

# **Kraft Foods**

**CAGNY** 

February 17, 2009

## Forward-looking statements

This slide presentation contains forward-looking statements that our four strategies are working; our plan to rewire our organization for growth, in particular, that we are creating a high-performing culture by changing our organizational structure, leveraging our business unit structure, reorganizing Europe to maximize potential, building scale in Developing Markets, aligning our businesses with the right metrics, improving category management with adaptive pricing to closely follow the cost curve, focusing on volume/mix growth, delivering a more predictable stream of profit growth and our plan that all geographies will contribute to both our top and bottom line growth; our plan to reframe our categories, in particular, restoring the power of our portfolio by using our growth diamond to guide investments, revitalizing new product growth through platform-based innovation, improving relevance of core brands, increasing value-oriented marketing and strengthening our category mix; our plan to exploit our sales capabilities by leveraging our scale in the marketplace, making our trade dollars work harder, improving customer collaboration, expanding our reach to grow market share, investing to build Immediate Consumption presence and to improve coverage of traditional trade in developing markets; our plan to balance costs and quality by driving sustainable savings, utilize the tailwind from our Restructuring Program, our expectation for \$200 million of incremental savings in 2009 to fund investments in ongoing cost savings initiatives, generating consistent productivity gains from continuous improvement programs, our plan for total network optimization and implementation of SAP as our core transactional system which will generate further savings in every aspect of our business and moving from primary parity to vastly preferred; that we are making steady progress toward sustainable growth; our expectation to build profit margins and market share in 2009; our long-term EPS growth; 2009 organic revenue growth; our expectation for pricing to be more than half of growth; that volume trend will improve as year progresses; that Q1 volume is expected to be down approximately 5%; 2009 GAAP EPS of \$1.88; our plan to continue to fund quality, marketing and innovation; our plan to step up investments in sales, distribution and systems; that we expect EPS upside if U.S. dollar weakens and/or volume growth is favorable; our plan to move to GAAP EPS reporting; our plan for improving cash generation; that we remain on track, we continue to build momentum and our long-term goals remain sound; and our plans for creating a new Kraft Foods by having a clear purpose that is consistent with our strategy. These forwardlooking statements involve risks and uncertainties that could cause actual results to differ materially from those predicted in any such forwardlooking statements. Such factors, include, but are not limited to, continued volatility of input costs, pricing actions, increased competition, our ability to differentiate our products from private label products, increased costs of sales, our ability to realize the expected cost savings from our planned restructuring program, unexpected safety or manufacturing issues, FDA or other regulatory actions or delays including widespread product recalls, unanticipated expenses such as litigation or legal settlement expenses, our indebtedness and ability to pay our indebtedness, the shift in our product mix to lower margin offerings, our failure to expand into emerging markets, changes in our credit rating, risks from operating internationally and tax law changes. For additional information on these and other factors that could affect our forward-looking statements, see our filings with the SEC, including our most recently filed Annual Report on Form 10-K/A and subsequent reports on Forms 10-Q and 8-K. We disclaim and do not undertake any obligation to update or revise any forward-looking statement in this slide presentation.



# Three things to cover today

Progress on our turnaround plan

Address Q4 volume and market share performance

Remain confident in our momentum



#### Our strategies are working

Rewire for Growth

Reframe Categories Exploit Sales Capabilities Balance Cost & Quality





Simplifying organizational structure

Aligning businesses with the right metrics



- Strengthened senior leadership team
- Leveraging business unit structure
  - Full P&L, balance sheet ownership
  - 20 operating units
  - 2,000 people realigned from "functions" to businesses

Pricing more rapidly
Emphasizing value propositions
Pruning lower-margin products
Right-sizing businesses



- Strengthened senior leadership team
- Leveraging business unit structure
- Reorganizing Europe to maximize its potential
  - Further integrating the LU business
  - Forming CEEMA region
    - Central Europe + Eastern Europe, Middle East, Africa



- Strengthened senior leadership team
- Leveraging business unit structure
- Reorganizing Europe to drive our growth vision
- Building scale in Developing Markets



#### Building scale in Developing Markets

- Locally relevant business models
  - Competitive cost structures
  - Appropriate product formulations and price points
  - Grassroots marketing
- Integrated Kraft Foods and LU businesses
  - Sharing best practices
  - Synergies above expectations



Simplifying organization structure

Aligning businesses with the right metrics



# Aligning the businesses with the right metrics

- Restructured incentive programs
  - Better aligned with shareholder value creation
  - Delivering better results



# Aligning the businesses with the right metrics

Restructured incentive programs

- Improving category management with adaptive pricing
  - High percentage of COGS from primary input
  - Pricing to closely follow cost curve
  - Organic growth, profit margins inappropriate measures
  - Vol/mix growth, absolute operating profit best measures
  - More predictable stream of profit growth



