Supplemental Business Line Schedules 3Q 2004



WHOLESALE BANKING

	Three Months Ended							
(Dollars in Millions)	September 30,	June 30,	March 31,	December 31,	September 30,			
(Unaudited)	2004	2004	2004	2003	2003			
INCOME STATEMENT								
Net Interest Income (taxable-equivalent basis)	\$399.4	\$399.7	\$395.8	\$403.2	\$417.6			
Noninterest Income								
Credit and debit card revenue								
Corporate payment products revenue								
ATM processing services		.1			.1			
Merchant processing services								
Trust and investment management fees	2.6	2.9	3.5	5.6	4.0			
Deposit service charges	.5	.4	.5	.6	.5			
Treasury management fees	83.5	88.6	84.6	83.5	91.9			
Commercial products revenue	87.0	87.3	94.0	83.2	89.6			
Mortgage banking revenue								
Investment products fees and commissions								
Securities gains (losses), net	.6		.9					
Other	8.9	10.5	9.0	8.6	5.2			
Total noninterest income	183.1	189.8	192.5	181.5	191.3			
Total net revenue	582.5	589.5	588.3	584.7	608.9			
Noninterest Expense								
Compensation and employee benefits	45.1	45.1	48.5	47.0	46.7			
Net occupancy and equipment	8.7	8.8	8.4	8.6	8.6			
Other intangibles	4.5	4.6	4.8	4.9	4.8			
Net shared services	80.2	82.9	80.4	80.5	88.1			
Other	19.6	20.8	17.9	25.5	21.2			
Total noninterest expense	158.1	162.2	160.0	166.5	169.4			
Operating earnings before provision and income taxes	424.4	427.3	428.3	418.2	439.5			
Provision for Credit Losses	(12.7)	8.6	34.0	74.7	104.4			
Operating earnings before income taxes	437.1	418.7	394.3	343.5	335.1			
Income taxes and taxable-equivalent adjustment	159.1	152.4	143.5	125.0	121.9			
Operating earnings	\$278.0	\$266.3	\$250.8	\$218.5	\$213.2			
FINANCIAL RATIOS								
Return on average assets	2.27 %	2.17 %	2.08	% 1.74	% 1.61 %			
Return on average equity	22.1	21.5	19.6	17.1	16.9			
Net interest margin (taxable-equivalent basis)	3.71	3.75	3.75	3.65	3.63			
Efficiency ratio	27.2	27.5	27.2	28.5	27.8			

WHOLESALE BANKING

	Three Months Ended							
(Dollars in Millions)	September 30,	June 30,			September 30,			
(Unaudited) AVERAGE BALANCE SHEET	2004	2004	2004	2003	2003			
Loans Commercial	\$26,616	\$26,706	\$26,132	\$27,209	\$28,771			
Commercial real estate	15,789	15,836	15,970	16,316	16,574			
Residential mortgages	77	69	69	87	10,374			
Retail	55	50	52	56	45			
Total loans	42,537	42,661	42,223	43,668	45,492			
Other Earning Assets	248	233	234	195	201			
Total earning assets	42,785	42,894	42,457	43,863	45,693			
Non-earning Assets								
Goodwill	1,225	1,225	1,225	1,225	1,225			
Other intangible assets	85	89	94	99	104			
Other non-earnings assets	4,720	5,251	4,755	4,771	5,555			
Total non-earning assets	6,030	6,565	6,074	6,095	6,884			
Total assets	48,815	49,459	48,531	49,958	52,577			
Deposits								
Noninterest-bearing deposits	\$12,574	\$13,288	\$12,635	\$12,837	\$14,510			
Savings products	8,563	10,792	11,462	13,168	12,709			
Time deposits	8,364	6,289	5,514	4,671	4,131			
Total deposits	29,501	30,369	29,611	30,676	31,350			
Other Interest-bearing Liabilities	4,672	4,301	4,455	3,895	3,874			
Other Noninterest-bearing Liabilities	1,113	1,140	1,122	1,154	1,099			
Total liabilities	35,286	35,810	35,188	35,725	36,323			
Shareholders' Equity	5,004	4,986	5,151	5,080	5,009			
NET INTEREST SPREADS								
Total earning assets	2.33 %	2.42 %	2.41 %	2.32	% 2.32 %			
Total assets	1.80	1.86	1.89	1.83	1.78			
Total deposits	1.51	1.40	1.34	1.32	1.42			
Total liabilities	1.46	1.37	1.32	1.32	1.41			
CREDIT QUALITY								
Net Charge-offs								
Commercial	\$(14.1)	\$8.1	\$35.4	\$69.7	\$98.2			
Commercial real estate	1.4	.5	(2.1)	3.6	5.2			
Residential mortgages			(.2)		.9			
Retail Total loans	 \$(12.7)	\$8.6	.9 \$34.0	\$74.7	.1 \$104.4			
	\$(12.7)	\$8.0	\$34.0	\$/4./	\$104.4			
Net Charge-off Ratios	(21) 0/	4.0						
Commercial	(.21) %	.12 %						
Commercial real estate	.04	.01	(.05)	.09	.12 3.50			
Residential mortgages Retail	 		(1.17) 6.96	9.92	.88			
Total loans	(.12) %	.08 %	.32 %					
Total found	(.12) /0	.00 70	.52 /(.00	70 .71 70			
	September 30,	June 30,	March 31, I	December 31	September 30,			
	2004	2004	2004	2003	2003			
Nonperforming Assets		0.4= : :			0.00			
Nonperforming loans	\$402.5	\$474.0	\$565.1	\$688.5	\$860.2			
Other nonperforming assets	32.6	49.8	52.9	55.1	73.1			
Total nonperforming assets	\$435.1	\$523.8	\$618.0	\$743.6	\$933.3			

