

JOHN DE LA BASTIDE - GAS

1 Q. Please state your name and business address.

2 A. My name is John de la Bastide, and my business address
3 is 4 Irving Place, New York, New York 10003.

4 Q. By whom are you employed and in what capacity?

5 A. I am employed by Consolidated Edison Company of New
6 York, Inc. ("Con Edison" or the "Company") as
7 Department Manager, Employee Benefits and Compensation.

8 Q. Please describe your educational background.

9 A. I graduated from Hofstra University in 1985 with a
10 Bachelor of Business Administration in Accounting.

11 Q. Please describe your work experience.

12 A. I have been employed by Con Edison for 23 years.
13 Between 1986 and 1996, I was promoted to various
14 supervisory positions in Corporate Accounting. In
15 1998, I was promoted to the position of Section
16 Manager, Employee Benefits. In 2001, I was promoted to
17 Department Manager, Financial Forecasting, in Corporate
18 Accounting and have held various positions as
19 Department Manager in Corporate Accounting and Electric
20 Operations. I assumed the position of Department
21 Manager, Benefits and Compensation, in March 2007.

22 Q. Please generally describe your current
23 responsibilities.

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1 A. My current responsibilities as Department Manager of
2 Compensation include administration of the compensation
3 plans for non-officer management employees, officers,
4 and members of the Company's Board of Directors.

5 Q. Please summarize your testimony.

6 A. My testimony addresses the Company's compensation
7 package for non-officer management employees, which
8 consists of base salary, a performance-based Variable
9 Pay Plan, and equity grants, and demonstrates why the
10 cost of this compensation package is a reasonable and
11 necessary business expense the Company must incur to
12 meet its obligation to provide safe and reliable
13 service to its customers.

14 I will also explain how the Company's Variable Pay Plan
15 is being modified, effective January 1, 2010, in
16 conformity with the Commission's Order in the Company's
17 last decided electric rate case (Case 08-E-0539), to
18 place a greater emphasis on goals related to safety,
19 reliability, customers' satisfaction, and operating
20 performance and to eliminate the Net Income threshold.

21 Q. Will this Variable Pay Plan be in effect for the full
22 rate year (i.e., through September 30, 2011)?

23 A. The rate filing assumes that to be the case. However,
24 as I will discuss later in this testimony, the Company

1 is currently evaluating recommendations regarding the
2 Variable Pay Plan set forth in the recently completed
3 management audit of the Company by the Liberty
4 Consulting Group ("the Management Audit"). The Company
5 may be implementing changes to its Variable Pay Plan
6 pursuant to those recommendations. If such changes are
7 determined prior to the conclusion of this proceeding,
8 I will inform the record in this case of such changes.
9 However, I do not anticipate any changes to the
10 projected rate year level of compensation payable under
11 this plan. In addition, the implementation of any
12 changes pursuant to the Management Audit should serve
13 to further validate, and by no means change the fact,
14 that these are reasonable and necessary business
15 expenses the Company must incur to meet its obligation
16 to provide safe and reliable service to its customers.

17 Q. Has the Company taken any steps to mitigate the rate-
18 year costs of the compensation package provided to its
19 management employees?

20 A. Yes. The Company has mitigated the rate request in
21 this proceeding by electing not to seek recovery of the
22 annual awards and equity grants provided to the
23 Company's officers, even though the costs of these
24 programs are also reasonable and necessary business

1 expenses the Company must incur to meet its obligation
2 to provide safe and reliable service to its customers.

3 Q. Is the Company submitting any other testimony
4 addressing the compensation of non-officer management
5 employees?

6 A. Yes. Company witness Shafer, who is a Principal of
7 Hewitt Associates LLC ("Hewitt"), the Company's
8 compensation consultant, is filing testimony on the
9 Company's behalf that explains that the design of the
10 Company's compensation program, delivered through a
11 combination of base salary, performance-based variable
12 pay, and equity grants, is consistent with current
13 industry practice. Company witness Shafer also
14 demonstrates that the overall level of compensation for
15 the Company's non-officer management employees falls
16 well below the median when compared with benchmark data
17 of various peer companies.

18 NON-OFFICER MANAGEMENT EMPLOYEE COMPENSATION

19 Q. Please describe how the compensation levels for non-
20 officer management employees are established.

21 A. The Chairman and Chief Executive Officer of the
22 Company, the Senior Vice President of Enterprise Shared
23 Services, and Vice President of Human Resources
24 establish, review, and administer the Company's

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1 compensation program for non-officer management
2 employees. I manage the day-to-day administration of
3 the Company's compensation program under the guidance
4 of the officers listed above and in accordance with
5 Company policy.

