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## 2000 Financial Highlights

(Dollars in Thousands, Except Per Share Amounts)

FOR THE YEAR	2000	% CHANGE	1999	% CHANGE	1998
Consolidated Revenues	\$ 102,143	5.2%	\$ 97,069	2.6%	\$ 94,573
EBITDA, Before Gains/Losses (a)	\$ 37,045	7.6%	\$ 34,419	-4.0%	\$ 35,862
Consolidated Net Income					
In Total	\$ 7,705	-47.5%	\$ 14,666	8.4%	\$ 13,526
Before Gains/Losses <sup>(a)</sup>	\$ 7,797	-17.5%	\$ 9,453	-25.7%	\$ 12,715
PER SHARE					
Market Price of Stock at end of year	\$ 20.50	36.7%	\$ 15.00	18.8%	\$ 12.625
Earnings Per Average Share, fully diluted					
In Total	\$ 0.55	-48.1%	\$ 1.06	7.1%	\$ 0.99
Before Gains/Losses <sup>(a)</sup>	\$ 0.56	-17.6%	\$ 0.68	-26.9%	\$ 0.93
AT YEAR END					
Property, Plant and Equipment, Net	\$116,690	32.3%	\$ 88,186	36.8%	\$ 64,464
Total Debt	\$ 148,650	33.5%	\$111,361	46.4%	\$ 76,042
Total Assets	\$255,487	18.9%	\$214,804	33.1%	\$161,429
OTHER DATA					
Total Customer Units <sup>(b)</sup>	131,596	23.0%	106,963	23.2%	86,852
Shares Outstanding at year end	13,878,568	0.7%	13,787,416	0.9%	13,662,216

<sup>(</sup>a) Net Income, EBITDA and Earnings Per Share, Before Gains/Losses for 2000 do not include gains in 2000 due to adjustments to 1998 DTI sale, debt extinguishment costs and the cumulative effect of accounting change in 2000.

Net Income, EBITDA and Earnings Per Share, Before Gains/Losses for 1999 do not include the gain on sale of investment in Midwest Wireless LLC.

Net Income, EBITDA and Earnings Per Share, Before Gains/Losses for 1998 do not include the gain on sale of DTI and certain investments.

<sup>(</sup>b) Total Customer Units includes access lines, wireless customers, Internet customers and long distance customers.

## Chairman's

Message to Our Shareholders



#### 2000 was a remarkable year for HickoryTech —

For the first time in the history of the company annual revenues climbed to more than \$100 million. Additionally, with continued investment in our high-growth businesses of wireless and competitive telephone service, we were able to grow our customer base to unprecedented levels. As expected, this expansion reduced our current year operating profit. But, we are pleased to report earnings before interest, taxes, depreciation and amortization (EBITDA) continued to grow.

This past year also saw significant changes in the structure of HickoryTech. The company began the year as nine separate businesses that were organized and operated under different brands. We ended the year as a single organization united with a single vision and identified by a single brand – HickoryTech. These changes were the next logical step that allow the company to leverage its services and name recognition throughout markets and across product lines.

This year's annual report reflects the changes in our organization by breaking away from our tradition of highlighting the divisions of the company and, instead, highlights the company's products and services. We have also made an effort to detail the strategies the company is employing in order to grow these lines of business. The opportunities available in the marketplace abound and we expect you will find the future as exciting as we do.

The year 2001 will be marked as the year of *Focus* for HickoryTech. Utilizing our experienced management team and our continued quest for customer growth, we will position HickoryTech to take advantage of every opportunity in the marketplace. We will hone our sales practices; we will launch a billing platform that enables the bundling of our products and services; we will engineer and build more lines in the year 2001 than ever before; and we will provide unprecedented levels of service to our customers.

The foundation we built in 2000 has set the stage for our success in 2001. In 2000, we were able to grow our customer base 23 percent, with much of that growth occurring in the fourth quarter. Our wireline customer base grew 6,730 during the year, while we also added 6,220 long distance customers and 6,294 Internet customers, including 4,834 through the purchase of a Mankato-based Internet provider. In the wireless arena, we were pleased to add a record 2,433 wireless customers in the fourth quarter, bringing wireless customer net additions to a total of 5,389 during the year.

Our billing subsidiary, HickoryTech Information Solutions (previously known as National Independent Billing, Inc.), continued its work on a new billing platform. In the fourth quarter, we were pleased to announce that SuiteSolution, the next generation of WRITE2k, was selected by a diversified provider of local and wireless telephony services in Ontario, Canada.

Growth in our customer base contributed to annual revenues totaling \$102.1 million for the year, a 5.2 percent increase over the \$97.1 million reported for 1999.

The costs associated with investing in growth were reflected in higher depreciation, interest expense and customer acquisition costs. This resulted in net income for the year of \$7.8 million, down from \$9.5 million in 1999, prior to gains and losses from certain nonrecurring transactions. Operating income increased 3.3 percent to \$22.3 million and EBITDA prior to gains and losses from certain nonrecurring transactions increased 7.6 percent over 1999, to \$37.0 million.

The HickoryTech team is committed to the ongoing development of the business. We have marked the year 2001 as HickoryTech's year of *Focus*, with an emphasis on improving the efficiency and effectiveness of our operations. This *Focus* will assure our customers outstanding service, our employees a dynamic, challenging workplace and our shareholders a return on their equity investment.

Sincerely,

Robert D. Alton
President, CEO and
Chairman of the Board

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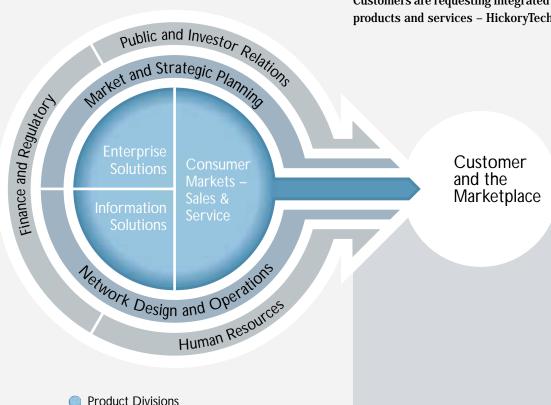
# Operations &

HickoryTech began the year 2000 as nine separate organizations with disparate brands for its products and services. That changed in May, 2000 when the company implemented an organization-wide restructuring that integrated all operations under a single umbrella organization called HickoryTech. These changes were a crucial step in becoming a true "Full Service Communications Provider." The company has now unified the names of its products and services and reorganized its divisions by functions. That change has positioned HickoryTech to be a stronger competitor and service provider.

HickoryTech is now able to provide its customers with local telephone, long distance, wireless and Internet services under a single brand. With the development of the company's new billing software, SuiteSolution, those customers can soon expect to receive all their services on a single monthly bill. We are also working to see that customers will be able to call a single point-of-contact for all of their customer service needs. Under that same brand customers can also find voice and data capabilities to satisfy their systems needs. This type of "one-stop" provider is notably unique in the markets that HickoryTech serves and is a rarity in the telecommunications industry as a whole.

#### A Unified Voice and Vision

That was the theme for HickoryTech in 2000. The theme for 2001 will be Focus, as we work to capitalize on the opportunities that exist in the marketplace. Customers are requesting integrated communications products and services - HickoryTech will deliver.



- **Product Divisions**
- **Product Planning & Support Divisions**
- Corporate Support

## **Developing the Wireline Network**

HickoryTech is utilizing its wireline infrastructure to deliver traditional communication services in a revolutionary fashion.

In partnership with suppliers, such as Next Level Communications and Videotele.com (a Tektronix company), HickoryTech is utilizing traditional telephone lines to deliver voice, video and data services to customers in select markets. The integrated "triple-play" of dedicated services include:

- · a full complement of progressive voice services and calling features
- very high-speed data/Internet service with speeds of up to 2.5 million bits per second
- a full array of entertainment services including digital television service with more than 180 digital video and audio channels, interactive program scheduling and telephone calling features that integrate with the television service

In cities such as Waseca, Faribault, New Richland and Saint Peter, Minnesota, HickoryTech has begun construction of its state-of-the-art network that will compete with the incumbent provider. By leveraging its multifaceted telecommunications experience, HickoryTech will be the only company offering an innovative bundle of highly advanced broadband services for consumers in these markets. In addition, the company has future plans to bring this wide array of services to major communities that we already serve, such as Mankato.

#### **Building the Network**

As a competitive communications provider, HickoryTech prides itself in providing the highest quality service to its customers. This goal, we have found, is simply not achievable as a reseller of the incumbent provider's telephone service.

By designing and constructing our own network in the communities we serve, we can assure that our quality standards are met. At the end of 2000, we had more than 1,800 competitive telephone customers (22 percent) served on HickoryTech's network and another 1,750 (21 percent) that were switched out of a HickoryTech central office. We expect to have 50 percent of our competitive telephone customers on our network by the end of 2001.



### **Voice Service**

With more than 75,000 voice telephone customers, HickoryTech has now become the 25th largest telephone company in the United States. The company also offers a full complement of progressive voice services and calling features to those customers.

#### **Vertical Service Penetration**

		HickoryTech	National <sup>2</sup>
Call Waiting		21.2%	28.6%
Caller ID - Name &	Number	23.2%	19.7%
Voicemail		14.7%	10.0%
Three-way Calling		3.5%	2.9%
Speed Dialing		0.4%	0.9%
Residential Wireline	e Maintenance	53.5%	45.3%

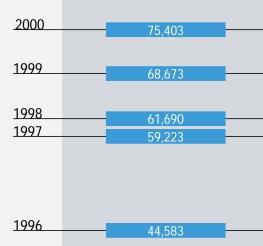
(1) United States Telephone Association, Phone Facts

(2) CHR Solutions 2000 Independent Benchmark Study (IBS), published December 2000, reports aggregate findings on service offerings, penetration rate and prices for independent telcos in various markets.

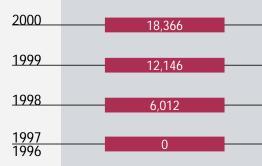
### **The Long Distance Success Story**

Long Distance, a business that didn't exist for HickoryTech in 1997, has been one of the company's most successful lines of business. In three short years, we have reached almost 25 percent penetration in this product line. By offering local telephone service with long distance and providing innovative, competitive packages to our customers, we have gained market share from other, much larger providers.

#### HickoryTech's Historical Access Line Growth (ILEC and CLEC)



Long Distance
Customer Growth



## Wireline

## Services

Dial-Up Internet Subscriber Growth



#### **Data/Internet**

Beginning as a start-up business for HickoryTech in 1998, Internet has proven to be a successful addition to the company's product line. This is evidenced by the growth experienced in the dial-up customer base, which ended 2000 with 12,129 customers. Growth in this service area is supplemented by one of HickoryTech's newest product offerings, Digital Subscriber Line (DSL).



In the fall of 2000, HickoryTech purchased the dial-up Internet customer base from a Mankato, Minnesota-based Internet service provider. This acquisition added almost 5,000 customers to our already robust Internet business as well as providing placement in some key cities we are currently entering with our competitive telephone service.

Although this transaction was small in relation to our size, it is another example of how HickoryTech is integrating vertically in all of the markets we serve in our quest to be a complete provider of communications services. As our presence grows in southern Minnesota and Iowa, we will continue to seek opportunities for expansion of our service base.

#### **DSL - Another HickoryTech Growth Story**

Digital Subscriber Line (DSL) was first offered in Mankato in late 1999, when it was a relatively new technology to rural markets. Since then, we have added more than 500 customers. Our DSL capabilities cover 95 percent of the population of Mankato and North Mankato, Minnesota.

In the year 2001, HickoryTech will expand the markets in which DSL is offered. Continuously investing in the communities we serve, HickoryTech is committed to providing state-of-the-art technology to its customers.

### **Video**

## New Technology, New Adventure

In the spring of 2001, HickoryTech will launch its own version of video television service delivered over local telephone lines. It will offer more than 180 digital video and audio channels, which include pay-per-view movies, digital music channels and a wide selection of premium channels such as HBO and Cinemax. In addition to the wide entertainment selection, this new service will allow the customer's television screen to display Caller ID and a Voice Mail Message Waiting Indicator while they are enjoying their favorite show.

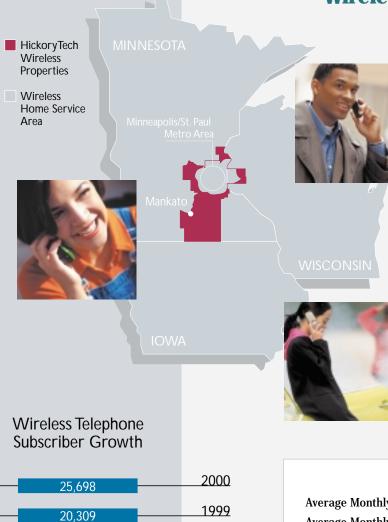
The equipment that HickoryTech will use to provide this service in the home is called a "Residential Gateway." The Gateway will allow different channels to be viewed on three televisions simultaneously. The Gateway also has the ability to provide high-speed Internet connectivity. Our "triple play" of video, voice, and data services will all be provided at the same time using only one pair of twisted copper wire to the home, supported by a robust fiber optic network.

As a test, we will be providing video service to our customers in Saint Peter, Minnesota, which lies 12 miles north of our headquarters in Mankato. The experience gathered from this market will dictate the scope with which video television will be included in our future bundled service offerings. HickoryTech's main focus for this service will be residential customers, where we will compete with cable companies and satellite providers.





