# **MANAGING THE PIPELINE** AND GROWING THE PORTFOLIO

Puneet Chhatwal Chief Development Officer



## **TODAY'S AGENDA**

**REZIDOR TODAY** 

A CHANGING BUSINESS MODEL

**FACING THE CHALLENGES OF 2009** 

**REGIONAL STRATEGIES AND EMERGING MARKETS** 



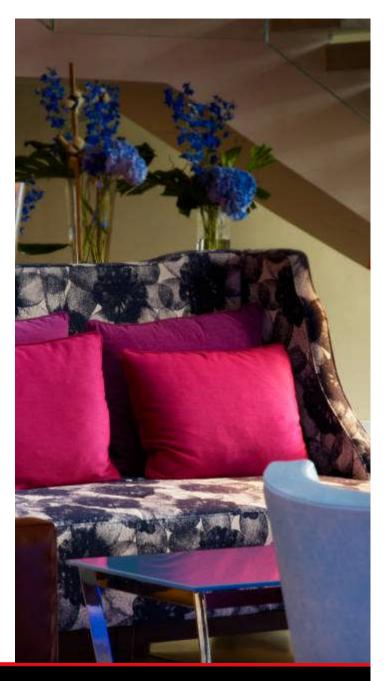
# **REZIDOR TODAY** 2008 RESULTS

#### A record-breaking year for signings:

- 53 new hotels
- Ca. 12,000 rooms
- 93% fee based agreements

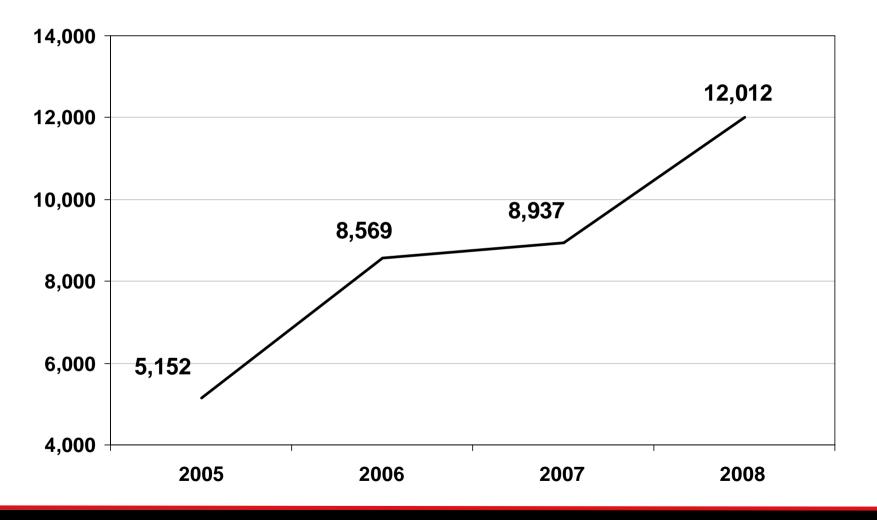
# And, potentially a record-breaking year for openings:

- 34 new hotels
- Ca. 6,000 rooms





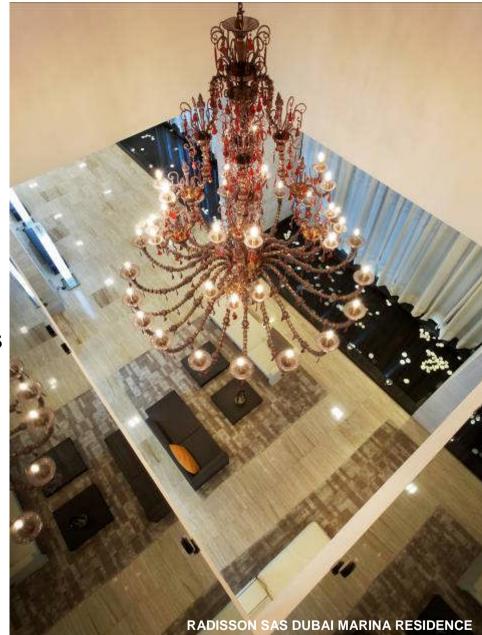
## **REZIDOR TODAY** ROOMS CONTRACTED BY YEAR





