

Annual Shareholders' Meeting January 26, 2012



Benjamin S. Carson, Sr., M.D.



Joined the Board in May 1999

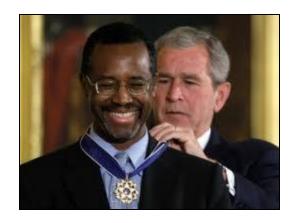
Director of Pediatric Neurosurgery at Johns Hopkins Medicine

Director of Kellogg Company



Benjamin S. Carson, Sr., M.D.





- In 1987, made medical history surgically separating twins who were conjoined at the back of the head
- Holds dozens of honorary doctorate degrees, as well as the Ford's Theater Lincoln Medal and the Presidential Medal of Freedom – the country's highest civilian honor
- Author of four books
- In 2009, Academy Award-winning actor Cuba Gooding, Jr. portrayed him in TNT's "Gifted Hands"



Susan L. Decker

Joined the Board in October 2004

Director of Intel Corporation, Berkshire Hathaway Inc., and LegalZoom.com

Served on the Financial Accounting Standards Advisory Council (FASAC) from 2000 to 2004

Director of Pixar Animation Studios from June 2004 to May 2006

Director of The Stanford Institute for Economic Policy Research (SIEPR) from March 2005 to May 2007







Susan L. Decker

- President of Yahoo from 2007 to 2009
 CFO of Yahoo from 2000 to 2007
- Entrepreneur-in-Residence at Harvard Business School 2009 – 2010
- Trustee of Save the Children
- Recognized by Institutional Investor magazine as a top-rated analyst for 10 consecutive years
- On September 30, 2010, she received Harvard Business School's most important honor, the Alumni Achievement Award









Richard A. Galanti

Joined the Board in January 1995

Executive Vice President and Chief Financial Officer

Director of the Federal Reserve Bank of San Francisco





Richard A. Galanti

- In 1964, began career in retail at age of 8 in Canton, GA (father's grocery store)
- From 1978 to 1983 spent 5 years on Wall Street
- 1984 saved by Costco
- With wife, Barrie, involved with many local charities and schools.







William H. Gates

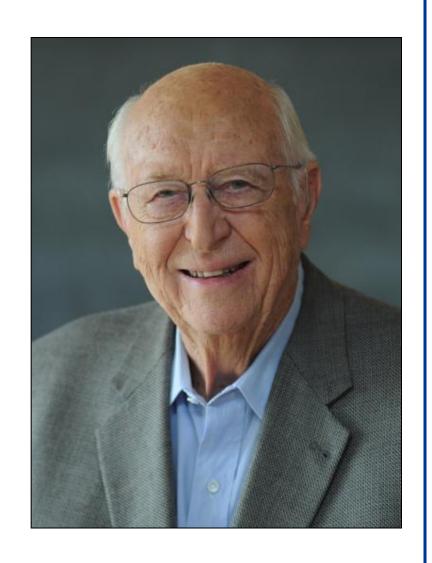
Joined the Board in January 2003

Co-chair of the Bill & Melinda Gates Foundation

Board of Regents of the University of Washington

Former Partner in law firm of Preston, Gates & Ellis for 30 years

Served as president of the Seattle/King County Bar Association and the Washington State Bar Association





William H. Gates



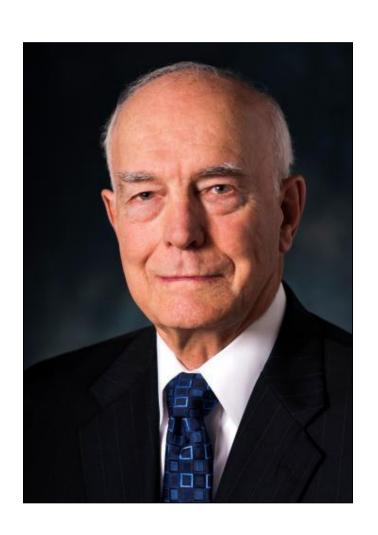
- Trustee, officer and volunteer for more than two dozen Northwest organizations, including the Greater Seattle Chamber of Commerce and King County United Way
- In 1995 founded the Technology Alliance, a cooperative regional effort to expand technology-based employment in the State of Washington



