

William Blair 24<sup>th</sup> Annual Growth Stock Conference June 23, 2004

#### Forward Looking Statements

This presentation contains forward-looking statements relating to, among other things, future results of operations, growth plans, sales, gross margin and expense trends, capital requirements and general industry and business conditions applicable to Guitar Center. These forward-looking statements are based largely on our current expectations and are subject to a number of risks and uncertainties which will be discussed during this presentation and which are further discussed under the caption "Risks Related to the Business" in the Form 10-K related to the year ended December 31, 2003, which has been filed with the Securities and Exchange Commission. In light of these risks and uncertainties, there can be no assurance that the forward-looking statements made in this presentation or in our SEC reports will in fact be realized.

#### **Supplemental Financial Data**

Certain financial information included in this presentation, along with the reconciliation of that information to our historical financial results, may be accessed on the investor relations section of our corporate website at www.guitarcenter.com/investors/irsupplemental\_java.shtml.

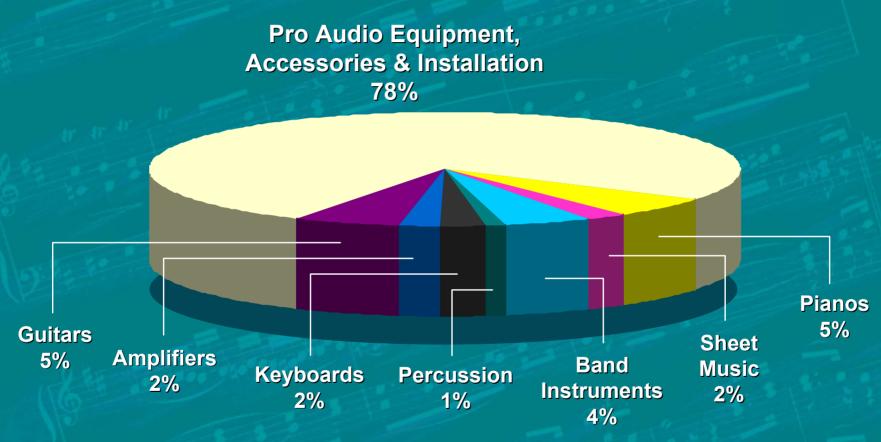


## Guitar Center Achieving Strong Momentum

- Leveraging infrastructure investments
- Streamlining inventory management
- Improving operating efficiencies
- Increasing mature store base
- Strong competitive advantages
- Continuing opportunities for growth



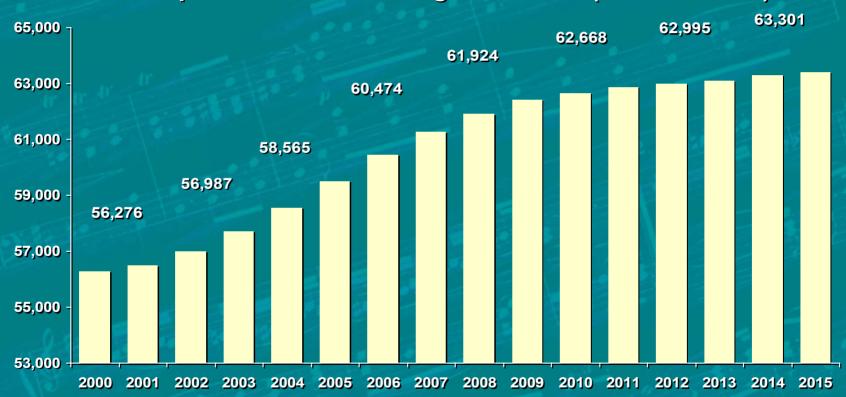
### \$20 Billion Expanding Industry





#### Strong Population Demographics

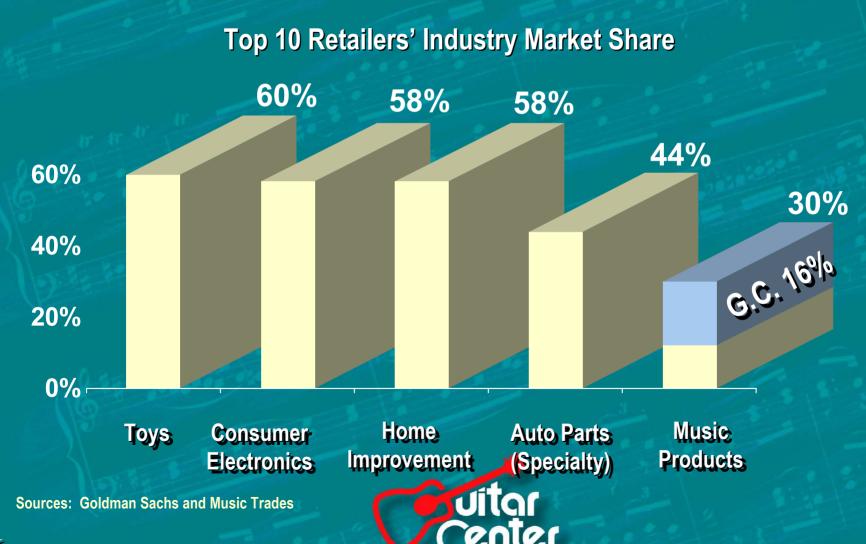
#### **U.S. Population Forecast: Ages 15 to 29 (in thousands)**



