



ROADSHOW NOVEMBER 2005













DIRECTOR PLAN 2006 - 2008











Main Challenges and Opportunities for Iberia in 2006-08



Short and Medium Haul

- Growing competitive pressure: Low Cost Carriers (LCC)
- New infrastructure developments: Airports and trains

Long Haul

- Positioning Madrid as the hub to Latin America
- Traffic growth in Europe-Latin America



Airline

- New tenders for handling contracts
- Growth opportunities in Maintenance



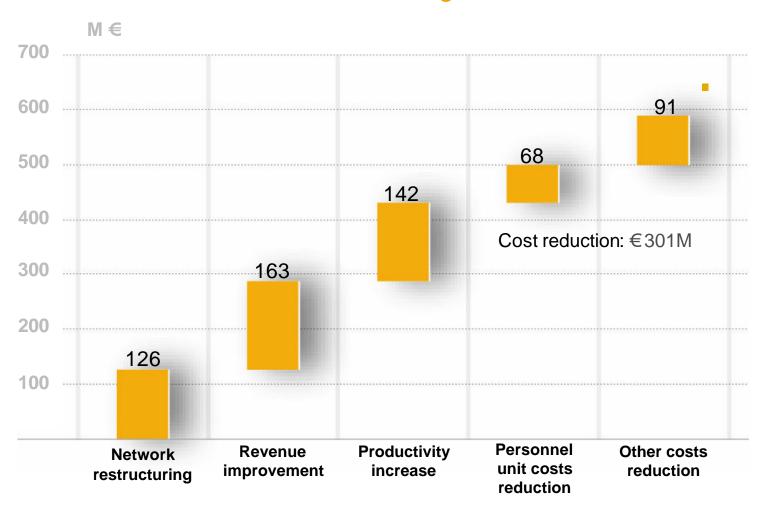
The New Director Plan is based in Four Pillars





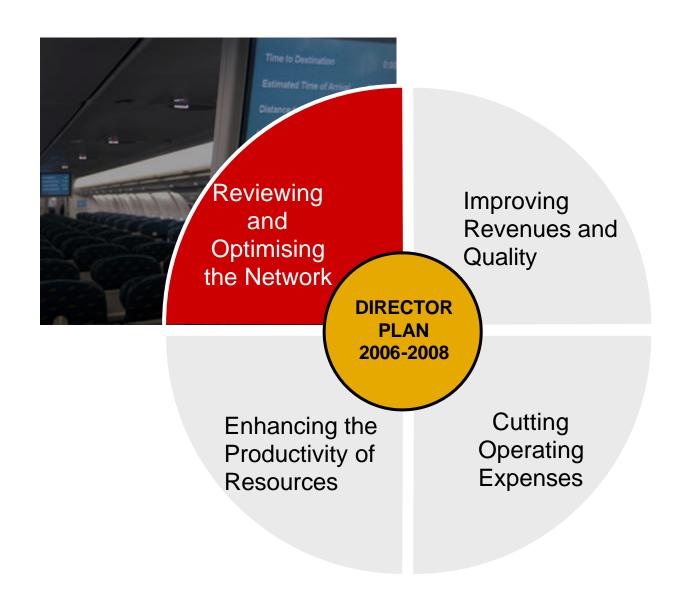
Director Plan initiatives will maintain profitability

€ 600 M of additional margin in 2008 (1)



