

# Media Release



Corporate Communications

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## ANZ opens in Bourke Street seven days-a-week

ANZ today launched its first full-service branch in Victoria open seven days-a-week, located in the Bourke Street Mall to provide more convenient banking to customers and businesses in Melbourne's central business district.

The new branch makes ANZ the first bank ever to have a shop front in the Bourke Street Mall.

ANZ has another full-service seven-day branch in Queen Street Mall in Brisbane CBD. ANZ also has a number of other branches nationally which open seven days a week for account and loan enquiries.

The Bourke Street Mall branch is one of the final branches to be delivered as part of ANZ's 2004 commitment to open 80 new branches across Australia. This brings the total number of full-service ANZ branches to 812 nationwide.

Officially opening the branch today with Melbourne Lord Mayor, the Hon. John So, ANZ Group Managing Director Personal Division, Mr Brian Hartzer said: "Opening a branch in the Bourke Street Mall continues our investment in face-to-face banking services because our customers tell us it's important to them.

"With an average of 52,000 pedestrians visiting Bourke Street Mall every day, our new branch in the mall has a prime location which makes it an ideal addition to ANZ's program of extended opening hours in major shopping areas.

"These are all important parts of our strategy of providing more convenient banking, in this case by helping to ensure that we are open when our customers want to do their banking," Mr Hartzer said.

The new ANZ Bourke Street Mall branch will be managed by Ms Jullianne Jones. The branch is located at Shop 4-9, 309-325 Bourke Street Mall.

Its opening hours are Monday to Thursday 9:00am to 5:00pm, Friday 9:00am to 8:00pm, Saturday and Sunday 9:00am to 5:00pm.

ANZ Bourke Street Mall manages all types of customer transactions and enquiries, with specialist staff handling home loans, business lending and investments, financial planning and insurance services. The branch will also have an ATM available 24 hours-a-day.

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