Supplemental Business Line Schedules 2Q 2004



WHOLESALE BANKING

		Ended			
(Dollars in Millions)	June 30,	March 31,	December 31,	September 30,	June 30,
(Unaudited)	2004	2004	2003	2003	2003
INCOME STATEMENT					
Net Interest Income (taxable-equivalent basis)	\$399.3	\$395.0	\$402.8	\$416.9	\$419.8
Noninterest Income					
Credit and debit card revenue					
Corporate payment products revenue					
ATM processing services					
Merchant processing services					
Trust and investment management fees	2.6	3.1	5.2	3.6	4.2
Deposit service charges	.4	.5	.5	.6	.5
Treasury management fees	88.6	84.4	83.5	91.9	77.0
Commercial products revenue	87.3	94.0	83.2	89.5	93.2
Mortgage banking revenue					
Investment products fees and commissions					
Securities gains (losses), net		.9			
Other	10.5	9.0	8.6	5.2	15.6
Total noninterest income	189.4	191.9	181.0	190.8	190.5
Total net revenue	588.7	586.9	583.8	607.7	610.3
Noninterest Expense					
Compensation and employee benefits	45.3	48.6	47.2	46.8	46.3
Net occupancy and equipment	8.8	8.4	8.7	8.6	8.7
Other intangibles	4.6	4.8	4.8	4.9	4.9
Net shared services	82.9	80.3	83.7	86.3	78.3
Other	20.8	17.9	25.5	21.1	29.8
Total noninterest expense	162.4	160.0	169.9	167.7	168.0
Operating earnings before provision and income taxes	426.3	426.9	413.9	440.0	442.3
Provision for Credit Losses	8.6	34.0	74.7	104.4	111.4
Operating earnings before income taxes	417.7	392.9	339.2	335.6	330.9
Income taxes and taxable-equivalent adjustment	152.0	143.0	123.4	122.1	120.4
Operating earnings	\$265.7	\$249.9	\$215.8	\$213.5	\$210.5
FINANCIAL RATIOS					
Return on average assets	2.17 %	2.07	% 1.71	% 1.61 %	1.62 %
Return on average equity	21.4	19.5	16.9	16.9	16.5
Net interest margin (taxable-equivalent basis)	3.75	3.75	3.64	3.62	3.73
Efficiency ratio	27.6	27.3	29.1	27.6	27.5

WHOLESALE BANKING

	Three Months Ended						
(Dollars in Millions)	June 30,	March 31,		September 30,	June 30,		
(Unaudited) AVERAGE BALANCE SHEET	2004	2004	2003	2003	2003		
Loans Commercial	\$26,670	\$26,096	\$27,218	\$28,775	\$28,417		
Commercial real estate	15,833	15,965	16,315	16,574	16,387		
Residential mortgages	69	70	87	102	120		
Retail	49	52	56	45	51		
Total loans	42,621	42,183	43,676	45,496	44,975		
Other Earning Assets	225	226	184	189	206		
Total earning assets	42,846	42,409	43,860	45,685	45,181		
Non-earning Assets							
Goodwill	1,225	1,225	1,225	1,225	1,228		
Other intangible assets	90	95	99	104	109		
Other non-earnings assets	5,174	4,721	4,741	5,549	5,669		
Total non-earning assets	6,489	6,041	6,065	6,878	7,006		
Total assets	49,335	48,450	49,925	52,563	52,187		
Deposits							
Noninterest-bearing deposits	\$13,266	\$12,618	\$12,832	\$14,510	\$15,517		
Savings products	10,754	11,439	13,150	12,687	9,809		
Time deposits	6,247	5,510	4,668	4,129	3,592		
Total deposits	30,267	29,567	30,650	31,326	28,918		
Other Interest-bearing Liabilities	4,301	4,447	3,888	3,866	3,472		
Other Noninterest-bearing Liabilities	1,140	1,122	1,154	1,099	1,141		
Total liabilities	35,708	35,136	35,692	36,291	33,531		
Shareholders' Equity	4,986	5,151	5,080	5,009	5,118		
NET INTEREST SPREADS							
Total earning assets	2.42 %	2.41	% 2.32	% 2.32	% 2.35 %		
Total assets	1.87	1.89	1.84	1.78	1.77		
Total deposits	1.39	1.33	1.32	1.41	1.65		
Total liabilities	1.36	1.31	1.32	1.40	1.61		
CREDIT QUALITY							
Net Charge-offs							
Commercial	\$8.1	\$35.4	\$69.7	\$98.2	\$106.6		
Commercial real estate	.5	(2.1)		5.2	4.3		
Residential mortgages		(.2)		.9			
Retail Total loans	\$8.6	.9 \$34.0	1.4 \$74.7	.1 \$104.4	.5 \$111.4		
	\$8.0	\$34.0	\$/4./	\$104.4	\$111.4		
Net Charge-off Ratios	10 0/		0/ 1.02	0/ 1.25	0/ 1.50 0/		
Commercial Commercial real estate	.12 %	.55					
Residential mortgages	.01	(.05) (1.15)		.12 3.50	.11		
Retail	 	6.96	9.92	.88	3.93		
Total loans	.08 %	.32		% .91			
10	.00 70	.52	, 0	, , , , , , ,	,,,,,,,		
	June 30,	March 31,	December 31	September 30,	June 30,		
	2004	2004	2003	2003	2003		
Nonperforming Assets							
Nonperforming loans	\$474.0	\$565.1	\$688.5	\$860.2	\$881.2		
Other nonperforming assets	49.8	52.9	55.1	73.1	69.2		
Total nonperforming assets	\$523.8	\$618.0	\$743.6	\$933.3	\$950.4		