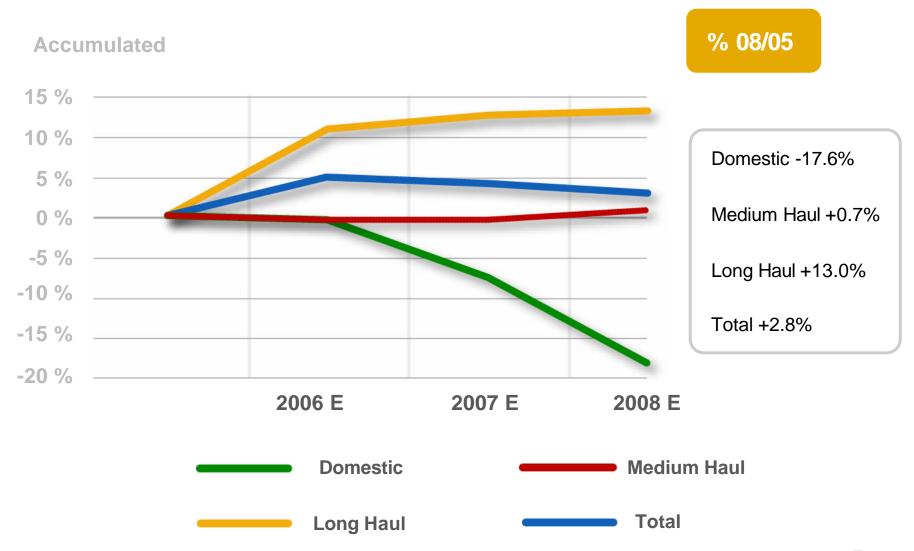


Pillars of the new Director Plan





Capacity forecast





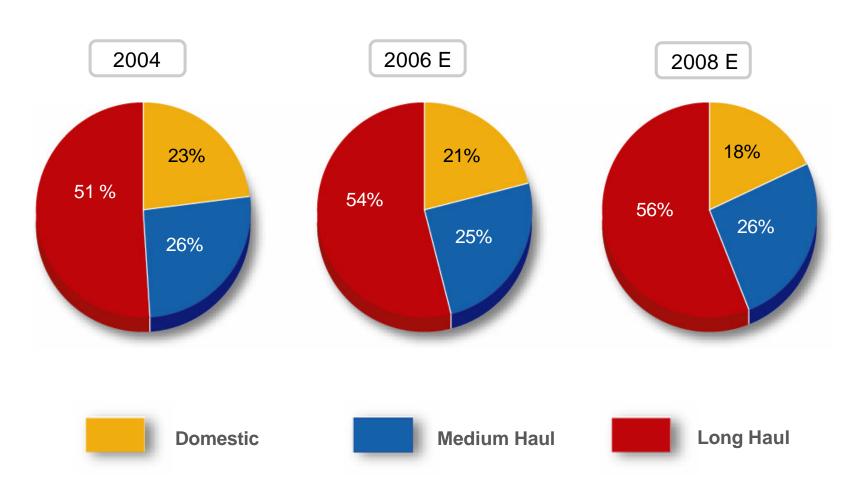
Capacity increase in 2006

Domestic	0 %	Effect of the seat reconfiguration	
Medium haul	- 0.6 %	Short and medium haul	+ 4.6 %
Long haul	+ 10.7 %	Long haul	+ 1.6 %
Total	+ 4.7 %	Total	+ 3.1 %



Long Haul will gradually increase its weight

Strengthening the competitive advantage that the presence in these markets represents for Iberia

