

Ord Minnett Financial Services Conference



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Wed 28 May 2008

A Sales and Marketing Driven Company



What is FlexiGroup

- Leading market position in micro-ticket (sub A\$10,000) transactions
- Leading provider of retail pointof-sale lease finance products in Australia and New Zealand
- Highly profitable and cash flow generative
- Expanding to the fast growing personal loans market
- Track record of strong, profitable growth

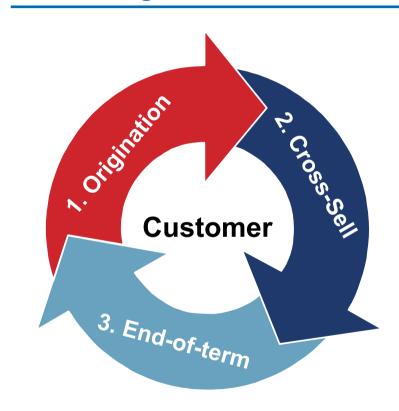
What is FlexiGroup Good At

- Customer origination
 - Motivating retail partners to sell FlexiGroup products
 - "Push" sales and marketing culture
- Driving repeat business for retail partners
- Customer service / interface and processes
 - Fast, easy and convenient
 - Investment in systems, processes and customer contact centre
- Maximising the customer opportunity

The Business Model - Maximising Margin Throughout the Customer Lifecycle



3-Stage Business Model



Business Model Highlights

1. Origination

- New customers acquired approx 70% of volume
- Motivation of retail partners
- Up-front cashflow and margin

2. Cross-Sell

- 76% of lease customers choose to attach Protect / Protect Platinum
- Customers lease additional assets (add-on)

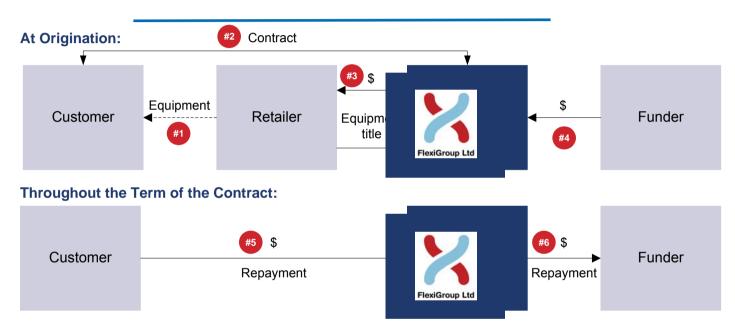
3. End-of-term

- Trade-up to new asset
- Rental extension
- Purchase of asset by customer
- Return asset to FlexiGroup

Relationship Model with Retailers Drives Profitable Customer Origination



Transactions Flows



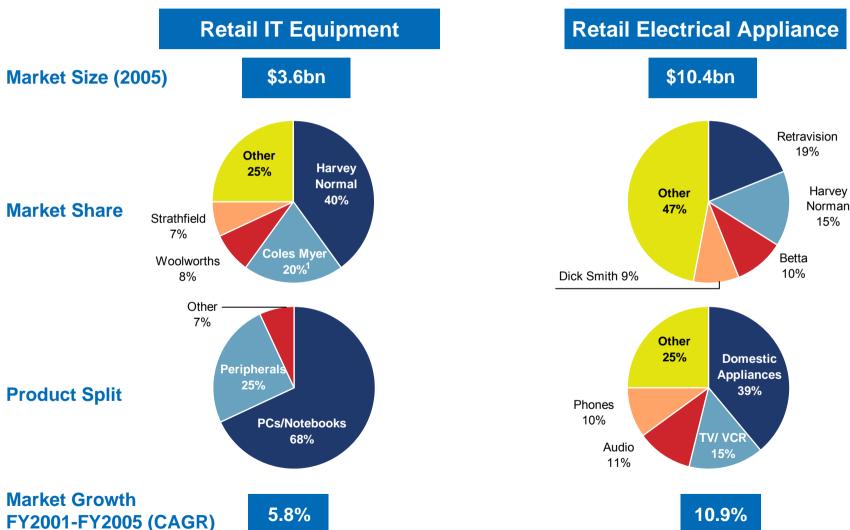
- Salesperson invites the customer to apply at the retail point-of-sale to use a FlexiGroup payment option for the selected equipment or appliance.
- Customer enters into a contract with FlexiGroup.

