Our clients

NORWICH UNION

INDUSTRY: **INSURANCE**

Trust is fundamental in the insurance business, requiring the guarantee of a high-quality, sustainable and consistent service. Norwich Union realised IT had a critical role to play in minimising risk and optimising performance.

With Computacenter's help, Norwich Union consolidated and virtualised its two datacentres. This involved the consolidation and migration of 320 applications, upgrading 688 servers and decommissioning more than 220.

As a result, the new server infrastructure is more flexible, cost-effective and reliable. Power consumption has decreased, as has downtime, total ownership cost and risks to business continuity. Norwich Union has also been able to enhance its competitive advantage through increased agility.

BUSINESS CHALLENGE

Deliver business agility and a high-quality, sustainable and consistent service that upholds its customers' trust.

THE SOLUTION

Deliver a consolidated and virtualised environment at two datacentres.

RESULTS

Simplified IT management, reduced costs, reduced environmental impact and improved business agility

SERVICES

Planning and design
Audit
Technology supply
Project management
Engineering and consulting

NORWICH UNION

an **AVIVA** company

Norwich Union
Reducing downtime, cost and environmental footprint

Business review

Our clients

South Wales Fire and Rescue Service
Faster and safer response to emergencies

SOUTH WALES FIRE AND RESCUE SERVICE

INDUSTRY: **GOVERNMENT**

South Wales Fire and Rescue Service opted to include in-cab wireless data links to ensure firefighters could access real-time information held at its headquarters.

The Service needed a robust and continuous link between the client devices and the data repository. Working with Computacenter, a solution was deployed that offered excellent availability, as well as the flexibility to adopt new technologies, such as 3G services, without changes to the infrastructure.

As a result, the Service was able to provide firefighters with fast wireless access to potentially life-saving information such as building plans and risk information.

BUSINESS CHALLENGE

Ensure firefighters have mobile access to critical data whilst on the move.

THE SOLUTION

Deploy a wireless-enabled system in fire appliances that provides real-time access to data.

RESULTS

Faster, more effective, and safer response to emergency incidents.

SERVICES

Planning and design
Configuration
Fulfilment

IMMOBILIENSCOUT24

INDUSTRY: **INTERNET SERVICES**

www.immobilienscout24.de, the most popular German online real estate portal, needed a high-availability infrastructure platform that could be adapted to meet its rapidly increasing volume of Internet users. The company needed an IT service provider who could guarantee high performance, full operation 365 days a year.

Computacenter was chosen for its experience in operating complex IT platforms and its systematic industry standards-based approach. As a result, today Immobilienscout24 has a highly available IT infrastructure and is able to cope with the highest levels of traffic without any performance decline. Economies of scale have also delivered considerable cost benefits.

BUSINESS CHALLENGE

Provide a high availability, high performance infrastructure to support users of the company's web portal.
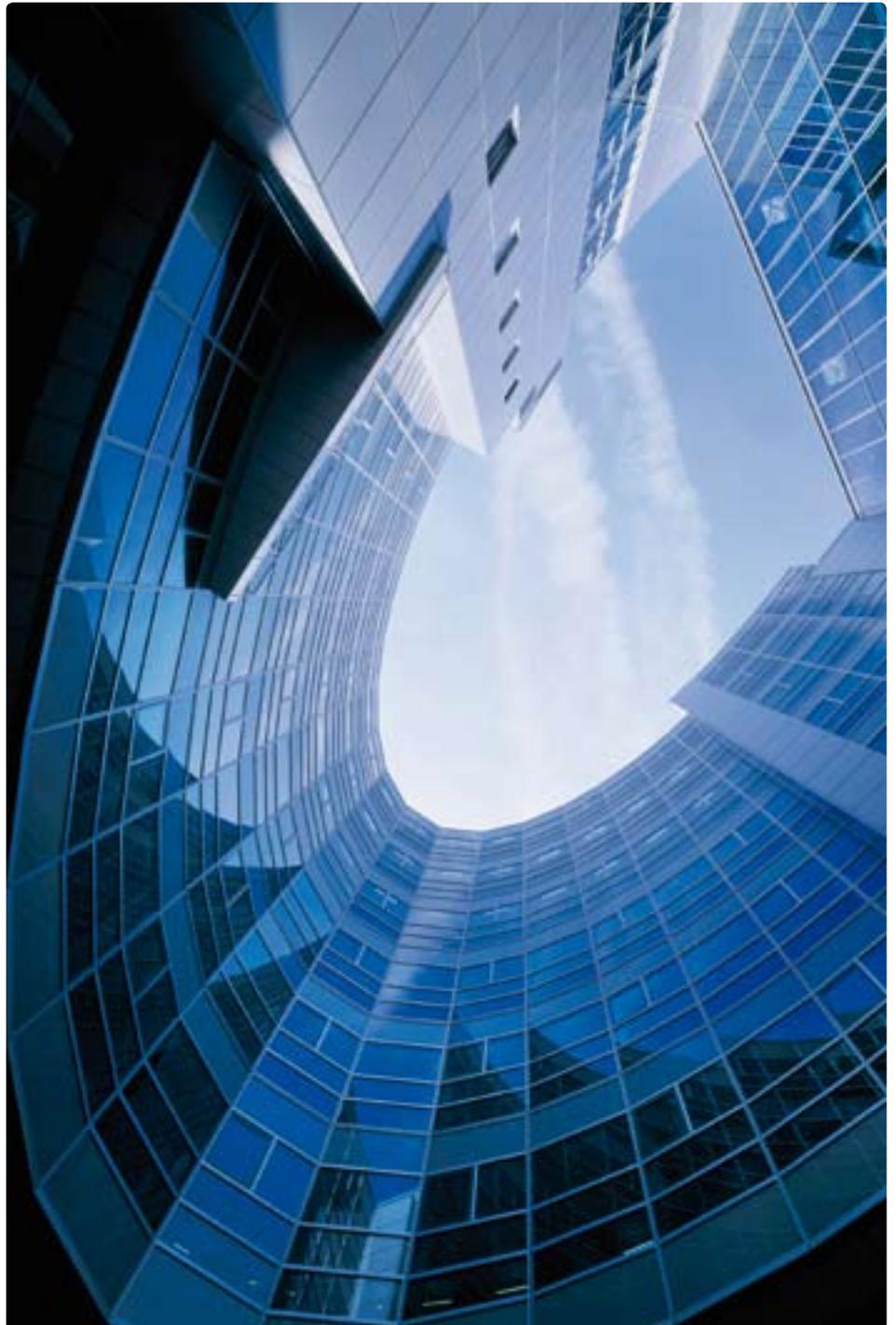
THE SOLUTION

Build a virtualised environment across two datacentres, ensuring availability even if one should fail.

RESULTS

A reliable, high performance web portal, together with considerable cost benefits.

SERVICES

Planning and design
Technology supply
Implementation
Project management
Managed datacentre and network support

Immobilienscout24
Offering a reliable and scaleable web portal