## Services



1998

## **Wireless Telephone Service**

### Above the Curve with Room to Grow

Acquired in 1998 from another provider, HickoryTech's Wireless Division has proven to be a shining star. Having annual customer growth rates greater than 25 percent, an EBITDA margin of 34 percent and churn rates well below the national average, this service adds significant growth to the HickoryTech product portfolio.

As a regional provider of wireless service, HickoryTech offers pricing, packaging and coverage that matches, or exceeds, our competitors. Our customer penetration rate of 10.8 percent attests to this. Although our average revenue per customer (ARPU) is slightly below the industry average, we believe the synergies gained from our ability to offer customers a full range of communications services will provide other opportunities for a return on our investment.

Average Monthly Churn	HickoryTech 1.24%	National* 2.14%
Average Monthly Customer Bill (excluding roaming)	\$ 35.28	\$ 38.51
Market Penetration (RSA 10 only)	10.80%	8.10%
<b>Customer Acquisition Costs</b>	\$280.30	\$ 323.27

(\*)CHR Solutions 2000 Independent Benchmark Study (IBS), published December 2000, reports aggregate findings on service offerings, penetration rate, and prices for independent telcos in various markets.

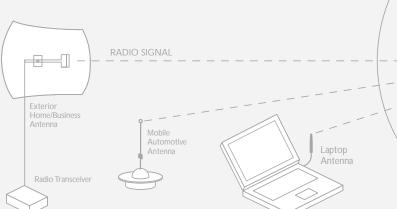
Building from this strong base, HickoryTech is also leveraging its unique position in the marketplace as the only wireline and wireless provider. Offering packages that link a customer's home telephone with a wireless telephone – simultaneous ringing options, shared voicemail and identical calling areas – we are able to provide a service that no other wireless provider in the area can. This solidifies our position as southern Minnesota's only full-service communications provider.

15,955

### **Wireless Broadband**

### Working to Bridge the Digital Divide

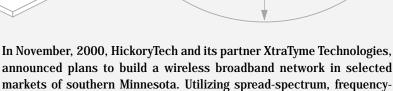
Sometimes the economics simply do not allow for the delivery of broadband services over a wireline infrastructure. Costs of constructing a network in rural America dictate the search for a more economical alternative. HickoryTech has found a viable solution using wireless technology.



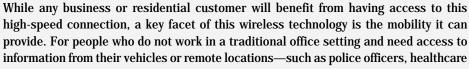
PRIMARY ANTENNA NETWORK

7.5 mile range

7.5 milé range



hopping technology, we will be able to bring high-speed Internet access to customers in rural markets that are outside the reach of conventional wireline applications.



professionals, realtors and other salespeople—this technology will be especially valuable. Inquiries from these consumer groups have been encouraging.

Optional Wireless LAN

HickoryTech has launched this new service in its home territory of Mankato with opportunities to soon expand to other markets in southern Minnesota.







## Information

## Solutions

## The Next Name in Billing & Customer Management – SuiteSolution

HickoryTech's Information Solutions division (formerly National Independent Billing, Inc.) has taken upon itself an extraordinary task – to develop a convergent billing system that allows a service provider to bill all of its products and services on a single platform and send a single bill to the customer. One of the service providers in need of this revolutionary platform is HickoryTech.

As the provider of voice telephone service, long distance, wireless, Internet/broadband and, very soon, television/video services, HickoryTech has a strategic need for a billing system that will allow all of these services to be billed on a single statement. Furthermore, a convergent system will allow for great synergies to be achieved in the customer care and facilities management areas of the business.

All of those needs, and more, will be met by HickoryTech Information Solutions' next-generation billing system, SuiteSolution. Formerly known as WRITE2k, SuiteSolution supports the business activities associated with acquiring and retaining customers in competitive markets.

If it were built for internal use alone, SuiteSolution would be a worthwhile project. But there is a tremendous need in the marketplace for a billing system that can achieve all that is promised by this platform. Although in the development state, this product has been selected by a diversified telecommunications company based in Ontario, Canada. We expect that the demand for this product will continue to grow.



### Delivering on the Promise. Internet Telephony Becomes Reality.







There is tremendous change underway in the communications industry: convergence. Through the integration of voice into the data communications network, convergence has changed the way the world does business. Major market forces, such as the Internet, are driving change, while businesses seek the benefits of a convergent network for a competitive edge.

From its inception in 1974, HickoryTech Enterprise Solutions (formerly Collins Communications) has been at the forefront of voice communications system design and implementation. Foreseeing the demand for new convergent solutions that integrate voice and data capabilities, the company purchased Datacomm Products in 1997. Those operations have since been merged into the HickoryTech Enterprise Solutions core business and now work as a cohesive unit to serve its customers.

In 2001, a major focus for HickoryTech Enterprise Solutions will be to meet our customers' demands for Internet Telephony, which is one of the fastest growing market segments today. Whether the communication is in the form of email, Internet/Intranet, video transmission, voice conversation, voicemail, data transmittal or facsimile, the message will be delivered via one network. This technology is revolutionary because it allows organizations to quickly and easily gain operational synergies through efficiencies in their communications system.

From concept to completion, HickoryTech Enterprise Solutions, along with its partners Nortel Networks and Cisco Systems, offers reliable, high quality solutions for large and small businesses. With core competencies that include project management, business sales and network design, Enterprise Solutions provides an expertise not found elsewhere in the HickoryTech family.



## Management's Discussion and Analysis

#### BUSINESSES

Hickory Tech Corporation (HickoryTech) operates in five business sectors. Its largest and oldest business (since 1898) has been the operation of independent local exchange carriers (ILECs) or traditional wireline telephone service. This business is HickoryTech's Telephone Sector. In 1998, HickoryTech began its competitive local exchange carrier (CLEC) business, competing for the telephone dial tone, data and long distance calling business in other ILECs' territories. HickoryTech identifies this business as its Communications Services Sector. Also in 1998, HickoryTech acquired its first wholly owned cellular service license and in 1999 acquired an additional cellular service license. This business is HickoryTech's Wireless Services Sector. Since 1964, HickoryTech has provided computer data processing and software, predominantly to other telecommunications companies and for its own operations. This business is HickoryTech's Information Solutions Sector. HickoryTech acquired its Enterprise Solutions Sector in 1990. Since then, HickoryTech has operated as a leading telecommunications and data equipment distributor from a base in Minneapolis/St. Paul, Minnesota.

#### THE COMPANY

The nine subsidiaries of HickoryTech and the business sectors they operate in are:

#### **TELEPHONE**

Mankato Citizens Telephone Company Mid-Communications, Inc. Amana Colonies Telephone Company Heartland Telecommunications Company of Iowa, Inc. Cable Network, Inc.

#### **COMMUNICATIONS SERVICES**

Crystal Communications, Inc.

#### WIRELESS SERVICES

Minnesota Southern Wireless Company

#### INFORMATION SOLUTIONS

National Independent Billing, Inc.

#### **ENTERPRISE SOLUTIONS**

Collins Communications Systems Co.

Publicly, all subsidiaries operate and do business as "HickoryTech".

#### CORPORATE DEVELOPMENTS

#### 2000

In October, acquired approximately 5,000 dialup internet customer accounts in southern Minnesota from Internet Connections.

During 2000, HickoryTech grew internally by 2,200 ILEC access lines, 4,500 CLEC access lines, 5,400 wireless customers, 1,300 internet customers and 6,200 long distance customers, a total of 18.5% growth internally in customer counts.

#### 1999

In May, sold its 6.4% equity interest in Midwest Wireless Communications, LLC, a rural cellular provider in southern Minnesota.

In June, acquired 170,000 population equivalents (pops) cellular license surrounding metropolitan Minneapolis/St. Paul.

#### 1998

In January, initiated long distance and internet services and established Crystal Communications as a startup company to offer competitive telephone service as a CLEC.

In May, acquired 16,000 customer, 230,000 pops, cellular business in southern Minnesota, Minnesota RSA 10.

In September, sold Digital Techniques Inc. subsidiary (telecommunications equipment in Dallas, TX).

#### FORWARD-LOOKING STATEMENTS

This Management's Discussion and Analysis and other sections of this Annual Report contain forward-looking statements that are based on current expectations, estimates and projections about the industry in which HickoryTech operates, management's beliefs and assumptions. Such forward-looking statements are subject to important risks and uncertainties that could cause HickoryTech's future actual results to differ significantly from such statements. HickoryTech is developing several internal growth businesses, including its Communications Services Sector, its Wireless Services Sector and its SuiteSolution product in its Information Solutions Sector, and in this Annual Report is making certain forward-looking statements about these growth businesses. These statements are not guarantees of future performance and involve certain risks, uncertainties and probabilities, which are difficult to predict. Therefore, actual outcomes and results may differ materially from what is expressed or forecasted in such forward-looking statements, whether as a result of new information, future events or otherwise. You are cautioned not to place undue reliance on these forward looking statements, which speak only as of the date on which they were made. HickoryTech undertakes no obligation to update any of its forward-looking statements for any reason.

#### CONSOLIDATED RESULTS OF OPERATIONS

#### **2000 Compared to 1999**

- 2000 consolidated operating revenues were \$102.1 million, a \$5.0 million or 5.2% increase over 1999. HickoryTech's acquisition of Metro A-2 contributed \$3,569,000 to consolidated operating revenues for the full year 2000 and \$2,730,000 for the partial year 1999. Without the effect of the acquisition of Metro A-2, consolidated operating revenues in 2000 would have increased 4.5% over 1999.
- 2000 consolidated net income of \$7.7 million represents a \$7.0 million or 47.5% decrease from 1999. The 2000 net income includes a \$161,000 after-tax gain related to final payment received from the 1998 sale of Digital Techniques, Inc. The 2000 net income also includes a \$233,000 after-tax extraordinary loss related to the early extinguishment of debt and a \$20,000 after-tax loss from a cumulative effect of a change in accounting principle. The 1999 net income includes a \$5.2 million after-tax gain from the sale of HickoryTech's equity interest in Midwest Wireless Communications. Without the effect of gains and other one-time items in either year, consolidated net income would have decreased 17.5% from 1999. This decrease is the planned effect of internal customer growth. Management expects initial customer acquisition costs will give way to long-term shareholder value increases.

#### 1999 Compared to 1998

- 1999 consolidated operating revenues were \$97.1 million, a \$2.5 million or 2.6% increase over 1998. Digital Techniques, Inc. (DTI), which contributed \$5,580,000 to consolidated operating revenues in 1998, was sold in September 1998. The wireless acquisition of RSA 10 added \$7,907,000 in partial year revenues for 1998 and \$14,078,000 for the full year 1999. The second wireless acquisition, Metro A-2, provided \$2,730,000 in partial year revenues for 1999. Without the effect of selling DTI, consolidated operating revenues in 1999 would have increased 9.1% over 1998. Without the effect of selling DTI and the acquisitions of cellular licenses in both 1999 and 1998, consolidated operating revenues in 1999 would have decreased 1% from 1998, primarily in the Information Solutions and Enterprise Solutions Sectors.
- 1999 consolidated net income of \$14.7 million represents a \$1.1 million or 8.4% increase over 1998. The 1999 net income includes a \$5.2 million after-tax gain from the sale of HickoryTech's equity interest in Midwest Wireless Communications. 1998 consolidated net income of \$13.5 million includes \$811,000 of after-tax gains (from sale of DTI and unrelated securities). Without the effect of gains in either year, consolidated net income would have decreased 25.7% from 1998, primarily the planned effect of internal customer growth, and the resultant increases in customer acquisition costs.

OVERALL SUM	IMARY OF OPERATION	DNS					
Year Ended December 31,	2000	1999	1998				
		(Dollars in thousands)					
Operating Income/(Loss)							
Telephone	\$ 25,885	\$ 23,867	\$ 22,274				
Communications Services	(5,208)	(4,149)	(1,581)				
Wireless Services	2,226	3,347	1,839				
Information Solutions	706	(486)	1,776				
Enterprise Solutions	(308)	1,137	2,396				
Corporate	(958)	(2,097)	(2,012)				
	22,343	21,619	24,692				
Other Income	434	953	1,445				
Interest Expense	(9,803)	(6,513)	(4,596)				
Income Taxes	(5,177)	(6,606)	(8,826)				
Net Income Before Gains/Losses*	\$ 7,797	\$ 9,453	\$ 12,715				

<sup>\*</sup> Excludes after-tax extraordinary loss of \$233,000 and after-tax cumulative loss on accounting change of \$20,000 in 2000 and net of tax gains from sale of assets of \$161,000 in 2000, \$5,213,000 in 1999 and \$811,000 in 1998.

#### TELEPHONE

Telephone Sector revenues represented 53% of 2000 consolidated operating revenues after eliminations. They were earned primarily by providing customers access to the Telephone Sector's 67,120 ILEC access line local network and by providing interexchange access for long-distance network carriers. The Telephone Sector also earns revenue through use of its fiber optic transport network, network tandem switching and directory advertising. Total Telephone Sector revenues after eliminations have grown 10.8% compounded annually over a five-year period from 1995 to 2000. Without the acquisition of Heartland in 1997, the five-year compound annual growth rate would have been 6.2%.

