T I G H T E N I N G U P
with New Leadership

1999 Annual Report



Industrial Distribution Group, Inc.

### COMPANY

Industrial Distribution Group, Inc. is a nationwide supplier of maintenance, repair, operating, and production ("MROP") products and services. The company distributes a full line of MROP products, specializing in cutting tools, abrasives, hand and power tools, coolants, lubricants, adhesives, and machine tools, and can supply virtually any other MROP product that its customers may require. IDG also provides an array of value-added services and other arrangements, including flexible procurement solutions such as integrated supply, emphasizing its specialized expertise in product application. IDG has 13 hub operating companies and approximately 1,550 associates serving over 45,000 customers. With a total of 65 operating locations, the company currently has a presence in 37 of the top 75 industrial markets in the United States.



# PRIORITIES

- Increase operating income through the pursuit of quality growth and expense control
- Improve cash flow from operations through better balance sheet management
- Develop the processes, controls, and systems necessary to sustain profitable growth





Patrick S. O'Keefe
President and Chief Executive Officer

Industrial Distribution Group is undergoing a challenging period of intensive change management that will redefine many aspects of our business. Our company is evolving from 27 entrepreneurial businesses to one cohesive business with one common culture. This report will provide an in-depth outline of the issues we face and will provide you with the three priorities to which management is committed. We are passionate in our belief that focusing on these initiatives will enable us to deliver superior shareholder value. I will also share with you some of the ques-

tions I have asked myself since my arrival in December of 1999.

We have enjoyed two years of dynamic growth-from \$285 million in annualized revenue at inception in September 1997, to revenues of \$542 million for 1999. Yet this extraordinary expansion has placed extraordinary demands on our infrastructure, on our ability to control expenses, and to manage assets properly.

To support earnings growth in the future, IDG needs a solid operational infrastructure, disciplined expense control, sound asset management, as well as an investment in processes and information systems. These necessary changes will take time. They won't be easy on quarter-to-quarter minded investors. Nonetheless, we think it is critically important to make the right choices *now* in order to build a company that will have a secure and sustainable foundation for its *future*.

Consequently, we have identified three simple priorities for 2000: 1) increase operating income through the pursuit of quality growth and expense control, 2) improve cash flow from operations through better balance sheet management, and 3) develop the processes, controls, and systems necessary to sustain profitable growth.

We begin 2000 with an intense focus on Information Technology, Flexible Procurement Solutions ("FPS"), our Strategic Growth Supplier ("SGS") program, and Facility Infrastructure Review. Each of these initiatives is designed to increase operating income and improve cash flow.

Information Technology—During 1999, we embarked on the development of a common information system which will enable us to achieve operating synergies across the enterprise. The information system that we adopt must assist us in sharing data, standardizing business processes, managing working capital, and enhancing our product procurement capabilities. The question remains open as to whether the current system selection will economically meet these needs.

- Information Technology
- Flexible Procurement Solutions
- Strategic Growth Supplier Program
- Facility Infrastructure Review



Flexible Procurement Solutions—Our FPS programs, which include integrated supply whereby our customers outsource the management of one or more of their MROP products, are designed to improve customer operating efficiencies. In February of 1999, the company hired a Director of Integrated Supply to be responsible for implementing an aggressive sales

and marketing strategy aimed at expanding awareness of our capabilities. Key associates at each business unit were also tapped to champion FPS and identify opportunities.

Added focus in this area during 1999 increased FPS revenues approximately 20%, driven largely by integrated supply, which grew approximately 60% over 1998.

Strategic Growth Supplier Program—Our Strategic Growth Supplier program was initiated to expand the scope of our product offering. Our supply partners are market leaders, with whom we work closely to add value and reduce transaction costs for our mutual customers. We help create demand for partner product lines and, in so doing, add revenue for IDG. As of March 2000, sixty-five national suppliers have become part of the program, representing 55% of our total product lines. Enhancing our leverage will

positively impact gross margins as our supplier consolidation continues through 2000.

This program is supported by an aggressive marketing plan and a disciplined sales approach. We will concentrate heavily on increasing awareness throughout our organization of available supplier product lines and increasing product knowledge. We will also increase the number of suppliers participating in our program during 2000, for those areas in which a preferred supplier has not yet been selected.

Facility Infrastructure Review—As IDG looks forward, we realize we must develop an efficient distribution network. During 1999, we consolidated several facilities and reduced the overall number of operating locations by 13. Netted against those reductions was the addition of three larger facilities in the Southeast, Northeast, and West Coast. Consolidating our smaller facilities into larger, more efficient facilities will allow us greater operating efficiencies with capacity sufficient to handle long-term growth and future consolidation. In tightening our infrastructure we will optimize the number, size, and location of our facilities.

As I indicated at the beginning of this letter, our key initiatives are geared towards maximizing operating income and cash flow in the short term. However, with an eye towards our long-term potential, some of the questions I have asked myself in the first few months at IDG are...

We help create demand for partner product lines and, in so doing, add revenue for IDG.

### GEARING UP



As we go forward, IDG's operating units must come to function as a single entity. Our ability to imprint in our culture the sharing of best practices, resources, and capabilities will enable us to flourish. What balances the entrepreneurial spirit that founded the company are the disciplines and controls that ensure maximum profitability. Working together in an environment of sharing will keep that balance intact.

How do you balance entrepreneurial spirit with discipline?

We differentiate ourselves with superior product knowledge, dedication to exceptional customer service, and flexibility in providing solutions for our customers. Each of our business units has specialized expertise, so we are intent on identifying the key resources at each business unit and leveraging those resources throughout our organization.

In the deployment of our FPS initiative, we have utilized our resources quite successfully. Through company-wide training sessions, business units that excel at FPS share their technology and experiences with our entire organization. As a result, eleven out of thirteen business units provide some sort of flexible procurement solution to our customers. This is the most rapidly growing segment of our business. Both our FPS and Strategic Growth Supplier programs build upon our existing sources of competitive advantage. Our focus on these programs, and our other key initiatives, will broaden the gap between IDG and our competitors.

What are the sources of IDG's sustainable competitive advantage and how will we leverage those to increase value for our shareholders?

We will remain focused on building a solid and seamless infrastructure. While not all business units are in a position to grow, most are performing well. They have individually established efficient infrastructures and the resources and capabilities which will enable them to earn market share.

Our business units, which have integrated facilities, back offices, and computer systems during the past twelve months, need time to digest these changes. They will work diligently on improving operating margins and cash flow, establishing good controls, and building capabilities and resources on a par with our best-functioning units. Their full integration into the enterprise will fuel future growth and enhanced profitability.

Finally, we will not make acquisitions that may distract us from focusing on our key initiatives by requiring extensive integration.

What is IDG's growth strategy?

As our marketplace transitions towards e-commerce, IDG has embarked on a course of action which will allow us to meet this need quickly, without waiting for the rollout of our company-wide system. Immediate action steps include part number standardization, which will enable us to adapt a common ordering system, and the development of an electronic catalog. In streamlining our internal processes, we will provide acceptable e-service to our customers in the near-term, while structuring an optimum e-strategy for the future.

What is IDG's e-commerce strategy?

TIGHTENING UP



It is evident that 2000 will be a year of development and maturity for our company. IDG will focus on the basics, relentlessly pursuing the maximization of operating income and cash flows. Tightening up. Staying focused. We will be unyielding in our efforts to deliver value to both our customers and our shareholders.

We already excel in having the finest, most dedicated, most creative people in our industry. They embody our core values, uphold strict ethical standards, and have a passion for our business. They are prepared to make the personal sacrifices necessary to mold our future.

We now have the opportunity to combine our people, our market strengths, our culture, and our strategies to build a better company — one that creates solid, consistent, sustainable value for its shareholders, its customers, its suppliers, and its associates.

As we continue building IDG to be that company, I thank our associates for their extraordinary effort, and our customers and suppliers for their unflagging loyalty. I also thank our investors and shareholders for their belief in us, and for their continued enthusiasm as we progress toward a company that delivers superior rewards for all stakeholders.

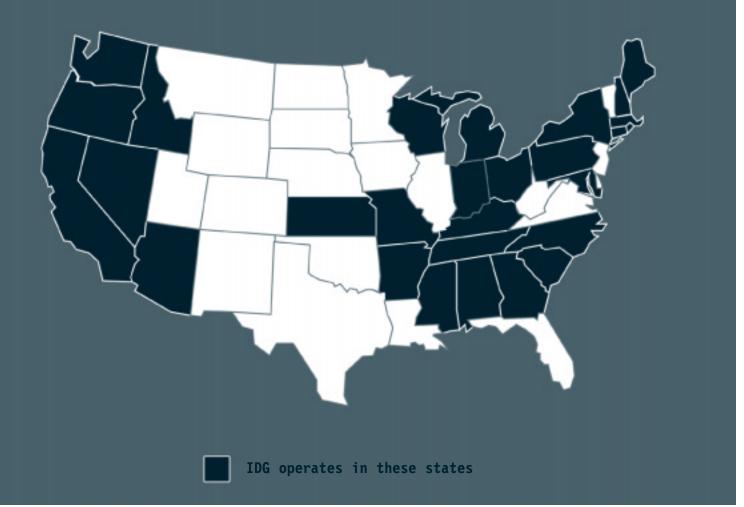
We now have the opportunity to combine our people, our market strengths, our culture, and our strategies to build a better company...

Patrick S. O'Keage

Patrick S. O'Keefe
President and Chief Executive Officer



### CORPORATE INFORMATION



#### **Board of Directors**

Richard M. Seigel
Chairman of the Board
Industrial Distribution Group, Inc.
David K. Barth
President
Barth Smith Company
William J. Burkland
Vice President
B&J Industrial Supply Company
William R. Fenoglio
Vice President
Retired Chief Executive Officer
Augat, Inc.
Patrick S. O'Keefe

President and
Chief Executive Officer
Industrial Distribution Group, Inc.
William T. Parr
Vice Chairman
J. Smith Lanier & Co.

George L. Sachs, Jr.
President
Tri-Star Industrial Supply, Inc.

Andrew B. Shearer President

Shearer Industrial Supply Co.

#### Corporate Officers

Patrick S. O'Keefe
President and
Chief Executive Officer
Jack P. Healey
Senior Vice President,
Chief Financial Officer and
Secretary
Thomas W. Aldridge
Senior Vice President

#### **Corporate Headquarters**

Industrial Distribution Group, Inc. One Atlanta Plaza 950 East Paces Ferry Road Suite 1575 Atlanta, Georgia 30326 404-949-2100, 404-949-2040 fax www.idglink.com

#### **Transfer Agent**

American Stock Transfer & Trust Company 40 Wall Street New York, New York 10005

#### **Independent Auditors**

Arthur Andersen LLP Atlanta, Georgia

#### Legal Counsel

Kilpatrick Stockton LLP Atlanta, Georgia

#### **Annual Meeting**

The annual meeting for shareholders will take place on Wednesday, May 17, beginning at 8:30 a.m. at the company's Corporate Headquarters in Atlanta, Georgia.

#### **Investor Information Requests**

Copies of the company's Annual Report on Form 10-K may be obtained free of charge (except for exhibits) upon written request to:

Industrial Distribution Group, Inc. Investor Relations Department One Atlanta Plaza 950 East Paces Ferry Road Suite 1575 Atlanta, Georgia 30326





# The following information is excerpted from the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 1999, Commission File No. 001-13195

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### INDUSTRIAL DISTRIBUTION GROUP, INC.

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#### **BUSINESS**

#### **Background and General**

Industrial Distribution Group, Inc. was formed in February 1997 to create a leading, nationwide supplier of cost-effective, flexible procurement solutions for manufacturers and other users of industrial maintenance, repair, operating, and production (MROP) products. We distribute a full line of these products, emphasizing our specialized expertise in product applications. Our principal product categories include abrasives, cutting tools, hand and power tools, coolants, lubricants, and adhesives.

