

2Q 2017 Earnings Call Presentation

August 1, 2017

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2Q 17 Highlights – Strong Portfolio Growth

(dollars in millions, except EPS)	2Q 17	2Q 16	\$ Chg B/(W)	% Chg B/(W)
Finance Receivables	\$726.8	\$645.7	\$81.0	12.5%
Interest & Fee Income	59.8	52.6	7.2	13.7%
Total Revenue	65.3	57.3	8.0	14.0%
Provision for Credit Losses	18.6	13.4	(5.2)	(38.9%)
G&A Expense	31.6	29.5	(2.1)	(7.1%)
Interest Expense	5.2	4.8	(0.4)	(8.5%)
Net Income	\$6.1	\$5.9	\$0.2	3.8%
ROA	3.5%	3.8%	(0.3%)	(7.9%)
ROE	11.3%	12.0%	(0.7%)	(5.8%)
Diluted EPS	\$0.52	\$0.49	\$0.03	6.1%

- **Net income of \$6.1 million, 3.8% increase from prior-year period**
 - 2Q 17 net income includes \$0.3 million of after-tax COO transition costs
- **Revenue growth of 14.0% driven by \$81.0 million year-over-year loan portfolio growth**
 - Interest and fee income up 13.7% year-over-year, primarily due to 12.5% increase in receivables
- **2Q 17 provision for credit losses increased by \$5.2 million**
 - Year-over-year net credit losses increased \$4.2 million due to:
 - Loan portfolio growth of 12.5%
 - \$1.6 million due to claims typically included in the insurance line
 - \$1.0 million build of allowance for credit losses in 2Q 17 vs. a slight release in 2Q 16

Strategic Updates

▪ Centralized Collections

- Strong results from limited testing in Texas, North Carolina, and South Carolina
- Continue to expand centralized collections function in other geographies in 3Q 17

▪ Nortridge Loan Management System Implementation

- Conversion to NLS progressing
- Successfully built enhanced functionality (texting, imaging, and customer portal)
- Successfully converted Oklahoma in June and South Carolina in July; on schedule to complete conversion in all states by end of 2017

▪ Marketing / De Novo Branches

- Hybrid growth model
 - Increase receivable growth within existing branch footprint
 - Modest de novo expansion in 2017 while completing our system conversion
- Rolled out improved targeting and segmentation in direct mail campaigns
- Plan to increase marketing spend through remainder of 2017 to drive traffic into branches

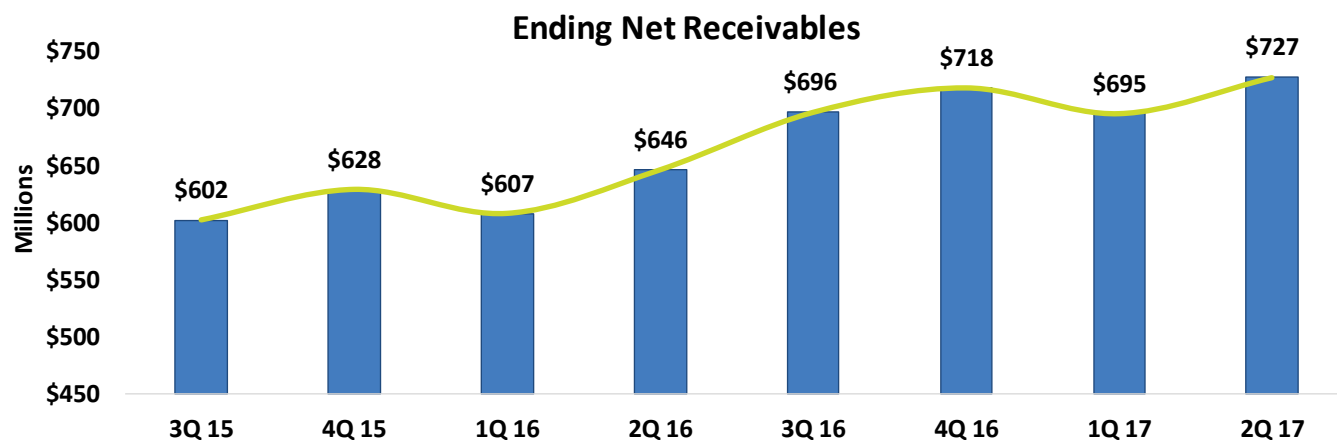
▪ Digital Channel / Online Lending Update

- Continue to utilize test-and-learn approach
- LendingTree Partnership:
 - Continues to show positive results
 - Rolled LendingTree out to entire network
- Plan to integrate online system with NLS once state conversions are complete