# **REZIDOR TODAY** PIPELINE GROWTH 2007 – 2008

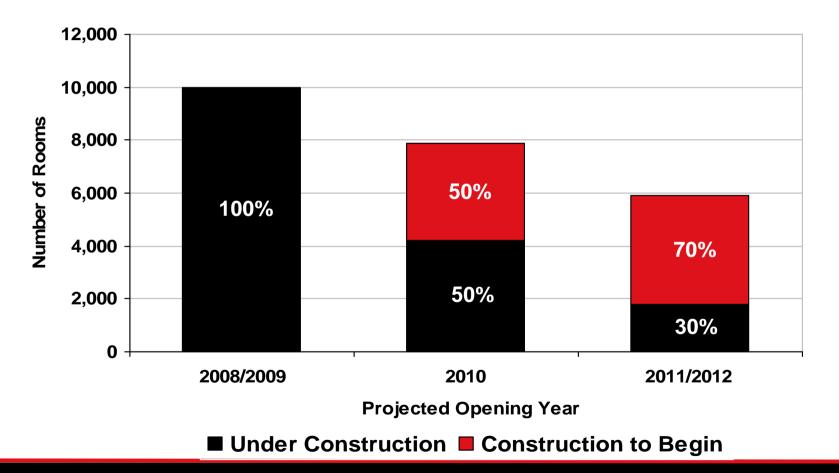
- Added **104** hotels to the pipeline
- 91% fee based
- **54%** in mega and primary markets
- 23% resort or airport properties
- 50% will be open by end 2009





# **REZIDOR TODAY** PIPELINE CONSTRUCTION STATUS

• ca. 65% of Rezidor Pipeline is under construction





# **REZIDOR TODAY** 2<sup>nd</sup> LARGEST EUROPEAN PIPELINE

- Rezidor #2 with 10,434 rooms
- Highest growth relative to existing portfolio

BRANDS	ROOMS	HOTELS
InterContinental Hotels Group	14,523	97
	10,434	58
Arriott	5,457	28
(d) Hilton	4,827	25
STARWOOD HOTELS & RESORTS WORLDWIDE, INC.	4,421	20



# **REZIDOR TODAY** LARGEST EUROPEAN PIPELINE (UPPER UPSCALE)

Radisson SAS #1 Upper Upscale with 4,376 rooms

BRANDS	ROOMS	HOTELS
Radisson an	4,376	21
(ð) Hilton	2,422	10
Sheraton Detelasiliseotrs	1,317	5
RENAISSANCE. HOTELS & RESORTS	1,189	5
Alarriott	1,063	5



REZIDOR HOTEL GROUP

# **REZIDOR TODAY** LARGEST EUROPEAN PIPELINE (MIDSCALE W/ F&B)

Park Inn #1 Midscale with F&B with 5,928 rooms

BRANDS	ROOMS	HOTELS
park inn.	5,928	36
Holiday Dnn.	4,108	25
JURYS	2,143	10
Park Plaza Horde & Reserve	1,021	1
DOMINA HOTEL GROUP	886	5



# **REZIDOR TODAY** AN HISTORIC DECEMBER 2008

CONTRACTED OPENINGS		
DATE	HOTEL	ROOMS
1 <sup>st</sup>	Park Inn Peterborough	115
<b>9</b> th	Radisson Antwerp	247
9	Radisson Sandton Johannesburg	290
	Radisson Trysil	209
15 <sup>th</sup>	Park Inn Belfast	145
	Park Inn Antwerp	59
17 <sup>th</sup>	Radisson Dresden-Radebeul	574
TBC	Radisson Ambassador Paris	296
	Park Inn Berlin City West	94
TOTAL		2,029



# **REZIDOR TODAY** KEY DRIVERS TO GROWTH

- Leveraging our strong position in emerging markets
- Ambitious organization with "First Mover" experience
- Entrepreneurial, flexible and capable of thriving in a difficult economic environment
- Track record of converting existing hotels (signed and opened 2,000 rooms in 2008)
- 65% of pipeline is under construction