Our application and product specialists are able to analyze a customer's acquisition, possession, and application processes for the supplies we distribute in order to design programs to streamline the processes and reduce their associated costs. These programs may include improving a customer's production and procurement processes, standardizing the products they use, reducing the number of suppliers from which they purchase supplies, or developing integrated supply arrangements that outsource to us some or all of their maintenance, repair, operating, and production procurement and management functions.

In September 1997, we completed our initial public offering of common stock and, at the same time, acquired and combined the businesses of nine industrial distribution companies. Since that time we have completed the acquisition of 18 additional companies. We intend to establish a nationwide presence, with maintenance, repair, operating, and production product and service capability in all or most of the top 75 U. S. industrial markets. Currently, we have 64 operating locations in 60 cities, which include 37 of the top 75 U.S. industrial markets, along with two small facilities abroad. Our more than 45,000 customers include a diverse group of major national and international corporations, including AlliedSignal, Black & Decker, Boeing, Chrysler, General Motors, Hoechst Celanese, PPG Industries, and Shell Oil, as well as small and large local and regional businesses. On a pro forma combined basis, we had net sales of approximately \$542.1 million for the year ended December 31, 1999.

#### **Industry and Business Strategy Overview**

Manufacturers, processors, and other producers of industrial, commercial, or consumer products have a continual need for a broad range of industrial MROP products. Many of these products — such as drill bits, sandpaper, and saw blades — are consumed in production processes and are essential to maintain at the point of production to avoid unnecessary downtime. Other MROP products — such as power tools, scales, hoists, and lathes — have relatively longer operational lives and are therefore purchased less frequently, but still must be available "on time" in order to achieve production efficiencies.

We estimate that the size of the market for industrial MROP products in which we participate primarily is approximately \$70 billion annually. However, the entire U.S. MROP market is estimated to be in excess of \$175 billion annually. This broader market includes electrical, PVF (pipes, valves, and fittings), power transmission, and other product categories in which we participate to a lesser extent. This market is highly fragmented, with the 50 largest distributors accounting for less than 21% of the market. Based on 1998 sales, IDG is the 20<sup>th</sup> largest distributor of MROP products in the nation.

Manufacturers and other users of MROP products are seeking ways to enhance efficiencies and reduce MROP process and procurement costs in order to compete more effectively in the global

economy. As a result, the industrial supply industry is experiencing consolidation, as customers focus on the convenience, cost savings, and economies of scale associated with a reduced number of suppliers capable of providing superior service and product selection. Further, as manufacturers focus on their core manufacturing or other production competencies, they are increasingly outsourcing their MROP procurement, management, and application processes in search of comprehensive MROP solutions, such as integrated supply. We believe that we have the size, scale of operations, and resources necessary to benefit from these industry trends and compete effectively in the evolving MROP supply industry. The distribution channel associated with the MROP market place is evolving. The e-commerce and business to business solutions introduced by technological advancements and the Internet are changing the distribution channel in the MROP marketplace. The first distributors to enter this space have been those who primarily use catalogs to sell their products. IDG with its product expertise and offering of non-stock inventory will migrate to this supply channel as the IT systems, part number standardization and product offering standardization develops.

One of our core competencies is our extensive product expertise. With our understanding of the most appropriate product for specific customer applications, we help identify the MROP product best suited for a customer's specific need in order to lower the customer's total MROP costs. Our comprehensive product line supports our commitment to deliver the most appropriate product to our customers. In addition to maintaining over 100,000 stock keeping units, as well as special items in stock for regular customers, we can provide virtually any MROP item, including special-order items.

We believe the key to serving customers in the changing MROP market is the ability to design and implement customized flexible procurement solutions for acquiring, possessing, and applying MROP products to satisfy each customer's particular needs and achieve its cost reduction objectives. The spectrum of services necessary to deliver such solutions is broad. For customers who are not yet prepared to outsource their entire MROP procurement and management functions, we provide a range of options from which customers may select the appropriate types and level of service. For customers who desire total procurement solutions designed and implemented through a single distributor, we offer our "fully integrated supply" programs, which permit customers to outsource to us the entire MROP procurement and management function, including our ownership of inventory in the customer's on-site MROP supply room, or tool crib.

Providing superior quality and a comprehensive range of MROP services to customers is our hallmark. As part of our commitment to customer service, we emphasize quality assurance in all phases of our operations. Our sales and service personnel receive ongoing periodic training in total quality management and other team management skills to assure such quality performance. We also will seek certification under the International Standards Organization ("ISO") 9002 standards for distribution with respect to our principal locations and expect to make such certification a company-wide objective for all future principal locations. Currently, nine of the Company's 13 operating "hubs" are ISO 9002 certified.

We believe that significant opportunities exist to increase revenues and earnings. Through focused marketing both inside and outside the United States, we are seeking to add revenue by offering additional products and services to new and existing customers and identifying any unserved facilities of our larger existing customers. Where necessary to increase our market share, we will open or expand facilities in the vicinity of existing operations. We will also consider the desirability of internal expansion into new geographic markets, focusing primarily on MROP markets in the United States. While we are no longer actively seeking acquisition prospects, we may make selective acquisitions of successful MROP distribution and related businesses that provide access to a particular strategic market.

#### **Flexible Procurement Solutions; Integrated Supply**

One of our fundamental strengths is the ability to deliver customized flexible procurement solutions that are specially designed to reduce a particular customer's MROP costs. The spectrum of services necessary to design and implement such solutions for customers in the changing industrial MROP market is broad and must encompass all three phases of a customer's MROP cycle — acquisition, possession, and application. We offer the entire spectrum of services in order to assure our ability to design and implement procurement solutions that meet each particular customer's MROP requirements.

Some customers may require nearly the entire spectrum of services — a so-called "fully integrated supply" relationship, where we essentially form a strategic alliance with the customer to procure, manage, and apply MROP products at the customer's site and, in many cases, to share the benefits of the cost reductions achieved. Our fully integrated supply relationships, which are not standardized and vary from customer to customer, usually include:

- licensing our proprietary Supply Management System to the customer;
- gaining access to plant floors to re-engineer procurement and production processes and standardize MROP products;
- coordinating the purchase of multiple MROP product lines;
- providing consolidated invoices and customized management reports via a direct network link to customers; and
- managing and staffing tool cribs.

In addition, in a fully integrated supply relationship, we, rather than the customer, generally own the inventory in the tool crib. We believe that the nature of integrated supply relationships will continue to evolve. We will therefore seek to maintain our capability to provide whatever level of integration our customers may require over time.

In a fully integrated supply relationship, we often guarantee a minimum annual reduction in the customer's total MROP costs. We believe we can achieve such guaranteed cost reductions through our focused and ongoing analysis and re-engineering of a customer's production processes to reduce the variety and number of MROP products that the customer uses. In addition to the contractually guaranteed cost reductions, we often achieve additional costs savings for the customer through the reduction of certain tool crib staffing expenses; the reduction in shrinkage and obsolete stock due to better inventory controls; and the elimination of certain inventory holding costs. Where we save additional costs for a customer through process improvements, the customer usually shares the additional savings with us.

We believe that, for appropriate customers, a fully integrated supply arrangement also has other benefits. For example, through the use of our proprietary Supply Management System, the customer experiences a better fill rate for MROP products; reduces production downtime due to the unavailability of key products; and obtains more useful information about inventory needs and consumption by cost center than previously collected.

For customers that require less comprehensive flexible procurement solutions, we can design and implement special arrangements to provide those services needed by the customer. In addition to selections from the services described for fully integrated supply arrangements, these specialized services may include any one or more of the following:

- providing consolidated billing for MROP products and computerized management reports to customers regarding purchases and inventory levels;
- installing computer software and hardware to implement an electronic data interchange system to enable the customer to order products from its own location electronically without contacting the Company by telephone or facsimile; and
- bar coding products in a customer's tool crib to control inventory and track consumption by product, employee, or cost center.

Other services, as needed to respond to a particular customer's MROP requirements, can be designed and implemented to achieve the desired solution.

At December 31, 1999, the Company had in place 31 fully integrated supply arrangements with customers covering 38 sites, and arrangements for flexible procurement solution services with over 250 customers.

#### **Products**

We offer a full line of industrial MROP products, stock specific items for regular customers, and can satisfy virtually any requirement a customer may have for an MROP application or service. Our principal categories of products include abrasives, cutting tools, hand and power tools, coolants, lubricants, and adhesives, among others. We are able to offer significant depth and breadth in our core product lines throughout our nationwide operations, which distinguishes us from most of our present competitors. On an individual hub basis, our products may be ordered electronically through ecommerce, by telephone, by mail, or by facsimile. We seek at all times to provide our customers with the most convenient method of selecting and ordering products, which in the future may include paper and electronic catalogs, Internet commerce, and other publications. The Company is presently investing in the IT systems necessary to successfully compete in the e-commerce and business to business supply chain.

Our offering of specific products from multiple manufacturers at different prices and quality levels permits us to offer the product that provides the best value for the customer. For example, if a customer requires a drill bit to drill 100 holes, purchasing a top-of-the line product that is designed for a requirement of drilling 10,000 holes would be inefficient and costly. Our application and product specialists are trained specifically to assist customers in making such intelligent cost-saving purchases, with the goal of lowering the customer's total MROP product costs. We believe these factors will significantly enhance our volume of repeat business, and they are an integral part of our overall customer costs reduction and total procurement solution.

The following table sets forth the MROP products we offer, based on the Industrial Distribution Association product categories, describes typical products in each category, and presents the percentage of our aggregate revenues from sales of the product category for 1999:

		% of
		Aggregate
Product Category	Typical Products	Revenue
Cutting Tools	Drills, Taps, Carbide Tools, End Mills	24.2%
Abrasives	Grinding Wheels, Sanding Belts, Discs, Sheets or Rolls	16.5%
Hand Tools	Wrenches, Socket Sets, Screw Drivers, Hammers	7.9%
Power Tools	Air and Electric Drills, Air Compressors, Impact Wrenches, Screwdrivers	6.7%
Machinery	Metal Removal Equipment, Metal Forming Equipment	6.5%
Maintenance Equipment & Supplies	Hydraulic Tools, Paint, Lubrication Equipment	5.4%
Coolants, Lubricants, and Adhesives	Metal Cutting Coolants, Aerosols, Industrial Adhesives	5.0%
Safety Products	Gloves, Signs, Absorbents, Glasses	4.2%
Material Handling Equipment	Hosts, Slings, Chain, Shelving, Casters	3.5%
Machine Tools & Accessories	Milling Machines, Work Holding Vises, Tool Holders	2.7%
Other Products	Special Order Items and Miscellaneous	2.4%
Saw Blades	Band, Hack, Hole, Jig Saw Blades	2.0%
Contractor Supplies	Power-Actuated Tools, Ladders, Shovels	1.7%
Tapes	Masking, Filament and Duct Tape	1.6%
Fasteners	Socket Screws, Hex Screws, Anchors	1.3%
Fluid Power	Hydraulic and Pneumatic Valves, Cylinders	1.3%
Power Transmission Equipment	Belts, Drives, Bearings, Gears, Pulleys	1.2%
Electrical	Fuses, Electrical Switches, Controls	1.1%
Brushes	Wire Wheel, Floor Brooms	1.1%
Quality Control Products	Electronic Calipers, Micrometers	1.0%
Tool & Die Supplies	Ground Stock, Drill Rod, Die Sets	0.9%
Industrial Hose	Air Hose, Water Hose	0.9%
Welding Equipment & Supplies	Welders, Weld Rod	0.4%
Industrial Pipes, Valves & Fittings	Pipes, Valves, Fittings	0.3%
Metal Goods	Angle Iron, Conduit	0.2%
Total	•	100.0%

In addition to maintaining over 100,000 SKUs in stock, we often maintain supplies of special items for regular customers. Moreover, we are able to supply virtually any special order MROP item. In order to achieve costs savings for us and for our customers, we periodically review our special order activities to identify items ordered with sufficient frequency to warrant inclusion in our stock.