▪ Funding

- Entered into \$125.0 million revolving warehouse credit facility, which is expandable to \$150.0 million
- Increased committed line of senior revolving credit facility to \$638.0 million from previous amount of \$585.0 million

Net Income Follows Seasonal Pattern of Ledger Growth



- Strong 2Q 17 growth moves portfolio up 12.5% over prior year and 4.6% sequentially

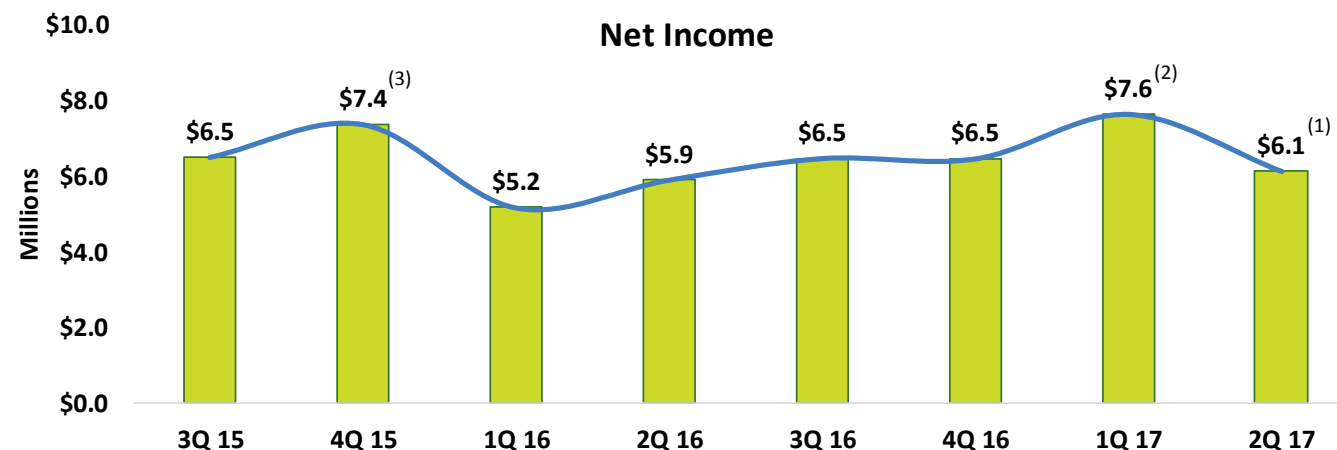
	3Q 15	4Q 15	1Q 16	2Q 16	3Q 16	4Q 16	1Q 17	2Q 17
YoY	\$58.3	\$82.3	\$81.5	\$73.2	\$94.5	\$89.3	\$87.6	\$81.0
Change	10.7%	15.1%	15.5%	12.8%	15.7%	14.2%	14.4%	12.5%