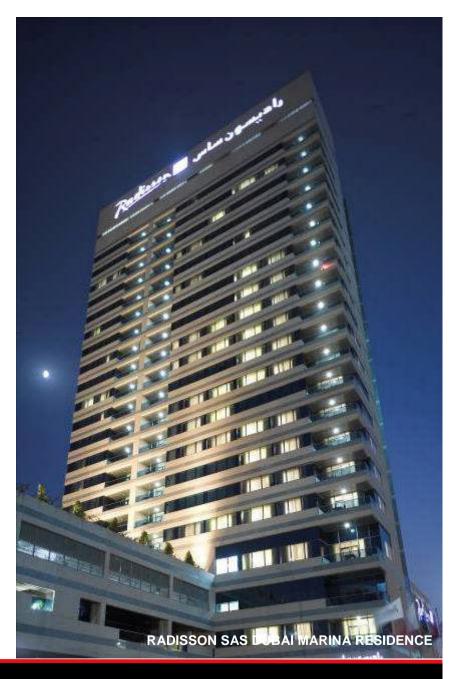


# **CHANGING BUSINESS MODEL**



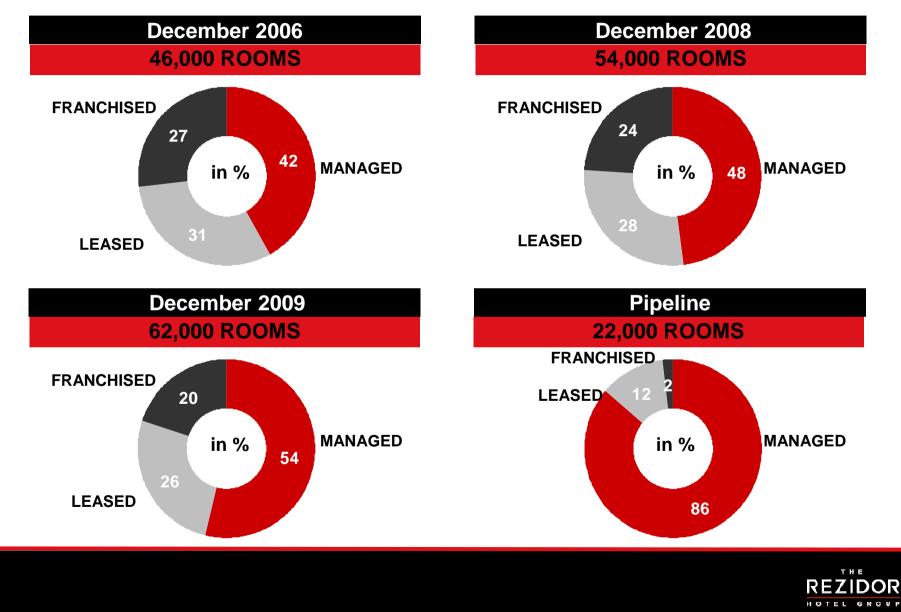
## **CHANGING BUSINESS MODEL**

- Controlling risks with Fee-Based Contracts (93% of 2008 signings)
- Expanding the Portfolio: more Park Inn's, airport hotels and resorts
- Seizing opportunities in Emerging Markets

