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News Release

KAREN P. MILES

Vice President Human Resources and Administration

Karen Miles heads a group known as “The Keepers of the Employee Experience.” A key member of the ExpressJet executive team, she directs all corporate communications and manages all labor relationships.

During Karen’s 30 years in the business, her combination of human relations and operational understanding has helped her spearhead negotiations for a critical labor contract with flight attendants, shape employee benefits for the newly spun-off airline and orchestrate the seamless transition to a new terminal at Houston Intercontinental Airport.

Karen earned her degree in sociology and psychology from Bethune Cookman College in addition to attending numerous continuing education programs at major universities, including Harvard Business School.