(1) 2Q 17 included \$0.3MM after-tax cost of COO transition

(2) 1Q 17 included \$1.5MM tax benefit from exercise of stock options

(3) 4Q 15 included \$1.2MM after-tax benefit from bulk charged-off debt sale

(4) Calculated using diluted share count



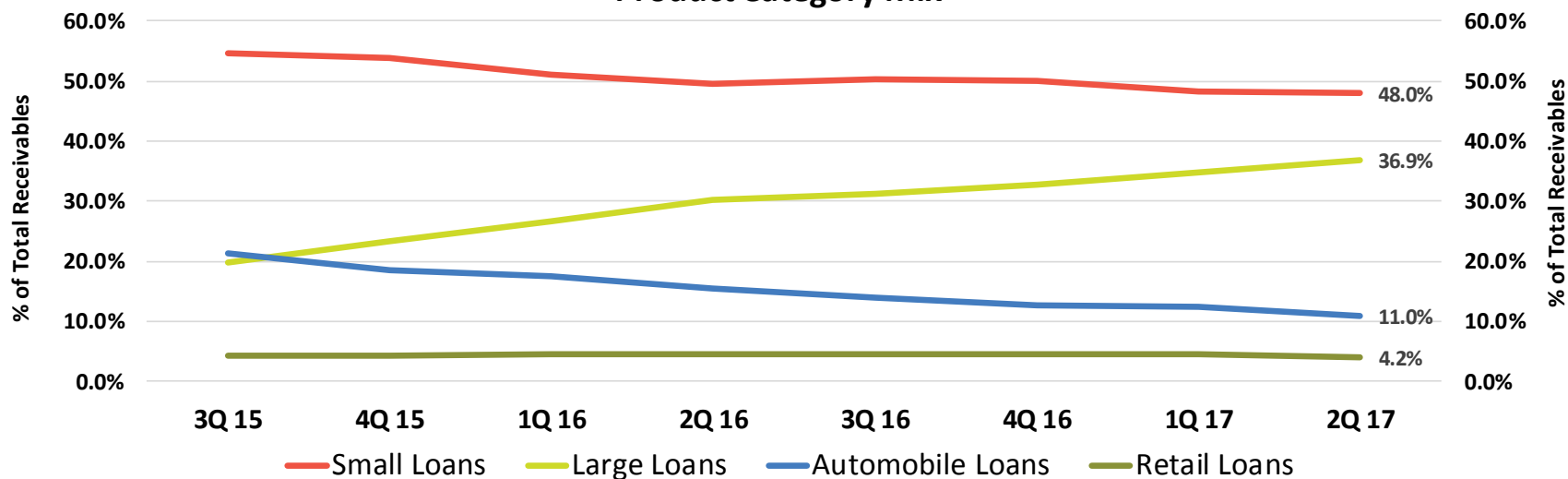
	3Q 15	4Q 15	1Q 16	2Q 16	3Q 16	4Q 16	1Q 17	2Q 17
NI YoY %	365.7%	117.9%	26.8%	9.3%	-0.5%	-12.2%	47.5%	3.8%
EPS ⁽⁴⁾	\$0.50	\$0.56	\$0.40	\$0.49	\$0.56	\$0.55	\$0.65	\$0.52

Product Category Trends

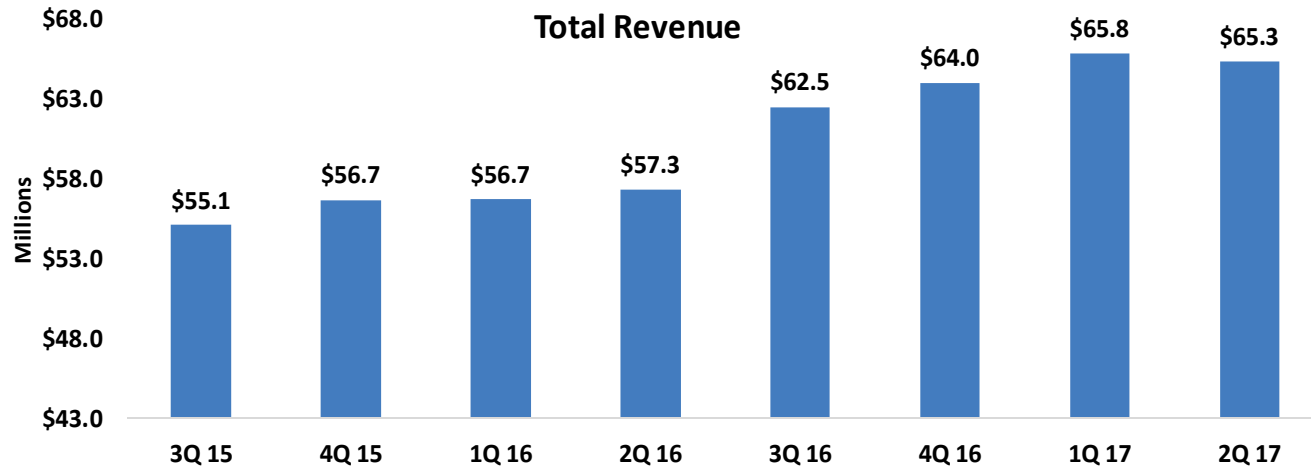
in millions

Ending Net Receivables	3Q 15	4Q 15	1Q 16	2Q 16	3Q 16	4Q 16	1Q 17	2Q 17	\$ Chg I/(D)		% Chg I/(D)	
									vs. 1Q 17	vs. 2Q 16	vs. 1Q 17	vs. 2Q 16
Small Loans	\$328	\$338	\$311	\$320	\$349	\$358	\$336	\$349	\$13	\$29	3.9%	9.0%
Large Loans	\$120	\$147	\$162	\$195	\$217	\$235	\$242	\$268	\$26	\$73	10.5%	37.5%
Core loan products	\$448	\$485	\$473	\$515	\$566	\$594	\$578	\$617	\$39	\$102	6.7%	19.8%
Automobile Loans	\$128	\$116	\$106	\$101	\$97	\$90	\$86	\$80	(\$6)	(\$21)	(7.0%)	(20.7%)
Retail Loans	\$26	\$28	\$28	\$30	\$33	\$34	\$31	\$30	(\$1)	\$0	(3.1%)	0.5%
Total	\$602	\$628	\$607	\$646	\$696	\$718	\$695	\$727	\$32	\$81	4.6%	12.5%