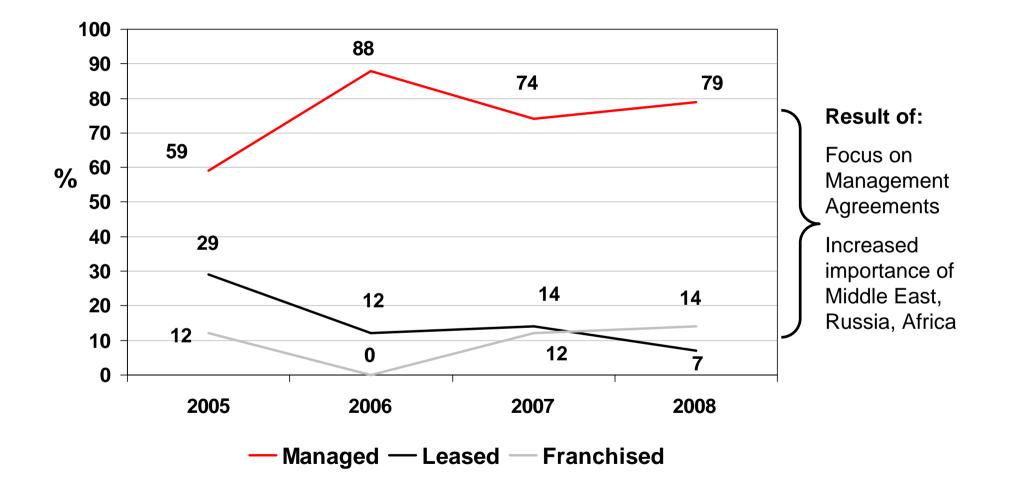




# CHANGING BUSINESS MODEL PORTFOLIO BY CONTRACT TYPE

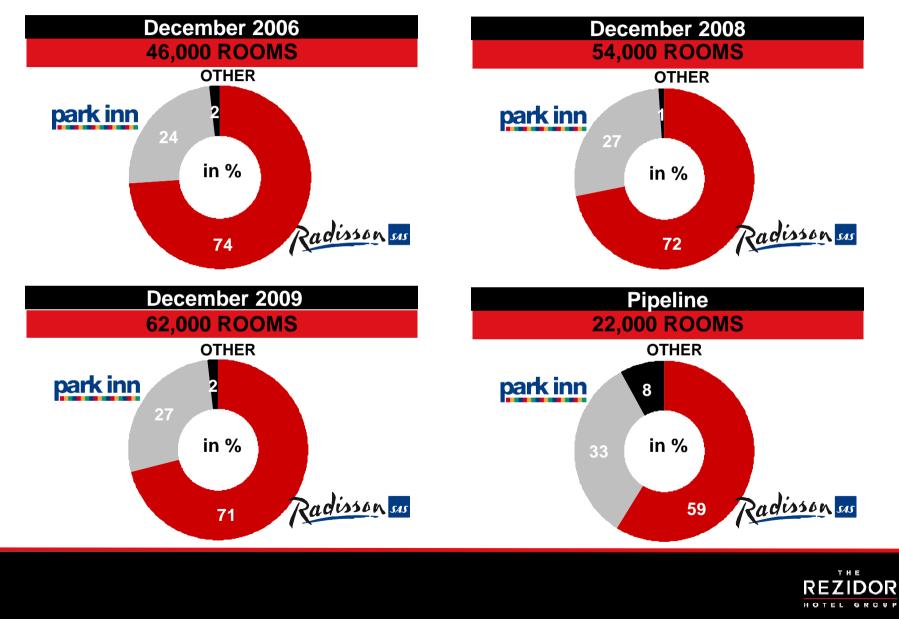


# CHANGING BUSINESS MODEL CONTRACT TYPES BY SIGNING YEAR





# CHANGING BUSINESS MODEL PORTFOLIO BY BRAND



# **CHANGING BUSINESS MODEL** EXPANDING THE PORTFOLIO – AIRPORT HOTELS

#### The Importance of Airport Hotels

- Prominent locations enhance brand awareness
- High revenue potential particularly if terminal-connected
- General reputation for being tired and dated; great opportunity to revitalise the concept

Performance Measures	On-Site Premium
Occupancy	3.1%
ADR	12.9%
RevPAR	16.5%



# CHANGING BUSINESS MODEL EXPANDING THE PORTFOLIO

In Operatio	n →	21 hotels, 5,600 rooms
Pipeline	$\rightarrow$	8 hotels, 2,000 rooms

# Europe's Leading Operator of Airport Hotels:

- Park Inn Heathrow
- Radisson SAS Stansted
- Radisson SAS Manchester
- Radisson SAS Gardermoen (Oslo)
- Radisson SAS Schiphol (Amsterdam)
- Radisson SAS Zurich
- Radisson SAS SkyCity, Stockholm