We currently obtain products from approximately 24,000 vendors. During 1999, no vendor provided as much as 10% of the products we sold. We believe we are not materially dependent on any one vendor or small group of vendors.

We ship products anywhere in the world in the time frame required by the customer. To facilitate such "on time" delivery of our products, we store our stock MROP products primarily in warehouses at various locations across the United States.

#### **Customers**

Our customers, who number over 45,000, include a broad range of industrial, commercial, and institutional users of MROP products, from one-person machine shops to national and multinational corporations such as AlliedSignal, Black & Decker, Boeing, Chrysler, General Motors, Hoechst Celanese, PPG Industries, and Shell Oil. For 1999, we sold products to over 1,500 customers who purchased at least \$50,000 of products, and no single customer accounted for as much as 5% of our net sales.

We will continue to serve a large number and wide variety of customers, as part of our planned growth and nationwide expansion strategy. Management does expect, however, that we will place special emphasis on marketing and sales of core product categories to mid- to large-sized users of MROP products who require the value-added benefits of our flexible procurement solutions.

#### **Sales and Marketing**

We have approximately 309 outside sales representatives, 327 inside sales/customer service representatives, and 21 application and product specialists. Most of the inside sales/customer service representatives support the outside sales representatives and are responsible for certain types of customer service contacts and order entry. The application and product specialists call on designated customers and are responsible for designing and presenting our flexible procurement solutions to those customers and providing technical support with respect to certain products. These specialists are highly trained individuals who build relationships with customers and assist them in reducing total procurement costs and improving production processes.

The Company has centralized the marketing efforts associated with its Flexible Procurement Solutions which will allow it to compete more effectively in local markets as well for contracts which encompass multiple operating unit locations. Each operating unit has staff dedicated to these efforts who are supervised by the Director of Flexible Procurement located at the Corporate office.

We are currently designing one comprehensive digital catalog which will represent a significant portion of the product offerings of the Company. This process requires the Company to standardize its part numbering methodology and descriptions of its inventory which is presently diverse among the operating units . When this is complete, the Company will use this catalog for its e-commerce solution in addition to providing both paper and CD ROM copies to customers. Presently, the Company maintains separate catalogs among the business units which they use in their local markets.

Each of our operating subsidiaries provides regular training programs for its sales personnel and special training programs for any products distributed only in its market area. Each operating subsidiary also maintains a technical support group, as part of its overall sales and marketing function, dedicated to answering specific customer inquiries, assisting customers with the operation of products, and finding low cost solutions to manufacturing problems.

#### **Management Information Systems**

We will procure, develop, maintain, and utilize computerized management and information systems, including the utilization of highly specialized distributor based software, our proprietary Supply Management System, and InnoSource System for customer product procurement and management. All of these systems are important elements of our ability to meet customers' requirements for increasing levels of individualized total MROP procurement solutions and also to achieve our desired level of operating efficiencies. We utilize our proprietary Supply Management System in providing flexible procurement solutions for customers.

Our IT strategy will allow management of key functions, including communication links between warehouse and sales offices, inventory and accounts receivable management, purchasing, pricing, sales and distribution, and the preparation of periodic operating control reports that provide concise and timely information regarding key aspects of its business. The Company is in the process of re-evaluating the use of a comprehensive Enterprise Resource Planning (ERP) system. The ERP platform is expansive, and it will take a prolonged period of time to integrate the business units to this system. The modifications necessary to improve the performance of the ERP system to a "distribution based" system will also be substantial. In addition, the full benefits of the system will not be realized until a majority of the businesses have integrated to the system. The Company is presently evaluating different IT solutions which will more quickly enable its disparate operating units to share inventory and customer information in a more cost effective manner.

#### Competition

The industrial MROP products industry is highly competitive and features numerous distribution channels, including:

- national, regional, and local distributors;
- direct mail suppliers;
- Internet suppliers;
- large warehouse chains;
- hardware stores; and
- manufacturers' own sales forces.

Many of our competitors are small enterprises who sell to such customers in a limited geographic area, but we also compete against several large MROP distributors that have significantly greater resources than IDG. Certain of our competitors sell identical products for lower prices than we offer.

We believe, however, that our ability to compete effectively is dependent primarily upon our ability to respond to the needs of our customers through quality service and product diversity and availability. We believe our operating and growth strategies will yield operating efficiencies that enhance our ability to compete successfully for the types of customers we desire.

#### Personnel

We had approximately 1,505 full-time and 39 part-time associates as of December 31, 1999. Twelve of our associates are employed pursuant to a collective bargaining agreement with local unions affiliated with the International Brotherhood of Teamsters. We believe that the subsidiary that has been employing these persons pursuant to that contract enjoys good relations with these associates, and has not experienced work stoppages. We believe our business relationships are good with all of our associates.

#### **Executive Officers of the Registrant**

Certain information regarding the executive officers of the Company is set forth in the following table and paragraphs.

<u>Name</u>	<u>Age</u>	<b>Position</b>
Patrick S. O'Keefe	47	President and Chief Executive Officer
Jack P. Healey	40	Senior Vice President, Chief Financial Officer, and Secretary
Thomas W. Aldridge, Jr.	52	Senior Vice President

Mr. O'Keefe joined us in December 1999 as our President, Chief Executive Officer, and a director. Prior to assuming these responsibilities, Mr. O'Keefe served as President of the ZEP Chemical Unit of National Service Industries from December 1997 to October 1999. From July 1996 to July 1997, Mr. O'Keefe served as the President and Chief Executive Officer of Huttig Building Products, Inc. (formerly a subsidiary of Crane Co.) and from June 1994 to June 1996 he served as the President and Chief Executive Officer of Crane Canada (a subsidiary of Crane Co.). Mr. O'Keefe is a member of the Executive Committee of the Board of Directors. He received his undergraduate degree from Canisius College and his Masters in Business Administration from the J.L. Kellogg Graduate School of Management at Northwestern University in 1981.

Mr. Healey joined us in June 1997 as Vice President and Chief Financial Officer, and became Senior Vice President in 1998. Prior to 1997, Mr. Healey was the partner in charge of assurance services (since 1983) for Miller Ray Healey & Houser, a regional accounting firm and member of the SEC practice section of the AICPA, during which time he served as auditor for The Distribution Group, Inc., one of our operating subsidiaries. Prior to joining that firm, Mr. Healey was a senior auditor with the international accounting firm of Ernst & Young. Mr. Healey is a certified public accountant and a certified fraud examiner. He received his undergraduate degree in accounting from Syracuse University.

Mr. Aldridge joined us in August 1998, as Senior Vice President of Procurement. Prior to that time, Mr. Aldridge served (since 1991) as Senior Vice President, Vendor Relations, of Affiliated Distributors, a purchasing organization for industrial distributors. From 1987 to 1990, Mr. Aldridge served as Vice President — Sales of Bauer Corporation, a manufacturer of industrial ladders and personal access equipment. From 1970 to 1987, he held various management positions with AT&T, a telecommunications company. Mr. Aldridge received his undergraduate degree from the University of Georgia.

#### **Certain Factors Affecting Forward Looking Statements**

From time to time, information provided by us or statements made by our directors, officers or employees may constitute "forward-looking" statements under the Private Securities Litigation Reform Act of 1995 and are subject to numerous risks and uncertainties. Any statements made in this Annual Report on Form 10-K, including any statements incorporated by reference, that are not statements of historical fact are forward-looking statements. These forward-looking statements and other forward-looking statements made by us or our representatives are based on a number of assumptions and involve a number of risks and uncertainties, and, accordingly, actual results could differ materially. Factors that may cause such differences include, but are not limited to, the following:

## We have operated as a single entity only since September 1997 and continue to face the challenge of integrating new companies.

Although each of our founding companies has operated for over 20 years, we did not commence operations as a combined entity until September 1997. As a result, we are still engaged in integrating these businesses, along with subsequently acquired companies, and we cannot be certain that we will be able to do so with enough success to be as profitable as we expect or desire.

# Our information and operations systems are not fully integrated, and we must therefore rely on the systems of the companies we acquire until we can implement our centralized system.

Until we can fully implement centralized management systems, we will utilize and be dependent upon the information and operating systems of the companies we acquire for many functions. These functions include, among others, product ordering, financial reporting and analysis, and inventory control. Although we have put certain control mechanisms in place, we may experience delays, disruptions, and unanticipated expenses in implementing, integrating, and operating centralized systems. Any of these problems could have a material adverse effect on our results of operations and financial condition. In addition, we will not be able to achieve the full benefit of certain contemplated operating efficiencies and competitive advantages until we have fully implemented our centralized management information and operating systems.

## We rely on a variety of distribution rights granted by our suppliers to offer their product lines to our customers.

Until we fully implement more centralized procurement arrangements, we will depend for a substantial portion of our business on the collection of varied distribution arrangements with suppliers for certain product lines that have been established by our several operating subsidiaries in their respective geographic markets. A significant percentage of these current distribution arrangements are oral, and many of them can be terminated by the supplier immediately or upon short notice. The termination or limitation by any key supplier of its relationship with us could have a material adverse effect on our results of operations and financial condition.

# Our industry is very competitive, both as to the number and strength of the different companies with which we compete and the business terms offered to potential customers.

The industrial maintenance, repair, operating, and production supplies industry is highly competitive and features numerous distribution channels, including:

national, regional, and local distributors;

- direct mail suppliers;
- Internet suppliers;
- large warehouse chains;
- hardware stores; and
- manufacturers' own sales forces.

Many of our competitors are small enterprises who sell to customers in a limited geographic area, but we also compete against several large distributors that have significantly greater resources than IDG. Competition with all of these distributors has increased as customers increasingly seek low-cost alternatives to traditional methods of purchasing and sources of supply by, among other things, reducing the number of their maintenance, repair, operating, and production suppliers.

Competition in the maintenance, repair, operating, and production industry may increase in other ways as well. First, other distributors are consolidating to achieve economies of scale and increase efficiencies. Second, new competitors, of which we are not currently aware, may emerge, further increasing competition.

Other aspects of our industry also make it very competitive. For example, certain of our competitors sell the same products we sell at lower than we offer. Moreover, we compete on the basis of responsiveness to the needs of customers for quality service, product diversity, and availability. We cannot assure you that we will be able to compete successfully under such conditions.

# We rely heavily on our senior management and the expertise of management personnel of the businesses we acquire.

Our operations will depend for the immediate future on the efforts of our executive officers, the heads of our business units, and the senior management of the businesses we have acquired, especially as we enter into new geographic markets. Our business and prospects could be adversely affected if these persons, in significant numbers, do not perform their key roles as expected, and we are unable to attract and retain qualified replacements.

# The delivery of our services requires highly skilled and specialized employees who are not easy to locate or replace.

The timely provision of our high-quality service requires an adequate supply of skilled sales and customer service personnel, including the application and product specialists whose expertise is an essential element of our customer-oriented, flexible procurement solutions program. Accordingly, our ability to implement strategies for our customers depends to a degree on our ability to employ the skilled personnel necessary to meet our marketing and servicing requirements. From time to time, we have experienced difficulty in attracting or retaining sufficient numbers of qualified personnel. As a result, our operating costs may be adversely affected by turnover in such positions. We cannot assure you that we will be able to maintain an adequately skilled sales and customer service force or that our labor expenses will not increase as a result of a shortage in the supply of such skilled personnel.

# Our ability to sell our products and services in the quantity we desire depends heavily upon the economic conditions of our customers.