Product Category Mix

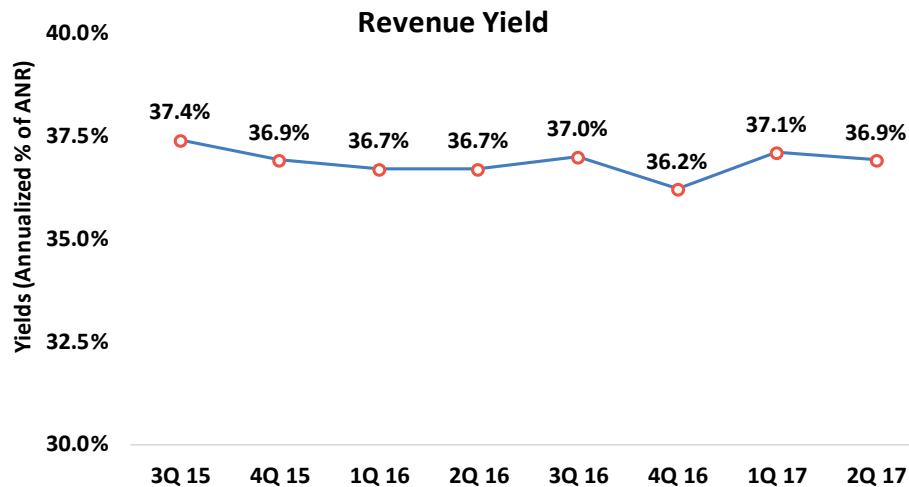


Revenue Driven by Strong Year-Over-Year Portfolio Growth

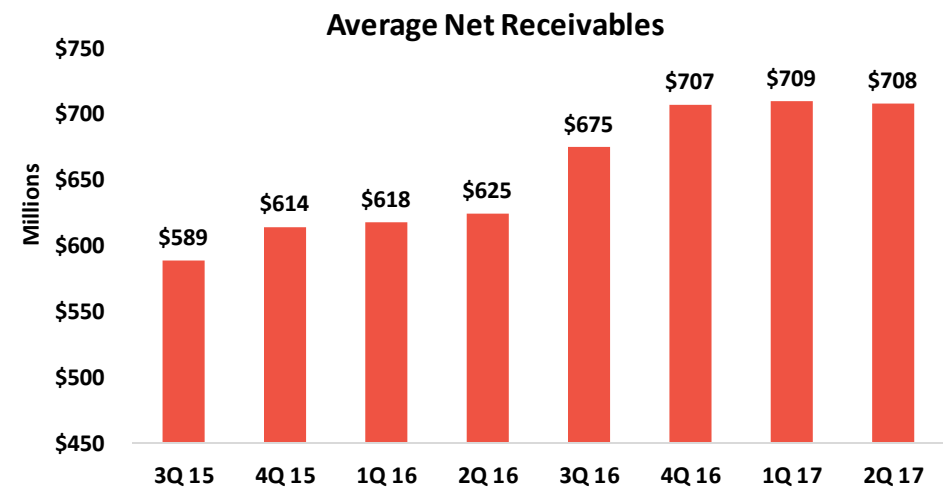


Sequential Δ	4.0%	2.9%	0.0%	1.1%	9.0%	2.5%	2.8%	(0.7%)
Year/Year Δ	2.2%	5.4%	7.9%	8.2%	13.4%	12.9%	16.1%	14.0%

- Revenue includes benefits from line swings between insurance income and provision for credit losses related to the insurance carrier change of \$1.0 million and \$2.2 million for 2Q 17 and 1Q 17, respectively
- Average net receivables increase of \$83 million, or 13.3%, over prior-year period