#### Coming soon:

- Park Inn Frankfurt
- Park Inn Gardermoen (Oslo)
- Radisson Hamburg



RADISSON SAS ZURICH AIRPORT, SWITZERLAND



# **CHANGING BUSINESS MODEL** EXPANDING THE PORTFOLIO – RESORT HOTELS

#### The Importance of Resort Hotels

- Important for loyalty programme
- Longer lasting memories
- Satisfying changing traveller habits towards short breaks
- Increasing tendency for MICE segment to mix business and leisure
- Balancing portfolio risk and improving sustainability of business model



# **CHANGING BUSINESS MODEL** EXPANDING THE PORTFOLIO

In Operation $\rightarrow$	22 hotels with 4,800 rooms
Pipeline →	15 hotels with 3,900 rooms

# Adding key resort locations to broaden our portfolio:

- Radisson SAS Resort & Thalasso, Djerba, Tunisia
- Radisson SAS Tala Bay Resort, Aqaba, Jordan
- Radisson SAS Sharm el Sheikh, Egypt
- Radisson SAS Lazurnaya, Sochi, Russia
- Radisson SAS Golden Sands, Malta

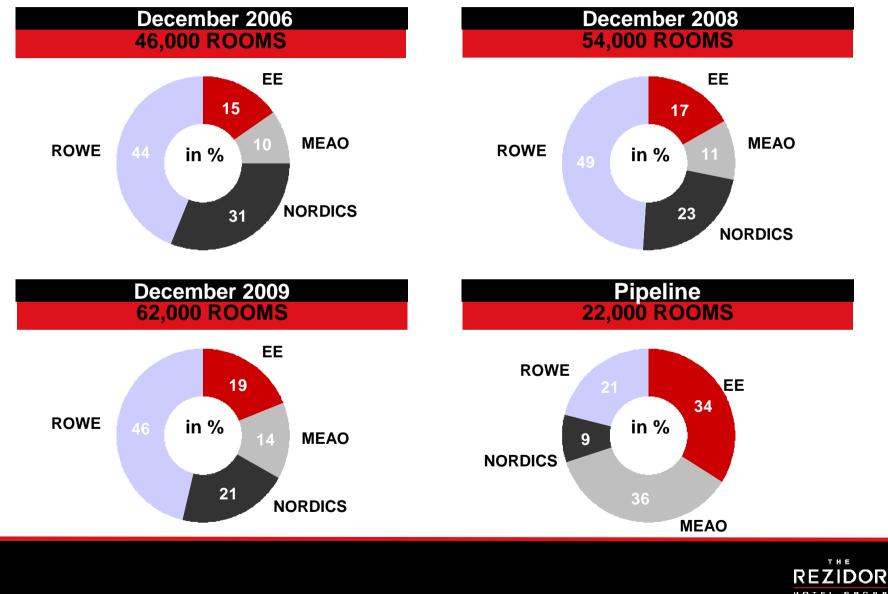
#### Coming soon:

- Radisson SAS Resort Saidia, Morocco
- Radisson SAS Resort Cesme, Turkey
- Radisson SAS Resort Tangier, Morocco
- Radisson SAS Resort Dubrovnik, Croatia





# **CHANGING BUSINESS MODEL PORTFOLIO BY REGION**



HOTEL GROUP

# **FACING THE CHALLENGES**



# FACING THE CHALLENGES ECONOMIC CONTEXT

**First Wave:** 

- Affecting Business Development since late 2007
- LTV's down at least 20 percentage points; spreads widening
- Higher margins/spreads being charged by banks
- Some banks have suspended hotel lending
- UBS Investment Bank: hotel transactions down 62% in EMEA in H1 2008
- Jones Lang LaSalle: global sales of hotel properties down 70%

