

Vipshop Holdings Limited Investor Presentation

November 2017

Disclaimer

This presentation contains forward-looking statements. These statements are made under the “safe harbor” provisions of the U.S. Private Securities Litigation Reform Act of 1995. These forward-looking statements can be identified by terminology such as “will,” “expects,” “anticipates,” “future,” “intends,” “plans,” “believes,” “estimates” and similar statements. Among other things, the business outlook and quotations from management in this announcement, as well as Vipshop’s strategic and operational plans, contain forward-looking statements. Vipshop may also make written or oral forward-looking statements in its periodic reports to the U.S. Securities and Exchange Commission (“SEC”), in its annual report to shareholders, in press releases and other written materials and in oral statements made by its officers, directors or employees to third parties. Statements that are not historical facts, including statements about Vipshop’s beliefs and expectations, are forward-looking statements. Forward-looking statements involve inherent risks and uncertainties. A number of factors could cause actual results to differ materially from those contained in any forward-looking statement, including but not limited to the following: Vipshop’s goals and strategies; Vipshop’s future business development, results of operations and financial condition; the expected growth of the online discount retail market in China; Vipshop’s ability to attract customers and brand partners and further enhance its brand recognition; Vipshop’s expectations regarding demand for and market acceptance of flash sales products and services; competition in the discount retail industry; fluctuations in general economic and business conditions in China and assumptions underlying or related to any of the foregoing. Further information regarding these and other risks is included in Vipshop’s registration statement on Form F-1, as amended, filed with the SEC. All information provided in this presentation is as of the date of this presentation, and Vipshop does not undertake any obligation to update any forward-looking statement, except as required under applicable law.

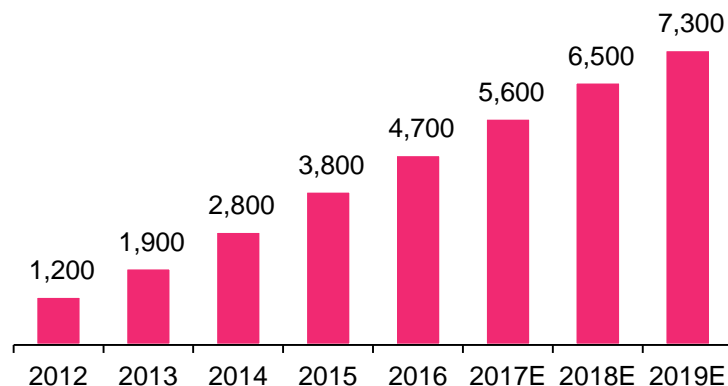
Vipshop



China's huge market potential in online discount retail and B2C market

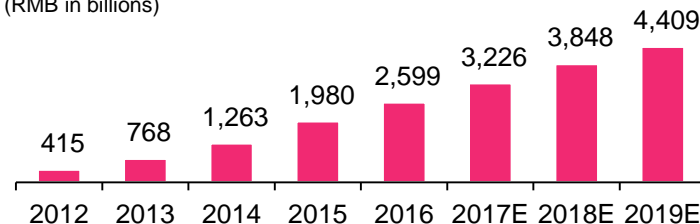
China's Online Shopping Market⁽¹⁾

(RMB in billions)



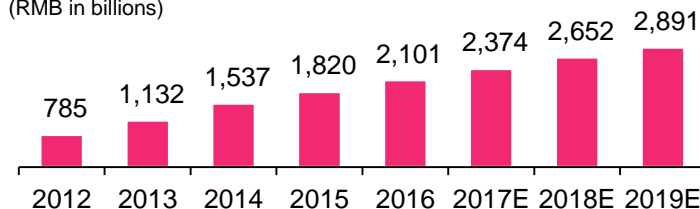
China's Online B2C Market ⁽¹⁾

(RMB in billions)



China's Online C2C Market ⁽¹⁾

(RMB in billions)



Huge
consumer
demand



Constant
supply of
excess
inventory



Immature
offline
discount retail
infrastructure



Massive
discount
retail
opportunities

Note:
(1)

Data from iResearch

Online: the future of discount retailing in China

China's offline discount retail is extremely underdeveloped



U.S.

