# PRELIMINARY FINANCIAL RESULTS 1999-2000

		Three months ended March 31		Twelve months ended Increase/ March 31			Increase/
	_	2000	1999	(Decrease)	2000	1999	(Decrease)
Turnover	£m	2,107	2,041	3.2%	8,940	8,892	0.5%
Operating (loss)/ profit	£m	(125)	(85)	(47.1)%	84	442	(81.0)%
(Loss) / profit before tax	£m	(175)	(85)	(105.9)%	5	225	(97.8)%
Retained(loss)/profit for the period	£m	(306)	(210)	(45.7)%	(216)	15	nm
Capital and reserves at period end	£m	3,340	3,355	(0.4)%	3,340	3,355	(0.4)%
Earnings per share							
Basic	р	(15.7)	(7.1)	(121.1)%	(2.0)	19.5	(110.3)%
Diluted	р	n/a	n/a	n/a	n/a	19.2	n/a
Dividends per share	р	12.8	12.8		17.9	17.9	

n/a: Not applicable nm : Not meaningful

# GROUP PROFIT AND LOSS ACCOUNT

March 31	GROUP PROFIT AND LOSS ACCOU		nths ended		Twelve mont	ha ended	
Traffic Revenue		1111.66 11101					Increase/
Traffic Revenue   Chechilded Passenger   1,760   1,687   4.3%   7,465   7,485   (0.3)%   Scheduled Passenger   134   127   5.5%   556   539   3.2%   Non-scheduled Services   8	<del></del>	2000 fm					
Scheduled Passenger	Traffic Revenue	2000 £m	1000 2111	(Beereabe)	2000 LIN	1000 2111	(Deer cabe)
Scheduled Cargo   134		1 760	1 687	4 3%	7 465	7 485	(0 3)%
Name					=		
1,902	_	_					
## Commend	Non-scheduled services						
DOTAL TURNOVER	Other revenue						
Employee costs							
Depreciation							
National							
Lease costs   52	<del>-</del>	172	152	13.2%	648	619	4.7%
Puel and oil costs   219   171   28.1%   804   705   14.0%   28.1%				06.00		450	06 50
Engineering and other aircraft costs   141   168   (16.1)%   661   660   0.2%   2.2%							
aircraft costs         141         168         (16.1)%         661         660         0.2%           Landing fees and en route charges         157         181         (13.3)%         682         736         (7.3)%           Handling charges, catering and other operating costs         333         295         12.9%         1,328         1,278         3.9%           Selling costs         319         291         9.6%         1,188         1,195         (0.6)%           Accommodation, ground equipment costs and currency differences         232         206         12.6%         874         751         16.4%           TOTAL OPERATING         2,232         2,126         5.0%         8.856         8,450         4.8%           EXPENDITURE         (125)         (85)         (47.1)%         84         442         (81.0)%           OPERATING (LOSS)/PROFIT         (125)         (85)         (47.1)%         84         442         (81.0)%           Share of operating profits in associates         44         34         29.4%         75         62         21.0%           Other income and charges         4         7         (42.9)%         5         27         (81.5)%           Other income and charges         4<		219	171	28.1%	804	705	14.0%
Landing fees and en				( ) -			
Name		141	168	(16.1)%	661	660	0.2%
### Handling charges, catering and other operating costs   333   295   12.9%   1,328   1,278   3.9%   3.11   328   1,278   3.9%   3.11   328   1,278   3.9%   3.11   328   1,278   3.9%   3.11   328   1,278   3.9%   3.11   328   1,278   3.9%   3.11   328   1,278   3.9%   3.11   328   1,278   3.9%   3.11   3.28   1,278   3.9%   3.28   3.19   3.29   3.19   3.29   3.19   3.29   3.19   3.29							
Catering and other operating costs   333   295   12.9%   1,328   1,278   3.9%		157	181	(13.3)%	682	736	(7.3)%
Operating costs         333         295         12.9%         1,328         1,278         3.9%           Selling costs         319         291         9.6%         1,188         1,195         (0.6)%           Accommodation, ground equipment costs and currency differences         232         206         12.6%         874         751         16.4%           TOTAL OPERATING         2,232         2,126         5.0%         8,856         8,450         4.8%           EXPENDITURE         (125)         (85)         (47.1)%         84         442         (81.0)%           Share of operating profits in associates         44         34         29.4%         75         62         21.0%           TOTAL OPERATING (LOSS) / FROFIT         (81)         (51)         (58.8)%         159         504         (68.5)%           PROFIT INCLUDING ASSOCIATES         (81)         (51)         (58.8)%         159         504         (68.5)%           Other income and charges (LOSS) / PROFIT on sale of fixed assets and investments         (2)         33         (106.1)%         249         51         nm           Interest         Net payable Retranslation (Charges)/Credits on on currency bornowings         (78)         (79)         1.3%         (272) <td< td=""><td>5 5 .</td><td></td><td></td><td></td><td></td><td></td><td></td></td<>	5 5 .						
Selling costs   319   291   9.6%   1,188   1,195   (0.6)%     Accommodation, ground equipment costs and currency differences   232   206   12.6%   874   751   16.4%     TOTAL OPERATING   2,232   2,126   5.0%   8,856   8,450   4.8%     EXPENDITURE				10.00			2 00