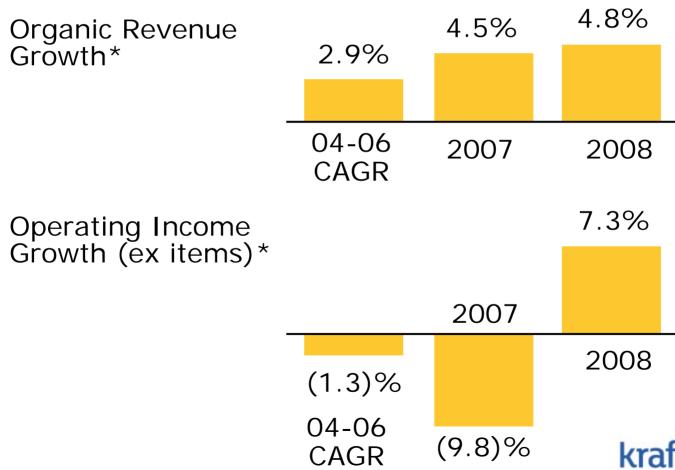
Simplifying organization structure

Aligning businesses with the right metrics

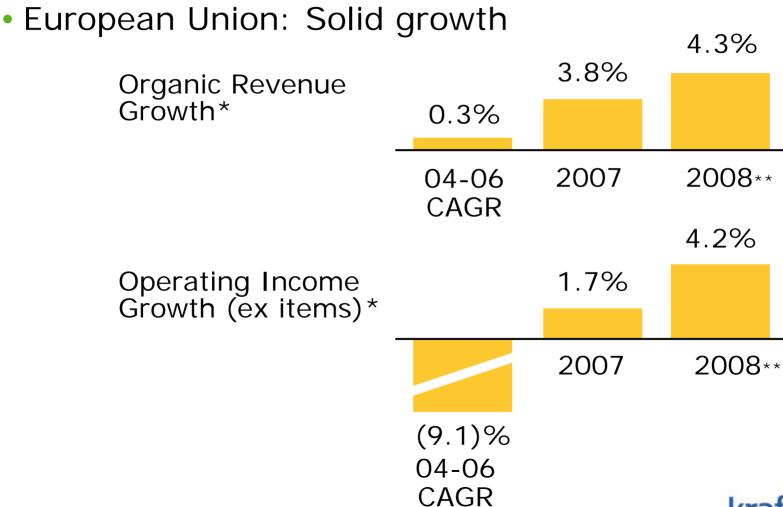
All geographies contributing to both top and bottom-line growth



North America: Best performance since 2001



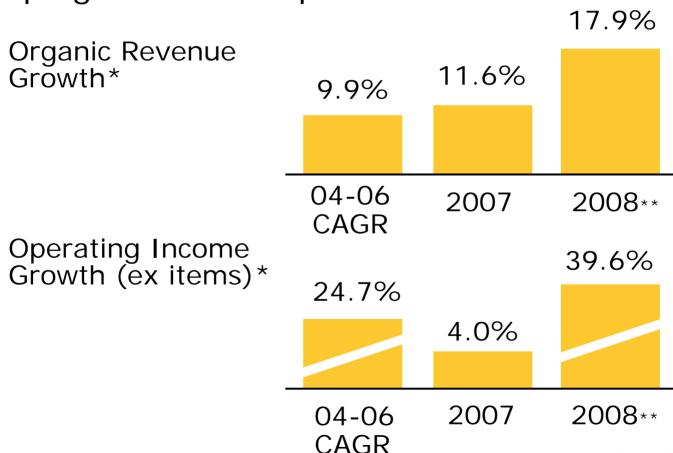
<sup>\*</sup> See GAAP to Non-GAAP reconciliations at the end of this presentation



<sup>\*</sup> See GAAP to Non-GAAP reconciliations at the end of this presentation

<sup>\*\*</sup> Proforma growth with LU biscuit; See GAAP to Non-GAAP reconciliations at the end of this presentation

Developing Markets: Rapid acceleration



<sup>\*</sup> See GAAP to Non-GAAP reconciliations at the end of this presentation

<sup>\*\*</sup> Proforma growth with LU biscuit; See GAAP to Non-GAAP reconciliations at the end of this presentation



