

British Sky Broadcasting Group plc

# Merrill Lynch TMT Conference

June 2004

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James Murdoch  
CEO

# Introduction

- Financial strength
- Evolving market
- New initiatives

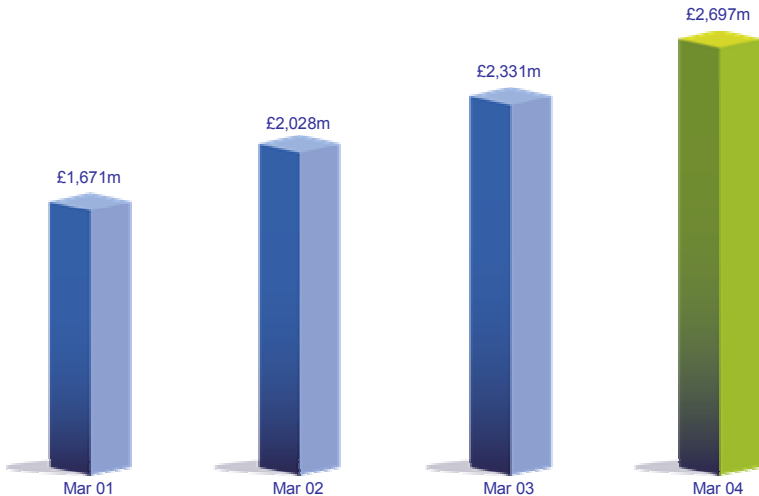
# Third quarter results headlines

- Quarterly DTH subscriber growth of 66,000
- Total revenue up 16% to £2,697m
- Operating profit before goodwill and exceptional items up 76% to £438m
- Profit after tax increased almost tenfold from £28m to £243m
- EPS before goodwill and exceptional items increased to 13.2 pence
- Net debt down to £662m

# DTH subscriber growth



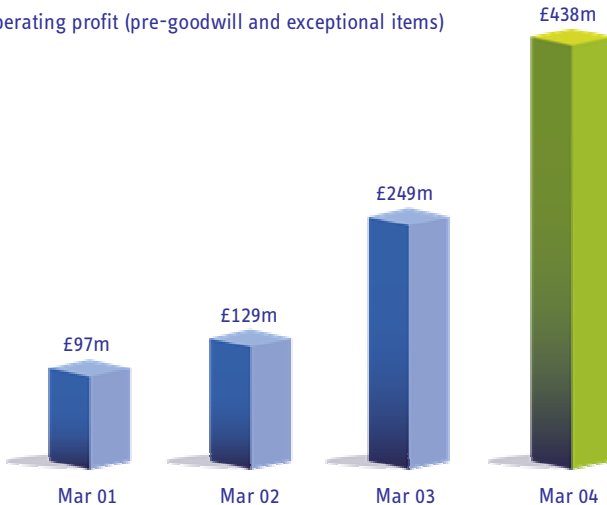
# Revenue growth



Total revenue nine months ended 31 March

# Strong operating profit growth

Operating profit (pre-goodwill and exceptional items)



Nine months ended 31 March



# Turnover

£m	Mar 03	Mar 04	% +/-
DTH	1,726	1,973	+14%
Wholesale	146	160	+10%
Advertising	204	223	+9%
Interactive	146	219	+50%
Other	109	122	+12%
Total	2,331	2,697	+16%

Nine months ended 31 March

# Programming costs

£m	Mar 03	Mar 04	% +/-
Sports	519	564	+9%
Movies	293	302	+3%
Third party channels	262	268	+2%
Entertainment & News	95	114	+20%
Total	1,168	1,248	+7%
Gross margin	50%	54%	+4% pts

