



Medical Action
INDUSTRIES INC.

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To Our Valued Customers:

We are extremely pleased to announce the completion of the acquisition of Medegen Medical Products. We believe that combining Medegen's quality product offerings, with Medical Action's strengths in sales, service and supply chain efficiency will provide significant customer benefits moving forward.

Medical Action's primary goal is to assure supply continuity and responsive sales and customer service with minimal inconvenience to our customers. While this is a significant transaction for Medical Action, we will strive to make the integration of the Medegen business transparent to our customers. To that end, contact points for orders and support requests for all products will not change for the foreseeable future.

Customers purchasing Medegen products will continue to deal with the Medegen customer service organization in Memphis, which can be reached at 1-800-233-1987. Likewise, order placement, order fulfillment, billing and remittance policies and procedures are unchanged.

For existing Medical Action customers, please continue to direct inquiries and orders to your local Medical Action Representative or Medical Action's customer service team at 1-800-645-7042.

Medical Action Industries Inc. continues to be excited about the opportunities created by this acquisition. As we integrate the Medegen business we will seek to maximize synergies and supply chain efficiencies with the goal of helping our customers deliver cost efficient high quality healthcare. We look forward to continued partnership with you and thank you for business support.

Sincerely,

Manuel B. Losada
Vice President
Medical Action Industries Inc.