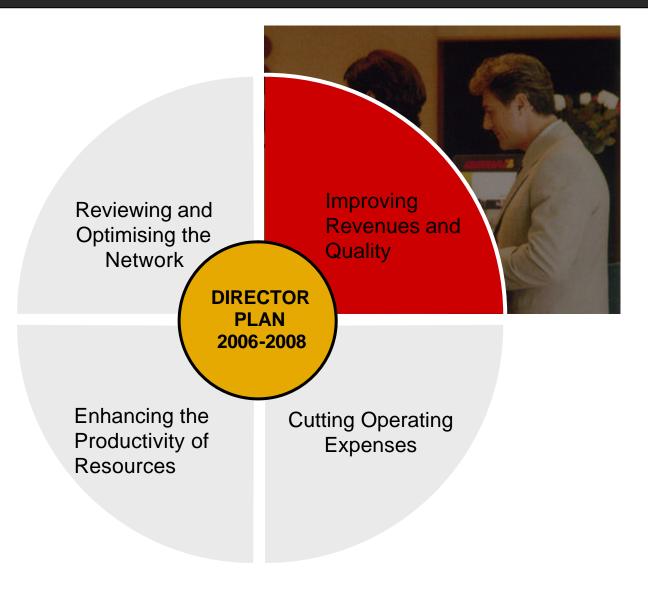


Impact in short and medium haul





Pillars of the new Director Plan



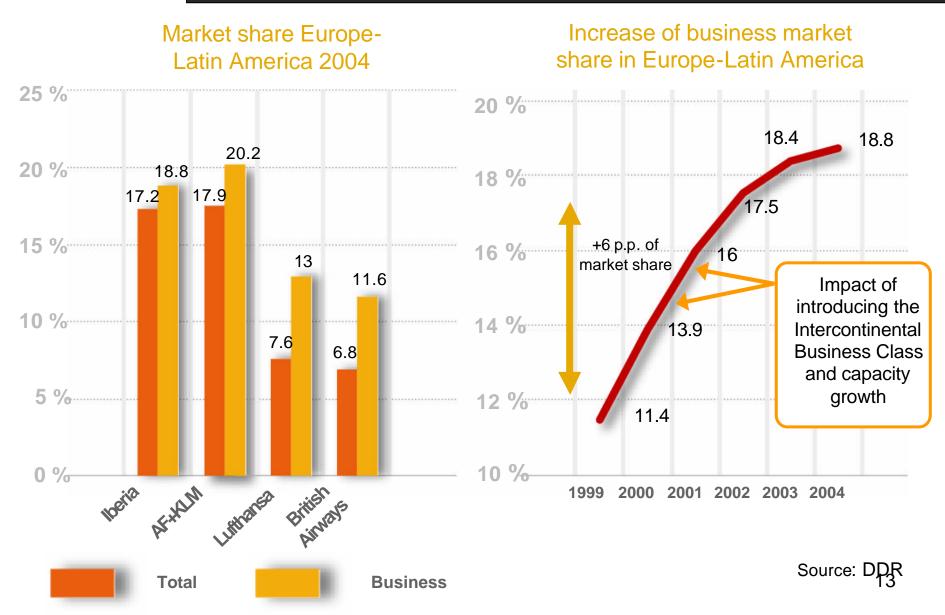


Quality Plan

The Director Plan establishes a set of measures to ensure a differential service

- Improvement of on board service quality
- Automation
- Personalized attention to help with flight connections
- Simplification: Just one document to board aircraft
- Information, check-in/boarding, entertainment
- Improvement of the VIP lounges

Improvement of the long haul mix: Business Plus



Improvement of the long haul mix: Business Plus

- Fully implemented in spring 2006, 80% by the end of 2005
- Opportunity to improve:



Targets 2008

- + 2.5 pp in business class market share (1)
- + 5 p.p. of load factor (1)
- € 19 M of additional passenger revenues



(1) Over 2005 E



New revenue management model



New revenue management system origin/destination

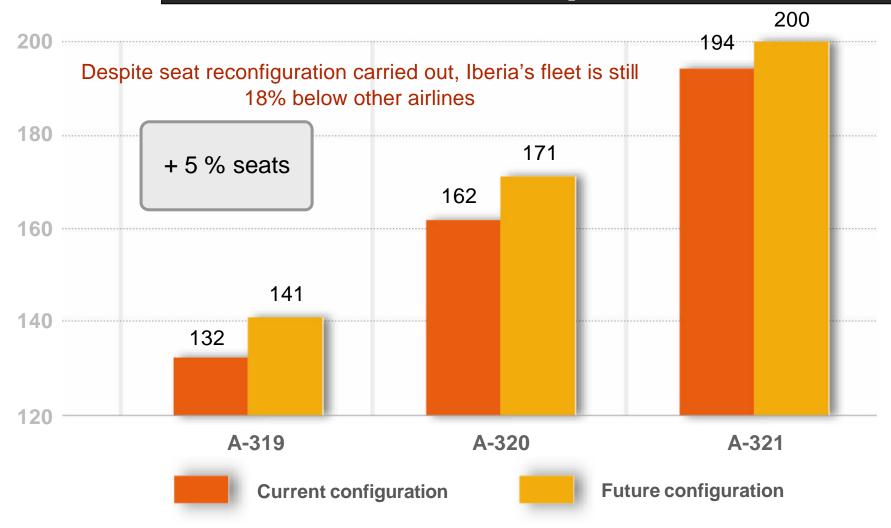
Improvement of traffic selection with a more optimized balance between network traffic and point-to point traffic New point-to-point revenue optimization model

Specific to address demand under new fare structure (low cost model)