WHOLESALE BANKING

	Three Months Ended					
(Dollars in Millions)	September 30,	June 30,	March 31,	December 31,	September 30,	
(Unaudited)	2004	2004	2004	2003	2003	
OTHER INFORMATION						
Average Loan Balances						
Middle market	\$10,529	\$10,449	\$10,462	\$10,950	\$11,466	
Commercial real estate division	13,921	13,815	13,472	13,722	13,840	
Equipment finance	3,636	3,780	3,909	4,082	4,267	
Specialized industries	4,408	4,660	4,473	4,764	5,159	
National corporate	4,495	4,237	4,243	4,723	5,203	
Asset based lending	4,003	4,152	4,051	3,991	4,046	
Correspondent banking	980	1,010	1,047	1,078	1,151	
Other	565	558	566	358	360	
Total loans	\$42,537	\$42,661	\$42,223	\$43,668	\$45,492	
Commercial	\$23,868	\$23,887	\$23,185	\$24,118	\$25,546	
Lease financing	2,748	2,819	2,947	3,091	3,225	
Total commercial	\$26,616	\$26,706	\$26,132	\$27,209	\$28,771	
Net Charge-off Ratios						
Commercial	(.35) %	.12 %	.37	% 1.02	% 1.35 %	
Lease financing	.98	.17	1.88	.96	1.35	
Total commercial	(.21) %	.12 %	.54	% 1.02	% 1.35 %	

CONSUMER BANKING

	Three Months Ended							
(Dollars in Millions)	September 30,	June 30,	March 31,	December 31,	September 30,			
(Unaudited)	2004	2004	2004	2003	2003			
INCOME STATEMENT								
Net Interest Income (taxable-equivalent basis)	\$919.8	\$891.4	\$868.6	\$892.7	\$922.6			
Noninterest Income								
Credit and debit card revenue	.3	.2	.2	.1	.2			
Corporate payment products revenue								
ATM processing services	15.0	14.5	12.8	13.3	14.6			
Merchant processing services		.1		.1				
Trust and investment management fees	1.0	1.1	1.4	1.5	1.5			
Deposit service charges	206.2	200.8	184.0	185.3	185.6			
Treasury management fees	31.8	30.3	30.4	30.4	31.8			
Commercial products revenue	16.9	17.4	14.7	12.6	11.6			
Mortgage banking revenue	97.8	110.7	94.8	92.5	90.8			
Investment products fees and commissions	36.8	42.1	39.2	36.5	35.4			
Securities gains (losses), net	86.9	(171.1)			(108.7)			
Other	56.9	44.9	39.1	14.4	20.6			
Total noninterest income	549.6	291.0	416.6	386.7	283.4			
Total net revenue	1,469.4	1,182.4	1,285.2	1,279.4	1,206.0			
Noninterest Expense								
Compensation and employee benefits	260.8	259.9	265.0	259.0	255.5			
Net occupancy and equipment	99.0	99.0	99.3	98.8	97.7			
Other intangibles	148.7	(108.0)	170.3	60.7	(52.0)			
Net shared services	115.5	116.7	115.8	122.3	125.4			
Other	113.6	110.7	95.2	113.8	115.5			
Total noninterest expense	737.6	478.3	745.6	654.6	542.1			
Operating earnings before provision and income taxes	731.8	704.1	539.6	624.8	663.9			
Provision for Credit Losses	88.1	93.4	107.1	108.4	105.5			
Operating earnings before income taxes	643.7	610.7	432.5	516.4	558.4			
Income taxes and taxable-equivalent adjustment	234.2	222.2	157.4	187.9	203.2			
Operating earnings	\$409.5	\$388.5	\$275.1	\$328.5	\$355.2			
FINANCIAL RATIOS								
Return on average assets	2.26 %	2.20 %	1.61	% 1.89	% 2.01 %			
Return on average assets Return on average equity	26.5	25.6	17.6	21.4	23.8			
Net interest margin (taxable-equivalent basis)	5.53	5.51	5.54	5.63	5.69			
Efficiency ratio	53.4	35.3	58.0	51.2	41.2			

CONSUMER BANKING

	Three Months Ended						
(Dollars in Millions)	September 30,	June 30,	March 31,		September 30,		
(Unaudited)	2004	2004	2004	2003	2003		
AVERAGE BALANCE SHEET							
Loans							
Commercial	\$7,813	\$7,754	\$7,772	\$7,932	\$8,227		
Commercial real estate	10,668	10,525	10,376	10,235	10,090		
Residential mortgages	14,139	13,677	13,249	12,991	11,855		
Retail	31,844	30,904	29,982	29,160	29,149		
Total loans	64,464	62,860	61,379	60,318	59,321		
Other Earning Assets	1,692	2,244	1,702	2,621	5,042		
Total earning assets	66,156	65,104	63,081	62,939	64,363		
Non-earning Assets							
Goodwill	2,243	2,243	2,243	2,243	2,243		
Other intangible assets	1,143	1,058	986	978	853		
Other non-earnings assets	2,701	2,693	2,549	2,628	2,805		
Total non-earning assets	6,087	5,994	5,778	5,849	5,901		
Total assets	72,243	71,098	68,859	68,788	70,264		
Deposits							
Noninterest-bearing deposits	\$14,242	\$14,175	\$13,520	\$13,878	\$14,169		
Savings products	41,663	42,140	41,831	41,441	40,873		
Time deposits	15,840	15,844	16,403	17,026	17,784		
Total deposits	71,745	72,159	71,754	72,345	72,826		
Other Interest-bearing Liabilities	708	602	583	565	566		
Other Noninterest-bearing Liabilities	1,798	1,676	1,707	1,608	1,524		
Total liabilities	74,251	74,437	74,044	74,518	74,916		
Shareholders' Equity	6,155	6,100	6,285	6,094	5,922		
NET INTEREST SPREADS							
	2.72 0/	2.02.0	2.00	0/ 2.06	0/ 2.07 0/		
Total earning assets	2.73 %	2.83 %					
Total assets Total deposits	2.34 2.44	2.45 2.25	2.51 2.14	2.57 2.14	2.68 2.14		
Total liabilities	2.38	2.23	2.14	2.14	2.14		
Total Habilities	2.36	2.20	2.09	2.09	2.10		
CREDIT QUALITY							
Net Charge-offs							
Commercial	\$24.6	\$29.2	\$28.1	\$30.5	\$29.9		
Commercial real estate	3.8	1.9	11.5	9.4	5.4		
Residential mortgages	7.1	7.1	7.0	6.3	6.3		
Retail	52.6	55.2	60.5	62.2	63.9		
Total loans	\$88.1	\$93.4	\$107.1	\$108.4	\$105.5		
Net Charge-off Ratios							
Commercial	1.25 %	1.51 %					
Commercial real estate	.14	.07	.45	.36	.21		
Residential mortgages	.20	.21	.21	.19	.21		
Retail	.66	.72	.81	.85	.87		
Total loans	.54 %	.60 %	.70	% .71	% .71 %		
	September 30,	June 30,	March 31,		September 30,		
	2004	2004	2004	2003	2003		
Nonperforming Assets							
Nonperforming loans	\$293.0	\$308.7	\$342.5	\$320.6	\$304.4		
Other nonperforming assets	69.3	68.9	76.1	72.8	69.8		
Total nonperforming assets	\$362.3	\$377.6	\$418.6	\$393.4	\$374.2		