## Restoring the power of our portfolio

Perspective on Q4

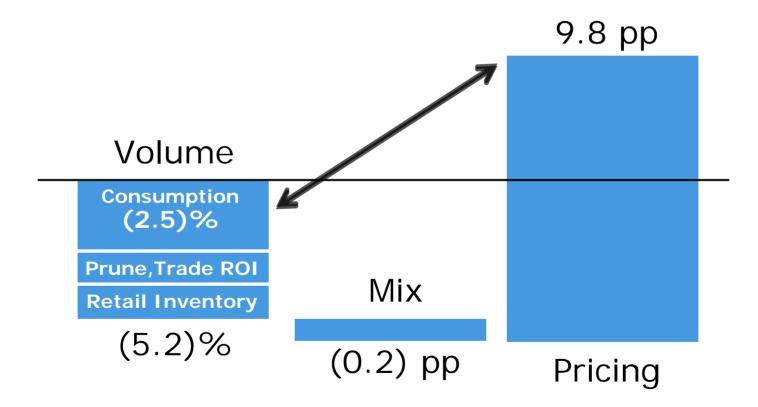
Growth diamond guiding investments

Strengthening our category mix

 Skewing investments to priority categories, core brands, and key markets



Q4 volume stacked up well



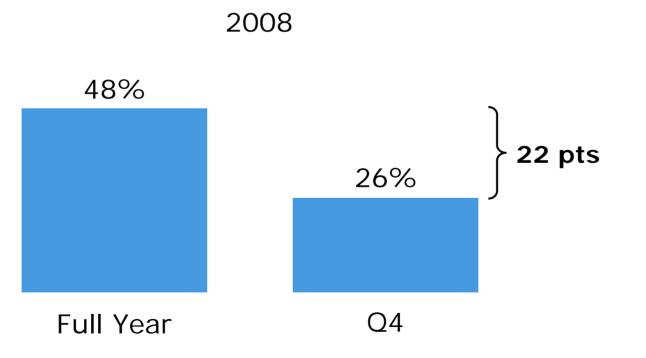


Volumes will improve as 2009 progresses



Q4 market share disappointing

#### Percent of U.S. retail revenue gaining/holding share





Strong on-trend growth

Pizza

Cold Cuts\*

		•	
	Kraft Foods	<u>Category</u>	
Processed Loaf	10%	11%	
Mac & Cheese	9%	10%	

10%

4%

Q4 2008 Consumption

11%

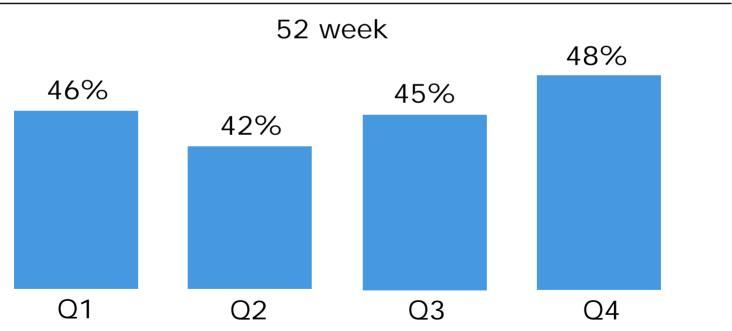
7%



<sup>\*</sup> Note: Kraft Foods pricing +17% vs 9% for category

52-week market share best indicator

#### Percent of U.S. retail revenue gaining/holding share





Private label no stronger in Kraft Foods categories

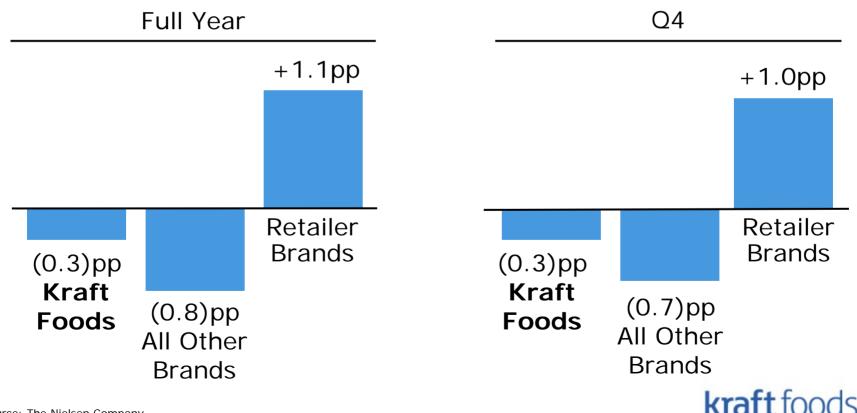
#### Retailer brand share change Retailer brand share 2008 vs 2007 21% +1.1pp20% +1.0pp**Kraft Foods** Total Food **Kraft Foods** Total Food Categories & Beverage Categories & Beverage



Private label taking greater share from competitors

#### <u>Share change – 2008 vs 2007</u>

4-Outlet, all Kraft Foods categories



Source: The Nielsen Company

## Restoring the power of our portfolio



 Revitalizing new product growth through platformbased innovation

#### **Quick Meals**











Health & Wellness









#### Premium







#### Snacking













 Revitalizing new product growth through platformbased innovation

#### **Quick Meals**











Health & Wellness









#### Premium







#### Snacking











- Improving relevance of core brands
  - Gained share in 2008 for the first time since we began tracking 4-outlet data
  - Grew household penetration for first time since 1996





- Improving relevance of core brands
  - Double-digit revenue growth
  - +1.2 share points in Q4