Accommodation, ground equipment costs and currency differences 232 206 12.6% 874 751 16.4% TOTAL OPERATING (LOSS)/PROFIT (125) (85) (47.1)% 84 442 (81.0)% Share of operating profits in associates 44 34 29.4% 75 62 21.0% TOTAL OPERATING (LOSS)/ (81) (51) (58.8)% 159 504 (68.5)% PROFIT INCLUDING ASSOCIATES  Other income and charges 4 7 (42.9)% 5 27 (81.5)% (Loss)/profit on sale of fixed assets and investments (2) 33 (106.1)% 249 51 nm Interest  Net payable (78) (79) 1.3% (272) (265) (2.6)% Retranslation (charges)/credits on on currency borrowings (18) 5 nm (136) (92) (47.8)% (LOSS)/PROFIT BEFORE TAX (175) (85) (105.9)% 5 225 (97.8)% (LOSS)/PROFIT AFTER TAX (165) (73) (126.0)% (10) 206 (104.9)% Non equity minority interest* (3) nm (11) nm (LOSS) / PROFIT FOR THE (168) (73) (130.1)% (21) 206 (110.2)% PROFIT PROFIT FOR THE (168) (73) (130.1)% (195) (191) (2.1)% PROFITOD Dividends paid and proposed (138) (137) (0.7)% (195) (191) (2.1)% RETAINED (LOSS)/PROFIT							
equipment costs and currency differences         232         206         12.6%         874         751         16.4%           TOTAL OPERATING         2,232         2,126         5.0%         8,856         8,450         4.8%           EXPENDITURE           OPERATING (LOSS)/PROFIT         (125)         (85)         (47.1)%         84         442         (81.0)%           Share of operating profits in associates         44         34         29.4%         75         62         21.0%           TOTAL OPERATING (LOSS) / (81)         (51)         (58.8)%         159         504         (68.5)%           TOTAL OPERATING (LOSS) / (81)         (51)         (58.8)%         159         504         (68.5)%           TOTAL OPERATING (LOSS) / (81)         (51)         (58.8)%         159         504         (68.5)%           TOTAL OPERATING (LOSS) / (81)         (81)         (51)         (58.8)%         159         504         (68.5)%           TOTAL OPERATING (LOSS) / (81)         (81)         (106.1)%         249         51         nm           TOTAL OPERATING (LOSS) / (78)         (79)         1.3%         (272)         (265)         (2.6)% <td></td> <td>319</td> <td>291</td> <td>9.6%</td> <td>1,188</td> <td>1,195</td> <td>(0.6)%</td>		319	291	9.6%	1,188	1,195	(0.6)%
Currency differences   232   206   12.6%   874   751   16.4%							
TOTAL OPERATING							
Comparing (Loss)/PROFIT   Comparing   Co	currency differences	232	206			751	
OPERATING (LOSS)/PROFIT (125) (85) (47.1)% 84 442 (81.0)% Share of operating profits in associates 44 34 29.4% 75 62 21.0% TOTAL OPERATING (LOSS) / (81) (51) (58.8)% 159 504 (68.5)% PROFIT INCLUDING ASSOCIATES  Other income and charges 4 7 (42.9)% 5 27 (81.5)% (Loss)/profit on sale of fixed assets and investments (2) 33 (106.1)% 249 51 nm Interest  Net payable (78) (79) 1.3% (272) (265) (2.6)% Retranslation (charges)/credits on on currency borrowings (18) 5 nm (136) (92) (47.8)% (LOSS)/PROFIT BEFORE TAX (175) (85) (105.9)% 5 225 (97.8)% Taxation 10 12 (16.7)% (15) (19) 21.1% (LOSS)/PROFIT AFTER TAX (165) (73) (126.0)% (10) 206 (104.9)% Non equity minority interest* (3) nm (11) nm (LOSS) / PROFIT FOR THE (168) (73) (130.1)% (21) 206 (110.2)% PERIOD Dividends paid and proposed (138) (137) (0.7)% (195) (195) (191) (2.1)% RETAINED (LOSS)/PROFIT		2,232	2,126	5.0%	8,856	8,450	4.8%
Share of operating profits in associates	EXPENDITURE						
Share of operating profits in associates		(105)	(05)	/ 457 1 1 0	0.4	4.40	(01 0)0
### Profits in associates   44   34   29.4%   75   62   21.0%   1071   1		(125)	(85)	(4/.⊥)%	84	442	(81.0)%
TOTAL OPERATING (LOSS) / (81) (51) (58.8)% 159 504 (68.5)% PROFIT INCLUDING ASSOCIATES  Other income and charges 4 7 (42.9)% 5 27 (81.5)% (Loss)/profit on sale of fixed assets and investments (2) 33 (106.1)% 249 51 nm Interest  Net payable (78) (79) 1.3% (272) (265) (2.6)% Retranslation (charges)/credits on on currency borrowings (18) 5 nm (136) (92) (47.8)% (LOSS)/PROFIT BEFORE TAX (175) (85) (105.9)% 5 225 (97.8)% Taxation 10 12 (16.7)% (15) (19) 21.1% (LOSS)/PROFIT AFTER TAX (165) (73) (126.0)% (10) 206 (104.9)% Non equity minority interest* (3) nm (11) nm (LOSS) / PROFIT FOR THE (168) (73) (130.1)% (21) 206 (110.2)% PERIOD Dividends paid and proposed (138) (137) (0.7)% (195) (191) (2.1)% RETAINED (LOSS)/PROFIT			2.4	00.40			01 00
### PROFIT INCLUDING ASSOCIATES  Other income and charges							
Other income and charges 4 7 (42.9)% 5 27 (81.5)% (Loss)/profit on sale of fixed assets and investments (2) 33 (106.1)% 249 51 nm Interest  Net payable (78) (79) 1.3% (272) (265) (2.6)% Retranslation (charges)/credits on on currency borrowings (18) 5 nm (136) (92) (47.8)% (LOSS)/PROFIT BEFORE TAX (175) (85) (105.9)% 5 225 (97.8)% Taxation (10) 12 (16.7)% (15) (19) 21.1% (LOSS)/PROFIT AFTER TAX (165) (73) (126.0)% (10) 206 (104.9)% Non equity minority interest* (3) nm (11) nm (LOSS) / PROFIT FOR THE (168) (73) (130.1)% (21) 206 (110.2)% PERIOD Dividends paid and proposed (138) (137) (0.7)% (195) (191) (2.1)% RETAINED (LOSS)/PROFIT		(81)	(51)	(58.8)%	159	504	(68.5)%