6 Q. Please describe the Company's overall compensation
7 philosophy.

8 A. The Company's philosophy is to provide compensation
9 that is competitive with the median levels of
10 compensation provided by a peer group of companies.
11 Setting compensation levels in this way permits the
12 Company to be reasonably competitive in the labor
13 market and to be able to attract, and compensate
14 fairly, employees critical to the success of the
15 Company. I emphasize that in targeting the median
16 levels for compensation measured against a national
17 norm, the Company has taken a very conservative low-
18 cost approach, an approach which has benefited its
19 customers.

20 Q. What was Hewitt's finding regarding the Company's non-
21 officer management compensation practices?

22 A. As described in Company witness Shafer's testimony, for
23 base salary, Hewitt found the current level is at the
24 median when compared with the compensation peer group

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1 and the other national utility companies. When
2 variable pay is added to base salary, Total Cash
3 Compensation falls below the median. Mr. Shafer also
4 concludes that the Company's base salary and variable
5 pay compensation fall below the market median levels
6 from 9.6 percent to 12.1 percent. Mr. Shafer also
7 found that the Company's Variable Pay Plan is similar
8 in structure to those of other utilities in terms of
9 considering financial performance, customer
10 satisfaction, and safety measures, with Con Edison
11 having a greater emphasis on customer satisfaction and
12 safety than its peers.

13 As Company witness Shafer testifies, the New York City
14 wage differential typically ranges between 20 and 25
15 percent above national norms. The objective of the
16 compensation program is to support the Company's
17 business strategy, which is focused on providing
18 customers with high quality, safe and reliable service
19 at reasonable costs, by providing an environment where
20 employees can continue to improve their contributions
21 to the Company in furtherance of these objectives.

22 VARIABLE PAY PLAN

23 Q. Please describe the Company's Variable Pay Plan.

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1 A. The Company's Variable Pay Plan compensates non-officer
2 management employees provided that certain performance
3 measures that are set prior to the beginning of the
4 performance period are met. As demonstrated by the
5 compensation review conducted by Hewitt, variable pay
6 places a portion of non-officer management employees'
7 compensation at risk. That portion must be earned by
8 performance and must be re-earned every subsequent
9 year. The Variable Pay Plan encourages appropriate
10 behavior, and the amounts paid by the Company are
11 commensurate with the accomplishment of predetermined
12 goals by employees. Most companies, including those in
13 the utility industry, follow this pay-for-performance
14 philosophy and consider it a best practice.

15 Q. Is the Company's Variable Pay Plan an incentive
16 compensation plan?

17 A. No. The Variable Pay Plan is designed to have all
18 employees with at least a satisfactory rating earn a
19 portion of their compensation directly tied to the
20 achievement of specific goals. As I will explain in
21 more detail later in this testimony, the Award Fund for
22 the Variable Pay Plan assigns weighting to three
23 components of Company performance. The weighting
24 assigned to each of these three components under the

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1 plan currently in effect is 50 percent to Adjusted Net
2 Income, 20 percent to Operating Budget, and 30 percent
3 to various performance indicators, many of which are
4 tied to performance metrics established by the
5 Commission.

6 Q. How is the Variable Pay Plan that will be in effect
7 during the rate year different from the Company's
8 current Variable Pay Plan?

9 A. The Company has made two material changes to the
10 Variable Pay Plan to address concerns set forth in the
11 Commission's order in the Company's last-decided
12 electric rate case (Case 08-E-0539) and in the
13 Recommended Decision ("RD") issued by the
14 Administrative Law Judges ("ALJs") in that case. These
15 changes will be effective January 1, 2010, prior to the
16 start of the rate year in this proceeding.

17 Q. Please describe these changes.

18 A. First, the Company changed the weighting of the various
19 components of the Variable Pay Plan. Effective January
20 1, 2010, the weighting assigned to a comprehensive list
21 of specific operating performance indicators was raised
22 to 50 percent from 30 percent. The weighting assigned
23 to the Operating Budget will comprise 25 percent rather
24 than 20 percent, and the weighting for Adjusted Net

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1 Income was reduced from 50 percent to 25 percent. The
2 Company shifted the weightings for each of the
3 components to provide greater emphasis for non-officer
4 management employees on achieving operating goals
5 geared toward customer satisfaction and providing safe
6 and reliable utility service.

7 Q. Please describe the next change.

8 A. Effective January 1, 2010, the Variable Pay Plan no
9 longer requires that the Company meet a threshold of 90
10 percent of the Adjusted Net Income target for payments
11 to be made under the Plan.

12 Q. What is the intended effect of these modifications to
13 the Variable Pay Plan?

14 A. By changing the weighting assigned to each of the three
15 components of the plan, and eliminating the Adjusted
16 Net Income threshold, the Company is placing greater
17 emphasis on operating factors, without eliminating cost
18 efficiency as an important objective, and eliminating
19 the possibility that there will be no payments under
20 the Variable Pay Plan if those objectives are met but a
21 Net Income threshold is not.