CONSUMER BANKING

		Three Months Ended						
(Dollars in Millions)	September 30,	June 30,	March 31,	December 31,	September 30,			
(Unaudited)	2004	2004	2004	2003	2003			
OTHER INFORMATION								
Retail Loan Information								
Average Balances								
Retail leasing	\$6,842	\$6,485	\$6,192	\$5,895	\$5,806			
Home equity and second mortgages	12,895	12,442	12,101	11,846	11,881			
Other retail	12,107	11,977	11,689	11,419	11,462			
Total retail	\$31,844	\$30,904	\$29,982	\$29,160	\$29,149			
Home equity first lien*	\$5,599	\$5,768	\$5,855	\$5,926	\$5,260			
Home equity loans	3,273	3,421	3,631	3,849	4,124			
Home equity lines	9,622	9,021	8,470	7,997	7,757			
Total home equity	\$18,494	\$18,210	\$17,956	\$17,772	\$17,141			
Net Charge-off Ratios								
Retail leasing	.56 %	.61	% .71	% .76	% .83 %			
Home equity and second mortgages	.59	.62	.63	.68	.73			
Other retail	.79	.88	1.05	1.06	1.02			
Total retail	.66 %		% .81	% .85				
# of traditional branches	1,927	1,923	1,922	1,924	1,924			
# of instore branches	419	392	353	319	277			
Total # of branches	2,346	2,315	2,275	2,243	2,201			
Total // Of Ordiferies	2,510	2,313	2,273	2,213	2,201			
# of U.S. Bank ATMs	4,621	4,565	4,472	4,425	4,506			
Debit card transaction volume	\$5,006	\$4,898	\$4,457	\$4,568	\$4,289			
Mortgage production volume	\$4,024	\$5,220	\$3,733	\$3,879	\$9,086			
Mortgages serviced for others	\$63,208	\$58,675	\$57,667	\$53,990	\$51,028			
Investment sales volume	\$686	\$793	\$750	\$680	\$648			
SBA loan production volume	\$122	\$113	\$94	\$139	\$103			
Student loan production volume	\$396	\$135	\$438	\$246	\$363			
Indirect loan/lease production volume	1,835	1,914	1,960	1,455	1,656			
Finance company production volume	1,051	1,353	832	741	1,292			
Direct branch loan/line production volume	2,092	2,730	2,511	2,472	3,033			
Total retail credit production volume	\$5,374	\$6,132	\$5,741	\$4,914	\$6,344			

^{*} Home equity first lien balances are reported within residential mortgages as required by regulatory accounting principles.

CONSUMER BANKING

(Dollars in Millions, Unaudited)

				Retail Banl	king	Mortgage Banking		
				Percent	Percent	Percent	Percent	
				Change	Change	Change	Change	
Three Months Ended	Retail	Mortgage	Total	3Q04 vs	3Q04 vs	3Q04 vs	3Q04 vs	
September 30, 2004	Banking	Banking	Consumer	3Q03	2Q04	3Q03	2Q04	
Net interest income (taxable-equivalent basis)	\$887.3	\$32.5	\$919.8	4.8 %	4.7 %	(57.2) %	(26.1) %	
Noninterest income	364.2	98.5	462.7	20.4	3.2	9.8	(9.8)	
Securities gains (losses), net		86.9	86.9	*		*	*	
Total net revenue	1,251.5	217.9	1,469.4	8.9	4.3	*	*	
Noninterest expense	440.7	32.7	473.4	2.0	.3	(10.4)	8.6	
Net shared services	109.6	5.9	115.5	(8.0)	(1.2)	(6.3)	1.7	
Other intangibles	15.4	133.3	148.7	(9.9)	(1.9)	*	*	
Total noninterest expense	565.7	171.9	737.6	(.5)	(.1)	*	*	
Operating earnings before provision and income taxes	685.8	46.0	731.8	18.1	8.1	(44.7)	(34.2)	
Provision for credit losses	88.1		88.1	(17.7)	(5.7)	*		
Operating earnings before income taxes	597.7	46.0	643.7	26.2	10.5	(45.7)	(34.2)	
Income taxes and taxable-equivalent adjustment	217.5	16.7	234.2	26.2	10.5	(45.8)	(34.3)	
Operating earnings	\$380.2	\$29.3	\$409.5	26.2 %	10.5 %	(45.6) %	(34.2) %	
Total revenue excluding securities gains (net)	\$1,251.5	\$131.0	\$1,382.5	8.9 %	4.3 %	(20.9) %	(14.5) %	
Total expenses excluding MSR impairment (net)	565.7	85.2	650.9	(.5)	(.1)	3.5	2.3	
Operating earnings before provision and income taxes,				` ,	. ,			
excluding securities gains and MSR impairment	\$685.8	\$45.8	\$731.6	18.1	8.1	(45.1)	(34.5)	