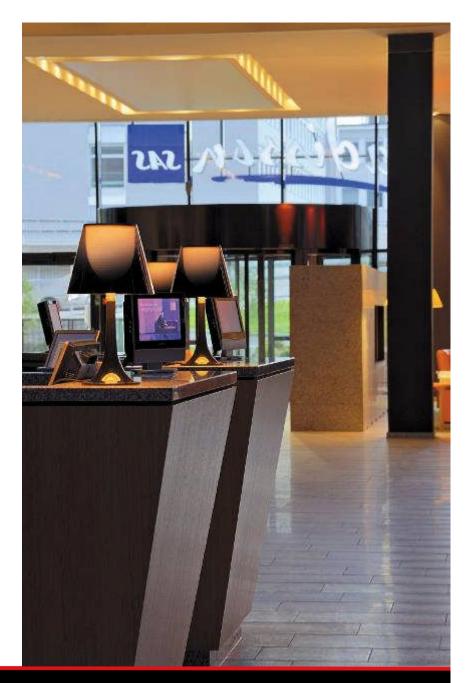
#### Second Wave:

- Requests for financial help from current owners
- Crisis moves into the real economy, leading to "R"
- Declining RevPAR
- Diminished interest in hotel investment
- Emerging markets affected: Russian stock market declines, Dubai faces drop in European tourism and real estate prices



# FACING THE CHALLENGES BUSINESS DEVELOPMENT OUTLOOK

- Business Development was first to be affected by credit crunch, will be first to feel recovery
- Effective Asset Management for existing properties
- Anticipated surge in distressed properties seeking buyers or international branding
- Focus on brand enhancing conversions





# **REGIONAL STRATEGIES**



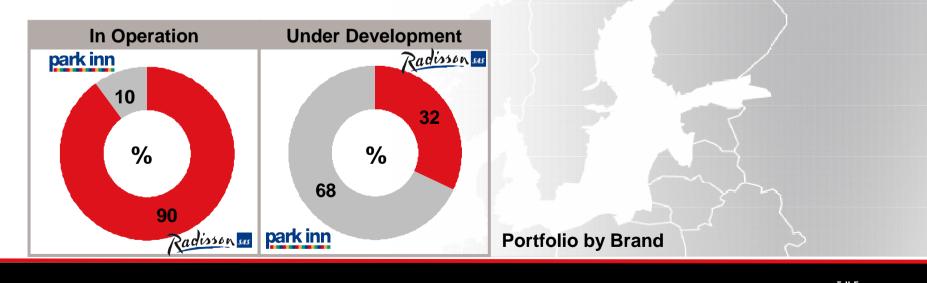
# **REGIONAL STRATEGIES** NORDICS

#### Objective

To defend our position as the best first class brand and fuel growth of Park Inn

#### Strategy

- Capitalise on historical value of Radisson SAS origins and brand awareness
- Opportunities for conversions of locally-branded hotels
- Asset manage to maintain high performance of our existing portfolio
- Use existing franchise partners to expand Park Inn



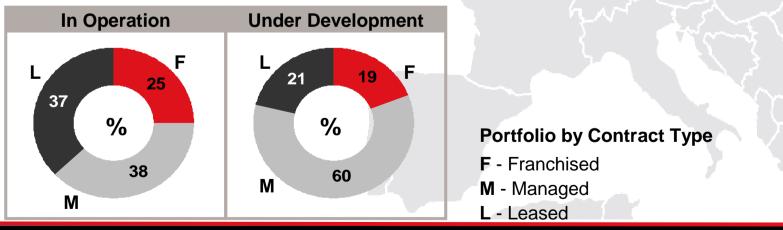
# **REGIONAL STRATEGIES** REST OF WESTERN EUROPE