TELEPHONE							
(Dollars in Thousands)	2000	1999	1998				
<b>Revenues Before Elimination</b>	s						
Local Service	\$ 13,091	\$ 12,260	\$ 11,460				
Network Access	32,765	29,760	28,696				
Other	11,660	12,135	8,939				
	57,516	54,155	49,095				
Cash Operating Expenses	23,359	22,727	19,237				
Non-Cash Operating Expense	es <b>8,272</b>	7,561	7,584				
	31,631	30,288	26,821				
Operating Income	\$ 25,885	\$ 23,867	\$ 22,274				
Net Income	\$ 15,184	\$ 14,431	\$ 13,790				
Earnings Before Interest,							
Taxes, Depreciation and							
Amortization (EBITDA) (1)	\$ 34,157	\$ 31,428	\$ 29,858				
Capital Expenditures	\$ 15,336	\$ 12,935	\$ 7,572				

From the table above, Telephone revenues before eliminations increased 6.2% in 2000 and 10.3% in 1999. Local service rates were increased in February 2000, which contributed \$744,000 to Telephone revenues in 2000. Without the local service rate increase, Telephone revenues before eliminations would have increased 4.8% in 2000.

Local service revenue increased in the Telephone Sector by 6.8% for 2000 over 1999 and 7.0% for 1999 over 1998. Without the impact of the local service rate increase, 2000 local service revenue would have increased 0.7% over 1999. The revenue increases were mitigated with promotion and packaging of vertical services (caller identification, call waiting, three-way calling, etc.) which supplement basic line charges in efforts to sustain high customer penetrations. Access line growth was 3.3% in 2000 and 5.9% in 1999, which in addition to the local service rate increase in 2000, was the primary source of 2000 and 1999 revenue growth.

Network access revenue increased 10.1% in 2000 and 3.7% in 1999. Access minutes in 2000 increased 1.9% over 1999 and in 1999 increased by 3.3% over 1998. Access revenues in 2000 were enhanced by high demand for dedicated lines, high speed circuits and other non-usage based network connections. The negative effects of network access pricing, a common industry trend, will erode the increases in volume of switched minutes of use, minimizing future increases in network access revenue.

Other revenues, which include directory advertising, billing and collections revenue and intercompany services for the Communi-

cations Services Sector, decreased 3.9% in 2000. The intercompany services are primarily related to engineering assistance provided to construct the CLEC telephone network and the use of the Telephone Sector's telephone switch by the Communications Services Sector. These revenues are eliminated from operating revenues on the Consolidated Statements of Income.

Cash operating expenses increased 2.8% in 2000 and 18.1% in 1999. The increases in 2000 were due to normal inflation, and in 1999 were due to the activity associated with the services to the Communications Services Sector noted above. The Telephone Sector is striving for cost efficiencies and technological improvement to maintain its cash operating margins.

The Telephone Sector capital expenditures in 2000 and 1999 include \$4,036,000 and \$5,523,000, respectively, for the building of new fiber optic routes outside of this sector's service territory. 2000 capital expenditures also include \$1,073,000 for high-speed internet network and \$1,513,000 in host switch additions. The remainder of the 2000 and 1999 capital expenditures of \$8,714,000 and \$7,412,000, respectively, are comparable to those in 1998 and consists primarily of additional service connections and network upgrades.

#### **COMMUNICATIONS SERVICES**

Communications Services Sector revenues represented approximately 6% of 2000 consolidated operating revenues after eliminations. They are earned primarily by providing competitive local telephone service (CLEC) and by reselling long distance service.

HickoryTech is investing in new business development with this sector. As a result of this investment, this sector's local service and long distance activities operated at negative EBITDA of \$4,533,000 in 2000, \$3,864,000 in 1999, and \$1,550,000 in 1998. The sector also invested \$18,889,000 in 2000 and \$10,912,000 in 1999 in capital expenditures. Access lines served in this sector have grown from 344 at the end of 1998 to 3,704 at the end of 1999 to 8,283 at the end of 2000. Long distance customers served in this sector have grown from 6,012 at the end of 1998 to 12,146 at the end of 1999 to 18,366 at the end of 2000. HickoryTech is implementing a network overbuild plan, as opposed to reselling existing services. While the customer acquisition costs may be high initially for this growth plan, management believes the long-term benefits will be comparable to its Telephone Sector operations.

COMMUNICATIONS SERVICES							
(Dollars in Thousands)		2000		1999	1998		
Revenues Before Elimination	s						
Long Distance	\$	4,457	\$	2,738	\$ 1,271		
Local Service	_	2,573		907	360		
	_	7,030		3,645	1,631		
Cash Operating Expenses		11,563		7,509	3,181		
Non-Cash Operating Expense	es_	675		285	31_		
	_	12,238		7,794	3,212		
Operating Loss	\$	(5,208)	\$	(4,149)	\$ (1,581)		
Net Loss	\$	(3,125)	\$	(2,523)	\$ (655)		
Earnings Before Interest,							
Taxes, Depreciation and							
Amortization (EBITDA)(1)	\$	(4,533)	\$	(3,864)	\$ (1,550)		
Capital Expenditures	\$	18,889	\$	10,912	\$ 270		

The significant increases in operating revenues and expenses in 2000 and 1999 were the result of the Communications Services Sector expanding its CLEC operations from one community in Minnesota as of December 31, 1998 to eight communities in Minnesota and six communities in Iowa as of December 31, 2000. Additional expansion in the communities currently served as well as expansions to new communities is planned for 2001.

#### WIRELESS SERVICES

Wireless Services Sector revenues represented approximately 19% of 2000 consolidated operating revenues after eliminations. They are earned primarily by providing wireless and prepaid cellular telephone service to subscribers in seven counties in south central Minnesota, reselling paging and long distance services and by providing roaming service to customers and to other service providers. The Wireless Services Sector is the result of wireless service area license acquisitions in May 1998 and June 1999.

HickoryTech sees a unique opportunity to increase customer penetration levels and deploy wireless digital service options to its wireline customers in a bundled offering. While the customer acquisition costs may be high initially for this growth plan, management believes it is building long-term shareholder value. Customers served in this sector have grown from 15,955 at the end of 1998 to 20,309 at the end of 1999 to 25,698 at the end of 2000.

In the three years ended 2000, the Wireless Services Sector invested \$12,956,000 in capital expenditures to improve its service area coverage and expand its cellular businesses.

WIRELESS SERVICES							
(Dollars in Thousands)		2000		1999		1998	
Revenues Before Elimination	ıs —						
Service	\$	8,829	\$	6,706	\$	4,013	
Roaming	_	10,081		10,102		3,894	
	_	18,910		16,808		7,907	
Cash Operating Expenses		12,407		10,257		4,778	
Non-Cash Operating Expense	es_	4,277		3,204		1,290	
	_	16,684		13,461		6,068	
Operating Income	\$	2,226	\$	3,347	\$	1,839	
Net Income	\$	1,227	\$	1,931	\$	1,099	
Earnings Before Interest,							
Taxes, Depreciation and							
Amortization (EBITDA)(1)	\$	6,503	\$	6,551	\$	3,129	
Capital Expenditures	\$	4,981	\$	4,251	\$	3,724	

From the table above, Wireless revenues increased 12.5% in 2000. The increase is due entirely to an increase in service revenue as a result of the growth in the customer base served by this sector. Service revenue increased 31.7% while customers served increased 26.5% in 2000. Roaming revenues remained approximately the same in 2000 compared with 1999 as reduced rates for roaming offset increases in the volume of roaming minutes. Cash operating expenses increased 21.0% in 2000 due to the increase in customers served.

From 1998 to 1999, the table above reflects an approximate doubling of all line items due to the full year operations of the southern Minnesota RSA 10 cellular business and the June 1999

acquisition of the Metro A-2 cellular business. Roaming revenues increased significantly in 1999 due to the cellular operations of the Metro A-2 acquisition.

#### INFORMATION SOLUTIONS

Information Solutions Sector (formerly Billing/Data Services Sector) revenues represented approximately 4% of 2000 consolidated operating revenues after eliminations. They are earned by providing information management solutions for HickoryTech subsidiaries, other local telephone companies, long distance resellers, CLECs, wireless companies, municipalities and utilities.

The Information Solutions Sector's principal activity is the provision of monthly batch processing of computerized data. The sector has completed development of a wireless telecommunications billing and customer care solution software package and is developing a complementary wireline system. Plans are to deploy the new systems in 2001 to all HickoryTech sectors, and to follow with sales or turnkey installations to external customers thereafter.

INFORMATION SOLUTIONS							
(Dollars in Thousands)	2	2000		1999		1998	
<b>Revenues Before Eliminations</b>							
<b>Unaffiliated Customers</b>	\$ 4	4,287	\$	4,368	\$	7,962	
Intercompany	4	4,668		3,146		2,571	
	-	8,955		7,514		10,533	
Cash Operating Expenses	•	7,869		7,746		8,494	
Non-Cash Operating Expenses		380		254		263	
		8,249		8,000		8,757	
Operating Income/(Loss)	\$	706	\$	(486)	\$	1,776	
Net Income/(Loss)	\$	427	\$	(221)	\$	1,184	
Earnings Before Interest,							
Taxes, Depreciation and							
Amortization (EBITDA) <sup>(1)</sup>	\$ 1	1,086	\$	(232)	\$	2,039	
Capital Expenditures	\$	123	\$	148	\$	247	

From the table above, Information Solutions Sector revenues before eliminations increased 19.2% in 2000 and decreased 28.7% in 1999. The sector's focus in 2000 and 1999 was split between the development of the new SuiteSolution (formerly WRITE2k) billing and customer care software package and introducing the product to the market, as well as continued service to the existing customer base. The current customer base revenue primarily is driven by service bureau processing to long distance resellers, CLECs and local telephone companies. In 1998, the service to a large CLEC began to decline, and in 1999, this CLEC took its service in-house and did not utilize the sector's services. The revenues attributable to this customer were \$3,241,000 in 1998 and less than \$100,000 in 1999.

Operating expenses in the Information Solutions Sector have declined in 2000 and 1999 as compared to 1998 due to cost cutting, mainly reduced contract programming, and the completion of amortization of capitalized software development costs related to software developed prior to SuiteSolution. At December 31, 2000, \$1,569,000 was recorded on the balance sheet for the development of SuiteSolution. This will be amortized over the life of the SuiteSolution products once production is completed.

#### ENTERPRISE SOLUTIONS

Enterprise Solutions Sector revenues represented approximately 18% of 2000 consolidated operating revenues after eliminations. Revenues are earned primarily by the sale, installation and service of business telephone systems and data communications equipment primarily in metropolitan Minneapolis/St. Paul, Minnesota. The customers in this sector's market are the individual commercial/business end users of telecommunications service with ongoing service needs. This sector's products consist of telecommunication platforms such as Nortel and Octel on the voice side of its business, and Cisco and Bay (Nortel) equipment on the data side of its business. This sector's expertise is the quality installation and maintenance of wide area and local telecommunications networks for end user customers.

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From the table above, revenues for 2000 decreased 18.0% from 1999 while revenues for 1999 decreased 21.4% from 1998. The Digital Techniques, Inc. (DTI) operations were sold in September 1998. Without the revenues of DTI in 1998, revenues in 1999 would have decreased \$565,000 or 2.4%. The Enterprise Solutions Sector experienced lower volumes of business from customers during the second half of 1999 due to concerns of Y2K issues. In 2000, the lower volumes of business continued. Management believes this lower business volume reflects customer delays due to industry-wide concerns regarding technological changes, including the role of switch versus server-based communications, and general economic concerns.

#### TOTAL COSTS AND EXPENSES

Total consolidated costs and expenses after eliminations increased 5.8% in 2000. Depreciation and amortization increased \$2,421,000 in 2000 and \$2,122,000 in 1999 due primarily to the higher pace of capital investment in the Communications Services Sector and wireless acquisitions in 1999 and 1998. Costs and expenses other than depreciation and amortization were \$65,532,000 in 2000, compared with \$63,603,000 in 1999. The primary reasons for the changes, as explained in the earlier sector discussions, were the costs of customer additions in the cellular telephone businesses and the growth of the Communications Services Sector. The Communications Services Sector's growth

costs include the hiring of staff and of marketing expenses prior to revenue streams and paying interconnection fees to incumbent carriers for transferring customers to the CLEC telephone network.

#### OTHER INCOME AND INTEREST EXPENSE

Other income (primarily interest and equity in LLC income) was \$519,000 lower in 2000 than 1999 and \$492,000 lower in 1999 than 1998. Included in other income in 1999 and 1998 was HickoryTech's 6.4% equity interest in Midwest Wireless Communications, LLC. HickoryTech sold this equity interest in May 1999. This equity interest in LLC income contributed \$445,000 to other income in 1999 and \$1,026,000 in 1998.

Interest expense increased by \$3,290,000 in 2000 due to the increase in total outstanding debt from \$111 million at December 31, 1999 to \$149 million at December 31, 2000, and by an increase in weighted average interest rate from 6.65% in 1999 to 8.17% in 2000. The debt level increased in 2000 to fund internal growth. Interest expense increased by \$1,917,000 in 1999 over 1998 due to the increase in debt of \$36 million utilized for cellular telephone business acquisition and capital expenditures in the startup activities of the Communications Services Sector.

#### **GAIN ON SALE OF ASSETS**

The 2000 gain on sale of assets of \$271,000 is related to final payment received from the 1998 sale of DTI. The 1999 gain on sale of assets of \$9.2 million is the result of HickoryTech selling its minority interest in Midwest Wireless Communications, LLC. HickoryTech received proceeds of \$12.8 million on the transaction. The 1998 gain on sale of assets is recognition of two separate transactions. In 1998, HickoryTech received proceeds of \$4.25 million from selling 100% of its ownership in DTI, resulting in a pre-tax gain of \$0.3 million. Also in 1998, HickoryTech recorded a pre-tax gain of \$1.0 million on proceeds of \$1.5 million from the sale of its stock investment in Illuminet Holdings, Inc.

