



Invitation to attend an Extraordinary General Meeting of Shareholders

Koninklijke KPN N.V. invites its shareholders to an Extraordinary General Meeting of Shareholders to be held at the head office of KPN, Maanplein 55, in The Hague, The Netherlands, on Monday, November 7, 2011, at 11:00 AM CET.

Agenda and Meeting documents

1. Opening and announcements;
2. Notification regarding the intended appointment of Mr. Thorsten Dirks as member of the Board of Management;
3. Closure of the meeting.

Under agenda item 2 of this meeting the notification required under article 21, paragraph 1 of the articles of association will be given. The meeting will not decide on the appointment. Following the meeting, the Supervisory Board will decide on the appointment of Mr Dirks.

The full agenda and the explanatory notes thereto, including the information regarding the intended appointment, are available on the internet at www.kpn.com/ir and can also be obtained by calling The Royal Bank of Scotland N.V. ("RBS"), at (+ 31) 20 464 37 07 or by email: corporate.actions@rbs.com. The meeting documents are available free of charge. The meeting documents are also available for inspection at the head office of Koninklijke KPN N.V., Maanplein 55 in The Hague, The Netherlands.

Record Date

The Board of Management has determined that for this meeting, the persons who will be considered as entitled to attend the general meeting, are those holders of ordinary shares who on 10 October 2011, after close of trading ('Record Date') are registered as such in one of the following (sub)registers:

- For holders of bearer shares: the administrations of the banks and brokers which are intermediaries according to the Dutch Securities Depository Act ('*Wet giraal effectenverkeer*');
- For holders of registered ordinary shares: the shareholders register of the company.

Registration

A holder of bearer shares who wishes to attend the meeting must register with RBS (via www.rbs.com/evoting) as of the Record Date and not later than 1 November 2011. A confirmation by the intermediary in which administration the holder is registered for the shares must be submitted to

RBS, stating that such shares were registered in his name at the Record Date. With this confirmation, intermediaries are requested to include the full address details of the relevant holders in order to be able to verify the share-holding on the Record Date in an efficient manner. The receipt supplied by RBS will serve as admission ticket for the meeting.

A holder of registered ordinary shares who wishes to attend the meeting must register not later than 1 November 2011, in the manner as set out in the letter of notification.

A holder of ADRs who wishes to attend the meeting in the Netherlands should contact the JPMorgan Service Center at phone number 1-302-552-0268 no later than 1 November 2011, 5pm US EST time. A holder of ADRs will be entitled to attend the meeting if he held such shares on the Record Date.

Proxy

The right to attend the meeting may be exercised by a written proxy, for which purpose forms can be obtained at www.kpn.com. The written proxy must be received by the Board of Management no later than 1 November 2011, at 6.00 PM (CET). A copy of the written proxy must be shown at the registration for the meeting.

Registration and identification at the meeting

Registration for admission to the meeting will take place from 10:30 AM until the commencement of the meeting at 11:00 AM. After this time registration is no longer possible. Persons entitled to attend the meeting may be asked for identification prior to being admitted by means of a valid identity document, such as a passport or driver's license.

For further information please refer to the company's internet site www.kpn.com ('About KPN', 'Investor Relations') or by telephone at (+31) 70 446 0986.

The Supervisory Board
The Hague, The Netherlands
26 September 2011

Voor meer informatie www.kpn.com