

Third Quarter Results 2006

31 October 2006



Safe harbor

Certain statements contained in this presentation constitute forward-looking statements. These statements may include, without limitation, statements concerning future results of operations, the impact of regulatory initiatives on our operations, our and our joint ventures' share of new and existing markets, general industry and macro-economic trends and our performance relative thereto, and statements preceded by, followed by or including the words "believes", "expects", "anticipates" or similar expressions. These forward-looking statements rely on a number of assumptions concerning future events and are subject to uncertainties and other factors, many of which are outside our control that could cause actual results to differ materially from such statements. A number of these factors are described (not exhaustively) in our 2005 Annual Report and Form 20-F.

All figures in this presentation are unaudited and based on IFRS as endorsed by the EU. This presentation contains a number of non-GAAP figures, such as EBITDA and free cash flow. These non-GAAP figures should not be viewed as a substitute for our GAAP figures. Our non-GAAP measures may not be comparable to non-GAAP measures used by other companies.

All market share information in this presentation is based on management estimates based on externally available information, unless indicated otherwise. Certain figures may be subject to rounding differences.



Disclaimer

We define EBITDA as operating profit before depreciation and impairments of PP&E and amortization and impairments of intangible assets. The measure is used by financial institutions and credit-rating agencies as one of the key indicators of borrowing potential. Many analysts use EBITDA as a component for their (cash flow) projections. Note that our definition of EBITDA deviates from the literal definition of earnings before interest, taxes, depreciation and amortization. Either definition of EBITDA has limitations as an analytical tool and you should not consider it in isolation or as a substitute for analysis of our results as reported under IFRS or US GAAP.

We use EBITDA as a component of our guidance. In view of the possible volatility of impairments under IFRS, we believe that this is the most appropriate way of informing the financial markets on certain aspects of future company financial development. We do not view EBITDA as a measure of performance. In all cases, a reconciliation of EBITDA and the nearest GAAP measure (operating result) is provided.

We define Free cash flow as 'Cash flow from operating activities' minus 'Capital expenditures', being expenditures on PP&E and software.



Agenda

Chairman's review	Ad Scheepbouwer, Chairman and CEO
Financial review	Marcel Smits, CFO
Operating review	Ad Scheepbouwer, Chairman and CEO
Concluding remarks	Ad Scheepbouwer, Chairman and CEO



Highlights

- Mobile outperforming the market
 - E-Plus and BASE continuing to deliver profitable growth
 - KPN Mobile the Netherlands gaining market share
- Future proofing Fixed division on track
 - Battle for market share in the Consumer segment leading to increased investment in customer base and line loss to competition
 - KPN now firmly established as market leader in VoIP additions, turnaround in net line loss trend
 - National roll-out DVB-T and continued growth in customer base
- All-IP program on track, directional support from regulator



Financial highlights Q3

- Continued strong financial performance
 - Revenues and other income up 3.7% (YTD 2.8%, or 2.1% per guidance definition¹)
 - EBITDA up 4.4% (YTD 8.2%, or 6.7% per guidance definition¹)
 - Strong free cash flow of €728 mn (YTD €2,139 mn)
 - EPS up 20.0% to € 0.18
- YTD shareholder returns € 2.6 bn, exceeding February announcement
 - € 1.6 bn share repurchases including € 0.8 bn buyback from Dutch State
 - € 0.3 bn interim dividend 2006 or € 0.16 per share
 - € 0.7 bn final dividend 2005 or € 0.32 per share



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Group results Q3

€ mn	Q3 '06	Q3 '05	%
Revenues and other income -of which Revenues	3,037 3,028	2,930 2,926	3.7% 3.5%
Operating expenses of which Depreciation of which Amortization	2,463 473 151	2,349 459 107	4.9% 3.1% 41.1%
Operating result	574	581	-1.2%
Financial income/(expense) Share of profit of associates	-115 2	-122 2	-5.7% -
Profit/(Loss) before taxes	461	461	-
Taxes	-112	-127	-11.8%
Profit/(Loss) after taxes	349	334	4.5%
Profit minority shareholders	3	5	-40.0%
Profit equity holders of the parent	346	329	5.2%
Earnings per share ²	0.18	0.15	20.0%
EBITDA ³	1,198	1,147	4.4%

- Revenues up 3.5%
 - Organic growth in Mobile, on top of Telfort consolidation
 - Contraction Fixed revenues due to line loss and price pressure
- Costs up 4.9%
 - Investments in Fixed customer base
 - €42 mn restructuring / integration costs in Mobile
 - Increase in D&A due to Telfort consolidation and anticipated network integration
 - Partly offset by lower SAC at E-Plus and headcount reduction
- Reported EBITDA up 4.4% as a result of strong margin in Mobile
- EPS up 20%, with support from share repurchases

- 1 Including impairments, if any
- Defined as Profit after taxes per ordinary share / ADS on a non-diluted basis (in €)
 Defined as Operating result plus depreciation, amortization & impairments



Group results YTD

€ mn	YTD '06	YTD '05	%
Revenues and other income -of which Revenues	9,018 8,919	8,770 8,737	2.8% 2.1%
Operating expenses - of which Depreciation - of which Amortization - of which - of which Amortization - of which Amortization - of which Amo	7,162 1,393 436	7,117 1,399 353	0.6% -0.4% 23.5%
Operating result	1,856	1,653	12.3%
Financial income/(expense) Share of profit of associates	-307 7	-387 9	-20.7% -22.2%
Profit/(Loss) before taxes	1,556	1,275	22.0%
Taxes	-362	-429	-15.6%
Profit/(Loss) after taxes	1,194	846	41.1%
Profit minority shareholders	1	13	-92.3%
Profit equity holders of the parent	1,193	833	43.2%
Earnings per share ²	0.59	0.37	59.5%
EBITDA ³	3,685	3,405	8.2%

- Revenues up 2.1%
 - Telfort consolidation
 - Organic growth at all three Mobile operators
 - Contraction Fixed revenues
- Costs nearly stable
 - Investments in Fixed customer base
 - Higher access cost due to change in traffic mix
 - Offset by lower SAC at E-Plus and headcount reduction
- Reported EBITDA up 8.2% as a result of strong margin in Mobile
- EPS supported by share repurchases

¹ Including impairments, if any

Defined as Profit after taxes per ordinary share / ADS on a non-diluted basis (in €)
 Defined as Operating result plus depreciation, amortization & impairments



Group cash flow Q3

€ mn	Q3 '06	Q3 '05	%
Operating result	574	581	-1.2%
Depreciation and amortization ¹	624	566	10.2%
Interest paid/received	-108	-95	13.7%
Tax paid/received	-1	2	-
Other income	-9	-4	>100%
Change in provisions ²	-19	-23	-17.4%
Change in working capital	92	116	-20.7%

Net cash flow from operating	1,153	1,143	0.9%
activities			

ex ³ 425 369 15.2%

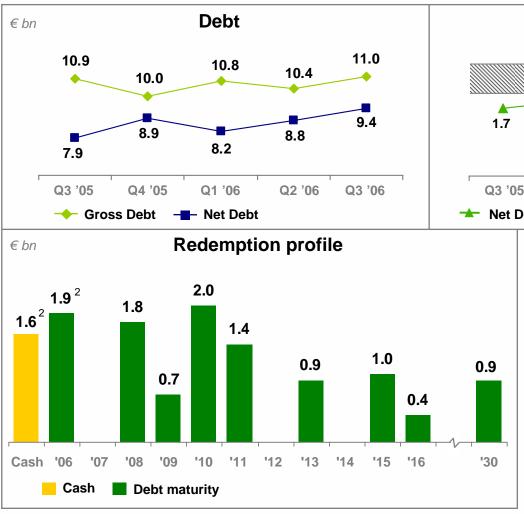
Free cash flow ⁴	728	774	-5.9%
Dividend paid Share repurchases	321 1,015	281 261	14.2% > 200%
Cash return to shareholders	1,336	542	> 100%

