Corporate sustainable development

We aim to make the 10 core principles of the UN Global Compact integral to our strategy, culture and day-to-day operations.

Computacenter prides itself on the provision of technologically advanced information solutions and recognises that our business occurs within a wider community of employees, shareholders, customers, suppliers, business partners and the natural environment as a whole.

During the latter half of 2007, the Group committed itself to the 10 core principles of the United Nations Global Compact, aimed at demonstrating ethical, environmental and social responsibility towards our own workforce as well as our business interaction with people and organisations within each community and country we operate. The Group additionally retains its membership to FTSE4Good Index Series.

Integral to this commitment, we strive to incorporate the UN Global Compact and its principles into our strategy, Corporate Sustainable Development Policy, culture and day-to-day operations. We do this through the development, communication and implementation of relevant policies to manage and measure our progress towards these principles. We support public accountability and transparency and will publish, as part of our annual Business Review, a Communication on Progress (CoP). This report is aimed at establishing the initial foundation for future developments in, and reporting on, corporate sustainable development (CSD) for the Group as a whole.

Computacenter will seek to collaborate with and encourage our suppliers, contractors and customers to operate in a similar socially responsible manner, as guided by the 10 principles, derived from the United Nations Global Compact. In this regard, the Group will initially seek to obtain a level of commitment from its principal contractors, with assistance and verification of commitment implementation to follow during 2009.

Mike Norris
Chief Executive Officer

Human rights

1 Support and respect the internationally proclaimed human rights
Human rights – status achieved
Policies on equality and non-discrimination assurance have been adopted within the Group as a whole and the majority of Computacenter employees have their human rights entitlements embedded within their employment contracts.

Human rights – objective for 2008
• Increase employee awareness across the Group about human rights and procedures available for rights protection through an enhanced information programme.

Health and safety – status achieved
Internal control policies are maintained and reviewed annually and certified to the OHSAS 18001 international standard, at Computacenter Germany and RDC. Computacenter UK has opted to have the health and safety management system audited by the UVDB Verify standard and achieved 93% during the 2007 audit (2006: 87.5%).

Health and safety – objective for 2008
• Maintain the accident incident rate (AIR) to below 2.5 and the accident frequency rate (AFR) to below 1.0.

AIR – Number of accidents per 1,000 employees
AFR – Number of accidents per 100,000 working hours

2 Ensure that the Group is not complicit with human rights abuses
Human rights – status achieved
Computacenter expects its contractor partners and suppliers to respect internationally proclaimed human rights. Computacenter UK adopted a minority supplier development programme during 2007.

Corporate sustainable development

Human rights – objectives for 2008
- Formally identify and list all contractor partners and suppliers through a risk based approach.
- Obtain information on their levels of commitment and conformance to respecting human rights.

Labour standards

3 Uphold employees' freedom of association
Status achieved
The Group encourages active employee participation through elected employee representative forums and such forums have been established in both the UK and Germany. In addition to the elected employee forum in the UK, formal recognition agreements have been reached with CWU, PCS, Unite and Connect, for the purposes of collective bargaining. Computacenter France has a formal Works Council arrangement, as is the case at Computacenter Managed Services GmbH in Germany, and Computacenter Belgium.

Freedom of association – objective for 2008
- Obtain information from selected contractor partners and suppliers on their levels of commitment and conformance to upholding freedom of association.

4 Eliminate all forms of forced and compulsory labour
No compulsory labour – status achieved
All employees of the Group have been employed through the conclusion of a formal agreement, which conforms to the labour laws within the various countries, complies with applicable wage rate stipulations and details the procedures in exercising the right to terminate.

No compulsory labour – objective for 2008
- Formal assurance will be sought from suppliers and contractor partners, in this regard.

5 Abolish all forms of child labour
No child labour – status achieved
Minimum age requirements apply across the Group and specific procedures are in place for student work experience periods.

Computacenter believes that education is effective in the abolition of child labour practices. Computacenter France supports Aide et Action, a non-governmental organisation which facilitates in providing child education. The Group's IT recycling and remarketing arm, RDC, together with Microsoft, Digital Pipeline and Digital Links, have provided schools in Africa with donated and refurbished IT equipment.

No child labour – objective for 2008
- Formal assurance will be sought from suppliers and contractor partners, in this regard.

6 Support equality in respect of employment and occupation and eliminate all discrimination
No discrimination – status achieved
The Group has implemented equality and non-discrimination policies and Computacenter UK was accredited to Investors in People status in 2005.

No discrimination – objectives for 2008
- Achieve re-accreditation to Investors in People.
- Seek assurance from suppliers and contractor partners in this regard.
- 80% of employees in Germany to complete AGG (anti-discrimination law) training.

Environment

7 Apply precaution to activities which can impair the environment
Protect the environment – status achieved
Environmental Management Systems (EMS) have been implemented throughout the Group, wherein improvement targets and objectives for significant impacts are set out. The majority of the EMS procedures have been certified to the ISO 14001 standard.

- Energy saving practices have resulted in a total saving of 5,685,000 kwh, at the Hatfield site between 2004 until the end of 2007. This equates to 2,387 tonnes of CO_2 (rate: 0.42/1000).

GREEN SERVICE OFFERINGS

The Computacenter Green IT Advisory Service was launched and RDC, our recycling and remarketing arm, provides customers with environmentally compliant and data secure solutions to end of life IT asset management.

- CO_2 reduction motivated through the promotion of telephone/video conferencing and, since April 2006, the minutes spent on conferencing through these communication tools has increased by approximately 320%.
- Cars with higher CO_2 emission levels have been removed from the register of vehicles available for purchase.
- The average weight of packaging waste per item of equipment in 2007, is 33% lower than in 2002.
- The Group's IT equipment is disposed of in compliance with the WEEE Directive.

Protect the environment – objectives for 2008
- Identify a suitable performance indicator for energy consumption measurement, which incorporates business demand in addition to metered units.
- Commission a green fleet review of the UK's fleet by the Energy Saving Trust.
- Find suitable measures for the effects of recently implemented waste reduction initiatives.

8 Undertake initiatives to promote greater environmental responsibility
Promote environmental responsibility – status achieved
Computacenter acknowledges that its activities impact on the wider environment and more specifically, it impacts on the communities in which it operates. In line with this acknowledgement, the Group is committed to supporting various charities selected by employees.

Promote environmental responsibility – objective for 2008
- Review and identify initiatives which would divert more fundraising proceeds to causes of a local community or industry relevant nature.

9 Encourage the development of environmentally friendly technologies
Develop environmentally friendly technologies – status achieved
- In January 2007, the Computacenter Green IT Advisory Service was launched.

- RDC, our recycling and remarketing arm, provides customers with environmentally compliant and data secure solutions to end of life IT asset management.

Develop environmentally friendly technologies – objective for 2008
- Investigate further viable environmentally friendly initiatives.

Anti-corruption

10 Impede corruption in all its forms, including extortion and bribery
Impede corruption – status achieved
An ethics policy has been implemented across the Group, with a requirement that employees report any suspected forms of non-conformances to the ethics policy. As a standing item at the main quarterly Group Audit Committee meetings, the Committee considers any instances of 'whistle-blowing' and advises the Board on appropriate action.

Impede corruption – objectives for 2008
- Review and ensure that all the 'whistle-blowing' policies within the Group are aligned and that the reporting channels to Group Audit Committee level are free and unhindered.
- Obtain information on the levels of formal opposition to corruption from selected contracting partners and suppliers.

Stephen Benadé

SJ Benadé
Secretary
10 March 2008