- Improving relevance of core brands
  - Five consecutive quarters of double-digit growth
  - Margin expansion





- Improving relevance of core brands
  - Best annual growth in biscuits since 2001
  - Top 5 biscuit brands grew 7% in 2008
  - Oreo grew 22% globally



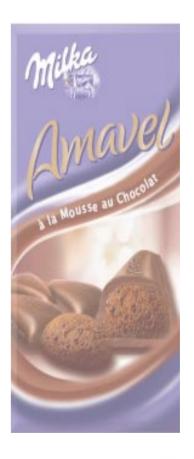








- Improving relevance of core brands
  - Billion-dollar Milka brand grew nearly 20% in 2008
  - Now the #2 chocolate player in Europe
  - Fast adapting to Lacta





- Improving relevance of core brands
  - Reversing years of share decline on majority of flavors
  - Improving Ranch quality will reassert leadership





Improving relevance of core brands















## Increasing value-oriented marketing

#### **Beverages**



Powdered Beverages vs 100% Arabica Carbonated Soft Drinks "More for Less"



#### **Grocery**



Inherently Economical



"60 Under 60"

#### Cheese



"Goodness Squared"



Value vs Naturals

#### **Convenient Meals**



Deli Shaved vs Leading Deli Brand



**DiGiornonomics** 

#### **Customer Relationship Marketing**









## Increasing value-oriented marketing

#### **Beverages**



Powdered Beverages vs 100% Arabica Carbonated Soft Drinks "More for Less"



#### **Grocery**



Inherently Economical



"60 Under 60"

#### Cheese



"Goodness Squared"



Value vs Naturals

#### **Convenient Meals**



Deli Shaved vs Leading Deli Brand



**DiGiornonomics** 

#### **Customer Relationship Marketing**







# Strengthening category mix

## Reframing our portfolio

#### **Divestitures**









MILK-BONE

\$1.6B Net Revenue 0.2% growth

### Acquisitions





\$3.2B Net Revenue 5.1% growth

### Pruning







\$300M Net Revenue 1.3% of global volume \$(4) million OI



## Restoring the power of our portfolio

Perspective on Q4

Growth diamond guiding investments

Strengthening our category mix

 Skewing investments to priority categories, core brands, and key markets



# Skewing investments to priority categories, core brands, and key markets

Focused international investments

2008 like-for-like revenue growth\*

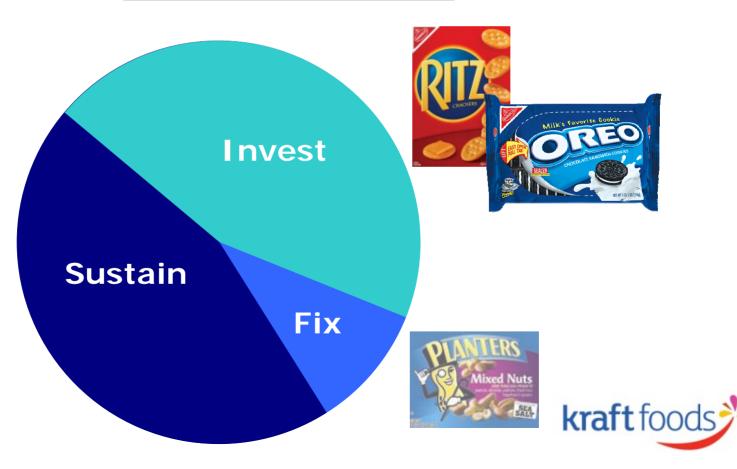


kraft foods\*

# Skewing investments to priority categories, core brands, and key markets

North America also prioritizing investments

Category Portfolio Roles



## Restoring the power of our portfolio

- Perspective on Q4
- Growth diamond guiding investments

- Strengthening our category mix
- Skewing investments to priority categories, core brands, and key markets