WHOLESALE BANKING

	Three Months Ended							
(Dollars in Millions)	June 30,	March 31,	December 31,	September 30,	June 30,			
(Unaudited)	2004	2004	2003	2003	2003			
OTHER INFORMATION								
Average Loan Balances								
Middle market	\$10,438	\$10,459	\$10,948	\$11,451	\$11,538			
Commercial real estate division	13,817	13,473	13,723	13,842	13,200			
Equipment finance	3,780	3,909	4,082	4,267	4,481			
Specialized industries	4,662	4,471	4,760	5,162	5,061			
National corporate	4,542	4,547	5,067	5,553	5,286			
Asset based lending	3,855	3,754	3,692	3,744	3,978			
Correspondent banking	995	1,030	1,060	1,129	1,104			
Other	532	540	344	348	327			
Total loans	\$42,621	\$42,183	\$43,676	\$45,496	\$44,975			
Commercial	\$23,851	\$23,149	\$24,127	\$25,550	\$25,030			
Lease financing	2,819	2,947	3,091	3,225	3,387			
Total commercial	\$26,670	\$26,096	\$27,218	\$28,775	\$28,417			
Net Charge-off Ratios								
Commercial	.12 %	.38	% 1.02	% 1.36 %	1.41 %			
Lease financing	.17	1.88	.96	1.35	2.19			
Total commercial	0.12 %	0.55	% 1.02	% 1.35 %	1.50 %			

CONSUMER BANKING

	Three Months Ended							
(Dollars in Millions)	June 30,	March 31,	December 31,	September 30,	June 30,			
(Unaudited)	2004	2004	2003	2003	2003			
INCOME STATEMENT								
Net Interest Income (taxable-equivalent basis)	\$900.4	\$880.6	\$895.9	\$924.8	\$891.9			
Noninterest Income								
Credit and debit card revenue	.2	.2	.2	.2				
Corporate payment products revenue								
ATM processing services	14.6	12.8	13.3	14.6	14.5			
Merchant processing services								
Trust and investment management fees	1.1	1.4	1.5	1.6	1.6			
Deposit service charges	200.9	183.9	185.3	185.6	177.7			
Treasury management fees	30.3	30.6	30.5	31.7	32.2			
Commercial products revenue	17.3	14.8	12.6	11.6	11.7			
Mortgage banking revenue	110.7	94.8	92.5	90.8	91.6			
Investment products fees and commissions	42.1	39.2	36.5	35.4	37.7			
Securities gains (losses), net	(171.1)			(108.7)	196.3			
Other	44.8	39.3	14.4	20.6	23.7			
Total noninterest income	290.9	417.0	386.8	283.4	587.0			
Total net revenue	1,191.3	1,297.6	1,282.7	1,208.2	1,478.9			
Noninterest Expense								
Compensation and employee benefits	260.0	265.0	259.1	255.5	253.1			
Net occupancy and equipment	99.0	99.3	98.8	97.7	98.4			
Other intangibles	(108.0)	170.3	60.7	(52.0)	250.5			
Net shared services	116.1	114.6	122.4	125.5	132.5			
Other	110.6	95.1	113.7	115.3	114.7			
Total noninterest expense	477.7	744.3	654.7	542.0	849.2			
Operating earnings before provision and income taxes	713.6	553.3	628.0	666.2	629.7			
Provision for Credit Losses	93.4	107.1	108.4	105.5	105.9			
Operating earnings before income taxes	620.2	446.2	519.6	560.7	523.8			
Income taxes and taxable-equivalent adjustment	225.7	162.4	189.1	204.0	190.6			
Operating earnings	\$394.5	\$283.8	\$330.5	\$356.7	\$333.2			
FINANCIAL RATIOS								
Return on average assets	2.23 %	1.66	% 1.91	% 2.01 %	1.98 %			
Return on average equity	26.0	18.2	21.5	23.9	22.8			
Net interest margin (taxable-equivalent basis)	5.56	5.61	5.64	5.70	5.77			
Efficiency ratio	35.1	57.4	51.0	41.2	66.2			