Margin improvement of 1.8%

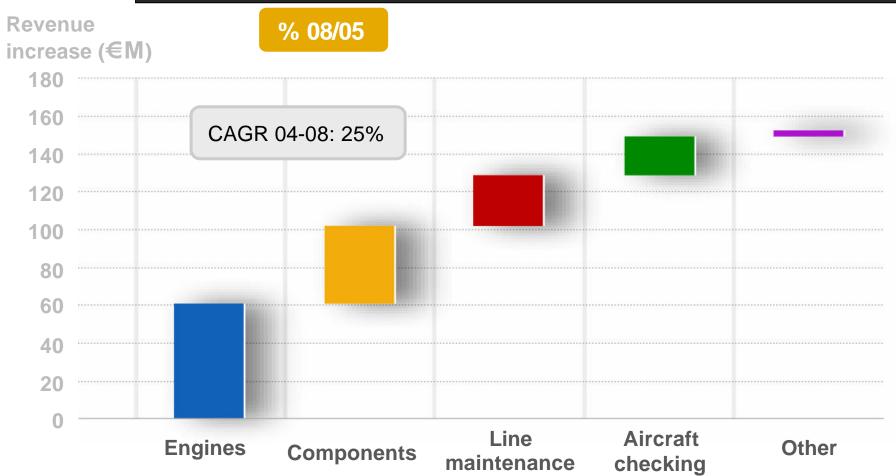


Short and medium haul cabin optimization



€20 M of additional passenger revenues in 2008

Maintenance: More activity for third parties

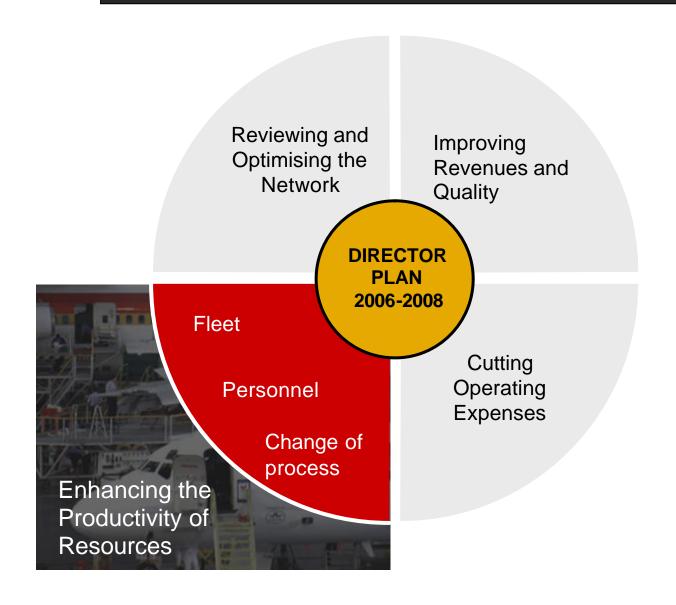


Increase of maintenance for third parties in highest added value segments:

- •New licences for engine maintenance
- New component line



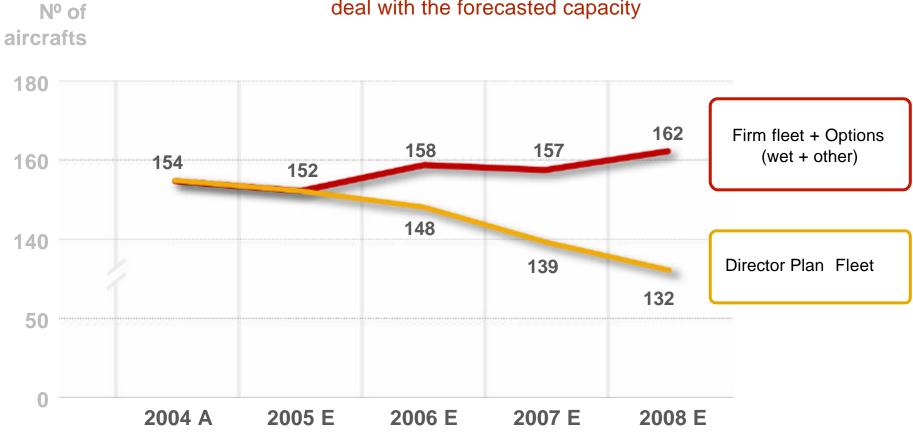
Pillars of the new Director Plan





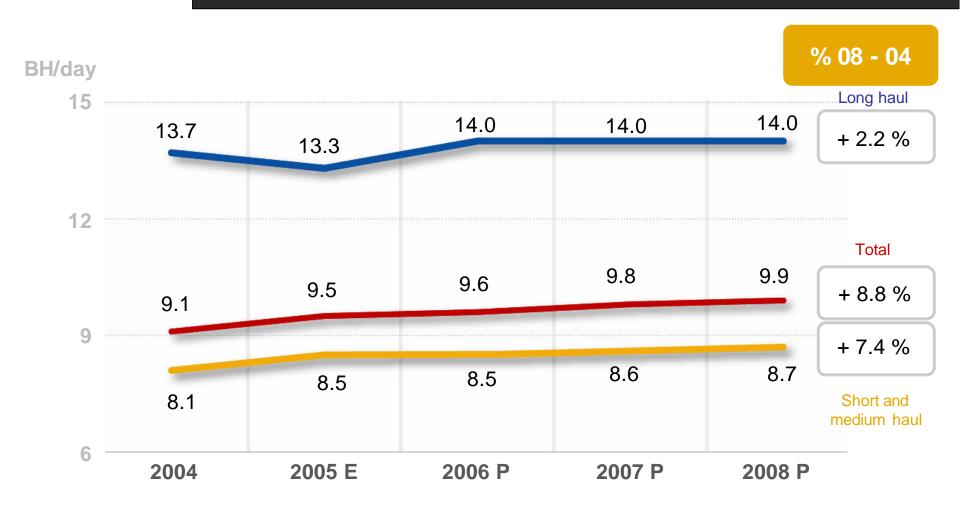
Fleet Plan

The Director Plan takes advantage of Iberia's fleet flexibility to deal with the forecasted capacity





Increased Utilization of Aircraft





Fleet Homogenization





Positive impact of fleet renewal and homogenization





Cost reductions: Short and medium haul fleet

Fuel: -19%

Maintenance: - 23%

Technical crew: € 19 M of annual savings due to commonality

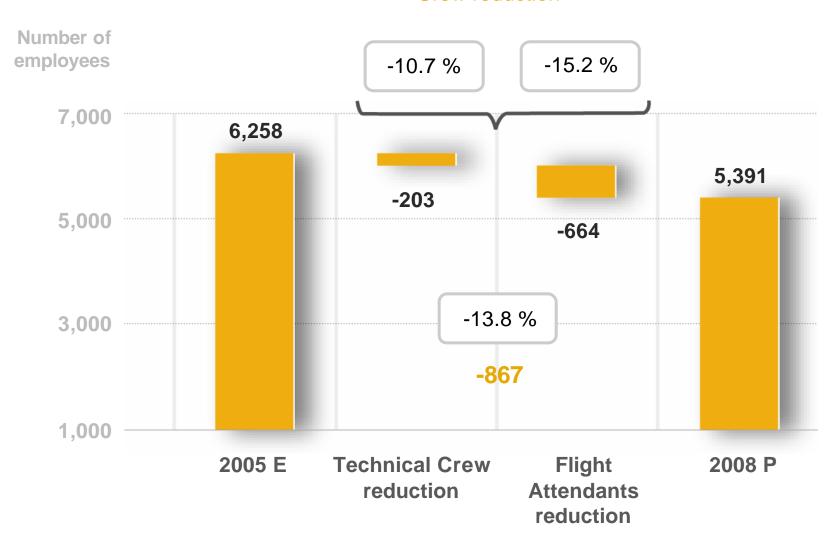
Savings in rentals compared to the previous contract