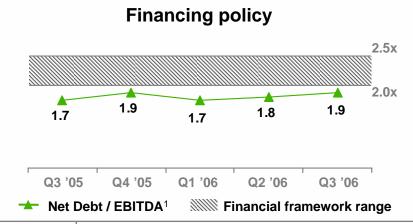
- Free cash flow of €728 mn
- Capex up 15.2%
 - Continued investment in indoor coverage by E-Plus (E-GSM)
- YTD free cash flow of €2.1 bn, up
 €0.2 bn on prior year
 - €219 mn one-off tax cash in-flow in Q1
- €1.3 bn shareholder returns
 - €1.0 bn share repurchases including €0.7 bn buyback from Dutch State⁵
 - € 0.3 bn interim dividend 2006 or€ 0.16 per share
- YTD shareholder return € 2.5 bn in cash⁵

- 1 Including impairments, if any
- 2 Excluding changes in deferred taxes
- 3 Including Property, Plant & Equipment and software
- 4 Defined as Net cash flow from operating activities minus Capex
- 5 Excluding dividend tax of €101 mn to be paid in Q4 '06



Group financial profile

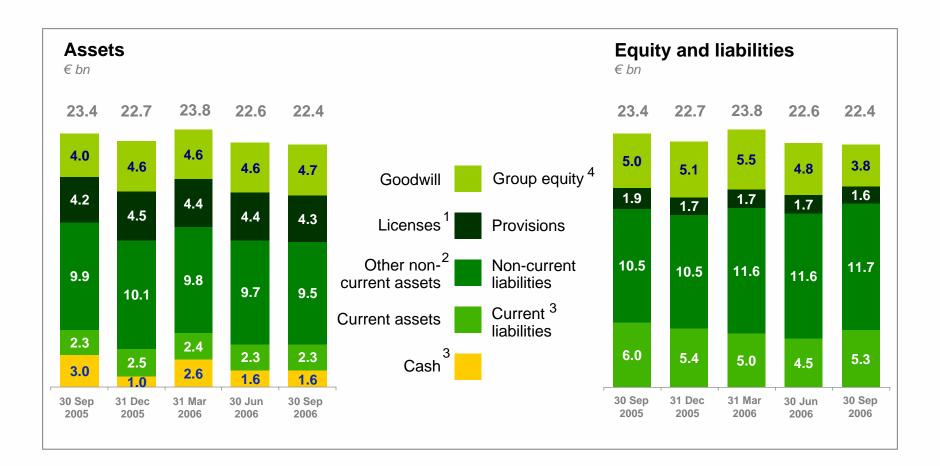




- Gross debt up to € 11.0 bn following temporary draw down on credit facility
- Net debt / EBITDA¹ up to 1.9x partly due to € 1.3 bn shareholder returns in Q3
- Liability management transaction planned for bonds maturing in 2008 to lengthen maturity profile
- 1 Based on 12 month rolling calculation excluding restructuring charges and book gains/losses over €20 mn, brand unification costs and Telfort integration
- 2 Both cash and gross debt include approximately € 1.2 bn of non-netted cash balances per Q3 '06



Balance sheet



- 1 Including other intangibles
- 2 Including Property, Plant & Equipment and software
- 3 Both cash and gross debt include approximately €1.2 bn of non-netted cash balances per Q3 '06
- 4 Including minority interest



Financial highlights Fixed

Line loss and price pressure impact

€ mn	Q3 '06	Q3 '05
Revenues and other income % change	1,630 -3.8%	1,694
Operating expenses of which D&A	1,309 303	1,298 306
Operating result	321	396
EBITDA	623	702
% change	-11.3%	
EBITDA margin	38.2%	41.4%

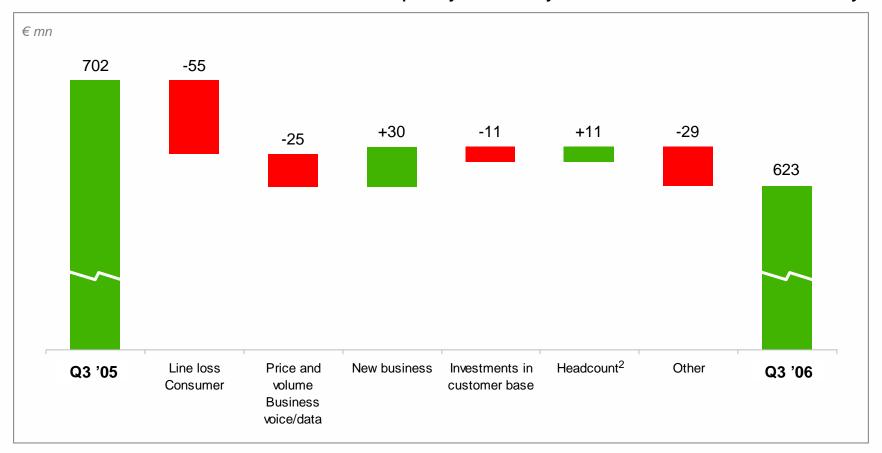
YTD '06	YTD '05
4,967 -3.5%	5,149
3,877	3,976
879	965
1,090	1,173
1.968	2,138
-8.0%	
39.6%	41.5%

- Revenues and other income down by 3.8% and EBITDA margin of 38.2%
 - MTA impact of €42 mn, or 2.5% of revenues
 - Investments in new business for VoIP, TV and IP-VPN / E-VPN
 - Impact of Consumer line loss and price pressure in Business



EBITDA analysis Fixed¹

EBITDA decline traditional business partly offset by new business and efficiency

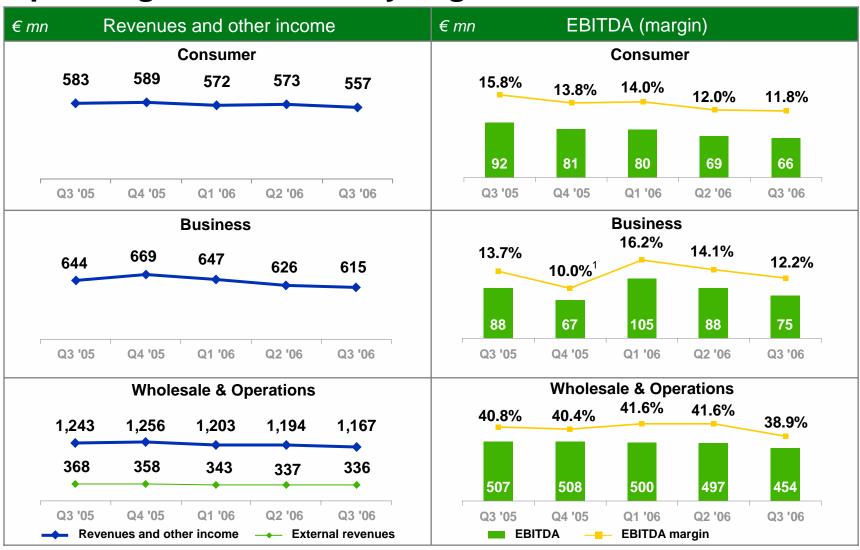


¹ Breakdown based on management estimates

² Includes headcount reduction, FTE effects from acquisitions and salary increases



Operating review Fixed by segment



¹ Excluding €35 mn OPTA fine and settlement with competitors: 15.2%



YTD '05

4,177

3,873

3,692 767 485 1,252

30.0%

Financial highlights Mobile

Revenues and margin up in all three countries

€ mn	Q3 '06	Q3 '05	YTD '06
Revenues and other income % change — of which Service revenues ¹ % change	1,689 16.6% 1,610 18.6%	1,448 1,358	4,789 14.7% 4,548 17.4%
Operating expenses of which D&A	1,425 319	1,252 256	4,063 943
Operating result	264	196	726
EBITDA % change	583 29.0%	452	1,669 33.3%
EBITDA margin	34.5%	31.2%	34.9%

