

## Clearwire Frequently Asked Questions

### What is Clearwire ([www.clearwire.com](http://www.clearwire.com))

- Clearwire is a provider of simple, portable, fast and reliable wireless Internet access and services.
- Clearwire utilizes a next-generation, non-line-of-sight wireless broadband network technology.
- Founded by telecom pioneer Craig McCaw in October 2003, Clearwire is a publicly held company (Nasdaq: CLWR) and is headquartered in Kirkland, Washington.

### What is Clearwire service?

Clearwire provides a simple, “off-the-shelf” wireless high-speed Internet solution. Establishing Clearwire service involves a plug-and-play installation — no need for a technician to configure additional hardware. Customers can establish an Internet connection in minutes.

Customers use Clearwire to connect to the Internet using licensed spectrum, thus eliminating the confines of traditional cable or phone wiring. The tower equipment transmits radio signals from a base site to a small, wireless modem the size of a paperback book, or a pc card which easily connects a user’s computer to the Internet.

The portable Clearwire service can be moved from place-to-place inside Clearwire’s coverage area, which allows customers to use the service throughout their home, office or favorite coffee house.

Clearwire launched its VoIP (voice over internet protocol) service on April 10, 2006. The company currently offers Clearwire Internet Phone Service in 37 markets across the United States.

### Is Clearwire similar to a Wi-Fi hot spot?

Clearwire’s technology goes beyond what the typical Wi-Fi hot spot provides. Clearwire either owns or leases the spectrum over which it broadcasts its signal, providing a high-quality connection not subject to interference, and a secure portal not available when using the Internet in a hot spot.

And unlike hot spots, which offer Internet access in specific, pre-determined locations, Clearwire provides service anywhere inside its market coverage footprint. The end result is a portable, secure, high-speed experience.

### How many subscribers use Clearwire service in the United States and abroad?

Approximately 348,000 customers as of September 2007

**Where is Clearwire available?**

Clearwire currently operates in 44 markets across the U.S. in 16 states in more than 400 municipalities, as well as Belgium, Ireland and Spain. In addition, wireless broadband is available in Mexico and Denmark through our partners MVS Net and Danske Telecom. Our website features a map of our coverage: [www.clearwire.com](http://www.clearwire.com).

**Where does Clearwire typically build markets?**

Clearwire operates in markets of all sizes and shapes, including urban, suburban and rural areas.

**In what future markets can we expect to see Clearwire?**

While we do not comment on specific deployment plans, we will continue to roll out our networks in select U.S. and international markets.

**Does Clearwire only target underserved markets?**

Cable and DSL alternatives are available in most Clearwire markets.

**How fast is Clearwire's service?**

In the U.S., Clearwire offers up to 2.0 Mbps download (1.5 Mbps with the pc card) and up to 256 kbps upload speeds. In other markets such as Belgium, Clearwire offers up to 3Mbps download and up to 256kps upload speeds.

**What is Clearwire's approach to mobile WiMAX?**

Clearwire is working with Intel and Motorola on both the standards process and the development and evolution of network infrastructure that will allow us to deliver services that are fast, reliable and mobile. We are currently conducting one of the country's first mobile WiMAX trails near Portland, Oregon and subject to equipment availability we expect to deploy our first mobile WiMAX market next year.

**How much does Clearwire service cost?**

Costs may vary by market and are highly competitive with DSL and cable modem services. Our service plans range from \$29.99 – \$59.99. Visit [https://www.clearwire.com/order\\_entry/web/prequal.php](https://www.clearwire.com/order_entry/web/prequal.php) to find rates for specific service areas.

**How to Buy Clearwire?**

To purchase, call 1-888-CLEARWIRE or go to [www.clearwire.com](http://www.clearwire.com). Customers can also buy Clearwire at Best Buy and Circuit City stores, located in each of the Clearwire markets, as well as at Clearwire authorized representatives, Clearwire retail locations and mall kiosks.

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