Fundamentals are strong... and getting stronger





# Leveraging our scale in the marketplace

Taking Wall-To-Wall to the next level

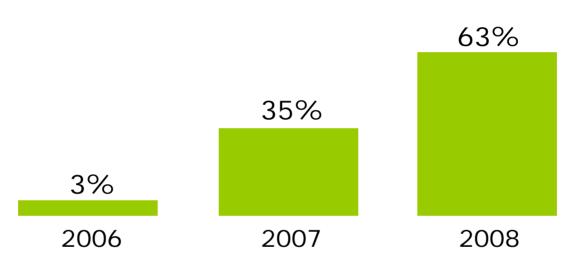
Improving customer collaboration

Expanding our reach to grow market share



## Taking Wall-to-Wall to the next level

### Percent U.S. ACV (Distribution)

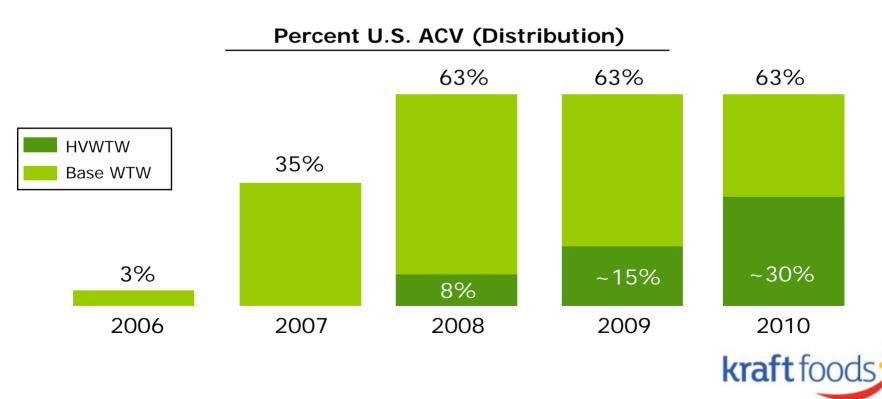


- Drove ~1pp of incremental revenue
- Key contributor to 2008 volume performance
- Cost neutral



## Taking Wall-to-Wall to the next level

- High Visibility Wall-to-Wall
  - Fewer stores per rep
  - Additional merchandiser hours
  - Driving an additional ~1pp of revenue vs. base Wall-to-Wall stores



# Leveraging our scale in the marketplace

Taking Wall-To-Wall to the next level

- Improving customer collaboration
  - Leveraging global account management
    - Double-digit growth in 2007, 2008 vs 4% growth in 2005
  - Investing in collaborative customer marketing
    - Joint in-store programs



## Improving customer collaboration

Investing in collaborative customer marketing





## Improving customer collaboration

#### **Integrated Collaborative Customer Planning (ICCP)**

Meal Ideas



#### Sandwich Programs



- Leverage our broad portfolio and customer-specific shopper insights
- Clear revenue and share targets
- Significant investment in trade, consumer (>\$100MM in 2009)



# Leveraging our scale in the marketplace

Taking Wall-To-Wall to the next level

Improving customer collaboration

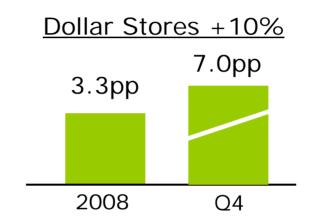
Expanding our reach to grow market share

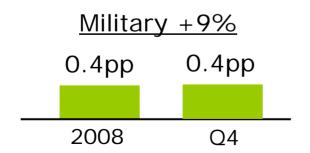


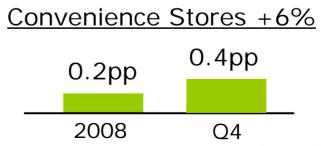
# Expanding our reach to grow market share

### Kraft Foods U.S. Category Growth and Share Change











# Expanding our reach to grow market share

Investing to build Immediate Consumption presence

#### Win In-store

- New store coverage model
  - Dedicated, in-store merchandisers
  - New handheld technology
  - ~10% ACV to~65% ACV

#### **Drive Core Business**

- Distribution drive for core SKUs
- National promotional calendar with strategic partners

#### **Expand New Products - Three Focus Areas**

#### **Nuts**







#### **Moist Bakery**







#### **Quick Meals**









# Expanding our reach to grow market share

- Investing to improve coverage in traditional trade in developing markets
  - Gaining distribution and improving in-store execution
  - Expanding power brands geographically
  - Leveraging the portfolio to cover multiple price points







# Leveraging our scale in the marketplace

Taking Wall-To-Wall to the next level

Improving customer collaboration

Expanding our reach to grow market share

Sales capabilities are a sustainable competitive advantage





## Driving sustainable savings

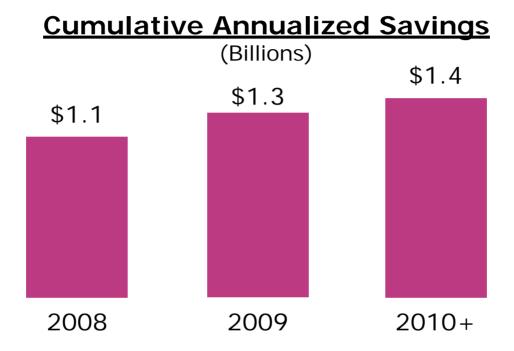
Utilizing tailwind of Restructuring Program

Continuous improvement programs

Using quality as an offensive weapon



## Utilizing tailwind of Restructuring Program



- Streamlined manufacturing
  - 36 plants closed
- Simplified organization
  - 19,000 positions eliminated



# Utilizing tailwind of Restructuring Program

- Close price gaps
- Upgrade product quality
- Increase share of voice
- Rebuild product pipeline
- \$200 million of incremental savings in 2009
  - Will fund investments in ongoing cost savings initiatives
  - EPS neutral