24 square feet per capita⁽¹⁾

Top 20 retailers account
for 24% market share⁽¹⁾

T.J. maxx

3,812 stores⁽²⁾

ROSS
DRESS FOR LESS

1,533 stores⁽³⁾

SIMON

74 outlets⁽⁴⁾

Tanger
Outlets

43 outlets⁽⁵⁾



China

2 square feet per capita⁽¹⁾

Top 20 retailers account
for 7% market share⁽¹⁾

None

百联奥特莱斯广场
BAILIAN OUTLETS PLAZA

6 outlets⁽⁶⁾

北京赛特奥莱
BEIJING SCITECH
PREMIUM OUTLET MALL

5 outlets⁽⁷⁾

❖ Poor offline retail infrastructure in China

❖ Fragmented retail market in China

❖ Lack of large off-price retailer in China

❖ Underdeveloped offline outlet stores in China

Consumers in China have to go online for branded discount products

Note:

- (1) According to Frost and Sullivan report
- (2) As of January 2017, including 2,221 Marmaxx stores and 579 HomeGoods stores in the US, from T.J. Maxx's fourth quarter and fiscal year ended January 28, 2017 earnings release
- (3) As of January 2017, including 1,340 Ross Stores stores and 193 dd's DISCOUNTS stores in the US, from Ross' 10-K for the fiscal year ended January 28, 2017
- (4) As of May 2017, from Premium Outlet's company website
- (5) As of May 2017, from Tanger Outlet's company website
- (6) As of May 2017, from Balian Outlets Plaza company website
- (7) As of May 2017, from Beijing Scitech company website

China: A more attractive market opportunity



U.S.



China

Market positioning

Mostly focused on high-end and luxury markets

Broad universe of popular brands for mass market

Offline channels

Discount / outlet retail channels saturated for mass market merchandise; full price retailers are establishing own outlets

Lack of well-developed discount / outlet retail channel

Online channels

Brands have well established online presence and capabilities

Brands have largely rely on third party platforms to build online presence

Working capital requirement

Need to pay for inventory upfront; products can not be returned to suppliers

Limited upfront deposit; most products can be returned to suppliers

Conclusion

🌿 Broader and underpenetrated addressable market
🌿 Better business model

A unique player in China's e-Commerce landscape

Large scalable platforms

Marketplace

淘宝网
Taobao.com

Tmall.com 天猫

General B2C


JD.COM 京东

Online discount retailer

唯品会
全球精选 正品特卖

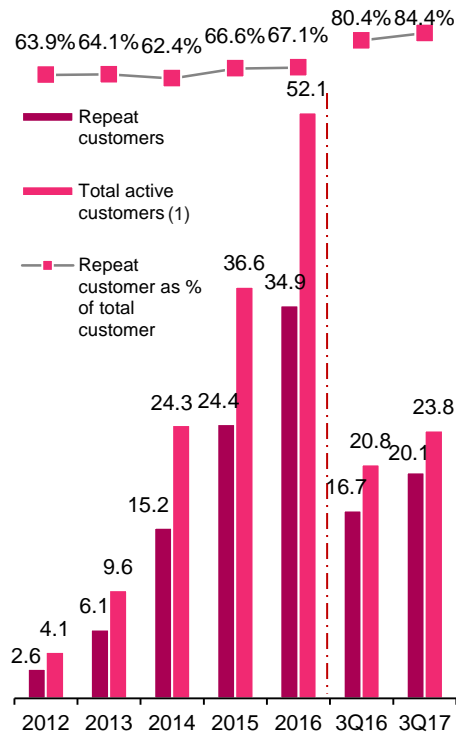
Partner with popular and well-known brands by selling their excess inventory and in-season products at discounted prices