Other income and charges 4 7 (42.9)% 5 27 (81.5)% (Loss)/profit on sale of fixed assets and investments (2) 33 (106.1)% 249 51 nm Interest  Net payable (78) (79) 1.3% (272) (265) (2.6)% Retranslation (charges)/credits on on currency borrowings (18) 5 nm (136) (92) (47.8)% (LOSS)/PROFIT BEFORE TAX (175) (85) (105.9)% 5 225 (97.8)% Taxation 10 12 (16.7)% (15) (19) 21.1% (LOSS)/PROFIT AFTER TAX (165) (73) (126.0)% (10) 206 (104.9)% Non equity minority interest* (3) nm (11) nm (LOSS) / PROFIT FOR THE (168) (73) (130.1)% (21) 206 (110.2)% PERIOD Dividends paid and proposed (138) (137) (0.7)% (195) (191) (2.1)% RETAINED (LOSS)/PROFIT							
(Loss)/profit on sale       of fixed assets and       investments     (2)     33 (106.1)%     249     51 nm       Interest       Net payable Retranslation (charges)/credits on on currency borrowings     (18)     5 nm (136)     (92)     (47.8)%       (LOSS)/PROFIT BEFORE TAX     (175)     (85)     (105.9)%     5 225     (97.8)%       Taxation     10     12     (16.7)%     (15)     (19)     21.1%       (LOSS)/PROFIT AFTER TAX     (165)     (73)     (126.0)%     (10)     206     (104.9)%       Non equity minority interest*     (3)     nm (11)     nm       (LOSS) / PROFIT FOR THE     (168)     (73)     (130.1)%     (21)     206     (110.2)%       PERIOD Dividends paid and proposed     (138)     (137)     (0.7)%     (195)     (191)     (2.1)%       RETAINED (LOSS)/PROFIT	ASSOCIATES						
(Loss)/profit on sale       of fixed assets and       investments     (2)     33 (106.1)%     249     51 nm       Interest       Net payable Retranslation (charges)/credits on on currency borrowings     (18)     5 nm (136)     (92)     (47.8)%       (LOSS)/PROFIT BEFORE TAX     (175)     (85)     (105.9)%     5 225     (97.8)%       Taxation     10     12     (16.7)%     (15)     (19)     21.1%       (LOSS)/PROFIT AFTER TAX     (165)     (73)     (126.0)%     (10)     206     (104.9)%       Non equity minority interest*     (3)     nm (11)     nm       (LOSS) / PROFIT FOR THE     (168)     (73)     (130.1)%     (21)     206     (110.2)%       PERIOD Dividends paid and proposed     (138)     (137)     (0.7)%     (195)     (191)     (2.1)%       RETAINED (LOSS)/PROFIT	Other transport aboves	4	-	(40.0)%	_	0.7	/O1 F\0.
Of fixed assets and investments (2) 33 (106.1)% 249 51 nm  Interest  Net payable (78) (79) 1.3% (272) (265) (2.6)% Retranslation (charges)/credits on on currency borrowings (18) 5 nm (136) (92) (47.8)% (1000)/PROFIT BEFORE TAX (175) (85) (105.9)% 5 225 (97.8)% (1000)/PROFIT AFTER TAX (165) (73) (126.0)% (10) 206 (104.9)% (1000)/PROFIT AFTER TAX (168) (73) (130.1)% (21) 206 (110.2)% PERIOD Dividends paid and proposed (138) (137) (0.7)% (195) (191) (2.1)% RETAINED (LOSS)/PROFIT	<del>-</del>	4	/	(42.9)6	5	27	(81.5)6
Interest  Net payable (78) (79) 1.3% (272) (265) (2.6)% Retranslation (charges)/credits on on currency borrowings (18) 5 nm (136) (92) (47.8)% [LOSS)/PROFIT BEFORE TAX (175) (85) (105.9)% 5 225 (97.8)% [LOSS)/PROFIT AFTER TAX (165) (73) (126.0)% (15) (19) 21.1% [LOSS)/PROFIT FOR THE (38) (73) (130.1)% (11) nm (11) nm (LOSS)/PROFIT FOR THE (168) (73) (130.1)% (21) 206 (110.2)% PERIOD Dividends paid and proposed (138) (137) (0.7)% (195) (191) (2.1)%	<del>-</del>						
Interest  Net payable (78) (79) 1.3% (272) (265) (2.6)%  Retranslation (charges)/credits on on currency borrowings (18) 5 nm (136) (92) (47.8)%  (LOSS)/PROFIT BEFORE TAX (175) (85) (105.9)% 5 225 (97.8)%  Taxation 10 12 (16.7)% (15) (19) 21.1% (10)  (LOSS)/PROFIT AFTER TAX (165) (73) (126.0)% (10) 206 (104.9)%  Non equity minority interest* (3) nm (11) nm (10) nm (10)  (LOSS) / PROFIT FOR THE (168) (73) (130.1)% (21) 206 (110.2)% (100)  Dividends paid and proposed (138) (137) (0.7)% (195) (191) (2.1)% (100)		(0)	2.2	(106 1)%	0.40	F 1	nm
Net payable Retranslation (charges)/credits on on currency borrowings       (18)       5       nm       (136)       (92)       (47.8)%         (LOSS)/PROFIT BEFORE TAX       (175)       (85)       (105.9)%       5       225       (97.8)%         Taxation       10       12       (16.7)%       (15)       (19)       21.1%         (LOSS)/PROFIT AFTER TAX       (165)       (73)       (126.0)%       (10)       206       (104.9)%         Non equity minority interest*       (3)       nm       (11)       nm         (LOSS) / PROFIT FOR THE PERIOD Dividends paid and proposed       (138)       (137)       (0.7)%       (195)       (191)       (2.1)%         RETAINED (LOSS)/PROFIT		(2)	33	(100.1)%	249	51	11111
Retranslation         (charges)/credits on       on currency         borrowings       (18)       5       nm       (136)       (92)       (47.8)%         (LOSS)/PROFIT BEFORE TAX       (175)       (85)       (105.9)%       5       225       (97.8)%         Taxation       10       12       (16.7)%       (15)       (19)       21.1%         (LOSS)/PROFIT AFTER TAX       (165)       (73)       (126.0)%       (10)       206       (104.9)%         Non equity minority interest*       (3)       nm       (11)       nm         (LOSS) / PROFIT FOR THE       (168)       (73)       (130.1)%       (21)       206       (110.2)%         PERIOD       Dividends paid and proposed       (138)       (137)       (0.7)%       (195)       (191)       (2.1)%         RETAINED (LOSS)/PROFIT		<b></b> .	(=0)	1 20	(4-4)	(0.55)	(0,6)0