Some of the primary markets for the products and services we sell are subject to cyclical fluctuations that generally affect demand for industrial and consumer durable goods produced by the users of maintenance, repair, operating, and production products. Consequently, the demand for these products and services has been and will continue to be influenced by many of those same national, regional, or even international factors. Customers whose businesses are impacted directly by such events affect our business when they delay or slow orders for maintenance, repair, operating, and production products or services that they otherwise would have required if their businesses had not been adversely affected. Changes in economic conditions, such as the examples identified, resulting in a change in the current business cycle could therefore have a material adverse effect on our results of operations and financial condition.

## Management and certain individuals who helped found us own over 41% of our stock and thus have a significant amount of control of the Company.

Our directors and officers, as well as former stockholders of our founding companies, beneficially own an aggregate of approximately 41% of our outstanding common stock. Accordingly, these persons, if they were to act in concert, could potentially control the election of directors and other matters requiring stockholder approval by simple majority vote.

#### We cannot be absolutely certain that all year 2000 problems have been avoided.

The "year 2000 problem" arises from the widespread use of computer programs that rely on two-digit date codes to perform computations or decision-making functions. Many of these programs may fail due to an inability to properly interpret date codes beginning January 1, 2000. For example, such programs may misinterpret "00" as the year 1900 rather than 2000. In addition, some equipment, being controlled by microprocessor chips, may not deal appropriately with the year "00."

Although January 1, 2000 has passed without significant disruptions, the year 2000 problem could still disrupt our operations and the systems of other companies upon which our systems rely. If our systems or the systems of our customers, product vendors, utility vendors, and banks experience unforeseen year 2000 problems in the future, it may negatively impact our systems or operations.

#### SELECTED FINANCIAL DATA

The following summary financial data as of and for the years ended December 31, 1999, 1998, 1997, 1996 and 1995 have been derived from audited financial statements of the Company. All such financial statements of the Company reflect the requirements of the Securities and Exchange Commission's Staff Accounting Bulletin No. 97 ("SAB 97"), which deem the historical financial statements of B&J Industrial Supply Company ("B&J") — one of the nine founding companies we acquired to commence our current operations as a combined entity (the "Combination") — to be our historical financial statements for all periods prior to the September 24, 1997, the accounting effective date of those acquisitions. As a result, our financial statements, and the following data, reflect the results of operations and financial condition of B&J combined with Continental Air Tool, Inc., Northern Tool & Supply, Inc., and Hawley Industrial Supplies, Inc., which we acquired during 1998 and are accounted for under the pooling-of-interests accounting treatment (the "Pooled Companies") for the periods prior to September 24, 1997; and the results of operations and financial condition of all nine founding companies and the Pooled Companies are reflected in our financial statements and data for only the period of time from and after September 24, 1997. Companies acquired during 1998 and 1999 and accounted for under purchase accounting treatment (which includes all companies acquired during 1998 and 1999 other than the Pooled Companies) are shown only for the period of time from and after our acquisition of them. Those facts account for a substantial difference in these financial data as of and for the years ended December 31, 1999, 1998 and 1997 as compared to prior years; they make comparisons of the data among the periods misleading; and they are a further reason that these historical results are not indicative of the results that we may achieve in the future.

These selected financial data should be read in conjunction with our audited consolidated financial statements and notes thereto, and Management's Discussion and Analysis of Financial Condition and Results of Operations, included in Item 7 of this Report.

Year Ended December 31,	1999	1998	1997	1996	1995
(in thousands)					
<b>Statements of Income Data:</b>					
Net sales	\$ <u>542,141</u>	\$ <u>437,610</u>	\$ <u>153,218</u>	\$ <u>68,266</u>	\$ <u>59,944</u>
Gross profit	119,181	100,425	35,492	15,492	14,181
Selling, general and administrative	116,756	<u>89,954</u>	<u>31,595</u>	<u>14,649</u>	<u>13,281</u>
Operating income	2,425	10,471	3,897	843	900
Net income (loss)	\$ (1,889)	\$ 6,215	\$ 2,316	\$ 364	\$ 322
<b>Balance Sheet Data:</b>					
Working capital	\$ 78,148	\$ 80,989	\$ 81,152	\$ 9,551	\$ 8,645
Property and equipment, net	31,538	24,619	9,910	2,156	2,082
Total assets	230,804	211,465	147,246	27,252	23,542
Long-term debt, including current portion	47,953	39,699	11,653	7,959	7,180
Stockholders' equity	\$112,072	\$113,595	\$ 99,490	\$11,223	\$ 9,425

## MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

#### General

The Company provides flexible procurement solutions for manufacturers and other users of industrial MROP products, distributing a full line of such products and providing specialized services to a diverse group of more than 45,000 customers. The Company sells MROP supplies directly from stock and special order (non-stock), using catalogs or similar methods; such sales, on a combined basis, were \$371.6 million, \$295.1 million and \$225.0 million in 1999, 1998 and 1997, respectively. The Company also sells products and services pursuant to supply contracts (normally for a duration of at least one year) for fixed prices or fixed margins on certain products or product lines; such supply contracts generated sales, on a combined basis, of \$92.5 million, \$93.6 million and \$80.8 million in 1999, 1998 and 1997 respectively. Pursuant to integrated supply contracts, the Company manages tool cribs and provides a level of enhanced service to certain customers, often with a guaranteed minimum reduction in the customer's total MROP costs. Revenues from integrated supply contracts, on a combined basis, were \$78.0 million in 1999, \$48.9 million in 1998 and \$26.3 million in 1997. Total sales for 1999, 1998 and 1997 on a combined basis were \$542.1 million, \$437.6 million and \$332.1 million respectively.

Management expects the upward trend in its integrated supply business, and also its other flexible procurement solutions business, to continue for the foreseeable future. This increase is driven by increasing demand from customers to outsource their MROP procurement and management functions and for customized MROP procurement solutions. As an industry trend, integrated supply and other arrangements for flexible procurement solutions are still in the early stages of development, but management believes such arrangements are becoming increasingly attractive to customers. IDG has selected flexible procurement solutions as a major focus of its operating strategy. Because start-up costs necessary to design and implement an integrated supply arrangement are currently expensed as incurred, such contracts typically have a lower operating margin, in the implementation phase, than the Company's other principal categories of revenue. Management believes, however, that margins on these arrangements generally increase over the term of a contract (as the Company's costs are reduced and savings to the customer increase), and that integrated supply contracts will become a significant component of the Company's operating results.

Management believes that the success of the Company's integrated supply and flexible procurement solutions business will depend in major part on the Company's utilization of technology to design and implement the MROP procurement solutions that customers desire. The Company, on a combined basis, invested over \$842,000 in 1997, \$1,132,000 in 1998 and \$918,000 in 1999 to develop and upgrade its information systems, including its proprietary Supply Management System, InnoSource System and its internal management information systems in order to expand its capabilities to successfully and profitably deliver such specialized services to customers. The Company will continue to commit resources to its technological capabilities in order to provide superior customer service and achieve internal operating efficiencies.

Under the provisions of SAB 97, the Company's historical financial information prior to September 24, 1997 reflects only the operations of B&J combined with the Pooled Companies. Management's analysis of such information alone would not convey important information about the Company on a combined basis, or about the historical results of operations achieved by the other eight founding companies whose businesses were also acquired by the Company as of September 24, 1997. Management has also included, therefore, its analysis of certain combined financial information of the

Company that reflect the historical results of all nine founding companies for 1997. For 1999 and 1998, results of the acquisitions accounted for under the purchase method of accounting have been included.

In these discussions, most percentage and dollar amounts have been rounded to aid presentation; as a result, all such figures are approximations. References to such approximations have generally been omitted.

#### **Results of Operations — Combined**

The following table sets forth certain combined operating data and shows such data as a percentage of net sales for the periods indicated. These combined data include the operating results of B&J together with the results of the other eight founding companies and the Pooled Companies, on a combined basis, for the entire periods presented. For 1999 and 1998, the combined data includes the results of the acquired companies under the purchase method of accounting.

		Year Ended December 31,						
	<u>1999</u> <u>1998</u> <u>199</u>		<u>1999</u> <u>1998</u> <u>1997</u>					
		(dollars in thousands)						
Net Sales	\$542,141	100.0%	\$437,610	100.0%	\$332,169	100.0%		
Cost of Sales	422,960	78.0	337,185	77.1	255,777	77.0		
Gross Profit	119,181	22.0	100,425	22.9	76,392	23.0		

These combined operating data for the periods prior to the Combination on September 24, 1997, may not be indicative of the Company's post-Combination operations for several reasons. The founding companies involved in the Combination, and the Pooled Companies that were subsequently acquired, had each operated as separate privately owned entities until their respective acquisition by the Company. Moreover, these combined operating data do not represent combined results of operations presented in accordance with generally accepted accounting principles; rather, for all periods prior to September 24, 1997, they are only summations of the respective line items from historical financial information of the individual founding companies and the Pooled Companies.

#### 1999 Compared to 1998

Net sales increased \$104.5 million, or 23.9% from \$437.6 million in 1998 to \$542.1 million in 1999. The increase reflects \$28.0 million of additional flexible procurement solutions and integrated supply sales and the effect of having a full year of operation for the companies acquired in 1998. On a same store basis — that is, reflecting acquired companies on the same basis in each year — net sales in 1999 declined by \$28.6 million or 5%.

Cost of sales increased \$85.8 million, or 25.4%, from \$337.2 million in 1998 to \$423.0 million in 1999, primarily as a result of including a full year's cost of sales for the companies acquired in 1998. The cost of sales as a percentage of net sales increased over the prior year primarily due to a shift in the product mix of the acquired businesses; and to a lesser extent, the loss of certain favorable procurement programs which were in place during 1998 and the time required to re-establish similar or more competitive programs in 1999.

#### 1998 Compared to 1997

Net sales increased \$105.4 million, or 31.7%, from \$332.2 million in 1997 to \$437.6 million in 1998. In 1998, acquisitions accounted for under the purchase method of accounting represented approximately \$88.7 million of this increase. The remainder of the increase was attributable, in major part, to an increase in flexible procurement solutions and integrated supply sales that accounted for \$35.4 million of additional revenues during 1998. Excluding the effect of the 1998 acquisitions, general sales decreased as compared to 1997 due to the conversion of certain existing customers who had been purchasing products on a general sales basis to customers with whom the Company established arrangements for integrated supply and other specialized services supply. Total sales, excluding the effect of the 1998 acquisitions, increased by \$16.7 million, or 5.8%, in 1998 as compared to 1997.

Cost of sales increased \$81.4 million, or 31.8%, from \$255.8 million in 1997 to \$337.2 million in 1998, primarily as a result of increased sales during the latter period. While there were variations in the product mix, cost of sales as a percentage of net sales remained stable year over year.

#### **Results of Operations** — **Historical**

The following table sets forth certain operating data of the Company (which, pursuant to the requirements of SAB 97, are based on the historical financial results of B&J and the Pooled Companies) for the periods prior to September 24, 1997, and include the other eight founding companies and the companies acquired after the combination using the purchase method of accounting from their respective acquisitions dates forward, and shows such data as a percentage of net sales for the periods indicated:

Year Ended December 31,					
1999		1998		1997	
(dollars in thousands)					
\$542,141	100.0%	\$437,610	100.0%	\$153,218	100.0%
422,960	78.0	337,185	77.0	117,726	76.8
119,181	22.0	100,425	23.0	35,492	23.2
116,756	21.5	89,954	20.6	31,595	20.6
\$ 2,425	0.5%	\$ 10,471	2.4%	\$ 3,897	2.6%
	\$542,141 422,960 119,181 116,756	\$542,141 100.0% 422,960 78.0 119,181 22.0 116,756 21.5	1999       1998       (dollars in trees)       \$542,141     100.0%     \$437,610       422,960     78.0     337,185       119,181     22.0     100,425       116,756     21.5     89,954	1998       (dollars in thousands)       \$542,141     100.0%     \$437,610     100.0%       422,960     78.0     337,185     77.0       119,181     22.0     100,425     23.0       116,756     21.5     89,954     20.6	1999     1998     1997       (dollars in thousands)       \$542,141     100.0%     \$437,610     100.0%     \$153,218       422,960     78.0     337,185     77.0     117,726       119,181     22.0     100,425     23.0     35,492       116,756     21.5     89,954     20.6     31,595

#### 1999 Compared to 1998

Net sales increased \$104.5 million, or 23.9% from \$437.6 million in 1998 to \$542.1 million in 1999. The increase reflects \$28.0 million of additional flexible procurement solutions and integrated supply sales and the effect of having a full year of operation for the companies acquired in 1998. On a same store basis — that is, reflecting acquired companies on the same basis in each year — net sales in 1999 declined by \$28.6 million or 5%.