22 Q. Why does the Company believe that a plan that
23 emphasizes operating targets but also includes
24 components relating to operating budgets and Adjusted

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1 Net Income is a reasonable and necessary business
2 expense?

3 A. There are several reasons. First, performance metrics
4 are now the dominant element of the Company's plan.
5 Second, the Company's achieving all three parameters
6 will result, in fact, in greater benefits to customers
7 than a plan that would focus only on operating
8 performance metrics. Third, eliminating the 90 percent
9 threshold for the Net Income target removes the
10 possibility that employees will have less of a reason
11 to achieve the Operating Performance and Operating
12 Budget targets in the event it appears that the Company
13 may achieve less than 90 percent of the Adjusted Net
14 Income target.

15 Q. Please explain why the Company has established 50
16 percent as the percentage of the Variable Pay Plan tied
17 to performance metrics, and 25 percent to each of the
18 other two components.

19 A. The increase from 30 percent to 50 percent is directly
20 responsive to the Commission's Order and the RD in the
21 Company's last electric rate case, but the ultimate
22 level is a matter of judgment. Members of our peer
23 group have formulas that vary in weights given to
24 financial and non-financial metrics. The Company is

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1 increasing the percentage to 50 percent, and not 100
2 percent, because we still believe it is important to
3 establish a reasonable balance among these three
4 components, which are interdependent and are all
5 important for the Company's customers and the success
6 of the Company.

7 Q. Why is this balance of the three components a benefit
8 to customers?

9 A. If the Company made the plan 100 percent tied to
10 customer performance metrics, the Company's non-officer
11 management employees may become entirely focused on
12 achieving these targets at any cost. This could
13 ultimately result in higher costs to customers.
14 Similarly, if we made the plan 100 percent tied to
15 operating budgets, the Company's non-officer management
16 employees could be encouraged to cut costs even at the
17 risk of lowering customer service.

18 Q. How does the Company's plan compare with the plans of
19 its peer companies?

20 A. Our peer companies have different weightings assigned
21 to each of the components of their variable pay plans;
22 however, it is the combination of providing targets
23 that encourage employees to meet customer related goals
24 within reasonable costs that is ultimately to the

1 customers' benefit. As Mr. Shafer concluded, the
2 Company's Variable Pay Plan is significantly more
3 weighted towards operating focused goals such as
4 customer satisfaction and safety and significantly less
5 focused on financial measures. In contrast to the
6 plans of other companies which include financial
7 parameters such as earnings per share and cash flow,
8 the operating budget and Adjusted Net Income threshold
9 in the Company's plan are essentially cost-control
10 incentives which benefit customers. And, since
11 achieving these targets affects the variable pay awards
12 for all employees, these targets provide management
13 employees with a common stake in achieving the
14 corporate goals so important to customers.

15 Q. Has there been any formal employee communication
16 regarding the 2010 changes to the Variable Pay Plan?

17 A. Not yet. The changes I described are effective January
18 1, 2010, and will potentially impact variable pay
19 awards scheduled to be made in April 2011 after the
20 2010 calendar year performance period is completed. It
21 would be premature, and we believe confusing to
22 employees, to publish information related to plan
23 changes that would potentially impact April 2011 awards
24 when the performance results for the April 2010 awards

1 are not final. Our current practice has been to review
2 performance indicators in the fourth quarter of the
3 year to establish targets for the following year.
4 During this period of time, the Company has actual
5 results for most of the year and is finalizing the
6 budget and goals for the following year. In January of
7 each year, after the results for the performance period
8 are final, both the actual results achieved and the new
9 performance targets for the upcoming year are
10 communicated to employees. It should be noted that the
11 corporate level performance targets have been very
12 consistent from year-to-year and the Company does not
13 intend to relax or lower the performance goals for
14 2010. The Company is committed to changing the
15 weightings assigned to each of the three components of
16 the plan as described above.

17 Q. Will the Company make any additional changes to the
18 Variable Pay Plan?

19 A. At this point, there are no additional planned changes
20 to the Variable Pay Plan, effective January 1, 2010.
21 However, the Management Audit includes recommendations
22 that relate to the Variable Pay Plan and equity grants
23 for non-officer management employees, and the Company
24 will be considering the implementation of these

1 recommendations. As mentioned previously, I will
2 inform the record of any such modifications and discuss
3 such changes in my update testimony, depending upon the
4 status of audit implementation efforts as respects
5 variable pay.

6 Q. Please explain.

7 A. As part of the Company's implementation plan filed with
8 the Commission, various teams have been established to
9 review the Management Audit recommendations and develop
10 responses. I am a member of the team working on
11 responses for the following two recommendations:

- 12 1. Increase the amount of stretch and put more pay
13 at risk as part of a broad revamping of the
14 compensation package; and
- 15 2. Before the study is done and implemented,
16 reduce the emphasis on O&M expense and increase
17 the weighting for capital expenditures
18 performance and the operating performance
19 measures.