#### **INCOME TAXES**

The effective tax rate in 2000 was 39.9%, versus 41.9% in 1999 and 40.7% in 1998. These effective tax rates differ from the U.S. statutory rate primarily due to state income taxes.

#### EXTRAORDINARY LOSS ON DEBT EXTINGUISHMENT

In June 2000, HickoryTech increased its revolving credit facility and used the proceeds to repay \$40,000,000 of senior unsecured notes. As a result of the extinguishment of the senior unsecured notes, HickoryTech recorded an extraordinary loss of \$233,000, net of income tax benefit of \$158,000. This action was taken to align the capital financing of HickoryTech more suitably with its current business plan.

#### **CUMULATIVE EFFECT OF ACCOUNTING CHANGE**

In December 1999, the SEC issued Staff Accounting Bulletin (SAB) No. 101, "Revenue Recognition in Financial Statements," which provides additional guidance in applying generally accepted accounting principles for revenue recognition. Implementation of SAB No. 101 required HickoryTech to defer revenues resulting from up-front fees and to also defer the associated direct costs.

These deferred revenues and costs are now recognized ratably over the customer relationship period. As permitted by SAB No. 101, HickoryTech accounted for the change in accounting policy prospectively as a cumulative effect of accounting change retroactively to January 1, 2000. The cumulative effect of accounting change was a loss of \$20,000, net of a tax benefit of \$14,000. For additional information, see Note 9 of Notes to Consolidated Financial Statements.

## FINANCIAL CONDITION, RESOURCES AND COMMITMENTS

#### REVIEW OF CASH FLOWS

HickoryTech's net working capital of \$8,882,000 at December 31, 2000, is an increase of \$3,837,000 from 1999. The increase is primarily due to an increase in inventory and a decrease in accounts payable. The ratio of current assets to current liabilities is 1.5 to 1.0 at December 31, 2000.

Cash flows from operations continue to be a steady source of funds for HickoryTech, primarily coming from the Telephone Sector. Cash provided from operations was \$22,908,000 in 2000, \$23,175,000 in 1999 and \$21,058,000 in 1998. Cash flows from operations in 2000 were primarily attributable to net income plus depreciation and amortization, partially offset by increases in inventory in the Telephone Sector and decreases in accounts payable relating to timing of payments. Cash flows from operations in 1999 were enhanced by increases in accounts payable.

Cash flows used in investing activities were \$51,238,000 in 2000, \$54,471,000 in 1999 and \$49,555,000 in 1998. Capital expenditures relating to ongoing businesses were \$39,662,000 in 2000, \$28,531,000 in 1999 and \$12,190,000 in 1998. Capital expenditures were incurred to construct additional network facilities to provide CLEC services and to buildout fiber optic and wireless networks. In 2000, cash used in investing activities included a \$10,000,000 investment in Rural Telephone Finance Cooperative (RTFC) which was required as part of HickoryTech's new revolving credit facility entered into in September 2000. Cash used in investing activities included \$38,767,000 and \$40,353,000 for cellular acquisitions in 1999 and 1998, respectively. Proceeds from sale of assets also provided \$12,971,000 in 1999 and \$5,483,000 in 1998.

Cash flows from financing activities were \$26,812,000 in 2000, \$32,871,000 in 1999 and \$28,411,000 in 1998 resulting from net borrowings. Dividend payments were \$6,085,000, \$6,048,000 and \$6,001,000 in 2000, 1999 and 1998 respectively.

#### **DIVIDENDS**

HickoryTech paid dividends of \$6,085,000 in 2000. This was a dividend of \$0.44 per share. The dividend per share rate was the same as in 1999 and 1998. HickoryTech's reinvested growth in equity has come about while annually paying cash dividends to shareholders. Paying at the existing level of dividends is not expected to negatively impact the liquidity of HickoryTech.

#### LIQUIDITY AND CAPITAL RESOURCES

During 2000, HickoryTech's bank credit facility was expanded to \$225 million in order to fund capital expenditures. In 1999, HickoryTech's acquisition of the Minneapolis/St. Paul Metro A-2 cellular business was funded with debt, using its revolving credit facility. HickoryTech's 1998 acquisition of the southern Minnesota RSA 10 cellular business was funded by HickoryTech's original \$45 million revolving credit facility.

HickoryTech uses variable interest rate financial instruments as of December 31, 2000. The revolving credit facility had a weighted average interest rate of 8.17% in 2000, and 8.69% at December 31, 2000. HickoryTech continually monitors the interest rates on its bank loans. A higher level of interest expense is likely to occur in 2001 because of expanded use of the revolving credit facility for additional capital expenditures and potentially higher weighted average rates than HickoryTech experienced in 2000. Based on HickoryTech's banking relationships, HickoryTech continues to have access to multiple forms of financing. HickoryTech's financial strength continues to be supported by its 2000 current ratio (1.5 to 1), its EBITDA and its proven access to debt markets.

On July 21, 2000, HickoryTech announced plans to sell its local telephone exchange in Amana, Iowa. Refer to Note 2 of Notes to Consolidated Financial Statements for further discussion of this disposition.

On October 9, 2000, HickoryTech completed the acquisition of the dial-up internet customer accounts of Internet Connections. Refer to Note 2 of Notes to Consolidated Financial Statements for further discussion of this acquisition.

HickoryTech has not conducted a public equity offering. It operates with original equity capital, retained earnings and recent additions to indebtedness in the form of bank term and revolving lines of credit. HickoryTech believes its 2000 level of debt to total capital is acceptable for ongoing operations.

#### RECENT ACCOUNTING DEVELOPMENT

Effective January 1, 2001, HickoryTech will be required to adopt Statement of Financial Accounting Standards (SFAS) No. 133, "Accounting for Derivative Instruments and Hedging Activities." Management is evaluating the impact of SFAS No. 133 and does not expect that adoption will have a material impact on its financial position or its results of operations.

#### **REGULATED INDUSTRY**

STATE- HickoryTech's Minnesota ILEC subsidiaries increased local rates, effective February 2000, adding approximately \$744,000 of revenues in 2000. The Minnesota telephone subsidiaries also increased local rates in February 1998, adding approximately \$1,328,000 of revenues in 1998. The Minnesota Department of Public Service has the authority to investigate rates and profits of telephone companies in Minnesota. The Minnesota state telephone industry is regulated by law so that companies with less than 50,000 customers have their prices regulated instead of their profits. HickoryTech's two Minnesota ILEC subsidiaries fall under this reduced level of regulation. HickoryTech's subsidiaries' local

service rates are lower than the rates of most neighboring telephone companies. This relieves HickoryTech of substantial regulatory oversight. In the state of Iowa, HickoryTech's operations fall below the 15,000 access line minimum level for regulation by the Iowa Utilities Board. No regulatory matters in Iowa affect HickoryTech's current operation.

INTERSTATE- The Telephone Sector's four local exchange telephone companies have had their interstate access rates established based on a nationwide pool of companies known as the National Exchange Carriers Association (NECA). These access charges reflect the FCC rules and changes in regulation as they apply to the other companies which are in the NECA pools, and ultimately establish the prices that the Telephone Sector can charge for interstate access. There has been a decline in the level of interstate access charges in the last several years, and HickoryTech foresees a continuation of this trend. The FCC instituted rule making in 1998 to amend access charge rules. The FCC proposal includes modifications of ILEC transport rate structure, reallocation of costs in the transport interconnection charge and amendments to universal service funds. None of the Telephone Sector's four local exchange telephone companies receive any payments from the FCC Universal Service Fund. HickoryTech does participate in funding of this Universal Service Fund through a portion of the access charges collected from interexchange carriers and contributed to pools designed for reimbursing high cost telecommunications areas. FCC rule making on this matter is an outstanding issue, therefore it is not possible to determine the impacts, if any, on HickoryTech's results of operations.

In September 1999, by order of the FCC, HickoryTech moved its two Iowa companies from "average schedule" status for interstate traffic to a pure "cost basis" form of revenue recognition and tariffs. This means that for the two Iowa companies, interstate access revenues are determined based on the specific company's cost of service rather than nationwide averages of other companies. In its initial stages, the switch from "average schedule" to "cost basis" for Iowa's interstate revenue has reduced company revenues by less than \$200,000 on an annualized basis.

HickoryTech's Communications Services Sector operates in Minnesota and Iowa with less regulatory oversight than HickoryTech's Telephone Sector. A CLEC petitions regulators for authority to operate in certain geographic areas, submits tariffs to describe services and the rates at which it will provide service, and submits interconnection agreements it has reached with other carriers for regulatory review. However, there is no regulatory oversight of the prices charged or the rate of return earned by the CLEC. This is also the case with HickoryTech's Wireless Services Sector.

#### COMPETITION

For HickoryTech's Telephone Sector, competition can come from television service providers with coaxial cables to the home, national CLECs, fixed-point wireless service providers or alternative sources of dedicated private lines, data and internet services. Regulatory decisions, new technology and the convergence of other industries with the telecommunications industry are causes of increasing competition in all of HickoryTech's sectors. The Telephone Sector is responding by marketing its products and engi-

neering its infrastructure to be an active participant in the new environment. In Iowa, the Telephone Sector has experienced CLEC competition from others, but its impact has been minimal. In Minnesota, although other competitive telephone service providers have petitioned for the right to serve in the Telephone Sector's territories, none have delivered service yet. Due to its experience and existing infrastructure, the competition in telecommunications has created many opportunities for the company. HickoryTech's CLEC initiatives are in rural markets where minimal CLEC competition from outside entities will exist.

HickoryTech operates businesses in several different markets. HickoryTech monitors the technological changes and competitive and regulatory environment of the telecommunications business and develops strategies to address these changes. HickoryTech evaluates the way it conducts business in order to further improve customer responsiveness and quality. HickoryTech shares the RSA 10 wireless market with at least one competitor and has equal market share with it. There is one operating PCS carrier in HickoryTech's southern Minnesota wireless markets. There are natural competitors in HickoryTech's Enterprise Solutions Sector and the Information Solutions Sector, offering different stature and products. HickoryTech has a unique niche in these markets, and no extraordinary threat of competition is perceived.

#### **BUSINESS OUTLOOK**

HickoryTech operates in several different markets, primarily in the service business. Management reacts to the competitive market forces of its customers that have fluctuations in their own volume of telecommunications services required, and this translates into fluctuations in volume of business for HickoryTech. HickoryTech monitors the technological changes and competitive and regulatory environment of the telecommunications business and addresses these changes in ways unique to the telecommunications business.

HickoryTech has consistently maintained high EBITDA<sup>(1)</sup> margins by running its telephone operations efficiently while prudently diversifying into other profitable niches in telecommunications. The diversification into sectors other than the Telephone Sector provides greater opportunities for internal growth. The diversification of HickoryTech reduces the dependence of HickoryTech on any one market, business, economy or regulatory environment. In order to achieve HickoryTech's continuous growth objectives, it will rely on the maturation of the business plans for its existing five sectors and continued research of the many telephone industry acquisition candidates.

(1) - EBITDA represents operating income plus depreciation and amortization expense. EBITDA, which is not a measure of financial performance or liquidity under generally accepted accounting principles, is provided because such information is used by certain investors when analyzing the financial position and performance of HickoryTech. Because of the variety of methods used by companies and analysts to calculate EBITDA, and the fact that EBITDA calculations may not accurately measure a company's ability to meet debt service requirements, caution should be used in relying on any EBITDA presentation. HickoryTech sees value in disclosing its calculation of EBITDA for the financial community and in displaying the change in EBITDA. HickoryTech believes an increasing EBITDA depicts increased ability to attract financing and increased valuation of HickoryTech's business.

#### FINANCIAL STATEMENTS

#### REPORT OF MANAGEMENT

Management of Hickory Tech Corporation (HickoryTech) is responsible for the consolidated financial statements and the other financial information contained in this Annual Report. The financial statements have been prepared in accordance with generally accepted accounting principles applied on a consistent basis. They are considered by management to present fairly HickoryTech's financial position, results of operations and cash flows. In preparing the financial statements, management is required to objectively include amounts based on estimates and judgments that it believes are reasonable under the circumstances.

To provide reasonable assurance that assets are safeguarded against loss and that accounting records are reliable for preparing financial statements, HickoryTech management maintains a system of internal controls. The Audit Committee of the Board of Directors, which is composed of directors who are not officers or employees, meets regularly with the independent accountants and management to review the scope of internal controls, the manner in which they perform their responsibilities, audit activities and financial reporting. The Audit Committee provides a direct method of access from the Board of Directors to the independent accountants and assures the objectivity of this report's financial information. The Audit Committee reviews and approves financial disclosures prior to releasing to the public.

HickoryTech's financial statements have been examined by PricewaterhouseCoopers LLP, independent accountants. Management has made available to the independent accountants all HickoryTech financial records and related data. Their examinations, which included consideration of the internal controls, culminated in their report which appears on this page.