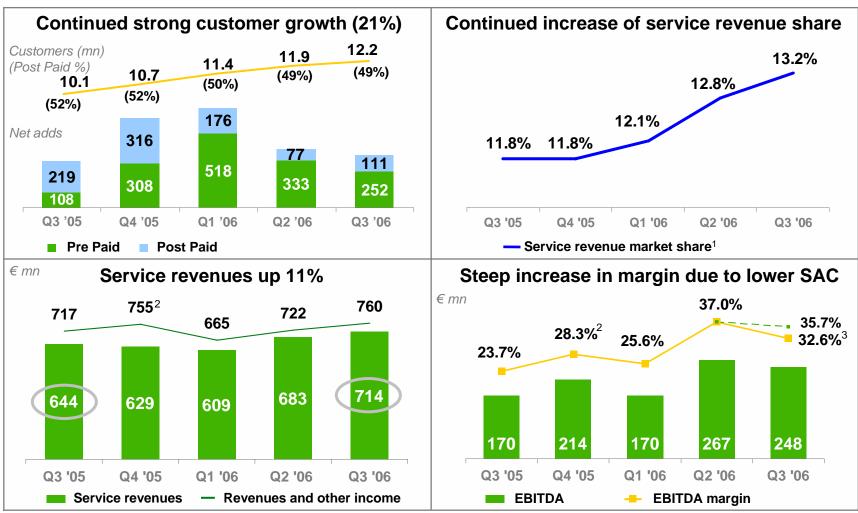
- E-Plus: Continues to deliver profitable growth
 - Acceleration of service revenue growth to 11%
 - 32.6% EBITDA margin; 35.7% margin excluding €23 mn restructuring costs
- KPN Mobile NL: Outperforming the market following strong focus on Post Paid
 - All brands contributing to service revenue growth
 - Over 50% share of Post Paid gross adds at lower SAC
- BASE: Continued growth due to successful wholesale partnerships
 - 15% service revenue growth and strong uptake in net adds

¹ Revenues and other income minus equipment sales and other income



Operating review E-Plus

Continuing to deliver profitable growth

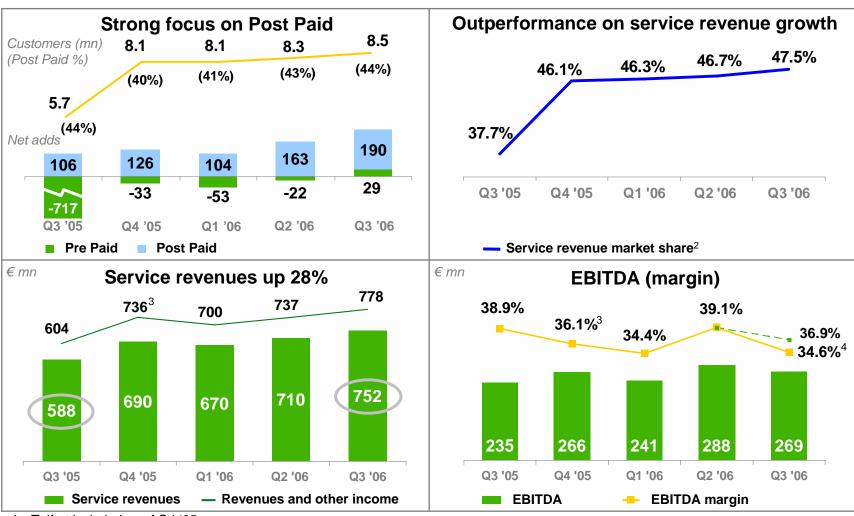


- Management estimates, based on revenues Including € 38 mn from NTT DoCoMo settlement
- Including €23 mn restructuring costs



Operating review KPN Mobile the Netherlands¹

Outperforming the market following strong focus on Post Paid

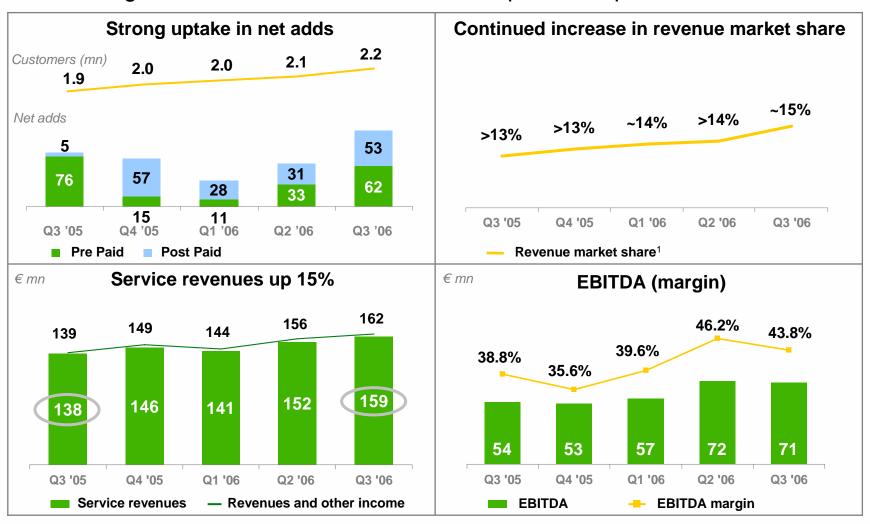


- 1 Telfort included as of Q4 '05
- 2 Management estimates, among others based on revenues as per industry filings
- 3 Including € 13 mn from NTT DoCoMo settlement
- 4 Including € 18 mn Telfort integration costs



Operating review BASE

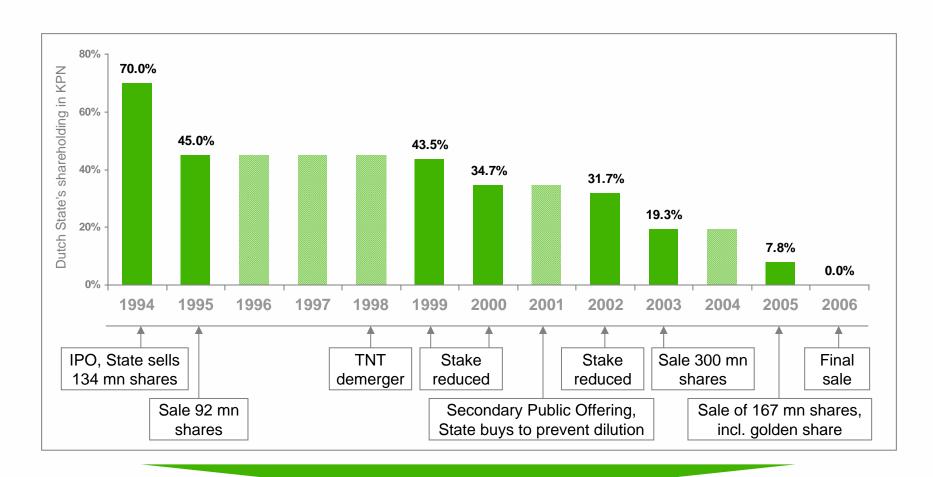
Continued growth due to successful wholesale partnerships



¹ Management estimates, based on revenues



Dutch State



Dutch State has since long been a declared seller



Performance versus Guidance¹

Item	Outlook FY 2006, 1 August update	Q1 '06	Q2 '06	Q3 '06	YTD '06
Revenues and other income ²	Low single digit increase	1.6%	0.9%	3.7%	2.1%
EBITDA ^{2,3}	Low single digit increase	3.7%	9.4%	7.0%	6.7%
Capex	€1.7 - €1.8 bn	€0.3 bn	€0.4 bn	€0.4 bn	€1.1 bn
Free cash flow ⁴	> €2.2 bn	€0.8 bn	€0.6 bn	€0.7 bn	€2.1 bn

Notable items YTD

- Telfort consolidation as of Q4 '05
- €219 mn one-off tax cash inflow in Q1

Notable items for Q4

- Capex increase compared to previous quarters
- Relatively high interest payments due

¹ Please refer to Annex for detailed reconciliation

² Excluding restructuring charges and book gains / losses over €20 mn, brand unification costs and Telfort integration

³ Defined as Operating result plus depreciation, amortization & impairments

⁴ Defined as Net cash flow from operating activities minus Capex



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Investing in our future

KPN very well prepared to deal with challenging market

Attack

- Multi-brand strategy, leveraging brands and distribution channels
- VoIP roll-out at full speed, share in gross adds approximately 45%
- DVB-T roll-out on track, analogue switch-off in December
- In-country consolidation via acquisitions, e.g. CSS and Enertel

