

Quest Diagnostics

Integrity Commitment

Quest Diagnostics will provide an environment of strict compliance with the laws and regulations, not only as a legal obligation, but because it's the right thing to do.

As an employee, I pledge to:

PROTECT INTEGRITY

preserve and protect the integrity of Quest Diagnostics.

PRIVACY

honor the privacy of all health and personal information, including laboratory orders and results, of our clients, patients and employees.

ACCOUNTABILITY

comply with the policies and procedures applicable to my job, to help ensure full compliance with the law and the quality of care to patients.

TRAINING AND EDUCATION

complete all necessary compliance training to help me properly perform my job duties.

GUIDANCE AND ASSISTANCE

seek guidance and assistance whenever I am in doubt about the right thing to do.

INDUCEMENT

not provide anything of value to a customer or potential customer, intending to improperly induce their business.

ORDER, PERFORM, BILL

perform my job duties in accordance with all applicable ordering, performing and billing policies and procedures.

DUTY TO REPORT

report to the Company all potential or suspected violations of the Integrity Commitment.

As a supervisor, I also pledge to:

LEADERSHIP

demonstrate leadership in compliance through my actions, including communicating to my employees a clear expectation that all our activities must protect the integrity of Quest Diagnostics.

TRAINING AND EDUCATION

ensure my employees receive the compliance training and education necessary to help them properly perform their job duties.

ADDRESSING COMPLIANCE CONCERNS

ensure an environment of non-retaliation and take timely and appropriate action whenever compliance concerns or potential issues are raised.