Robert D. Alton Chairman, President and Chief Executive Officer David A. Christensen Vice President and Chief Financial Officer

#### REPORT OF INDEPENDENT ACCOUNTANTS

To the Shareholders and Board of Directors of Hickory Tech Corporation

In our opinion, the accompanying consolidated balance sheets and the related consolidated statements of income, cash flows and shareholders' equity present fairly, in all material respects, the financial position of Hickory Tech Corporation and subsidiaries (HickoryTech) at December 31, 2000 and December 31, 1999, and the results of their operations and their cash flows for each of the three years in the period ended December 31, 2000, in conformity with accounting principles generally accepted in the United States of America. These financial statements are the responsibility of HickoryTech's management; our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits of these statements in accordance with auditing standards generally accepted in the United States of America, which require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

PricewaterhouseCoopers LLP

Minneapolis, Minnesota February 2, 2001

### $Hickory Tech\ and\ Subsidiaries$

#### CONSOLIDATED STATEMENTS OF INCOME Years Ended December 31

(Dollars in Thousands, Except Per Share Amounts)

(Dollars in Thousands, Except Per Sl	hare Amounts) <b>2000</b>	1999	1998
ODEDATING DEVENUES.	2000		1998
OPERATING REVENUES: Telephone	¢ =4.96=	\$ 50,219	\$ 48,352
Communications Services	\$ 54,365 6,070	3,098	1,631
Wireless Services.	18,910	16,808	7,907
Information Solutions.	4,287	4,368	7,962
Enterprise Solutions		22,576	28,721
-			
TOTAL OPERATING REVENUES	102,143	97,069	94,573
COSTS AND EXPENSES:			
Cost of Sales	12,510	15,987	19,356
Operating Expenses	53,022	47,616	40,800
Depreciation	11,088	9,319	8,021
Amortization of Intangibles	3,180	2,528	1,704
TOTAL COSTS AND EXPENSES		75,450	69,881
OPERATING INCOME	22,343	21,619	24,692
OTHER INCOME (EXPENSE):			
Gain on Sale of Assets	271	9,207	1,278
Equity in Net Income of Investees	23	530	1,155
Interest and Other Income	411	423	290
Interest Expense	(9,803)	(6,513)	(4,596)
TOTAL OTHER INCOME (EXPENSE)	(9,098)	3,647	(1,873)
INCOME DEPONE INCOME MAYER FUMBAODDINADY IMEN			
INCOME BEFORE INCOME TAXES, EXTRAORDINARY ITEM,	40.045	05.000	00.010
AND CUMULATIVE EFFECT OF ACCOUNTING CHANGE	13,245	25,266	22,819
INCOME TAXES	5,287	10,600	9,293
INCOME BEFORE EXTRAORDINARY ITEM AND			
CUMULATIVE EFFECT OF ACCOUNTING CHANGE	7,958	14,666	13,526
EXTRAORDINARY LOSS ON DEBT EXTINGUISHMENT,	,,,,,	11,000	10,020
NET OF TAX BENEFIT OF \$158	(233)	_	-
CUMULATIVE EFFECT OF ACCOUNTING CHANGE,	( /		
NET OF TAX BENEFIT OF \$14	(20)	_	-
NET INCOME	\$ 7,705 —————	\$ 14,666	\$ 13,526
Basic Earnings Per Share:			
Income Before Extraordinary Item and Cumulative Effect of			
Accounting Change	\$ 0.58	§ 1.07	\$ 0.99
Extraordinary Item and Cumulative Effect of Accounting Change		-	-
-			
Net Income	\$ 0.56 =====	\$ 1.07	\$ 0.99
Dividends Per Share	<b>\$ 0.44</b>	\$ 0.44	\$ 0.44
Weighted Average Common Shares Outstanding	13,832,502	13,746,053	13,637,058
Diluted Earnings Per Share:			<u></u>
Income Before Extraordinary Item and Cumulative Effect of			
Accounting Change	<b>\$</b> 0.57	\$ 1.06	\$ 0.99
Extraordinary Item and Cumulative Effect of Accounting Change			=
Net Income	\$ 0.55	\$ 1.06	\$ 0.99
			======
Weighted Average Common and Equivalent Shares Outstanding $\dots$	13,923,015	13,772,495	13,664,106

#### CONSOLIDATED BALANCE SHEETS As of December 31

(Dollars in Thousands)

#### **ASSETS**

	2000	1999
CURRENT ASSETS:		
Cash and Cash Equivalents	<b>\$ 1,190</b>	\$ 2,708
Accounts Receivable, Net of Allowance for Doubtful Accounts	40.40	40.004
of \$961 in 2000 and \$413 in 1999	16,137 670	16,824
Income Taxes Receivable	4,585	1,002 2,482
Deferred Income Taxes	4,383 1,404	1,222
Other		598
TOTAL CURRENT ASSETS	25,409	24,836
INVESTMENTS	10,361	873
PROPERTY, PLANT AND EQUIPMENT, NET	116,690	88,186
OTHER ASSETS:		
Intangible Assets, Net	100,603	100,231
Miscellaneous	2,424	678
TOTAL OTHER ASSETS	103,027	100,909
TOTAL ASSETS	<u>\$255,487</u>	\$214,804
LIABILITIES AND SHAREHOLDERS' EQUITY		
CURRENT LIABILITIES:		
Cash Overdraft	\$ -	\$ 3,552
Accounts Payable	10,791	12,170
Accrued Interest	108	948
Advanced Billings and Deposits	4,411	2,909
Current Maturities of Long-Term Debt	1,217	212
TOTAL CURRENT LIABILITIES	16,527	19,791
LONG-TERM DEBT, Net of Current Maturities	147,433	111,149
DEFERRED INCOME TAXES	9,417	6,657
OTHER DEFERRED LIABILITIES	4,753	2,731
TOTAL LIABILITIES	178,130	140,328
SHAREHOLDERS' EQUITY: Common Stock, no par value, \$.10 stated value Shares authorized: 100,000,000		
Shares outstanding: 2000, 13,878,568; 1999, 13,787,416	1,388	1,379
Additional Paid-In Capital	5,473	4,221
Retained Earnings	70,496	68,876
TOTAL SHAREHOLDERS' EQUITY	77,357	74,476
TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY	\$ 255,487	\$214,804

## HickoryTech and Subsidiaries

#### CONSOLIDATED STATEMENTS OF CASH FLOWS Years Ended December 31

(Dollars in Thousands)

(Dollars in Thousands)			
	2000	1999	1998
CASH FLOWS FROM OPERATING ACTIVITIES:			
Net Income	<b>\$</b> 7,705	\$ 14,666	\$ 13,526
Adjustments to Reconcile Net Income to Net Cash			
Provided by Operating Activities:			
Depreciation and Amortization	14,268	11,847	9,725
Gain Resulting from Sale of Assets	(271)	(9,207)	(1,278)
Extraordinary Loss on Debt Extinguishment	391	_	_
Cumulative Effect of Accounting Change	34	_	_
Provision for Losses on Accounts Receivable	548	(205)	157
Deferred Income Taxes	2,577	2,744	972
Stock-Based Compensation	660	890	392
Employee Retirement Benefits and Deferred Compensation	202	(520)	272
Equity in Net Income of Investees	(23)	(530)	(1,155)
Cash Provided From Operations Before Changes			
in Assets and Liabilities	26,091	19,685	22,611
Changes in Operating Assets and Liabilities Net of			
Effects of Acquisitions and Dispositions:			
Receivables	699	1,033	(5,909)
Inventories	(2,102)	27	(109)
Accounts Payable and Accrued Expenses	(2,319)	2,401	3,907
Advanced Billings and Deposits	739	(138)	1,144
Other Deferred Liabilities	(584)	72	(1)
Other	384	95	(585)
Net Cash Provided by Operating Activities	22,908	23,175	21,058
CASH FLOWS FROM INVESTING ACTIVITIES:			
Additions to Property, Plant and Equipment	(39,662)	(28,531)	(12,190)
Additions to Capitalized Software Development Costs	(1,450)	(251)	(12,130)
Increase in Investments	(1,430) $(10,363)$	(86)	(288)
Redemption of Investments	700	193	605
Acquisitions, Net of Cash Acquired	(885)	(38,767)	(40,353)
Deposit on Pending Acquisition	(000)	(00,707)	(2,812)
Proceeds from Sale of Assets	422	12,971	5,483
Net Cash Used in Investing Activities	(51,238)	(54,471)	(49,555)
	(02,200)	(0 1, 1, 1)	(10,000)
CASH FLOWS FROM FINANCING ACTIVITIES:	(0.550)	0.550	
Cash Overdraft	(3,552)	3,552	_
Payment of Debt Issuance Costs	(1,300)	(463)	-
Proceeds from Issuance of Debt	(40.459)	(691)	(461)
Repayments of Debt	(40,452)	(681)	(461) 43,500
Borrowings on Line of Credit	78,600 (1,100)	52,000 (16,000)	(9,000)
Repayments on Line of Credit	(1,100) 701	511	335
Dividends Paid	(6,085)	(6,048)	(6,001)
Net Cash Provided by Financing Activities	26,812	32,871	28,411
NET (DECREASE) INCREASE IN CASH AND CASH EQUIVALENTS	<b>(1,518)</b>	1,575	(86)
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	2,708	1,133	1,219
CASH AND CASH EQUIVALENTS AT END OF YEAR	\$ 1,190	\$ 2,708	\$ 1,133
SUPPLEMENTAL DISCLOSURE OF CASH FLOW INFORMATION:			
Cash Paid for Interest	\$ 10,643	\$ 6,535	\$ 4,361
Cash Paid for Income Taxes	\$ 2,205	\$ 8,548	\$ 8,831
The accompanying notes are an integral part of the conso			, 0,001
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## HickoryTech 2000 Report To Shareholders

## CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY Years Ended December 31

(Dollars in Thousands)

-	<u>Common</u> Shares	Additional <u>Common Stock</u> Paid-In Retaine hares Amount Capital Earning		Paid-In			Share	Total eholders' quity	
BALANCE AT DECEMBER 31, 1997	4,534,119	\$	454	\$	2,375	\$	52,733	\$	55,562
3-for-1 Stock Split	9,068,238 28,036		908 2		(908) 257				- 259
Employee Stock Purchase Plan  Directors' Stock Retainer Plan	24,666 3,155		2		203 41				205 41
Stock Options Exercised	4,002				37		13,526 (6,001)		37 13,526 (6,001)
BALANCE AT DECEMBER 31, 1998	13,662,216		1,366		2,005		60,258		63,629
Stock Award Plan	71,654		8		1,607				1,615
Employee Stock Purchase Plan  Directors' Stock Retainer Plan	31,753 2,914		3		368 37				371 37
Stock Options Exercised  Dividend Reinvestment Plan	12,313 6,566		1 1		121 83		14.000		122 84
Net Income Dividends Paid							14,666 (6,048)		14,666 (6,048)
BALANCE AT DECEMBER 31, 1999	13,787,416		1,379		4,221		68,876		74,476
Stock Award Plan	29,788		3		496				499
Employee Stock Purchase Plan  Directors' Stock Retainer Plan	28,464 2,967		3		287 50				290 50
Stock Options Exercised	15,384		2		181				183
Dividend Reinvestment Plan  Net Income  Dividends Paid	14,549				238		7,705 (6,085)		239 7,705 (6,085)
BALANCE AT DECEMBER 31, 2000	13,878,568	\$	1,388	\$	5,473	\$	70,496	\$_	77,357

#### **NOTE 1 - ACCOUNTING POLICIES**

The accounting policies of Hickory Tech Corporation (HickoryTech) are in conformity with generally accepted accounting principles and, where applicable, conform to the accounting principles as prescribed by federal and state telephone utility regulatory authorities. HickoryTech presently gives accounting recognition to the actions of regulators where appropriate, as prescribed by Statement of Financial Accounting Standards (SFAS) No. 71, "Accounting for the Effects of Certain Types of Regulation."

Basis of Consolidation - The consolidated financial statements of HickoryTech include Hickory Tech Corporation and its subsidiaries. HickoryTech operates in the following five business segments: (i) Telephone Sector, (ii) Communications Services Sector, (iii) Wireless Services Sector, (iv) Information Solutions Sector (formerly Billing/Data Services Sector) and (v) Enterprise Solutions Sector (formerly Communications Products Sector). An investment in an unconsolidated partnership for the Information Solutions Sector is accounted for using the equity method. All intercompany transactions have been eliminated from the consolidated financial statements.

Revenue Recognition - Revenues are generally recognized when services are earned, rendered or products are delivered to customers. Customers are billed as of monthly cycle dates. Telephone Sector revenues are derived from charges for network access to HickoryTech's local exchange telephone network, from subscriber line charges and from contractual arrangements for services such as billing and collection and directory advertising. Interstate network access revenues are realized under pooling arrangements with other telephone companies and are divided among the companies based on respective costs and investments to provide the services. Management believes that recorded amounts represent reasonable estimates of the final distribution from these pools. Up-front fees primarily include installation and activation fees associated with provisioning communications services to subscribers and carriers. During 1998 and 1999, upfront fees were recognized upon the completion of the related provisioning service. During 2000, this revenue was deferred and is being recognized over the corresponding customer relationship period (see Note 9). Revenue in the Enterprise Solutions Sector earned on major installation and change contracts is recognized on the percentage of completion method.

Estimates - The preparation of the consolidated financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses and disclosure of contingent assets and liabilities. The estimates and assumptions used in the accompanying consolidated financial statements are based upon management's evaluation of the relevant facts and circumstances as of the date of the financial statements. Actual results may differ from these estimates.

**Reclassifications** - Certain expenses reported as cost of sales in 1999 and 1998 have been reclassified to operating expenses to conform to the 2000 presentation. These reclassifications reduced cost of sales and increased other operating expenses for 1999 and 1998 by \$7,068,000 and \$4,912,000, respectively. These reclassifications had no effect on previously reported operating income, net income or cash flows. Cost of sales, as reclassified, relates to the Enterprise Solutions Sector.