Defend

- Regaining share in traditional consumer telephony, CPS losing out
- Market share loss in Business countered by new contract wins and differentiated pricing schemes
- Distribution further strengthened by adding new stores and retail concepts

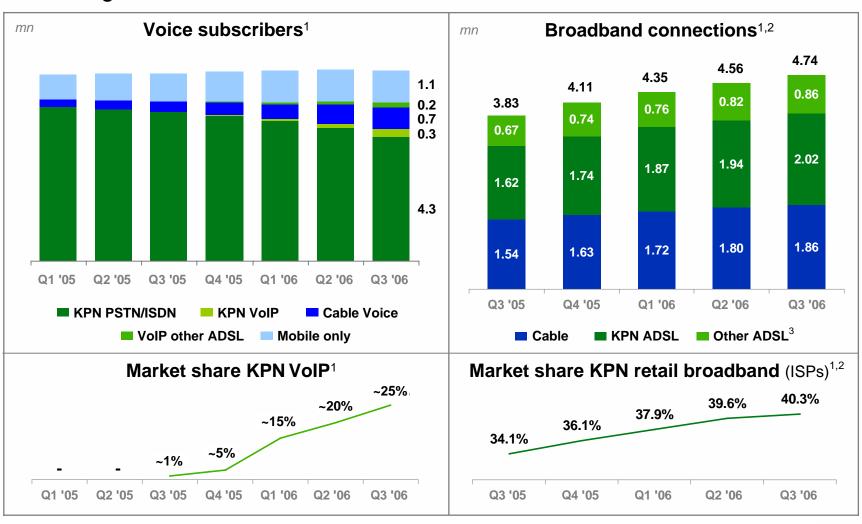
Exploit

- Headcount reductions progressing as planned
- Directional support from OPTA for All-IP program
- At the forefront of European telecom operators in efficiency and network capabilities; long-term competitive cost structure



Consumer market

Increasing share of VoIP

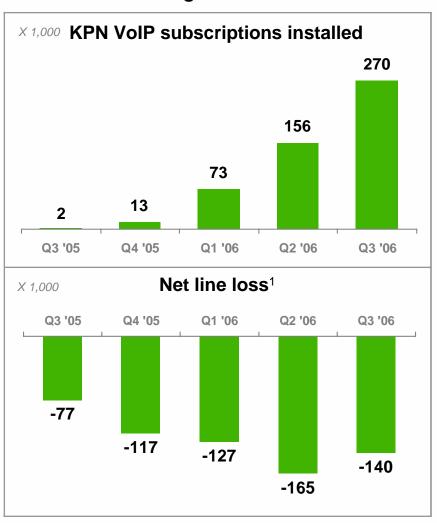


- 1 Management estimates
- 2 Of which approximately 80% consumers and 20% small businesses
- 3 Excluding Bitstream

legistrom kpn

VoIP

Market leader in gross additions in Q3 and turnaround in net line loss trend



- Taking approximately 45% share of VoIP gross additions in Q3
- KPN, Planet, Het Net and Slim covering different segments on a single technological platform
 - Mass marketing by KPN, Planet and Het Net
 - Micro marketing by Slim
- Meanwhile in traditional telephony, market share in voice minutes now 66%, up from 61% at the lowest point in Q1 '05















tiscali.

Tiscali acquisition further strengthens position in broadband

Rationale

- Strengthening KPN's position with 276k broadband subscribers
 - ~4% retail broadband market share
 - ~6% broadband market share
- Significant cost and network synergies
- Potential for cross-selling and up-selling

Financial impact

- Total consideration of €255 mn, paid in cash
- Tiscali reported revenues of €52 mn and an EBITDA of approximately €23 mn over the first half year
- Tax asset with NPV of approximately €25 mn
- Integration with KPN scheduled for 2007 to capture synergies

Timeline

- Deal announced on 15 September 2006
- Subject to regulatory approval by NMa and works council advice
- Expected closing by the end of 2006



TV

Growing subscriber base and continuous addition of new content

DVB-T



IPTV



- Digitenne positioned as value-for-money proposition
- Subscriber base of 245k by end of Q3
- Opportunity for Digitenne when analogue frequencies will be switched off on 11 December 2006
- Further network investments in 2007 for national indoor coverage

- Mine positioned as premium proposition
- Full commercial roll-out starting as of January 2007
- Every quarter new functionality will be added
- Continuous build-out of content portfolio, already more than 60 TV channels and more than 500 films available

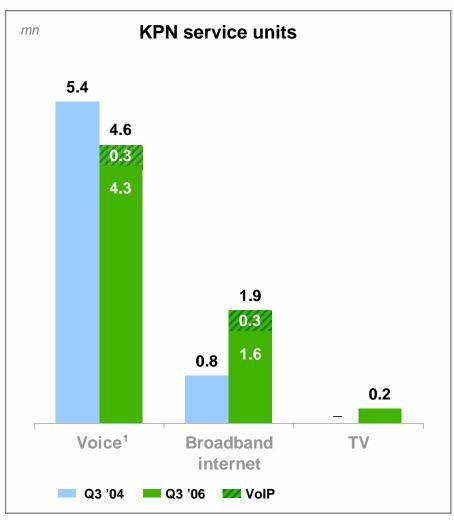
Content

- KPN offers live Dutch Premier League football following distribution agreement with Tele2 / Versatel
- NostalgieNet: digital platform offering nostalgic look at the Netherlands of yesteryear
- Continuously expanding content portfolio with mass and niche content



Leveraging customer base

Combined offers gaining momentum



- Migration from single play to dual play is gaining momentum as a result of VoIP
- So far, migration of existing voice / broadband customers to VoIP is value accretive from a revenue perspective
 - Higher revenues from VoIP customers who previously used dial-up / voice
 - On average 20% discount on monthly fee for customers who previously used broadband / voice
- Further up and cross-selling potential with Digitenne and Mine offerings

Combined offers gaining momentum due to VoIP



Strengthening distribution

Leading retail position reinforced with new outlets

	Channel	# stores	Examples
	Primafoon (mainstream)	102	Telfort.
	 Business Centers (SME) 	17	
Stores	 Telfort (value for money) 	15	
(off-line)	 KPN Klick (multimedia) 	3	klick
	 Kral (to be converted to KPN Klick) 	55	
	• 576 (youth)	2	57/6 ANTERO
On-line	 www.kpn.com www.hi.nl www.telfort.nl www.simyo.nl www.slim.nl www.ayyildiz.nl 	Form Service Control of the Control	The state of the s
3 rd party channels	 Stores and web sites Focus on mobile and broadband Examples: BelCompany, t for telecom, The Phone House 	SELCOMPANY De Maria de 19 de	FUT CONTINUE OF THE PROPERTY O



Voice in the business market

Market share in traditional voice stabilizing



- Increased regulatory flexibility used to introduce new products and services
- New propositions and pricing schemes successful since first start in Q1
- Market share in traditional voice stabilizing, however at lower prices
 - Growth in international
- Penetration of BelZakelijk and Zakelijk Belvrij still growing in SME market
 - 285k contracts at end of Q3

Q3 contract wins

- Gasunie
- SNS Reaal
- Gasune
- SNS REAAL
- Group 4 Securicor
- ING

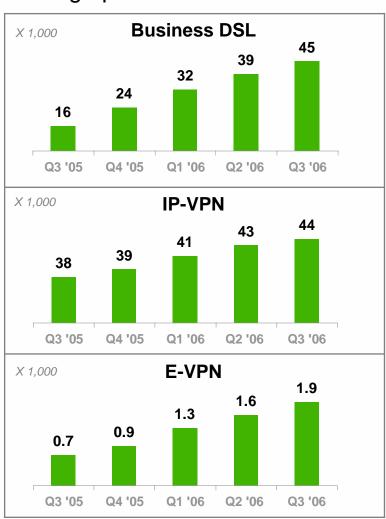






Data in the Business market

Moving up the value chain



Developments

- Strong growth in business DSL and valueadded services
- Up-selling to managed solutions