				Retail Percent	Mortgage Percent
Nine Months Ended	Retail	Mortgage	Total	Change	Change
September 30, 2004	Banking	Banking	Consumer	2004 vs 2003	2004 vs 2003
Net interest income (taxable-equivalent basis)	\$2,566.0	\$113.8	\$2,679.8	3.4 %	% (44.1) %
Noninterest income	1,039.2	302.2	1,341.4	16.8	10.2
Securities gains (losses), net		(84.2)	(84.2)	*	*
Total net revenue	3,605.2	331.8	3,937.0	6.9	(50.6)
Noninterest expense	1,307.5	95.0	1,402.5	2.0	(8.4)
Net shared services	330.6	17.4	348.0	(11.4)	(10.3)
Other intangibles	47.1	163.9	211.0	(8.4)	(48.9)
Total noninterest expense	1,685.2	276.3	1,961.5	(1.2)	(37.7)
Operating earnings before provision and income taxes	1,920.0	55.5	1,975.5	15.2	(75.6)
Provision for credit losses	288.6		288.6	(10.6)	
Operating earnings before income taxes	1,631.4	55.5	1,686.9	21.4	(75.6)
Income taxes and taxable-equivalent adjustment	593.6	20.2	613.8	21.4	(75.6)
Operating earnings	\$1,037.8	\$35.3	\$1,073.1	21.4 %	% (75.6) %
Total revenue excluding securities gains (net)	\$3,605.2	\$416.0	\$4,021.2	6.9	% (13.0) %
Total expenses excluding MSR impairment (net)	1,685.2	251.4	1,936.6	(1.2)	7.0
Operating earnings before provision and income taxes, excluding securities gains and MSR impairment	\$1,920.0	\$164.6	\$2,084.6	15.2	(32.2)

^{*} Not meaningful

PRIVATE CLIENT, TRUST AND ASSET MANAGEMENT

	Three Months Ended						
(Dollars in Millions)	September 30,	June 30,	March 31,	December 31,	September 30,		
(Unaudited)	2004	2004	2004	2003	2003		
INCOME STATEMENT					_		
Net Interest Income (taxable-equivalent basis)	\$94.8	\$87.9	\$83.1	\$80.7	\$79.8		
Noninterest Income							
Credit and debit card revenue							
Corporate payment products revenue							
ATM processing services							
Merchant processing services							
Trust and investment management fees	236.8	248.0	243.6	241.7	234.9		
Deposit service charges	.8	.8	.8	.9	.8		
Treasury management fees	2.6	2.5	2.5	2.4	2.4		
Commercial products revenue	.5	.5	.4	.4	.4		
Mortgage banking revenue							
Investment products fees and commissions	.2	.1	.1	(.3)	.2		
Securities gains (losses), net							
Other	(.8)	1.9	1.9	1.9	3.1		
Total noninterest income	240.1	253.8	249.3	247.0	241.8		
Total net revenue	334.9	341.7	332.4	327.7	321.6		
Noninterest Expense							
Compensation and employee benefits	76.7	80.3	82.2	75.2	78.6		
Net occupancy and equipment	13.1	12.7	12.8	12.8	12.7		
Other intangibles	16.0	15.1	15.0	16.6	16.5		
Net shared services	20.9	21.0	20.8	23.1	23.1		
Other	32.8	31.8	28.1	35.2	31.4		
Total noninterest expense	159.5	160.9	158.9	162.9	162.3		
Operating earnings before provision and income taxes	175.4	180.8	173.5	164.8	159.3		
Provision for Credit Losses	1.2	8.8	.9	1.4	3.2		
Operating earnings before income taxes	174.2	172.0	172.6	163.4	156.1		
Income taxes and taxable-equivalent adjustment	63.4	62.6	62.8	59.5	56.8		
Operating earnings	\$110.8	\$109.4	\$109.8	\$103.9	\$99.3		
FINANCIAL RATIOS							
Return on average assets	6.70 %	6.79 %	6.89	% 6.36	% 6.09 %		
Return on average equity	19.2	19.7	20.8	20.4	19.7		
Net interest margin (taxable-equivalent basis)	7.81	7.41	7.17	6.80	6.80		
Efficiency ratio	47.6	47.1	47.8	49.7	50.5		

PRIVATE CLIENT, TRUST AND ASSET MANAGEMENT

	Three Months Ended							
(Dollars in Millions)	September 30,	June 30,	March 31,	December 31,	September 30,			
(Unaudited) AVERAGE BALANCE SHEET	2004	2004	2004	2003	2003			
Loans Commercial	\$1,592	\$1,651	\$1,668	\$1,734	\$1,857			
Commercial real estate	\$1,392 610	608	602	572	\$1,837 567			
Residential mortgages	344	297	279	282	265			
Retail	2,278	2,205	2,107	2,108	1,960			
Total loans	4,824	4,761	4,656	4,696	4,649			
Other Earning Assets	8	7	7	9	7			
Total earning assets	4,832	4,768	4,663	4,705	4,656			
Non-earning Assets								
Goodwill	845	813	769	741	741			
Other intangible assets	362	342	357	373	389			
Other non-earnings assets	541	556	625	667	678			
Total non-earning assets	1,748	1,711	1,751	1,781	1,808			
Total assets	6,580	6,479	6,414	6,486	6,464			
Deposits								
Noninterest-bearing deposits	\$3,127	\$3,246	\$2,999	\$3,033	\$3,223			
Savings products	7,854	7,957	7,924	7,044	6,390			
Time deposits	568	545	492	511	471			
Total deposits	11,549	11,748	11,415	10,588	10,084			
Other Interest-bearing Liabilities	841	853	848	1,031	1,088			
Other Noninterest-bearing Liabilities	143	136	139	131	122			
Total liabilities	12,533	12,737	12,402	11,750	11,294			
Shareholders' Equity	2,296	2,239	2,123	2,022	1,995			
NET INTEREST SPREADS								
Total earning assets	1.90 %	1.95 %	2.04	% 2.03	% 2.08 %			
Total assets	1.11	1.19	1.22	1.21	1.23			
Total deposits	1.95	1.68	1.58	1.61	1.64			
Total liabilities	1.83	1.58	1.48	1.46	1.49			
CREDIT QUALITY								
Net Charge-offs								
Commercial	\$1.4	\$6.3	\$.7	\$1.2	\$1.3			
Commercial real estate				(.1)	.1			
Residential mortgages				.4				
Retail	(.2) \$1.2	2.5	.2	(.1)				
Total loans	\$1.2	\$8.8	\$.9	\$1.4	\$3.2			
Net Charge-off Ratios								
Commercial	.35 %	1.53 %	.17					
Commercial real estate				(.07)				
Residential mortgages Retail	(.03)	.46	.04	.56 (.02)	.36			
Total loans	.10 %	.74 %		\ /				
Total Ioans	.10 /0	./4 /0	.00	/0 .12	/0 .27 /0			
	September 30,	June 30,	March 31,	December 31	September 30,			
	2004	2004	2004	2003	2003			
Nonperforming Assets	ф. <u>г</u>	67.0	ФО.О	#0.0	ф0 A			
Nonperforming loans Other nonperforming assets	\$5.6 	\$7.8 	\$8.0	\$8.9 	\$8.0			
Total nonperforming assets	\$5.6	\$7.8	\$8.0	\$8.9	\$8.0			
1 0	4		40.0	4 ~ /				