**Property, Plant and Equipment** - Property, plant and equipment are recorded at original cost of acquisition or construction. Major replacements and betterments are capitalized. Repairs of all property, plant and equipment are charged to expense as incurred. When regulated incumbent local exchange carrier (ILEC) telephone assets are sold or retired, the assets and related accumulated depreciation are removed from the accounts and any gains or losses on disposition are amortized with the remaining net investment in telephone plant.

The components of property, plant and equipment are summarized as follows:

(Dollars in Thousands)	2000	1999
ILEC Telephone Plant (Telephone Sector)	\$143,601	\$128,342
CLEC Telephone Plant (Comm. Services Secto	r) <b>31,052</b>	12,162
Wireless Plant (Wireless Services Sector)	20,945	15,964
Other Property and Equipment	7,764	8,511
Total	203,362	164,979
Less Accumulated Depreciation	86,672	76,793
Property, Plant and Equipment, Net	<u>\$116,690</u>	\$ 88,186

Depreciation for financial statement purposes is determined using the straight-line method based on the lives of the various classes of depreciable assets. The composite depreciation rates on ILEC telephone plant for the three years ended December 31, 2000, were 6.0%, 6.0%, and 6.2%. All other property, plant and equipment is depreciated over estimated useful lives of three to twenty years, and buildings are depreciated over their estimated useful lives of thirty-nine years.

**Cash Equivalents** - Cash equivalents include short-term investments with original maturities of three months or less.

**Investments** - Investments include \$10 million of non-interest bearing Rural Telephone Finance Cooperative (RTFC) Subordinated Capital Certificates (SCCs) accounted for under the cost method of accounting. This method requires HickoryTech to periodically evaluate whether a non-temporary decrease in value of the investment has occurred, and if so, to write this investment down to its net realizable value.

Investments also include investments accounted for using the equity method of accounting. Other investments are carried at lower of cost or net realizable value.

**Inventories** - Inventories, which consist of equipment for resale, materials and supplies, are stated at the lower of average cost or market.

**Income Taxes** - HickoryTech accounts for income taxes in accordance with SFAS No. 109, "Accounting for Income Taxes," which requires an asset and liability approach to financial accounting and reporting for income taxes. Accordingly, deferred tax assets and liabilities arise from the differences between the tax basis of an asset or liability and its reported amount in the financial statements. Deferred tax amounts are determined by using the tax rates expected to be in effect when the taxes will actually be paid or refunds received, as provided under currently enacted tax law. Valuation allowances are established when necessary to reduce deferred tax assets to the amount expected to be realized. Income tax expense or benefit is the tax payable or refundable, respectively, for the period plus or minus the change in deferred tax assets and liabilities during the period.

**Intangible Assets** - The components of HickoryTech's intangible assets, along with the periods in which each component is being amortized, are shown in the following table. FCC licenses consist of the cost of acquiring the cellular licenses of RSA10 and Metro A-2. Goodwill consists of costs in excess of net assets acquired. Customers include the value assigned to customer lists acquired. Amortization expense is computed using the straight-line method based on the estimated useful life of the asset. HickoryTech reviews its intangibles whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. HickoryTech estimates the future cash flows expected to result from the asset, and if the sum of the expected net undiscounted future cash flows is less than the carrying amount of the intangible, HickoryTech recognizes an impairment loss by reducing the amortized cost of the intangible to its estimated fair value. To date, HickoryTech has not recognized impairment losses on any intangibles.

(Dollars in Thousands)	2000	1999_	Lives
FCC Licenses	\$70,093	\$70,093	40 years
Goodwill	33,245	33,245	40 years
Customers	1,734	880	5 - 8 years
Software	1,701	251	3 - 5 years
Other Intangibles	2,221	1,014	5 - 8 years
Total	108,994	105,483	
Less Accumulated			
Amortization	8,391	5,252	
Intangible Assets, Net	<u>\$100,603</u>	\$ <u>100,231</u>	

Capitalized Software Costs - Capitalized software costs consist of costs to develop software by HickoryTech's Information Solutions Sector for internal use by the Telephone Sector, the Communications Services Sector and the Wireless Services Sector as well as for external sales to the communications industry. Software costs are capitalized in accordance with SFAS No. 86, "Accounting for the Costs of Computer Software to Be Sold, Leased or Otherwise Marketed." HickoryTech begins to capitalize costs related to internally developed software once technological feasibility has been established and continues capitalization until the product becomes available for general release to customers. There were capitalized software costs of \$1,701,000 and \$251,000 at December 31, 2000 and 1999, respectively. Amortization expense relating to the capitalized software costs was \$133,000 in 2000. There was no amortization expense relating to capitalized software costs in 1999 as the product was not available for general release to customers. Capitalized software costs are amortized on a product-by-product basis over the estimated economic life of the product.

Comprehensive Income - SFAS No. 130 requires that a full set of general purpose financial statements include the reporting of "comprehensive income." Comprehensive income is comprised of foreign currency items, minimum pension liability adjustments and unrealized gains and losses on certain investments in debt and equity securities. During the years ended December 31, 2000, 1999 and 1998, comprehensive income was comprised solely of net income.

**Advertising Expense** - Advertising is expensed as incurred. Advertising expense charged to operations was \$1,050,000, \$669,000 and \$456,000 in 2000, 1999 and 1998, respectively.

**Per Share Amounts** - Basic earnings per share is computed by dividing net income by the weighted average number of shares of common stock outstanding during the year. Shares used in the earnings per share assuming dilution calculation are based on the weighted average number of shares of common stock outstanding during the year increased by potentially dilutive common shares. Potentially dilutive common shares include stock options and stock issued under the employee stock purchase plan (ESPP).

	2000	1999	1998
Weighted Average			
Shares Outstanding	13,832,502	13,746,053	13,637,058
Stock Options	89,305	24,770	25,389
Stock Subscribed (ESPP)	1,208	1,672	1,659
Total Dilutive			
<b>Shares Outstanding</b>	13,923,015	13,772,495	13,664,106

Options to purchase 15,750 shares in 2000, 63,500 shares in 1999 and 33,000 shares in 1998 were not included in the computation of earnings per share assuming dilution because their effect on earnings per share would have been antidilutive.

Dividends per share is based on the quarterly dividend per share as declared by the HickoryTech Board of Directors.

#### **NOTE 2 - ACQUISITIONS AND DISPOSITIONS**

On October 9, 2000, HickoryTech completed the acquisition of the dial-up internet customer accounts, along with certain assets and liabilities, of Internet Connections, a Mankato internet service provider, in exchange for \$870,000 in cash. Internet Connections had approximately 5,000 internet customers in southern Minnesota and the Twin Cities area. The acquisition was accounted for under the purchase method of accounting. HickoryTech paid for the acquisition with available funds. HickoryTech allocated \$840,000 of the purchase price to customers (intangible asset), \$100,000 to other intangible assets and \$70,000 to net liabilities. The operations of the Internet Connections dial-up internet business are included in the Telephone Sector. Customers will be amortized over a period of eight years.

On July 21, 2000, HickoryTech announced plans to sell its local telephone exchange in Amana, Iowa. The Amana operation, known as Amana Colonies Telephone Company (ACTC), serves approximately 1,500 access lines in the seven communities of the Amana Colonies in east central Iowa. The sale is subject to approval by the Federal Communications Commission. HickoryTech expects that the sale will occur in the second quarter of 2001. The operations of ACTC are included in the Telephone Sector. ACTC recorded revenues of \$1,539,000 in 2000, \$1,525,000 in 1999 and \$1,794,000 in 1998.

On June 1, 1999, HickoryTech acquired the Metro A-2 cellular property. The property surrounds the metropolitan Twin Cities area and is located in five Minnesota counties and in one Wisconsin county. The population of the serving area is 170,000. The acquisition was accounted for under the purchase method of accounting. Accordingly, the purchase price has been allocated to the assets acquired based upon their fair values. The total purchase price was approximately \$41,500,000. HickoryTech allocated \$36,600,000 of the purchase price to the FCC license acquired and \$4,900,000 to the cellular network and cellular tower sites. HickoryTech financed \$30,000,000 of the acquisition from its revolving credit facility and paid the remainder of the purchase price with available funds. The operations of the Metro A-2 acquisition are included in the Wireless Services Sector.

On May 12, 1999, HickoryTech sold its 6.4% equity interest in Midwest Wireless Communications, LLC (MWC), a rural cellular telecommunications provider in southern Minnesota, to MWC. HickoryTech recorded a pre-tax gain on the sale of \$9,207,000 (\$5,213,000 net of tax). The investment was accounted for under the equity method and was included with Investments prior to its

sale in May 1999. The equity interest was reflected in the operations of the Telephone Sector.

#### **NOTE 3 - FINANCIAL INSTRUMENTS**

The carrying value of financial instruments recorded on the balance sheet, except debt instruments, approximates its fair value due to the short maturity of these instruments. The fair value of HickoryTech's long-term debt, after deducting current maturities, is estimated to be \$145,635,000 at December 31, 2000 and \$110,414,000 at December 31, 1999, compared to carrying values of \$147,433,000 and \$111,149,000, respectively. The fair value estimates are based on the overall weighted rates and maturity compared to rates and terms currently available in the long-term financing markets.

#### **NOTE 4 - BUSINESS SEGMENTS**

HickoryTech's operations are conducted in five business segments as follows: (i) Telephone Sector, (ii) Communications Services Sector, (iii) Wireless Services Sector, (iv) Information Solutions Sector (formerly Billing/Data Services Sector) and (v) **Enterprise Solutions Sector (formerly Communications Products** Sector). The Telephone Sector provides telephone services to Mankato and adjacent areas of south central Minnesota, to the Amana Colonies in east central Iowa and to eleven communities in northwest Iowa. The Telephone Sector also operates fiber optic cable transport facilities in Minnesota. The Communications Services Sector offers an alternative choice for local telecommunications service, known as CLEC (Competitive Local Exchange Carrier) service in the telecommunications industry, to customers in Minnesota and Iowa not currently in HickoryTech's Telephone Sector's service area. In addition, the Communications Services Sector resells long distance service to Minnesota and Iowa subscribers. The Wireless Services Sector provides cellular telephone service to seven counties in south central Minnesota and a service area around the Minneapolis/St. Paul, Minnesota metropolitan area. The Information Solutions Sector provides data processing and related services to HickoryTech's other sectors and to other external telephone companies, municipalities and utilities. The Enterprise Solutions Sector designs, sells, installs and services business telephone systems and data communications equipment primarily in metropolitan Minneapolis/St. Paul, Minnesota.

Business segment information for the years 2000, 1999 and 1998 is as follows.

#### BUSINESS SEGMENT DATA Years Ended December 31

### (Dollars in Thousands)

Years Ended December 31											Co	rporate		
			(	Comm.	V	Vireless	In	formation	E	nterprise		and		
	_Te	elephone	S	ervices	S	ervices	S	olutions	S	olutions	Elin	ninations	Co	nsolidated
2000														
Revenue from Unaffiliated Customers	\$	54,365	\$	6,070	\$	18,910	\$	4,287	\$	18,511	\$	_	\$	102,143
Intersegment Revenues		3,151		960		_		4,668		_		(8,779)		_
Total		57,516		7,030		18,910		8,955		18,511		(8,779)		102,143
Depreciation and Amortization		8,272		675		4,277		380		337		327		14,268
Operating Income/(Loss)		25,885		(5,208)		2,226		706		(308)		(958)		22,343
Equity in Net Income of Investees		23,663		(3,200)		۵,۵۵0		23		(306)		(336)		23
Interest Expense		32		_		2		£3 -		1		9,768		9,803
Income Taxes		10,558		(2,172)		907		295		(174)		(4,127)		5,287
Extraordinary Loss on Debt Extinguishment .		10,336		(2,172)		907		293				(233)		(233)
Cumulative Effect of Accounting Change		(20)		_		_		_		_		(233)		(233)
Net Income/(Loss)		15,184		(3,125)		1,227		427		(250)		(5,758)		7,705
Identifiable Assets		106,624												
Investment in Equity		100,024		31,468		86,108		4,585		9,989		16,713		255,487
Method Investees		_		_		_		87		_		_		87
Capital Expenditures		15,336		18,889		4,981		123		157		176		39,662
		10,000		10,000		1,001								
<b>1999</b> Revenue from Unaffiliated Customers	s	50,219	\$	3,098	s	16,808	\$	4,368	\$	22,576	\$	_	¢	97,069
Intersegment Revenues	Ą	3,936	Ą	547	Ģ		Ą	3,146	Ģ		Ą	(7,629)	Ą	37,003
O .						10.000				-				07.000
Total		54,155		3,645		16,808		7,514		22,576		(7,629)		97,069
Depreciation and Amortization		7,561		285		3,204		254		319		224		11,847
Operating Income/(Loss)		23,867		(4,149)		3,347		(486)		1,137		(2,097)		21,619
Equity in Net Income of Investees		445		-		-		85		-		-		530
Interest Expense		41		-		1		-		-		6,471		6,513
Income Taxes		10,005		(1,765)		1,350		(157)		392		775		10,600
Net Income/(Loss)		14,431		(2,523)		1,931		(221)		565		483		14,666
Identifiable Assets		95,655		12,426		85,136		4,041		10,939		6,607		214,804
Investment in Equity Method Investees		_						764						764
Capital Expenditures		12,935		10,912		4,251		148		269		16		28,531
——————————————————————————————————————		12,333		10,312		4,231		140		203		10		20,331
1998	_						_							
Revenue from Unaffiliated Customers	\$	48,352	\$	1,631	\$	7,907	\$	7,962	\$	28,721	\$	- (2.24.1)	\$	94,573
Intersegment Revenues		743						2,571		_		(3,314)		
Total		49,095		1,631		7,907		10,533		28,721		(3,314)		94,573
Depreciation and Amortization		7,584		31		1,290		263		350		207		9,725
Operating Income/(Loss)		22,274		(1,581)		1,839		1,776		2,396		(2,012)		24,692
Equity in Net Income of Investees		1,026		_		_		129		_		_		1,155
Interest Expense		165		_		1		_		_		4,430		4,596
Income Taxes		9,544		(655)		780		840		904		(2,120)		9,293
Net Income/(Loss)		13,790		(922)		1,099		1,184		1,323		(2,948)		13,526
Identifiable Assets		94,029		2,381		43,314		4,568		13,432		3,705		161,429
Investment in Equity														
Method Investees		3,304		-		-		680		-		-		3,984
Capital Expenditures		7,572		270		3,724		247		345		32		12,190

#### **NOTE 5 - STOCK COMPENSATION PLANS**

Under the terms of an employee stock purchase plan, participating employees may acquire shares of common stock through payroll deductions of not more than 10% of their compensation. The price at which the shares can be purchased is 85% of the lower fair market value for such shares as measured on two specified dates in each plan year. As of December 31, 2000, there were 900,000 common shares reserved for this plan and 686,582 shares still available for issuance. At December 31, 2000, employees had subscribed to purchase approximately 22,000 shares in the current plan year ending August 31, 2001.