(charges)/credits on on currency borrowings       (18)       5       nm       (136)       (92)       (47.8)%         (LOSS)/PROFIT BEFORE TAX       (175)       (85)       (105.9)%       5       225       (97.8)%         Taxation       10       12       (16.7)%       (15)       (19)       21.1%         (LOSS)/PROFIT AFTER TAX       (165)       (73)       (126.0)%       (10)       206       (104.9)%         Non equity minority interest*       (3)       nm       (11)       nm         (LOSS) / PROFIT FOR THE       (168)       (73)       (130.1)%       (21)       206       (110.2)%         PERIOD Dividends paid and proposed       (138)       (137)       (0.7)%       (195)       (191)       (2.1)%         RETAINED (LOSS)/PROFIT		(78)	(79)	1.3%	(272)	(265)	(2.6)%
on currency borrowings         (18)         5         nm         (136)         (92)         (47.8)%           (LOSS)/PROFIT BEFORE TAX         (175)         (85)         (105.9)%         5         225         (97.8)%           Taxation         10         12         (16.7)%         (15)         (19)         21.1%           (LOSS)/PROFIT AFTER TAX         (165)         (73)         (126.0)%         (10)         206         (104.9)%           Non equity minority interest*         (3)         nm         (11)         nm           (LOSS)/PROFIT FOR THE PERIOD Dividends paid and proposed         (168)         (73)         (130.1)%         (21)         206         (110.2)%           RETAINED (LOSS)/PROFIT         (138)         (137)         (0.7)%         (195)         (191)         (2.1)%							
borrowings         (18)         5         nm         (136)         (92)         (47.8)%           (LOSS)/PROFIT BEFORE TAX         (175)         (85)         (105.9)%         5         225         (97.8)%           Taxation         10         12         (16.7)%         (15)         (19)         21.1%           (LOSS)/PROFIT AFTER TAX         (165)         (73)         (126.0)%         (10)         206         (104.9)%           Non equity minority interest*         (3)         nm         (11)         nm           (LOSS)/PROFIT FOR THE         (168)         (73)         (130.1)%         (21)         206         (110.2)%           PERIOD Dividends paid and proposed         (138)         (137)         (0.7)%         (195)         (191)         (2.1)%           RETAINED (LOSS)/PROFIT         (138)         (137)         (0.7)%         (195)         (191)         (2.1)%	_						
(LOSS)/PROFIT BEFORE TAX     (175)     (85)     (105.9)%     5     225     (97.8)%       Taxation     10     12     (16.7)%     (15)     (19)     21.1%       (LOSS)/PROFIT AFTER TAX     (165)     (73)     (126.0)%     (10)     206     (104.9)%       Non equity minority interest*     (3)     nm     (11)     nm       (LOSS) / PROFIT FOR THE     (168)     (73)     (130.1)%     (21)     206     (110.2)%       PERIOD Dividends paid and proposed     (138)     (137)     (0.7)%     (195)     (191)     (2.1)%       RETAINED (LOSS)/PROFIT			_	nm		(02)	(17 0)%
Taxation         10         12         (16.7)%         (15)         (19)         21.1%           (LOSS)/PROFIT AFTER TAX         (165)         (73)         (126.0)%         (10)         206         (104.9)%           Non equity minority interest*         (3)         nm         (11)         nm           (LOSS) / PROFIT FOR THE PERIOD         (168)         (73)         (130.1)%         (21)         206         (110.2)%           PERIOD Dividends paid and proposed         (138)         (137)         (0.7)%         (195)         (191)         (2.1)%           RETAINED (LOSS)/PROFIT         (138)         (137)         (0.7)%         (195)         (191)         (2.1)%	<del>-</del>						
(LOSS)/PROFIT AFTER TAX       (165)       (73)       (126.0)%       (10)       206       (104.9)%         Non equity minority interest*       (3)       nm       (11)       nm         (LOSS) / PROFIT FOR THE PERIOD       (168)       (73)       (130.1)%       (21)       206       (110.2)%         PERIOD       Dividends paid and proposed       (138)       (137)       (0.7)%       (195)       (191)       (2.1)%         RETAINED (LOSS)/PROFIT					_		
Non equity minority interest* (3) nm (11) nm (LOSS) / PROFIT FOR THE (168) (73) (130.1)% (21) 206 (110.2)% PERIOD Dividends paid and proposed (138) (137) (0.7)% (195) (191) (2.1)% RETAINED (LOSS)/PROFIT							
interest* (3) nm (11) nm (LOSS) / PROFIT FOR THE (168) (73) (130.1)% (21) 206 (110.2)% PERIOD Dividends paid and proposed (138) (137) (0.7)% (195) (191) (2.1)% RETAINED (LOSS)/PROFIT		(165)	(73)	(126.0)%	(10)	206	(104.9)%
(LOSS) / PROFIT FOR THE (168) (73) (130.1)% (21) 206 (110.2)% PERIOD Dividends paid and proposed (138) (137) (0.7)% (195) (191) (2.1)% RETAINED (LOSS)/PROFIT							
PERIOD Dividends paid and proposed (138) (137) (0.7)% (195) (191) (2.1)% RETAINED (LOSS)/PROFIT	interest*	(3)		nm	(11)		nm
Dividends paid and proposed (138) (137) (0.7)% (195) (191) (2.1)% RETAINED (LOSS)/PROFIT		(168)	(73)	(130.1)%	(21)	206	(110.2)%
proposed (138) (137) (0.7)% (195) (191) (2.1)% RETAINED (LOSS)/PROFIT							
RETAINED (LOSS)/PROFIT							
		(138)	(137)	(0.7)%	(195)	(191)	(2.1)%
FOR THE PERIOD (306) (210) (45.7)% (216) 15 nm							
	FOR THE PERIOD	(306)	(210)	(45.7)%	(216)	15	nm

