

## TRAFFIC AND CAPACITY STATISTICS – April 2008

### *Summary of the headline figures*

In April 2008, passenger capacity, measured in Available Seat Kilometres, was 0.4 per cent below April 2007. Traffic, measured in Revenue Passenger Kilometres, fell by 7.0 per cent. This resulted in a passenger load factor decrease of 5.1 points versus last year, to 71.6 per cent. Traffic comprised a 3.4 per cent increase in premium traffic and an 8.8 per cent fall in non-premium traffic.

Comparisons across both March and April 2007 and 2008 are complicated by the timing of Easter, which fell in April in 2007, and by the de-linking of UK school holidays from the Easter period and into the middle of April. This has altered both premium and non-premium travel patterns across the two months.

Cargo, measured in Cargo Tonne Kilometres, rose by 5.3 per cent.

### *Market conditions*

Market conditions are broadly unchanged with longhaul non-premium traffic showing significant weakness. In April some impact was felt, particularly on transfer traffic, from the move to Terminal 5 and the operational problems in the early part of the month.

Operations in Terminal 5 continue to show improvement. A normal schedule has operated for more than three weeks and more than 1.4 million passengers have travelled through the terminal. Focus remains on ensuring the stability of the baggage system so that performance levels can be sustained. Operations in Terminals 1 and 4 are working well.

### *Strategic Developments*

BAA and British Airways announced that the planned move of the airline's long haul services at Heathrow from Terminal Four to Terminal Five would be phased and deferred until June. The decision was taken to ensure higher customer service standards when additional flights are introduced. BAA and BA have worked together to iron out any remaining problems, including the baggage system and its operation, as well as developing a robust timescale for phasing the move of Terminal 4 services into Terminal 5.

British Airways increased its fuel surcharge on all tickets issued from Friday May 2, 2008. The decision reflected continuing high oil prices. The surcharge for short haul flights increased by £3 per flight to £13 per flight (£26 return), for long haul flights of less than nine hours by £10 per flight to £63 per flight (£126) and for long haul flights of more than nine hours by £15 per flight to £79 per flight (£158 return). British Airways also increased its fuel surcharges by similar levels in markets outside the UK.

British Airways announced that services from London to New York JFK will be increased with the introduction of daily flights from Gatwick on Monday October 27, 2008. The new flights will mean that the airline will fly 62 times each week from the capital to JFK as the Gatwick flights will operate in addition to 55 weekly flights from Heathrow.

Over 60 destinations worldwide were included in the British Airways sale. Customers who booked between April 17 and 29 saved up to 35 per cent on selected routes including New York, Cape Town and Beijing. The offer included upgrades from the World Traveller cabin to World Traveller Plus from £149 one-way on selected destinations.

May 6, 2008

**BRITISH AIRWAYS SCHEDULED SERVICES**

	Month of April		Change (%)
	2008	2007	
<b>Passengers carried (000)</b>			
UK/Europe	1594	1741	-8.5
Americas	582	632	-7.9
Asia Pacific	147	153	-4.2
Africa and Middle East	269	287	-6.0
Total	2592	2813	-7.9
<b>Revenue passenger km (m)</b>			
UK/Europe	1632	1716	-4.9
Americas	3924	4260	-7.9
Asia Pacific	1488	1564	-4.8
Africa and Middle East	1753	1917	-8.5
Total	8799	9456	-7.0
<b>Available seat km (m)</b>			
UK/Europe	2529	2445	+3.5
Americas	5433	5427	+0.1
Asia Pacific	1946	1963	-0.9
Africa and Middle East	2378	2500	-4.9
Total	12286	12334	-0.4
<b>Passenger load factor (%)</b>			
UK/Europe	64.6	70.2	-5.6 pts
Americas	72.2	78.5	-6.3 pts
Asia Pacific	76.5	79.7	-3.2 pts
Africa and Middle East	73.7	76.7	-3.0 pts
Total	71.6	76.7	-5.1 pts
<b>Revenue tonne km (RTK) (m)</b>			
Cargo tonne km (CTK)	408	387	+5.3
Total RTK	1278	1337	-4.4
Available tonne km (m)	1814	1892	-4.2
Overall load factor (%)	70.5	70.6	-0.1 pts

Certain information included in these statements is forward-looking and involves risks and uncertainties that could cause actual results to differ materially from those expressed or implied by the forward looking statements.

Forward-looking statements include, without limitation, projections relating to results of operations and financial conditions and the Company's plans and objectives for future operations, including, without limitation, discussions of the Company's Business Plan programs, expected future revenues, financing plans and expected expenditures and divestments. All forward-looking statements in this report are based upon information known to the Company on the date of this report. The Company undertakes no obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future events or otherwise.

It is not reasonably possible to itemize all of the many factors and specific events that could cause the Company's forward looking statements to be incorrect or that could otherwise have a material adverse effect on the future operations or results of an airline operating in the global economy. Fuller information on some factors which could result in material difference to the results is available in the company's Annual Report for the year ended 31 March 2007, which is available on [www.bashareholders.com](http://www.bashareholders.com).