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- FlexiGroup pays the retailer's invoice and acquires title to the IT equipment or electrical appliance.
- Funder lends FlexiGroup an upfront amount (less the loss reserve portion). The loss reserve represents an amount set aside to cover potential future bad debts.
- Throughout the term of the contract, the customer makes monthly rental payments to FlexiGroup.
- FlexiGroup passes the majority of those monthly rental payments through to the funder to repay the loan.

Size of Available Market





Footnote: (1) Retail IT Equipment market share reflects that prior to the sale of Myer Department Stores by Myer. Six Myer owned Megamart stores were acquired by Harvey Norman in November 2005. The effect of these transactions are not included in the above chart. Source: IBIS World.

Strong National Distribution Footprint with 4,400 Retail Stores





A 3 Year Journey

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Laying the Foundation for Future Growth



Build Infrastructure	Diversify Revenue Streams	Growth Phase		
2003/04	2004/05	2005/06 and Beyond		
 Recruitment of new executive team Business discipline First strategic plan and budget Expansion of sales team and training Investments in core systems Reporting Collections Credit Scoring 	 Design of new products Electrical product (Ezyway) Improvement of NZ performance New management team Australia best practice transfer Margin expansion Increase Protect and Flexirent pricing Drive Protect penetration Diversified funding sources 	 Grow Ezyway in electrical appliance market Improve cross-selling Propensity modelling Optimise end-of-term Cross-sell personal loans Enhance Protect product 		

\$16.8m NPAT(1H FY08) compared to \$15.3m Pro Forma NPAT (1H FY07)



Results				Comments	
	1H FY08	PRO FORMA 1H FY07	<u>Var</u>		
NPAT	16.8	15.3	1.5	NPAT +10% above 1H FY07 result	
Net Income	60.1	50.0	10.1	 Net income growth due to interim rental product, Consumer Credit Insurance & Protect 	
Total Opex	25.3	20.7	4.6	 OPEX increase due to new product / channel / acquisition opportunities 	
Bad Debt	10.0	6.7	3.3	Bad debt marginally above expectations	
Total Assets Financed	163.6	138.7	24.9	 Growth from Ezyway and Personal Loans as per prospectus forecast 	
Cash Flow*	9.2	9.9	(.7)	 Cash Flow reflects an increased mix of Ezyway and loan volumes 	

Operating cash flow before working capital management and capital expenditure

Key Highlights – several new initiatives, funding stable, opportunities exist due to global funding environment



As at December 2007, FlexiGroup had:

- A\$771m of committed funding facilities
- Undrawn committed limits of A\$239m and anticipated principal repayments and monthly amortisations received on previous business written are expected to be sufficient to fund new business to June 2009
- Market place in flux due to global funding environment and numerous strategic acquisition and product expansion opportunities exist
- Interim Dividend to be paid at 5.5 cents
- Four new products and one new channel

New Initiatives

- Flexirent Advantage
- Consumer Credit Insurance
- Interim Rental
- Flexi-Limits
- Travel Channel

Update on Funding Arrangements



- FlexiGroup does not directly rely on global capital markets to source funds, nor does it have any securitisation programmes in place
- Portfolio funding is provided by a mix of Australian and international banks.
 - These relationships range in length from 1 to 17 years
 - Flexirent has never had a facility rollover refused
- Each funding arrangement is well secured, with a loss coverage in excess of 2 times forecast loss on each funder's outstanding facilities
- The net interest margin on the existing portfolio is predominantly locked in. Any funding margin changes will mainly impact new business
- As at 31 December 2007, FlexiGroup had:
 - A\$771m of committed funding lines
 - undrawn committed limits of A\$239m
 - A\$46m on a three year basis
 - A\$163m on 364 day evergreen arrangements
 - Working capital facility of \$30m on a 364 evergreen basis
 - Outstanding borrowings of A\$532m directly supported by the underlying lease receivables and loans

Update on Funding Arrangements



- All drawn facilities and their repayment are aligned to the underlying lease and loan contracts and the cash flow produced under these contracts
- The facilities are not subject to a bullet repayment (even if the facilities are cancelled) they
 amortise in line with contractual payments received from customers / borrowers
- Each funding arrangement is on a non recourse basis to the assets of FlexiGroup –appropriate loss reserve structures are established at the time of funding
- In addition to these undrawn facility amounts, capital repayments made and normal monthly principal amortisations received on previous business written are available to fund new business
- The contractual amortisation profile for the borrowing portfolio at 31 December 2007 is:

Within (years)	<u>\$M</u>
1	251
1 – 2	160
2 – 3	91
3 - 4	12
Greater than 4 years	18
	532

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New Initiatives – four new products and one new channel



Flexi Advantage is the first major re-engineering of our core rental product in 11 years. Designed to increase penetration (particularly with consumers & assets < \$1500). 7 month pilot and launched nationally with HVN Computers Dec 07 - Feb 08

+35% growth (in **pilot** stores)

Consumer Credit Insurance payment relief in the event of death, disability, redundancy for personal loan customers Launched Oct 07

5% growth in loan revenue

#3 Interim Rental provides customers with an option to select rental payment start date. Launched Sept 07

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\$1.3m NPAT annually

#4 Flexi-Limits provides customers in store with an increased limit to acquire additional goods. Full launch planned for 2H FY 08.