PRIVATE CLIENT, TRUST AND ASSET MANAGEMENT

	Three Months Ended					
(Dollars in Millions)	September 30,	June 30,	March 31,	December 31,	September 30,	
(Unaudited)	2004	2004	2004	2003	2003	
OTHER INFORMATION						
Trust and Investment Management Fees						
Private client	\$66.0	\$75.0	\$68.3	\$64.3	\$63.6	
Asset management	64.7	67.4	68.4	67.1	65.1	
Institutional trust	23.0	24.8	25.0	26.1	23.9	
Corporate trust	52.7	49.8	50.2	53.4	54.9	
Fund services	30.2	30.9	31.5	30.7	27.1	
Other	.2	.1	.2	.1	.3	
Total	\$236.8	\$248.0	\$243.6	\$241.7	\$234.9	
Assets Under Management by Asset Category*						
Equity	\$47,777	\$49,222	\$49,783	\$46,765	\$44,599	
Fixed income	38,279	37,289	38,114	36,254	36,566	
Money market	33,406	33,111	32,997	35,540	35,349	
Other	4,026	4,347	3,846	4,841	4,529	
Total	\$123,488	\$123,969	\$124,740	\$123,400	\$121,043	

^{*} Amounts reported reflect end of month balances reported on a one month lag.

Corporate Trust administered \$1.25 trillion in principal outstanding for corporate and municipal trusteeships as of 12/31/03, compared to \$.63 trillion as of 12/31/02. The increase is due to the State Street Corporate Trust acquisition which closed on 1/1/03.

PAYMENT SERVICES

	Three Months Ended				
(Dollars in Millions)	September 30,	June 30,	March 31,	December 31,	September 30,
(Unaudited)	2004	2004	2004	2003	2003
INCOME STATEMENT					_
Net Interest Income (taxable-equivalent basis)	\$138.1	\$141.5	\$148.7	\$151.4	\$149.1
Noninterest Income					
Credit and debit card revenue	163.3	157.9	140.8	152.6	136.8
Corporate payment products revenue	108.5	102.7	94.8	88.7	95.7
ATM processing services	30.2	30.3	29.4	26.9	26.6
Merchant processing services	187.5	165.1	141.0	145.9	146.3
Trust and investment management fees					
Deposit service charges					
Treasury management fees					
Commercial products revenue	3.1	2.8	2.6	3.0	2.7
Mortgage banking revenue					
Investment products fees and commissions					
Securities gains (losses), net					
Other	3.4	4.9	2.5	3.2	1.2
Total noninterest income	496.0	463.7	411.1	420.3	409.3
Total net revenue	634.1	605.2	559.8	571.7	558.4
Noninterest Expense					
Compensation and employee benefits	60.6	55.5	56.3	52.6	53.0
Net occupancy and equipment	13.1	11.2	11.1	7.4	11.4
Other intangibles	39.6	39.3	34.6	40.8	39.8
Net shared services	40.3	39.9	38.6	39.5	40.1
Other	100.0	85.2	72.3	72.9	74.4
Total noninterest expense	253.6	231.1	212.9	213.2	218.7
Operating earnings before provision and income taxes	380.5	374.1	346.9	358.5	339.7
Provision for Credit Losses	89.6	94.8	92.6	101.1	98.3
Operating earnings before income taxes	290.9	279.3	254.3	257.4	241.4
Income taxes and taxable-equivalent adjustment	105.9	101.6	92.5	93.7	87.8
Operating earnings	\$185.0	\$177.7	\$161.8	\$163.7	\$153.6
FINANCIAL RATIOS					
Return on average assets	5.23 %	5.33 %	4.98	% 4.72	% 4.46 %
Return on average equity	22.2	23.0	21.5	21.3	20.3
Net interest margin (taxable-equivalent basis)	5.14	5.41	5.85	5.86	5.86
Efficiency ratio	40.0	38.2	38.0	37.3	39.2

PAYMENT SERVICES

	Three Months Ended				
(Dollars in Millions)	September 30,	June 30,	March 31, De	cember 31, Sep	
(Unaudited)	2004	2004	2004	2003	2003
AVERAGE BALANCE SHEET					
Loans	** • • • •	42.020	** • • •	A.	4.000
Commercial	\$3,085	\$3,039	\$2,828	\$2,993	\$2,909
Commercial real estate					
Residential mortgages Retail	 7,590	 7,454	7,375	7,235	7,169
Total loans	10,675	10,493	10,203	10,228	10,078
	19	26	29	20	16
Other Earning Assets Total earning assets	10,694	10,519	10,232	10,248	10,094
Non-earning Assets	10,00	10,517	10,232	10,210	10,051
Goodwill	1,915	1,823	1,815	1,815	1,813
Other intangible assets	855	764	650	661	671
Other non-earnings assets	617	299	379	1,044	1,089
Total non-earning assets	3,387	2,886	2,844	3,520	3,573
Total assets	14,081	13,405	13,076	13,768	13,667
Deposits		10,100	10,070	15,700	12,007
Noninterest-bearing deposits	\$115	\$108	\$115	\$142	\$178
Savings products	12	11	11	10	10
Time deposits					
Total deposits	127	119	126	152	188
Other Interest-bearing Liabilities	347	332	311	277	221
Other Noninterest-bearing Liabilities	644	481	610	1,244	1,217
Total liabilities	1,118	932	1,047	1,673	1,626
Shareholders' Equity	3,320	3,109	3,025	3,051	3,007
NET INTEREST SPREADS					
Total earning assets	5.41 %	5.55 %	5.88 %	5.71 %	5.84 %
Total assets	3.97	4.31	4.56	4.16	4.22
Total deposits	3.13	3.04	2.87	2.87	2.74
Total liabilities	(7.37)	(8.11)	(6.11)	(2.42)	(3.12)
CREDIT QUALITY					
Net Charge-offs					
Commercial	\$9.7	\$12.3	\$11.9	\$15.5	\$15.1
Commercial real estate					
Residential mortgages					
Retail	79.9	82.5	80.7	85.6	83.2
Total loans	\$89.6	\$94.8	\$92.6	\$101.1	\$98.3
Net Charge-off Ratios					
Commercial	1.25 %	1.63 %	1.69 %	2.05 %	2.06 %
Commercial real estate					
Residential mortgages					
Retail	4.19	4.45	4.40	4.69	4.60
Total loans	3.34 %	3.63 %	3.65 %	3.92 %	3.87 %
	September 30,	June 30,		ecember 31, Sep	
	2004	2004	2004	2003	2003
Nonperforming Assets		d 4	4 •	4. -	4. -
Nonperforming loans	\$1.4	\$1.4	\$1.4	\$1.7	\$1.7
Other nonperforming assets Total nonperforming assets	 \$1.4	\$1.4	\$1.4	\$1.7	\$1.7
Total holiperforming assets	φ1. 1	φ1. 4	φ1. 4	Φ1./	Φ1./