Source: US Census Bureau

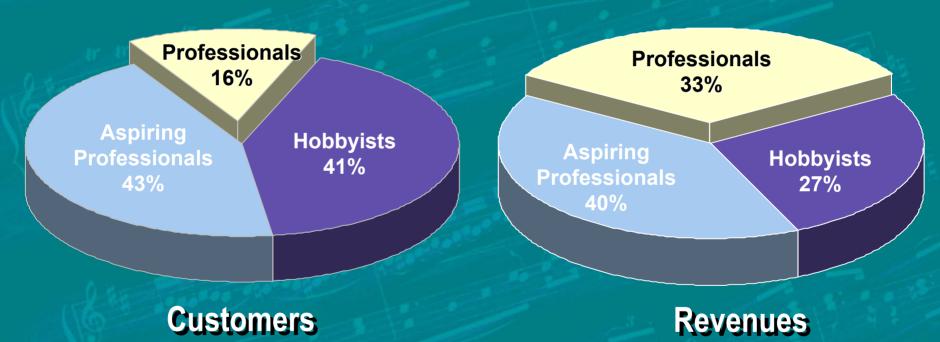


#### Increasing Our Market Share



## Successful Guitar Center Retail Strategy Pros Selling to Pros

#### 59% of customers = 73% of sales revenues



Source: Guitar Center, Inc. sponsored study for Guitar Center stores



### Guitars & Amps



#### Percussion



#### Accessories

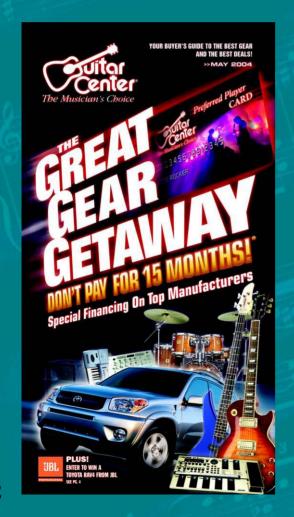


### Strong Guitar Center Retail Infrastructure

- Well established retail operating systems
- Strong training programs
- Large customer mailing lists
- Successful distribution strategy



## Guitar Center Retail Marketing to 6 Million Musicians







### Strong Store Performance Large Format Guitar Center Stores

#### **Stores Opened 1997 to 2001**

	Average 1st Year (a)	Average 4th Year (b)	
	52 Stores	30 Stores	
Sales	\$5,685 K	\$8,000 K	
Sales per square foot	\$355	\$492	
Store operating profit (c)	\$372,000	\$845,000	
Store operating margin % (c)	6.5%	10.6%	

Total net investment (average) \$2.25 million

- a) Based on actual first full twelve month data for stores opened in 1997 through 2001 (52 stores)
- b) Includes all stores opened in 1997 through 1999 (30 stores excluding Musician's Friend stores)
- c) Operating profit and margin % exclude store pre-opening costs



#### Strong Store Performance Small Format Guitar Center Stores

Average 1st Year 10 Stores

Average 2nd Year 5 Stores

#### **Average Store Performance Model**

Annual sales	
<b>Store operating profit*</b>	
Store operating margin	%*

\$3.3 million
\$281,000
8.5%

#### **Average Investment**

Capital expenditure	
Inventory	
Accounts payable	

<u>(\$ 210,000)</u>

**Total net investment** 

\$1,390,000

\* Operating profit and margin % exclude store pre-opening costs

### Strong Guitar Center Store Performance

/c :	a the acceptance	١
(2)	n thousands	1
<b>\T</b> -		,

**Net Sales** 

**Buying & occupancy** 

**Gross profit** 

Selling, general and administrative expenses

Store contribution

**Number of stores** 

#### **Mature Stores**

**Year 2003** 

\$ 692,180

4.6%

25.5%

14.2%

11.3%

69

#### **Immature Stores**

**Year 2003** 

\$ 286,782

6.4%

24.8%

15.9%

8.9%

53



## Increased Leverage from Mature Guitar Center Stores



### Strong Direct Response Infrastructure

- Increased SKU count
- New data mining programs
- Centralized and expanded fulfillment operations
- Improved logistics systems and technology