CONSUMER BANKING

	Three Months Ended				
(Dollars in Millions)	June 30,	March 31,		September 30,	June 30,
(Unaudited)	2004	2004	2003	2003	2003
AVERAGE BALANCE SHEET					
Loans					
Commercial	\$7,796	\$7,811	\$7,959	\$8,254	\$8,390
Commercial real estate	10,532	10,384	10,240	10,094	9,896
Residential mortgages	13,677	13,249	12,992	11,855	10,638
Retail	30,903	29,981	29,158	29,148	28,983
Total loans	62,908	61,425	60,349	59,351	57,907
Other Earning Assets Total earning assets	2,252 65,160	1,710 63,135	2,632 62,981	5,054 64,405	4,076 61,983
Non-earning Assets					
Goodwill	2,243	2,243	2,243	2,242	2,242
Other intangible assets	1,058	986	978	854	900
Other non-earnings assets	2,700	2,553	2,628	2,805	2,515
Total non-earning assets	6,001	5,782	5,849	5,901	5,657
Total assets	71,161	68,917	68,830	70,306	67,640
Deposits			ĺ	ĺ	
Noninterest-bearing deposits	\$14,192	\$13,537	\$13,890	\$14,180	\$13,639
Savings products	42,204	41,905	41,510	40,937	39,801
Time deposits	15,934	16,441	17,078	17,819	18,983
Total deposits	72,330	71,883	72,478	72,936	72,423
Other Interest-bearing Liabilities	602	592	573	575	520
Other Noninterest-bearing Liabilities	1,676	1,707	1,608	1,524	1,519
Total liabilities	74,608	74,182	74,659	75,035	74,462
Shareholders' Equity	6,100	6,285	6,094	5,922	5,861
zam vasavis zamij		0,200	0,001	2,522	2,001
NET INTEREST SPREADS					
Total earning assets	2.88 %	2.95	% 2.97	% 3.07	% 3.03 %
Total assets	2.49	2.57	2.59	2.68	2.64
Total deposits	2.25	2.14	2.14	2.15	2.17
Total liabilities	2.20	2.10	2.10	2.10	2.13
CREDIT QUALITY					
Net Charge-offs					
Commercial	\$29.2	\$28.1	\$30.5	\$29.9	\$26.9
Commercial real estate	1.9	11.5	9.4	5.4	7.3
Residential mortgages	7.1	7.0	6.3	6.3	5.8
Retail	55.2	60.5	62.2	63.9	65.9
Total loans	\$93.4	\$107.1	\$108.4	\$105.5	\$105.9
Net Charge-off Ratios					
Commercial	1.51 %	1.45	% 1.52	% 1.44	% 1.29 %
Commercial real estate	.07	.45	.36	.21	.30
Residential mortgages	.21	.21	.19	.21	.22
Retail	.72	.81	.85	.87	.91
Total loans	.60 %	.70	% .71	% .71	.74 %
	1 20	M 1 21	D 1 21	0 1 20	1 20
	June 30,	March 31,		September 30,	June 30,
Nonnoufouming Accepts	2004	2004	2003	2003	2003
Nonperforming Assets Nonperforming loans	\$308.7	\$342.5	\$320.6	\$304.4	\$328.9
Other nonperforming assets	\$308.7 68.9	\$342.3 76.1	72.8	69.8	\$328.9 70.1
Total nonperforming assets	\$377.6	\$418.6	\$393.4	\$374.2	\$399.0
Tomi nonperforming access	Ψ511.0	Ψ110.0	ψυνυ.π	Ψ5 / 1.2	Ψ577.0

CONSUMER BANKING

	Three Months Ended							
(Dollars in Millions)	June 30,	March 31,	December 31,	September 30,	June 30,			
(Unaudited)	2004	2004	2003	2003	2003			
OTHER INFORMATION								
Retail Loan Information								
Average Balances								
Retail leasing	\$6,485	\$6,192	\$5,895	\$5,806	\$5,762			
Home equity and second mortgages	12,443	12,101	11,846	11,881	12,137			
Other retail	11,975	11,688	11,417	11,461	11,084			
Total retail	\$30,903	\$29,981	\$29,158	\$29,148	\$28,983			
Home equity first lien*	\$5,768	\$5,855	\$5,926	\$5,260	\$4,370			
Home equity loans	3,421	3,631	3,849	4,124	4,483			
Home equity lines	9,022	8,471	7,997	7,757	7,654			
Total home equity	\$18,211	\$17,957	\$17,772	\$17,141	\$16,507			
Net Charge-off Ratios								
Retail leasing	.61 %	% .71	% .76	% .83	% .88 %			
Home equity and second mortgages	.62	.63	.68	.73	.77			
Other retail	.88	1.05	1.06	1.02	1.09			
Total retail	.72 %		% .85	% .87	% .91 %			
# of traditional branches	1 022	1 022	1.024	1.024	1 025			
# of instore branches	1,923 392	1,922 353	1,924 319	1,924 277	1,925 274			
Total # of branches	2,315	2,275	2,243	2,201	2,199			
Total # of orancies	2,313	2,273	2,273	2,201	2,177			
# of U.S. Bank ATMs	4,565	4,472	4,425	4,506	4,575			
Debit card transaction volume	\$4,898	\$4,457	\$4,568	\$4,289	\$4,083			
Mortgage production volume	\$5,220	\$3,733	\$3,879	\$9,086	\$8,944			
Mortgages serviced for others	\$58,675	\$57,667	\$53,990	\$51,028	\$48,227			
Investment sales volume	\$793	\$750	\$680	\$648	\$729			
SBA loan production volume	\$113	\$94	\$139	\$103	\$103			
Student loan production volume	\$135	\$438	\$246	\$363	\$122			
Indirect loan/lease production volume	1,914	1,960	1,455	1,656	1,919			
Finance company production volume	1,353	832	741	1,292	956			
Direct branch loan/line production volume	2,730	2,511	2,472	3,033	3,216			
Total retail credit production volume	\$6,132	\$5,741	\$4,914	\$6,344	\$6,213			

^{*} Home equity first lien balances are reported within residential mortgages as required by regulatory accounting principles.

CONSUMER BANKING

(Dollars in Millions, Unaudited)

(Dollars in Millions, Unaudited)								
				Retail Banl	king	Mortgage Banking		
				Percent	Percent	Percent	Percent	
				Change	Change	Change	Change	
Three Months Ended	Retail	Mortgage	Total	2Q04 vs	2Q04 vs	2Q04 vs	2Q04 vs	
June 30, 2004	Banking	Banking	Consumer	2Q03	1Q04	2Q03	1Q04	
Net interest income (taxable-equivalent basis)	\$854.5	\$45.9	\$900.4	3.4 %	1.6 %	(29.9) %	15.6 %	
Noninterest income	352.8	109.2	462.0	17.2	9.4	21.9	15.7	
Securities gains (losses), net		(171.1)	(171.1)			*	*	
Total net revenue	1,207.3	(16.0)	1,191.3	7.1	3.8	*	*	
Noninterest expense	445.3	24.3	469.6	1.9	2.9	(17.3)	(8.6)	
Net shared services	110.3	5.8	116.1	(12.5)	1.2	(10.8)	3.6	
Other intangibles	15.7	(123.7)	(108.0)	(8.7)	(1.9)	*	*	
Total noninterest expense	571.3	(93.6)	477.7	(1.5)	2.4	*	*	
Operating earnings before provision and income taxes	636.0	77.6	713.6	16.2	5.0	(5.6)	*	
Provision for credit losses	93.4		93.4	(10.5)	(12.8)	*		
Operating earnings before income taxes	542.6	77.6	620.2	22.5	8.8	(3.8)	*	
Income taxes and taxable-equivalent adjustment	197.5	28.2	225.7	22.5	8.8	(4.1)	*	
Operating earnings	\$345.1	\$49.4	\$394.5	22.4 %	8.8 %	(3.7) %	* %	
Total revenue excluding securities gains (net)	\$1,207.3	\$155.1	\$1,362.4	7.1 %	3.8 %	%	15.7 %	
Total expenses excluding MSR impairment (net)	571.3	77.5	648.8	(1.5)	2.4	6.5	.4	
Operating earnings before provision and income taxes,								
excluding securities gains and MSR impairment	\$636.0	\$77.6	\$713.6	16.2	5.0	(5.7)	36.4	