PAYMENT SERVICES

	Three Months Ended					
(Dollars in Millions)	September 30,	June 30,	March 31,	December 31,	September 30,	
(Unaudited)	2004	2004	2004	2003	2003	
OTHER INFORMATION						
Total noninterest income						
Retail payment solutions	\$165.8	\$161.0	\$143.2	\$153.9	\$138.5	
Corporate payment services	109.7	103.5	96.1	89.7	96.6	
Merchant information systems	190.1	168.7	142.4	149.5	147.6	
Transaction services	30.4	30.5	29.4	27.2	26.6	
Total	\$496.0	\$463.7	\$411.1	\$420.3	\$409.3	
Credit Card Charge Volume (Issuing)						
Retail payment solutions	\$8,214	\$8,051	\$7,369	\$7,918	\$7,419	
Corporate payment services	6,124	5,668	5,290	5,013	5,342	
Total	\$14,338	\$13,719	\$12,659	\$12,931	\$12,761	
Merchant volume (acquiring)	\$38,483	\$33,646	\$27,335	\$27,447	\$27,995	
# of merchant transactions	439,386,415	377,871,997	281,525,868	294,787,064	293,422,658	
# of merchants	657,996	636,295	605,944	606,550	609,465	
# of ATMs driven	14,244	14,536	14,390	13,804	13,685	
# of Merchant ATMs	2,166	2,144	2,152	2,092	2,073	

TREASURY AND CORPORATE SUPPORT

(Dollars in Millions) September 30, 2004 June 30, 2004 March 31, 2004 December 31, 2003 September 30, 2003 INCOME STATEMENT Net Interest Income (taxable-equivalent basis) \$229.6 \$258.9 \$282.8 \$288.7 \$256.4 Noninterest Income Credit and debit card revenue 7 .7 .8 .7 .6 Corporate payment products revenue .7 .7 .8 .7 .6 Corporate payment products revenue .7 .7 .8 .7 .6 Corporate payment products revenue .7 .7 .8 .7 .6 Corporate payment products revenue .7 .7 .8 .7 .6 ATM processing services .7 .7 .8 .7 .6 Merchant processing services .7 .1 .1 Trust and investment management fees .(2) .(3) .1 .(2.2) .(6) Deposit service charges .1 .1 .1 .1 .1
INCOME STATEMENT \$229.6 \$258.9 \$282.8 \$288.7 \$256.4 Noninterest Income Credit and debit card revenue .7 .7 .8 .7 .6 Corporate payment products revenue
Net Interest Income (taxable-equivalent basis) \$229.6 \$258.9 \$282.8 \$288.7 \$256.4 Noninterest Income Credit and debit card revenue -7 7 8 7 .6 Corporate payment products revenue
Noninterest Income Credit and debit card revenue .7 .7 .8 .7 .6 Corporate payment products revenue .1 .1 .1 .1 .1 .1 <t< th=""></t<>
Credit and debit card revenue .7 .7 .8 .7 .6 Corporate payment products revenue .1 .1 .1 .1 .1 .1 .2 .2 .6 .0 .1 .1 .2 .2 .6 .0 .1 .2 .2 .1 .1 .1 .1 .2 .1 .1 .2 .1 .1 .2 .1 .1 .2 .1 .2 .1 .2 .1 .2 .1 .2 .1 .2 .1 .2 .1 .2 .1 .2 .1 .2 .1 .2 .1 .2 .1 .2 .1 .2 .1 .2 .1 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2
Corporate payment products revenue <
ATM processing services 1 Merchant processing services (.1) .1 Trust and investment management fees (.2) (.3) .1 (2.2) (.6) Deposit service charges (.1) .1 (.1) (.2) .1 Treasury management fees .1 .1 Commercial products revenue (.8) (.6) (1.3) (.7) (6.5) Mortgage banking revenue (.6) (.8) (.6) (.6) (.13) Investment products fees and commissions .1 (.1) Securities gains (losses), net (.2) (.6) (.9) (.1) (.2)
Merchant processing services (.1) .1 Trust and investment management fees (.2) (.3) .1 (2.2) (.6) Deposit service charges (.1) .1 (.1) (.2) .1 Treasury management fees .1 .1 Commercial products revenue (.8) (.6) (1.3) (.7) (6.5) Mortgage banking revenue (.6) (.8) (.6) (.6) (.13) Investment products fees and commissions .1 (.1) Securities gains (losses), net (.2) (.6) (.9) (.1) (.2)
Trust and investment management fees (.2) (.3) .1 (2.2) (.6) Deposit service charges (.1) .1 (.1) (.2) .1 Treasury management fees .1 .1 Commercial products revenue (.8) (.6) (1.3) (.7) (6.5) Mortgage banking revenue (.6) (.8) (.6) (.6) (.13) Investment products fees and commissions .1 (.1) Securities gains (losses), net (.2) (.6) (.9) (.1) (.2)
Deposit service charges (.1) .1 (.1) (.2) .1 Treasury management fees .1 .1 Commercial products revenue (.8) (.6) (1.3) (.7) (6.5) Mortgage banking revenue (.6) (.8) (.6) (.6) (1.3) Investment products fees and commissions .1 (.1) Securities gains (losses), net (.2) (.6) (.9) (.1) (.2)
Treasury management fees .1 .1 Commercial products revenue (.8) (.6) (1.3) (.7) (6.5) Mortgage banking revenue (.6) (.8) (.6) (.6) (.13) Investment products fees and commissions .1 (.1) Securities gains (losses), net (.2) (.6) (.9) (.1) (.2)
Commercial products revenue (.8) (.6) (1.3) (.7) (6.5) Mortgage banking revenue (.6) (.8) (.6) (.6) (1.3) Investment products fees and commissions .1 (.1) Securities gains (losses), net (.2) (.6) (.9) (.1) (.2)
Mortgage banking revenue (.6) (.8) (.6) (.6) (1.3) Investment products fees and commissions .1 (.1) Securities gains (losses), net (.2) (.6) (.9) (.1) (.2)
Investment products fees and commissions .1 (.1) Securities gains (losses), net (.2) (.6) (.9) (.1) (.2)
Securities gains (losses), net (.2) (.6) (.9) (.1)
Other 56.3 44.9 50.7 64.1 59.5
Total noninterest income 55.2 43.4 48.8 61.1 51.6
Total net revenue 284.8 302.3 331.6 349.8 308.0
Noninterest Expense
Compensation and employee benefits 221.4 223.0 184.0 186.9 185.8
Net occupancy and equipment 25.3 21.7 24.1 34.0 30.9
Other intangibles 1.4 1.4 1.4 1.2 1.7
Net shared services (256.9) (260.5) (265.4) (276.7)
Other <u>219.0</u> 214.5 223.6 180.9 208.9
Total noninterest expense 210.2 200.1 177.5 137.6 150.6
Operating earnings before provision and income taxes 74.6 102.2 154.1 212.2 157.4
Provision for Credit Losses (1.1) (1.1) .4 .4 (1.4)
Operating earnings before income taxes 75.7 103.3 153.7 211.8 158.8
Income taxes and taxable-equivalent adjustment (6.5) 8.3 (57.2) 51.1 32.7
Operating earnings \$82.2 \$95.0 \$210.9 \$160.7 \$126.1
FINANCIAL RATIOS
Return on average assets nm % nm % nm % nm % nm %
Return on average equity nm nm nm nm nm
Net interest margin (taxable-equivalent basis) nm nm nm nm nm
Efficiency ratio nm nm nm nm nm

