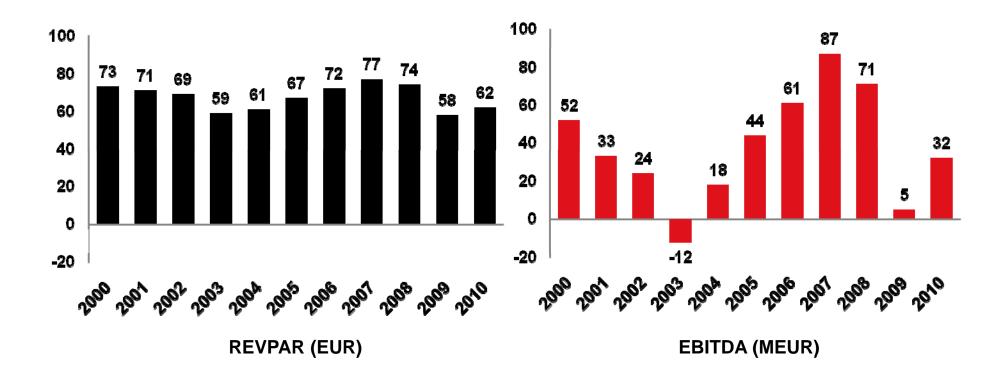
COST RATIOS

IN %	Q4 10	Q4 09	VAR	FY 10	FY 09	VAR
COGS ¹⁾	26%	25%	-1pp	27%	26%	-1pp
PERSONNEL ²⁾	36%	35%	-1pp	35%	36%	1pp
OTHER OPERATING EXPENSES ²⁾	25%	22%	-3pp	23%	23%	Орр
RENT ³⁾	30%	30%	Орр	31%	32%	1pp
GUARANTEES ²⁾	1%	2%	1рр	2%	3%	1pp
TOTAL COSTS ²⁾	95%	93%	-2pp	95%	98%	Зрр

The extraordinary costs in Q4 do not represent an increase in the cost base going forward



REVPAR SENSITIVITY



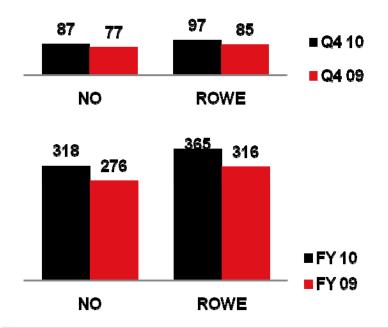
EUR 1 change in RevPAR = MEUR 5-6 change in EBITDA

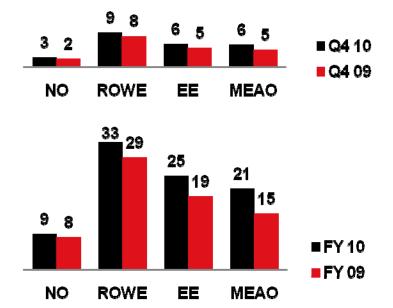


REVENUE SEGMENTATION

LEASED REVENUE – IN MEUR

FEE REVENUE – IN MEUR



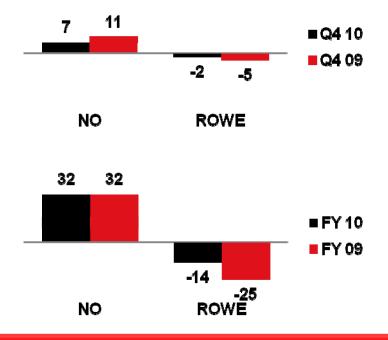


RevPAR growth, new hotels and the weakening of the EUR had a significant positive impact on revenue

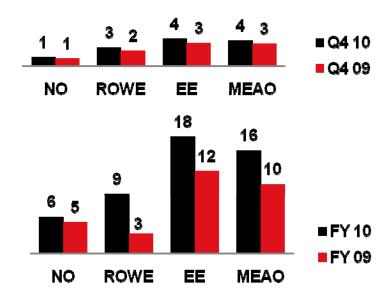


EBITDA SEGMENTATION

LEASED EBITDA – IN MEUR



FEE EBITDA – IN MEUR

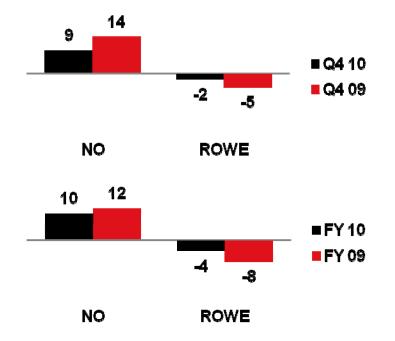


Our shift in business model had a positive impact on the fee business in both Q4 and 2010

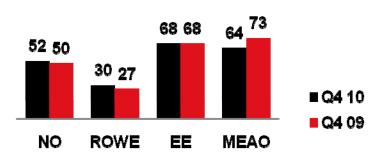


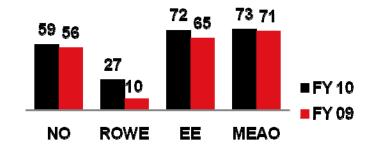
EBITDA MARGIN SEGMENTATION

LEASED EBITDA MARGIN – IN %



FEE EBITDA MARGIN – IN %





The EBITDA margin in ROWE improved as a result of the fixed rent structure and the lower cost base



PROFIT CONVERSION FY-2010

FY-2010 vs 2009	DEVIATION vs 2009 (MEUR)	REPORTED CONVERSION	PROFORMA CONVERSION (excl. new units & sale of Regent)	L/L CONVERSION (excl. FX, new units & sale of Regent)
REVENUE	108.5	-	-	-
EBITDAR	44.0	41%	45%	64%
EBITDA	26.6	25%	35%	85%
EBIT	28.9	27%	33%	88%

EBITDA conversion supported by fixed rents in ROWE



LIQUIDITY POSITION

MEUR 27 in cash and MEUR 103 in unused overdrafts/credit lines

IN MEUR	2010	2009
CASH FLOW FROM OPERATIONS	25.8	-5.4
CHANGE IN WORKING CAPITAL	21.8	-0.7
INVESTMENTS	-12.4	-23.5
CAPEX	-24.1	-23.1
SALE OF REGENT ¹⁾	10.1	-
OTHER FINANCIAL ITEMS	1.6	-0.4
FREE CASH FLOW	35.2	-29.6

Substantial improvement in free cash flow



CAPEX

Reduced CAPEX in 09/10 due to the prevailing market uncertainties

IN MEUR	2010	2009	2008	2007	2006
CAPEX	-24	-23	-35	-46	-33
MAINTENANCE	-18	-23	-30	-33	-33
EXPANSION	-6	-	-5	-13	-
LEASED HOTEL REVENUE	683	592	691	693	631
MAINTENANCE CAPEX AS A % OF LEASED HOTEL REVENUE	2.6%	3.9%	4.3%	4.8%	5.2%

Maintenance CAPEX in leased hotels will increase over the next two to three years



FOCUS AREAS & FINANCIAL TARGETS

FOCUS AREAS

- Top-line growth
- Asset-light pipeline
- Geographic diversification
- Focus on core brands
- Maintain the low fixed cost base
- Synergies from the size of the business

FINANCIAL TARGETS

Profitab Target	ility	EBITDA margin of 12% over a business cycle
Balance Sheet		Small positive average net cash position
Dividence Policy	d	Approximately one third of annual after-tax income to be distributed to shareholders





