



# Media Release

Corporate Communications  
100 Queen Street  
Melbourne Vic 3000  
[www.anz.com](http://www.anz.com)

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## ANZ deters ATM ram-raiders with new technology

ANZ announced today that it is installing automatic teller machines (ATMs) with technology which can dye the cash to deter attacks on ATMs.

ANZ Head of ATMs, Ms Tania Foster, said the new ink-staining technology would make it fruitless for criminals to attack the ATM because the money inside would be stained with chemical ink.

The introduction of an ink-staining system is the next step in ATM security and builds on existing security measures which includes bollards, alarms, camera surveillance and additional structural support to withstand physical force.

“ATM attacks are of great concern to us because they disrupt services for customers and cause significant damage to property,” Ms Foster said. “We believe that staining the cash, making it easy to identify as stolen, will be another strong deterrent and help to ensure our ATMs continue to operate safely and without disruption for the convenience of customers.”

ANZ is using the Fluiditi™ ink-staining system designed by ATM and self-service company NCR Corporation. Fluiditi has proven to be an effective deterrent in more than 3,000 ATMs around the world, including North America and Europe. ANZ is the first Australian bank to deploy Fluiditi.

ANZ has a network of more than 1900 ATMs nationwide and the Fluiditi technology has already been deployed to a number of ATMs under a pilot program over the past six months.

Fluiditi is being rolled out to a significant number of locations in ANZ's ATM network, including a number of the new ATMs being installed under a partnership arrangement in Woolworths Supermarkets, Petrol and BIG W stores across Australia. To enhance the potential to deter ATM attacks, the number of ATMs with Fluiditi will not be disclosed.

Mr Has Fakira, Program Manager – Store Operations at Woolworths, said: “Our agreement with ANZ to install ATMs in Woolworths supermarkets and petrol sites will give our customers the convenience of withdrawing cash in-store when they shop.

“It is reassuring to know that our ATM sites will benefit from the additional security protection provided by Fluiditi.”

Ms Foster said community awareness about the technology would play an important part in deterring criminals from attacking ATMs.

“The key thing for people to know is that a stained note is most likely to be a stolen note,” Ms Foster said. “If you are presented with a stained note, you should contact the police.”

For media enquiries contact:

Mairi Barton  
Senior Manager, Media Relations  
Tel: 03-9273 6190 or 0409 655 551  
Email: [bartonm4@anz.com](mailto:bartonm4@anz.com)