#### Objective

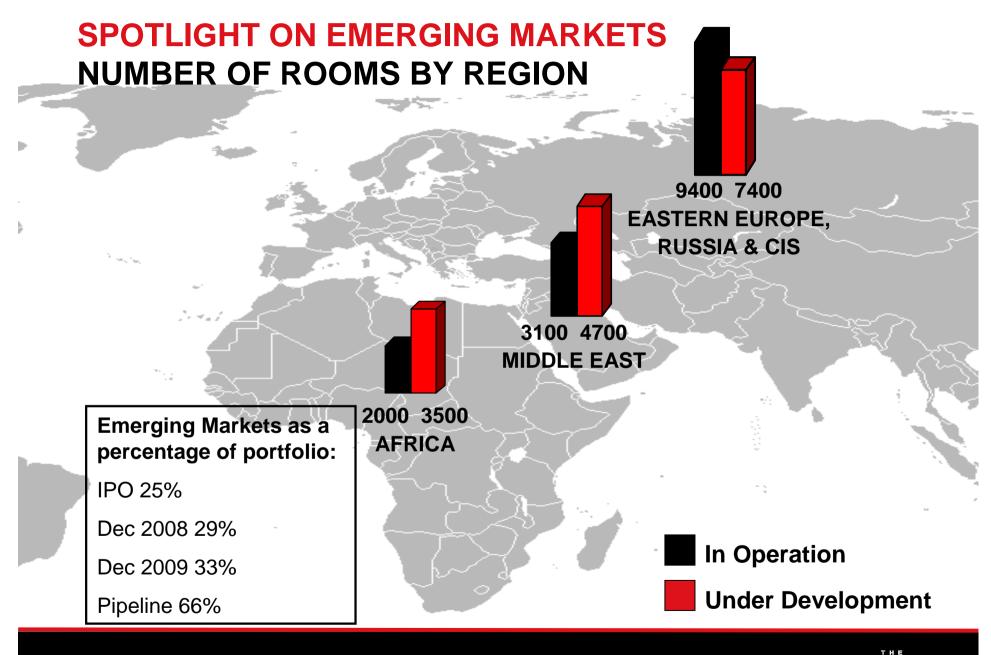
To encourage the growth of Park Inn and add "new breed" Radisson properties in key locations

#### Strategy

- Opportunities for portfolios and franchising
- Focus on conversion opportunities (ca. 2,000 rooms signed and opened in 2008)
- Revitalise Park Inn portfolio through renovations and new-build properties
- Expand into new markets, particularly in Southern Europe
- Focus on management agreements







REZIDOR

# **SPOTLIGHT ON EMERGING MARKETS** AFRICA

#### 2008 SIGNINGS:

- Radisson Maputo, Mozambique
- Radisson Addis Ababa, Ethiopia
- Park Inn Dakar, Senegal
- Radisson Tripoli, Libya
- Radisson Cairo, Egypt
- Radisson Tangier, Morocco
- Radisson Saidia, Morocco
- Radisson Nairobi, Kenya
- Radisson Blaauwberg, South Africa
- Radisson Sandton/J'burg, South Africa

#### 2008 OPENINGS:

- Radisson Bamako, Mali
- Radisson Sandton /J'Burg, South Africa

#### 2009 OPENINGS:

- Radisson Alexandria, Egypt
- Radisson Port Elizabeth, South Africa
- Radisson Cairo-Heliopolis, Egypt
- Radisson Lagos, Nigeria
- Radisson Dakar, Senegal
- Radisson Addis Ababa, Ethiopia
- Radisson Tripoli, Libya



# **EMERGING MARKETS** AFRICA

#### **The Opportunities**

- Many capital cities lack internationally-branded hotels
- Considerable, untapped economic potential

#### **The Challenges**

- Difficult to obtain long-term financing
- Slow development process, lack of experienced developers
- Bureaucracy, corruption, government interference
- Regional instability



# **EMERGING MARKETS** AFRICA

#### **Our Strategy**

- Focus on capital cities
- Expand Rezidor development team based in Cape Town
- Facilitate project investment through Afrinord
- Growth through management contracts





# **SPOTLIGHT ON EMERGING MARKETS** MIDDLE EAST

#### 2008 SIGNINGS:

- Regent Doha, Qatar
- Radisson Yas Island, Abu Dhabi
- Radisson World Trade Centre, Dubai
- Radisson DMCC, Dubai
- Radisson Sohar, Oman