Acquisitions to strengthen position in integrated ICT solutions

- Newtel Essence; call centers and CRM
- neutel

 CSS Telecom; SME and health care



 Part of Siemens Enterprise Networks; health care



Gemnet; public sector



All-IP regulation

Directional support for All-IP from OPTA

Regulator view

- Position paper published to provide regulatory guidance (3 October)
- Directional support for KPN's All-IP program: roll out of fiber, phase out traditional switched network and sale of local exchanges

Conditions

- KPN must provide unbundling and co-location in street cabinets
- Conditional removal at co-locations in current switches
 - 2 to 2.5 years notice period on phase out
 - Co-location right for unbundlers set at 5 years from installment date

KPN view

- Tariffs for unbundling and co-location at street cabinet published
 11 October (reference offer SLU)
- Continued discussion with unbundlers and other service providers on attractive wholesale broadband access offer
- Unbundlers interested in wholesale offer outside co-location footprint
- Most investments in co-locations made 2 or 3 years ago

Next steps

- Subject to consultation: market parties can react until 7 November
- OPTA's industry group to discuss reference offer SLU
- Further market analyses on ULL and wholesale broadband access will be conducted by OPTA



Status All-IP

Project on track

Portfolio

- IP-based products available and successful, e.g. Fast Internet Access, IP-VPN and E-VPN
- InternetPlusBellen (VoIP) and Mine (IPTV) available, new services
 VoIP Connect and Wholesale Broadband Access planned

Network

- Backbone Ethernet network covering ~80% of NL
- Roll-out market driven, regulation does not interfere with roll-out plan
- Implementation converged Fixed-Mobile IP services platform (IMS)
- Pilots with VDSL broadband technology in Q4

Scope

- Roll-out of 15,000 km fiber up to 28,000 street cabinets
- Dismantling ~1,350 buildings for local exchanges, 400 co-locations
- Full replacement of >20 networks and >50 legacy services

Finance

- All-IP plan within investment range of € 1.0-1.5 bn
- Advisor mandated to explore options for sale of locations, value estimated at €1 bn, to partially fund capital outlay



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E-Plus

Successful challenger strategy delivering profitable growth

Multi-brands

- Strengthening E-Plus brand, launch of "CleverOne" proposition
- Youth brand "Vybemobile" launched with Universal Music

Wholesale

- 10 MVNOs with strong and new distribution channels to address previously untapped individual segments
- Pay back of wholesale 3x faster, predominantly due to lower SAC

Customer pull

 Strong awareness of new brands: BASE, Simyo and Ay Yildiz with lower acquisition costs

Fixed-Mobile Substitution

- MoU BASE significantly higher, ~30% has no fixed-line anymore
- Network upgrade to E-GSM to improve coverage

Operational excellence

- Refocusing by reallocating staff and evaluate outsourcing
- Pursue a smart follower strategy for advanced services

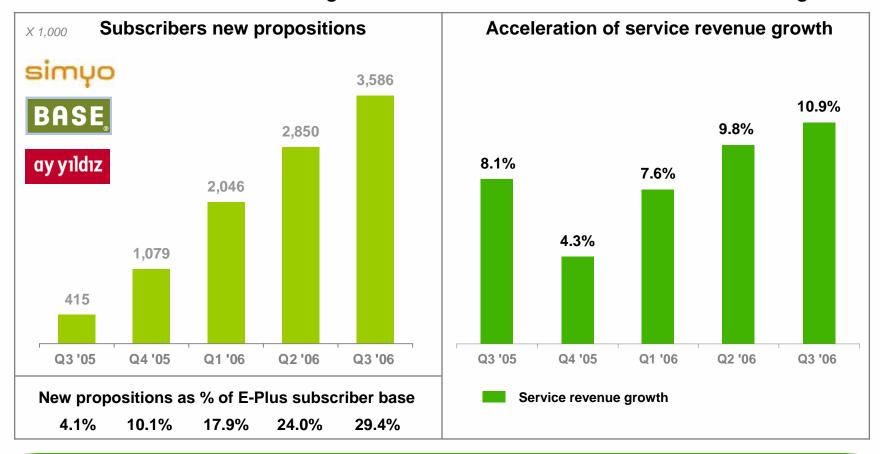
Profitable growth

- 11% service revenue growth with 32.6% EBITDA margin¹
- 35% reduction in blended SAC/SRC



E-Plus: impact of new strategy

3.6 mn subscribers in new segments and acceleration of service revenue growth



Attractive new propositions with ARPU significantly higher than E-Plus brand



E-Plus going forward

Execution 'Be Best Challenger' strategy

Multi-brands

Focus on voice, SMS and price

Operational excellence

Targets

- Further up-scaling of new brands: BASE, Simyo and strengthening of E-Plus brand
- In addition, addressing individual segments directly and / or through wholesale partners
- Continue to develop innovative products and attractive propositions
- Invest in network to increase voice capacity and indoor coverage where customer demand is for Fixed-Mobile Substitution
- Refocus the company by reallocating staff, reducing management layers and evaluate outsourcing
- Increase number of shops to strengthen distribution
- Pursue a smart follower strategy for advanced services
- Pay back of restructuring within approximately 12-18 months
- Double digit growth rate for service revenues
- EBITDA margin >30%



KPN Mobile the Netherlands

Continued build-out of our market leadership

Multi-brands

Operational excellence

- Outperforming the market with strong focus on Post Paid and multi-brands
- Hi has successfully claimed MMS in youth market, as it did previously with SMS
- Ay Yildiz launched to serve specific needs of Turkish community
- Continuing to invest in MVNO partnerships, e.g. Ortel
- Market trend indicates further reduction of KPN SAC
- Telfort network integration on track
 - 2G integration by Q2 '07 and full integration by 2008
 - Successful pilot with Telfort customers using KPN network
- HSDPA services commercially launched, available in full UMTS coverage area (90%) by year-end



BASE

Profitable growth in competitive market

Customer pull

Operational excellence

- "Member Gets Member" campaign launched at the beginning of September targeted at Post Paid customers
- Further segment-targeted offerings such as professionals tariffs
- Leverage on wholesale partnerships for specific market segments or strong distribution
- Build-out and refurbish own shops to drive customer pull
- Focus on key external retailers, rewarding loyal and productive dealers
- Solved network capacity issues caused by Unlimited tariff
- Rolling out EDGE for nationwide data coverage, including indoor
- Smart follower approach towards UMTS



Status update MTA

Many issues still under debate, limited visibility on further timing

The Netherlands

Regulatory proposal

- Lowering in 3 linear steps by July '08
 - KPN, Vodafone: from 11.0 to 5.50 cents
 - Orange, T-Mobile: from 12.4 to 7.09 cents
- Tariff asymmetry relates to difference in frequencies used

Belgium

- Lowering in 4 steps by July '08
 - Proximus: from 12.66 to 6.56 cents
 - Mobistar: from 15.98 to 8.21 cents
 - BASE: from 19.60 to 10.41 cents
- First step as of 1 November

Germany

- Ex-ante regulation based on cost information according to German telecoms act
- Preliminary tariff set at 12.4 cents for E-Plus
 - Currently 11.0 cents for T-Mobile, Vodafone and 12.4 cents for E-Plus and O₂

Current status

- Dutch court¹ annulled
 OPTA's decision to regulate
 MTA
- OPTA's next step is not clear yet
- EU Commission advises less asymmetry
- BIPT will review 2008 asymmetry
- All mobile operators have provided cost information, except Vodafone
- MTA decision at the latest on 8 November



Sympac

Attractive mobile portfolio for corporates via partners







- 1st European Mobile Service Provider, services since August 2005
- Multi-country deals with long-term contracts of up to 5 years
- Continuous footprint expansion via partnerships



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Operating review	Ad Scheepbouwer, Chairman and CEO
Financial review	Marcel Smits, CFO
Chairman's review	Ad Scheepbouwer, Chairman and CEO



Revised outlook

EBITDA and free cash flow for 2006 revised upward

Outlook FY 2006	As given 7 February	1 August update	October update
Revenues and other income ¹	Low single digit increase	Unchanged	Unchanged
EBITDA ^{1,2}	Flat	Low single digit increase	Mid single digit increase
Capex	€1.6 - €1.8 bn	€1.7 - €1.8 bn	Unchanged
Free cash flow ³	> € 2 bn	> € 2.2 bn	> € 2.4 bn