20 In response to these recommendations, this team will
21 evaluate the existing plans, examine their complexity,
22 review performance measures, and the levels of pay-at-
23 risk. Various milestones have been established to
24 respond to these recommendations and any changes

1 implemented by the Company will be effective January 1,
2 2011.

3 Q. Has the Commission determined that the costs of this
4 program should not be recovered in rates in recent
5 Commission orders on the Company's electric rates?

6 A. Yes. However, the Company disagrees with these rulings
7 and has pending with the Commission a request for
8 rehearing of the Commission's Order in Case 08-E-0539.
9 The Company should recover the costs of non-officer
10 management variable pay for two reasons. First, the
11 costs of this plan are a reasonable business expense,
12 needed to attract the employees necessary for the
13 Company to provide safe and adequate service to
14 customers. As demonstrated by Company witness Shafer,
15 the Company's compensation package for its non-officer
16 management employees, including the variable pay
17 components, is well within the norm of the compensation
18 provided by peer companies.
19 Second, the Company's Variable Pay Plan directly
20 benefits customers and investors. As I will discuss in
21 detail in this testimony, performance criteria under
22 the Company's plan include numerous objectives
23 important to customers. Some performance indicators
24 related to customer service and operating efficiencies,

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1 which are based on performance mechanisms, are
2 prescribed by the Commission and place negative revenue
3 adjustments on the Company for not meeting goals
4 established for these areas. For example, in the
5 customer service area, the Variable Pay Plan includes
6 indicators such as PSC complaints, customers calls
7 answered, billing accuracy, percent of meters read on
8 schedule and customer satisfaction surveys. In the
9 operating areas, the Variable Pay Plan includes
10 measures, such as damages to gas facilities resulting
11 from mismarks, miles of leak-prone gas main to be
12 replaced annually, and percentage of time during the
13 year that service was available to gas customers. For
14 example, in the past, certain gas organizations did not
15 receive a full variable pay award because they did not
16 meet their performance indicators related to their OSHA
17 incident rate. The Commission prescribes performance
18 incentives on the Company, and we believe it is
19 appropriate to impose similar performance incentives on
20 employees through the Variable Pay Plan. The Variable
21 Pay Plan links pay to performance. The employees have
22 a portion of their pay at risk if these goals are not
23 met.

24 Q. Please explain how the Variable Pay Plan works.

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1 A. Each year a "Target Fund" is determined by multiplying
2 year-end salaries by the following Target Award
3 percentages for each eligible non-officer management
4 employee.

5 <u>Employee Salary Band</u>	<u>Target Percent</u>
6 Band Levels S, EP, 1, and 2	4.5%
7 Band Levels 3	10.0%
8 Band Level 4	15.0%

9 The resulting amount represents the Target Fund. An
10 Award Fund is then determined by adjusting the Target
11 Fund based on the Company's performance in achieving
12 goals within each of the following three areas:

13 1. Achievement of specific safety, reliability,
14 customer satisfaction and operating performance
15 indicators, such as OSHA Incidence Rate, Electric
16 Network System Availability, Electric Non-Network
17 System Availability, Respond to Gas Odor Complaints
18 within 30 minutes, Workable Gas Leaks Year-End Backlog,
19 Steam System - Normal Pressure Operations, Generation
20 Stations - Forced Outages, PSC Complaints, Customer
21 Calls Answered, Customer Satisfaction Surveys,
22 Environmental Index and Employee Development Index.

23 2. Performed within an "Operating Budget," which is
24 the portion of the CECONY operating and maintenance

1 budget approved by the Board of Trustees that is
2 comprised of departmental expenses, including
3 Interference and Uncollectible Expenses. The Operating
4 Budget performance targets are set in line with the
5 expenditures approved by the Commission in the rate
6 setting process.

7 3. Achievement of a pre-determined level of "Con
8 Edison Adjusted Net Income," which will be comprised of
9 net income from ongoing operations for the Company
10 after subtracting all expenses incurred by the Company,
11 including federal and state income taxes. Con Edison's
12 Adjusted Net Income will be net of the Reserve that is
13 established for the Award Fund during the year-end
14 closing and is not weather normalized.

15 Q. Are the Company's performance criteria static?

16 A. No. The Company evaluates performance criteria to
17 determine whether the criteria should be removed or new
18 indicators added. The Company has the following
19 principles for establishing performance indicators: 1)
20 if the performance indicator is a regulatory
21 requirement, the target should match the target adopted
22 by the regulatory authority; 2) targets should be based
23 on a three-year average of the prior experience with
24 consideration given for incremental improvement to the

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1 target; 3) performance criteria should be measureable;
2 and 4) performance indicators should be evaluated
3 annually to see if any should be removed or new
4 indicators should be added. I note that three of the
5 12 key indicators are based on an index. These are the
6 Safety Index, Environmental Index, and Employee
7 Development Index. While the overall index target
8 remained the same - achieve six of the eight items
9 listed, or 75 percent, some of the individual targets
10 for the eight items listed within each of these indexes
11 were revised. For example, within the Safety Index the
12 2009 number of "Significant High Hazard Injuries" was
13 reduced to 48 percent of the 2008 target. Even though
14 the actual number of "System Safety - Operating Errors"
15 for 2008 of 128 was over the 2008 target of less than
16 or equal to 115, the 2009 target was reduced to less
17 than or equal to 104 to place greater focus on this
18 measure.

