

Security holders have the ability to contact the Company's Board of Directors as a group by sending a written communication clearly addressed to the Company's Board of Directors, stating the type and amount of the Company's securities held by the security holder, to either of the following:

Stephen R. Hardis

Lead Independent Director

The Progressive Corporation

E-mail: Stephen_Hardis@progressive.com

Charles E. Jarrett

Corporate Secretary

The Progressive Corporation

6300 Wilson Mills Road

Mayfield Village, OH 44143

E-mail: Chuck_Jarrett@progressive.com

The recipient will forward communications so received to the Board of Directors.