Core competency in merchandising, logistic distribution, and customer service

Highly engaged and loyal customer base

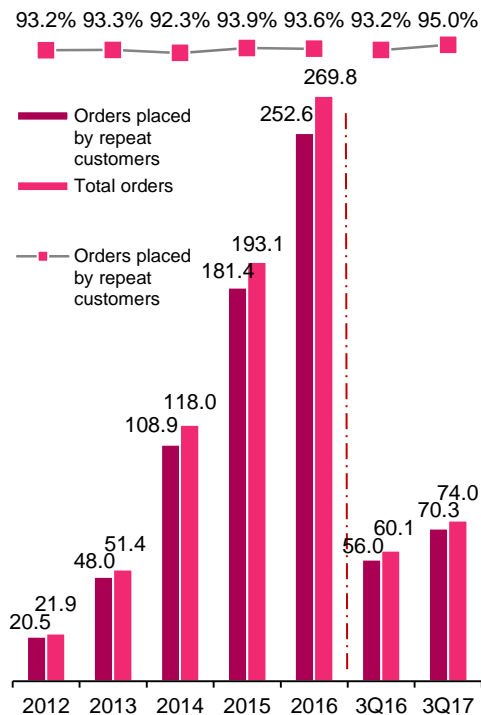
Rapid increase of repeat customers⁽²⁾

(in millions)



High and stable rate of orders from repeat customers

(in millions)



Note:

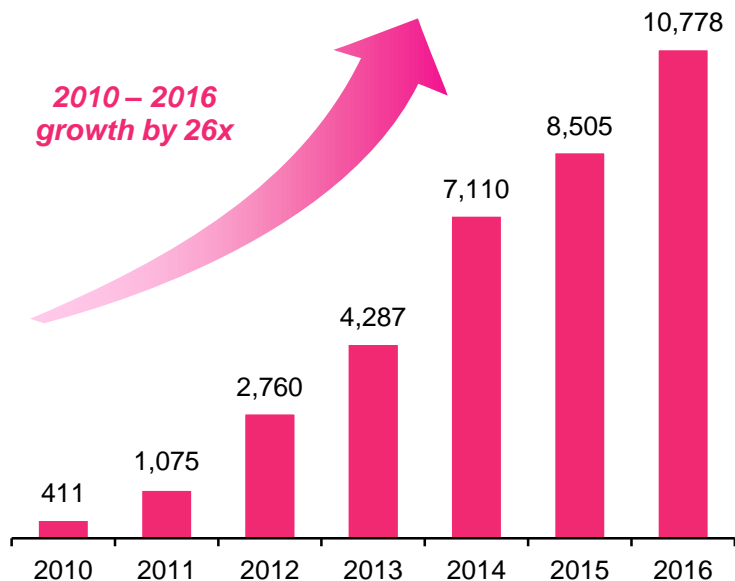
(1)

(2)

"Active customers" refer to registered members who have purchased from the Company or the Company's online marketplace platforms at least once during the relevant period. A "repeat customer" for a given period refers to any customer who (i) is an active customer during such period, and (ii) had purchased products from us at least twice during the period from our inception on August 22, 2008 to the end of such period.

Preferred discount channel for popular brands

Brand partners growth over time⁽¹⁾



Clear industry leader⁽²⁾



Fast inventory monetization



Minimal brand dilution



One-stop solution for brands



Professional team with deep brand knowledge

Product categories

Apparel

Cosmetics

Footwear

Handbags

Sports wear

Accessories

Home goods

Children

Shoppers are loyal and so are our brand partners

Substantially all of our brand partners have returned to pursue additional sales opportunities with us

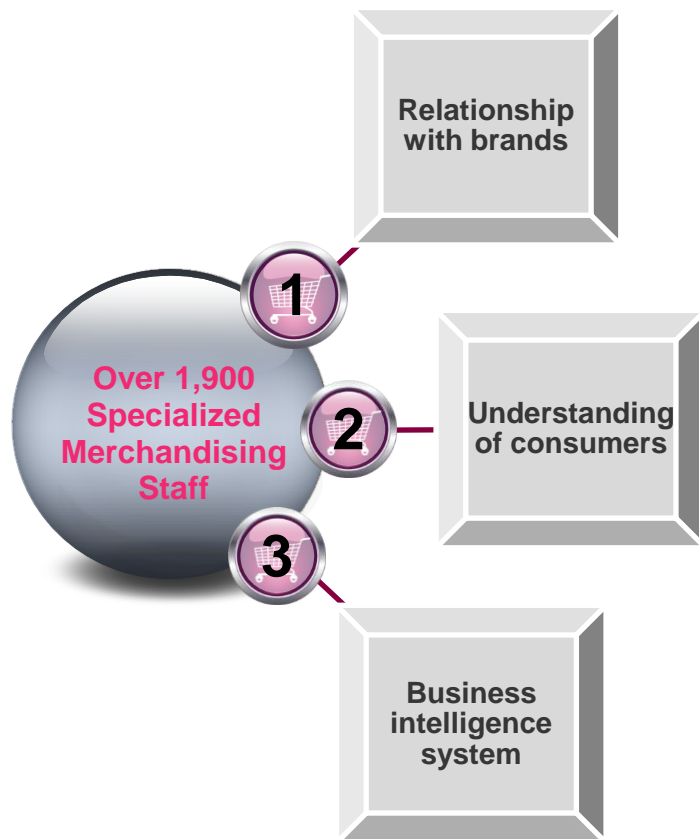
Note:

(1) Number of our brand partners is a cumulative number since 2010, which includes primarily brand owners, and to a lesser extent, brand distributors and resellers.

(2) According to the iResearch Report.

Operational Expertise

Excellent merchandising



Brand selection

Sales management capability

Consumer insights

Customized marketing

Sales events optimization

☒ 22,000+ brands

☒ Deepening brand partnership

Flash sale requires differentiated logistics system

Additional capabilities on top of traditional B2C e-Commerce⁽¹⁾

| | Flash sale | Traditional B2C e-Commerce |
|----------------------|------------|----------------------------|
| Market positioning | Short | Long |
| Sales process | Fast | Slow |
| No. of SKUs handled | Large | Moderate |
| Volume of throughput | Large | Small |
| Reverse logistics | Large | Small |

Snapshot of our warehouses

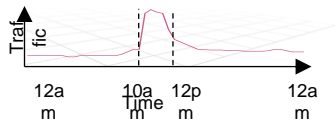


Vipshop has successfully established customized and sophisticated logistics and warehouse systems to cater to flash sale needs

Note:

(1) Comparison on per same-size warehouse basis.

Highly customized and seamlessly integrated IT system for flash sales



Support huge traffic spikes during peak hours



Expanding and cross-regional warehouse management system



CRM system



Big data and business intelligence



Merchant platform

High entry barriers



Economies of Scale



First Mover Advantage



Business Model



Operational Expertise

Vipshop has established
a dominant leadership
position
in China's online
discount retail market

Visionary management team with strong execution



Eric Ya Shen

Co-Founder, Chairman, CEO

- 18+ years experience in consumer electronic products distribution
- Previously Chairman of Guangzhou NEM Import and Export Co., Ltd.
- EMBA from Cheung Kong Graduate School of Business



Arthur Xiaobo Hong

Co-Founder, Vice Chairman, COO

- 12+ years experience in consumer electronic products distribution
- Previously Chairman of Societe Europe Pacifique Distribution



Donghao Yang

Chief Financial Officer

- 12+ years experience in finance
- Previously CFO of Synutra International Inc (NASDAQ: SYUT) and Tyson Foods (NYSE: TSN) Greater China
- MBA from the Harvard Business School



Bill Huang, Ph.D.

Chief Technology Officer

- 13+ years experience with leading Internet companies in the US and China
- Previously Chief Technology Officer and SVP of Sina Corporation (NASDAQ: SINA) and PPTV
- Master's degree from The University of Virginia and PhD from The State University of New York at Buffalo



Yizhi Tang

Senior VP, Logistics

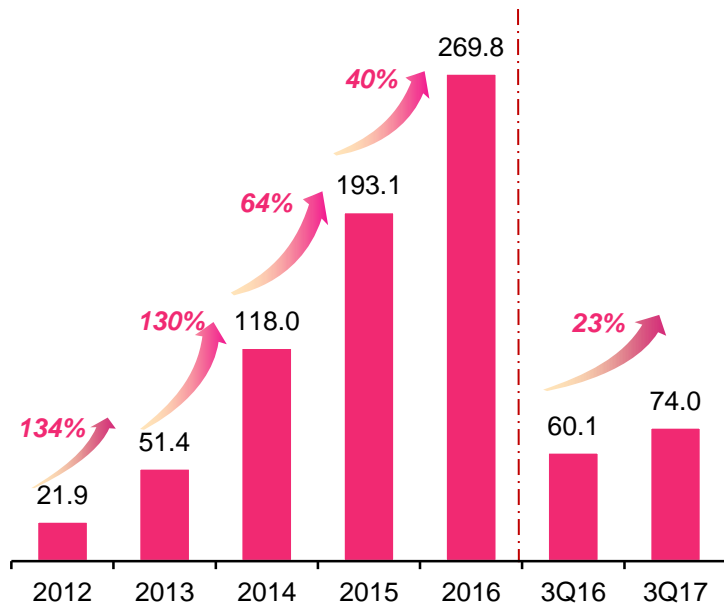
- 10+ years experience in logistics industry
- Previously logistics department head of Tesco in northern China, and Senior Director of logistics department of Dangdang.com (NYSE: DANG)
- Master's degree from Sun Yat-Sen University