				Retail	Mortgage
Six Months Ended	Datail	Martaga	Total	Percent	Percent
	Retail	Mortgage	Total	Change	Change
June 30, 2004	Banking	Banking	Consumer	2004 vs 2003	2004 vs 2003
Net interest income (taxable-equivalent basis)	\$1,695.4	\$85.6	\$1,781.0	,	% (33.8) %
Noninterest income	675.4	203.6	879.0	15.0	10.4
Securities gains (losses), net		(171.1)	(171.1)		*
Total net revenue	2,370.8	118.1	2,488.9	6.5	(80.8)
Noninterest expense	878.1	50.9	929.0	1.8	(5.9)
Net shared services	219.3	11.4	230.7	(13.8)	(13.0)
Other intangibles	31.7	30.6	62.3	(7.6)	(92.1)
Total noninterest expense	1,129.1	92.9	1,222.0	(1.9)	(79.7)
Operating earnings before provision and income taxes	1,241.7	25.2	1,266.9	15.6	(84.1)
Provision for credit losses	200.5		200.5	(7.1)	*
Operating earnings before income taxes	1,041.2	25.2	1,066.4	21.3	(84.0)
Income taxes and taxable-equivalent adjustment	379.0	9.1	388.1	21.3	(84.1)
Operating earnings	\$662.2	\$16.1	\$678.3	21.2 %	(83.9) %
Total revenue excluding securities gains (net)	\$2,370.8	\$289.2	\$2,660.0	6.5	% (7.8) %
Total expenses excluding MSR impairment (net)	1,129.1	154.7	1,283.8	(1.9)	10.7
Operating earnings before provision and income taxes,		\$134.5	\$1 276 D		(22.7)
excluding securities gains and MSR impairment	\$1,241.7	\$134.3	\$1,376.2	15.6	(22.7)

^{*} Not meaningful

PRIVATE CLIENT, TRUST AND ASSET MANAGEMENT

	Three Months Ended						
(Dollars in Millions)	June 30,	March 31,	December 31,	September 30,	June 30,		
(Unaudited)	2004	2004	2003	2003	2003		
INCOME STATEMENT					_		
Net Interest Income (taxable-equivalent basis)	\$87.7	\$82.9	\$80.2	\$79.2	\$76.0		
Noninterest Income							
Credit and debit card revenue							
Corporate payment products revenue							
ATM processing services							
Merchant processing services							
Trust and investment management fees	248.2	244.1	241.6	235.3	235.2		
Deposit service charges	.8	.8	.8	.8	.8		
Treasury management fees	2.5	2.5	2.3	2.5	2.6		
Commercial products revenue	.5	.4	.4	.4	.5		
Mortgage banking revenue							
Investment products fees and commissions	.1	.1	.1	.2	.4		
Securities gains (losses), net							
Other	1.8	1.9	1.9	3.1	1.9		
Total noninterest income	253.9	249.8	247.1	242.3	241.4		
Total net revenue	341.6	332.7	327.3	321.5	317.4		
Noninterest Expense							
Compensation and employee benefits	80.5	82.4	75.3	78.8	79.5		
Net occupancy and equipment	12.6	12.8	12.7	12.6	12.6		
Other intangibles	15.0	15.0	16.5	16.6	16.6		
Net shared services	21.6	20.6	23.3	23.2	23.4		
Other	31.7	28.1	35.2	31.4	30.5		
Total noninterest expense	161.4	158.9	163.0	162.6	162.6		
Operating earnings before provision and income taxes	180.2	173.8	164.3	158.9	154.8		
Provision for Credit Losses	8.8	.9	1.4	3.2	1.5		
Operating earnings before income taxes	171.4	172.9	162.9	155.7	153.3		
Income taxes and taxable-equivalent adjustment	62.4	62.9	59.3	56.7	55.8		
Operating earnings	\$109.0	\$110.0	\$103.6	\$99.0	\$97.5		
FINANCIAL RATIOS							
Return on average assets	6.77 %	6.91	% 6.37	% 6.11 %	6.14 %		
Return on average equity	19.6	20.8	20.3	19.7	19.6		
Net interest margin (taxable-equivalent basis)	7.41	7.16	6.82	6.80	6.62		
Efficiency ratio	47.2	47.8	49.8	50.6	51.2		
	.,.2	17.0	17.0	20.0	31.2		