- Revenues and other income outlook confirmed at low-single digit increase
- EBITDA outlook upgraded from low to mid single digit increase
- Capex range confirmed at € 1.7 € 1.8 bn
- Free cash flow outlook upgraded from more than €2.2 bn to more than €2.4 bn

¹ Excluding restructuring charges and book gains / losses over €20 mn, brand unification costs and Telfort integration

² Defined as Operating result plus depreciation, amortization & impairments

³ Defined as Net cash flow from operating activities minus Capex



Concluding remarks

- Strong performance in challenging markets
- Mobile continuing to outperform and deliver profitable growth
- Future proofing Fixed business on track
- EBITDA and free cash flow outlook for 2006 further revised upward
- € 2.6 bn shareholder returns year-to-date



Q & A



Annex

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Guidance reconciliation

Revenues and other income ¹	Q:	3	YTD		
€ mn	2006	2005	2006	2005	
Reported	3,037	2,930	9,018	8,770	
Book gains	-	-	-68	-	
Restructuring charges	-	-	-	-	
Telfort integration costs	-	-	-	-	
Brand unification costs	-	-	-	-	
Comparison with guidance	3,037	2,930	8,950	8,770	
	3.7%		2.1%		

EBITDA ^{1,2}	Q	3	YTD		
€ mn	2006	2005	2006	2005	
Reported	1,198	1,147	3,685	3,405	
Book gains	-	-	-68	-	
Restructuring charges	35	26	47	58	
Telfort integration costs	18	-	18	-	
Brand unification costs	4	-	14	-	
Comparison with guidance	1,255	1,173	3,696	3,463	
	7.0%		6.7%		

 ¹ Excluding restructuring charges and book gains / losses over €20 mn, brand unification costs and Telfort integration
 2 Defined as Operating result plus depreciation, amortization & impairments



Analysis of results

Key items worth mentioning in results interpretation

€ mn		Q3 '06	Q3 '05	YTD '06	YTD '05
Revenue effect MTA tariff reduction	Group	-72	-66	-195	-195
EBITDA effect MTA tariff reduction	Mobile	-30	-31	-69	-91
Book gain on sale of subsidiaries	Group			76	21
Book gain on sale of real estate	Fixed	9		23	12
Restructuring charges	Group	-35	-26	-47	-58
Brand unification costs	Other	-4		-14	
Telfort network integration	KPN M NL	-18		-18	
Energy tax reimbursement	Fixed	7		20	
Release NMa claims	KPN M NL			11	
Goodwill impairment at SNT	Fixed				-40
Depreciation effect Telfort network integration	KPN M NL	-22		-54	
Interest effect Telfort network integration	KPN M NL			-4	
Impairment on Vitalicom loans	Group				-11



Impact MTA reduction¹

€ mn	Q3	'06	YTD '06		
	Revenues	EBITDA ²	Revenues	EBITDA ²	
KPN Mobile NL	-17	-9	-64	-28	
E-Plus	-36	-21	-83	-41	
Total Mobile	-53	-30	-147	-69	
Consumer	-5		-17		
Business	-6		-19		
Wholesale & Operations	-31		-92		
Total Fixed	-42		-128		
Intercompany	23		80		
KPN Group	-72	-30	-195	-69	

MTA tariff reductions

- KPN Mobile the Netherlands (excl. Telfort): lowered from 13.0 to 11.0 cents as of 1 December '05
- E-Plus: lowered from 14.9 to 12.4 cents as of 15 December '05
- 1 Additional decline compared to 2005
- 2 Defined as Operating result plus depreciation, amortization & impairments



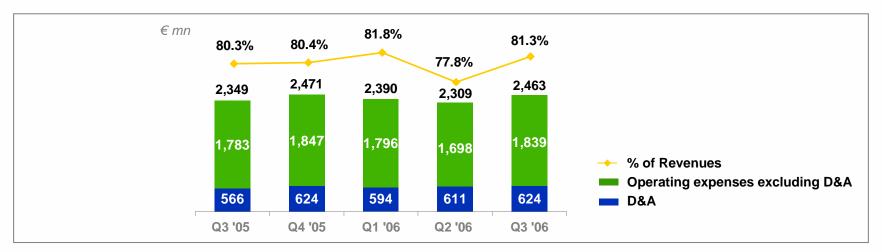
Restructuring charges

€ mn	Q3 '06	YTD '06
E-Plus KPN Mobile NL	-23 -1	-23 -1
BASE	-	-
Total Mobile	-24	-24
Consumer	-1	-2
Business	-1	-2
Wholesale & Operations	-4	-7
Total Fixed	-6	-11
Other	-5	-12
KPN Group	-35	-47



Operating expenses

€ mn	Q3 '06	Q3 '05	%
Salaries and social security contributions	348	372	-6.5%
Cost of materials	206	227	-9.3%
Work contracted out and other expenses	1,143	1,020	12.1%
Own work capitalized	-26	-25	4.0%
Other operating expenses	168	189	-11.1%
Depreciation ¹	473	459	3.1%
Amortization ¹	151	107	41.1%
Total	2,463	2,349	4.9%

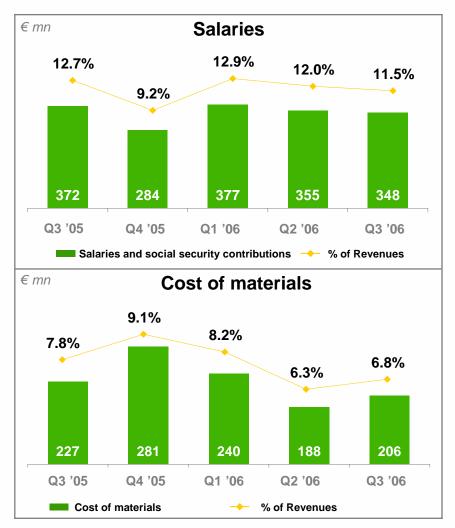


1 Including impairments, if any



Analysis operating expenses

Salaries & Cost of materials



Y-on-Y & Q-on-Q decrease

- Lower FTE due to ongoing headcount reduction, predominantly at Fixed
- Partly offset by acquisition effects

Y-on-Y decrease

 Less handset sales due to SIM-only offers (Simyo, BASE) and branded reseller agreements at E-Plus

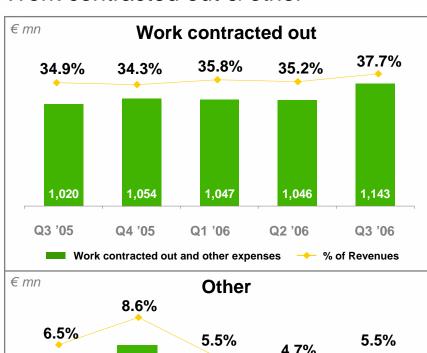
Q-on-Q increase

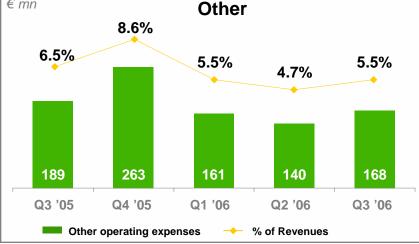
- Higher Post Paid gross ads at Mobile the Netherlands
- Q2 '06 contains € 13 mn energy tax reimbursement at Wholesale & Operations



Analysis operating expenses

Work contracted out & other





Y-on-Y increase

- Telfort consolidation as of Q4 '05
- Higher traffic volumes at Mobile
- Higher terminating cost at Fixed due to more international and mobile terminating traffic
- Partly offset by MTA and lower traffic volumes at Fixed

Q-on-Q increase

- · Higher traffic volumes at Mobile
- Higher acquisition costs at Fixed Consumer