Cost of sales increased \$85.8 million, or 25.4%, from \$337.2 million in 1998 to \$423.0 million in 1999, primarily as a result of including a full year's cost of sales for the companies acquired in 1998. The cost of sales as a percentage of net sales increased over the prior year, from 77.0% to 78.0% primarily due to a shift in the product mix of the acquired businesses; and to a lesser extent, the loss of certain favorable procurement programs which were in place during 1998 and the time required to reestablish similar or more competitive programs in 1999.

Selling, general, and administrative expenses increased \$26.8 million, or 29.8%, from \$90.0 million in 1998 to \$116.8 million in 1999. In 1999, \$23.1 million of the increase is attributable to including the full year of operations for the companies acquired in 1998. Also included in the increase are \$4.4 million for the expected resolution of the dissenting shareholder lawsuit involving one of the companies; \$1.3 million for executive separation and closing of the Chevy Chase, Maryland office; and \$250,000 for the write-off of non-realizable acquisition costs. Total selling, general and administrative expenses, exclusive of the onetime charges and the incremental effect of the 1998 acquisitions, decreased \$2.2 million. Exclusive of the onetime charges, selling, general and administrative expenses as a percent of net sales declined slightly from 20.6% to 20.4%.

Operating income decreased \$8.1 million, or 76.8%, from \$10.5 million in 1998 to \$2.4 million in 1999, primarily as a result of the one-time charges discussed above. Operating income as a percentage of net sales decreased, however, from 2.4% in 1998 to .5% in 1999, also reflecting such effects.

#### 1998 Compared to 1997

Net sales increased \$284.4 million, or 185.6%, from \$153.2 million in 1997 to \$437.6 million in 1998. This substantial increase is primarily the result of SAB 97 accounting for the Combination, because 1998 includes the contributed revenue of all nine founding companies for the entire year. Also, this increase reflects the \$88.7 million in revenues from other companies that were acquired during 1998.

Cost of sales increased \$219.5 million, or 186.4%, from \$117.7 million in 1997 to \$337.2 million in 1998. The increase is primarily due to the substantial increase in sales, which is primarily attributable to the effect of the SAB 97 accounting for the Combination and the 1998 acquisitions as discussed above. As a percentage of net sales, cost of sales increased slightly from 76.8% in 1997 to 77.0% in 1998, due to the higher cost of sales percentage, relative to B&J and the Pooled Companies, of the other founding companies and certain of the companies acquired in 1998.

Selling, general, and administrative expenses increased \$58.4 million, or 184.7%, from \$31.6 million in 1997 to \$90.0 million in 1998, again primarily attributable to the effect of the SAB 97 accounting and the acquisitions discussed above. As a percentage of net sales, however, selling, general, and administrative expenses remained steady at 20.6%, even though 1998 expenses included \$0.3 million of non-recurring expenses related to acquisitions. Excluding these non-recurring expenses, the Company's selling, general, and administrative expenses for 1998 reflected a slight decline to 20.5% as a percentage of net sales.

In addition, during 1998 and primarily the fourth quarter of 1997, the Company incurred substantial expenses relating to staffing a corporate office and developing the infrastructure for complying with certain obligations related to being a public company. During 1998, the Company also incurred expenses associated with the establishment of its Management Incentive Plan. Excluding such corporate overhead, Management Incentive Plan expenses and one-time acquisition charges, the selling, general, and administrative expenses were 19.2% of net sales for 1998 as compared to 20.0% for 1997. The resulting decrease in selling, general, and administrative expenses as a percentage of net sales, viewed on this basis, is primarily due to these costs being lower as a percentage of net sales for the acquired companies.

Operating income increased \$6.6 million, or 168.8%, from \$3.9 million in 1997 to \$10.5 million in 1998, primarily reflecting the effects of SAB 97 accounting and the acquisitions discussed above. Operating income as a percentage of net sales decreased, however, from 2.6% in 1997 to 2.4% in 1998, also reflecting such effects.

#### **Impact of Year 2000 Problem**

The Company did not experience any material disruptions in its operations or activities as a result of the so-called "Y2K Problem". Nor did the Company incur material expenses in correcting perceived or suspected Y2K problems. In addition, the Company is not aware that any of its suppliers or customers has experienced any material disruptions in their operations or activities. The Company does not expect to encounter any such problems in the foreseeable future, although it continues to monitor its computer operations for signs or indications of such a problem.

It is possible, however, that if "Year 2000" problems are incurred by the customers or suppliers of the Company, such problems could have a negative impact on future operations and financial performance of the Company, although the Company has not been able to specifically identify any such problems among its clients or suppliers. Furthermore, the Year 2000 problem may impact other entities with which the Company transacts business and the Company cannot predict the effect of the Year 2000 problem on such entities or the resulting effect on the Company.

#### **Liquidity and Capital Resources**

As of January 31, 2000, the Company had \$1.2 million of cash and cash equivalents, an additional \$85.3 million of working capital, and an aggregate of \$44.0 million of borrowing capacity under a revolving credit facility for \$100 million with a syndicate of commercial banks (the "Credit Facility"). At December 31, 1999, these amounts were \$851,000, \$77.3 million, and \$53 million, respectively.

The Credit Facility, has a two-year term from December 31, 1999, may be used for operations and acquisitions, and provides \$5 million for swinglines and \$10 million for letters of credit. Amounts outstanding under the Credit Facility bear interest at either the lead bank's corporate rate or LIBOR, plus applicable margins, as selected by the Company from time to time. The Company incurs a fee between 20 and 30 basis points on the average daily unused capacity during the term. The Credit Facility is secured by the certain assets of all the subsidiaries of the Company.

The principal ongoing capital requirements for the Company at the present time are for carrying inventory and accounts receivable, and for purchasing and upgrading property and equipment. The Company will also utilize cash in connection with the resolution of the dissenting shareholder litigation involving one of the founding companies. The Company believes that it will have sufficient cash from working capital, and cash flow from operations, including use of available capacity under the Credit Facility, to fund both its current operations and anticipated internal expansion, for the current year, as well as to resolve the dissenting shareholder litigation. The Company is no longer pursuing acquisitions on an active basis, although it might consider a particularly attractive opportunity if presented; in such case, cash financing would probably be necessary and the Company might need to access other capital sources, which might not be available.

On an historical basis (consistent with the requirements of SAB 97), net cash provided by (used in) operating activities for fiscal years 1999, 1998 and 1997 was \$2.0 million, \$4.1 million and (\$1.3 million), respectively. The change was principally due to positive operating cash flow of companies acquired in 1998 and improved management of accounts payable.

Net cash provided by (used in) investing activities for fiscal years 1999, 1998 and 1997 was \$(11.4 million), (\$49.3 million) and \$1.8 million, respectively. The change was principally due to cash

used in acquisitions and purchases of property and equipment, in particular a new building for the largest business unit and a portion of the Company's new ERP system.

Net cash provided by financing activities for fiscal years 1999, 1998 and 1997 was \$9.0 million, \$14.9 million and \$29.4 million, respectively. The changes were principally due to the net activity from advances on the Credit Facility and repayment of lines of credit of the acquired companies. In 1997 the Company received approximately \$56.6 million from its initial public offering.

#### QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK.

The Company believes that its exposures to market risks are immaterial. The Company holds no market risk sensitive instruments for trading purposes. At present, the Company does not employ any derivative financial instruments, other financial instruments or derivative commodity instruments to hedge any market risk and has no plans to do so in the future. To the extent the Company has borrowings outstanding under its revolving credit facility, the Company is exposed to interest rate risk because of the variable interest rate under the facility. Such exposure, however, is immaterial due to the short-term nature of such borrowings.

Our common stock trades on the New York Stock Exchange ("NYSE") under the symbol "IDG". The following table sets forth for the periods indicated the high and low closing market prices of the common stock on the NYSE.

	Price Range			
	High	Low		
<u>1998</u>				
First Quarter	\$ 20 3/16	\$15 9/16		
Second Quarter	\$ 20 3/4	\$15		
Third Quarter	\$ 16 9/16	\$ 5 1/2		
Fourth Quarter	\$ 75/8	\$ 5 3/8		
1999				
First Quarter	\$ 83/8	\$ 5 1/4		
Second Quarter	\$ 63/4	\$ 47/8		
Third Quarter	\$ 53/16	\$ 3 5/16		
Fourth Quarter	\$ 4	\$ 211/16		
2000				
First Quarter (through March 15, 2000)	\$ 3 11/16	\$ 27/8		

As of March 15, 2000, there were 662 holders of record of our common stock. Investors who beneficially own our common stock that is held in street name by brokerage firms or similar holders are not included in this number. Accordingly, based upon the quantities of periodic reports requested by such brokerage firms, we believe that the actual number of individual beneficial owners of our common stock exceeds 1,600.

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#### REPORT OF INDEPENDENT PUBLIC ACCOUNTANTS

To Industrial Distribution Group, Inc.:

We have audited the accompanying consolidated balance sheets of **INDUSTRIAL DISTRIBUTION GROUP, INC.** (a Delaware corporation) **AND SUBSIDIARIES** as of December 31, 1999 and 1998 and the related consolidated statements of operations, stockholders' equity, and cash flows for each of the three years in the period ended December 31, 1999. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Industrial Distribution Group, Inc. and subsidiaries as of December 31, 1999 and 1998 and the results of their operations and their cash flows for each of the three years in the period ended December 31, 1999 in conformity with accounting principles generally accepted in the United States.

ARTHUR ANDERSEN LLP

Atlanta, Georgia February 18, 2000

# INDUSTRIAL DISTRIBUTION GROUP, INC. AND SUBSIDIARIES CONSOLIDATED BALANCE SHEETS

# **DECEMBER 31, 1999 AND 1998** (In Thousands, Except Share Data)

#### **ASSETS**

	1999	1998
CURRENT ASSETS:	<b>A</b> 0 <b>-</b> 4	<b>4.207</b>
Cash and cash equivalents	\$ 851	\$ 1,285
Accounts receivable, net Inventories	64,029	57,459
Deferred tax assets	67,633	60,949
	7,094 5,722	5,516
Prepaid and other current assets		7,919
Total current assets	145,329	133,128
PROPERTY AND EQUIPMENT, net	31,538	24,619
INTANGIBLE ASSETS, net	53,019	51,880
OTHER ASSETS	918	1,838
Total assets	\$230,804	\$211,465
LIABILITIES AND STOCKHOLDERS' EQUITY		
CURRENT LIABILITIES:		
Current portion of long-term debt	<b>\$ 467</b>	\$ 2,278
Lines of credit	0	1,761
Accounts payable	48,870	40,342
Accrued compensation	2,782	3,772
Other accrued liabilities	15,062	3,986
Total current liabilities	67,181	52,139
LONG-TERM DEBT	47,486	35,660
DEFERRED TAX LIABILITIES	2,024	884
OTHER LONG-TERM LIABILITIES	2,041	9,187
Total liabilities	118,732	97,870
COMMITMENTS AND CONTINGENCIES (Note 10)		
STOCKHOLDERS' EQUITY:		
Preferred stock, \$.10 par value per share; 10,000,000 shares authorized, no		
shares issued or outstanding in 1999 and 1998	0	0
Common stock, \$.01 par value per share; 50,000,000 shares authorized,		
8,641,831 and 8,484,953 shares issued, of which 8,635,058 and 8,478,180 are outstanding, in 1999 and 1998, respectively	87	85
Additional paid-in capital	97,636	97,272
Retained earnings	14,439	16,328
Treasury stock, at cost (6,773 shares in 1999 and 1998)	(90)	(90)
Total stockholders' equity	112,072	113,595
Total liabilities and stockholders' equity	\$230,804	\$211,465

The accompanying notes are an integral part of these consolidated balance sheets.

