fact sheet Comcast High-Speed Internet

The nation's number one residential broadband Internet provider

overview

With 12.1 million customers, Comcast High-Speed Internet is the nation's leading residential broadband provider, offering the best content, reliable service and faster speeds.

comcast.net

Award-winning broadband portal, www.comcast.net

speed

Speeds of up to 8Mbps/768kbps and 6Mbps/384kbps*

*Download speeds of up to 12 Mbps and 16 Mbps and upload speeds of up to 2 Mbps with the PowerBoost™ speed enhancer (see below)

the value

Home Networking – Connect up to five PCs or devices to a customer's cable Internet connection via a wired or wireless solution – at no additional monthly charge (one time installation fee applies)

Security – McAfee VirusScan, Personal Firewall Plus, Privacy (with parental controls) – included free of charge

PowerBoost™ – Patent-pending network technology that utilizes available capacity to provide extra bursts of speed at no additional cost

Comcast PhotoCenter – Unlimited photo storage, discounted prints

PhotoShow Deluxe Combo Pack - \$89 value, included free of charge

Rhapsody Radio PLUS - More than 100 radio channels (\$60 annual value) with 25 free streams per month

Comcast Rhapsody Unlimited – \$12.99/mo, 10 percent discount on downloaded songs for all Comcast High-Speed Internet customers.

Video Mail - Send a three minute video greeting to anyone with a valid e-mail address

The Fan[™] – Easiest way to find, search, watch, organize and save favorite video content

The Assistant - Personalized toolbar with always-on utilities such as weather, sports scores and stock lists

Comcast Toolbar – Customizable Comcast Toolbar provides one-click access to Search, Security, and the most popular features on Comcast.net

E-mail - 7 e-mail accounts and 1.75 GB total storage

Additional Storage – 175 MB total combined Web page and online file storage

Games Channel - Designed to give consumers an unparalleled gaming experience

Better Content,
Faster Speeds
and Reliable Service





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comcast.net content providers

The Golf Channel VERSUS
Comcast SportsNet Gamefly

Games On Demand G4 Video Game TV
AFC Game Invasion
FOX Sports IGN

Movie Trailers and Reviews Noggin

TV Show Listings Disney Connection Rhapsody Radio PLUS PBS KIDS Sprout

Comcast Rhapsody HGTV

Music Choice on Broadband ABC News Now/ABC News

Broadband Music 101 CBS
Music Videos NBC
HBO FOX

pricing

- 6Mbps/384kbps: \$42.95 per month for customers with cable*
- 8Mbps/768kbps: \$52.95 per month for customers with cable*

awards

- Yankee Group #1 in Small & Medium Business Internet Access Customer Satisfaction 2005, 2006
- San Jose Mercury News readers rated Comcast #1 ISP "Best in Silicon Valley" list May 2004 and 2006
- CompUSA Vendor of the Year Award Digital Services March 2005
- Wired Wired 40 List, June '04 (#30), May '05 (#31) Top 40 movers and shakers in wired world
- Camden Courier Post Choice Award Best ISP provider May 2005

customer portal

www.comcast.net

web site

www.comcast.com

*Additional charges may apply for certain content services.

Comcast High-Speed Internet has increased its speeds 4 times in 2 years, bringing with it better content for a more exciting ride.

