



Fact Sheet

Next Generation ATMs

What is an ANZ Next Generation ATM?

An ANZ Next Generation ATM is a smarter and more sophisticated ATM with greater functionality, including the ability for customers to easily make secure deposits into their accounts 24 hours a day, 7 days a week. Customers will also be able to deposit cheques into a Next Generation ATM, view an image of their cheque on screen and receive a printed copy of the cheque on their receipt.

ANZ is partnering with global technology provider NCR to provide Next Generation ATMs for ANZ customers.

Next Generation ATM functionality includes:

- Powerful deposit capability, enabling customers to deposit cash instantly into their account, resulting in immediate crediting of deposits
- The Next Generation ATM sorts, counts and displays a breakdown of the notes deposited on screen before finalising the transaction
- Digital imaging technology enables ANZ customers to deposit up to fifty notes and cheques at a time into a single deposit slot. There's no requirement for customers to sort the notes and cheques as the ATM does this, providing a break-down of the notes and cheques deposited on the customer's receipt, along with a printed image of cheques deposited
- Intuitive software and touch screen functionality makes the Next Generation ATMs easier for customers to use. The display screen is uncluttered and the many buttons common on today's ATMs are replaced by a simple interface and key pad for customers to enter their PIN

Next Generation ATMs are fully EMV compliant, which means that they can read the chip on a customer card rather than the magnetic stripe, providing increased fraud protection for customers.

They are also equipped with contactless near-field communication (NFC) readers, barcode scanners and sophisticated software that will enable ANZ to increase the functionality of the Next Generation ATM at the time when this technology and customer use increases in the future.

Will this change the way customers' bank?

Yes. ANZ is investing in around 800 Next Generation ATMs which will enable customers to bank where and when it suits them. Next Generation ATMs will make banking easier for ANZ customers, enabling them to make more types of transactions without having to worry about visiting an ANZ branch during office hours.

ANZ's Next Generation ATMs will start being introduced from mid-2013 and will be available to all ANZ customers.

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