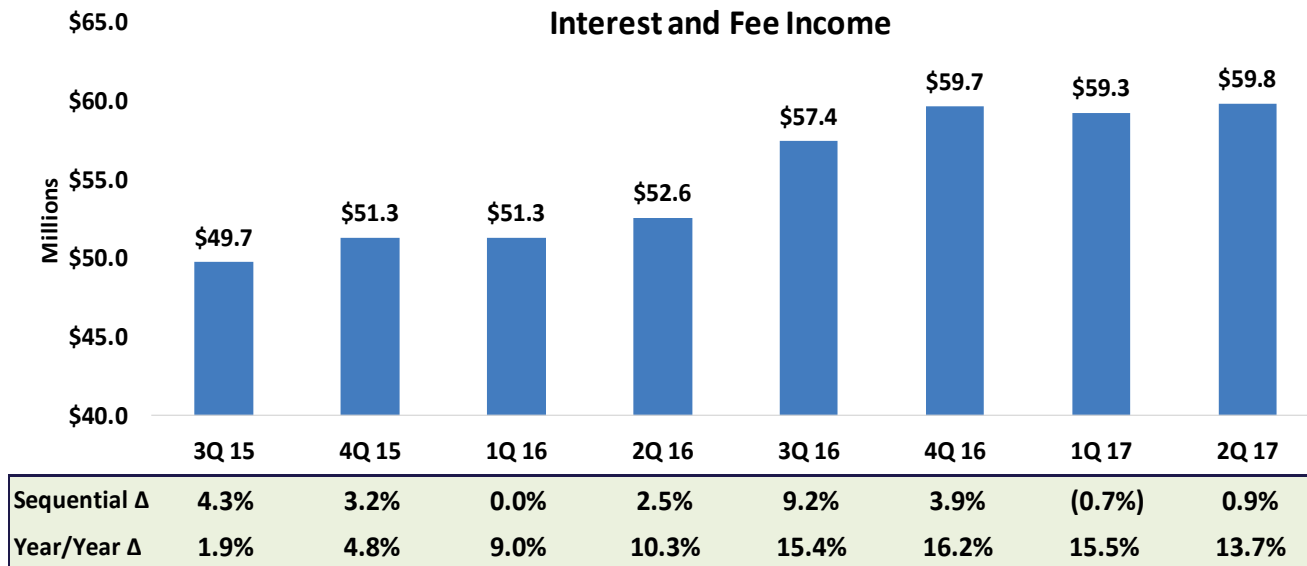


Sequential Δ	(1.1%)	(0.5%)	(0.2%)	0.0%	0.3%	(0.8%)	0.9%	(0.2%)
Year / Year Δ	(2.7%)	(2.9%)	(2.7%)	(1.8%)	(0.4%)	(0.7%)	0.4%	0.2%

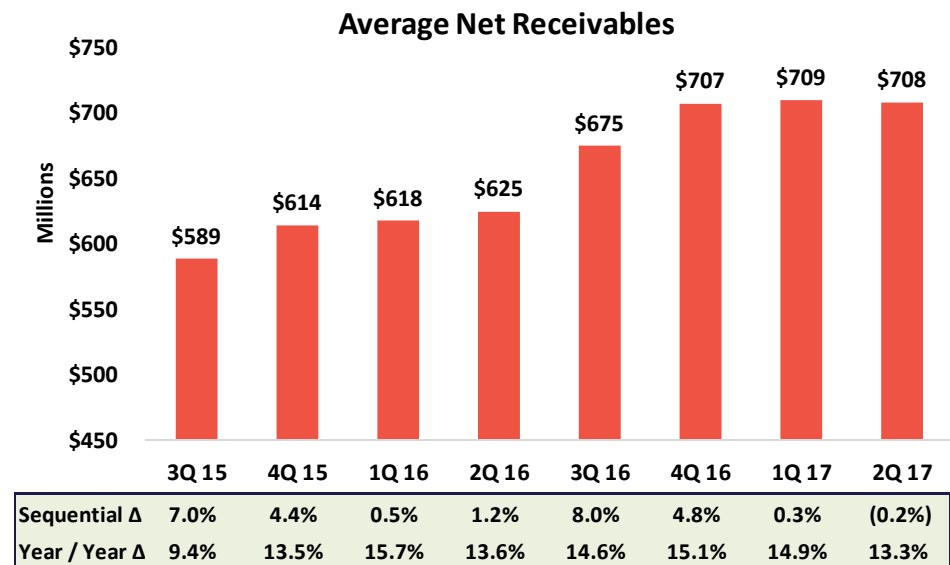
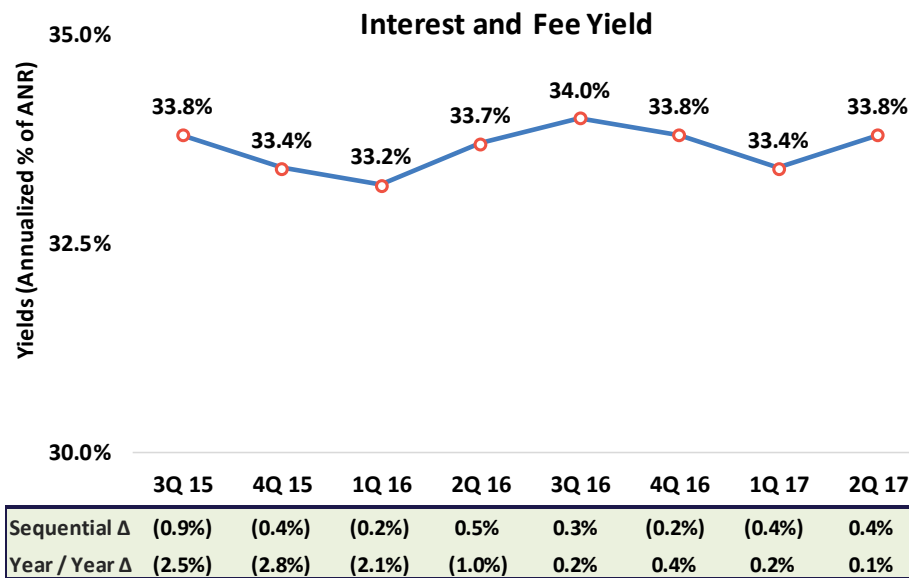