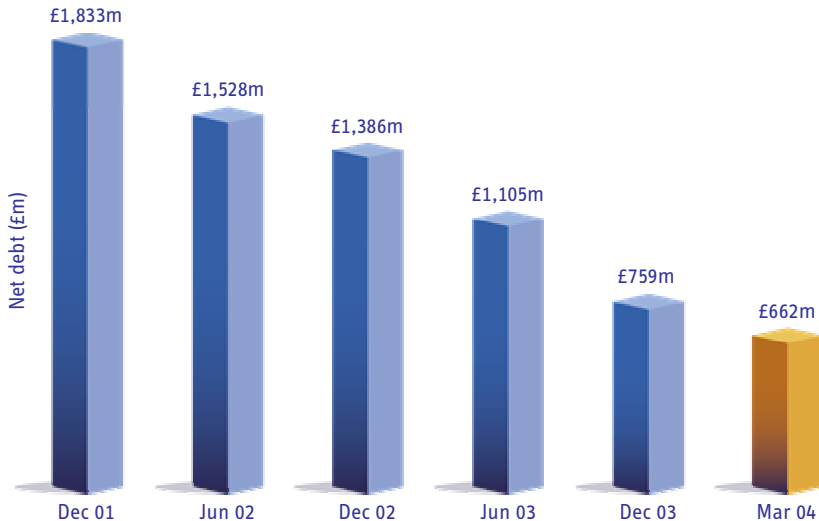
Nine months ended 31 March

# Continued progression in operating margin



*Note: operating margin before goodwill and exceptional items*

# Net debt

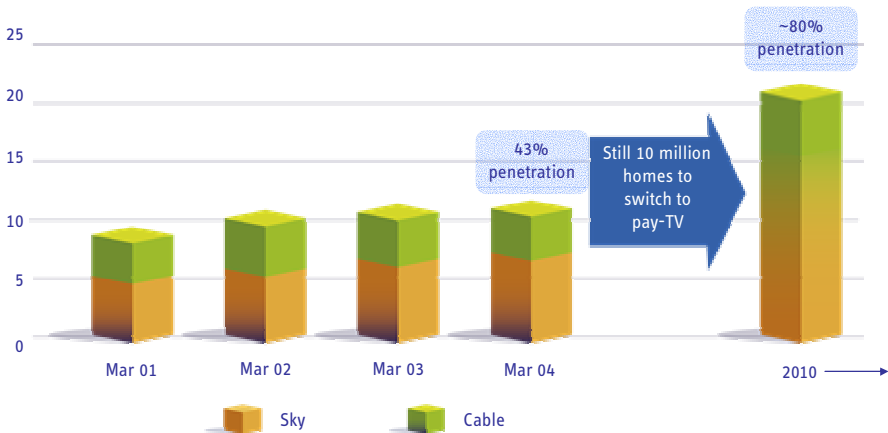


- Revenue growth continues
- Strong operational gearing
- High conversion of profitability to cashflow

## An evolving marketplace

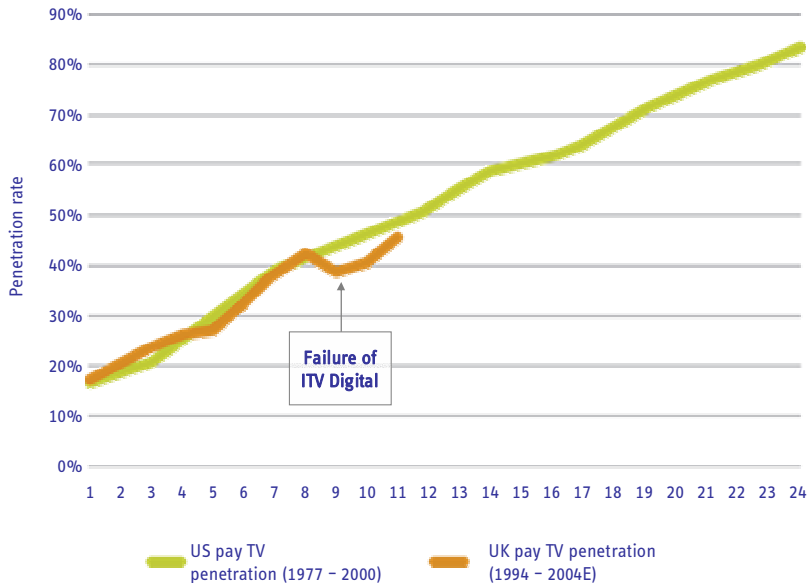
# Significant growth potential

UK and Ireland TV homes (m)