19 Within the Environmental Index, the "Opacity
20 Occurrences not to exceed NYCDEP Standards" 2009 target
21 was reduced by approximately 34 percent of 2008 target.
22 Within the Employee Development Index the "EEO
23 Sensitivity Awareness and Sexual Harassment Training"
24 was eliminated in 2009 because the program was

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1 completed in 2008. In addition, the 2009 targets for
2 both the percentage of "Students Passing Promotional
3 Exam Upon Completion of Career Path Training" and the
4 number of "Training Modules Developed on eLearning"
5 were raised.

6 Q. Do any corporate indicators relate to gas performance
7 targets?

8 A. Yes, two of the corporate operating performance
9 indicators specifically measure items addressed by the
10 currently effective gas rate plan. They are Response
11 to Gas Odor Complaints within 30 Minutes and Workable
12 Gas Leak Year End Backlog.

13 Q. Can you explain each of these indicators?

14 A. Yes, the first Response to Gas Odor Complaints within
15 30 Minutes measures the response time for gas odor
16 complaints from the time the call is received to the
17 time the mechanic/supervisor arrives at the location.
18 The response calculation includes instances where the
19 Company responds to a report of a gas odor, or other
20 unidentified odor, and an investigation determines
21 whether or not the odor is natural gas. However, the
22 response calculation excludes initial reports of gas
23 that the investigation determines to be carbon
24 monoxide. Also excluded are instances of zero response

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1 times when Company personnel are already on site. The
2 Company is required by the Commission, in accordance
3 with the current gas rate plan, to respond to gas leak
4 and odor calls within 30 minutes for at least 75
5 percent of the calls for calendar year 2008, 2009, and
6 2010. Reports detailing performance are provided to
7 the Commission on a monthly and quarterly basis. As
8 odor complaints are received from customers, they are
9 dispatched from CIS through the Emergency Control
10 System (ECS) in the Gas Emergency Response Center
11 (GERC) to the mechanics in the field via Computer Aided
12 Dispatch (CAD). Once at the location, the mechanic
13 records the arrival time electronically. Each month
14 the Gas Leak Response Time Report is extracted from the
15 ECS. This report serves as the basis for the monthly
16 and quarterly reports to the Commission. The response
17 time is calculated by dividing the total calls
18 responded to within 30 minutes by the total number of
19 calls. This calculation yields the percent of calls
20 with a 30 minute or less response.

21 Q. What has been the Company's performance related to this
22 indicator?

23 A. In 2004 and 2005, the Company's response to gas order
24 complaints as a percent of total calls was 76% and

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1 76.4%, respectively. In 2007 and 2008 the Company's
2 responses to gas order complaints percentage improved
3 to 80.2% and 80.8%, respectively. The use of GPS
4 technology has helped improve dispatch efficiency.
5 Using GPS, Dispatchers have a visual indication of who
6 the closest available qualified responder is when a
7 leak ticket is received. The use of Computer Aided
8 Dispatching has helped with response time. Radio
9 traffic has been reduced, thereby reducing delays in
10 communicating leak information to the field. The
11 information is passed to the mechanic electronically,
12 providing more detailed and accurate information to the
13 field.

14 Q. Can you explain Workable Gas Leak Year End Backlog?

15 A. Yes. Leak management is the largest single component
16 of the work performed by Gas Operations. Leaks are
17 classified by the degree or extent of the potential
18 hazard resulting from gas leakage and these
19 classifications, as well as the prescribed remedial
20 actions, are defined in Sections 255.811 through
21 255.817 of the Commission's Rules and Regulations.
22 Leak repair is prioritized based on these
23 classifications. Workable leaks are those that pose
24 the most risk to public safety, and which are required

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1 to be repaired within a prescribed time frame. They
2 are defined as Type 1, 2, 2A and 2M leaks.

3 A backlog report is generated daily which documents the
4 total number of pending leaks. The report shows the
5 break down by the above leak types. The report
6 extracts the pending leak back log information from the
7 Gas Leak Management System (GLMS). This report is the
8 basis for the daily backlog report, which is
9 distributed through out Gas Operations.