Under the terms of a corporate retainer stock plan for directors, participating directors may acquire shares of common stock in exchange for their quarterly retainers. The price at which the shares can be purchased is 100% of the fair market value for such shares on the date of purchase. As of December 31, 2000, there were 300,000 common shares reserved for this plan and 271,488 shares still available for future grants.

HickoryTech also offers a directors' stock option plan to attract and retain outside directors. The plan provides for each outside director to receive fully vested options to purchase 3,000 shares of common stock of HickoryTech at an exercise price equal to the fair market value on the date of grant if HickoryTech meets preestablished financial objectives. The options may be exercised no later than ten years after the date of grant. As of December 31, 2000, there were 300,000 common shares reserved for this plan and 211,000 shares available for grant.

HickoryTech's stock award plan provides for the granting of incentive stock options, non-qualified stock options and stock awards. The plan provides for stock awards based on the attainment of certain financial targets and for individual achievements. In addition, for one component of the plan, HickoryTech utilizes a trust account for the funding of a long-term performance award. In 2000, HickoryTech issued 12,038 shares to the trust in exchange for \$170,000. The stock options issued under this plan may be exercised no later than ten years after the date of grant, with one-third of the options vesting each year. As of December 31, 2000, there were 1,750,000 common shares reserved for this plan and 1,303,826 shares available for grant.

HickoryTech has elected to apply Accounting Principles Board Opinion No. 25 and related interpretations in accounting for its employee and directors' stock compensation plans. If HickoryTech had elected to recognize compensation cost based on the fair value of the options as prescribed by SFAS No. 123, the following results would have occurred using the Black-Scholes option-pricing model with the following listed assumptions:

(Dollars in Thousands, Except Per Share Amounts)

	2000	1999	1998		
Pro Forma Net Income	\$ 7,280	\$ 14,514	\$ 13,366		
Pro Forma Basic EPS	\$ 0.53	\$ 1.06	\$ 0.98		
Pro Forma Diluted EPS	\$ 0.52	\$ 1.06	\$ 0.98		
Volatility	30.6%	24.8%	20.7%		
Dividend Yield	3.1%	3.9%	3.3%		
Risk-Free Interest Rates	6.4%	5.5%	5.6%		
Expected Life in Years	7	7	7		

A summary of the stock option activity of the plans is as follows:

	Shares			
	2000	1999	1998	
Outstanding at				
Beginning of Year	226,781	153,984	126,984	
Granted	137,750	100,000	39,000	
Exercised	(15,384)	(12,313)	(4,002)	
Forfeited	(5,366)	(14,890)	(7,998)	
Outstanding at				
End of Year	343,781	226,781	153,984	
Exercisable at End of Year	214,736	119,083	86,802	
Weighted Average Fair Value of Options Granted During the Year	<b>\$ 4.66</b>	\$ 2.59	\$ 3.00	

	Weighted Average Exercise Price					
	2	2000		1999	_ 1	998
Outstanding at						
Beginning of Year	\$	11.07	\$	10.72	\$	9.97
Granted		14.66		11.36		13.38
Exercised		11.81		9.88		9.39
Forfeited		11.87		10.40		12.39
Outstanding at						
End of Year	\$	12.46	\$	11.07	\$	10.72
Exercisable at						
End of Year	\$	11.81	\$	10.99	\$	10.22

The following table provides certain information with respect to stock options outstanding at December 31, 2000:

Range of Exercise Prices	Stock Options Outstanding	Weighted Average Exercise Price	Weighted Average Remaining Contractual Life
\$9.00-\$12.00	154,131	\$ 10.24	6.3 years
\$12.00-\$16.00	173,900	13.74	8.8 years
\$16.00-\$21.00	15,750	20.12	9.9 years
	343,781	\$ 12.46	7.7 years

The following table provides certain information with respect to stock options exercisable at December 31, 2000:

Range of Exercise Prices	Stock Options Exercisable	Average Exercise Price			
\$9.00-\$12.00	110,632	\$ 10.11			
\$12.00-\$16.00	104,104	13.62			
\$16.00-\$21.00	-	_			
	214.736	\$ 11.81			

All stock options granted in 2000, 1999 and 1998 had an exercise price equal to the fair market value of Hickory Tech's common stock on the date of grant.

Other stock award activity is as follows:

	2000	1999	1998
Stock Awards Granted	17,750	23,903	20,223
Weighted Average Fair			
Value of Stock Awards			
Granted During the Year	\$ 14.76	\$ 12.55	\$ 12.04

#### **NOTE 6 - DEBT AND OTHER OBLIGATIONS**

Long-term debt consists of the following:

(Dollars in Thousands)	2000_	1999
Senior Notes to Institutional Investors,		
7.11% Repaid June 2000	\$ -	\$ 40,000
Revolving Credit Facility	148,000	70,500
Notes Payable to Rural Utilities		
Service, 2% Due November 2003	585	773
Notes Payable to Rural Telephone		
Bank, 4% Due April 2007	<b>65</b>	88
Total	148,650	111,361
Less Current Maturities	1,217	212
Long-Term Debt	\$147,433	\$111,149

In September 2000, HickoryTech amended and increased its \$125,000,000 unsecured revolving credit facility with a syndicate of banks to a \$225,000,000 credit facility. The credit facility is comprised of a \$125,000,000 revolving credit component and a \$100,000,000 term loan component. The available line of credit on the \$125,000,000 revolving credit component decreases in increments beginning in March 2004 with a final maturity date in September 2008. The term loan requires equal quarterly principal payments of \$250,000 during the period March 2001 to

December 2008, and \$23,000,000 of principal payments per quarter in 2009. The weighted average interest rate associated with this credit facility varies with LIBOR and certain other rates and was 8.69% at December 31, 2000. The \$100,000,000 term loan component has a provision whereby HickoryTech periodically receives patronage capital refunds depending on the amount of interest paid. This patronage refund is recorded as an offset to interest expense and amounted to \$399,000 in 2000. As of December 31, 2000, HickoryTech had drawn \$148,000,000 on this credit facility, comprised of \$100,000,000 in term loan and \$48,000,000 in revolving credit, and had \$77,000,000 of available use of the revolving credit component. The credit facility is collateralized by property, plant and equipment of certain HickoryTech subsidiaries and contains covenants relating to cash flow and capitalization.

At December 31, 1999, HickoryTech had a \$90,000,000 unsecured revolving credit facility with an interest rate that varied with LIBOR rates and was 7.85% at year-end. HickoryTech had drawn \$70,500,000 on this credit facility at December 31, 1999. This credit facility was increased to \$125,000,000 and then subsequently to \$225,000,000 in 2000.

In June 2000, HickoryTech amended and increased its \$90,000,000 unsecured revolving credit facility with a syndicate of banks to \$125,000,000. Proceeds from the increased credit facility were used to repay \$40,000,000 of senior unsecured notes dated April 1997. As a result of the extinguishment of the senior unsecured notes, HickoryTech recorded an extraordinary loss of \$233,000, net of an income tax benefit of \$158,000.

As of December 31, 2000, HickoryTech had \$650,000 of outstanding debt remaining with the Rural Utilities Service and the Rural Telephone Bank for the financing of telephone property, plant and equipment of Mid-Communications, Inc.

Annual requirements for principal payments for the four years subsequent to 2001 are as follows: 2002 - \$1,222,000; 2003 - \$1,211,000; 2004 - \$1,000,000 and 2005 - \$1,000,000.

HickoryTech owns most of its major facilities, but does lease certain office space, land and equipment under principally noncance-lable operating leases. Rental expense was \$2,295,000 in 2000, \$1,619,000 in 1999 and \$1,140,000 in 1998. At December 31, 2000, future minimum lease obligations for the next five years are as follows: 2001 - \$1,425,000; 2002 - \$787,000; 2003 - \$564,000; 2004 - \$351,000 and 2005 - \$48,000.

#### **NOTE 7 - EMPLOYEE RETIREMENT BENEFITS**

Employees who meet certain service requirements are covered under a defined contribution retirement savings plan, which includes IRS Section 401(k) provisions. HickoryTech contributes up to 6.0% of the employee's eligible compensation, based on the employee's voluntary contribution. HickoryTech also offers an employee profit sharing provision with the plan for all employees who are eligible to participate in the employee retirement savings plan and are not covered by other types of incentive pay plans. Under this provision, HickoryTech contributes up to 2.0% of the eligible employee group compensation into retirement savings plan accounts if the HickoryTech sectors achieve specific earnings targets. HickoryTech contributions and costs for the retirement savings plan were \$1,018,000 in 2000, \$1,007,000 in 1999 and \$871,000 in 1998.

In addition to providing retirement savings benefits, HickoryTech provides postretirement health care and life insurance benefits for certain employees. HickoryTech is not currently funding these postretirement benefits, but has accrued these liabilities.

(Dollars in Thousands)	2000	1999
Change in Benefit Obligation		
Benefit Obligation at Beginning of Year	\$ 1,448	\$ 1,229
Net Periodic Benefit Cost	369	334
Benefits Paid	(105)	(115)
Benefit Obligation at End of Year	\$ 1,712	\$ 1,448
Accumulated Postretirement Benefit Obligation	\$ 2,693	\$ 2,707
Unrecognized Transition Obligation	(720)	(780)
Unrecognized Prior Service Cost	130	142
Unrecognized Cumulative Net Loss	(391)	(621)
Accrued Benefit Cost	\$ 1,712	\$ 1,448

(Dollars in Thousands)	_2	000	_1	999	1998
<b>Components of Net Periodic Benefit Cost</b>					
Service Cost	\$	117	\$	92	\$ 80
Interest Cost		186		173	172
Amortization of Unrecognized:					
Transition Obligation		60		60	60
Prior Service Cost		(12)		(12)	(12)
<b>Cumulative Net Loss</b>		18		21	 17
Net Periodic Benefit Cost	\$	369	\$	334	\$ 317

The health care cost trend rate used in determining the accumulated postretirement benefit obligations was 8%, decreasing to 6% in the year 2004 and then decreasing to 5% for the years thereafter. An increase of one percentage point in the assumed health care cost trend would increase the accumulated postretirement benefit obligation at December 31, 2000 by \$450,000 and the net periodic postretirement benefit cost for the year then ended by \$63,000. A decrease of one percentage point in the assumed health care cost trend would decrease the accumulated postretirement benefit obligation at December 31, 2000 by \$362,000 and the net periodic postretirement benefit cost for the year then ended by \$49,000.

A weighted average discount rate of 7.50% was used to develop net periodic postretirement benefit cost and the actuarial present value of accumulated benefit obligations.