With Bill Gates Sr. at the foundation's offices, Seattle, Washington







Daniel J. Evans

Joined the Board in January 2003

Served as a Navy lieutenant, then went into private practice as an engineer

Political career began in 1956; later served as a three-term Governor of Washington and a U.S. Senator

Chairman of Daniel J. Evans Associates



Daniel J. Evans





- Director of NIC Inc. and Archimedes Technology Group
- Founded the Washington Wildlife and Recreation Coalition and served on the University of Washington Board of Regents
- Current chair of the Husky Stadium renovation committee



Hamilton E. James

Joined the Board in August 1988

President and Chief Operating Officer of The Blackstone Group

Director of Blackstone Group Management L.L.C.





Hamilton E. James



- Fly fisherman, active with Trout Unlimited
- Known on Wall Street for his people skills, work ethic, unassuming manner and sharp financial mind



Craig Jelinek

President & CEO

Joined the Board in February 2010







Rick Libenson

Joined the Board in October 1993

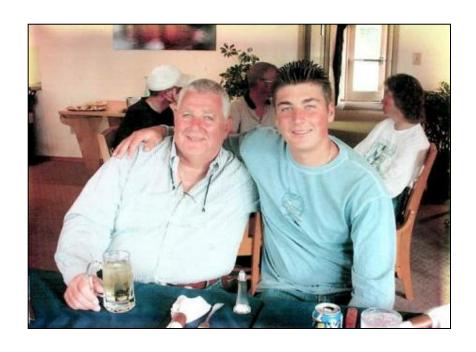
A Founder & Director of The Price Company from 1976 to 1993

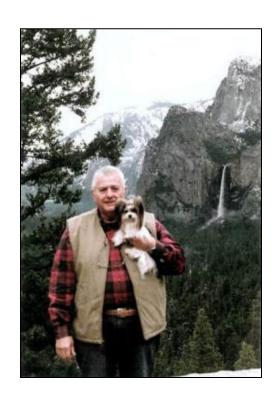
Executive Officer of The Price Company from 1976 to 1989

Director of the Rady Children's Hospital Foundation Board since 1993



Rick Libenson





Has devoted his life to work and his family



John W. Meisenbach



Director since inception

Graduated Enumclaw's White River High in 1954, and now presents an annual Mary Meisenbach Excellence in Education Award (in honor of his mother, Mary) to a deserving White River High teacher, along with scholarships to White River students

Served in the U.S. Navy Submarine Service

President of MCM, a Meisenbach Company

Director of Expeditors International and M Financial Holdings



John W. Meisenbach





- Trustee of the Elite Fund and Seattle University
- On the Board of America's Foundation for Chess
- Supports Seattle's Zion Preparatory Academy, Seattle Children's Hospital, United Way of King County, Global Partnerships & Medical Teams International



Charles T. Munger

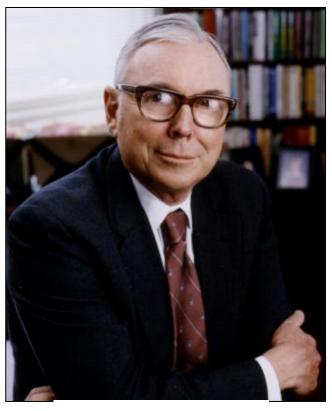
Joined the Board in January 1997

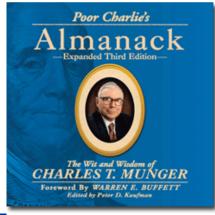
Studied mathematics at the University of Michigan; left to serve as a U.S. Army Air Corps Meteorologist during World War II

Persuaded Harvard University to accept him, sans degree, and graduated magna cum laude with a doctorate in law in 1948

Director and Vice Chairman of the Board of Berkshire Hathaway Inc.