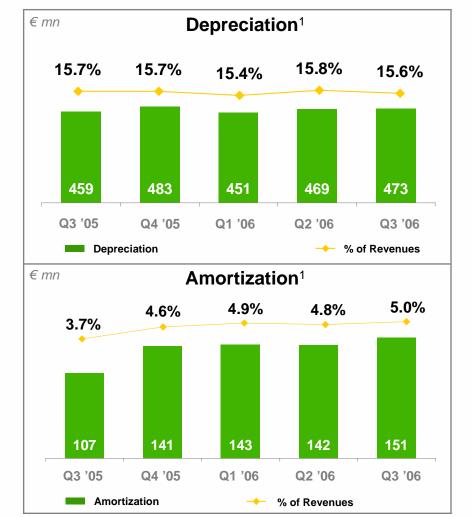
Q-on-Q increase

- €35 mn restructuring costs in Q3 '06
- Lower marketing costs at E-Plus during Football World Cup in Q2



Analysis operating expenses

Depreciation & Amortization



Y-on-Y increase

- Telfort consolidation as of Q4 '05
- Partly offset by Fixed depreciation which is trending down due to lower Capex spending in prior years

Y-on-Y increase

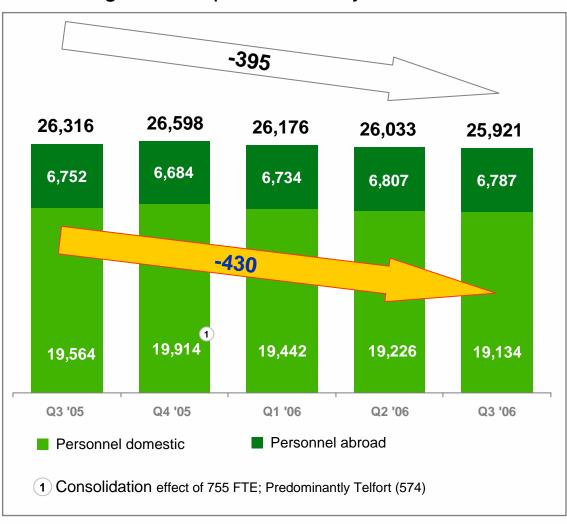
Telfort consolidation as of Q4 '05

1 Including impairments, if any



Personnel

Continuing decline, predominantly in the Netherlands



- Personnel reduction Y-on-Y about 400 FTE, of which 430 in the Netherlands
- Y-on-Y acquisition effects in the Netherlands of 1,342 FTE
- Excluding acquisition effects, Y-on-Y reduction in the Netherlands of nearly 1,800 FTE
- Q3 '06 acquisition effects 334 FTE: e.g. Enertel, CSS Telecom and Newtel Essence



Tax

€ mn	Q3 '06			
Fiscal units	P&L charge	Payments (–) Receipts (+)		
Fixed division & Other activities	-7	5 -1		
German Mobile activities				
Dutch Mobile activities	-3	8 -		
- Mobile NV	-42	-		
-Telfort BV	4	-		
Belgian Mobile activities		1 -		
Total	-11	2 -1		

Q3 '05					
P&L charge	Payments (–) Receipts (+)				
-89	2				
-	-				
-41	-				
-41	-				
-	-				
3	-				
-127	2				



Net cash flow from operating activities

€ mn	Q3 '06	Q3 '05	YTD '06	YTD '05
Operating Result	574	581	1,856	1,653
Depreciation, amortization and impairments	624	566	1,829	1,752
Interest paid	-108	-95	-251	-226
Income tax paid	-1	2	213	-19
Other income	-9	-4	-99	-33
Change in provisions	-19	-23	-122	-128
Net cash flow from operating activities	1,061	1,027	3,426	2,999
before changes in working capital				
Inventory	-1	15	10	69
Trade receivables	32	41	-6	-24
Other current assets	-21	69	-200	14
Current liabilities	82	-9	26	-194
Change in working capital	92	116	-170	-135
Net cash flow from operating activities	1,153	1,143	3,256	2,864
Capex ¹	425	369	1,117	925
Free cash flow ²	728	774	2,139	1,939

¹ Including Property, Plant & Equipment and software

² Defined as Net cash flow from operating activities minus Capex



Total cash flow

€ mn	Q3 '06	Q3 '05	YTD '06	YTD '05
Net cash flow from operating activities	1,153	1,143	3,256	2,864
Capex ¹	-425	-369	-1,117	-925
Acquisitions	-52	-	-360	-10
Disposals	23	-1	107	192
Other	-5	6	9	20
Net cash flow from investing activities	-459	-364	-1,361	-723
Dividends paid	-321	-281	-982	-890
Share repurchases ²	-1,015	-261	-1,514	-1,229
Debt financing	342	-20	664	669
Other	8	22	5	-7
Net cash flow used in financing activities	-986	-540	-1,827	-1,457
Changes in cash and cash equivalents	-292	239	68	684

Including Property, Plant & Equipment and software
 Excluding dividend tax of €101 mn to be paid in Q4 '06



Capex¹

€ mn	Q3 '06	Q3 '05	%	YTD '06	YTD '05	%
Mobile	242	166	45.8%	597	443	34.8%
% Revenues Mobile	14%	11%		12%	11%	
E-Plus	151	96	57.3%	367	263	39.5%
% Revenues E-Plus	20%	13%		17%	13%	
KPN Mobile NL	59	43	37.2%	137	110	24.5%
% Revenues KPN Mobile NL	8%	7%		6%	6%	
BASE	32	27	18.5%	94	70	34.3%
% Revenues BASE	20%	19%		20%	18%	
Fixed	178	199	-10.6%	508	474	7.2%
% Revenues Fixed	11%	12%		10%	9%	
Consumer	34	3	>200%	116	15	>200%
% Revenues Consumer	6%	1%		7%	1%	
Business	24	9	>100%	53	27	96.3%
% Revenues Business	4%	1%		3%	1%	
Wholesale & Operations	117	187	-37.4%	335	432	-22.5%
% Revenues Wholesale & Operations	10%	15%		9%	12%	
Other	5	4		12	8	50.0%
Total	425	369	15.2%	1,117	925	20.8%
% Revenues	14%	13%		13%	11%	

¹ Including Property, Plant & Equipment and software



Share buyback progress

€ 1.6 bn share repurchases including share repurchases from Dutch State

- € 1.6 bn share repurchases, exceeding announcement in February
 - € 0.8 bn share repurchases from Dutch State in September
 - €1 bn program finalized at €759 mn upon transaction with Dutch State

Date ¹	value (€mn)	shares (mn)	Avg. share price (€)
Q1	37.1	4.0	9.27
Q2	422.6	46.6	9.07
July	90.0	10.3	8.74
August	143.4	15.2	9.43
September ²	870.2	86.7	10.04
Q3	1,103.6	112.2	9.84
Total	1,563.3	162.8	9.60

- 55.2 mn shares of the €1 bn share repurchase program cancelled in October
- Cancellation process for remaining 107.6 mn shares finalized before YE 2006
- After cancellation number of outstanding shares will amount to 1,928,551,326

¹ Figures based on transaction date of share repurchases

² Including dividend tax of €101 mn to be paid in Q4 '06



Debt summary

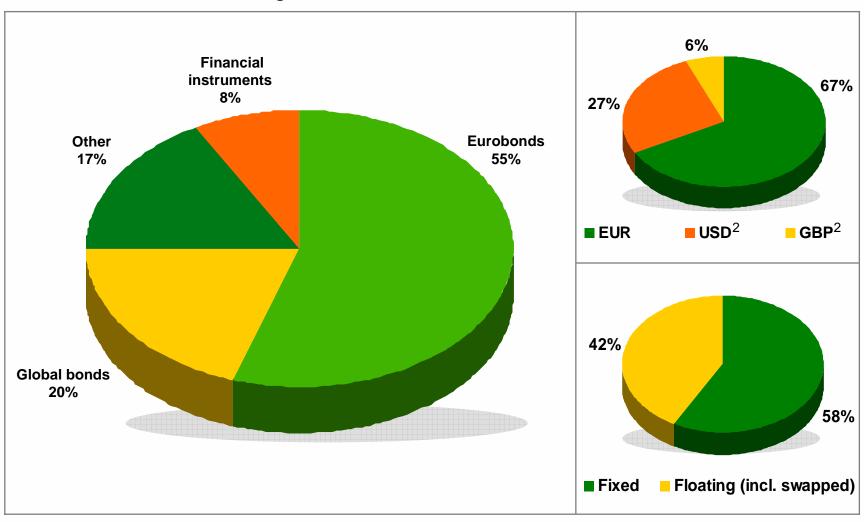
€ bn	Q3 '06	Q2 '06	Q3 '05
Bonds	8.19	8.38	9.18
Subordinated convertible bonds	-	-	0.32
Eurobonds	6.02	6.28	5.65
Global bonds	2.17	2.10	3.21
Other debt	1.91	1.05	0. 85
Other loans at Royal KPN ¹	1.86	1.00	0.74
Consolidated debt	0.05	0.05	0.11
Fair value financial instruments	0.86	0.95	0.87
Total debt	10.96	10.38	10.90
– of which short-term	1.87	1.29	2.91
Cash and cash equivalents ¹	1.56	1.62	2.96
Total net debt	9.40	8.76	7.94