## Driving sustainable savings

Utilizing tailwind of Restructuring Program

Continuous improvement programs



## Continuous improvement programs

### **End-to-end approach**

Design Supplier Inbound Manufacturing Distribution Customer

- New methodologies and tools to analyze costs and value across supply chain
- Successful pilot projects to-date
  - U.S. Snacks waste program will generate \$100 million savings
- Solid pipeline of savings



## Continuous improvement programs

### Total network optimization

- Leverage technologies across manufacturing platforms
- Define strategic role of facilities
  - Including third-party manufacturers
- Invest in strategic locations, streamline others
- Evolve network over time



## Continuous improvement programs

- Implement SAP as core transactional system
  - Leveraging successful European rollout
  - Halfway through North American implementation
  - Will generate further savings in every aspect of business
    - Reductions in Customer Service, Finance
    - Efficiencies in Procurement, Trade Spending, Manufacturing



## Driving sustainable savings

Utilizing tailwind of Restructuring Program

Continuous improvement programs

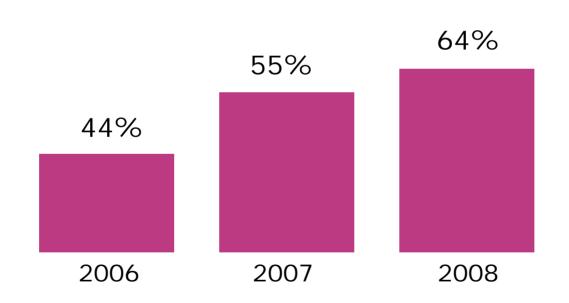
Using quality as an offensive weapon



## Using quality as an offensive weapon

Moving from parity to vastly preferred

### Percent of products preferred to competition





## Using quality as an offensive weapon

- Since investment
  - Revenues +26%
  - Market share +1pp

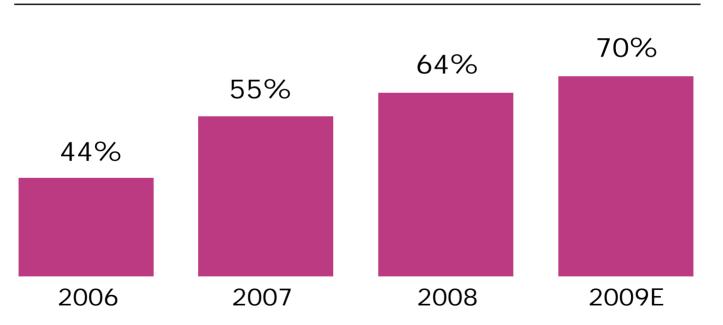




## Using quality as an offensive weapon

Moving from parity to vastly preferred

### Percent of products preferred to competition





## Driving sustainable savings

Utilizing tailwind of Restructuring Program

Continuous improvement programs

Using quality as an offensive weapon

Ordinary course of business

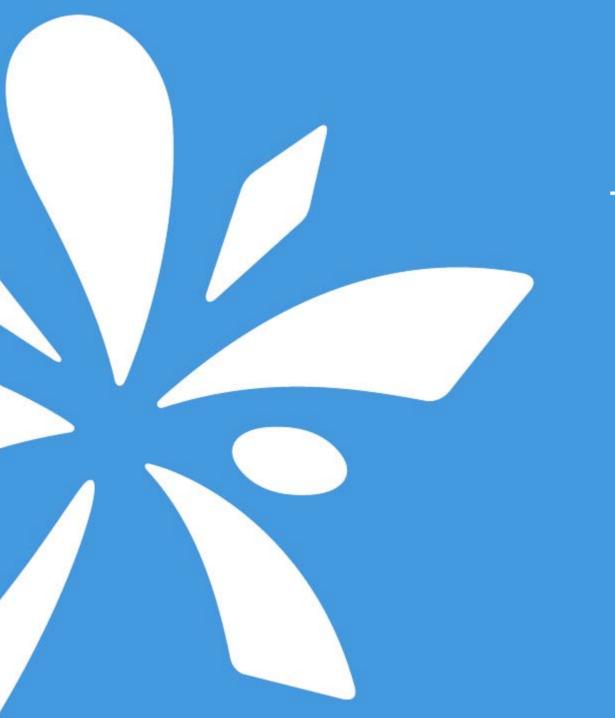


### Our strategies are working

Rewire for Growth

Reframe Categories Exploit Sales Capabilities Balance Cost & Quality





### Financial Turnaround



# Steady progress toward sustainable growth

- 2007: Rejuvenated top-line growth
- 2008: Grew both top and bottom lines
  - Continued to invest in our brands
  - Delivered earnings guidance
  - Generated strong cash flow



## Steady progress toward sustainable growth

- 2007: Rejuvenated top-line growth
- 2008: Grew both top and bottom lines
- 2009: Build profit margins and market share