A collection of his speeches and talks were published in "Poor Charlie's Almanack: The Wit and Wisdom of Charles T. Munger"

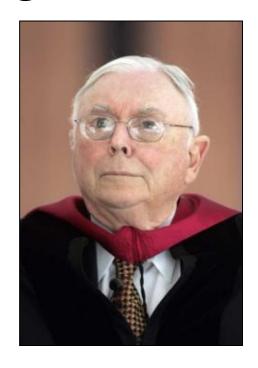






Charles T. Munger





- Chairman of the Board of Daily Journal Corporation
- Former Chairman & CEO of Wesco Financial Corporation
- Benefactor of education, including University of Michigan, Stanford University & L.A.'s Marlborough and Harvard-Westlake schools



Jeffrey S. Raikes

Joined the Board in December 2008

Worked at Apple for 15 months before joining Microsoft and becoming an Executive Officer.

Chief Executive Officer of the Bill & Melinda Gates Foundation

Founder of the Raikes Foundation and Co-chair of the 2006-2007 United Way of King County fundraising campaign – its most successful campaign ever







Jeffrey S. Raikes





- Named 2011 Executive of the Year by the Puget Sound Business Journal
- As part of a community effort to preserve Major League Baseball in the Northwest, he joined with other business leaders to purchase the Seattle Mariners





Jill S. Ruckelshaus



Joined the Board in February 1996

White House Special Assistant on Women's Rights. Husband Bill worked as Deputy Attorney General. Both resigned in 1973 in protest of the Nixon Administration's principles

Trustee of both University of Puget Sound & Seattle Symphony



Jill S. Ruckelshaus



 Has served on many Boards, including: UNICEF/US; the White House Endowment Fund; Northwest Women's Law Center; The Seafirst Corporation; Discovery Institute; Lincoln National; and Sustainable Northwest; as well as chair of Seattle's Lakeside School