nm: Not meaningful

<sup>\*</sup> Fixed Interest Perpetual Preferred Securities

# OPERATING AND FINANCIAL STATISTICS

MAINLINE SCHEDULED	Three months ended March 31			hs ended		
SERVICES	2000	1999	<pre>Increase/ (Decrease)</pre>	2000	March 31 1999	<pre>Increase/ (Decrease)</pre>
TRAFFIC AND CAPACITY	2000	1000	(Decrease)	2000		(Deerease)
RPK (m)	26,797	27,312	(1.9)%	117,463	118,310	(0.7)%
ASK (m)	40,717	40,578	0.3%	168,361	167,265	0.7%
Passenger load factor(%)	65.8	67.3	(1.5)pts	69.8	70.7	(0.9)pts
CTK (m)	1,118	1,021	9.5%	4,536	4,277	6.1%
RTK (m)	3,802	3,741	1.6%	16,256	16,075	1.1%
ATK (m)	5,882	5,839	0.7%	24,400	23,982	1.7%
Overall load factor (%)	64.6	64.1	0.5 pts	66.6	67.0	(0.4)pts
Passengers carried (000)	8,081	8,338	(3.1)%	36,346	37,090	(2.0)%
Tonnes of cargo						
carried (000)	224	206	8.7%	897	855	4.9%
FINANCIAL						
Passenger revenue per						
RPK (p)	5.91	5.72	3.3%	5.84	5.91	(1.2)%
Cargo revenue per CTK(p)	11.81	12.24	(3.5)%	11.99	12.32	(2.7)%
Average fuel price						
before hedging (US						
cents/US gallon)	93.20	44.09	111.4%	71.46	48.66	46.9%
TOTAL GROUP OPERATIONS (including Deutsche BA, A TRAFFIC AND CAPACITY	Air Liberte	,'go' and	CityFlyer)			
RPK (m)	29,328	29,537	(0.7)%	127,425	125,951	1.2%
ASK (m)	44,533	43,544	2.3%	183,158	178,820	2.4%
RTK (m)	4,041	3,933	2.7%	17,215	16,831	2.3%
ATK (m)	6,253	6,130	2.0%	25,840	25,114	2.9%
Passengers carried (000)	10,778	10,285	4.8%	46,578	45,049	3.4%
FINANCIAL						
Total traffic revenue per RTK (p)	47.07	46.47	1.3%	47.01	48.04	(2.1)%
Total traffic revenue per ATK (p) Net operating	30.42	29.82	2.0%	31.32	32.20	(2.7)%
expenditure per RTK (p) Net operating	50.16	48.63	3.1%	46.52	45.41	2.4%
expenditure per ATK (p)	32.42	31.21	3.9%	30.99	30.44	1.8%
OPERATIONS						
Average Manpower Equivalent (MPE)	64,874	64,213	1.0%	65,640	64,051	2.5%
	96.4	95.5	0.9%		392.1	0.4%
ATKs per MPE (000) Aircraft in service at	90.4	93.5	0.96	393.7	394.1	0.46
period end	366	335	31	366	335	31

### PRELIMINARY STATEMENT

### Group Performance

Last year's results are disappointing. Group profits before tax for the year were £5 million; at an operating level profits were £84 million.

Operating results were adversely affected by excess industry capacity, particularly on the North Atlantic and from the growth of low-cost carriers in Europe. This led to high levels of price discounting in the industry. In line with our fleet and network strategy, we partly offset the impact of discounting by increasing our mix of premium passengers and improving the mix of fare types within cabins. In the fourth quarter, BA's yields were up on a year ago for the second successive quarter.

Cost efficiencies have continued despite higher spending on products, including the new 'flying-bed' in Club World. The Business Efficiency Programme (BEP) delivered improvements worth £1.1 billion over the last 3 years - - well over target thanks to additional profit improvement actions in the year just ended. Mainline capacity was only slightly up on a year ago, in line with current strategy.

For the three months ended March 31, 2000, pre tax losses were £175 million – £90 million worse than a year ago.

On  $1^{\rm st}$  May, 2000, Rod Eddington became Chief Executive following the resignation of Bob Ayling. His immediate task is to motivate all employees to deliver high and sustained levels of customer service, including the programme of new product launches which will cover all cabins and set new standards on the ground and in the air.

#### Turnover

For the twelve month period, Group turnover -- at £8,940 million -- was up half a point on a flying programme 2.9% larger in available tonne kilometres (ATKs).

Turnover for the three months was up 3.2% -- at £2,107 million -- on a flying programme just 2% bigger. Mainline yields (pence per revenue passenger kilometre - RPK) were up 3.3%, primarily due to a higher proportion of premium traffic. Premium traffic grew 8.4%; non premium traffic fell 3.8%. Mainline passenger seat factor was down 1.5 points at 65.8%.

In the three month period, Cargo revenue increased by 5.5% compared with last year, on tonnage up 8.7%.

## Unit Costs

For the twelve month period, unit costs (pence per ATK) were 1.8% higher than a year ago, inflated by higher fuel prices, increased restructuring costs (a provision for £88 million) and product improvements. The overall increase occurred despite substantial improvements in cost efficiency.

Unit costs for the three months were 3.9% higher than the same quarter last year. Excluding increases in fuel prices and product related costs, they would have been unchanged year on year.

### Non Operating Items

Profits on disposals of fixed assets and investments were £249 million in the year. This included £149 million from the disposal of our remaining shares in Galileo International Inc. and £58 million from the further disposal of part of our share holding in Equant.