Source: Sky, BARB

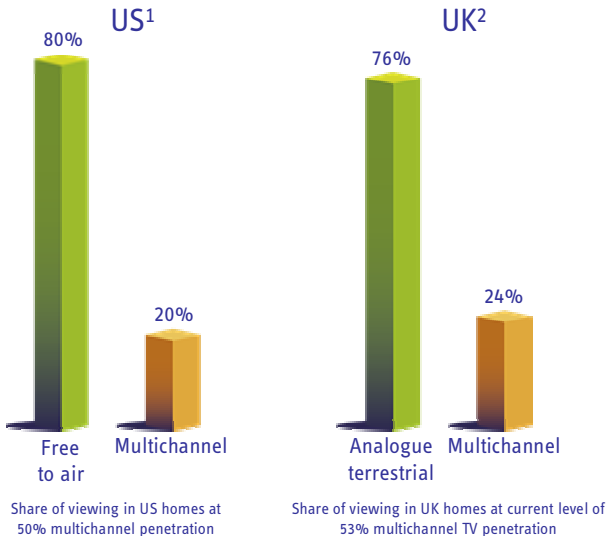
# US vs UK pay TV take-up



Source: UBS



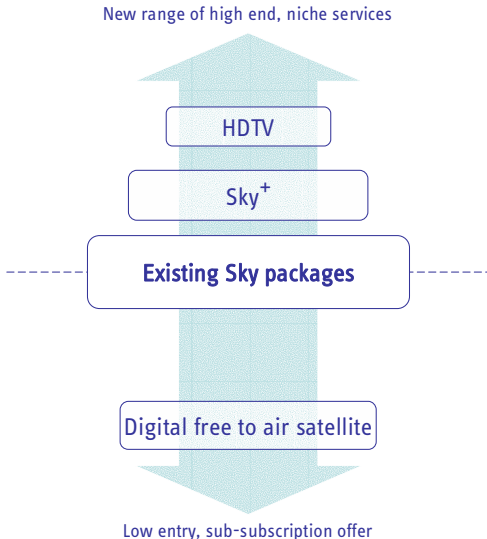
# Similar viewing patterns



Source:

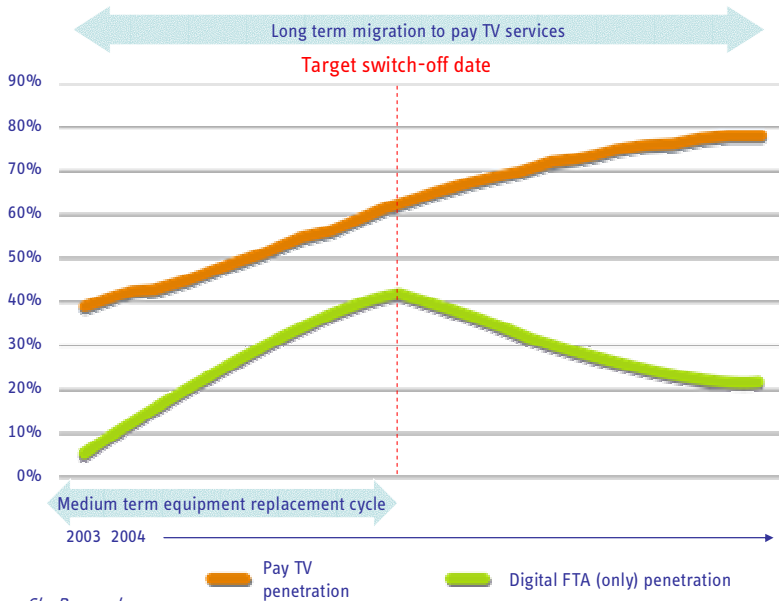
1. Veronis Suhler
2. BARB (at 31 December 2003)

# Segmented growth/ an evolving product



Free to air digital satellite

# Evolution of free to air vs. pay TV



Source: Sky Research

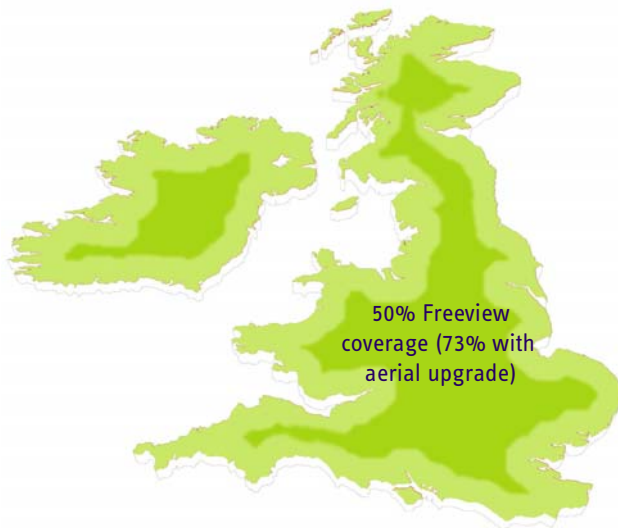
# Free to air digital satellite

- Successful digital switch over requires digital solution for 100% of UK homes
- Sky intends to facilitate the purchase of its receiving equipment by customers wishing to receive encrypted free to air channels only
- Part of Sky's commitment to 'Digital Britain'
- Provides a single call, instant upgrade path to Sky packages
- Available during 2004