PRIVATE CLIENT, TRUST AND ASSET MANAGEMENT

	Three Months Ended				
(Dollars in Millions)	June 30,	March 31,	December 31,	September 30,	June 30,
(Unaudited)	2004	2004	2003	2003	2003
AVERAGE BALANCE SHEET					
Loans					
Commercial	\$1,645	\$1,664	\$1,698	\$1,827	\$1,839
Commercial real estate	604	598	568	563	586
Residential mortgages	297	279	282	265	241
Retail	2,208	2,109	2,110	1,961	1,933
Total loans	4,754	4,650	4,658	4,616	4,599
Other Earning Assets Total earning assets		4,658	4,667	8 4,624	4,606
Non-earning Assets					
Goodwill	813	769	741	741	741
Other intangible assets	342	357	373	389	406
Other non-earnings assets	555	620	668	676	614
Total non-earning assets	1,710	1,746	1,782	1,806	1,761
Total assets	6,471	6,404	6,449	6,430	6,367
Deposits					
Noninterest-bearing deposits	\$3,250	\$2,998	\$3,025	\$3,212	\$3,056
Savings products	7,930	7,873	6,992	6,346	5,216
Time deposits	499	458	463	438	443
Total deposits	11,679	11,329	10,480	9,996	8,715
Other Interest-bearing Liabilities	852	848	1,031	1,087	609
Other Noninterest-bearing Liabilities	136	139	131	122	116
Total liabilities	12,667	12,316	11,642	11,205	9,440
Shareholders' Equity	2,239	2,123	2,022	1,995	1,993
NET INTEREST SPREADS					
Total earning assets	1.95 %	2.03	% 2.02	% 2.07 %	2.11 %
Total assets	1.19	1.22	1.20	1.22	1.22
Total deposits	1.69	1.59	1.62	1.65	1.78
Total liabilities	1.58	1.48	1.47	1.49	1.66
CREDIT QUALITY					
Net Charge-offs					
Commercial	\$6.3	\$.7	\$1.2	\$1.3	\$.8
Commercial real estate			(.1)	.1	.1
Residential mortgages			.4		
Retail	2.5	.2	(.1)	1.8	.6
Total loans	\$8.8	\$.9	\$1.4	\$3.2	\$1.5
Net Charge-off Ratios					
Commercial	1.54 %	.17	% .28	% .28 %	.17 %
Commercial real estate			(.07)	.07	.07
Residential mortgages			.56		
Retail	.46	.04	(.02)	.36	.12
Total loans	.74 %	.08	% .12	% .28 %	.13 %
	June 30,	March 31,		•	June 30,
	2004	2004	2003	2003	2003
Nonperforming Assets	^- ^	** *	40.5	**	ф: -
Nonperforming loans Other nonperforming assets	\$7.8	\$8.0	\$8.9	\$8.0	\$6.7
Total nonperforming assets	 \$7.8	\$8.0	\$8.9	\$8.0	\$6.7
- our nonperforming abbeto	Ψ7.0	ψ0.0	ψ0.7	Ψ0.0	Ψ0.7

PRIVATE CLIENT, TRUST AND ASSET MANAGEMENT

	Three Months Ended					
(Dollars in Millions)	June 30,	March 31,	December 31,	September 30,	June 30,	
(Unaudited)	2004	2004	2003	2003	2003	
OTHER INFORMATION						
Trust and Investment Management Fees						
Private client	\$74.1	\$69.0	\$64.7	\$63.4	\$70.3	
Asset management	68.2	67.7	66.3	65.6	63.5	
Institutional trust	32.0	32.5	32.7	30.4	29.3	
Corporate trust	49.8	50.2	53.4	54.9	52.1	
Fund services	24.1	24.6	24.4	21.1	20.0	
Other		.1	.1	(.1)		
Total	\$248.2	\$244.1	\$241.6	\$235.3	\$235.2	
Assets Under Management by Asset Category*						
Equity	\$49,222	\$49,783	\$46,765	\$44,599	\$42,265	
Fixed income	37,289	38,114	36,254	36,566	37,918	
Money market	33,111	32,997	35,540	35,349	37,156	
Other	4,347	3,846	4,841	4,529	4,292	
Total	\$123,969	\$124,740	\$123,400	\$121,043	\$121,631	

^{*} Amounts reported reflect end of month balances reported on a one month lag.

Corporate Trust administered \$1.25 trillion in principal outstanding for corporate and municipal trusteeships as of 12/31/03, compared to \$.63 trillion as of 12/31/02. The increase is due to the State Street Corporate Trust acquisition which closed on 1/1/03.

PAYMENT SERVICES

	Three Months Ended							
(Dollars in Millions)	June 30,	March 31,	December 31,	September 30,	June 30,			
(Unaudited)	2004	2004	2003	2003	2003			
INCOME STATEMENT								
Net Interest Income (taxable-equivalent basis)	\$141.5	\$148.7	\$151.3	\$149.1	\$144.8			
Noninterest Income								
Credit and debit card revenue	157.9	140.8	152.5	136.7	141.6			
Corporate payment products revenue	102.7	94.8	88.7	95.7	90.9			
ATM processing services	30.3	29.4	27.0	26.7	27.4			
Merchant processing services	165.1	141.1	146.0	146.3	141.8			
Trust and investment management fees								
Deposit service charges								
Treasury management fees								
Commercial products revenue	2.8	2.6	3.0	2.7	2.5			
Mortgage banking revenue								
Investment products fees and commissions								
Securities gains (losses), net								
Other	5.0	2.4	3.1	1.4	1.2			
Total noninterest income	463.8	411.1	420.3	409.5	405.4			
Total net revenue	605.3	559.8	571.6	558.6	550.2			
Noninterest Expense								
Compensation and employee benefits	56.2	57.1	53.2	54.1	53.0			
Net occupancy and equipment	11.2	11.1	7.4	11.4	11.2			
Other intangibles	39.3	34.6	40.8	39.8	38.9			
Net shared services	40.7	39.2	40.3	41.0	40.4			
Other	85.2	72.3	72.8	74.4	76.4			
Total noninterest expense	232.6	214.3	214.5	220.7	219.9			
Operating earnings before provision and income taxes	372.7	345.5	357.1	337.9	330.3			
Provision for Credit Losses	94.8	92.6	101.1	98.3	104.9			
Operating earnings before income taxes	277.9	252.9	256.0	239.6	225.4			
Income taxes and taxable-equivalent adjustment	101.1	92.0	93.2	87.2	82.0			
Operating earnings	\$176.8	\$160.9	\$162.8	\$152.4	\$143.4			
FINANCIAL RATIOS								
Return on average assets	5.30 %	4.95	% 4.69	% 4.42 %	4.40 %			
Return on average equity	22.9	21.4	21.2	20.1	19.3			
Net interest margin (taxable-equivalent basis)	5.41	5.85	5.86	5.86	5.86			
Efficiency ratio	38.4	38.3	37.5	39.5	40.0			