 Women's liberation spokesperson for the National Women's Political Caucus



Jim Sinegal

Co-Founder & Director

Former President & CEO





Annual Shareholders' Meeting January 26, 2012



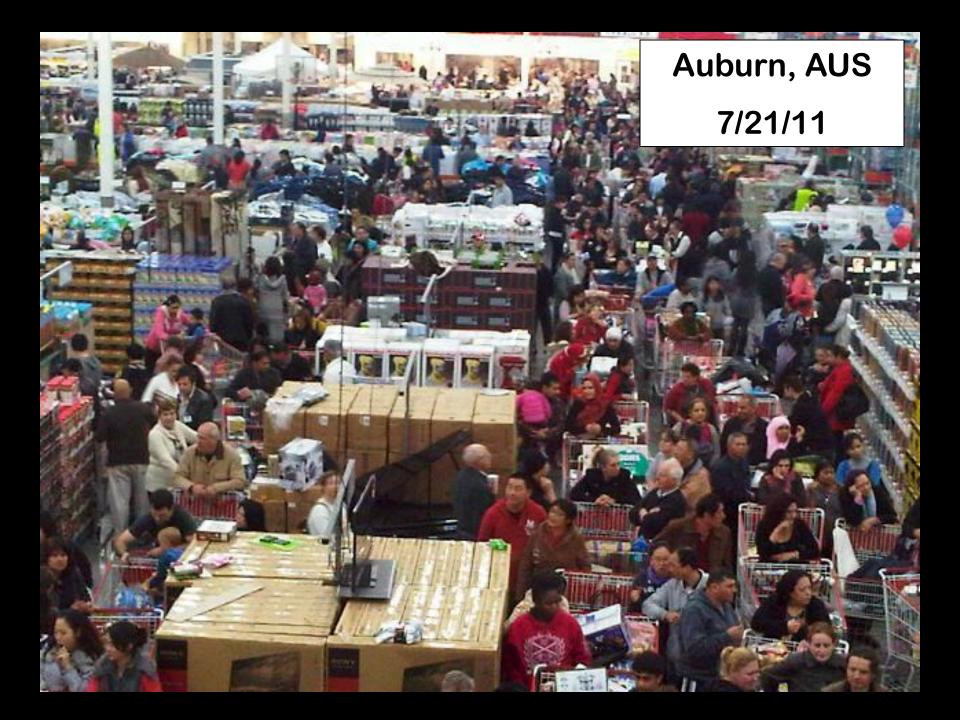
Courtenay, BC 6/02/11















Fredericton, NB 8/19/11







Tainan, TW 8/23/11



Maebashi Gunma, JP 8/26/11





- 2nd Largest retailer in U.S.
- 7th Largest retailer in the world
- 28th Largest in Fortune 500
- \$35+ Billion market cap



(January 2012)

- Sales of \$92.2B (LTM)
- 598 warehouses 40 states & PR
 - 9 countries
- \$146M average sales / whse. FY'11
- 85.0M Sq. Ft. (143K / whse.)
- 161,300 employees worldwide
- >1.9M transactions / day



(January 2012)

598 Warehouses Worldwide

433 – U.S. 11 – Japan

82 - CN 8 - Taiwan

32 – Mexico 7 – Korea

22 – UK 3 – Australia



(January 2012)

- Members
 - -35.6M households
 - -64.9M total cardholders
 - -89% renewal rate (U.S. & CN)
 - -\$2.0B in cash fees LTM



Fiscal Year

	<u>2010</u>	<u>2011*</u>	<u>% Inc.</u>
Sales	\$76,255	\$87,048	14.2%
Gross Margin	10.83%	10.69%	
SG&A	<u>10.28%</u>	<u>9.97%</u>	
Operating Income	\$2,077	\$2,439	17.4%
Net Income	<u>\$1,303</u>	<u>\$1,462</u>	<u>12.2%</u>
E.P.S.	\$2.92	\$3.30	

^{*}Includes an \$87M LIFO charge.



FY'11 Highlights

- Sales of \$87.0B
- 92 locations > \$200M
- 19 warehouse openings
- Strong international growth
- Membership renewals (89%)
- Increasing shopping frequency
- Improved expense control
- 10% Comp sales



Member Shopping Frequency

2003 – 2007	+1.5%
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2008 +2.5%

2009 +4.0%

2010 +4.3%

2011 +4.4%









Costco Diamonds



FY'11 Sales

103,000 Carats

6.17ct Round Brilliant Diamond Ring \$185,000 (Port Chester)

2.36ct Round Brilliant Diamond Ring \$63,000 (Clackamas)

3.51ct Round Brilliant Diamond Ring \$60,000 (Chantilly)













FY'11 Bakery Sales \$1.1B

COSTCO

Pumpkin Pies Thanksgiving Sales (Mon ~ Wed)