Sequential Δ	7.0%	4.4%	0.5%	1.2%	8.0%	4.8%	0.3%	(0.2%)
Year / Year Δ	9.4%	13.5%	15.7%	13.6%	14.6%	15.1%	14.9%	13.3%

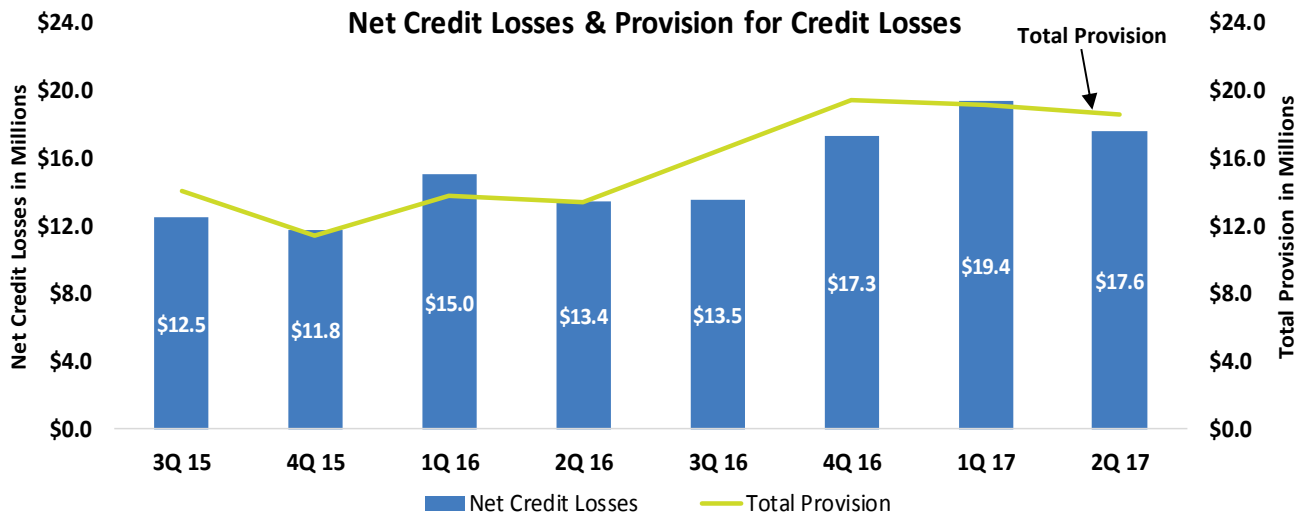
Interest & Fee Income Driven by Strong Portfolio Growth



- Interest and fee yield improved by 40 bps sequentially due to a lower dollar amount of loans in non-accrual status
- Average net receivables increased \$83 million, or 13.3%, over prior-year period