Net interest expense for the year was £408 million. This was up on last year primarily because of book charges of £126 million relating to the revaluation of yen debts used to fund aircraft acquisitions. The revaluation results from the strengthening of the yen by 15% over the year. This charge does not represent cash lost to the business, but is required by standard accounting practice. Last year the revaluation of yen debts resulted in a book charge of £94 million.

## Earnings Per Share

For the twelve month period, losses attributable to shareholders were £21 million, equivalent to losses of 2 pence per share, compared with earnings of 19.5 pence last year. The loss attributable to shareholders for the three months was equivalent to 15.7 pence per share, compared with last year's losses of 7.1 pence.

#### Dividends

Shareholders will be asked to approve a final dividend of 12.8 pence per share, giving a total for the year of 17.9 pence, unchanged from last year.

The final dividend will be paid on July 31, 2000 to shareholders registered on June 5, 2000. The ex-dividend date will be May 30, 2000.

## Net Debt / Total Capital Ratio

Borrowings, net of cash and short term loans and deposits, amounted to £5,916 million at March 31, 2000 -- an increase of £390 million since March 31 1999 -- due primarily to the acquisition of aircraft.

The net debt/total capital ratio now stands at 64%.

#### Aircraft Fleet

The Group fleet increased during the year from 335 to 366 aircraft.

In the longhaul fleet the continuation of the revised fleet strategy saw the addition of 4 Boeing 747-400 and 11 Boeing 777 (including four of the new Rolls-Royce powered extended range variants). Disposals during the year consisted of the 9 remaining Boeing 747-100 and 1 Boeing 747-200.

The mainline shorthaul fleet changed with the delivery of 6 Airbus A319, 2 Boeing 757 and 2 Embraer RJ145 operated by Brymon. Disposals comprised 8 Boeing 737-200 and 1 Boeing 767-300; 1 Boeing 737-300 returned to DBA.

Within the subsidiaries, the acquisition of CityFlyer Express brought 8 Avro RJ100, 7 ATR 72 and 5 ATR 42 into the Group. "go" built up its fleet by 5 Boeing 737-300 on operating leases. Deutsche BA acquired 1 Boeing 737-300 returned from mainline and Air Liberte obtained 1 additional MD82 and disposed of 1 ATR 42.

## Subsidiaries and Associates

Acquisitions during the year included the purchase of CityFlyer Express based at Gatwick; an 18.3% stake in Comair, our franchise partner in Southern Africa; and a 9% holding in Iberia.

Since year end, Air Liberte has been sold to Taitbout Antibes.

## Alliance Development

The **one**world alliance continued to grow with the addition of Finnair and Iberia in September 1999; Aer Lingus and LAN Chile will join in June 2000. Canadian Airlines, a founder member of **one**world, has been purchased by Air Canada and will consequently leave the alliance in June 2000.

On a bi-lateral basis, we have finalised our investment in Iberia and co-operation, including behind and beyond codeshares, has already started. In addition, we have implemented bi-lateral agreements during the year with JAL, Aer Lingus, LAN Chile and Crossair. A request for codeshare with American Airlines has been filed and is awaiting approval.

### Outlook

Economic conditions have improved generally and the outlook for summer trading is better than last year. Competition and the strength of sterling against the euro will continue to exert pressure on yields.

The implementation of the fleet and network strategy supported by the introduction of new products is expected to contribute to yield and margin improvements in 2000/01. Low capacity growth will support seat factors.

We continue to focus on unit costs. Fuel remains above \$250 per tonne and despite successful hedging our fuel bill will be considerably higher next year. Future cost efficiencies will be delivered through e-commerce and e-procurement innovations, improved aircraft utilisation, reductions in selling and distribution costs and improved manpower productivity. These gains will partially offset the costs associated with new aircraft and new products.

The Annual General Meeting will be held at the Barbican Centre in London at 1100 hours on July 11, 2000. The full Report and Accounts and Summary Financial Statement will be distributed as appropriate to shareholders in the week beginning June 12, 2000; from then copies will be available to members of the public at the Company's registered office.

# GROUP BALANCE SHEET

		March 31
	2000	1999 £m
	£m	
FIXED ASSETS		
Intangible Assets	62	
Tangible Assets Investments	10,294	9,839 402
Investments	567 10,923	10,241
	10,323	10 /2 11
CURRENT ASSETS		
Stocks	78	84
Debtors	1,368	1,336
Cash, short-term loans and deposits	1,146 2,592	1,163 2,583
CREDITORS: AMOUNTS FALLING DUE	2,332	2,303
WITHIN ONE YEAR	(3,366	(3,048)
	)	
NET CURRENT LIABILITIES	(774)	(465)
TOTAL ASSETS LESS CURRENT LIABILITIES	10,149	9,776
CDEDITIONS AMOUNTS EALLING DIE		
CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR		
Borrowings and other creditors	(6,615	(6,230)
	)	
Convertible Capital Bonds 2005	(112)	(126)
	(113)	
	(6,728	(6,356)
	)	
PROVISIONS FOR LIABILITIES AND CHARGES	(81)	(65)
	3,340	3,355
	3,340	3,333
CAPITAL AND RESERVES		
Called up share capital	270	268
Reserves	2,877	3,087
Total equity shareholders' funds	3,147	3,355
Minority interest	16	
Non equity minority interest	177	
	3,340	3,355
STATEMENT OF TOTAL RECOGNISED GAINS AND LOSSES		
DIATEMENT OF TOTAL RECOGNIDED GAIND AND LODGED	Twelve r	months ended
		March 31
	2000 £m	1999 £m
(Loss)/profit for the year	(21)	206
Other recognised gains and losses relating to the year		
Exchange and other movements	(20)	(82)
Total gains and losses recognised since the last		124
annual report	(41)	124
- <u>+</u>	\ <b>- - -</b> /	

These summary financial statements were approved by the Directors on May 23, 2000.