10 Q. What has been the Company's performance related to this
11 indicator?

12 A. In 2004 and 2005, the Company's Workable Gas Leak Year
13 End Backlog was 114 and 79, respectively. In 2007 and
14 2008, the Company's backlog was 43 and 36,
15 respectively. The 2008 backlog is approximately one-
16 third the 2004 level and less than half the 2005 level.
17 The replacement and repair of gas mains have
18 contributed to the improvement in the year-end workable
19 backlog. In 2008, Gas Operations replaced over 60
20 miles of leak-prone pipe. Replacement of this level of
21 main which had a history of leaks or was prone to
22 leakage, reduced the year-end workable leaks to repair.
23 The results of these two corporate indicators clearly
24 demonstrate that by tracking and reporting various

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1 performance measures the Company and our employees seek
2 ways to achieve pre-established performance goals that
3 benefit our customers and the Company.

4 Q. How is the Award Fund distributed?

5 A. The Award Fund is distributed to employees who have
6 achieved a satisfactory or better performance rating
7 and the actual amount awarded will vary among employees
8 based on the target level for their position, the
9 results of performance indicators assigned to their
10 organization and an assessment of their individual
11 performance. For each eligible employee, 60 percent of
12 his or her award is based on achieving Company and
13 specific organization performance goals, and the
14 remaining 40 percent is based on individual performance
15 as shown below:

16	<u>Performance Indicator</u>	<u>Weighting</u>
17	Individual Performance	40%
18	Organization Performance Indicators	35%
19	Organization Budget	15%
20	Adjusted Net Income	10%

21 Q. What are organization performance indicators?

22 A. In addition to the corporate level performance
23 indicators used to determine the Award Fund, each
24 organization develops performance indicators specific

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1 to its area along with target goals each year. The
2 performance indicators reflect the organization's
3 functions and work activities and are set at
4 challenging yet achievable levels. Each month, the
5 performance indicators are updated and management
6 employees have the opportunity to monitor them to see
7 whether their organization is on target in meeting its
8 goals. If goals are not on target, then the employees
9 have an opportunity to adjust to strive to meet those
10 goals.

11 Q. Must all employees have at least a satisfactory rating
12 to receive a pay out under the Variable Pay Plan?

13 A. Yes. A satisfactory rating is a minimum threshold or
14 requirement for receiving a portion of the variable
15 pay. Unsatisfactory or marginally satisfactory
16 employees are not eligible for the Variable Pay Plan.
17 The Variable Pay Plan is designed to encourage teamwork
18 and also individual performance. As such, the
19 distribution of variable pay is based on 60 percent for
20 the achievement of organizational performance
21 indicators and 40 percent on individual performance.
22 An organization succeeding in achieving its performance
23 measures will include employees with varying ranges of
24 individual performance, some at the satisfactory level

1 and others above. Employees achieving at least a
2 satisfactory rating are eligible to receive the team
3 portion of variable pay (up to 60 percent of his or her
4 target) based on the organization's performance
5 indicators results. Performers with at least a
6 satisfactory rating may also receive additional
7 variable pay based on their individual contribution.
8 The individual performance portion of variable pay
9 targeted at 40 percent can range from 0 to 60 percent.
10 High performers will receive greater than 40 percent
11 for individual performance to distinguish them from
12 satisfactory performers. Employees receiving different
13 levels of variable pay reflect not only how well their
14 organization performed but also reflect how well they
15 performed individually during the period.

16 Q. Why should an employee that receives a satisfactory
17 rating receive variable pay in addition to base
18 compensation?

19 A. As noted above, the Company's compensation package is
20 designed to provide an employee fair and reasonable
21 compensation through a package of three components,
22 with a portion of that compensation withheld
23 (management variable pay) or not granted (equity
24 grants) if performance is not satisfactory. Thus a

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1 satisfactory performer should receive a variable pay
2 award in order to be compensated commensurate with
3 satisfactory performance, and would receive less than
4 market value for satisfactory performance if variable
5 pay were withheld.

6 Q. What is the rate-year expense associated with non-
7 officer management variable pay allocated to this gas
8 rate proceeding?

9 A. The variable pay costs included in Operation and
10 Maintenance expense for the rate year ending September
11 30, 2011, is \$2.6 million.

12 Q. Please explain the forecast amount of \$2.6 million for
13 the costs of the Variable Pay Plan allocated to this
14 gas rate proceeding.

15 A. The rate-year forecast of \$2.6 million was based on the
16 historic-year costs for variable pay, reduced to
17 reflect the achievement of 100 percent of the target
18 award fund and escalated using the labor factor.

