Clearwire PC Card

FREQUENTLY ASKED QUESTIONS
Turn your internet inside out

What is a pc card?

PC cards are hardware devices similar in size to a candy bar and are used to provide laptop user's access to the Internet on a mobile basis. Current pc cards utilizing cellular networks to deliver data do not operate at true broadband speeds. Clearwire offers the only pc card that delivers "True Broadband"™ access to the Internet anywhere within Clearwire's coverage area. With more spectrum devoted solely to data services in the markets we operate than any other carrier in the country, we're able to provide a unique user experience.

Who might use a pc card?

PC cards are perfect for any PC laptop user who desires true broadband mobility and access to the Internet anywhere within the Clearwire coverage area. There is a wide range of both consumers and businesses that operate daily in a mobile environment and require consistent and secure access to the Internet. Office professionals, salespeople, self-employed businesspeople and busy parents can all benefit from the ability to have a mobile broadband connection that is always on and always with them.

What are the benefits of using Clearwire's pc card?

Clearwire's pc card delivers a wireless broadband solution that is simple to use, fast, secure, portable and reliable.

Clearwire's pc card is the only card on the market to offer a truly portable broadband service. The network delay is the shortest in the industry making Internet surfing a richer and more fulfilling experience.

Unlike cellular networks that are built primarily to deliver voice, Clearwire's network is designed from the ground up to deliver a fast and secure broadband experience.

As with Clearwire's wireless modem, the pc card has a dedicated connection through Clearwire's secure and reliable network.

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wireless broadband

How does Clearwire's pc card work?

Clearwire's pc card is simple to set up and easy to use. After a one-time software installation the card is ready to be inserted into a laptop allowing customers to be on the Internet within minutes.

Why is Clearwire adding a pc card to its product portfolio when there are so many on the market?

There is clearly a need for truly portable, high-speed Internet access. Since 2003 Clearwire has paved the way as a leader in wireless broadband Internet access and phone service for home and business. The pc card is the next stage in the evolution of wireless broadband access for our company and will deliver to Clearwire's customers a broadband experience with a portable "True Broadband"™ Internet access device.

How is Clearwire's pc card different from its competitors?

Clearwire's pc card consistently delivers "True Broadband"™ speeds.   It has higher throughput for upload and download speeds, and lower latency than other cards currently available, enabling a richer more robust customer experience for the mobile Internet user.

What is the service speed of Clearwire's pc card?

Service speeds using the Clearwire pc card average 1.5Mbps/256kbps.

How is using Clearwire's pc card different from accessing a Wi-Fi hotspot?

The Clearwire pc card offers portability, affordability and reliability. Wi-Fi hotspots use unlicensed radio frequencies with limited range and mobility. Clearwire delivers a true broadband experience to a person rather than a place, so you can get out of the office and go to the park, the library, or a friend's house or anywhere within the Clearwire coverage area and always stay connected.

What operating systems does Clearwire's pc card support?

Clearwire's pc card must be used with a personal computer running Windows XP or Vista. We currently do not support Macintosh or Linux system.

Does Clearwire's pc card work with an Express slot?

No, Clearwire's pc card requires a PCMIA slot.

clearwire
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What is the installation time?

The Clearwire pc card software takes just minutes to set up. Installation and activation of our card is far simpler than Wi-Fi hotspots or other wireless pc cards on the market. After initial set-up, the customer never has to log in again to initiate their Internet experience.

Do I need the external antenna for the Clearwire pc card?

Users may not need the external antenna. However, the external antenna maximizes connectivity ensuring a rich, high quality experience within the Clearwire coverage areas.

Is this a WiMAX device?

WiMAX is currently not available in the United States. Our pc card is based on pre-WiMAX Expedience technology from Motorola that offers similar multi-megabit connection speeds that WiMAX is expected to deliver.

How much is the Clearwire pc card?
The pc card is available for $59.99 a month with a monthly lease fee of $6.99. The card can be purchased for $229.98.

Bundled with our modem the monthly service charge is $79.99 for the first 3 months, and $94.99 thereafter. The pricing includes the modem lease ($4.99) and pc card lease ($6.99) fees.

Where can I buy Clearwire's pc card?

For more information about Clearwire's pc card, visit a Clearwire store, authorized reseller or national retailer Best Buy, call 1-888-CLEARWIRE, or go online at www.clearwire.com.

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