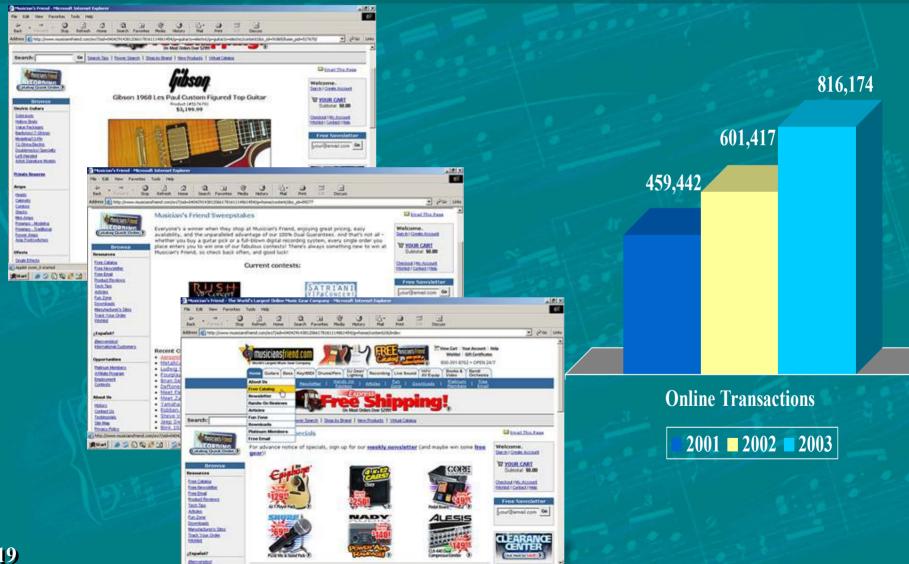


#### New Specialty Catalogs





## Enhanced Musician's Friend Website Increasing Online Transactions



SO S IDSSAM

### Improved Direct Response Efficiencies

	FY 2003	FY 2002	
Initial order fill rate	91.7%	90.0%	
Back order shipment rate	11.5%	14.2%	
Cancellation rate	12.0%	14.5%	
Return Rate	8.6%	11.6%	
Average Order Size	\$235	\$240	
		, a a la vier	



#### American Music Retail Strategy

- Store model -- "Your Family Music Store"
- Focused on beginner and recreational music enthusiasts
- Offering key service elements -- sales, rentals, lessons and repairs
- Implementing information systems and processes
- Focused on communities with a strong educational environment



#### Continuing Growth Opportunities

- 107 large format Guitar Center stores
  - potential for 160 large format stores
  - 17,000 sq ft stores; cities with pop. 900,000+
- 22 small format Guitar Center stores
  - potential for 160 small format stores
  - 10,000 sq ft stores; cities with pop. 200,000 to 900,000
- Largest direct response retailer in industry through Musician's Friend
  - increase catalog circulation
  - drive sales through improved data mining
- 19 American Music stores
  - potential for 400+ American Music stores
  - 3,000 to 5,000 sq ft stores



### Demonstrated Financial Performance 10 Year 29% CAGR



## Strong Guitar Center Comparable Store Sales Performance

ar ar di	1Q	Q2	Q3	Q4	Annual
2000	8%	7%	6%	7%	7%
2001	7%	6%	3%	6%	6%
2002	5%	8%	6%	7%	6%
2003	4%	5%	7%	10%	7%
2004	11%	6% - 8%*		3	1
)\~				3000	



## Demonstrated Financial Performance Total Company - Quarter Comparison

(\$'s in thousands)

Sales

**Operating profit** 

**Operating margin %** 

**Net income** 

Weighted avg. shares

outstanding (diluted)

**EPS** (diluted)

* 10			The state of
C	21 2004		Q1 2003
\$	349,703	\$	287,542
\$	20,365	\$	11,658
~		Ty.	4.1 %
\$	11,780	\$	5,277
	25,501		23,652
\$	0.46	\$	0.22



#### Solid Balance Sheet

Stockholders' equity

Working capital

**Funded debt** 

**Total assets** 

Mar. 31 2004

\$ 232 M

\$ 218 M

\$ 100 M

\$ 470 M

Dec. 31 2003

\$ 214 M

\$ 195 M

\$ 100 M

\$ 461 M



#### Strong Financial Performance\*

Free cash flow (cash used)

Funded debt to equity ratio

**EBITDA** coverage ratio

**ROAE** 

**ROIC** (pre tax basis)

\$9.0 Million

0.43 x

0.98 x

21%

**24%** 

Mar. 31 2003

(\$10.8) Million

0.98 x

2.12 x

13%

17%

<sup>\*</sup> Supporting calculation and reconciliation to financial statements available on Company website



Mar. 31 2004

# Guitar Center Achieving Strong Momentum

- Leveraging infrastructure investments
- Streamlining inventory management
- Improving operating efficiencies
- Increasing mature store base
- Strong competitive advantages
- Continuing opportunities for growth



## Q & A