Organic Revenue Growth 4%+

Manufacturing, Overhead Leverage 2-3pp

Cash Flow Leverage & Tax Rate 1-2pp

Long-Term EPS Growth 7%-9%



#### Reduced Organic Revenue growth

- 1 percentage point reduction from lower cheese costs
- Reflects adaptive pricing
- Pricing still contributes more than half of growth
- Lap most 2008 pricing actions in H2



Reduced Organic Revenue growth

#### Volume impacts

- Pruning
- Consumer crisis of confidence
- Retail inventory reductions
- Q1 volume expected to be down  $\sim$  (5)%
- Volume trend will improve as year progresses



- Reduced Organic Revenue growth
- Volume impacts
- \$1.88 EPS offsetting ~\$0.40 of headwinds
  - Continue to fund quality, marketing, innovation
  - Stepping up investment in sales, distribution, systems
  - Expect EPS upside if U.S. dollar weakens or volume growth is more favorable

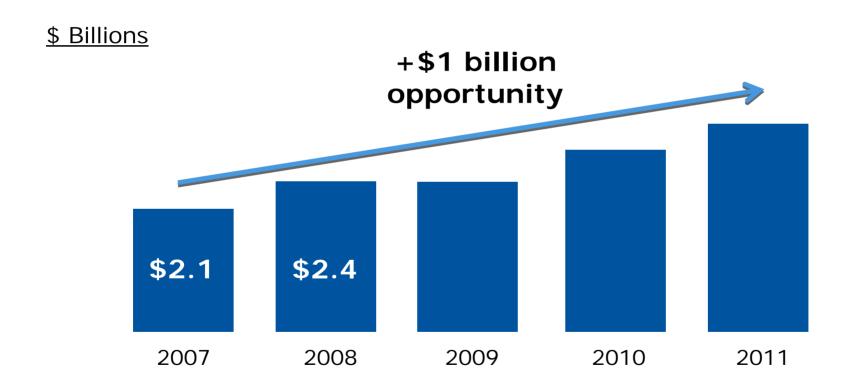


- Reduced Organic Revenue growth
- Volume impacts
- \$1.88 EPS offsetting ~\$0.40 of headwinds
- GAAP reporting
  - Committed to move away from "ex-items"
  - Clarity and transparency for shareholders
  - Better aligns management decisions with value creation



### Improving cash generation

#### Discretionary Cash Flow\*





<sup>\*</sup> Excluding *Post* cereals and adjusted for the timing of payment of deferred interest; see GAAP to Non-GAAP reconciliation at the end of this presentation.

# Steady progress toward sustainable growth

Remain on track

Continue to build momentum

Committed to long-term goals





### Creating a new Kraft Foods

A clear purpose, consistent with our strategy

Essential ingredient to success

"Make today delicious"







#### **Net Revenue Growth**

(Unaudited)

	As Reported (GAAP)	Impact of Divestitures / Other	Impact of Acquisitions	Impact of Currency	Organic (Non- GAAP)
For the Years Ended:					
December 31, 2005					
North America	5.5%	0.4pp	0.0pp	(0.9)pp	5.0%
European Union	3.2%	1.1pp	0.0pp	(3.1)pp	1.2%
Developing Markets	14.1%	0.6pp	0.0pp	(4.6)pp	10.1%
December 31, 2006					
North America	(0.8)%	2.3pp	0.0pp	(0.7)pp	0.8%
European Union	(0.6)%	(0.2)pp	(1.1)pp	1.3pp	(0.6)%
Developing Markets	11.4%	0.5pp	0.0pp	(2.1)pp	9.8%
Compound Annual Growt	h Rate, 2004 - 2006:				2.00/
North America					2.9%
European Union					0.3%
Developing Markets					9.9%



#### **Net Revenues**

For the Twelve Months Ended December 31, (\$ in millions) (Unaudited)

																% Change		
COOO Decembrication	As Reported (GAAP)		Impact of Divestitures		Impact of Acquisitions		Impact of Currency		Organic (Non- GAAP)		LU Biscuit		LU Biscuit - Impact of Currency		Organic luding <i>LU</i> cuit (Non- GAAP)	As Reported (GAAP)	Organic (Non-GAAP)	Organic including <i>LU</i> Biscuit (Non- GAAP)
2008 Reconciliation  North America European Union	\$ 23,956 11,259	\$	- (230)	\$	(20) (2,624)	\$	(56) (488)	\$	23,880 7,917	\$	20 2,624	\$	- (279)	\$	23,900 10,262	4.7% 41.6%	4.8% 4.0%	4.9% 4.3%
Developing Markets  2007 Reconciliation	6,986		-		(535)		(181)		6,270		535		(23)		6,782	31.6%	18.1%	17.9%
North America European Union Developing Markets	\$ 22,876 7,951 5,307	\$	(96) (338) -	\$	- - -	\$	- - -	\$	22,780 7,613 5,307	\$	2,226 * 443 *	\$	- - -	\$	22,780 9,839 5,750			
2007 Reconciliation																		
North America European Union Developing Markets	\$ 22,876 7,951 5,307	\$	(96) (338) -	\$	(226) (7)	\$	(113) (682) (250)	\$	22,667 6,705 5,050							3.7% 19.2% 17.2%	4.5% 3.8% 11.6%	
2006 Reconciliation																		
North America European Union Developing Markets	\$ 22,060 6,669 4,527	\$	(369) (209) -	\$		\$	- - -	\$	21,691 6,460 4,527									