Financial Highlights

Solid growth

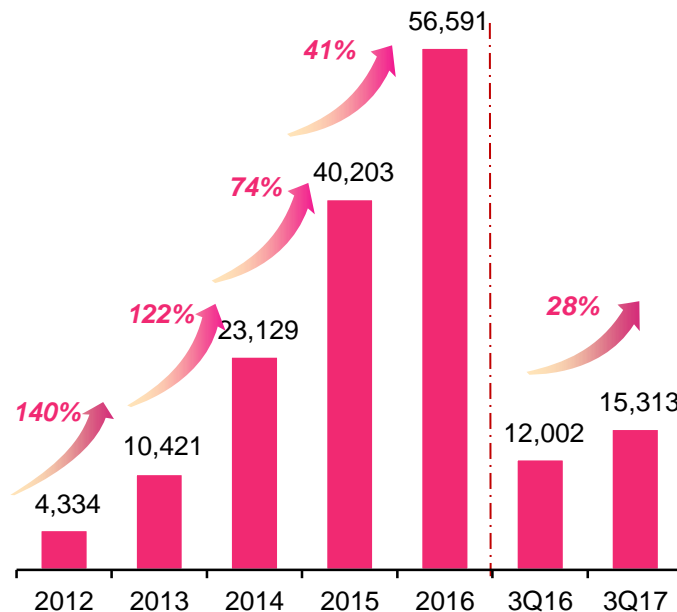
Total orders ⁽¹⁾

(in millions)



Total net revenue

(RMB in millions)



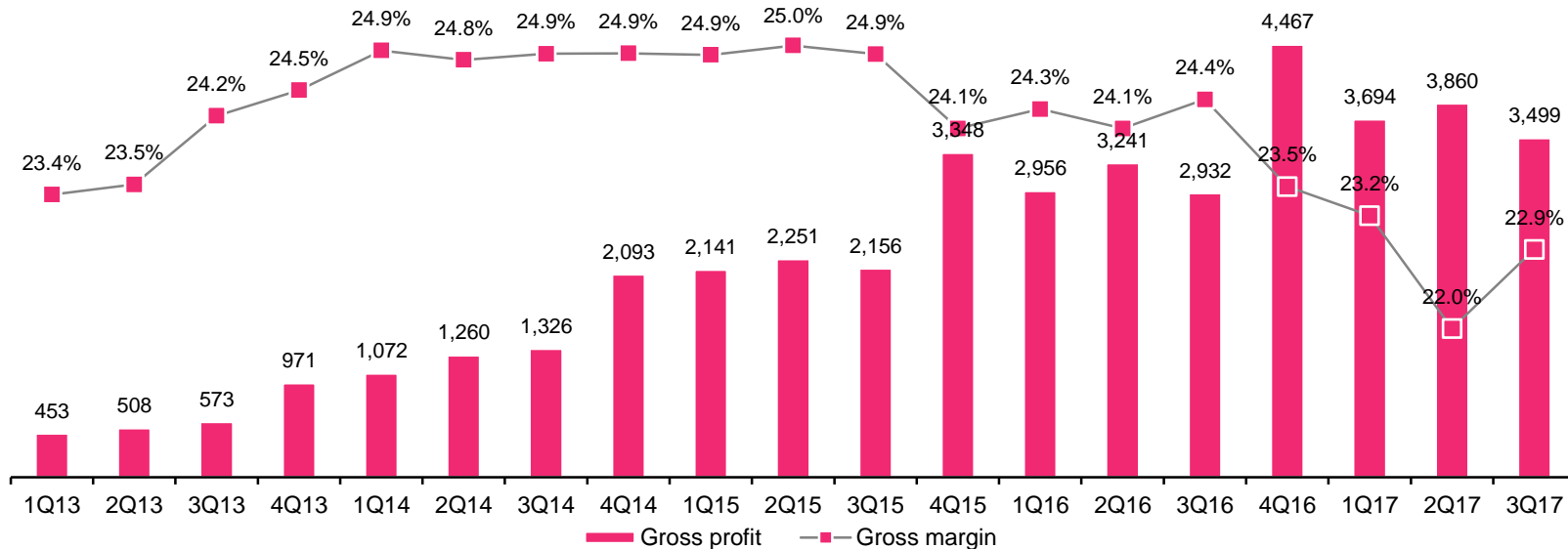
Note:

(1) "Total orders" refer to the total number of orders placed during the relevant period, including the orders for products and services sold in the Company's online sales business and on the Company's online marketplace platforms, net of orders returned.

Steady gross profit growth

Quarterly gross profit and gross margin

(RMB in millions)



Greater bargaining power

More exclusive deals

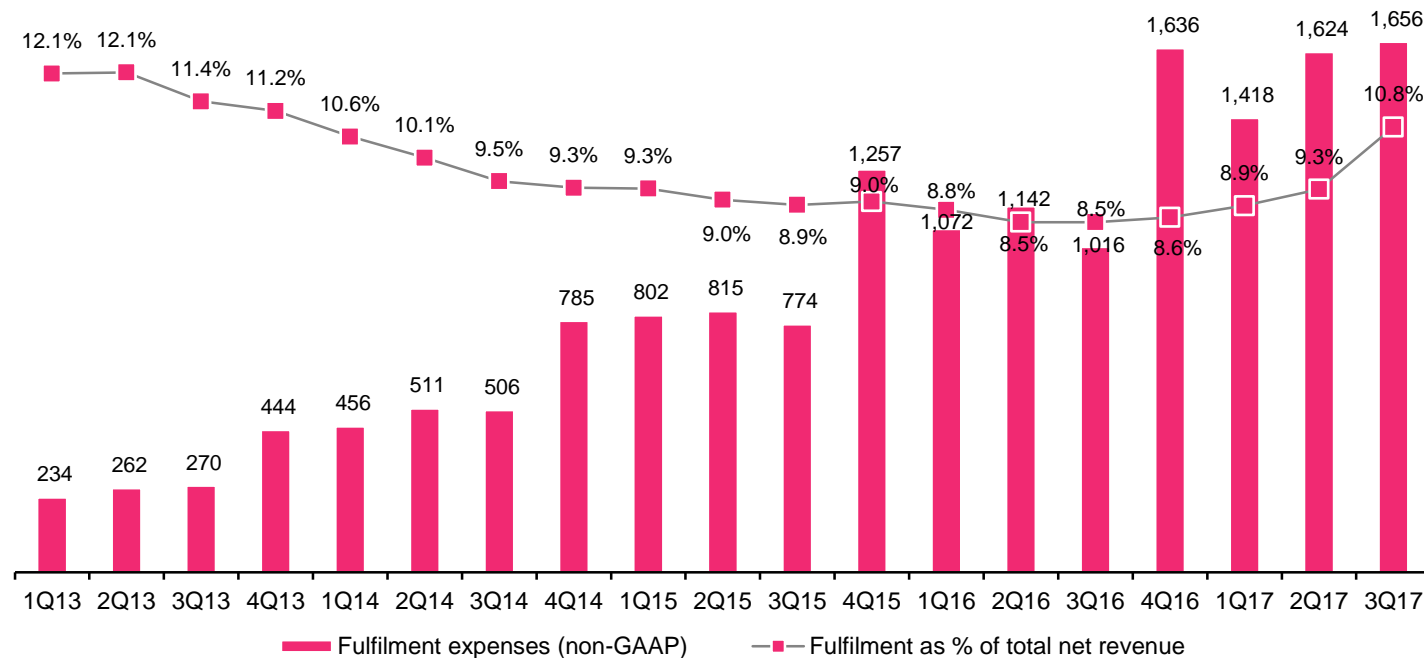
Customers' inability to price shop

Little price sensitivity

Investment in logistics infrastructure to improve user experience

Fulfillment expenses (Non-GAAP)⁽¹⁾

(RMB in millions)