1.4M Units



\$5.99









KS Peanut Butter Cups

Sell \$11.99



3.75 LBS



KS by Campbell's





Tomato Bisque 8 Pack

18.7oz cans

Sell: \$8.99

Chicken Combo 8 Pack

18.7oz cans

Sell: \$10.99



KS Steak Strips



Sell \$8.99



12oz pack



KS & Cinnabon Cinnamon Rolls

Sell \$8.99 2lbs





KS Organic Beef Patties

4lb Sell - \$15.99

12 individual 1/3 lb. patties





KS Peanut Butter Filled Pretzels



3.25lbs

Sell \$6.99





KS 100% Silk Tie Made in Italy

Sell: \$19.99

Comp: \$135.00





KS Gabardine Italian Wool Pleated Slacks



Sell: \$49.99

Comp: \$275.00 - \$325.00



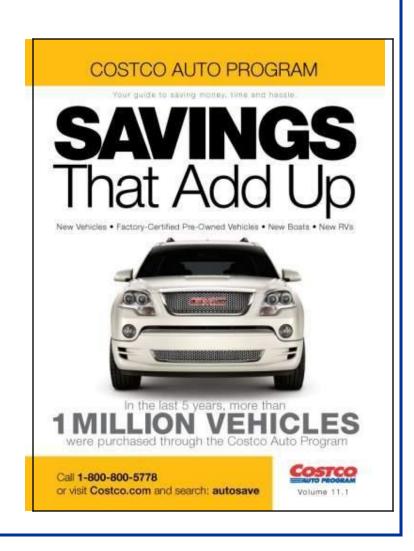
Costco Services

Auto Buying Program

FY'11

- 225K cars sold in U.S.
- 70K cars sold in CN

U.S. – 1M vehicles sold in last 5 years

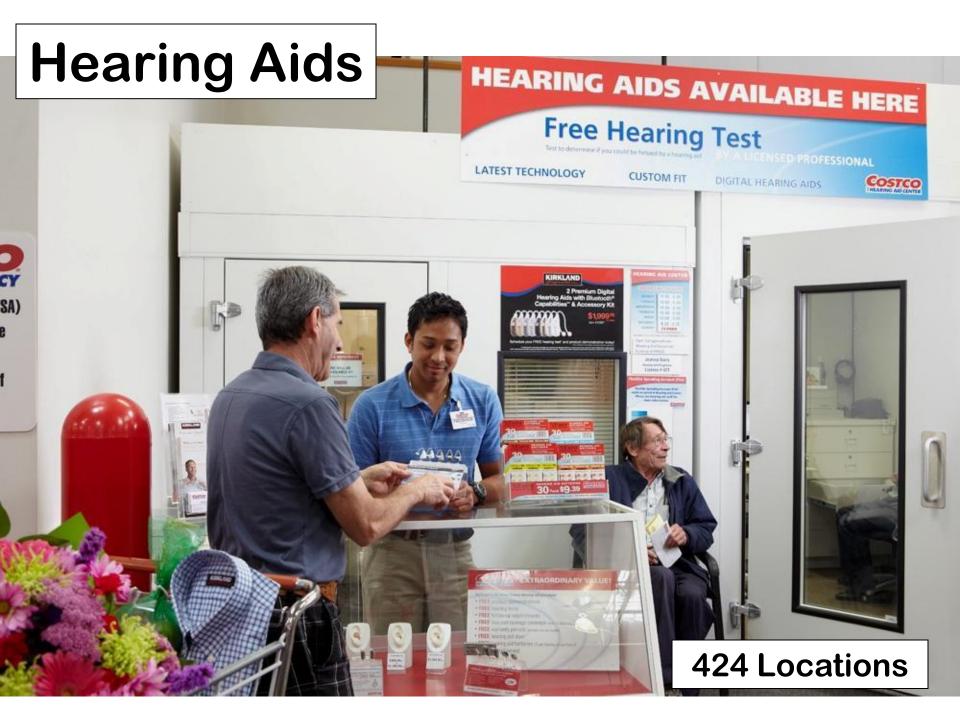


Food Court



100M Hot dog & soda combos sold in FY'11







Comp \$5,000 60% Savings



Annual Sales \$51M



\$8.7B / 2.6B Gallons sold in FY'11







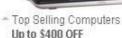
BUSINESS DELIVERY PHARMACY SERVICES PHOTO TRAVEL REBATES MEMBERSHIP IN THE WAREHOUSE













