

## Media Release

Corporate Communications
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## CANNEX-Money Magazine Award recognises ANZ's progress in social responsibility

ANZ was today recognised as the CANNEX-Money Magazine "Socially Responsible Institution of the Year," reflecting the Bank's progress on its corporate responsibility agenda.

The CANNEX-Money Magazine award assessed performance in corporate responsibility across the banking sector and recognised recent ANZ initiatives including:

- Releasing a Reconciliation Action Plan which included the most significant Indigenous employment targets of any major Australian company for the employment of 300 Indigenous trainees in ANZ branches over the next three years.
- Committing to a Responsible Lending Code which contains minimum standards for the issue of credit card limit increase offers.
- Supporting communities through financial literacy and inclusion partnerships such as the Saver Plus and MoneyMinded programs.

ANZ Chief Executive Officer, Mr John McFarlane said: "We set out to make ANZ a very different bank - one which truly balances the interests of its stakeholders and this work is now achieving real results. Our approach has helped to make our customers the most satisfied of all major banks and our financial literacy and inclusion programs are improving financial skills and knowledge, particularly among some of the most vulnerable people in Australia.

"There is still a big agenda in front of us, particularly in further integrating social and environmental considerations into Institutional lending decisions and continuing to address climate change through our commitment to be carbon neutral by 2009," Mr McFarlane said.

CANNEX Head of Research and Consumer Services, Ms Mara Bun said: "ANZ demonstrated it was particularly strong in its products and partnerships including working with local community organisations to address the banking needs of low income and Indigenous Australians. Participation in banking is a vital ingredient for individual and community development."

Last month, ANZ also increased its overall score in the St James Ethics Centre Corporate Responsibility Index (CRI) to 96.9 per cent, up 2.04 per cent on the previous year and placing ANZ in the top 5 participating Australian companies. The CRI gave ANZ an "outstanding" score of more than 95 per cent in five key areas including Community and Environment Management.

For more information on ANZ's corporate responsibility activities visit www.anz.com/cr.

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**Note for Editors:** ANZ was also awarded CANNEX-Money Magazine's "Bank of the Year", "Business Bank of the Year", "Home Lender of the Year", "Online Lender of the Year" (One Direct), and the "Reader's Choice Service Excellence Award for 2007".