PAYMENT SERVICES

	Three Months Ended				
(Dollars in Millions)	June 30,	March 31,		September 30,	June 30,
(Unaudited)	2004	2004	2003	2003	2003
AVERAGE BALANCE SHEET					
Loans Commercial	¢2 020	¢2 020	\$2,002	\$2,000	\$2,002
Commercial Commercial real estate	\$3,039	\$2,828	\$2,993	\$2,909	\$2,903
Residential mortgages				 	
Retail	7,454	7,375	7,235	7,169	6,981
Total loans	10,493	10,203	10,228	10,078	9,884
Other Earning Assets	26	29	20	17	22
Total earning assets	10,519	10,232	10,248	10,095	9,906
Non-earning Assets	,	,	,	,	ŕ
Goodwill	1,823	1,815	1,815	1,814	1,814
Other intangible assets	763	649	661	670	669
Other non-earnings assets	300	378	1,047	1,088	677
Total non-earning assets	2,886	2,842	3,523	3,572	3,160
Total assets	13,405	13,074	13,771	13,667	13,066
Deposits					_
Noninterest-bearing deposits	\$109	\$115	\$142	\$178	\$337
Savings products	10	11	10	10	10
Time deposits					
Total deposits	119	126	152	188	347
Other Interest-bearing Liabilities	332	311	277	221	212
Other Noninterest-bearing Liabilities	481	610	1,244	1,217	598
Total liabilities	932	1,047	1,673	1,626	1,157
Shareholders' Equity	3,109	3,025	3,051	3,007	2,986
NET INTEREST SPREADS					
Total earning assets	5.55 %	5.88	% 5.71	% 5.84 %	5.69 %
Total assets	4.31	4.57	4.16	4.22	4.23
Total deposits	3.04	2.87	2.87	2.74	2.89
Total liabilities	(8.11)	(6.11)	(2.42)	(3.12)	(3.29)
CREDIT QUALITY					
Net Charge-offs					
Commercial	\$12.3	\$11.9	\$15.5	\$15.1	\$17.1
Commercial real estate					ψ17.1
Residential mortgages					
Retail	82.5	80.7	85.6	83.2	87.8
Total loans	\$94.8	\$92.6	\$101.1	\$98.3	\$104.9
Net Charge-off Ratios					
Commercial	1.63 %	1.69	% 2.05	% 2.06 %	2.36 %
Commercial real estate					
Residential mortgages	 				
Retail	4.45	4.40	4.69	4.60	5.04
Total loans	3.63 %	3.65	% 3.92	% 3.87 %	4.26 %
	June 30,	March 31,		September 30,	June 30,
	2004	2004	2003	2003	2003
Nonperforming Assets		**	* -	.	0.1 -
Nonperforming loans Other perpendicular accepts	\$1.4	\$1.4	\$1.7	\$1.7	\$1.7
Other nonperforming assets Total nonperforming assets	<u></u> \$1.4	\$1.4	\$1.7	\$1.7	\$1.7
Total nonperforming assets	\$1.4	\$1.4	\$1./	\$1./	Φ1./

PAYMENT SERVICES

	Three Months Ended					
(Dollars in Millions)	June 30,	March 31,	December 31,	September 30,	June 30,	
(Unaudited)	2004	2004	2003	2003	2003	
OTHER INFORMATION						
Total noninterest income						
Retail payment solutions	\$160.9	\$143.2	\$153.9	\$138.5	\$142.6	
Corporate payment services	103.6	96.1	89.7	96.6	92.1	
Merchant information systems	168.8	142.4	149.5	147.7	142.8	
Transaction services	30.5	29.4	27.2	26.7	27.9	
Total	\$463.8	\$411.1	\$420.3	\$409.5	\$405.4	
Credit Card Charge Volume (Issuing)						
Retail payment solutions	\$8,051	\$7,369	\$7,918	\$7,419	\$7,090	
Corporate payment services	5,668	5,290	5,013	5,342	5,073	
Total	\$13,719	\$12,659	\$12,931	\$12,761	\$12,163	
Merchant volume (acquiring)	\$29,915	\$27,335	\$27,447	\$27,995	\$26,432	
# of merchant transactions	311,601,997	281,525,868	294,787,064	293,422,658	271,713,043	
# of merchants	610,580	605,944	606,550	609,465	606,705	
# of ATMs driven	14,536	14,390	13,990	13,774	13,753	
# of Merchant ATMs	2,144	2,152	2,092	2,073	2,098	

