

Media Release



Regional & Rural Banking
South Western Australia
Level 6, 77 St Georges Terrace
Perth WA 6000

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ANZ to provide assistance for south-west WA customers affected by storm damage

ANZ today announced a range of special measures to support customers affected by damage from severe storms and a possible tornado which hit Australind in the south-west of Western Australia overnight.

ANZ customers who have been affected by storm damage are encouraged to approach their local ANZ branch as soon as practical to discuss the likely impact on their business or personal circumstances.

For customers affected by storm damage, ANZ is offering to:

- suspend repayments on all loans for three months
- waive fees associated with restructuring business loans considered necessary due to storm damage impacts
- waive early withdrawal costs for term deposits
- consider temporary adjustments to customer lending limits including credit cards to assist them cope financially with unexpected costs arising from the storm damage.

ANZ Regional Manager, South Western Australia David Whitby said the measures were designed to provide relief to customers who are dealing with the impact of the storms.

"We understand these storms have affected some of our customers and we are committed to helping them get through this difficult time," Mr Whitby said. "They can be assured that ANZ can make arrangements to accommodate their needs."

Customers affected by storm damage who wish to make use of these arrangements should call ANZ on 13 13 14 or contact their local ANZ branch.

The ANZ branch in Australind escaped damage in the storms and is open for business, with customer service officers ready to assist storm-affected customers to access the ANZ assistance package.

For media enquiries please contact:

David Whitby
ANZ Regional Manager South Western Australia
Tel: 08 9323 8228 or 0427 016 713
Email: whitbyd@anz.com