

2009 Terms and conditions

1. This discount is only available to private individual shareholders in British Airways Plc ('BA') at their registered addresses, who were registered as holding 200 or more ordinary shares in BA on the record date of 07 November 2008 ('the Member'). BA reserves the right to verify the eligibility of Members.

2. Subject to these terms and conditions, this discount applies only to BA mainline scheduled flights with a BA prefix flight number or to flights operated on behalf of BA by its franchisees. Participating carriers are: Comair Pty Ltd., Loganair Ltd., and Sun-Air of Scandinavia A/S. For the avoidance of doubt the shareholder discount is **not valid for bookings if they contain any Codeshare* or oneworld Alliance flights/sectors** (American Airlines, Cathy Pacific, Finnair, Iberia, Japan Airlines, Lan Chile, Malev, Qantas & Royal Jordanian - correct as of 31 October 2008, see ba.com for up to date information). *For example: If a booking is made on ba.com from LHR-MIAMI-PANAMA CITY with the LHR-MIAMI sector on BA but MIAMI-PANAMA CITY on American Airlines (flown by a BA oneworld partner) the whole booking will not be eligible for the shareholder discount.*

*Codeshare services are operated by an independent airline with whom BA has an agreement, although passengers book a BA flight with a BA flight number.

3. British Airways accepts no responsibility for errors, omissions or delays in registration or in posting.

4. This discount is not transferable. No cash or credit alternatives will be offered.

5. Travel using this discount must be booked between 1 January 2009 and 31 December 2009 inclusive.

6. Subject to these terms and conditions, the Member is entitled, with up to eight additional travel companions on the same booking and paying at the same time, to a discount of 10 per cent on any BA published fare published in pounds sterling, for a return journey, for leisure travel only, from or within the UK. The Member and any travelling companions on the booking must travel together on all flights throughout the journey and have the same booking reference, i.e. booked on the same booking.

7. Taxes, fees, charges and any other applicable surcharge ('surcharges') payable do not qualify for the 10 per cent discount and the Member is responsible for paying these. E-tickets will be issued on all applicable bookings.

8. Bookings must be made directly with BA online at www.bashareholders.com. Members must enter their discount reference and shareholder reference numbers which are shown overleaf in order to receive the discount. **This discount cannot be used through travel agents, over the phone and/or at a BA ticket desk.**

9. Some journeys cannot be booked online, though the Member will be able to make such bookings over the telephone through contactBA. Please note, however, that the 10 per cent shareholder discount will not apply to these bookings and the Member must pay the full fare plus any applicable service fee and surcharges.

10. Retrospective discounts are not permitted under any circumstances. All flights are subject to availability and capacity control.

11. This discount cannot be used in conjunction with any other discount, discount coupon(s) or voucher(s), promotion(s) or special offer(s) by BA or jointly with any other organisation(s), bonus, awards or certificates. Whilst BA Miles can be collected by the Member who is also an Executive Club Member on flights which qualify for BA Miles, the discount cannot be used in conjunction with any BA Miles redemption booking, including BA Miles, Part Cash Part Miles, or Miles for upgrades redemptions or any partner frequent flyer programme redemption booking on BA services.

12. BA reserves the right to discontinue this discount offer in relation to any Member at any time to prevent improper use. Where the ticket allows and where applicable, refunds will be issued only for the actual cash component of the purchase price and otherwise in accordance with BA's refunds policy. Where the ticket allows, if the booking is changed and this results in a higher fare, only the original discount may be carried over to the amended booking. Where the change results in a lower fare, only the difference in the fare will be refunded. Refunds and changes are not permitted on non-transferable, non-changeable tickets. The Member must comply with the rules, restrictions and tariff conditions associated with the type of fare purchased.

13. The discount does not affect any other requirement for travel, including any advance booking or purchase requirements.

14. The Member and any additional travelling companions are responsible for supplying all relevant advanced passenger information, valid passports, visas and if necessary vaccinations and inoculations, together with documentation proving this. BA strongly recommends that all passengers arrange travel and medical insurance for the duration of travel.

15. All passengers are carried subject to BA's Notice and Conditions of Contract as stated on each ticket and its General Conditions of Carriage for Passengers and Baggage (copies available on ba.com), and all other applicable terms and conditions on ba.com.

16. BA reserves the right to cancel or amend the terms of this discount offer and all or any tickets issued without notice in the event of a major catastrophe, war, civil or military disturbance, earthquake, or any actual, anticipated or alleged breach of any applicable law or regulation or any other similar event.

17. This offer will be governed by English law and is subject to the exclusive jurisdiction of the English courts.

18. BA reserves the right to terminate or vary the terms and conditions of this offer at any time.

19. The promoter for this offer is British Airways Plc, Waterside, PO Box 365, Harmondsworth UB7 0GB. Registered Number 1777777.