## Digital Satellite FTA consumer proposition

- £150 for set top box, satellite dish, cabling and standard installation
- Includes 24 month free to air viewing entitlement
- Full access to 7 day programme guide and regional channels
- Access to interactive services including Government Direct
- Multiroom options will be available

# Coverage of digital satellite



50% Freeview  
coverage (73% with  
aerial upgrade)

Digital satellite  
has **99.5%**  
potential  
coverage of  
UK homes\*

*\*Source: Appleton laboratory figures  
Excludes impact of MDU, planning and leasehold covenant restrictions.*

# Channel line-up

196 Free to air channels: Including 27 general entertainment,  
9 news and 4 children's channels

- 13 interactive services including Sky Active, Sky Bet and Gamestar plus 'red button' options behind channels, such as Sky News Active and BBCi



Sky's EPG



Sky News Active



UK Online

Sky<sup>+</sup>



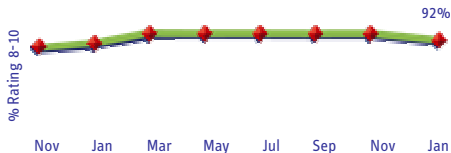
# Why Sky<sup>+</sup> is important to us

- Maintains and extends our platform leadership position
- Critical component to overcome key barriers-to-purchase
  - Reduces both viewing and lifestyle conflicts
  - Delivers the most benefit from the choice available from Digital TV
- Unrivalled customer satisfaction levels lead to higher Premium Channel usage and lower churn
- Drives penetration of Multiroom subscriptions for even more customer viewing flexibility, and thus satisfaction
- Establishes a more advanced platform for future developments



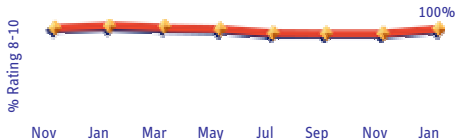
# Dramatic increases in customer satisfaction

## Sky<sup>+</sup> overall satisfaction



- Much higher than already high Sky digital satisfaction
  - 92% rate their satisfaction 8-10 on 10 pt. scale (98% rate 6-10)
- 9 out of 10 Sky<sup>+</sup> customers are likely to recommend it to a friend

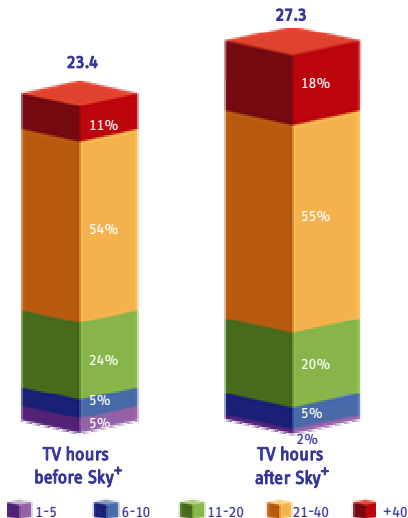
## Intention to remain Sky<sup>+</sup> customer



Source: Sky monthly tracker

# Overall viewing increases

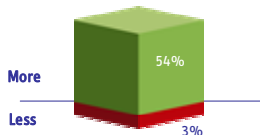
Average total hours  
weekly TV viewing



- Total viewing increases significantly in Sky+ homes

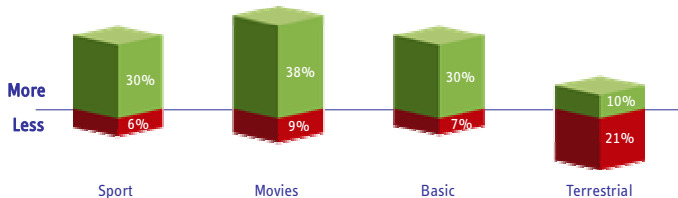
# Viewing expands and shifts

Number of channels watched  
since Sky<sup>+</sup> purchase



- 54% now watch a wider number of channels
- Spread of viewing across channels accelerates in favour of multichannel