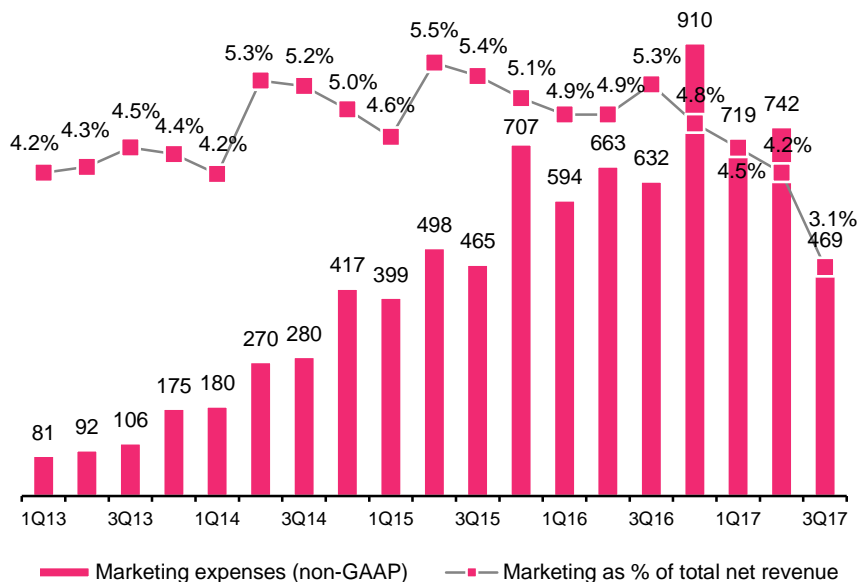
Note:

(1) All numbers are shown on a non-GAAP basis and excludes the impact from share-based compensation expenses, impairment loss in investments, and amortization of intangible assets resulting from a business acquisition.

Operating leverage due to the economy of scale

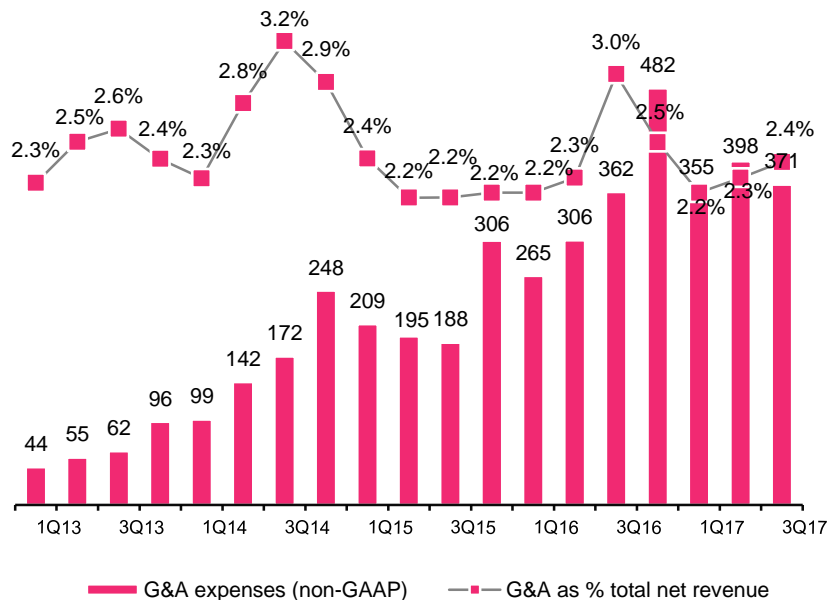
Marketing expenses (Non-GAAP)⁽¹⁾

(RMB in millions)



General and administrative expenses (Non-GAAP)⁽¹⁾

(RMB in millions)