Reduction of cost /seat by 7.3%



Increase of staff productivity

Crew reduction





Increase of staff productivity

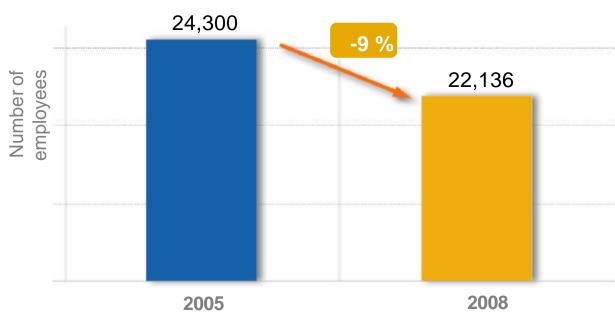
Net ground staff reduction



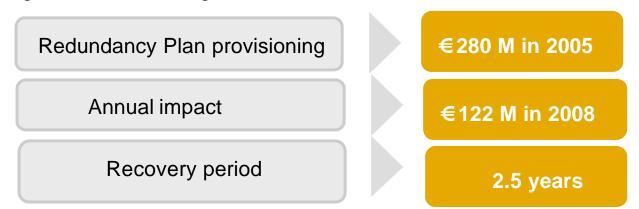


Increased staff productivity





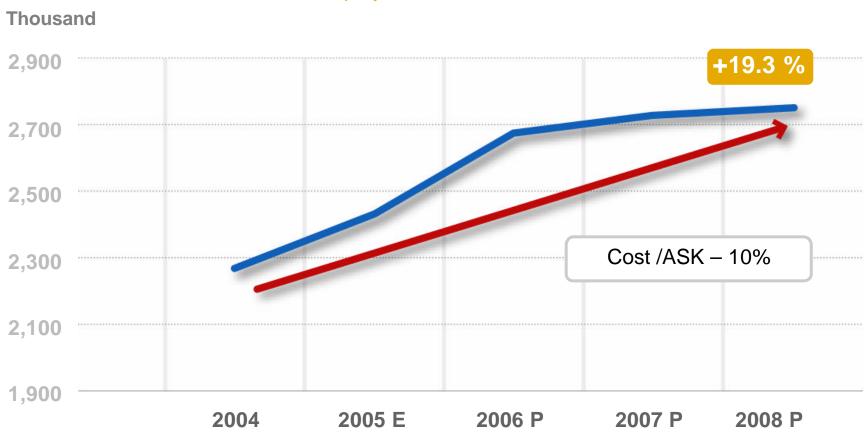
The greatest cost savings due to headcount reduction will be carried out in 2008





Productivity increase

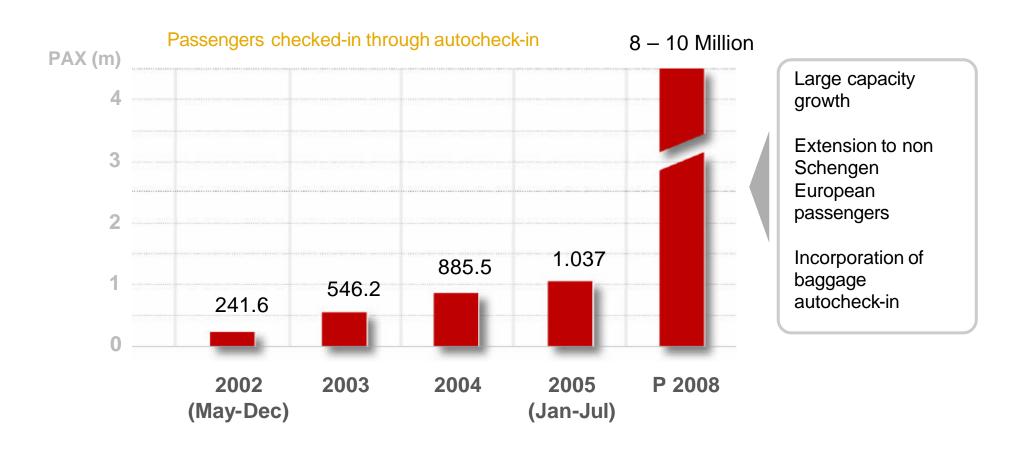
ASK/Employee





Change of processes and new tools

The use of autocheck-in will increase significantly



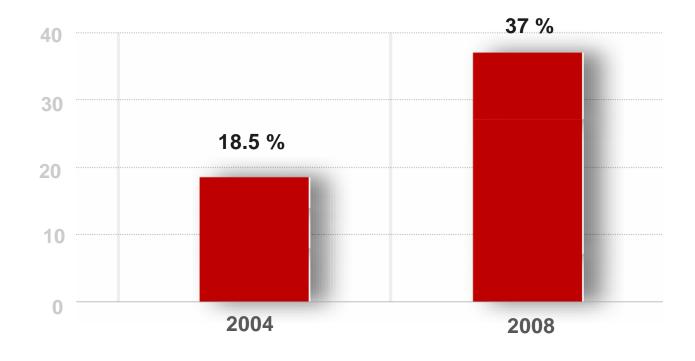
Saving of €5 M in 2008



Change of processes and new tools

Objective: to double sales through direct channels





Headcount reduction of 500 employees



Change of processes and new tools

Reengineering Plan in Maintenance

Reorganization of activities and functions

Subcontracting or elimination of lower qualification and added value tasks Personnel skills to be concentrated in higher value added tasks

