

RPM HOTLINE

While compliance matters can often be resolved at the local level, the RPM International Inc. (“RPM”) Hotline provides a way to anonymously report concerns or get information about questionable or improper accounting or financial matters or unethical, illegal or unsafe business practices.

The RPM Hotline is available 24 hours a day, 7 days a week, 365 days a year. To reach the RPM Hotline:

- In the United States and Canada, call toll-free 1-888-898-4088.
- From outside of the United States and Canada, dial your AT&T access code (the correct access code can be found on the attached document), wait for the tone or prompt, and then call 888-898-4088. Note that Hungary and Spain have special ITFS collect calling numbers (see attached chart). Translation services are available.

The RPM Hotline is operated by specially trained third-party representatives. Calls to the RPM Hotline will not be traced or recorded, and callers can choose to remain anonymous if they wish. RPM Hotline representatives will listen to your concerns, ask questions, and review the information provided. They will then forward your matter to RPM’s corporate office, which will take appropriate action.

Country	Language	International Service Provider	Access Code for AT&T Direct Only	Toll-free Number	Call Restrictions (see Legend at Bottom)
Argentina	Spanish	AT&T Direct	0-800-555-4288	888-898-4088	
Argentina	Spanish	AT&T Direct	0-800-222-1288	888-898-4088	

Argentina	Spanish	AT&T Direct	0-800-288-5288	888-898-4088	2
Australia	English	AT&T Direct	1-800-881-011	888-898-4088	29
Australia	English	AT&T Direct	1-800-551-155	888-898-4088	29
Austria	German	AT&T Direct	0-800-200-288	888-898-4088	E,29
Belgium	French	AT&T Direct	0-800-100-10	888-898-4088	A,29
Brazil	Portuguese	AT&T Direct	0-800-890-0288	888-898-4088	
Brazil	Portuguese	AT&T Direct	0-800-888-8288	888-898-4088	
Canada	English	AT&T Direct		888-898-4088	
Canada	French Canadian	AT&T Direct		877-787-8711	
Chile	Spanish	AT&T Direct	800-225-288	888-898-4088	
Chile	Spanish	AT&T Direct	800-360-311	888-898-4088	A
Chile	Spanish	AT&T Direct	800-360-312	888-898-4088	A
Chile	Spanish	AT&T Direct	800-800-288	888-898-4088	
Chile	Spanish	AT&T Direct	171 00 311	888-898-4088	
Chile	Spanish	AT&T Direct	171 00 312	888-898-4088	
China	Mandarin	AT&T Direct	10-811	888-898-4088	D
China	Mandarin	AT&T Direct	108-888	888-898-4088	D,8
China	Mandarin	AT&T Direct	108-10	888-898-4088	
Colombia	Spanish	AT&T Direct	01-800-911-0010	888-898-4088	
Czech Republic	Czech	AT&T Direct	00-800-222-55288	888-898-4088	D,4
Ecuador	Spanish	AT&T Direct	1-999-119	888-898-4088	D
Ecuador	Spanish	AT&T Direct	1-800-225-528	888-898-4088	
Ecuador	Spanish	AT&T Direct	1-800-999-119	888-898-4088	
Finland	Finnish	AT&T Direct	0-800-11-0015	888-898-4088	A,29
France	French	AT&T Direct	0800-99-0011	888-898-4088	29
France	French	AT&T Direct	0805-701-288	888-898-4088	29
Germany	German	AT&T Direct	0-800-225-5288	888-898-4088	12,29
Hong Kong	Mandarin	AT&T Direct	800-96-1111	888-898-4088	29
Hong Kong	Mandarin	AT&T Direct	800-93-2266	888-898-4088	
Hungary	Hungarian	ITFS		06-800-19-464	A, L
India	Hindi	AT&T Direct	000-117	888-898-4088	13
Ireland	English	AT&T Direct	1-800-550-000	888-898-4088	15,29
Israel	Hebrew	AT&T Direct	1-80-949-4949	888-898-4088	29
Israel	Hebrew	AT&T Direct	1-80-922-2222	888-898-4088	29
Israel	Hebrew	AT&T Direct	1-80-933-3333	888-898-4088	29
Italy	Italian	AT&T Direct	800-172-444	888-898-4088	A,16,29
Japan	Japanese	AT&T Direct	00-539-111	888-898-4088	A,D
Japan	Japanese	AT&T Direct	00-663-5111	888-898-4088	A,D
Japan	Japanese	AT&T Direct	0034-811-001	888-898-4088	A,D
Luxembourg	French	AT&T Direct	800-201-11	888-898-4088	17
Malaysia	Malay	AT&T Direct	1-800-80-0011	888-898-4088	D
Mexico	Spanish	AT&T Direct	01-800-288-2872	888-898-4088	E,20
Mexico	Spanish	AT&T Direct	01-800-112-2020	888-898-4088	E,20
Netherlands	Dutch	AT&T Direct	0800-022-9111	888-898-4088	A
New Zealand	English	AT&T Direct	000-911	888-898-4088	A
Norway	Norwegian	AT&T Direct	800-190-11	888-898-4088	
Poland	Polish	AT&T Direct	0-0-800-111-1111	888-898-4088	A,D,10
Portugal	Portuguese	AT&T Direct	800-800-128	888-898-4088	D,29

Russia	Russian	AT&T Direct	8^10-800-110-1011	888-898-4088	A,D
Singapore	Malay	AT&T Direct	800-011-1111	888-898-4088	
Singapore	Malay	AT&T Direct	800-001-0001	888-898-4088	
South Africa	English	AT&T Direct	0-800-99-0123	888-898-4088	
Spain	Spanish	ITFS		900-99-1254	N
Sweden	Swedish	AT&T Direct	020-799-111	888-898-4088	
Switzerland	German	AT&T Direct	0-800-890011	888-898-4088	A,29
Turkey	Turkish	AT&T Direct	0811-288-0001	888-898-4088	A
United Arab Emirates	Arabic	AT&T Direct	8000-021	888-898-4088	A
United Kingdom	English	AT&T Direct	0-800-89-0011	888-898-4088	D,12,29
United Kingdom	English	AT&T Direct	0-500-89-0011	888-898-4088	D,29
USA	English	AT&T Direct		888-898-4088	

Limitations & Restrictions Access Information Legend for AT&T Service

- A Public phones require coin or card deposit
- D May not be available from every phone/public phone
- E Public phones may require local coin payment during call duration
- 02 May not be available from some locations
- 04 Not available from cellular phones
- 08 Public phones and select hotels
- 10 Special USADirect Dedicated Telephones
- 12 Access is available from New World Telephones
- 13 Only available from phones allowing international access and most public calling centers;may not be available from all locations;not available from public phones.
- 15 From Northern Ireland use UK access code
- 16 Includes Vatican City, State
- 17 Collect calling from public phones
- 20 When calling from public phones, use phones marked Ladatel/Telmex, AT&T branded or Telnor phones
- 29 Available from cellular phones

Limitations & Access Information Legend for ITFS Service

- A Public phones require coin or card deposit
- L Limited availability from mobile phones
- N Not Available from mobile phones