

LATAM'S SAFETY, QUALITY AND ENVIRONMENT POLICY

LATAM Group is committed in achieving the highest standards of Safety, Quality and Environment in all its operational and administrative activities, facilities and locations where it operates, providing the necessary resources for this purpose.

For that, we are committed to:

- Declare Safety as a non-negotiable value of our Company, by encouraging a culture of self-care between our employees, developing prevention-oriented processes, identifying hazards, assessing and mitigating the risks associated with the various operational and administrative activities, inherent to the Company's operation and ensuring that the operational staff is psychophysically and medically suitable for the performance of their functions.
- Promote the development of a Safety Management System for all employees involved in operational activities.
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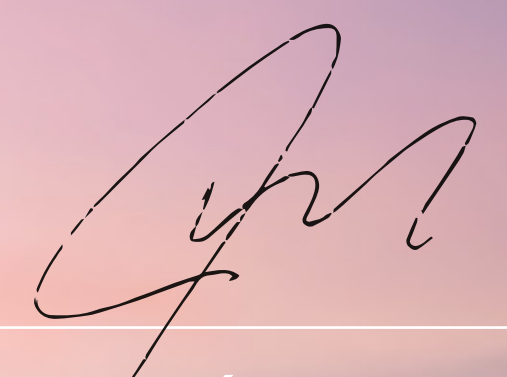
- Appraise the action and unsafe condition reports by ensuring that no penalties will be applied to those who make them, considering that the error is inherent to the human condition, but without accepting intentional and deliberate deviations to the Company's operational standards or processes, in this way we are ensuring the correct compliance with the LATAM Group Code of Conduct.

- Develop a Safety Management, Quality and Environment System to regularly review the performance of goals, objectives and resources provided, by implementing the best environmental practices, prevent any type of pollution and efficiently manage our carbon footprint.

At LATAM Group we apply the principles of ethics, excellence and continuous improvement in our Operator and/or Repair Station management processes, in order to move towards our goal of positioning LATAM Group as the best airline in Latin America and one of the best in the world, by reinforcing our commitment to provide a good value to our customers, shareholders, suppliers, authorities, employees and places where we develop our operational activities.

A stylized black ink signature of Enrique Cueto.

ENRIQUE CUETO
CEO LATAM

A stylized black ink signature of Cristián Ureta.

CRISTIÁN URETA
VP Senior Negocio Carga LATAM