# INDUSTRIAL DISTRIBUTION GROUP, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF OPERATIONS

# FOR THE YEARS ENDED DECEMBER 31, 1999, 1998, AND 1997 (In Thousands, Except Share Data)

	1999	1998	1997
NET SALES	\$542,141	\$437,610	\$153,218
COST OF SALES	422,960	337,185	117,726
Gross profit	119,181	100,425	35,492
SELLING, GENERAL, AND ADMINISTRATIVE	117.757	90.054	21.505
EXPENSES (Note 5)	116,756 2,425	89,954	31,595
Income from operations	2,425	10,471	3,897
INTEREST EXPENSE	3,514	1,319	966
INTEREST INCOME	(78)	(847)	(461)
OTHER INCOME, net	(80)	(147)	(178)
(LOSS) INCOME BEFORE EXTRAORDINARY ITEM			
AND INCOME TAXES	(931)	10,146	3,570
PROVISION FOR INCOME TAXES	688	3,931	1,254
(LOSS) INCOME BEFORE EXTRAORDINARY ITEM	(1,619)	6,215	2,316
EXTRAORDINARY LOSS ON EARLY EXTINGUISHMENT OF DEBT, net of tax benefit	270	0	0
EXTINGUISHWIENT OF DEDT, het of tax benefit			
NET (LOSS) INCOME	\$ (1,889)	\$ 6,215	\$ 2,316
EARNINGS PER COMMON SHARE: Basic			
(Loss) income before extraordinary item	<b>\$</b> (0.19)	\$ 0.75	\$ 0.71
Extraordinary item	(0.03)	0.00	0.00
Net (loss) income	\$ (0.22)	\$ 0.75	\$ 0.71
Diluted			
(Loss) income before extraordinary item	\$ (0.19)	\$ 0.75	\$ 0.71
Extraordinary item	(0.03)	0.00	0.00
Net (loss) income	\$ (0.22)	\$ 0.75	\$ 0.71
WEIGHTED AVERAGE SHARES:			
Basic	8,566,517	8,263,151	3,258,555
Diluted	8,566,517	8,294,099	3,282,927

The accompanying notes are an integral part of these consolidated statements.

# INDUSTRIAL DISTRIBUTION GROUP, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY

# FOR THE YEARS ENDED DECEMBER 31, 1999, 1998, AND 1997 (In Thousands, Except Share Data)

	Additional Common Stock Paid-In		l Retained Treasury		v	
	Shares	Amount	Capital	Earnings	Stock	Total
BALANCE, December 31, 1996	1,531,179	\$15	\$ 3,590	\$ 7,797	\$(179)	\$ 11,223
Retired treasury stock	(45,628)	0	(179)	0	179	0
Issuance of common stock to founding companies and management	2,592,981	26	29,239	0	0	29,265
Initial public offering	3,795,000	38	56,561	0	0	56,599
Sale of shares through employee stock purchase plan	6,578	0	87	0	0	87
Net income	0	0	0	2,316	0	2,316
BALANCE, December 31, 1997	7,880,110	79	89,298	10,113	0	99,490
Issuance of common stock for acquired companies	573,560	6	7,701	0	0	7,707
Sale of shares through employee stock purchase plan	31,283	0	273	0	0	273
Net income	0	0	0	6,215	0	6,215
Purchase of treasury stock	0	0	0	0	(90)	(90)
BALANCE, December 31, 1998	8,484,953	85	97,272	16,328	(90)	113,595
Cancellation and retirement of shares held in escrow	(19,360)	0	(345)	0	0	(345)
Sale of shares through employee stock purchase plan	132,592	1	527	0	0	528
Issuance of shares for management incentive program	43,646	1	182	0	0	183
Net loss	0	0	0	(1,889)	0	(1,889)
BALANCE, December 31, 1999	8,641,831	\$87	\$97,636	\$14,439	\$ (90)	\$112,072

The accompanying notes are an integral part of these consolidated statements.

# INDUSTRIAL DISTRIBUTION GROUP, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS

# FOR THE YEARS ENDED DECEMBER 31, 1999, 1998, AND 1997 (In Thousands)

	1999	1998	1997
CASH FLOWS FROM OPERATING ACTIVITIES:			
Net (loss) income	\$ (1,889)	\$ 6,215	\$ 2,316
Adjustments to reconcile net (loss) income to net cash provided by	<del>(1,00)</del>	<del>+ 0,210</del>	<del>• 2,010</del>
(used in) operating activities:			
Depreciation and amortization	4,615	3,430	1,000
Gain (loss) on sale of assets	(23)	7	(24)
Deferred taxes	(438)	(336)	(615)
Changes in operating assets and liabilities, net of acquisitions:	(450)	(330)	(013)
Accounts receivable, net	(6,655)	1,206	(1,192)
Inventories, net	(6,094)	(1,800)	457
Prepaids and other assets	303	(2,145)	(636)
Accounts payable	8,797	(1,630)	(1,381)
Accrued compensation	(831)	579	225
Other accrued liabilities	4,170	(1,406)	(1,400)
Total adjustments	3,844	(2,095)	(3,566)
·			
Net cash provided by (used in) operating activities	1,955	4,120	(1,250)
CASH FLOWS FROM INVESTING ACTIVITIES:			_
Cash paid for acquisitions	(2,135)	(37,407)	0
Changes in investments, net	318	0	948
Cash from acquired companies	382	426	1,851
Additions to property and equipment, net	(10,208)	(13,845)	(1,014)
Cash surrender value of life insurance	76	1,150	(29)
Other	167	410	0
Net cash (used in) provided by investing activities	(11,400)	(49,266)	1,756
CASH FLOWS FROM FINANCING ACTIVITIES:			
Proceeds from issuance of common stock, net of issuance costs	527	276	56,599
Short-term (repayments) borrowings	(2,630)	23,725	(15,871)
Long-term borrowings (repayments)	10,884	(8,613)	(11,286)
Purchase of treasury stock	0	(90)	0
Deferred loan costs and other	230	(401)	0
Net cash provided by financing activities	9,011	14,897	29,442
NET CHANGE IN CASH AND CASH EQUIVALENTS	(434)	(30,249)	29,948
•			
CASH AND CASH EQUIVALENTS, beginning of year	1,285	31,534	1,586
CASH AND CASH EQUIVALENTS, end of year	\$ 851	\$ 1,285	\$31,534
SUPPLEMENTAL DISCLOSURES:			
Interest paid	\$ 3,575	\$ 883	\$ 964
•	<del></del>		
Income taxes paid	<u>\$ 1,540</u>	\$ 7,713	\$ 1,031
NONCASH TRANSACTIONS:			
Common stock issued in acquisitions (Note 3)	\$ 0	\$ 7,707	\$35,312
	-		:=====

The accompanying notes are an integral part of these consolidated statements.

### INDUSTRIAL DISTRIBUTION GROUP, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

#### **DECEMBER 31, 1999, 1998, AND 1997**

#### 1. BASIS OF PRESENTATION

#### **Organization and Business**

Industrial Distribution Group, Inc. ("IDG" or the "Company"), a Delaware corporation, was formed on February 12, 1997 to create a nationwide supplier of cost-effective, flexible procurement solutions for manufacturers and other users of maintenance, repair, operating, and production ("MROP") products. The Company conducts business in 27 states and provides product expertise in the procurement and application of MROP products to a wide range of industries.

#### **Basis of Presentation**

In September 1997, IDG completed an initial public offering of its common stock and, concurrent with the offering, acquired the following nine industrial distribution companies: Associated Suppliers, Inc., B&J Industrial Supply Company ("B&J"), Cramer Industrial Supplies, Grinding Supplies Company, J.J. Stangel Company, Shearer Industrial Supply Company, Slater Industrial Supply Company, The Distribution Group ("TDG") (formerly known as Industrial Distribution Group, Inc.), and Tri-Star Industrial Supply, Inc. (collectively referred to as the "Founding Companies"). The accompanying financial statements of IDG represent B&J (deemed to be the acquiring company under the provisions of the Securities and Exchange Commission's Staff Accounting Bulletin No. 97) for the three years ended December 31, 1999 and include the results of operations of the other eight Founding Companies since the effective date of the acquisitions. IDG merged with three companies in 1998 which were accounted for as poolings of interests. Accordingly, their results of operations are included for all periods presented. Acquisitions made in 1999 and 1998 using the purchase method of accounting were accounted for from their dates of acquisition.

#### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### **Principles of Consolidation**

The consolidated financial statements include the accounts of the Company and all of its majority-owned subsidiaries. All significant intercompany accounts and transactions have been eliminated in consolidation.

#### **Use of Estimates**

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at

the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

#### **Cash Equivalents**

The Company considers all short-term investments with original maturities of three months or less to be cash equivalents.

#### Accounts Receivable

An allowance for uncollectible accounts has been established based on the Company's collection experience and an assessment of the collectibility of specific accounts. The allowance amounted to \$1,480,000 and \$1,562,000 as of December 31, 1999 and 1998, respectively.

#### **Inventories**

Inventories consist primarily of merchandise purchased for resale and are stated at the lower of cost or market value. Cost is determined on a first-in first-out basis, and market is considered to be net realizable value.

#### **Property and Equipment**

Property and equipment are recorded at cost, less accumulated depreciation. Expenditures for repairs and maintenance are charged to expense as incurred. Upon retirement or disposal of assets, the cost and related accumulated depreciation are removed from the accounts and any resulting gain or loss is recognized as other income (expense) in the statements of operations.

Depreciation is computed using the straight-line method over the following estimated useful lives:

Buildings and improvements

Leasehold improvements

Furniture, fixtures, and equipment

Computer hardware and software

40 years

Life of related lease
5-10 years

5 years

#### **Intangible Assets**

Intangible assets consist primarily of goodwill, which is amortized using the straight-line method over a period not to exceed 40 years. The Company continually evaluates whether later events and circumstances have occurred that indicate the remaining balance of goodwill may not be recoverable. In evaluating possible impairment, the Company uses the most appropriate method of evaluation given the circumstances surrounding the particular acquisition, which has generally been an estimate of the related business unit's undiscounted operating cash flow before interest over the remaining life of the goodwill.

Additionally, \$570,000 of the purchase price related to the Founding Companies was allocated to the value of integrated supply contracts which is included in intangible assets on the balance sheets and is amortized over 13 years.

Amortization expense related to intangible assets for 1999, 1998, and 1997 was \$1,338,000, \$833,000, and \$134,000, respectively. At December 31, 1999 and 1998, accumulated amortization of intangible assets was \$2,305,000 and \$967,000, respectively.

#### **Income Taxes**

The Company provides for income taxes in accordance with Statement of Financial Accounting Standards ("SFAS") No. 109, "Accounting for Income Taxes." SFAS No. 109 requires recognition of deferred tax assets and liabilities using currently enacted tax rates.

## **Revenue Recognition**

Revenue is recognized on sales of products at the time of shipment.

### **Cost of Sales**

Cost of sales consists of the cost of materials purchased and freight-in.

#### **Financial Instruments**

The Company's carrying value of financial instruments (cash, trade receivables, accounts payable, accrued liabilities, and debt) approximates fair value due to the short maturity of those instruments. Credit risk on trade receivables is minimized by the large and diverse nature of the Company's customer base. No one customer represented more than 10% of the Company's accounts receivable or sales for the periods presented. The Company's international sales represent less than 5% of sales for the periods presented.