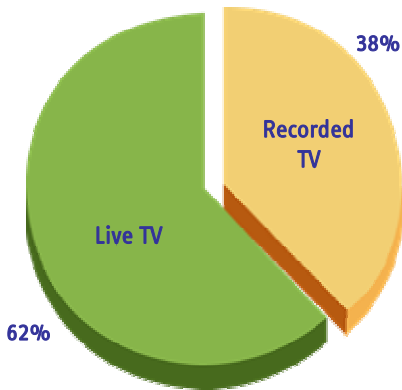
Change in channel types watched since Sky<sup>+</sup> purchase



- Terrestrial viewing decreases by 21%

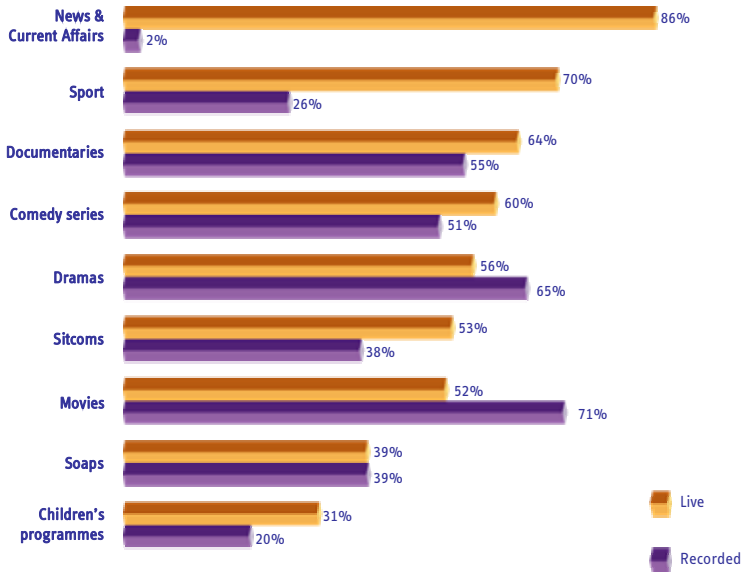
# Live TV viewing continues

Proportion of Sky<sup>+</sup> customers viewing live vs. recorded

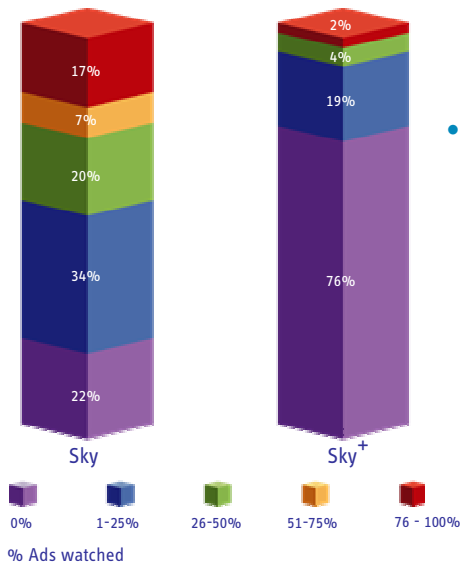


- Sky<sup>+</sup> supplementing core viewing, not replacing it
- Sky<sup>+</sup> customers continue to watch a large proportion of live TV

# Variation by live / recorded



# Significant impact on ads in recorded viewing



- 76% do not watch any ads during recorded content

# Sky<sup>+</sup> development

- A platform for further development
- Profound impact on viewing patterns
- Researching advertising impact with key clients
- Version 2.5 available in 2005



HDTV

# HDTV - Background

- HDTV delivers substantially superior picture quality
- Although HDTV still within its infancy in Europe development in technology will fundamentally change that situation:
  - DVDs are raising the standard for top digital quality, and raising customers' expectations
  - Differences in picture quality more noticeable on plasma and LCD screens of 26" or greater
  - UK retailers keen to pursue next TV replacement cycle

# Sky's commitment to new technology

Strong interest amongst TV audiences to enhance in-home audiovisual experience.

- Wide screen TV popularity
- DVD take-up (41% penetration in UK households and 76% of Sky households)
- Surround sound (25% of Sky's subscriber base)
- Plasma and LCD screens are falling in price



HDTV is the next step in audiovisual entertainment

# Benefits of HDTV

- Underlines Sky's leadership in technology
- Incremental subscription revenue opportunities from niche segments
- Enhanced audiovisual experience leading to higher customer satisfaction and lower churn
- Launch in 2006

# Conclusions

- Healthy financial position
- Market poised for further growth
- Increasing focus on new products
- Broader product range key to continued growth

## Questions & Answers

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