

Five year financial review

	Year ended 31 December				
	2000 £m	2001 £m	2002 £m	2003 £m	2004 £m
Turnover	1,988.4	2,093.4	1,926.7	2,481.3	2,455.8
Operating profit	61.4	55.1	56.2	65.9	65.7
Profit on ordinary activities before taxation	55.6	34.9	55.1	65.2	64.6
Profit on ordinary activities after taxation	39.2	19.1	37.0	46.3	44.8
Diluted earnings per share (excluding exceptional items)	20.8p	17.9p	19.3p	24.6p	25.1p
Year-end headcount	5,788	5,894	6,022	9,716	9,838

Summary balance sheet

	Year ended 31 December				
	2000 £m	2001 £m	2002 £m	2003 £m	2004 £m
Intangible assets	6.2	8.0	0.2	4.2	4.5
Tangible assets	109.4	103.5	96.7	100.6	93.4
Investments	11.8	13.5	12.4	11.0	6.0
Stocks	119.6	95.4	95.7	134.1	120.1
Debtors	339.6	295.8	286.9	442.3	462.7
Cash	71.6	109.7	92.1	97.0	139.2
Creditors due within one year	(410.0)	(395.7)	(328.5)	(466.8)	(482.6)
Creditors due after one year	(39.5)	(2.0)	(1.6)	(13.9)	(3.0)
Provisions	(4.5)	(6.2)	(8.6)	(25.6)	(25.2)
Net assets	204.2	222.0	245.3	282.9	315.1

Financial calendar

Annual General Meeting:	28 April 2005
Final dividend record date:	6 May 2005
Final dividend payment date:	31 May 2005
Interim results 2005 announcement date:	8 September 2005
Interim dividend record date:	16 September 2005
Interim dividend payment date:	14 October 2005