19 Q. What do you mean by reduced to reflect achievement of
20 100 percent of the target award fund?

21 A. Based on the actual performance results achieved for
22 the calendar year 2008, the variable pay award fund was
23 established at 110 percent. In 2008 the Company
24 achieved 120% of its operating performance goals (30%

1 weighting at 120 percent, or 36%) and 120% of its
2 operating budget goal (20% weighting at 120%, or 24%)
3 and 100% its Adjusted Net Income goal (50% weighting).
4 Therefore, the historic year costs include 110 percent
5 (36% for operating performance; 24% for operating
6 budget; and 50% for Adjusted Net Income) of variable
7 pay costs or \$2.886 million. The Accounting Panel
8 reduced the historic year cost by \$262 thousand to
9 normalize the cost of the Variable Pay Plan. Although
10 employees received additional compensation for
11 exceptional performance in the historic year, customers
12 also benefited from the Company's higher performance
13 without incurring the additional costs of the awards
14 made under the plan.

15 Q. Is the Company's program excessive compared with that
16 of its peers?

17 A. No. In fact, Company witness Shafer testifies that the
18 Company's base salary and variable pay compensation
19 falls below the market median levels by 9.6 percent to
20 12.1 percent. This reflects the Company's need to
21 recover the non-officer Variable Pay Plan to compensate
22 its employees fairly, at a reasonable cost to its
23 customers, and have the ability to attract employees by
24 paying them competitively.

1 Q. Should the Variable Pay Plan be modified due to current
2 economic circumstances?

3 A. Not in my opinion. Retaining and attracting talented
4 employees is just as important during current economic
5 conditions in order to enable the Company to maintain
6 safe and reliable service of the quality customers have
7 come to expect and rely upon. As I previously
8 indicated, the Company has taken a very conservative
9 low-cost approach to management compensation, an
10 approach which has benefited its customers but which
11 also does not provide employees the economic benefits
12 experienced by employees in other industries during
13 robust economic times. As to Company actions to reduce
14 costs during current economic conditions, many Company
15 witnesses have provided testimony in this proceeding of
16 the various actions the Company is taking in this
17 regard.

18 Q. Do you have any additional comments regarding customer
19 benefits from a Variable Pay Plan?

20 A. Yes. I note that the Company does not agree with the
21 view that certain elements of our plan benefit
22 customers, and that other elements (*i.e.*, Operating
23 Budgets and Net Income) benefit investors. Both
24 customers and investors benefit from a well-run

1 company, and attempts to allocate certain actions
2 between these two stakeholder groups do not have merit.
3 Investors have as much interest in the Company's
4 achieving safety and reliability targets as customers
5 have in the operating efficiencies and financial health
6 of the Company.

7 NON-OFFICER MANAGEMENT BASE SALARY

8 Q. Please describe how you establish base salary levels
9 for non-officer management employees?

10 A. We generally establish the merit budget and salary
11 structure adjustments for base salaries for the year
12 based on a Company conducted survey. In 2009, we
13 conducted a telephone survey with thirteen companies,
14 nine of which are from the compensation peer group
15 disclosed in our proxy statement. The nine peer group
16 companies surveyed were American Electric Power
17 Company, Inc.; CenterPoint Energy, Inc.; Constellation
18 Energy Group, Inc.; Dominion Resources Inc.; Edison
19 International; Entergy Corporation; Exelon Corporation;
20 FPL Group, Inc.; and Progress Energy, Inc.; four other
21 utility companies (National Grid; Northeast Utilities,
22 NSTAR; and Public Service Electric and Gas) were also
23 willing to share compensation information with us. In
24 addition to our internal survey, we also used

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1 compensation surveys published by various compensation
2 consulting and research firms, such as Hewitt
3 Associates, Watson Wyatt, the Conference Board, World
4 at Work, Edwin Perlin Associates and Mercer. We
5 generally select rates that reflect no more than the
6 average of the benchmarked companies.

7 Q. Did Hewitt review the Company's base salary for non-
8 officer management employees?

9 A. Yes. Hewitt conducted a benchmark sample of about 80
10 different positions covering 2,085 non-officer
11 management employees. These jobs were compared with
12 similar jobs at 38 utility companies across the nation,
13 including 14 of the 20 companies in the compensation
14 peer group adopted by the Company for reviewing officer
15 compensation. The 14 companies forming the peer group
16 include Ameren Corporation; American Electric Power
17 Company, Inc.; CenterPoint Energy, Inc.; Constellation
18 Energy Group, Inc.; Dominion Resources Inc.; DTE Energy
19 Company; Duke Energy Corporation; Edison International;
20 Entergy Corporation; FirstEnergy Corp.; NiSource, Inc.;
21 PPL Corporation; Sempra Energy; and The Southern
22 Company.

23 Q. What was Hewitt's finding regarding the Company's non-
24 officer management compensation practices?

1 A. As described in Company witness Shafer's testimony, for
2 base salary, Hewitt found the current level is at the
3 median when compared with the compensation peer group
4 and the other national utility companies.