# GROUP CASH FLOW STATEMENT

GROUP CASH FLOW STATEMENT	Twelve mon	ths ended March 31
	2000 £m	1999 £m
CASH INFLOW FROM OPERATING ACTIVITIES	1,186	1,241
DIVIDENDS RECEIVED FROM ASSOCIATES	44	11
RETURNS ON INVESTMENTS AND SERVICING OF FINANCE	(315)	(309)
TAXATION	(2)	(40)
CAPITAL EXPENDITURE AND FINANCIAL INVESTMENT	(146)	(118)
ACQUISITIONS AND DISPOSALS	(218)	(6)
EQUITY DIVIDENDS PAID	(242)	(113)
Net cash inflow before management of liquid resources and financing	307	666
MANAGEMENT OF LIQUID RESOURCES	9	(363)
FINANCING	(319)	(235)
(Decrease)/increase in cash in the year	(3)	68
GROUP FINANCING REQUIREMENT  Net cash inflow before management of liquid resources and financing	307	666
Acquisitions under loans, finance leases and hire purchase arrangements	(659)	(1,470)
Total financing requirement for the year	(352)	(804)
Total tangible fixed asset expenditure, net of progress payment refunds	1,291	1,807

## NOTES TO THE ACCOUNTS

For the period ended March 31, 2000

## 1 ACCOUNTING CONVENTION

The accounts have been prepared on the basis of the accounting policies set out in the Report and Accounts for the year ended March 31, 2000 in accordance with all applicable United Kingdom accounting standards and the Companies Act 1985 and are consistent with those applied in the previous year. During the year the Group implemented the new accounting standards: FRS 15-Tangible Fixed Assets and FRS 16-Current Tax. The adoption of the standards did not have a significant effect on the financial statements.

					Twelve m	onths ended March 31
					2000 £m	1999 £m
2	RECONCILIATION OF OPERATING PROFIT TO CASH INFLOW FROM OPERATING ACTIVITIES					
	Group operating profit				84	442
	Depreciation and amortisation Other items not involving the				648	619
	movement of cash				39	21
	Decrease in stocks and debtors				4	60
	Increase in creditors				411	99
	Cash inflow from operating activities				1,186	1,241
3	RECONCILIATION OF NET CASH FLOW TO MOVEMENT IN NET DEBT					
	(Decrease)/increase in cash during the year Cash outflow from decrease in debt and				(3)	68
	lease financing Cash (inflow)/outflow from liquid				516	300
	resources				(9)	363
	Change in net debt resulting from cash flows				504	731
	New loans and finance leases taken out and hire purchase arrangements made Assumed from subsidiary undertakings				(659)	(1,470)
	acquired during the year				(42)	
	Conversion of Convertible Capital Bonds				13	24
	Exchange movements				(206)	(208)
	Movement in net debt during the year Net debt at April 1				(390)	(923)
	Net debt at year end				(5,526) (5,916)	(4,603) (5,526)
	nee debe de fedi end				(3/310)	(3/320)
		Three mo	ont	hs ended March 31	Twelve m	onths ended March 31
		2000 £1	n	1999 £m	2000 £m	1999 £m
4	OTHER INCOME AND CHARGES					
	Income from trade investments	1		1	3	4
	Other	3		6	2	23
		4		7	5	27
	Other income and charges represented by				-	26
	Group Associates	4		6 1	5	26 1
		4		7	<u>5</u>	27

	Three mon	nths ended	Twelve mon	
	2000 £m	March 31 1999 £m	2000 £m	March 31 1999 £n
PROFIT ON SALE OF FIXED ASSETS AND	2000 £III	1999 LIII	2000 £111	1999 LII
INVESTMENTS				
Net profit on disposal of investment in Galileo International Inc.			149	
Net profit on part disposal of investment			149	
in Equant	8	48	70	48
Net profit on disposal of other fixed	_		, •	
assets and investments	(10)	(15)	30	3
	(2)	33	249	51
Represented by:				
Group	(10)	33	237	51
Associates (all relating to the part				
disposal of investment in Equant)	8		12	
	(2)	33	249	51
NET INTEREST PAYABLE				
Interest payable less amount capitalised	96	93	357	336
Interest receivable	(18)	(14)	(85)	(71)
	78	79	272	265
Retranslation charges/(credits) on				
currency borrowings	18	(5)	136	92
	96	74	408	357
Net interest payable represented by:				
Group	89	67	396	345
Associates	7	7	12	12
	96	74	408	357

## 7 TAXATION

No tax has arisen in the UK on operating results, as adjusted for taxation. Profit on sale of investments in the year being covered by tax losses. The tax charge for the year is attributable to tax on overseas investments.

### 8 DIVIDENDS PAID AND PROPOSED

The Board recommends a final dividend of 12.8p per share, giving a total dividend for the year of 17.9p, unchanged from last year.

The amount charged to the profit and loss account includes £1 million in relation to 1998-99 final dividends paid to Convertible Capital Bond holders(1997-98: £1 million), who converted their bonds in June 1999, in accordance with the terms of the bonds.

## 9 EARNINGS PER SHARE

Basic earnings per share are calculated on a weighted average of 1,074,823,000 ordinary shares (March 1999: 1,054,543,000) as adjusted for shares held for the purposes of employee share ownership plans including the Long Term Incentive Plan. Diluted earnings per share are calculated on a weighted average of 1,124,287,000 ordinary shares (March 1999: 1,120,800,000) after allowing for the conversion rights attaching to the Convertible Capital Bonds and for adjustments to income to eliminate interest payable on the Convertible Capital Bonds.

The number of shares in issue at March 31, 2000 was 1,081,515,000 (March 31, 1999: 1,073,167,000)ordinary shares of 25 pence each.