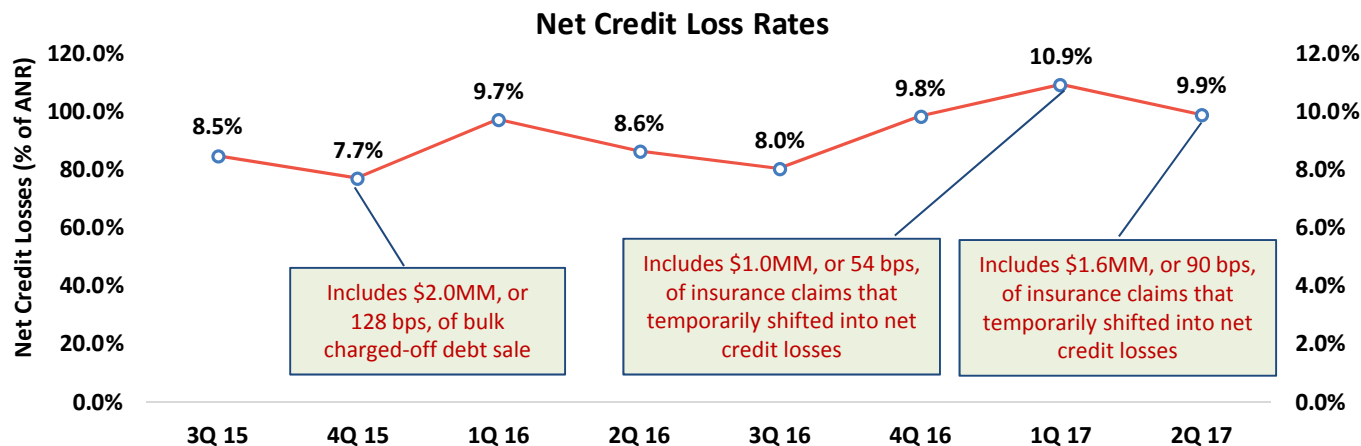


Improving Credit – Provision Consistent with Portfolio Growth



- Growth in 2Q 17 pushed the allowance for credit losses higher by \$1 million sequentially
- \$1.6 million of the NCL is due to a line swing from insurance income to net credit losses

Sequential Δ	(3.2%)	(5.5%)	27.4%	(10.6%)	0.7%	27.9%	12.2%	(9.3%)
Year/Year Δ	(9.8%)	(37.1%)	13.1%	4.2%	8.3%	46.6%	29.1%	31.1%



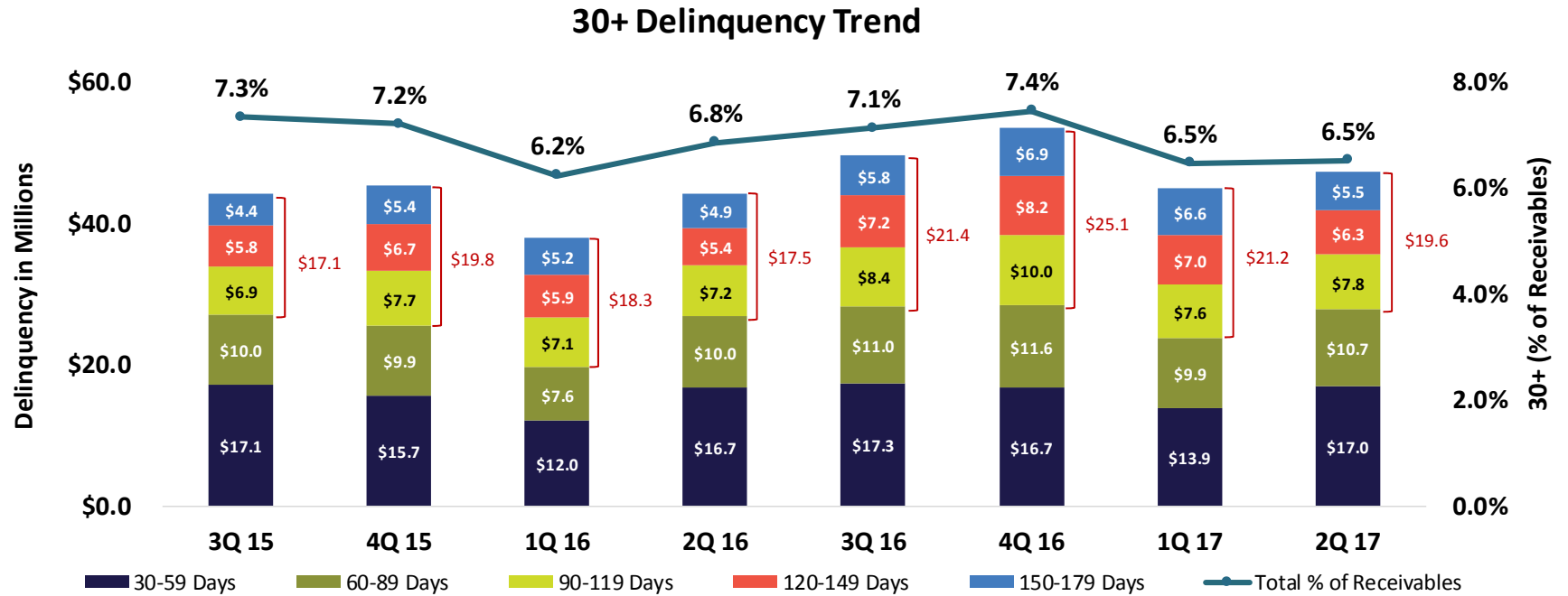
- NCL rate in 2Q 17 decreased 100 bps sequentially
- NCL rate in 2Q 17 included 90 bps due to a line swing with insurance income