TREASURY AND CORPORATE SUPPORT

	Three Months Ended				
(Dollars in Millions)	June 30,	March 31,	December 31,	September 30,	June 30,
(Unaudited)	2004	2004	2003	2003	2003
INCOME STATEMENT					
Net Interest Income (taxable-equivalent basis)	\$250.5	\$271.8	\$286.5	\$255.5	\$266.1
Noninterest Income					
Credit and debit card revenue	.7	.8	.7	.7	.7
Corporate payment products revenue					
ATM processing services					
Merchant processing services					
Trust and investment management fees	(.2)		(1.7)	(.7)	(2.1)
Deposit service charges					
Treasury management fees	.1			.1	
Commercial products revenue	(.5)	(1.4)	(.7)	(6.4)	(7.9)
Mortgage banking revenue	(.8)	(.6)	(.6)	(1.3)	(1.3)
Investment products fees and commissions			(.4)	(.1)	
Securities gains (losses), net	(.6)	(.9)	(.1)	(.2)	16.8
Other	45.0	50.6	64.2	59.3	42.4
Total noninterest income	43.7	48.5	61.4	51.4	48.6
Total net revenue	294.2	320.3	347.9	306.9	314.7
Noninterest Expense					
Compensation and employee benefits	221.8	182.9	185.9	184.4	195.3
Net occupancy and equipment	21.8	24.1	34.0	31.0	28.6
Other intangibles	1.5	1.4	1.4	1.5	1.4
Net shared services	(261.3)	(254.7)	(269.7)	(276.0)	(274.6)
Other	214.7	223.7	181.1	209.2	185.4
Total noninterest expense	198.5	177.4	132.7	150.1	136.1
Operating earnings before provision and income taxes	95.7	142.9	215.2	156.8	178.6
Provision for Credit Losses	(1.1)	.4	.4	(1.4)	(.7)
Operating earnings before income taxes	96.8	142.5	214.8	158.2	179.3
Income taxes and taxable-equivalent adjustment	5.9	(61.3)	52.2	32.4	41.7
Operating earnings	\$90.9	\$203.8	\$162.6	\$125.8	\$137.6
FINANCIAL RATIOS					
Return on average assets	nm %	nm (% nm	% nm %	nm %
Return on average equity	nm	nm	nm	nm	nm
Net interest margin (taxable-equivalent basis)	nm	nm	nm	nm	nm
Efficiency ratio	nm	nm	nm	nm	nm

TREASURY AND CORPORATE SUPPORT

	Three Months Ended				
(Dollars in Millions)	June 30,		December 31,	•	June 30,
(Unaudited)	2004	2004	2003	2003	2003
AVERAGE BALANCE SHEET					
Loans	0100	#122	0151	Φ215	01.50
Commercial	\$180	\$132	\$171	\$215	\$153
Commercial real estate Residential mortgages	147 9	163 12	167 13	166 12	220 13
Retail	49	42	38	48	52
Total loans	385	349	389	441	438
Other Earning Assets	43,319	45,576	41,560	38,615	37,311
Total earning assets	43,704	45,925	41,949	39,056	37,749
Non-earning Assets	13,701	15,725	11,717	37,030	37,719
Goodwill			302	306	306
Other intangible assets	8	9	11	12	13
Other non-earnings assets	6,346	6,884	8,218	7,901	9,727
Total non-earning assets	6,354	6,893	8,531	8,219	10,046
Total assets	50,058	52,818	50,480	47,275	47,795
Deposits		02,010	20,.00	.,,_,	.,,,,,
Noninterest-bearing deposits	\$(210)	\$(243)	\$(242)	\$(173)	\$(34)
Savings products	19	15	$\varphi(242)$ (8)	(6)	2
Time deposits	2,912	3,342	2,759	3,689	5,780
Total deposits	2,721	3,114	2,509	3,510	5,748
Other Interest-bearing Liabilities	42,223	41,774	39,599	39,895	39,103
Other Noninterest-bearing Liabilities	2,528	2,510	3,675	3,319	4,179
Total liabilities	47,472	47,398	45,783	46,724	49,030
Shareholders' Equity	2,609	3,000	3,759	3,427	3,477
NET INTEREST SPREADS					
	nm %		% nm	% nm %	0/
Total earning assets Total assets	nm % nm		% nm nm	% nm % nm	nm % nm
Total deposits	nm	nm nm	nm	nm	nm
Total liabilities	nm	nm	nm	nm	nm
CREDIT QUALITY					
_					
Net Charge-offs	0(1.2)	Ø(1.2)	¢(1 1)	Ø(1 4)	¢(1, ()
Commercial Commercial real estate	\$(1.3)	\$(1.2)	\$(1.1)	\$(1.4)	\$(1.6)
Residential mortgages	.1 .2	(.1) .5	.5	(.2) .1	.1 .7
Retail	(.1)	.1	.1		
Total loans	\$(1.1)	\$(.7)	\$(.5)	\$(1.5)	\$(.8)
Net Charge-off Ratios		. ()	,	. ()	. ()
Commercial	nm %	nm (% nm	% nm %	nm %
Commercial real estate	nm	nm	nm	nm	nm
Residential mortgages	nm	nm	nm	nm	nm
Retail	nm	nm	nm	nm	nm
Total loans	nm %	nm (% nm	% nm %	nm %
	June 30,	March 31,	December 31,	September 30,	June 30,
	2004	2004	2003	2003	2003
Nonperforming Assets					
Nonperforming loans		\$.3	\$.3	\$.6	\$.8
Other nonperforming assets	.3	.3	.2	.5	1.1
Total nonperforming assets	\$.3	\$.6	\$.5	\$1.1	\$1.9