TREASURY AND CORPORATE SUPPORT

	Three Months Ended					
(Dollars in Millions)	September 30,	June 30,	March 31, D	ecember 31, Se	•	
(Unaudited) AVERAGE BALANCE SHEET	2004	2004	2004	2003	2003	
Loans Commercial	\$211	\$180	\$131	\$171	\$216	
Commercial real estate	127	147	162	167	166	
Residential mortgages	9	9	13	14	12	
Retail	59	50	43	38	48	
Total loans	406	386	349	390	442	
Other Earning Assets	43,314	43,319	45,577	41,560	38,617	
Total earning assets	43,720	43,705	45,926	41,950	39,059	
Non-earning Assets						
Goodwill				302	306	
Other intangible assets	7	8	9	11	12	
Other non-earnings assets	6,139	6,276	6,848	8,192	7,892	
Total non-earning assets	6,146	6,284	6,857	8,505	8,210	
Total assets	49,866	49,989	52,783	50,455	47,269	
Deposits						
Noninterest-bearing deposits	\$(267)	\$(210)	\$(244)	\$(243)	\$(173)	
Savings products	29	17	15	(9)	(8)	
Time deposits	2,632	2,914	3,342	2,760	3,689	
Total deposits	2,394	2,721	3,113	2,508	3,508	
Other Interest-bearing Liabilities	44,013	42,222	41,775	39,600	39,895	
Other Noninterest-bearing Liabilities	2,603	2,528	2,510	3,675	3,319	
Total liabilities	49,010	47,471	47,398	45,783	46,722	
Shareholders' Equity	2,612	2,609	3,000	3,759	3,427	
NET INTEREST SPREADS						
Total earning assets	nm %	nm %	nm %	nm %	nm %	
Total assets	nm	nm	nm	nm	nm	
Total deposits	nm	nm	nm	nm	nm	
Total liabilities	nm	nm	nm	nm	nm	
CREDIT QUALITY						
Net Charge-offs						
Commercial	\$(.7)	\$(1.3)	\$(1.2)	\$(1.1)	\$(1.4)	
Commercial real estate		.1	(.1)		(.2)	
Residential mortgages	(.4)	.2	.5	.5	.1	
Retail		(.1)	.1	.1		
Total loans	\$(1.1)	\$(1.1)	\$(.7)	\$(.5)	\$(1.5)	
Net Charge-off Ratios						
Commercial	nm %	nm %	nm %	nm %	nm %	
Commercial real estate	nm	nm	nm	nm	nm	
Residential mortgages	nm	nm	nm	nm	nm	
Retail	nm	nm	nm	nm	nm	
Total loans	nm %	nm %	nm %	nm %	nm %	
	Santambar 20	June 20	March 21 D	acambar 21 S	antambar 20	
	September 30, 2004	June 30, 2004	March 31, D 2004	ecember 31, Se 2003	2003	
Nonperforming Assets	6	<u> </u>	6 2		• (
Nonperforming loans Other nonperforming assets	\$.2	\$.3	\$.3 .3	\$.3 .2	\$.6 .5	
Total nonperforming assets	<u></u> \$.2	\$.3	\$.6	\$.5	\$1.1	
Total houperforming assets	D. Z	φ.3	φ.0	φ.3	φ1.1	