Sequential Δ	(0.9%)	(0.8%)	2.0%	(1.1%)	(0.6%)	1.8%	1.1%	(1.0%)
Year/Year Δ	(1.8%)	(6.2%)	(0.2%)	(0.8%)	(0.5%)	2.1%	1.2%	1.3%

Seasonal Pattern of Delinquency

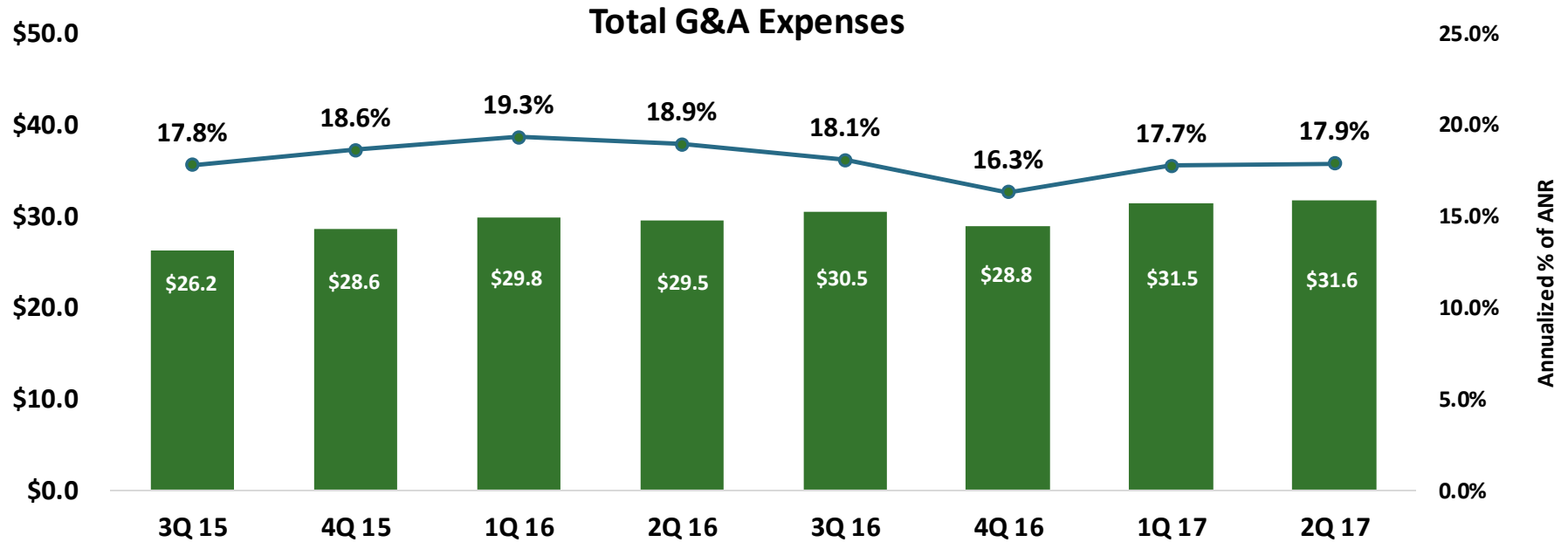


- 2Q 17 delinquency:
 - 1+ days past due of 17.5%; 80 bps below 2Q 16
 - 30+ days past due of 6.5%; comparable to 1Q 17 and 30 bps below 2Q 16
 - 90+ day delinquencies are substantially below 1Q 17



1+ days past due %	22.4%	20.3%	16.7%	18.3%	18.2%	18.1%	15.7%	17.5%
30+ days past due %	7.3%	7.2%	6.2%	6.8%	7.1%	7.4%	6.5%	6.5%

Continuing to Manage Expenses Closely



Sequential Δ	(7.3%)	9.0%	4.4%	(0.9%)	3.1%	(5.3%)	9.1%	0.6%
Year/Year Δ	3.6%	0.5%	(8.6%)	4.6%	16.3%	1.0%	5.5%	7.1%
As % of ANR	17.8%	18.6%	19.3%	18.9%	18.1%	16.3%	17.7%	17.9%

- 2Q 17 G&A expenses as a percentage of average net receivables down 100 bps from 2Q 16