+4% increase in avg deal size (in **pilot**)

Travel Channel entered new vertical with Flexiway product – several distribution agreements now in place

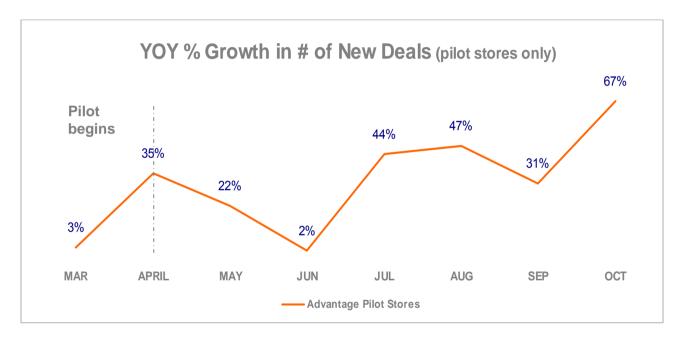
1 x sales volume of largest IT / electrical retail partner

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New growth initiative. Drive Advantage product (+35% <u>pilot</u> growth) across IT retail partners



- 9 Sydney metro computer stores, for careful monitoring
- Pilot ran from April 07 thru October 07 with solid results



- Perfected message during pilot & began rollout in December
- Now complete in HN computers
- March rollout to NZ (HN & Noel Leeming) & Australia Independent channel

What is Advantage? Product leverages core competency of warehouse technicians & inventory (desktops, notebooks, GPS, etc)



Advantage

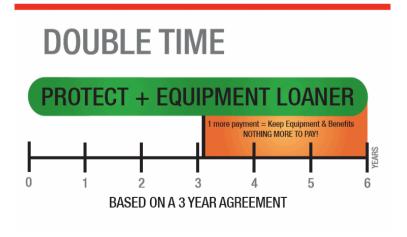
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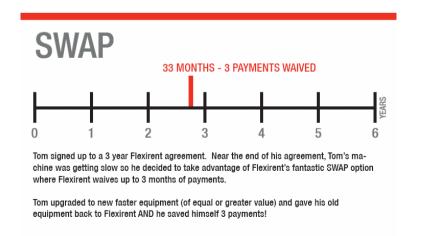
FXL research: New Benefits have a High Perceived Value

	24 hour replacement if equipment needs repair	-	V
•	If lost, stolen or damaged it's automatically replaced	-	~
•	Payments are waived in times of crisis (disability/redundancy/death)	-	~
•	Free software to track your computer in the event of theft	-	~

 Double Time (use of equipment & benefits for twice the term, for one extra payment)

Choose to update (swap) last 3 payments are waived





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Flexi Advantage – much more than just finance, it gives total peace of mind



Strong point of sale, reflects value proposition:







A Tangible product is easier to sell:

Flexi Advantage actually comes "in a box"





Cube is a selling aid used to increase the speed and consistency of the sale:







Outlook for FY 08 and FY09



Overall Strategic Direction

- Continue to invest in new channels and products to diversify business
- Continued IT investment in product development and process efficiency
- Routinely re-evaluate product pricing
- FY08 NPAT forecast to increase 8% 12% over FY07 Pro forma. FY09 NPAT expected to exceed FY08

Environment

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- Potentially slowing retail environment in Australia could impact volumes
- Increased risk of consumer hardship sound credit risk process in place
- 12 year HN relationship strong and with Advantage the commitment has moved to a new level

Outlook for FY 08 and FY09 (cont'd)



Financial Management Plan

- Tighten credit standards on new loans
- Increased focus on collections to operate at peak effectiveness
- OPEX: Tight control, tactical reductions

Organic Growth

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- Drive Flexirent Advantage to IT retail partners
- Travel channel existing and new products and partners
- Ireland expansion with HN (March 08) will proceed in a measured fashion
- Ezyway Advantage in development

External Growth

A number of strategic acquisitions and evaluations progressing