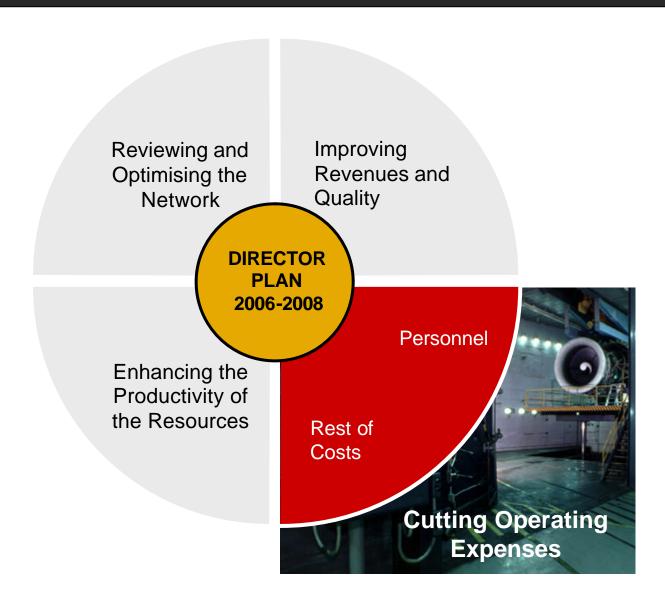
Spare parts rationalization in relation to fleet homogenization

Revision of contracts with suppliers

Operating revenue/employee will increase 18% in 2008



Pillars of the new Director Plan





Reduction of Personnel Costs: € 68 M savings

Salary freezes

Change from fixed to variable wages linked to target performance

New seniority system

New progression and promotion system

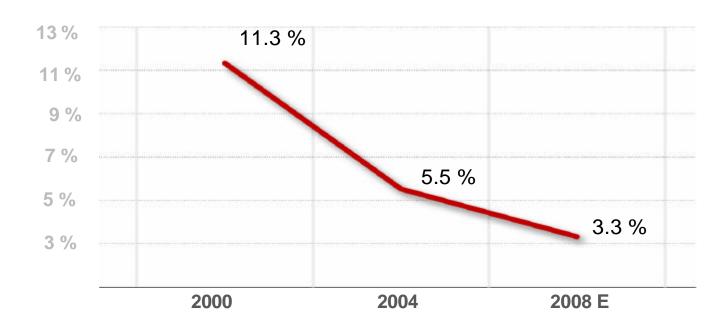
New conditions for new recruits

Other employee benefits



Other Costs: € 91 M savings

Reduction of commercial costs in Spain and abroad



- Implementation of a cero commission model in Spain and Europe
- Extension to other international markets

Estimated savings of €22 M



Other Costs: € 91 M savings

Reduction of aircraft leasing costs

- Better prices for the extension of current operating leases
- Better prices and interest rates for fleet incorporations



Reduction of cargo costs

- Reduction of bellies costs in Europe
- Reduction of cargo aircraft costs
- Selective closing of cargo terminals

Estimated savings of €15 M







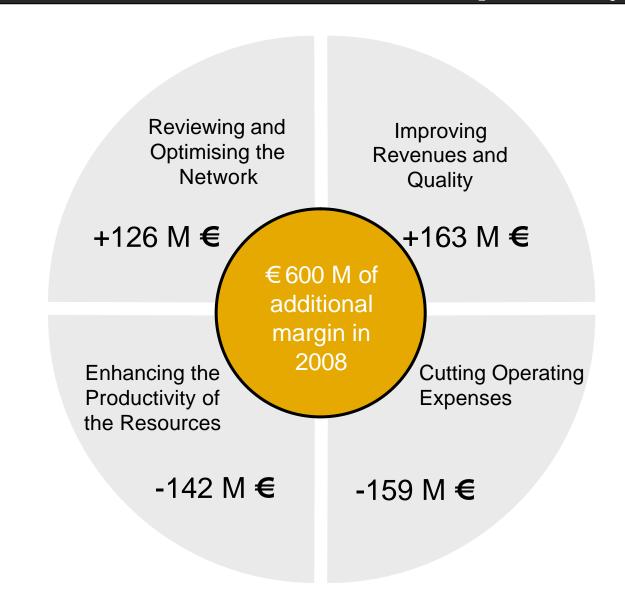
Director Plan initiatives require additional funds of ~€ 341 M

	Additional funds required 2006-2008 (€ M)	
Redundancy Plan	280 (1)	
Short and medium haul fleet reconfiguration and cabin optimization	33	
Implementation of new revenue management tools	11	
Other initiatives	17	
Total	341	
(1) Provisioned in 2005		

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Director Plan initiatives will maintain profitability





Director Plan 2006-08 Targets