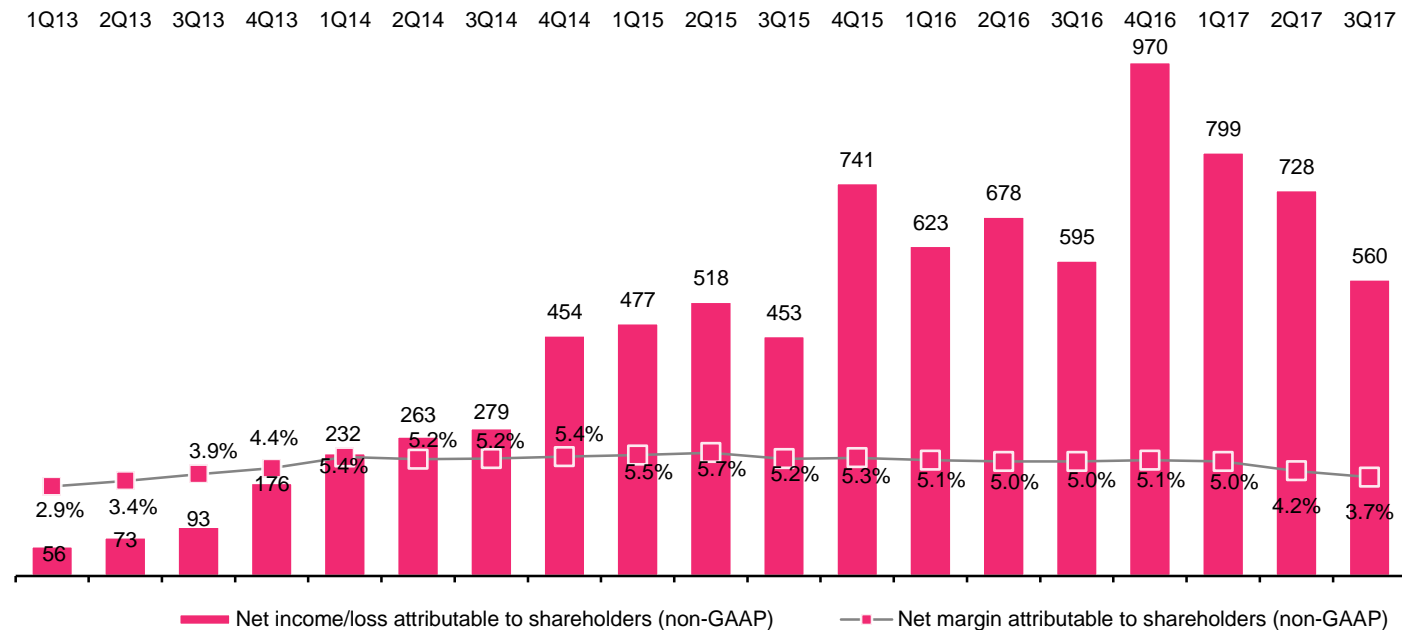
Note:

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Sustainable net margin attributable to shareholders

Net margin attributable to shareholders (Non-GAAP)⁽¹⁾

(RMB in millions)



Note:

(1) All numbers are shown on a non-GAAP basis and excludes the impact from share-based compensation expenses, impairment loss in investments, and amortization of intangible assets resulting from a business acquisition.

Balance sheet highlights

| (in RMB millions) | June 30, 2017 | September 30, 2017 |
|---|---------------|--------------------|
| Cash and Cash Equivalents, Restricted Cash, and Held-to-Maturity Securities | 4,541 | 3,933 |
| Current Assets | 13,965 | 14,625 |
| Total Assets | 25,098 | 26,250 |
| Current Liabilities | 13,319 | 13,988 |
| Total Liabilities | 17,957 | 18,529 |
| Total Stockholder's Equity | 7,141 | 7,721 |
| Current Ratio | 1.0 | 1.0 |

Growth Strategies

Our future growth strategy

Enlarge customer base

- ✎ Leverage social marketing channels to: 1) expand customer base; 2) increase market share; 3) strengthen the Vipshop brand
- ✎ Recommendation/personalization, better fulfillment service, customer care programs improvement, higher customer retention and repeat purchase rate

Enhance the quantity and quality of offers

- ✎ Better brand and product portfolio
- ✎ Increase sales per brand and purchase per order
- ✎ Introduce high quality and popular international brands to grow cross border business

Fulfillment capacity expansion

- ✎ Expand warehouse capacities to include customized semi-automation for mega warehouses
- ✎ Flexible warehousing solutions, including just-in-time, fast-in-fast-out, third party logistics, and co-location
- ✎ Scale up nationwide last mile delivery network

Strategic investment in Internet finance

- ✎ Support core retail business
- ✎ Deliver additional value for suppliers and customers
- ✎ Strengthen overall ecosystem

Key investment highlights



THANK YOU!