¹ Both cash and gross debt include approximately €1.2 bn of non-netted cash balances per Q3 '06



Debt portfolio

Breakdown of €11.0 bn¹ gross debt



- 1 Book value of interest bearing financial liabilities plus the fair value of financial instruments related to these financial liabilities
- 2 Foreign currency amounts hedged into Euro



Consumer Voice

	Q3 '06	Q2 '06	Q3 '05
Market share traditional voice ¹	> 65%	> 65%	> 60%
- Local	~ 70%	~ 70%	> 65%
– National	> 60%	> 60%	~ 60%
- Fixed to Mobile	> 65%	> 65%	~ 65%
- International	> 40%	> 40%	> 40%
Market share voice ²	~ 60%	> 55%	~ 60%
Lines (x 1,000)	4,285	4,552	5,137
-PSTN	3,872	4,121	4,638
- ISDN	413	431	499
VoIP			
VoIP penetration ³	22%	17%	6%
VoIP packages installed (x 1,000)	270	156	2
Minutes (bn)	2.17	2.37	2.55
- Local	1.29	1.42	1.52
– National	0.56	0.60	0.66
- Fixed to Mobile	0.25	0.27	0.28
- International	0.07	0.08	0.09

- 1 Share in traditional voice (excluding VoIP)
- 2 Share in total consumer voice (including VoIP)
- 3 VoIP lines in % broadband connections, excluding peer-to-peer applications



Consumer Internet & TV

	Q3 '06	Q2 '06	Q3 '05
KPN ISP customers (x 1,000)	1,997	1,951	1,827
– Planet Internet	739	749	761
- Het Net	737	732	643
-XS4ALL	390	365	290
- Other ¹	131	105	133
Internet dial-up minutes (bn)	0.21	0.25	0.57
Broadband market share			
KPN (ISP) retail ²	40.3%	39.6%	34.1%
Broadband connections ²	42.7%	42.4%	42.4%
DSL connections	70.3%	70.1%	70.8%
ADSL connections installed (x 1,000)	2,023	1,936	1,623
KPN Broadband ISP customers (x 1,000)	1,911	1,806	1.305
- Planet Internet	589	587	505
- Het Net	534	510	364
-XS4ALL	262	264	199
- Direct ADSL	401	340	162
– Other¹	125	105	75
KPN TV subscribers (x 1,000)	245	230	150

¹ Including acquired customers which will be migrated to one of KPN's multibrands over time

² Including DSL and Cable, based on company estimate



Business

	Q3 '06	Q2 '06	Q3 '05
Market share Business	> 55%	> 55%	> 55%
– Local	~ 60%	~ 60%	> 60%
– National	> 55%	> 55%	> 55%
– Fixed to Mobile	> 55%	> 55%	> 55%
International	~ 45%	~ 45%	~ 45%
Lines (x 1,000)	1,840	1,863	1,930
-PSTN	915	931	982
- ISDN	925	932	948
Minutes (bn)	1.91	2.08	2.34
– Local	0.70	0.77	0.83
– National	0.63	0.69	0.77
- Fixed to Mobile	0.30	0.32	0.31
– Internet	0.17	0.19	0.30
– International	0.11	0.11	0.13
Leased lines (x 1,000)	42,406	43,440	49,983
– Analogue	82%	82%	79%
– Digital	18%	18%	21%
VAS			
Frame Relay (# ports)	2,935	3,005	3,668
M-VPN routers	11,199	11,192	12,051
IP-VPN connections	44,001	42,909	37,671
E-VPN connections	1,902	1,613	747



Wholesale & Operations

	Q3 '06	Q2 '06	Q3 '05
Local loop (x 1,000)			
MDF access lines ¹	2,973	2,844	2,348
– of which line sharing ^{1,2}	2,258	2,325	2,247
ADSL coverage			
- ADSL	99%	99%	99%
- ADSL 2+	57%	57%	
Minutes (bn)	9.69	10.11	9.86
- Terminating services	3.03	3.24	3.13
- Originating voice	2.03	2.29	2.53
- Originating internet	0.20	0.24	0.43
- Transit services	2.07	2.11	1.65
- International wholesale services	2.36	2.23	2.12
Other / intercompany minutes (bn)	0.18	0.19	0.22

¹ Including Bitstream

² Includes KPN ADSL connections (installed), line sharing other telcos and KPN Bitstream



KPIs Mobile

E-Plus

	Q3 '06	Q2 '06	Q3 '05
Market share ¹			
Service revenue	13.2%	12.8%	11.8%
Revenue	12.7%	12.5%	12.1%
Base	14.8%	14.5%	13.2%
Customers (x 1,000)	12,215	11,852	10,124
- Post Paid	5,938	5,827	5,258
– Pre Paid	6,277	6,025	4,866
Service revenues (€ mn)	714	683	644
ARPU (€)	20	20	21
- Post Paid	33	33	36
– Pre Paid	7	6	6
Non-voice as % of ARPU	17%	16%	15%
MoU (minutes)	114	107	78
- Post Paid	200	186	133
- Pre Paid	34	30	20
	20	20	100
SAC/SRC (€)	88	83	136
- Post Paid	159	165	217
- Pre Paid	14	12	22

1 Management estimates 67



KPIs Mobile

KPN Mobile NL¹

	Q3 '06	Q2 '06	Q3 '05
Market share ²			
Service revenue	47.5%	46.7%	37.7%
Revenue	47.3%	46.4%	37.3%
Base	50.3%	50.0%	37.0%
Customers (x 1,000)	8,483	8,264	5,701
- Post Paid	3,717	3,527	2,524
- Pre Paid	4,766	4,737	3,177
Compies way and a few and	750	710	Egg
Service revenues (€ mn)	752	710	588
ARPU (€)	30	29	32
- Post Paid	57	56	66
- Pre Paid	9	9	9
Non-voice as % of ARPU	17%	15%	15%
MoU (minutes)	128	136	122
- Post Paid	251	275	256
- Pre Paid	35	35	30
SAC/SRC (€)	188	191	226
- Post Paid	265	305	349
- Pre Paid	18	16	18

¹ Telfort consolidated as of Q4 '05

² Management estimates, amongst others based on industry filings



KPIs Mobile

BASE

	Q3 '06	Q2 '06	Q3 '05
Market share ¹			
Revenue	~15%	> 14%	> 13%
Base	~21%	~ 21%	19%
Customers (x 1,000)	2,219	2,104	1,929
- Post Paid	541	488	372
- Pre Paid	1,678	1,616	1,557
Service revenues (€ mn)	159	152	138
Service revenues (e mm)	139	132	130
ARPU (€)	25	24	24
- Post Paid	56	58	63
- Pre Paid	15	15	15
Non-voice as % of ARPU	14%	13%	14%
MoU (minutes)	129	145	106
- Post Paid	315	386	240
- Pre Paid	71	74	73
	47		07
SAC/SRC (€)	17	22	27
- Post Paid	16	19	49
- Pre Paid	18	23	20

1 Management estimates 69



Other in Q3



- Deconsolidation effect Xantic
 - Revenues €40 mn
 - EBITDA €9 mn
- €10 mn decrease in restructuring cost (Q3 '06 €5 mn)