Top Selling Cameras
 Up to \$250 OFF



FY'11 Sales \$2.2B

United

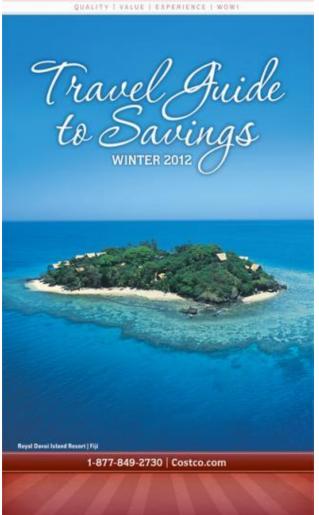
CLICK HERE





Costco Travel





FY'11 Highlights

Vacation Packages

141,822

Cruises

102,435

Rental Cars 723,067

Total Sales \$430M





Business Centers

8 locations





Prominent Wholesale and Executive Member base

Healthy growth in delivery business



Membership Fees (U.S. & CN)

	Old Fee	New Fee
Gold Star	\$50	\$55
Business	\$50	\$55
Bus Add-on	\$50	\$55
Executive	\$100	\$110



Financial Position (MM's) Q1, 2012

\$12,381

Cash & Equivalents	\$5,915		
Short Term Debt	934		
Long Term Debt	<u>1,330</u>		
Total Debt	\$2,264		
Stockholders' Equity	\$11,909		

Property & Equipment (net)



Dividend

- Initiated May 2004 at \$.40
- Currently at \$.96
- \$420M+ Annually



Stock Repurchase

(6/07/2005 - 1/18/2012)

Repurchases

Dollars Expended \$6.3B

Shares repurchased 111M

Avg. price per share \$57



Expansion

FY'06	27	
FY'07	31	
FY'08	26	
FY'09	16	
FY'10	13	
FY'11	20	
FY'12(E)	17	













Zama, JP 12/10/11





Sustainability

- Sustainable Construction and Renewable Energy
 - Building construction uses recycled steel
 - 60 buildings with large rooftop solar panel systems
- Recycling and Waste Stream Management
- Energy Efficient Products and Innovative Packaging
 - CFL and LED light bulbs
 - Packaging changes: fewer delivery trucks on the road





American Customer Satisfaction Index

Specialty Retail Stores

	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>
Costco	81%	81%	83%	81%	82%
Sam's	78	77	79	79	78
Lowe's	74	75	76	79	77
Target	77	77	77	80	78
Home Depot	<u>70</u>	<u>67</u>	<u>70</u>	<u>72</u>	<u>75</u>
Average	76%	75%	77%	78%	78%
Wal-Mart	72 %	68%	68%	71%	73 %
Whole-Foods	n/a	73 %	75 %	76%	79%



Fantastic Employees

- 160,292 employees worldwide
 - -85% benefits eligible in the U.S. (99% enrolled)
- Highly compensated
 - -\$20.34 average hourly wage
- Low turnover
 - -10% annually
 - -5.8% after 1 year



Costco in the Military

- 389 employees currently on military leave
- Supplemental pay benefit
- Healthcare benefits continue on leave
- Quarterly "care" packages





842 College Graduates In 2011





"I'm Staying at Costco!"

Costco employees: You just won the lottery – What are you going to do next?....The majority of the 20 colleagues lucky enough to split a \$201.9 million jackpot intend to keep their jobs at the Costco store in Melville, N.Y...

Could there be a better testimonial for how Costco treats its employees?

Stores Magazine
July 2011



Our People

- People
 - Our best ambassadors
 - -Good jobs / wages / benefits
 - -Careers not just jobs
 - -Promote from "within"
 - -Everyone is included
 - -This is a "good business"



Our Challenges

- Economy / Unemployment
- Control expenses / eliminate waste
- Real Estate
- Merchandise mix
- Member satisfaction
- Capitalize on the talent of our employees



Company Annual Growth (Since Dec '85)*

Net Sales

13.8%

Net Income

13.4%

Stock Price

16.9%

^{*}Compounded for 25 years since going public.



Tainan, TW 08/23/11





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