CONSOLIDATED COMPANY

	Three Months Ended				
(Dollars in Millions)	September 30,	June 30,	March 31,	December 31,	September 30,
(Unaudited)	2004	2004	2004	2003	2003
INCOME STATEMENT					
Net Interest Income (taxable-equivalent basis)	\$1,781.7	\$1,779.4	\$1,779.0	\$1,816.7	\$1,825.5
Noninterest Income					
Credit and debit card revenue	164.3	158.8	141.8	153.4	137.6
Corporate payment products revenue	108.5	102.7	94.8	88.7	95.7
ATM processing services	45.2	44.9	42.2	40.3	41.3
Merchant processing services	187.5	165.1	141.1	146.0	146.3
Trust and investment management fees	240.2	251.7	248.6	246.6	239.8
Deposit service charges	207.4	202.1	185.2	186.6	187.0
Treasury management fees	117.9	121.5	117.5	116.3	126.2
Commercial products revenue	106.7	107.4	110.4	98.5	97.8
Mortgage banking revenue	97.2	109.9	94.2	91.9	89.5
Investment products fees and commissions	37.1	42.2	39.3	36.2	35.5
Securities gains (losses), net	87.3	(171.7)		(.1)	(108.9)
Other	124.7	107.1	103.2	92.2	89.6
Total noninterest income	1,524.0	1,241.7	1,318.3	1,296.6	1,177.4
Total net revenue	3,305.7	3,021.1	3,097.3	3,113.3	3,002.9
Noninterest Expense					
Compensation and employee benefits	664.6	663.8	636.0	620.7	619.6
Net occupancy and equipment	159.2	153.4	155.7	161.6	161.3
Other intangibles	210.2	(47.6)	226.1	124.2	10.8
Net shared services					
Other	485.0	463.0	437.1	428.3	451.4
Total noninterest expense	1,519.0	1,232.6	1,454.9	1,334.8	1,243.1
Operating earnings before provision and income taxes	1,786.7	1,788.5	1,642.4	1,778.5	1,759.8
Provision for Credit Losses	165.1	204.5	235.0	286.0	310.0
Operating earnings before income taxes	1,621.6	1,584.0	1,407.4	1,492.5	1,449.8
Income taxes and taxable-equivalent adjustment	556.1	547.1	399.0	517.2	502.4
Operating earnings	\$1,065.5	\$1,036.9	\$1,008.4	\$975.3	\$947.4
FINANCIAL RATIOS					
Return on average assets	2.21 %	2.19 %	2.14	% 2.04	% 1.98 %
Return on average assets Return on average equity	21.9	21.9	20.7	19.3	19.4
Net interest margin (taxable-equivalent basis)	4.22	4.28	4.29	4.42	4.43
Efficiency ratio	47.2	38.6	47.0	42.9	39.9

CONSOLIDATED COMPANY

	Three Months Ended				
(Dollars in Millions)	September 30,	June 30,	March 31,		September 30,
(Unaudited)	2004	2004	2004	2003	2003
AVERAGE BALANCE SHEET					
Loans	ф20.21 д	#20.220	#20.521	# 40, 020	0.41 ,000
Commercial	\$39,317	\$39,330	\$38,531	\$40,039	\$41,980
Commercial real estate Residential mortgages	27,194 14,569	27,116 14,052	27,110 13,610	27,290 13,374	27,397 12,234
Retail	41,826	40,663	39,559	38,597	38,371
Total loans	122,906	121,161	118,810	119,300	119,982
Other Earning Assets	45,281	45,829	47,549	44,405	43,883
Total earning assets	168,187	166,990	166,359	163,705	163,865
Non-earning Assets	100,107	100,550	100,500	105,700	105,000
Goodwill	6,228	6,104	6,052	6,326	6,328
Other intangible assets	2,452	2,261	2,096	2,122	2,029
Other non-earnings assets	14,718	15,075	15,156	17,302	18,019
Total non-earning assets	23,398	23,440	23,304	25,750	26,376
Total assets	191,585	190,430	189,663	189,455	190,241
Deposits			,		
Noninterest-bearing deposits	\$29,791	\$30,607	\$29,025	\$29,647	\$31,907
Savings products	58,121	60,917	61,243	61,654	59,974
Time deposits	27,404	25,592	25,751	24,968	26,075
Total deposits	115,316	117,116	116,019	116,269	117,956
Other Interest-bearing Liabilities	50,581	48,310	47,972	45,368	45,644
Other Noninterest-bearing Liabilities	6,301	5,961	6,088	7,812	7,281
Total liabilities	172,198	171,387	170,079	169,449	170,881
Shareholders' Equity	19,387	19,043	19,584	20,006	19,360
NET INTEREST SPREADS					
	5.40.0/	5.42.07	5.50	0/ 5.50	0/ 5.62.0/
Total earning assets	5.48 %	5.42 %			
Total assets Total deposits	4.80 (.76)	4.74 (.70)	4.80 (.79)	4.81 (.84)	4.83 (.86)
Total liabilities	(1.22)	(1.09)	(1.15)	, ,	(1.14)
Total natifices	(1.22)	(1.07)	(1.13)	(1.12)	(1.14)
CREDIT QUALITY					
Net Charge-offs					
Commercial	\$20.9	\$54.6	\$74.9	\$115.8	\$143.1
Commercial real estate	5.2	2.5	9.3	12.9	10.5
Residential mortgages	6.7	7.3	7.3	7.2	7.3
Retail Total loans	132.3 \$165.1	140.1 \$204.5	\$233.9	149.2 \$285.1	149.0 \$309.9
	\$103.1	\$204.3	\$233.9	\$203.1	\$309.9
Net Charge-off Ratios Commercial	21 0/	56 0/	70	0/ 1.15	0/ 1.25 0/
Commercial real estate	.21 % .08	.56 % .04	.78 .14	% 1.15 .19	% 1.35 % .15
Residential mortgages	.18	.04	.22	.19	.13
Retail	1.26	1.39	1.45	1.53	1.54
Total loans	.53 %	.68 %			
10001100000		.00 70	.,,	,,	1.02 //
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	September 30, 2004	June 30, 2004	March 31, 2004	December 31, 2003	September 30, 2003
Nonperforming Assets		2004	2004	2003	2003
Nonperforming loans	\$702.5	\$791.9	\$917.3	\$1,020.0	\$1,174.9
Other nonperforming assets	102.1	119.0	129.3	128.1	143.4
Total nonperforming assets	\$804.6	\$910.9	\$1,046.6	\$1,148.1	\$1,318.3
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