## **Software Costs**

Software costs are capitalized and amortized over the expected useful life of three to five years. It is the Company's policy to capitalize all of the internal and external costs associated with developing and implementing software in accordance with Statement of Position 98-1, "Accounting for the Costs of Computer Software Developed or Obtained for Internal Use."

## Reclassifications

Certain reclassifications have been made to prior year amounts to conform to the current year presentation.

### **Comprehensive Income (Loss)**

In 1997, the Financial Accounting Standards Board ("FASB") issued SFAS No. 130, "Reporting Comprehensive Income," which establishes standards for the reporting of comprehensive income in a company's financial statements. Comprehensive income (loss) includes all changes in a company's equity during the period that results from transactions and other economic events other than transactions with its stockholders. For the Company, comprehensive income (loss) equals net income (loss).

## **Segments**

In June 1997, the FASB issued SFAS No. 131, "Disclosures About Segments of an Enterprise and Related Information," which requires that an enterprise disclose certain information about operating segments. SFAS No. 131 was effective for financial statements for the Company's year ended December 31, 1998. SFAS No. 131 did not require additional disclosure or revision of prior disclosures. The Company considers its entire business as one operating segment for purposes of SFAS No. 131.

## **New Accounting Pronouncements**

In June 1998, the FASB issued SFAS No. 133, "Accounting for Derivative Instruments and Hedging Activities," which addresses the accounting for derivative instruments. SFAS No.133 is effective for financial statements for the Company's fiscal quarters beginning on January 1, 2001. The Company does not expect SFAS No. 133 will have a significant effect on its current financial reporting.

## 3. INITIAL PUBLIC OFFERING AND ACQUISITIONS

On September 24, 1997, the Company sold 3,795,000 shares of common stock to the public at \$17 per share (the "Offering"). The net proceeds to the Company from the Offering (after deducting underwriting commissions and offering expenses) were \$56.6 million. Of this amount, \$25.1 million was used to reduce the Founding Companies' indebtedness under their lines of credit.

The consideration for the acquisitions of the Founding Companies consisted of the Company's common stock. A total of 3,330,224 shares of company common stock were issued to the stockholders of the Founding Companies. These stockholders have contractually agreed with the Company not to offer, sell, or otherwise dispose of any of these shares for a minimum period of two years after the Offering, which period has now expired. The fair value of these shares reflects this restriction.

The closing of the acquisitions and the Offering occurred on September 29, 1997. For accounting purposes, however, September 24, 1997 has been established as the effective date of the acquisitions because management has determined that effective control of the operations of the Founding Companies transferred to IDG on that date.

The acquisitions were accounted for using the purchase method of accounting. The allocations of purchase price to the assets acquired and liabilities assumed of the Founding Companies have been recorded based on the fair value as follows (in thousands):

\$ 26,798
7,664
570
19,144
2,075
(20,939)
\$ 35,312

During 1998, IDG merged with three companies, Northern Tool & Supply, Continental Air Tools, Inc., d/b/a Continental-McLaughlin, and Hawley Industrial Supplies, Inc. (collectively referred to as the "Pooled Companies"). These mergers were accounted for using the pooling-of-interests method of accounting. The Company's financial statements include the results of operations for the Pooled Companies for all periods presented. IDG issued 618,559 shares in these pooling-of-interests transactions.

During 1998, the Company acquired 14 companies from March to December for a total purchase price of \$45.1 million of which \$37.4 million was cash and \$7.7 million was common stock. These acquisitions were accounted for using the purchase method of accounting. The allocation of purchase price to the assets acquired and liabilities assumed of those acquisitions has been recorded based on the preliminary estimates of fair value as follows (in thousands):

\$15,373
3,853
33,931
817
(8,860)
\$45,114

During 1999, the Company acquired one company in June 1999 for \$2.1 million of cash that was accounted for using the purchase method of accounting. The allocation of purchase price to the assets acquired and liabilities assumed of that acquisition has been recorded based on the preliminary estimates of fair value as follows (in thousands):

Working capital, net	\$1,302
Property and equipment	11
Goodwill	819
Other assets	3
Liabilities assumed	0
	\$2,135

## 4. PROPERTY AND EQUIPMENT

Property and equipment consisted of the following at December 31, 1999 and 1998 (in thousands):

	1999	1998
Land, building, and improvements	\$18,353	\$13,180
Leasehold improvements	2,406	2,160
Furniture, fixtures, and equipment	7,431	7,376
Computer hardware and software	4,996	3,433
Software development	6,384	4,352
	39,570	30,501
Less accumulated depreciation	(8,032)	(5,882)
Property and equipment, net	\$31,538	\$24,619

1000

Depreciation expense totaled \$3,277,000, \$2,597,000, and \$866,000 for the years ended December 31, 1999, 1998, and 1997, respectively.

### 5. ONETIME CHARGES

Included in selling, general, and administrative expense for 1999 are \$5.9 million of onetime charges. This amount consists primarily of \$4.4 million added to the accrual for the settlement with the dissenting shareholder (see Note 10). Also included in the amount are severance packages for four executives who were separated from the Company, costs incurred with closing the Washington, D.C. office, and cessation of acquisition activities.

## 6. REVOLVING CREDIT FACILITIES

In December 1999, the Company entered into a \$100,000,000 revolving credit facility with a six-bank syndicate. The facility has a two-year term, bears interest at either the bank's corporate base rate or a Eurodollar rate plus applicable margins, and has a first security interest in the assets of the business units. The agreement provides that the facility be used for operations and acquisitions and provides \$5,000,000 for swinglines and \$10,000,000 for letters of credit. There is an annual commitment fee on the unused portion of the facility equal to between 20 and 30 basis points of the average daily unused portion of the aggregate commitment depending on the indebtedness to adjusted EBITDA ratio. This fee amounted to \$208,000 and \$142,000 in 1999 and 1998, respectively. This agreement amended the December 1998 agreement for \$125,000,000. Due to the 1999 amendment of its credit agreement, the Company recorded an extraordinary loss, net of tax, on early extinguishment of debt of \$270,000. The amounts outstanding under this facility at December 31, 1999 and 1998 were \$45,000,000 and \$34,000,000, respectively, which have been classified as long-term liabilities.

Additionally, the Company has outstanding an issued letter of credit for \$2,081,000. The revolving credit facility contains various covenants pertaining to the maintenance of certain financial ratios. These covenants include requirements for interest coverage, cash flow, and net worth, among other restrictions. The covenants also prohibit the payment of dividends. The Company was in compliance with these covenants as of December 31, 1999 and 1998.

During 1998, the Company had available additional lines of credit of \$3,250,000, of which \$1,761,000 was drawn on these lines at December 31, 1998. The lines earned interest at rates that were prime to prime minus 1.25% and were partially secured by floor planned equipment. These lines of credit were paid and closed during 1999.

### 7. LONG-TERM DEBT

At December 31, 1999 and 1998, long-term debt consisted of the following (in thousands):

	1999	1998
Revolving credit facility (See Note 6)	\$45,000	\$34,000
7% mortgage payable, due in monthly installments of \$14,963, including interest, through June 2012, at which time remaining principal and interest are due; secured by a building with a net		
book value of approximately \$2.3 million	1,415	1,552
Notes payable due to various parties through 2008, bearing		
interest between 7% and 10.4%	791	978
Commercial mortgage note payable to bank, due January 1999, payable in monthly installments of \$4,580, plus interest at 8%	0	323
Commercial mortgage note payable to bank, due February 2000, payable in monthly installments of \$1,525, plus interest at 8.5%	0	144
Other	747	941
Total debt	47,953	37,938
Less current portion	(467)	(2,278)
Total long-term debt	\$47,486	\$35,660

Maturities of long-term debt as of December 31, 1999 are as follows (in thousands):

2000	467
2001	45,275
2002	226
2003	214
2004	224
Thereafter	1,547
	\$47,953

## 8. CAPITAL STOCK

### **Preferred Stock**

Pursuant to the Company's certificate of incorporation, the board of directors, from time to time, may authorize the issuance of shares of preferred stock in one or more series; may establish the number of shares to be included in any such series; and may fix the designations, powers, preferences, and rights (including voting rights) of the shares of each such series and any qualifications, limitations, or restrictions thereon. No stockholder authorization is required for the issuance of shares of preferred stock unless imposed by then-applicable law. Shares of preferred stock may be issued for any general corporate purpose, including acquisitions. The board of directors may issue one or more series of preferred stock with rights more favorable with regard to dividends and liquidation than the rights of holders of common stock.

#### Common Stock

Options are included in the computation of diluted earnings per share ("EPS") where the options' exercise price was less than the average market price of the common shares during the year. The dilutive effect of these stock options outstanding during 1999, 1998, and 1997 added 0, 30,948, and 24,372 shares, respectively, to the weighted average common shares outstanding for purposes of calculating diluted EPS. During 1999 and 1998, options where the exercise price exceeded the average market price of the common shares totaled 1,305,900 and 511,095, respectively. The options expire ten years from the date of grant and vest ratably over a three-to-four year period.

At December 31, 1999, the Company has several stock-based compensation plans, which are described below. The Company applies Accounting Principles Board Opinion No. 25, "Accounting for Stock Issued to Employees," and related interpretations in accounting for its plans. Accordingly, no compensation cost has been recognized for its stock incentive plan and its employee stock purchase plan. Had compensation cost for the Company's stock-based compensation plans been determined based on the fair value at the grant dates for awards under those plans consistent with the method established in SFAS No. 123, the Company's net income and EPS would have been reduced to the pro forma amounts indicated below (in thousands, except per share data):

	1999	1998	1997
Net (loss) income:			
As reported	<b>\$ (1,889)</b>	\$6,215	\$2,316
Pro forma	(3,793)	3,961	2,002
Basic EPS:			
As reported	\$ (0.22)	\$ 0.75	\$ 0.71
Pro forma	(0.44)	0.48	0.61
Diluted EPS:			
As reported	\$ (0.22)	\$ 0.75	\$ 0.71
Pro forma	(0.44)	0.48	0.61

The fair value of each option grant was estimated on the date of grant using the Black-Scholes option pricing model with the following assumptions: risk-free interest rate between 4.58% and 6.39%, an expected life of seven years, volatility of 60%, and dividend yield of 0%. The total value of options granted in 1999, 1998, and 1997 was \$2,074,000, \$1,983,000, and \$3,696,000, respectively.

#### **Stock Incentive Plan**

In July 1997, the Company adopted its stock incentive plan to provide key employees, officers, and directors an opportunity to own common stock of the Company and to provide incentives for such persons to promote the financial success of the Company. Awards under the stock incentive plan may be structured in a variety of ways, including "incentive and nonqualified stock options," shares of common stock subject to terms and conditions set by the board of directors ("restricted stock awards"), and stock appreciation rights ("SARs"). Incentive stock options may be granted only to full-time employees (including officers) of the Company and any subsidiaries. Nonqualified options, restricted stock awards, SARs, and other permitted forms of awards may be granted to any person employed by or performing services for the Company, including directors. The stock incentive plan provides for the issuance of an aggregate number of shares of common stock equal to 15% of the Company's diluted shares of common stock outstanding from time to time, subject to the issuance of a maximum of 1,000,000 shares pursuant to incentive stock options.

In December 1999, the Company issued 400,000 nonqualified stock options to a senior executive. Under separate provisions of the stock incentive plan, these options are not subject to the 1,000,000 share limitation mentioned above.

Incentive stock options are also subject to certain limitations prescribed by the Internal Revenue Code and may not be exercised for more than five years from the stated grant date. The board of directors of the Company (or a committee designated by the board) generally has discretion to set the terms and conditions of options and other awards, including the term, exercise price, and vesting conditions, if any; to select the persons who receive such grants and awards; and to interpret and administer the stock incentive plan.