5 EQUITY GRANTS

6 Q. Please describe the equity grant program for non-
7 officer management employees.

8 A. Equity grants are awarded to non-officer management
9 employees contributing to the future success and growth
10 of the Company. The Management Development and
11 Compensation Committee of the Company's Board (MD&C
12 Committee), the administrator of the equity grant
13 program, authorized granting equity awards in the form
14 of performance based restricted stock (PBRs) to non-
15 officer management employees in bands 3 and 4, and
16 time-based restricted stock (TBRs) to employees in
17 bands 1 and 2. The equity grants provide employees the
18 right to receive one share of Consolidated Edison, Inc.
19 common stock (or a cash payment equal to the fair
20 market value of one share of Consolidated Edison, Inc.
21 common stock) for each stock unit granted, subject to
22 the satisfaction of certain pre-established long-term
23 performance objectives.

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1 Q. How are equity grants determined for non-officer
2 management employees?

3 A. Non-officer management employees are eligible to
4 receive PBRS and TBRS equity grants. It has been the
5 Company's practice to limit equity grants to
6 approximately 20 to 25 percent of the total number of
7 non-officer management employees based on
8 recommendations from their Senior Officer and an
9 assessment of each recommended employee's past
10 performance and potential to contribute to the
11 Company's future success.

12 Q. How and when are PBRS distributed?

13 A. The PBRS will be distributed after completing a three-
14 year performance cycle, but the number of shares
15 distributed on the payout year is based on a numerical
16 formula and depends on the achievement of certain
17 performance criteria. The following performance
18 indicators will determine the number of shares (or cash
19 equivalent) actually distributed at the end of each
20 performance cycle: fifty percent of PBRS granted to
21 non-officer management employees in bands 3 and 4 is
22 linked to performance as measured by the Variable Pay
23 Plan Award Fund for non-officer management employees.
24 As previously mentioned, the Award Fund for the

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1 Variable Pay Plan is determined by achieving
2 performance goals for operating performance, operating
3 budgets and Adjusted Net Income goals. The number of
4 shares distributed will be determined by multiplying
5 the Variable Pay Plan Award Fund average for the three
6 years prior to the payout year by the number of shares
7 linked to the performance indicators. For example, if
8 the Variable Pay Plan Award Fund average for the three
9 years prior to the payout is 95 percent, then 95
10 percent of the PBRs granted linked to this indicator
11 will be distributed. The other fifty percent of the
12 PBRs awarded to non-officer management employees is
13 linked to Con Edison's performance using a Total
14 Shareholder Return (TSR) indicator. TSR is the
15 incremental value an equity investor receives (change
16 in stock price plus dividends received) by holding one
17 share of a company's common stock over a period of
18 time. In determining the number of shares to be
19 distributed, the following guidelines will apply based
20 on how well Consolidated Edison Inc.'s TSR compares
21 with the TSR for the compensation peer group over a
22 three-year performance period:

23 Con Edison's TSR	Percent of
24 <u>Percentile Ranking</u>	<u>Shares Distributed</u>

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1	75 th or greater	150%
2	70 th	140%
3	65 th	130%
4	60 th	120%
5	55 th	110%
6	50 th	100%
7	45 th	85%
8	40 th	70%
9	35 th	55%
10	30 th	40%
11	25 th	25%
12	Below 25 th	0%

13 For example, 100 percent of the PBRS linked to this
14 performance indicator will be distributed if the Con
15 Edison's TSR during the performance period ranks in the
16 50th percentile when compared to the TSR of the
17 compensation peer group.

18 Q. How and when are TBRS distributed?

19 A. The TBRS are distributed after completing a three-year
20 vesting cycle. For example, non-officer management
21 employees in bands 1 and 2 awarded TBRS in 2008 would
22 receive a pay out of 100 percent of these shares in
23 2011.

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- 1 Q. What is the rate-year expense associated with non-
2 officer management equity grants allocated to this gas
3 rate proceeding?
- 4 A. The amount for equity grants included in Operation and
5 Maintenance expense for the rate year ending September
6 30, 2011, is \$1.8 million. See Accounting Panel
7 Exhibit Number 5, Schedule 1, line labeled "Other
8 Compensation."
- 9 Q. Why are the costs of these equity grants a reasonable
10 and necessary component of the compensation provided to
11 non-officer management employees?
- 12 A. As discussed earlier, the equity grants are part of an
13 overall compensation package for non-officer management
14 employees that are below the median compensation levels
15 for a peer group of similarly-situated companies. The
16 costs of this program are a necessary and reasonable
17 business expense incurred by the Company in order to
18 attract the talented employees necessary to provide
19 safe and reliable service. The Company provides equity
20 grants to non-officer management employees to promote
21 employee behavior to drive the future success of the
22 Company and to retain quality employees critical to
23 achieve this success. Payouts are made only after the
24 consistent demonstration of achieving performance

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1 indicators over a period of time, as measured by the
2 three-year average of the Variable Pay Plan Award Fund.

3 Q. Does this conclude your testimony?

4 A. Yes, it does.