#### 2008 OPENINGS:

- Radisson SAS Residence, Dubai
- Radisson SAS Tala Bay, Jordan

#### 2009 OPENINGS:

- Park Inn Al Khobar, Saudi Arabia
- Park Inn Muscat, Oman
- Hotel Missoni Kuwait City
- Park Inn Riyadh, Saudi Arabia
- Radisson Yas Island, Abu Dhabi, UAE



# **EMERGING MARKETS** MIDDLE EAST

#### **The Opportunities**

- One of the fastest growing tourist destinations in the world
- Heavy, oil-fuelled investment in tourist infrastructure
- Dubai, Abu Dhabi, Doha emerging as new financial capitals
- Gateway between Europe and Asia

#### The Challenges

- Slow development process
- Liquidity drying up
- Risk of oversupply as worldwide tourism market softens



# EMERGING MARKETS MIDDLE EAST

#### **Our Strategy**

- Selective expansion for Missoni and Regent
- Lack of branded midmarket hotels creates opportunity for Park Inn expansion
- Leverage our advantage of development office in Dubai and 30 years of operational experience
- Growth through management agreements



# **SPOTLIGHT ON EMERGING MARKETS** EASTERN EUROPE, RUSSIA & CIS

#### 2008 SIGNINGS:

- Radisson Chelyabinsk, Russia
- Radisson Batumi, Georgia
- Radisson Alushta, Ukraine
- Radisson Olympic, Minsk, Belarus
- Radisson Rostov-on-Don, Russia
- Park Inn Almaty Airport, Kazakhstan
- Park Inn Izhevsk, Russia
- Park Inn Volgograd, Russia
- Park Inn Omsk, Russia
- Park Inn Tula, Russia
- Park Inn Kazan, Russia
- Park Inn Kaliningrad, Russia
- Radisson Cesme, Turkey



# **SPOTLIGHT ON EMERGING MARKETS** EASTERN EUROPE, RUSSIA & CIS

#### 2008 OPENINGS:

- Radisson Alushta, Ukraine
- Radisson Rostov-on-Don, Russia
- Radisson Bucharest, Romania
- Park Inn Sadu, Russia
- Park Inn Voronezh, Russia
- Park Inn Izhevsk, Russia
- Park Inn Ostrava, Czech Republic

#### 2009 OPENINGS:

- Radisson Gdansk, Poland
- Park Inn Krakow, Poland
- Radisson Kaliningrad, Russia
- Park Inn Prague, Czech Republic
- Radisson Split, Croatia
- Radisson Iveria, Tbilisi, Georgia
- Park Inn Volgograd, Russia
- Radisson Dubrovnik, Croatia
- Park Inn Almaty Airport, Kazakhstan
- Radisson Cesme, Turkey



# **EMERGING MARKETS** EASTERN EUROPE, RUSSIA & CIS

#### The Opportunities

- Numerous CIS cities with population
  >500,000 lacking international-standard hotels
- Demand and supply imbalance in many markets
- Rezidor's "First Mover" advantage





# **EMERGING MARKETS** EASTERN EUROPE, RUSSIA & CIS

#### **The Challenges**

- Stock market declines precursor to slower growth
- Slow development process and lack of experience in "finishing"
- Finding the right partners
- Competitors have opened development offices... finally
- Difficult to manage franchises
- Lack of transparency



# **EMERGING MARKETS** EASTERN EUROPE, RUSSIA & CIS

#### **Our Strategy**

- Leverage our status as the leading international operator in CIS
- Utilise our development team in Moscow to pursue remote, yet promising opportunities unavailable to other international brands
- Conversion opportunities in Eastern Europe
- Growing air travel opens opportunities for airport hotels
- Growth through management contracts and occasionally franchising in Eastern Europe



# **EMERGING MARKETS** EASTERN EUROPE, RUSSIA & CIS





# MANAGING THE PIPELINE AND GROWING THE PORTFOLIO

- Our success in 2008 includes a new record year for rooms signed and possibly a record year for openings.
- Our evolving business model has transformed us into a dynamic and flexible international player, light on assets and heavy on innovation.
- Economic turmoil will continue to challenge our resources and goals and Business Development will focus increasingly on conversions and managing our portfolio.