A summary of the status of the stock incentive plan as of December 31, 1999, 1998, and 1997 and changes during the years then ended is presented below:

	Shares	Exercise Price
Fixed options:		
Outstanding at January 1, 1997	0	\$ 0.00
Granted	409,825	\$17.00
Outstanding at December 31, 1997	409,825	\$17.00
Granted	200,694	\$7.12-\$19.00
Forfeitures	(12,090)	
Outstanding at December 31,1998	598,429	\$7.12-\$19.00
Granted	761,899	\$5.00-\$20.00
Forfeitures	(54,428)	
Outstanding at December 31,1999	1,305,900	\$5.00-\$20.00
Options exercisable at end of year	280,371	\$7.12-\$19.00
Weighted average remaining contractual life	8.9 years	

## **Employee Stock Purchase Plan**

In 1997, the Company adopted an employee stock purchase plan (the "Stock Purchase Plan") under which qualified employees of the Company and its subsidiaries have the right to purchase shares of common stock on a quarterly basis through payroll deductions by the employee. The Stock Purchase Plan is administered by the compensation committee of the Company's board of directors. The price paid for a share of common stock under the plan is 85% of the fair market value (as defined in the Stock Purchase Plan) of a share of common stock at the beginning or the end of each quarterly purchase period, whichever is lower. The amount of any participant's payroll deductions or cash contributions made pursuant to the Stock Purchase Plan may not exceed 10% of such participant's total annual compensation and may not exceed \$25,000 per year. Shares issued in 1999, 1998, and 1997 were 132,592, 31,283, and 6,578, respectively. A maximum of 500,000 shares of common stock may be issued under the Stock Purchase Plan. The Stock Purchase Plan may be terminated or amended by the Company's board of directors.

## **Management Incentive Plan**

In 1999, the Company adopted a management incentive plan whereby management is awarded shares of restricted stock based on attaining certain performance goals. The number of shares issued in 1999 for 1998 performance was 43,646 shares. A maximum of 250,000 shares of common stock may be issued under the plan.

## 9. INCOME TAXES

The provision for income taxes includes income taxes deferred because of temporary differences between financial statement and tax bases of assets and liabilities and consisted of the following for the years ended December 31, 1999, 1998, and 1997 (in thousands):

	1999	1998	1997
Current	<b>\$ 1,126</b>	\$4,267	\$1,869
Deferred	(438)	(336)	(615)
Total provision	\$ 688	\$3,931	\$1,254

The provision for income taxes for the years ended December 31, 1999, 1998, and 1997 differs from the amount computed by applying the statutory rate of 34% due to the following (in thousands):

	1999	1998	1997
Tax at federal statutory rate	\$ (316)	\$3,450	\$1,214
Nondeductible expenses	133	61	35
Tax-exempt interest income	0	0	(11)
Goodwill amortization	428	318	47
State income tax, net of federal benefit	(37)	426	104
Cash surrender value of life insurance	0	0	3
Change in tax rates	0	(119)	0
Nondeductible dissenting shareholder expense	465	0	0
Other	15	(205)	(138)
Provision for income taxes	\$ 688	\$3,931	\$1,254

Deferred taxes are recorded based on differences between the financial statement and tax bases of assets and liabilities. Temporary differences which give rise to a significant portion of deferred tax assets and liabilities at December 31, 1999 and 1998 are as follows (in thousands):

	1999	1998
Deferred tax assets:		
Allowance for doubtful accounts	\$ 592	\$ 626
Accrued employee benefits	411	443
Capitalized inventory costs	1,096	474
Inventory allowance	3,353	2,958
Accrued liabilities	2,024	1,599
Net operating loss carryforwards	706	239
Other	202	186
	\$ 8,384	\$ 6,525
Deferred tax liabilities: Book over tax depreciation Prepaid expenses Intangible integrated supply contract Step-up in asset basis Section 481 last-in first-out Software cost	\$ (208) 0 (206) (975) (439) (1,483)	\$ (126) (61) (206) (975) (523)
Other	(3)	(2)
onici	(3,314)	(1,893)
Net deferred tax assets	\$ 5,070	\$ 4,632

The Company has net operating loss carryforwards for federal income tax purposes of approximately \$494,000 as of December 31, 1999, which expire 2008 through 2010. The utilization of the related available deferred tax asset of \$197,000 at December 31, 1999 is subject to certain limitations of Internal Revenue Code Section 382.

### 10. COMMITMENTS AND CONTINGENCIES

## **Operating Leases**

The Company leases certain warehouse and office facilities as well as certain vehicles and office equipment under operating leases. Management expects that in the normal course of business, leases that expire will be renewed or replaced by other leases.

The minimum future rental payments, net of sublease revenues, under all leases as of December 31, 1999 were as follows (in thousands):

2000	4,835
2001	3,311
2002	2,710
2003	2,341
2004	1,521
Thereafter	4,385
	\$19,103

During the years ended December 31, 1999, 1998, and 1997, rental expense under operating leases totaled \$5,576,000, \$3,595,000, and \$1,196,000, respectively.

### Litigation

In February 1999, TDG settled the previously reported lawsuit that had been filed in 1996 by Milliken & Company, a textile manufacturer and customer of TDG, against a manufacturer of an industrial product and TDG in the Superior Court of Troop County, Georgia, Civil Action No.96-CV-964. The settlement was achieved within the limits of TDG's insurance coverage.

TDG brought an action on December 22, 1997 in DeKalb County Superior Court, Georgia, File No. 97-14388-4, against a former stockholder, Alvis J. Waite, under the Georgia dissenter's rights provisions of the Georgia Business Corporation Code (the "GBCC"). (The case was subsequently transferred to the Supreme Court of Fulton County, Georgia.) Mr. Waite, as a stockholder of TDG, had exercised his rights pursuant to the GBCC to dissent from the merger of TDG with the Company in 1997. TDG offered to pay Mr. Waite \$4.2 million for his interest in TDG; Mr. Waite rejected that offer and demanded payment of \$9 million. TDG brought this action to seek a judicial determination of the value of Mr. Waite's interest in TDG as of the time of the merger. The court appointed an appraiser to supervise the completion of discovery, to conduct factual hearings, and to render a report on the central valuation issues. The appraiser rendered his report to the court on November 12, 1999 containing a recommended value for Mr. Waite's interest of \$8.475 million. TDG filed objections to the report and its recommendations, challenging its conclusions and analysis on several bases, and will obtain a hearing with the court before a judgement is entered. The court may accept, modify, or reject (in whole or in part) the conclusions and recommendations in the appraiser's report. If the court were to enter judgement based on the appraiser's recommendations, the overall costs to TDG, including accrued interest and legal costs, would be approximately \$11.6 million. The Company will incur a onetime charge related to this judgment of approximately \$4.4 million.

The Company is subject to various claims and legal actions which arise in the ordinary course of business. The Company believes that the ultimate resolution of such matters, including those identified above, will not have a material adverse effect on the Company's financial position or results of operations.

#### **Insurance**

One of the Founding Companies had a self-insured health insurance plan during 1999 and 1998. Estimated accruals for reported and unreported claims are funded through a VEBA trust. The balance of this trust was approximately \$243,000 and \$163,000 as of December 31, 1999 and 1998, respectively, and represents management's best estimate of its liability as of the end of each year. Revisions to estimated accruals are recorded in the period in which they become known.

## **Employment Agreements**

Included in the employment agreements of one of the Company's executive officers and each of the presidents of its business units is a change-of-control provision. Upon certain changes in the majority stockholders or board of directors, the executive officer and the business unit presidents may elect to receive a cash payment equal to the present value of their base salary for two years.

## 11. SAVINGS PLANS

Beginning January 1, 1989, B&J established a 401(k) savings plan (the "Plan") for the Company's nonunion employees under which participants may contribute up to 10% of their compensation. Employees over age 21 with more than one year of service who are not covered by a union plan are eligible for participation in the Plan. As a result of the acquisition of the other Founding Companies, the Company had a total of eight 401(k) and profit-sharing plans in effect since September 24, 1997. In addition to these eight plans, each of the Pooled Companies maintained a 401(k) or savings plan. Total company contributions to 401(k) and savings plans during 1997 were \$297,000.

Effective January 1, 1998, all existing 401(k) plans were merged into one new plan (the "New Plan"). All employees who are age 21 or older and have completed one year of service are eligible to participate in the New Plan. Once eligibility requirements are met, employees may join the New Plan on a quarterly basis. Employees may contribute between 1% and 15% of their compensation to the New Plan, subject to tax law limitations. For 1998, the Company matched 25% of the employee contributions up to a maximum of 1 1/2% of the employees' salary.

Of the companies acquired in 1998, 13 had 401(k) plans at the date of acquisition. Eleven of these plans were merged into the Company's 401(k) plan during 1999. Total company contributions to 401(k) plans during 1999 and 1998 were \$571,000 and \$524,000, respectively.

## 12. RELATED-PARTY TRANSACTIONS

B&J was obligated to a retired officer to provide monthly payments of \$10,000 over his remaining life or, in the event he predeceases his spouse, over the life of the spouse. As of December 31, 1996, B&J had accrued \$1,133,000, discounted at a 10% annual interest rate to cover the cost of this obligation. The Company made a lump-sum payment of \$1,100,000 during 1997 for relief from its obligation through 2012. If either the retired officer or his spouse is surviving as of January 2013, monthly payments of \$10,000 shall resume. In addition, the Company agreed to pay 75% of the health and dental insurance costs of the retired officer and his spouse until their deaths.

The Company leases facilities from various related parties. Rental expense recognized under these leases was \$1,415,000 for the year ended December 31, 1999. Related-party rental expense for the years ended December 31, 1998, and 1997 were \$737,000 and \$149,000, respectively.

## 13. PRO FORMA COMBINED FINANCIAL INFORMATION (UNAUDITED)

The following pro forma combined financial information for the two years ended December 31, 1998 includes the results of B&J (deemed to be the financial acquiror) combined with the other eight Founding Companies and the companies acquired in 1998, as if the acquisitions had occurred on January 1 of each respective period. This pro forma combined financial information includes the effects of (a) the acquisitions, (b) the Offering, (c) amortization of goodwill resulting from the acquisitions, (d) elimination of interest expense for the debt that was paid from the offering proceeds, and (e) provision for income taxes at 40%, even though several of the acquired companies had Chapter S corporate tax status.

The EPS amounts are based on 8,566,211 and 8,536,947 shares deemed to be outstanding for the periods ended December 31, 1998 and 1997, respectively. The net income amounts include estimates of the federal and state taxes that would have been applicable to the Company had the acquisitions occurred at the beginning of each respective period. The underlying tax rates differ from statutory federal and state rates primarily because amortization of goodwill related to the acquisitions is not deductible for tax purposes.

The pro forma combined financial information does not purport to represent what the Company's financial position or results of operations would actually have been if such transactions and events in fact had occurred on those dates or to project the Company's results of operations for any future period. (In thousands, except for per share amounts.)

	1998	1997
Net sales	\$577,864	\$531,386
Net income	\$6,899	\$5,952
Diluted earnings per share	\$.81	\$.70

# 14. INTERIM FINANCIAL INFORMATION (UNAUDITED)

The following table sets forth certain quarterly financial data for the periods indicated (in thousands, except for per share amounts):

	First	Second	Third	Fourth
	Quarter	Quarter	Quarter	Quarter
1999:			- '	
Net sales	\$135,895	\$137,250	\$135,300	\$133,696
Gross profit	30,112	29,971	29,886	29,212
Net income (loss)	520	653	494	(3,556)
Diluted EPS	\$0.06	\$0.08	\$0.06	\$ (.41)*
1998:				
Net sales	\$89,763	\$106,638	\$119,888	\$121,321
Gross profit	20,925	23,916	27,620	27,964
Net income	1,376	1,700	1,712	1,427
Diluted EPS	\$0.17	\$0.21	\$0.20	\$0.17

 $<sup>^{*}</sup>$  The sum of the EPS for the quarters does not equal the total for the year due to rounding.