#### **NOTE 8 - INCOME TAXES**

The income tax provision (benefit) for the years ended December 31, 2000, 1999 and 1998 include the following components:

	(Dollars in Thousands)	2000	1999	1998
Current Income Taxes:				
Federal		\$ 1,936	\$ 5,995	\$ 6,175
State		601	1,861	1,917
Deferred Income Taxes:				
Federal		1,967	2,094	984
State		611	650	305
Investment Tax Credit		_	_	(88)
<b>Total Income Taxes</b>		\$ 5,115	\$10,600	\$ 9,293
Deferred tax liabilities and assets	are comprised of the following	g:		
	(Dollars in Thousands)	2000	1999	
Tax Liabilities:				
<b>Depreciation and Fixed Assets</b>		\$6,256	\$5,611	

(Donars in Thousands)	~000	1000
Tax Liabilities:		
Depreciation and Fixed Assets	\$6,256	\$5,611
Intangible Assets	5.206	3,111
Gross Deferred Tax Liability	11,462	8,722
Tax Assets:		
Deferred Compensation and Postretirement Benefits	1,905	1,684
Receivables and Inventories	<b>767</b>	720
Accrued Liabilities	309	651
Investments	137	228
Other	331	4
Gross Deferred Tax Asset	3,449	3,287
Net Deferred Tax Liability	8,013	5,435
Current Deferred Tax Asset	1,404	1,222
Net Non-Current Deferred Tax Liability	\$9,417	\$6,657

The differences which cause the effective tax rate to vary from the statutory federal income rates are as follows:

	2000	1999	1998
Statutory Tax Rate	35.0%	35.0%	35.0%
Effect of:			
State Income Taxes Net of Federal Tax Benefit	6.4	6.3	6.8
Amortization of Investment Tax Credit	_	-	(0.4)
Other, Net	(1.5)	0.6	(0.7)
Effective Tax Rate	<b>39.9</b> %	41.9%	40.7%

#### **NOTE 9 - CHANGE IN ACCOUNTING PRINCIPLE**

In December 1999, the SEC issued Staff Accounting Bulletin (SAB) No. 101, "Revenue Recognition in Financial Statements," which, as amended by SAB No. 101A and SAB No. 101B, provides additional guidance in applying generally accepted accounting principles for revenue recognition. Implementation of SAB No. 101 required HickoryTech to defer revenues resulting from up-front fees, including installation and activation fees, and to also defer the associated direct costs. These deferred revenues and costs are now recognized ratably over the corresponding customer relationship period. These customer relationship periods range from one to seven years. Prior to implementation of SAB No. 101 in the fourth quarter of 2000, HickoryTech recognized revenues resulting from up-front fees and the corresponding direct costs in the period that installation and activation services were provided. As permitted by SAB No. 101, HickoryTech accounted for the change in accounting principle prospectively as a cumulative effect of accounting change retroactively to January 1, 2000. The cumulative effect of accounting change was a loss of \$20,000, net of a tax benefit of \$14,000. For the year ended December 31, 2000, HickoryTech deferred up-front fees and direct costs as follows:

	_Telephone_	Comm. Services	Wireless
<b>Up-Front Fees</b>	\$ 655,000	\$ 49,000	\$ 121,000
Direct Costs	\$ 617,000	\$ 39,000	\$ 121,000

The following reflects pro forma results of operations if SAB No. 101 had been applied retroactively for the years ended December 31:

	2000	1999	1998
Income Before Extraordinary Item	<b>\$ 7,958</b>	\$ 14,663	\$ 13,524
Net Income	<b>\$ 7,725</b>	\$ 14,663	\$ 13,524
Basic Earnings Per Share:			
Income Before Extraordinary Item	\$ <b>0.58</b>	\$ 1.07	\$ 0.99
Net Income	<b>\$ 0.56</b>	\$ 1.07	\$ 0.99
Fully Diluted Earnings Per Share:			
Income Before Extraordinary Item	<b>\$ 0.57</b>	\$ 1.06	\$ 0.99
Net Income	\$ 0.55	\$ 1.06	\$ 0.99

#### **NOTE 10 - QUARTERLY FINANCIAL INFORMATION (Unaudited)**

(Dollars in Thousands, Except Per Share Amounts)

(Dollars in Thousands, Except Per Share Ai	nounts)						
				2000 (as re	eported)		
	Total		4th		3rd	2nd	1st
Operating Revenues	\$102,143	\$	26,002	\$ 25,8	861	\$ 26,205	\$ 24,075
Operating Income	22,343		5,259	5,8	95	5,747	5,442
Income Before Extraordinary Item and Cumulative Effec	t 7,958		1,498	2,0	86	2,291	2,083
Net Income	7,705		1,478	2,0	86	2,058	2,083
Fully Diluted Earnings Per Share*	\$0.57		\$0.10	\$0.	.15	\$0.17	\$0.15
Dividends Per Share	\$0.44		\$0.11	\$0	.11	\$0.11	\$0.11
2000			00 (as restated for SAB No. 101)				
	Total	_	4th	;	3rd	2nd	1st
Operating Revenues	\$102,143	\$	26,678	\$ 25,6	310	\$ 26,028	\$ 23,827
Operating Income	22,343		5,298	5,8	884	5,732	5,429
Income Before Extraordinary Item and Cumulative Effec	t 7,958		1,522	2,0	78	2,283	2,075
Net Income	7,705		1,502	2,0	78	2,050	2,075
Fully Diluted Earnings Per Share*	\$0.57		\$0.10	\$0.	.15	\$0.17	\$0.15
Dividends Per Share	\$0.44		\$0.11	\$0	.11	\$0.11	\$0.11
				1	999		
	Total	_	4th	;	3rd	2nd	1st
<b>Operating Revenues</b>	\$ 97,069	\$	24,862	\$ 24,8	860	\$ 25,188	\$ 22,159
Operating Income	21,619		5,513	5,4	.00	5,438	5,268
Net Income	14,666		2,117	2,1	06	7,644	2,799
Fully Diluted Earnings Per Share	\$1.06		\$0.15	\$0.	.15	\$0.56	\$0.20
Dividends Per Share	\$0.44		\$0.11	\$0.	.11	\$0.11	\$0.11

#### SELECTED FINANCIAL AND OPERATING DATA

(Dollars in Thousands, Except Per Share Amounts)

FOR THE YEAR:	2000	1999	1998	1997	1996
Operating Revenues (A)					
Telephone	\$ 54,365	\$ 50,219	\$ 48,352	\$ 42,835	\$ 34,334
<b>Communications Services</b>	6,070	3,098	1,631	_	_
Wireless Services	18,910	16,808	7,907	_	_
Information Solutions	4,287	4,368	7,962	9,474	9,573
Enterprise Solutions	18,511	22,576	28,721_	24,153	22,655
<b>Total Operating Revenues</b>	\$102,143	\$ 97,069	\$ 94,573	<b>\$</b> 76,462	\$ 66,562
Net Income	\$ 7,705	\$ 14,666	\$ 13,526	\$ 15,479	\$ 10,419
Net Income Before Gains/Losses (B)	<b>\$</b> 7,797	\$ 9,453	\$ 12,715	\$ 11,774	\$ 10,419
PER SHARE:					
Fully Diluted Earnings Per Share					
Before Gains/Losses (B) (C)	\$0.56	\$0.68	\$0.93	\$0.85	\$0.70
Dividends Per Share (C)	\$0.44	\$0.44	\$0.44	\$0.40	\$0.37
AT YEAR END:					
Total Assets	\$255,487	\$214,804	\$161,429	\$112,384	\$71,263
Shareholders' Equity	\$77,357	\$74,476	\$63,629	\$55,562	\$52,736
<b>Total Debt, Long-Term and Current</b>	\$148,650	\$111,361	\$76,042	\$41,964	\$1,089
Debt Ratio (D)	65.8%	59.9%	54.4%	43.0%	2.0%
CUSTOMER DATA (year end):					
ILEC Access Lines (E)	67,120	64,969	61,346	59,223	44,583
CLEC Access Lines (F)	8,283	3,704	344	-	_
Wireless Customers (G)	25,698	20,309	15,955	_	_
Internet Customers (H)	12.129	5,835	3,195	_	_
Long Distance Subscribers (I)	18,366	12,146	6,012	-	-
OTHER DATA:					
Employees (year end)	552	502	479	452	425
Capital Expenditures	\$39,662	\$28,531	\$12,190	\$12,135	\$10,100
Shares Outstanding (C) (year end)	13,878,568	13,787,416	13,662,216	13,602,357	14,370,687
Share Price (J) (year end)	\$20.5000	\$15.0000	\$12.6250	\$11.6875	\$9.1250
Shareholders (K)	3,300	N/A	N/A	N/A	N/A

<sup>(</sup>A) Acquisitions of Amana Colonies Telephone Company in 1994, Heartland Telecommunications Company of Iowa and Datacomm Products in 1997, Minnesota Southern Wireless Company in 1998 and Metro A-2 (partial Minneapolis/St. Paul area) cellular telephone business in 1999 and the disposition of HickoryTech's subsidiary, Digital Techniques, Inc. (DTI), in 1998 have affected HickoryTech's revenue growth.

- (C) All per share calculations and shares outstanding have been restated for the 1998 3-for-1 stock split.
- (D) Debt Ratio = Total Debt / (Total Debt + Ending Shareholders' Equity).
- (E) ILEC Lines refer to the local exchange telephone access lines in the Telephone Sector. ILEC Lines include ISDN (High Speed Data) lines of 2,198 in 2000 and 1,683 in 1999.
- (F) CLEC Lines refer to the competitive local exchange telephone access lines in the Communications Services Sector.
- (G) Wireless Customers refer to the cellular service subscribers in the Wireless Services Sector.
- (H) Internet Customers are serviced within the Telephone Sector. 2000 includes 4,834 customers acquired from Internet Connections.
- (I) Long Distance services are provided by the Telephone Sector and the Communications Services Sector.
- (J) Price is the last day closing price for 2000 and 1999 and the last five-day closing price average for the years 1996 through 1998.
- (K) Number of Shareholders is approximate total of Company registrations and street name accounts. Data prior to 2000 is not available.

<sup>(</sup>B) Excludes one-time after-tax gains in 2000 of \$161,000 or \$0.01 per share from sale of DTI; in 1999 of \$5.2 million or \$0.38 per share from the sale of a cellular partnership interest; in 1998 of \$811,000 or \$0.06 per share from the sale of DTI and unrelated securities; in 1997 of \$3.7 million or \$0.27 per share from the sale of DirecTV assets. 2000 also excludes \$253,000 or \$0.02 per share from the extraordinary loss and cumulative effect charge.



Robert D. Alton Chairman, President and Chief Executive Officer, Hickory Tech Corporation



Lyle T. Bosacker Management Consultant and President, CEO Advisors, Inc. (Information Systems Planning)



Myrita P. Craig CEO, Sapientia Consulting Inc. (Management Consulting)



Robert K. Else President, EI Microcircuits, Inc. (Manufacturing)



James H. Holdrege General Manager and Chief Operating Officer, Electric Machinery Company (Manufacturing)

## **Common Stock Prices**

Quarterly market price information for three years ended 2000 is as follows:

<u>Year</u>	<u>Qtr.</u>	<u>High</u>	Low	End of Qtr.
2000	4th	\$23.0000	\$18.3750	\$20.5000*
	3rd	22.2500	13.7500	22.2500*
	2nd	15.5000	11.9375	12.1875*
	1st	15.0000	12.9375	14.0000*
1999	4th	\$15.3125	\$12.7500	\$15.0000*
	3rd	14.0000	9.8750	14.0000*
	2nd	11.2500	10.0000	11.2500*
	1st	14.2500	10.2500	11.2500*
1998	4th	\$13.0000	\$11.0000	\$12.6250**
	3rd	15.5625	10.6250	12.3750**
	2nd	14.6875	12.2500	13.4375**
	1st	12.8125	11.6875	12.3750**

All prices are adjusted to reflect 1998 stock split. See Consolidated Statement of Equity on page 25 of the Audited Financial Statements. This adjustment has also been made to Dividends listed at right.

High/Low prices above are closing highs and lows, and do not reflect intraday high and low prices.

## **Common Stock Dividends**

Dividends in 2000, 1999 and 1998 were as follows:

	<u>2000</u>	<u>1999</u>	<u>1998</u>
First Quarter	\$0.11	\$0.11	\$0.11
Second Quarter	0.11	0.11	0.11
Third Quarter	0.11	0.11	0.11
Fourth Quarter	0.11	0.11	0.11

#### Year 2001 Dividend Schedule

<b>Declaration Date</b>	Record Date	Payable Date
Feb. 2, 2001	Feb. 15, 2001	Mar. 5, 2001
Mar. 29, 2001	May 15, 2001	June 5, 2001
June 28, 2001	Aug. 15, 2001	Sept. 5, 2001
Oct. 25, 2001	Nov. 15, 2001	Dec. 5, 2001

<sup>\*</sup> Price is last day closing price.

<sup>\*\*</sup> Price is last five-day average computed due to low volume.



Lyle G. Jacobson
President and
Chief Executive Officer,
Katolight Corporation
(Manufacturing)



R. Wynn Kearney, Jr. Orthopaedic Surgeon, Orthopaedic & Fracture Clinic P.A. of Mankato (Health Care)



Starr J. Kirklin Retired President, U.S. Bank Mankato (Banking)



Robert E. Switz Senior Vice President and Chief Financial Officer, ADC Telecommunications, Inc. (Telecommunications)

#### Other Officers

Jon L. Anderson – Vice President

David A. Christensen – Vice President, Chief Financial Officer, Treasurer and Secretary

John W. Finke – Vice President

Mary T. Jacobs -Vice President

Jay C. Knauf – Vice President

F. Ernest Lombard – Vice President

Lane C. Nordquist – Vice President



#### WEBSITE

The HickoryTech home page address is: http://www.hickorytech.com

#### NASDAO LISTING

HickoryTech's common stock is listed on The Nasdaq Stock Market® under the ticker symbol HTCO. Typical newspaper listings are "Hickory Tch" or "Hickory."

#### TRANSFER AGENT, REGISTRAR and DIVIDEND DISBURSING AGENT

Wells Fargo Bank Minnesota, N.A., Shareowner Relations, P.O. Box 64853, St. Paul, MN 55164-0853. Telephone: 1-800-468-9716. For information about accounts, stock certificates, transfers or dividend checks, contact Wells Fargo Bank Stock Transfer, Shareowner Relations.

#### SHAREHOLDER RELATIONS

General information about HickoryTech or its reports may be directed to Shareholder Services at Corporate Headquarters.

#### **INVESTOR RELATIONS**

Information requests from members of the investment community and the news media should be addressed to Public Relations Services at Corporate Headquarters.

## **Annual Meeting**

Annual meeting of HickoryTech shareholders:

April 9, 2001 (Second Monday in April)

2:00 P.M. (Central time)

#### **Holiday Inn**

(At the intersection of Riverfront Drive and East Main Street in downtown Mankato, Minnesota).

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