CONSOLIDATED COMPANY

	Three Months Ended				
(Dollars in Millions)	June 30,	March 31,	December 31,	September 30,	June 30,
(Unaudited)	2004	2004	2003	2003	2003
INCOME STATEMENT					
Net Interest Income (taxable-equivalent basis)	\$1,779.4	\$1,779.0	\$1,816.7	\$1,825.5	\$1,798.6
Noninterest Income					
Credit and debit card revenue	158.8	141.8	153.4	137.6	142.3
Corporate payment products revenue	102.7	94.8	88.7	95.7	90.9
ATM processing services	44.9	42.2	40.3	41.3	41.9
Merchant processing services	165.1	141.1	146.0	146.3	141.8
Trust and investment management fees	251.7	248.6	246.6	239.8	238.9
Deposit service charges	202.1	185.2	186.6	187.0	179.0
Treasury management fees	121.5	117.5	116.3	126.2	111.8
Commercial products revenue	107.4	110.4	98.5	97.8	100.0
Mortgage banking revenue	109.9	94.2	91.9	89.5	90.3
Investment products fees and commissions	42.2	39.3	36.2	35.5	38.1
Securities gains (losses), net	(171.7)		(.1)	(108.9)	213.1
Other	107.1	103.2	92.2	89.6	84.8
Total noninterest income	1,241.7	1,318.3	1,296.6	1,177.4	1,472.9
Total net revenue	3,021.1	3,097.3	3,113.3	3,002.9	3,271.5
Noninterest Expense					
Compensation and employee benefits	663.8	636.0	620.7	619.6	627.2
Net occupancy and equipment	153.4	155.7	161.6	161.3	159.5
Other intangibles	(47.6)	226.1	124.2	10.8	312.3
Net shared services					
Other	463.0	437.1	428.3	451.4	436.8
Total noninterest expense	1,232.6	1,454.9	1,334.8	1,243.1	1,535.8
Operating earnings before provision and income taxes	1,788.5	1,642.4	1,778.5	1,759.8	1,735.7
Provision for Credit Losses	204.5	235.0	286.0	310.0	323.0
Operating earnings before income taxes	1,584.0	1,407.4	1,492.5	1,449.8	1,412.7
Income taxes and taxable-equivalent adjustment	547.1	399.0	517.2	502.4	490.5
Operating earnings	\$1,036.9	\$1,008.4	\$975.3	\$947.4	\$922.2
FINANCIAL RATIOS					
Return on average assets	2.19 %	2.14	% 2.04	% 1.98 %	1.98 %
Return on average equity	21.9	20.7	19.3	19.4	19.0
Net interest margin (taxable-equivalent basis)	4.28	4.29	4.42	4.43	4.52
Efficiency ratio	38.6	47.0	42.9	39.9	50.2

CONSOLIDATED COMPANY

	Three Months Ended				
(Dollars in Millions)	June 30,	March 31,		September 30,	June 30,
(Unaudited)	2004	2004	2003	2003	2003
AVERAGE BALANCE SHEET					
Loans	#20.220	#20.521	# 40, 020	0.41 , 0.00	¢ 41 500
Commercial	\$39,330	\$38,531	\$40,039	\$41,980	\$41,702
Commercial real estate	27,116	27,110	27,290	27,397	27,089
Residential mortgages	14,052	13,610	13,374	12,234	11,012
Retail Total loans	40,663 121,161	39,559 118,810	38,597 119,300	38,371 119,982	38,000 117,803
	,		•	ŕ	ŕ
Other Earning Assets Total earning assets	45,829 166,990	47,549 166,359	44,405 163,705	43,883 163,865	41,622 159,425
Non-earning Assets					
Goodwill	6,104	6,052	6,326	6,328	6,331
Other intangible assets	2,261	2,096	2,122	2,029	2,097
Other non-earnings assets	15,075	15,156	17,302	18,019	19,202
Total non-earning assets	23,440	23,304	25,750	26,376	27,630
Total assets	190,430	189,663	189,455	190,241	187,055
Deposits					
Noninterest-bearing deposits	\$30,607	\$29,025	\$29,647	\$31,907	\$32,515
Savings products	60,917	61,243	61,654	59,974	54,838
Time deposits	25,592	25,751	24,968	26,075	28,798
Total deposits	117,116	116,019	116,269	117,956	116,151
Other Interest-bearing Liabilities	48,310	47,972	45,368	45,644	43,916
Other Noninterest-bearing Liabilities	5,961	6,088	7,812	7,281	7,553
Total liabilities	171,387	170,079	169,449	170,881	167,620
Shareholders' Equity	19,043	19,584	20,006	19,360	19,435
NET INTEREST SPREADS					
Total earning assets	5.42 %	5.50	% 5.58	% 5.63 %	5.87 %
Total assets	4.74	4.80	4.81	4.83	5.00
Total deposits	(.70)	(.79)	(.84)	(.86)	(1.00)
Total liabilities	(1.09)	(1.15)	(1.12)	(1.14)	(1.28)
CREDIT QUALITY					
Net Charge-offs					
Commercial	\$54.6	\$74.9	\$115.8	\$143.1	\$149.8
Commercial real estate	2.5	9.3	12.9	10.5	11.8
Residential mortgages	7.3	7.3	7.2	7.3	6.5
Retail	140.1	142.4	149.2	149.0	154.8
Total loans	\$204.5	\$233.9	\$285.1	\$309.9	\$322.9
Net Charge-off Ratios					
Commercial	.56 %	.78			1.44 %
Commercial real estate	.04	.14	.19	.15	.17
Residential mortgages	.21	.22	.21	.24	.24
Retail	1.39	1.45	1.53	1.54	1.63
Total loans	.68 %	.79	% .95	% 1.02 %	1.10 %
	June 30,	March 31,		September 30,	June 30,
	2004	2004	2003	2003	2003
Nonperforming Assets	# 701.0	0017.0	ф1 0 2 0 °	01.174.0	Φ1 Q 1 Q Q
Nonperforming loans	\$791.9	\$917.3	\$1,020.0	\$1,174.9	\$1,219.3
Other nonperforming assets	\$010.0	129.3	128.1	\$1 218 2	140.4 \$1.250.7
Total nonperforming assets	\$910.9	\$1,046.6	\$1,148.1	\$1,318.3	\$1,359.7