1.0			2000 £m	March 31 1999 £m
10	TANGIBLE ASSETS Fleet Property Equipment		8,437 1,488 369	8,207 1,331 301
			10,294	9,839
11	INVESTMENTS Associated undertakings		507	323
	Trade investments		35	68
	Investment in own shares		25	11
			567	402
12	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR			
	Loans		140	202
	Finance Leases Hire Purchase Arrangements		120 288	91 264
	nife Purchase Arrangements		288 548	264 557
	Overdrafts - unsecured		5	11
	Corporate taxation		18	25
	Other creditors and accruals		2,795	2,455
			3,366	3,048
13	BORROWINGS AND OTHER CREDITORS FALLING DUE AFTER MORE THAN ONE YEAR			
	Loans		903	940
	Finance Leases		1,768	1,244
	Hire Purchase Arrangements		3,725 6,396	3,811 5,995
	Other creditors and accruals		219	235
			6,615	6,230
1 /	RESERVES			
14	Balance at April 1		3,087	3,061
	Retained (loss)/profit for the year		3,007	15
	•	(216)		
	Exchange and other adjustments			(82)
	- 1 · · · · · · · · · · · · · · · · · ·	(20)		
	Reduction in reserves resulting from shares issued to a Qualifying Employee Share Ownership Trust in relation to the 1993 Share Save Scheme			(21)
		(2)		•
	Goodwill written back on disposal Premium arising from issue of ordinary	, -,	7	
	share capital		21	114
			2,877	3,087

15 The figures for the three months and year ended March 31, 2000 and three months ended March 31, 1999 are unaudited and do not constitute full accounts within the meaning of Section 240 of the Companies Act 1985. The Annual Report and Accounts for the year ended March 31, 2000 were approved by the Board of Directors today but have not yet been delivered to the Registrar of Companies; the report of the auditors on the accounts is unqualified. The figures for the year ended March 31, 1999 have been extracted from the full accounts with certain minor presentational changes for that year, which have been delivered to the Registrar of Companies and on which the auditors have issued an unqualified audit report.

## UNITED STATES GENERALLY ACCEPTED ACCOUNTING PRINCIPLES (US GAAP) INFORMATION

The accounts have been prepared in accordance with accounting principles accepted in the United Kingdom which differ in certain respects from those generally accepted in the United States. The significant differences are the same as those set out in the Report and Accounts for the year ended March 31, 2000.

The adjusted net income and shareholders' equity applying US GAAP are set out below:

	Three mor	nths ended March 31	Twelve mon	ths ended March 31
	2000 £m	1999 £m	2000 £m	1999 £m
(Loss) / profit for the period as reported in the Group profit and loss account			(21)	206
	(168)	(73)	(== /	
US GAAP adjustments			(391)	(91)
	(296)	(18)		
Net income as so adjusted to			(450)	115
accord with US GAAP	(464)	(91)	(412)	115
Net income per Ordinary				
Share as so adjusted Basic			(38.3)p	10.9p
	(43.1)p	(8.7)p	· · · · ·	
Diluted	n/a	n/a	n/a	n/a
Net income per American Depositary Share as so adjusted				
Basic			q(883)p	109p
Diluted	(431)p	(87)p		/ -
Diluted	n/a	n/a	n/a	n/a
				March 31

		March 31
	2000 £m	1999 £m
Shareholders' equity as reported		
in the Group balance sheet	3,147	3,355
US GAAP adjustments	(719)	(198)
Shareholders' equity as so adjusted to accord with US GAAP	2,428	3,157

Under UK GAAP, the profit relating to the sale of frequent flyer airmiles to companies participating in the Airmiles programme is recognised at the time of sale. From December 1999 under US GAAP, revenue relating to the sale of airmiles is deferred until redemption. This has resulted in a one-off cumulative adjustment of £136m in the current period.

Number in service with Group companies at March 31, 2000

		companies at		., 2000			
			perating				
	On		ases off		Movements		
	balance_	balan	ce sheet		since		
MAINLINE	sheet				March	Future	
(Notes 1 & 6)	Aircraft	Extendible	Other	Total	31, 1999 d	deliveries	Options
Concorde	7			7			
Boeing 747-100					(9)		
Boeing 747-200	12	3		15	(1)		
Boeing 747-400	57			57	4		
Boeing 777	33			33	11	12	16
Boeing 767-300	27			27	(1)		
Boeing 757-200	47	3	3	53	2		
Airbus A318						12	12
Airbus A319 (Note 5)		6		6	6	33	125
Airbus A320	10			10		20	
Boeing 737-200			13	13	(8)		
Boeing 737-300			7	7	(1)		
Boeing 737-400	22		12	34			
Turbo Props							
(Note 3)	2		17	19			
Embraer RJ145			2	2	2	5	14
Sub total	217	12	54	283	5	82	167
DEUTSCHE BA, AIR LIB	ERTE, \qo'	and CITYFLY	ER (Notes	2 & 7)			
McDonnell Douglas			•	•			
DC-10-30			3	3			
McDonnell Douglas							
MD82			1	1	1		
McDonnell Douglas	_		_				
MD83	3		7	10			
Boeing 737-300			31	31	6		
Fokker 100	4	7		11			
Fokker F28	4			4			
Avro RJ100		8		8	8	2	
Turbo Props (Note 4)	1	12	2	15	11		
Sub total	12	27	44	83	26	2	
GROUP TOTAL	229	39	98	366	31	84	167

### Notes

- 1 Includes those operated by British Airways Plc, British Airways (European Operations at Gatwick) Ltd and Brymon Airways Ltd.
- 2 Excludes 4 ATR 72s, 7 ATR 42s, 2 Embraer subleased to other carriers.
- 3 Includes 2 de Havilland Canada DHC-7-100s and 17 de Havilland Canada DHC-8s.
- 4 Excluding 1 ATR 72 and 1 ATR 42, stood down out of service. Including 7 ATR 72s and 5 ATR 42s for Cityflyer and 1 ATR 72 and 2 ATR 72s for Air Liberté.
- 5 Options include reserved delivery positions and, if taken, may be A319, A320 or A321.
- 6 Excludes 2 McDonnell Douglas DC-10-30s, 1 Boeing 737-200 and 1 Boeing 767-300 stood down pending disposal or return to lessor and 3 Boeing 737-500s delivered but not yet in service.
- $7\,$  Net increase includes 8 Avro RJ100s, 7 ATR 72s and 5 ATR 42s through the acquisition of CityFlyer.