

## About Clearwire Internet Phone Service

Clearwire Internet Phone Service works with a customer's existing Clearwire high-speed Internet service and provides unlimited local and long-distance calling from a regular telephone. Unlike other VoIP (Voice over Internet Protocol) providers, Clearwire uses its own network to transport customers' phone calls. This allows the company to control the sound and quality of the call experience.

Customers pay a flat rate of \$29.99 per month plus all applicable taxes and surcharges, which includes unlimited local and long distance calls within the United States, Canada and Puerto Rico and all telephone features.

Customers will receive a local phone number, 911<sup>1</sup> dialing capability and many other calling features — such as caller-ID, call waiting, voice mail, voice mail to e-mail, call forwarding, advanced call forwarding, three-way calling, call blocking & screening, and great international rates.

## How Clearwire Internet Phone Service works

Clearwire Internet Phone Service works by sending calls over the Internet as packets of data, then converting those packets back into sound and putting the transmission back onto a traditional phone network at a switching facility.

Like Clearwire wireless high-speed Internet service, Clearwire Internet Phone Service features a simple plug-and-play installation, requiring no special software or an installation appointment. And it works with a customer's existing phone.

When signing up for service, customers receive an Internet phone adapter that is about the size of a small desktop calendar. The box is installed by the customer who simply plugs in the power, connects it to the Clearwire wireless broadband service, and connects any existing phone. . Once installation is complete the customer activates his or her account online at [clearwire.com](http://clearwire.com) and can begin making calls.

Clearwire Internet and voice service is sold at the company's retail stores, any authorized retail locations. Customers can also buy Clearwire Internet Phone Service by calling toll free 888-CLEARWIRE or visiting [www.clearwire.com](http://www.clearwire.com).

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<sup>1</sup> VoIP 911 is different than traditional 911; availability may be delayed or disrupted by power failures, unavailability of broadband connections or delays in moving or establishing your phone number or address; details at [Clearwire.com/911](http://Clearwire.com/911).