<sup>\*</sup> Proforma 2007 LU Biscuit Net Revenues



#### **Net Revenues**

For the Three Months Ended December 31, (\$ in millions) (Unaudited)

							% Cha	nge	Organ	/ers	
2008 Reconciliation	Reported SAAP)	pact of estitures	pact of uisitions	pact of rrency	•	anic (Non- GAAP)	As Reported (GAAP)	Organic (Non- GAAP)	Volume	Mix	Price
Kraft Foods	\$ 10,767	\$ (15)	\$ (796)	\$ 532	\$	10,488	6.2%	4.4%	(5.2)pp	(0.2)pp	9.8pp
2007 Reconciliation											
Kraft Foods	\$ 10,143	\$ (100)	\$ -	\$ -	\$	10,043					



#### **Operating Income Growth**

(Unaudited)

	As Reported (GAAP)	Asset Impairment, Exit and Implementati on Costs - Restructuring	Asset Impairments / Other Expenses - Non- Restructuring	(Gains) / Losses on Divestitures, net	Excluding Items (Non- GAAP)
For the Years Ended:					
December 31, 2005					
North America	(1.8)%	(7.5)pp	6.6pp	0.0pp	(2.7)%
European Union	4.7%	(5.7)pp	0.0pp	(12.5)pp	(13.5)%
Developing Markets	66.5%	(3.0)pp	(31.0)pp	(1.8)pp	30.7%
December 31, 2006					
North America	(1.8)%	6.1pp	(1.0)pp	(3.1)pp	0.2%
European Union	(24.0)%	16.3pp	19.6pp	(16.4)pp	(4.5)%
Developing Markets	5.2%	12.5pp	2.7pp	(1.5)pp	18.9%

Compound Annual Growth Rate, 2004 - 2006:

North America European Union Developing Markets (1.3)% (9.1)% 24.7%



#### **Operating Income**

For the Twelve Months Ended December 31, (\$ in millions) (Unaudited)

										% Change									
2008 Reconciliation		Reported GAAP)	E: Imple C	Impairment, xit and mentation Costs - tructuring	Other	Impairments / r Expenses - Restructuring		s) / Losses vestitures, net	Iten	cluding ns (Non- GAAP)	Proform LU B	na 2007 Biscuit	Inte	<i>LU</i> Biscuit egration	inc Pro 20 Bisc	cluding tems cluding oforma 07 <i>LU</i> uit (Non-	As Reported (GAAP)	Excluding Items (Non- GAAP)	Excluding Items including Proforma 2007 <i>LU</i> Biscuit (Non- GAAP)
North America European Union Developing Markets	\$	3,361 412 585	\$	375 474 140	\$	100 51	\$	1 91 -	\$	3,737 1,077 776	\$	- - -	\$	- 64 17	\$	3,737 1,141 793	7.5% (27.6)% 23.4%	7.3% 47.3% 50.4%	7.3% 4.2% 39.6%
2007 Reconciliation																			
North America European Union Developing Markets	\$	3,126 569 474	\$	245 152 50	\$	120 10 -	\$	(7) - (8)	\$	3,484 731 516	\$	362 51	\$	- 2 1	\$	3,484 1,095 568			
2007 Reconciliation																			
North America European Union Developing Markets	\$	3,126 569 474	\$	245 152 50	\$	120 10 -	\$	(7) - (8)	\$	3,484 731 516							(8.1)% 4.0% 17.6%	(9.8)% 1.7% 4.0%	
2006 Reconciliation																			
North America European Union Developing Markets	\$	3,400 547 403	\$	335 253 82	\$	243 170 11	\$	(117) (251)	\$	3,861 719 496									



**Cash Flows** 

For the Twelve Months Ended December 31,

(\$ in millions, Unaudited)	 2007	 2008
Net Cash Provided by Operating Activities (GAAP)	\$ 3,571	\$ 4,141
Capital Expenditures	(1,241)	 (1,367)
Discretionary Cash Flow	\$ 2,330	\$ 2,774
Proforma estimate of operating cash provided from Post cereals	 (200)	 (100)
Discretionary Cash Flow excluding Post cereals	\$ 2,130	\$ 2,674
Payment of Deferred Interest	 	(300)
Discretionary Cash Flow excluding <i>Post</i> cereals and adjusting for Payment of Deferred Interest	\$ 2,130	\$ 2,374

